

TQCN DOC# TQCN_DPR-093490050		Affiliate TMS	Dept. QAPowertrain		Dealer Code 64606	Ref 93507939	Date 12/16/2009
Dealer Name LEXUS OF SEATTLE, LLC			Dealer City LYNNWOOD		State WA	Region WES	Source TECH
Primary Model ES350		Model Year 2008	Production Date 26-MAY-08		Odometer 13282 mi	VIN JTHBJ46G982 [REDACTED]	
Part # 1: 7811033020	Part # 2:	Part # 3:		Parts Destination: CQE	Parts Available: No part available		Repair Date 11/27/2009
Condition Title Drivability concern with no floor mat installed					Applicable DTC Code(s)		

Condition Description

- Guest reported vehicle would not slow down in traffic on 11/25/09.
- Guest applied "all force possible with my right foot to the brake pedal, and the car still did not slow down and seemed to be accelerating. Just before I would have struck the car in front of me, I then put the car in neutral, which caused the car to stop accelerating.
- Guest reported vehicle had been driven for approximately 5 minutes from cold start.
- Vehicle was in to the dealer for the floor mat concern on 11/14 and had the floor mat removed.
- Reported concern happened with no floor mat in vehicle.

Diagnostic Steps:

