



NHTSA

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

New Manufacturer Foreign Recalls/Campaigns Portal Submission Process

Office of Defects Investigation
September 23, 2025: 1 to 2 pm EDT
September 24, 2025: 1 to 2 pm EDT

Agenda

- Addition of Foreign Campaigns/Recalls to the Manufacturer Communication (MCFRC) Portal



NHTSA

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Addition of Foreign Campaigns/Recalls to the Manufacturer Communication (MCFRC) Portal

*Office of Defects Investigation
September 23, 2025: 1 to 2 pm EDT
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Addition of Foreign Campaigns/Recalls to the MC Portal

Current Status:

- The Manufacturer Communications Portal has been upgraded to include the submission of Foreign Recalls/Campaigns.
- The MC Portal name has been changed to the Manufacturer Communications and Foreign Recalls/Campaigns (MCFRC) Portal.
- Beginning after manufacturer training (September 23 and 24), manufacturers will submit their Foreign Recalls/Campaigns to NHTSA via the MCFRC Portal.

Submission of a Foreign Recall/Campaign in the MCFRC (1 of 28)

Procedure:

1. Navigate to <https://portal.nhtsa.gov/manufacturer/login>.
2. Select the textbox next to **Login only if you AGREE to consent to these terms of use** and then click the **Login with login.gov** button.

WARNING

You are accessing a U.S. Government information system. This information system, including all related equipment, networks, and network devices, is provided for U.S. Government-authorized only.

Unauthorized or improper use of this information may result in disciplinary action, as well as civil and criminal penalties.

By using this information system you consent to the following:

- You have no reasonable expectation of privacy regarding any communications or data transiting this network or stored in this information system;
- At any time, and for any lawful government purpose, the government may monitor, intercept, search and seize any communication or data transiting or stored on this information system; and
- Any communication or data transiting or stored on this information system may be disclosed or used for any lawful government purpose.

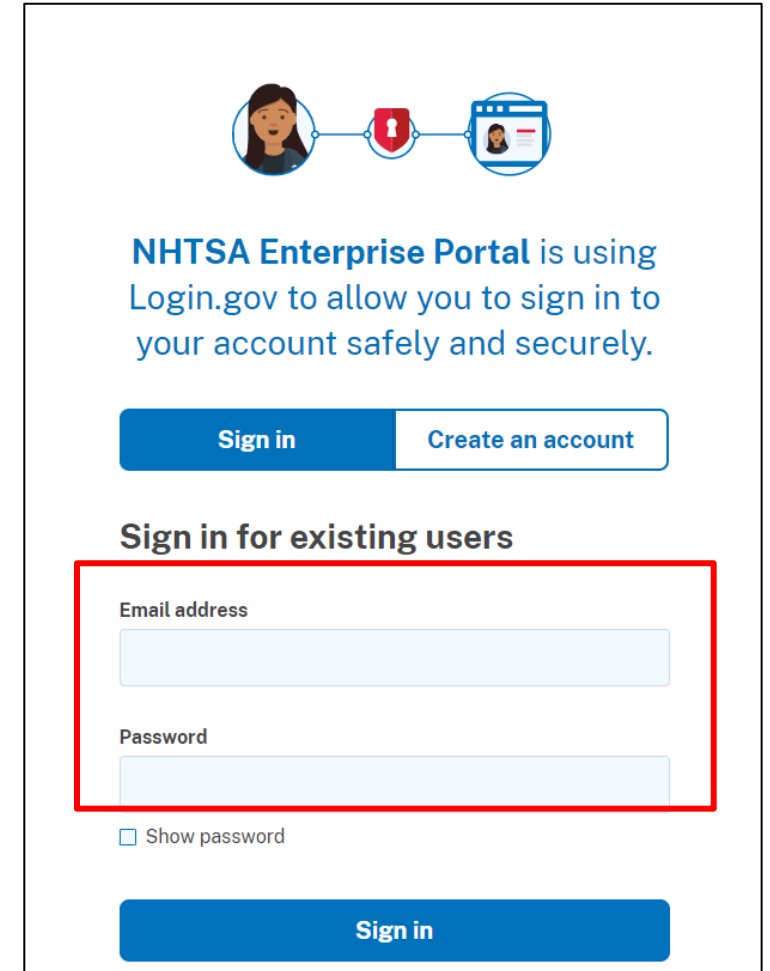
☐ Login only if you AGREE to consent to these terms of use.

Login with login.gov

Submission of a Foreign Recall/Campaign in the MCFRC (2 of 28)

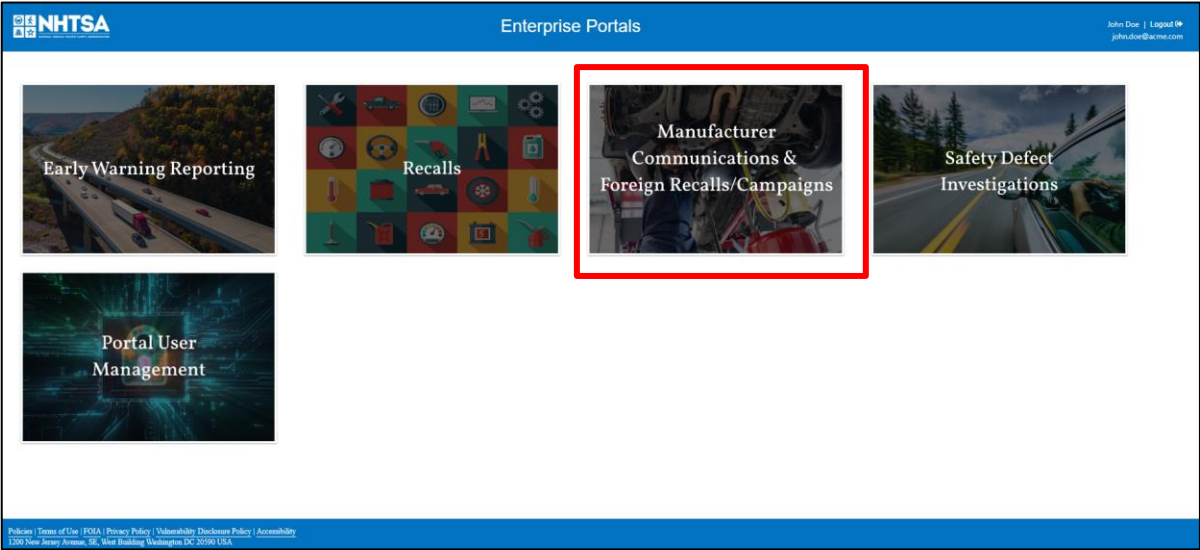
3. Sign in with the email address you set up for your MCFRC account with NHTSA:
 - a. Enter your email address and password associated with your MCFRC account.
 - b. Click the **Sign In** button.
 - c. Complete the additional security factors you created when you set up your Login.gov account.

NOTE: Login.gov is managed by a government entity, GSA, outside NHTSA. If you have questions or problems creating a Login.gov account, please visit the [Login.gov support page](#) to get help.

The image shows the NHTSA Enterprise Portal login page. At the top, there is a diagram showing a person's profile, a red shield with a white keyhole, and a computer monitor displaying a login screen, all connected by lines. Below this, the text reads: "NHTSA Enterprise Portal is using Login.gov to allow you to sign in to your account safely and securely." There are two buttons: a blue "Sign in" button and a white "Create an account" button with a blue border. Below these buttons, the heading "Sign in for existing users" is followed by a red rectangular box containing two input fields: "Email address" and "Password". Below the "Password" field is a checkbox labeled "Show password". At the bottom of the red box is a blue "Sign in" button.

Submission of a Foreign Recall/Campaign in the MCFRC (3 of 28)

4. Select the **Manufacturer Communications & Foreign Recalls/Campaigns** Portal application tile

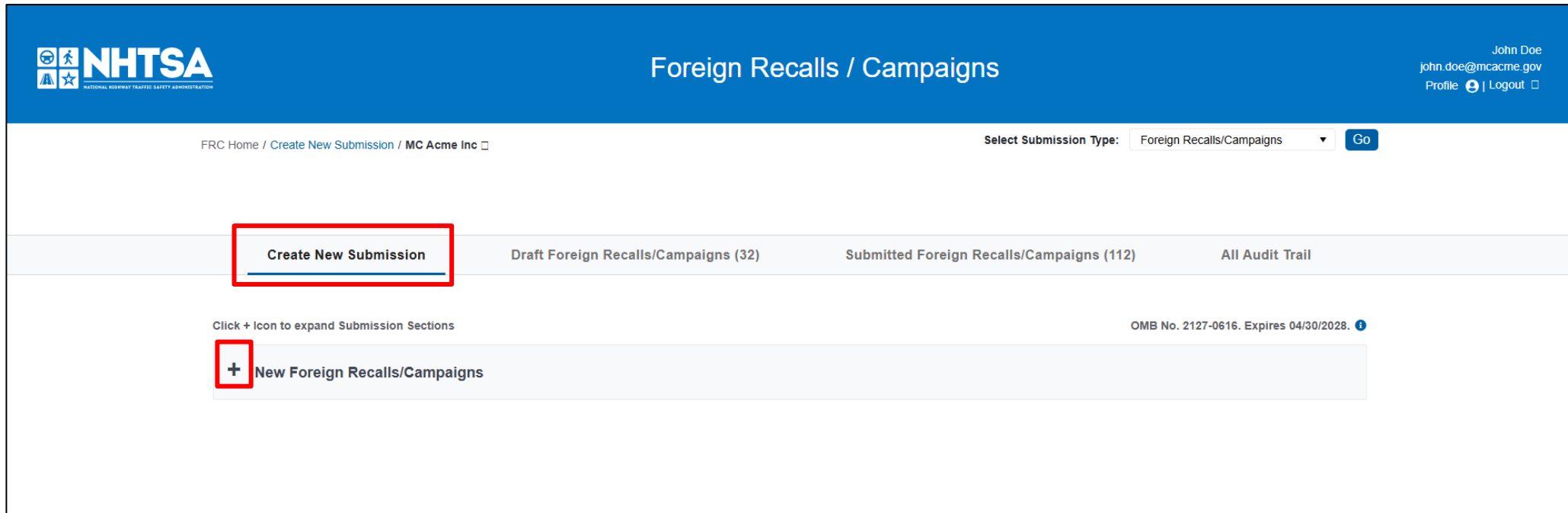


5. Select the **Foreign Recalls / Campaigns** button to access the respective portal.



Submission of a Foreign Recall/Campaign in the MCFRC (4 of 28)

6. In the **Foreign Recalls/Campaigns** screen, click the **Create New Submission** tab and then click on the “+” sign to the left of New Foreign Recalls/Campaigns to view the New Foreign Recalls/Campaigns

The screenshot shows the NHTSA Foreign Recalls / Campaigns interface. At the top, there's a blue header with the NHTSA logo on the left, the title "Foreign Recalls / Campaigns" in the center, and user information "John Doe john.doe@mcacme.gov Profile Logout" on the right. Below the header, a breadcrumb trail reads "FRC Home / Create New Submission / MC Acme Inc". To the right of the breadcrumb is a "Select Submission Type:" dropdown menu set to "Foreign Recalls/Campaigns" with a "Go" button. A horizontal tab bar contains four tabs: "Create New Submission" (highlighted with a red box), "Draft Foreign Recalls/Campaigns (32)", "Submitted Foreign Recalls/Campaigns (112)", and "All Audit Trail". Below the tabs, a message says "Click + Icon to expand Submission Sections". On the left, a red box highlights a "+" icon next to the text "New Foreign Recalls/Campaigns". On the right, there is a notice: "OMB No. 2127-0616. Expires 04/30/2028." with an information icon.

Submission of a Foreign Recall/Campaign in the MCFRC (5 of 28)

7. In the **New Foreign Recalls/Campaigns** screen, click the **General Information** tab to view the **General Information** section.

MC Acme Inc

New Foreign Recalls/Campaigns

1 General Information 2 Supplementary Information 3 Product Information 4 Components 5 Determination Document 6 Foreign Campaign Region

General Information

Report Category (required) * Subject (required) * Foreign Campaign Type (required) * Commencement Date (required) * 2025-Jul-21 

Remaining Characters: 128

Decision Date (required) * 2025-Jul-21  Decision By (required) *

Submission of a Foreign Recall/Campaign in the MCFRC (6 of 28)

8. Using the table below, enter the **General Information** fields and then click **Save Draft**.

#	Field	Description
1	Report Category *	Enables users to select the appropriate TREAD reporting category.
2	Subject *	Enables users to enter the summary (128-character limit) of the Recall decision in the foreign market.
3	Foreign Campaign Type *	Enables users to select the type of Recall from the drop-down list, as required by 579.11.
4	Commencement Date *	Enables users to enter the date that the Foreign Recall or Campaign started. Date defaults to the date the Foreign Campaign was created on and can be updated by using the calendar icon to the right of the field or by typing the date (MM/DD/YYYY).
5	Decision Date *	Enables users to enter the date that the manufacturer or foreign state decided to initiate the Recall. The field will default to a blank field and can be updated by selecting the calendar icon to the right of the field or by typing the date in using MM/DD/YYYY format.
6	Decision By *	Enables users to select who made the decision to file the Recall from the drop-down list, as required by 579.11.

* Indicates required fields

MC Acme Inc

New Foreign Recalls/Campaigns

1

2

3

4

5

6

General Information

Supplementary Information

Product Information

Components

Determination Document

Foreign Campaign Region

1

2

3

4

General Information

Report Category (required) *

Subject (required) *

Foreign Campaign Type (required) *

Commencement Date (required) *

5

6

Decision Date (required) *

Decision By (required) *

Clear Input Fields

Save Draft

Next >

Submission of a Foreign Recall/Campaign in the MCFRC (7 of 28)

- Using **Save Draft** will add the draft record to the **Draft Foreign Recalls/Campaigns Table**. Saving your Draft will preserve your work should you leave the portal for any reason. Use the + on the **Transaction ID** to continue working on the draft.

Create New Submission

Draft Foreign Recalls/Campaigns (2)

Submitted Foreign Recalls/Campaigns (234)

All Audit Trail

5

▼

Records per page

Enter Keyword or ID number

🔍

Click + Icon to View, Edit or Submit a Draft Communication.

OMB No. 2127-0616. Expires 04/30/2028.

Transaction ID	Created Date ↓	Modified Date	≡	Description of Concern	Document	Audit Trail
+ 25FRC81384	2025-Aug-27	2025-Aug-27			0	🔍
+ 25FRC81242	2025-Aug-21	2025-Aug-21			0	🔍

1 to 2 of 2

⏪

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Page 1 of 1

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Submission of a Foreign Recall/Campaign in the MCFRC (8 of 28)

10. Selecting the draft by clicking the **Transaction ID** from this table opens the form directly, allowing you to continue working. You will still want to use the Save Draft button as you proceed from step to step, as drafts are not automatically saved.

Create New Submission

Draft Foreign Recalls/Campaigns (2)

Submitted Foreign Recalls/Campaigns (234)

All Audit Trail

5 ▾ Records per page

Enter Keyword or ID number

Click + Icon to View, Edit or Submit a Draft Communication.

OMB No. 2127-0616. Expires 04/30/2028.

Transaction ID	Created Date ▾	Modified Date	Description of Concern	Document	Audit Trail
25FRC81384	2025-Aug-27	2025-Aug-27			

Ford Motor Comp

Draft Foreign Recalls/Campaigns

1 General Information

2 Supplementary Information

3 Product Information

4 Components

5 Determination Document

6 Foreign Campaign Markets

General Information

Report Category (required) *

Subject (required) *

Foreign Campaign Type (required) *

Commencement Date (required) *

Buses, Medium & Heavy Vehicles ▾

▾

YYYY-MM-DD

Remaining Characters: 128

Decision Date (required) *

Decision By (required) *

Clear Input Fields

YYYY-MM-DD

Foreign Government ▾

Save Draft

Next >

Submission of a Foreign Recall/Campaign in the MCFRC (9 of 28)

11. Click the **Supplementary Information** tab to view the **Supplementary Information** section.

MC Acme Inc
New Foreign Recalls/Campaigns

1 General Information 2 **Supplementary Information** 3 Product Information 4 Components 5 Determination Document 6 Foreign Campaign Region

Supplementary Information

1 Description of Concern (required) * ⓘ

2 Consequence ⓘ

3 Remedy Program ⓘ

4 Justification for Not Submitting a Part 573 Notice to the NHTSA for Substantially Similar Vehicles (required) * ⓘ

5 Supplier Details ⓘ

Clear Input Fields

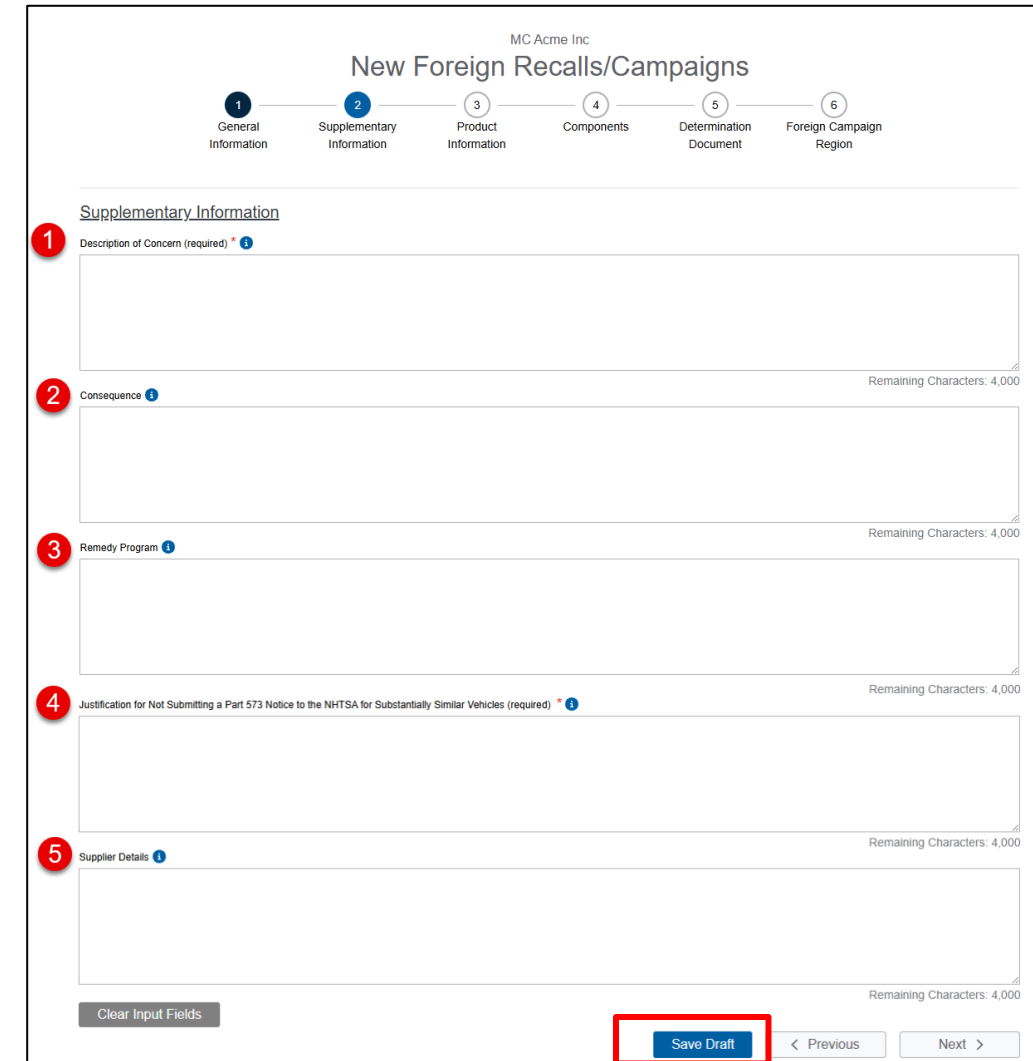
Save Draft < Previous Next >

Submission of a Foreign Recall/Campaign in the MCFRC (10 of 28)

12. Using the table below, enter the **Supplementary Information** fields and click **Save Draft**.

#	Field	Description
1	Description of Concern *	Enables users to enter a summary of the issue (4,000-character limit) being addressed by the Foreign Recall/Campaign.
2	Consequences	Enables users to enter a summary of the safety consequences of the issue being addressed. (4,000-character limit).
3	Remedy Program	Enables users to enter a summary of the remedy performed under the Recall. (4,000-character limit).
4	Justification for Not Submitted a Part 573 Notice to the NHTSA for Substantially Similar Vehicles *	Enables users to enter a rational for not issuing a Recall for the products sold in the United States of America market that share the part(s) or system(s) that are common to those being recalled or remedied under the subject Recall (4,000-character limit).
5	Supplier Details	Enables users to enter the company name and address of the supplier(s) of the part(s) being recalled if other than the Original Equipment Manufacturer (OEM) (4,000-character limit).

* Indicates required fields



MC Acme Inc

New Foreign Recalls/Campaigns

1 General Information 2 **Supplementary Information** 3 Product Information 4 Components 5 Determination Document 6 Foreign Campaign Region

Supplementary Information

1 Description of Concern (required) * 1

2 Consequence 1

3 Remedy Program 1

4 Justification for Not Submitting a Part 573 Notice to the NHTSA for Substantially Similar Vehicles (required) * 1

5 Supplier Details 1

Remaining Characters: 4,000

Remaining Characters: 4,000

Remaining Characters: 4,000

Remaining Characters: 4,000

Remaining Characters: 4,000

Remaining Characters: 4,000

Remaining Characters: 4,000

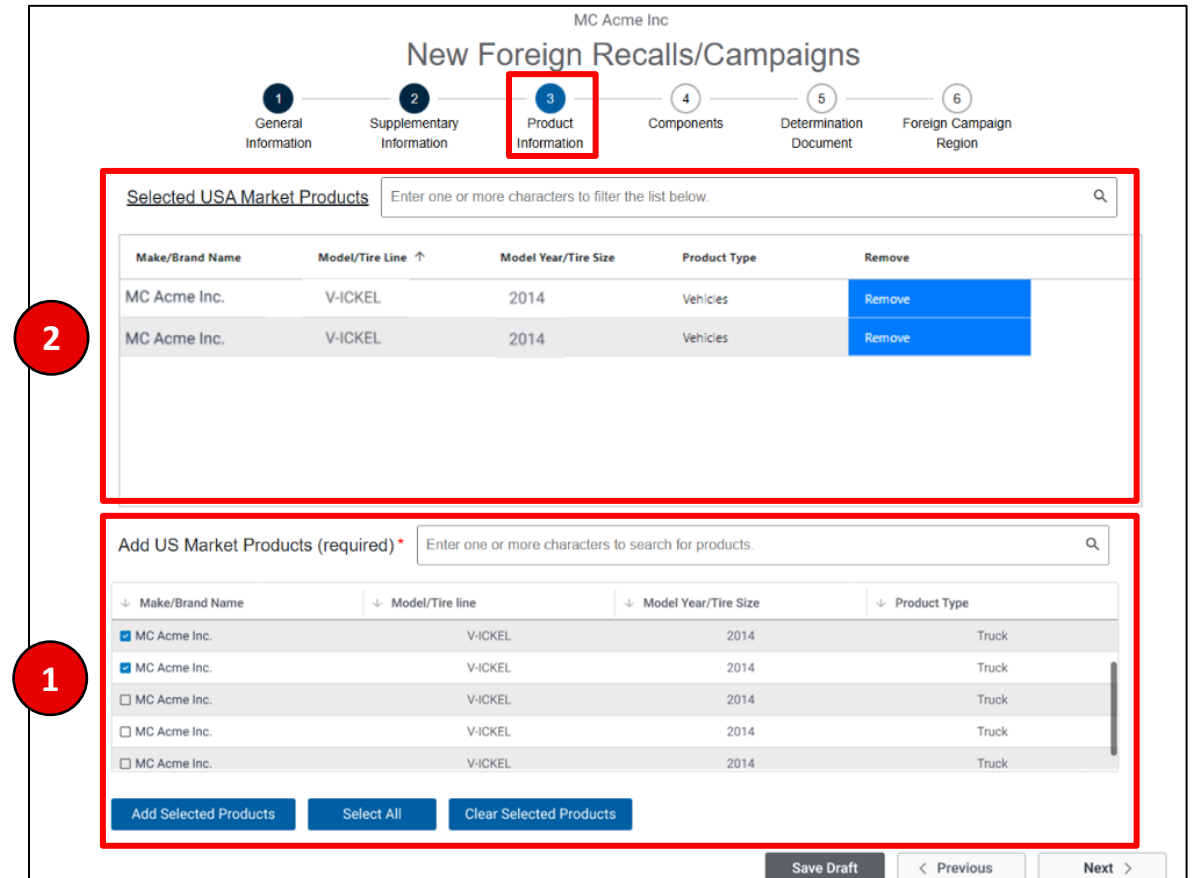
Clear Input Fields

Save Draft < Previous Next >

Submission of a Foreign Recall/Campaign in the MCFRC (11 of 28)

13. Click the **Product Information** tab to view the **Product Information** section, which contains 2 sections to enable manufacturers to search for and add products associated with the Foreign Recall/Campaign (FR/C) to the submission.

#	Section	Description
1	Add Products	- Displays all products associated with the manufacturer - Contains a search field to enable users to limit the products displayed for ease of selection - Enables users to select the subject vehicles (products) associated with the FR/C and add them to the submission.
2	Selected Products	- Shows products that are the subjects of the Foreign Recall/Campaign - Section does not display until products have been added to the Foreign Recall/Campaign



MC Acme Inc.

New Foreign Recalls/Campaigns

1 General Information 2 Supplementary Information **3 Product Information** 4 Components 5 Determination Document 6 Foreign Campaign Region

Selected USA Market Products Enter one or more characters to filter the list below.

Make/Brand Name	Model/Tire Line ↑	Model Year/Tire Size	Product Type	Remove
MC Acme Inc.	V-ICKEL	2014	Vehicles	Remove
MC Acme Inc.	V-ICKEL	2014	Vehicles	Remove

Add US Market Products (required) Enter one or more characters to search for products.

Make/Brand Name	Model/Tire line	Model Year/Tire Size	Product Type
☒ MC Acme Inc.	V-ICKEL	2014	Truck
☒ MC Acme Inc.	V-ICKEL	2014	Truck
☐ MC Acme Inc.	V-ICKEL	2014	Truck
☐ MC Acme Inc.	V-ICKEL	2014	Truck
☐ MC Acme Inc.	V-ICKEL	2014	Truck

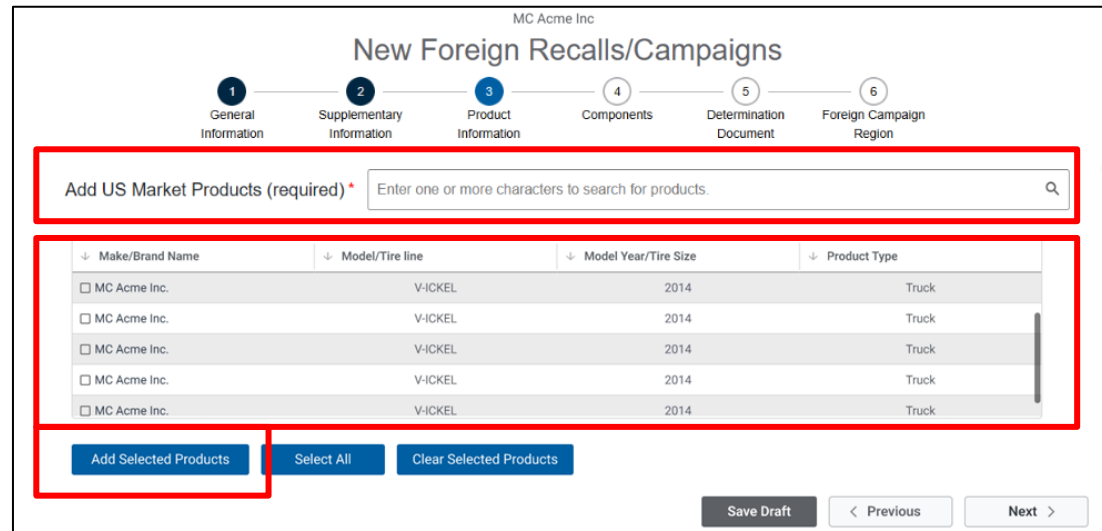
Add Selected Products Select All Clear Selected Products

Save Draft < Previous Next >

Submission of a Foreign Recall/Campaign in the MCFRC (12 of 28)

14. To search for, select, and add a selected product to the Foreign Recall/Campaign:

- Using the **Add US Market Products (required)** field, enter one or more characters to search for and limit the product list.
- To add individual products, click the checkbox next to applicable products and click the **Add Selected Products** button.



MC Acme Inc.

New Foreign Recalls/Campaigns

1 General Information 2 Supplementary Information 3 Product Information 4 Components 5 Determination Document 6 Foreign Campaign Region

Add US Market Products (required) * Enter one or more characters to search for products.

Make/Brand Name	Model/Tire line	Model Year/Tire Size	Product Type
☐ MC Acme Inc.	V-ICKEL	2014	Truck
☐ MC Acme Inc.	V-ICKEL	2014	Truck
☐ MC Acme Inc.	V-ICKEL	2014	Truck
☐ MC Acme Inc.	V-ICKEL	2014	Truck
☐ MC Acme Inc.	V-ICKEL	2014	Truck

Add Selected Products Select All Clear Selected Products

Save Draft < Previous Next >

Note: Prior to clicking **Add Selected Products**, users can clear their selections by clicking the **Clear Selected Products** button.

Note: To select multiple products at a time, use the **Search** field to filter your results, click the **Select All** button, and then click the **Add Selected** button. If you have applied a filter, the products in that filter will be checked. If you have not applied a filter, all products will be checked.

Submission of a Foreign Recall/Campaign in the MCFRC (13 of 28)

Note: Once the Selected Products have been added to the Foreign Recall/Campaign, they will appear in the **Selected Products** section.

MC Acme Inc

New Foreign Recalls/Campaigns

1

General Information

2

Supplementary Information

3

Product Information

4

Components

5

Determination Document

6

Foreign Campaign Region

Selected USA Market Products

Enter one or more characters to filter the list below.

Make/Brand Name	Model/Tire Line ↑	Model Year/Tire Size	Product Type	Remove
MC Acme Inc.	V-ICKEL	2014	Vehicles	Remove
MC Acme Inc.	V-ICKEL	2014	Vehicles	Remove

Add US Market Products (required) *

Enter one or more characters to search for products.

Make/Brand Name	Model/Tire line	Model Year/Tire Size	Product Type
☒ MC Acme Inc.	V-ICKEL	2014	Truck
☒ MC Acme Inc.	V-ICKEL	2014	Truck
☐ MC Acme Inc.	V-ICKEL	2014	Truck
☐ MC Acme Inc.	V-ICKEL	2014	Truck
☐ MC Acme Inc.	V-ICKEL	2014	Truck

Add Selected Products

Select All

Clear Selected Products

Save Draft

< Previous

Next >

Submission of a Foreign Recall/Campaign in the MCFRC (14 of 28)

15. In the **New Foreign Recalls/Campaigns** screen, click the **Components** tab to view the two **Components** sections:

- **1 - Standard Vehicle Components**
- **2 - Advanced Driver Assistance System (ADAS)**

MC Acme Inc

New Foreign Recalls/Campaigns

1 General Information 2 Supplementary Information 3 Product Information **4 Components** 5 Determination Document 6 Foreign Campaign Region

NHTSA Component **1** (Select a maximum of 5)

Standard Vehicle Components

- ☐ Air Bags ⓘ
- ☐ Body ⓘ
- ☐ Brakes ⓘ
- ☐ Electrical ⓘ
- ☐ Engine ⓘ
- ☐ Fuel/Propulsion System ⓘ
- ☐ Lighting ⓘ
- ☐ Power Train ⓘ
- ☐ Seat Belts ⓘ
- ☐ Seats ⓘ
- ☐ Speed Control ⓘ
- ☐ Steering ⓘ
- ☐ Suspension ⓘ
- ☐ Visibility/Wiper ⓘ
- ☐ Wheels ⓘ
- ☐ Other/I Am Not Sure ⓘ

Advanced Driver Assistance System (ADAS)

- ☐ Adaptive Cruise Control ⓘ
- ☐ Automatic Emergency Braking ⓘ
- ☐ Blind Spot Warning ⓘ
- ☐ Forward Collision Warning ⓘ
- ☐ Lane Departure Warning ⓘ
- ☐ Lane Keeping Assistance ⓘ
- ☐ Parking Collision Warning ⓘ
- ☐ Rear Cross Traffic Warning ⓘ

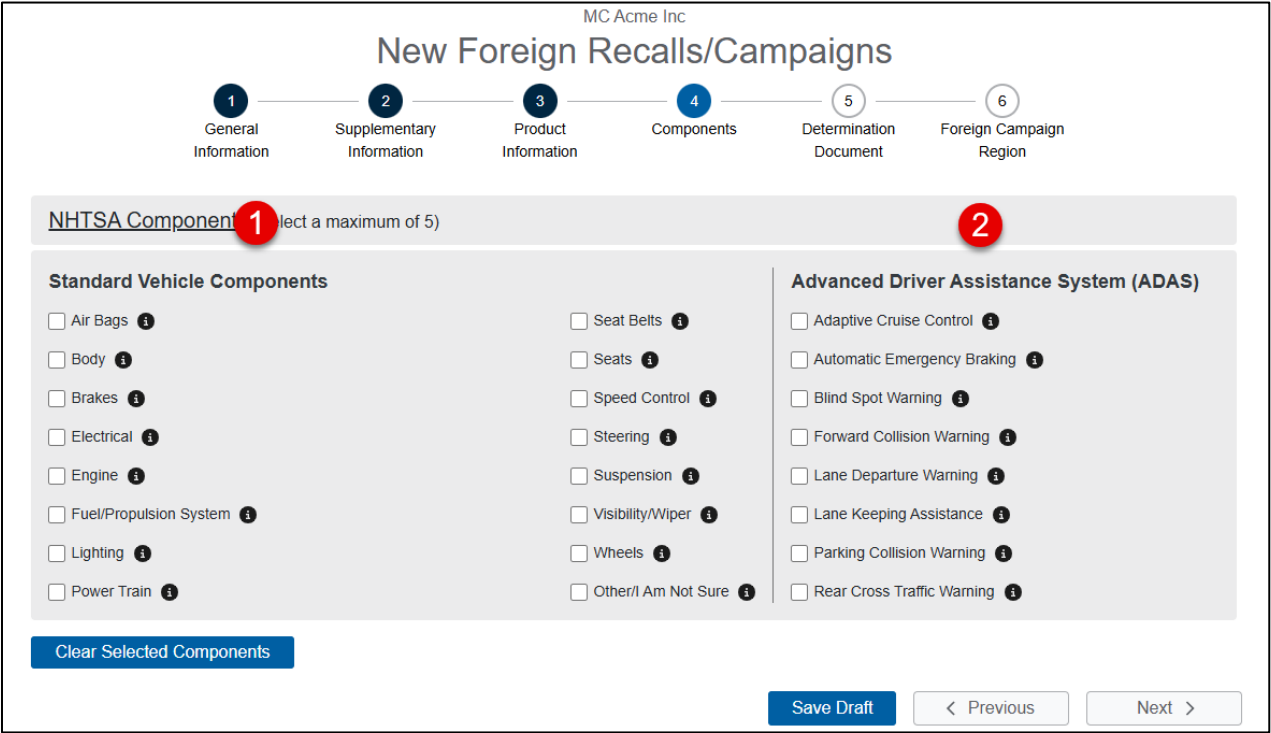
[Clear Selected Components](#)

[Save Draft](#) [< Previous](#) [Next >](#)

Submission of a Foreign Recall/Campaign in the MCFRC (15 of 28)

16. Using the table below, enter at least 1 and up to a max of 5 components and click **Save Draft**.

#	Field	Description
1	Standard Vehicle Components	Enables users to select applicable standard components. Note: If the component is not listed or is not clearly defined, select Other/I am Not Sure.
2	Advanced Driver Assistance System (ADAS)	Enables users to select applicable ADAS components.



MC Acme Inc

New Foreign Recalls/Campaigns

1 General Information 2 Supplementary Information 3 Product Information 4 Components 5 Determination Document 6 Foreign Campaign Region

NHTSA Component 1 Select a maximum of 5) 2

Standard Vehicle Components

- ☐ Air Bags ⓘ
- ☐ Body ⓘ
- ☐ Brakes ⓘ
- ☐ Electrical ⓘ
- ☐ Engine ⓘ
- ☐ Fuel/Propulsion System ⓘ
- ☐ Lighting ⓘ
- ☐ Power Train ⓘ

☐ Seat Belts ⓘ

☐ Seats ⓘ

☐ Speed Control ⓘ

☐ Steering ⓘ

☐ Suspension ⓘ

☐ Visibility/Wiper ⓘ

☐ Wheels ⓘ

☐ Other/I Am Not Sure ⓘ

Advanced Driver Assistance System (ADAS)

- ☐ Adaptive Cruise Control ⓘ
- ☐ Automatic Emergency Braking ⓘ
- ☐ Blind Spot Warning ⓘ
- ☐ Forward Collision Warning ⓘ
- ☐ Lane Departure Warning ⓘ
- ☐ Lane Keeping Assistance ⓘ
- ☐ Parking Collision Warning ⓘ
- ☐ Rear Cross Traffic Warning ⓘ

Clear Selected Components

Save Draft < Previous Next >

NOTE: Users can hover over the “i” icon to see information regarding each component.

NOTE: A component does not need to be selected to save a draft.

Submission of a Foreign Recall/Campaign in the MCFRC (16 of 28)

17. In the **New Foreign Recalls/Campaigns** screen, click the **Determination Document** tab to view the **Determination Document** section.

NOTE: The **Determination Document** tab allows users to upload the actual Foreign Campaign document during the submission. The file must be a non-empty PDF file no larger than 50 MB. The filename should be no longer than 150 characters. If a submission contains PII, the user is responsible for redaction.

MC Acme Inc

New Foreign Recalls/Campaigns

1 General Information 2 Supplementary Information 3 Product Information 4 Components 5 **Determination Document** 6 Foreign Campaign Region

Determination Document

Upload determination document below. Only PDF files can be submitted with a maximum size of 50 MB. Filenames must be 150 characters or less.

Filename	Size	Document Type	Upload Date	Remove
Original Language Foreign Campaign	0.020 MB	Original Language	2025-Jul-24 18:00:54	
English Translation Foreign Campaign	1.020 MB	English Translation	2025-Jul-24 18:01:30	

* Manufacturer is responsible for redaction of Personally Identifying Information

Original Language

Submission of a Foreign Recall/Campaign in the MCFRC (17 of 28)

NOTE: Each **Determination Document** has the following 5 fields associated with it.

#	Column	Description
1	Filename	Displays the original name of the file the user has uploaded.
2	Size	Displays the size of the uploaded document in MB.
3	Document Type	Displays the selected type of document.
4	Upload Date	Displays the date the file was uploaded in YYYY-Mon-DD HH:MM:SS format.
5	Remove	Enables users to delete a document before submission.

MC Acme Inc

New Foreign Recalls/Campaigns

1
General Information
2
Supplementary Information
3
Product Information
4
Components
5
Determination Document
6
Foreign Campaign Region

Determination Document

Upload determination document below. Only PDF files can be submitted with a maximum size of 50 MB. Filenames must be 150 characters or less.

Filename	Size	Document Type	Upload Date	Remove
Original Language Foreign Campaign	0.020 MB	Original Language	2025-Jul-24 18:00:54	
English Translation Foreign Campaign	1.020 MB	English Translation	2025-Jul-24 18:01:30	

* Manufacturer is responsible for redaction of Personally Identifying Information

Original Language
Select file...

Save Draft
Previous
Next

Submission of a Foreign Recall/Campaign in the MCFRC (18 of 28)

18. To upload a Determination Document:

- Click the **Select files...** button to open a navigation window so that you can locate the appropriate file.
- Click the **Document Type** drop-down button to select the type of document.
- Click the **Open** button.

MC Acme Inc

New Foreign Recalls/Campaigns

- General Information
- Supplementary Information
- Product Information
- Components
- Determination Document
- Foreign Campaign Region

Determination Document

Upload determination document below. Only PDF files can be submitted with a maximum size of 50 MB. Filenames must be 150 characters or less.

Filename	Size	Document Type	Upload Date	Remove
Original Language Foreign Campaign	0.020 MB	Original Language	2025-Jul-24 18:00:54	
English Translation Foreign Campaign	1.020 MB	English Translation	2025-Jul-24 18:01:30	

* Manufacturer is responsible for redaction of Personally Identifying Information

Original Language

Select file...

Save Draft < Previous Next >

Submission of a Foreign Recall/Campaign in the MCFRC (19 of 28)

19. In the **New Foreign Recalls/Campaigns** screen, click the **Foreign Campaign Markets** tab to view the **Foreign Campaign Markets** section.

NOTE: The **Determination Document** tab allows users to upload the actual Foreign Campaign document during the submission. The file must be a non-empty PDF file no larger than 50 MB. The filename should be no longer than 150 characters. If a submission contains PII, the user is responsible for redaction.

MC Acme Inc

New Foreign Recalls/Campaigns

1

2

3

4

5

6

General Information

Supplementary Information

Product Information

Components

Determination Document

Foreign Campaign Markets

Enter a Foreign Market (required) *

Enter one or more characters to filter the list below.

1

2

3

Region	Country	Remove
No Rows To Show		

Add Foreign Market

Clear All

Save Draft

< Previous

Submit

Submission of a Foreign Recall/Campaign in the MCFRC (20 of 28)

#	Column	Description
1	Region	The Region drop-down enables users to select the applicable region.
2	Country	The Country type-ahead enables users to enter the applicable country for each added region.
3	Remove	The Remove trash icon enables users to delete a region from the table before submission.

MC Acme Inc

New Foreign Recalls/Campaigns

1 General Information

2 Supplementary Information

3 Product Information

4 Components

5 Determination Document

6 Foreign Campaign Markets

Enter a Foreign Market (required) *

Enter one or more characters to filter the list below.

1

2

3

Region	Country	Remove
No Rows To Show		

Add Foreign Market

Clear All

Save Draft

< Previous

Submit

NOTE: Users can use the **Search** field to limit the regions shown to those that contain the characters entered in the text box. The listing will immediately filter the records as characters are entered.

Submission of a Foreign Recall/Campaign in the MCFRC (21 of 28)

20. To upload a **Foreign Campaign Market** :

a. Click the **Add Foreign Market** button to add a row to the **Foreign Market** table.

MC Acme Inc

New Foreign Recalls/Campaigns

1 General Information 2 Supplementary Information 3 Product Information 4 Components 5 Determination Document 6 Foreign Campaign Markets

Enter a Foreign Market (required) * 

Region	Country	Remove
		

Add Foreign Market **Clear All**

Submission of a Foreign Recall/Campaign in the MCFRC (22 of 28)

b. Enter the **Region** and **Country** fields for the new row.

MC Acme Inc

New Foreign Recalls/Campaigns

1

2

3

4

5

6

General Information
Supplementary Information
Product Information
Components
Determination Document
Foreign Campaign Markets

Enter a Foreign Market (required) *

Region	Country	Remove
Europe ▼	Ireland ✕ Italy ✕	✕

NOTE: To submit a Foreign Campaign, at least one region needs to be added to the Foreign Campaign. A region does not need to be added to save a draft.

Submission of a Foreign Recall/Campaign in the MCFRC (23 of 28)

21. Once the **Foreign Recall/ Campaign** form has been completed, you may click **Save Draft** or click **Submit** to send the **Foreign Recall/ Campaign** to NHTSA.

Ewrtest_Tires_Trail_Ssv

New Foreign Recalls/Campaigns

1

General Information

2

Supplementary Information

3

Product Information

4

Components

5

Determination Document

6

Foreign Campaign Markets

Add Foreign Market

Clear All

Save Draft

< Previous

Submit

Submission of a Foreign Recall/Campaign in the MCFRC (24 of 28)

22. Upon clicking **Submit** any errors in the **Foreign Recall/ Campaign** record will be displayed in an error pop-up and the steps where those errors reside will highlight in **RED**

Transaction ID	Created Date ↓	Modified Date	Description of Concern	Document	Audit Trail
25FRC81384	2025-Aug-27	2025-Aug-27		0	Q

Ford Motor Comp

Draft Foreign Recalls/Campaigns

1

General Information

2

Supplementary Information

3

Product Information

4

Components

5

Determination Document

6

Foreign Campaign Markets

Enter a Foreign Market (required) *

Enter c

Region

Country

Add Foreign Market

Clear All

Remove

Save Draft

< Previous

Delete Draft

Submit

Error with Submission

- Subject is required.
- Foreign Campaign Type is required.
- Commencement Date is required.
- Decision Date is required.
- Description of Concern is required.
- Justification is required.
- Product is required.
- Determination Document is required.
- Foreign Campaign Market is required.

Close

Submission of a Foreign Recall/Campaign in the MCFRC (25 of 28)

23. Successful submissions will be listed in the **Submitted Foreign Recalls/Campaigns** table, displaying the final **Transaction ID** (your receipt for the submission) and the assigned **NHTSA Foreign Recall (FRC) number**, as well as allow users to view the **Audit trail** for that submission. Any attached Documents will also be viewable by clicking the link in the **Documents** column.

Create New Submission

Draft Foreign Recalls/Campaigns (2)

Submitted Foreign Recalls/Campaigns (234)

All Audit Trail

5

▼

Records per page

☒ Last 30 days
 ☐ Last 60 days
 ☐ Last 90 days
 ☐ All

🔍

Submitted Foreign Recalls/Campaigns can only be viewed

Transaction ID	FRC Number	Submission Date ↓	Status	Type	Document	Audit Trail
25FRC81357	25F324	2025-Aug-26	Submitted	Foreign Campaigns	2	🔍
25FRC81288	25F319	2025-Aug-22	Submitted	Foreign Campaigns	0	🔍
25FRC81235	25F299	2025-Aug-21	Submitted	Foreign Campaigns	1	🔍

1 to 3 of 3

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Page 1 of 1

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Submission of a Foreign Recall/Campaign in the MCFRC (26 of 28)

24. To delete a *draft* **Foreign Recall/ Campaign**, use the Delete button found in step 6. Note that you may delete a non-draft submission by simply exiting the portal.

Transaction ID	Created Date ↓	Modified Date	Description of Concern	Document	Audit Trail
25FRC81384	2025-Aug-27	2025-Aug-27		0	Q

Ford Motor Comp

Draft Foreign Recalls/Campaigns

1

General Information

2

Supplementary Information

3

Product Information

4

Components

5

Determination Document

6

Foreign Campaign Markets

Enter a Foreign Market (required) *

Region	Country	Remove
No Rows To Show		

Add Foreign Market
Clear All

Save Draft
< Previous
Delete Draft
Submit

Submission of a Foreign Recall/Campaign in the MCFRC (27 of 28)

25. The **All Audit Trail** tab shows a table with FRC Portal level record information. You may print individual submission record data by clicking the Transaction ID link or Print the entire Audit Trail by clicking the Print Audit Trail button.

Create New Submission

Draft Foreign Recalls/Campaigns (2)

Submitted Foreign Recalls/Campaigns (234)

All Audit Trail

5

▼

Records per page

☒ Last 30 days

☐ Last 60 days

☐ Last 90 days

☐ All

Enter Keyword or ID number

Q

Transaction ID	FRC Number	Action	Created Date ↓	Created By
25FRC81384	25F347	Foreign Recalls/Campaigns Created	2025-Aug-27 13:20:12	Yazmyrat Ovezov
25FRC81357	25F324	Foreign Recalls/Campaigns Submitted	2025-Aug-26 15:29:24	Bernard Hardgrave
25FRC81357	25F324	Foreign Recalls/Campaigns Updated	2025-Aug-26 15:29:05	Bernard Hardgrave
25FRC81357	25F324	Foreign Recalls/Campaigns Updated	2025-Aug-26 15:23:02	Bernard Hardgrave
25FRC81357	25F324	Foreign Recalls/Campaigns Updated	2025-Aug-26 15:22:30	Bernard Hardgrave

1 to 5 of 17

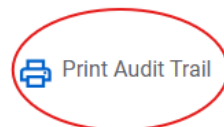
⏪

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Page 1 of 4

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Submission of a Foreign Recall/Campaign in the MCFRC (28 of 28)

26. You may access the updated MCFRC User Guide by clicking the Help link in the lower Left corner of the page



Foreign Recalls/Campaigns

Bernard Hardgrave
 bernard.hardgrave@dot.gov
 Profile Logout

FRC Home / Submitted Foreign Recalls/Campaigns / Ford Motor Comp

Select Submission Type: Foreign Recalls/Campaigns Go

Create New Submission Draft Foreign Recalls/Campaigns (2) Submitted Foreign Recalls/Campaigns (234) All Audit Trail

5 Records per page
 Last 30 days Last 60 days Last 90 days All

Enter Keyword or ID number

Submitted Foreign Recalls/Campaigns can only be viewed

Transaction ID	FRC Number	Submission Date ↓	Status	Type	Document	Audit Trail
25FRC81357	25F324	2025-Aug-26	Submitted	Foreign Campaigns	2	Q
25FRC81288	25F319	2025-Aug-22	Submitted	Foreign Campaigns	0	Q
25FRC81235	25F299	2025-Aug-21	Submitted	Foreign Campaigns	1	Q

1 to 3 of 3 < > Page 1 of 1 >

NHTSA intends to publicly post all manufacturer communications submitted to it through the FRC, pursuant to 49 U.S.C. 30166(f).

[Contact FRC helpdesk for questions and issues related to FRC reporting to MC.Helpdesk@dot.gov](#)

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 This applications works best in recent versions of Edge, Firefox, Chrome and Safari



NHTSA

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Addition of Foreign Campaigns/Recalls to the Manufacturer Communication (MCFRC) Portal Demo

Office of Defects Investigation
September 23, 2025: 1 to 2 pm EDT
September 24, 2025: 1 to 2 pm EDT

Next Steps

- ODI will conduct 2nd Manufacturer MCFRC Portal Training Session (only need to attend 1 session): Wednesday, September 24 from 1 to 2 p m.
- Manufacturers may begin use of the MCFRC Portal once training is complete.
- ODI will post New Manufacturer Foreign Recalls/Campaigns (MCFRC) Portal Submission Process on www.nhtsa.gov website (in manufacturer's section) by early October.
- For assistance regarding MCFRC Portal access, send an email to Mfrewr.Helpdesk@dot.gov
- For assistance regarding any other MCFRC Portal questions, send an email to odi.mist@dot.gov



NHTSA

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

General Q & A (via Zoom Q&A)

*Office of Defects Investigation
September 23, 2025: 1 to 2 pm EDT
September 24, 2025: 1 to 2 pm EDT*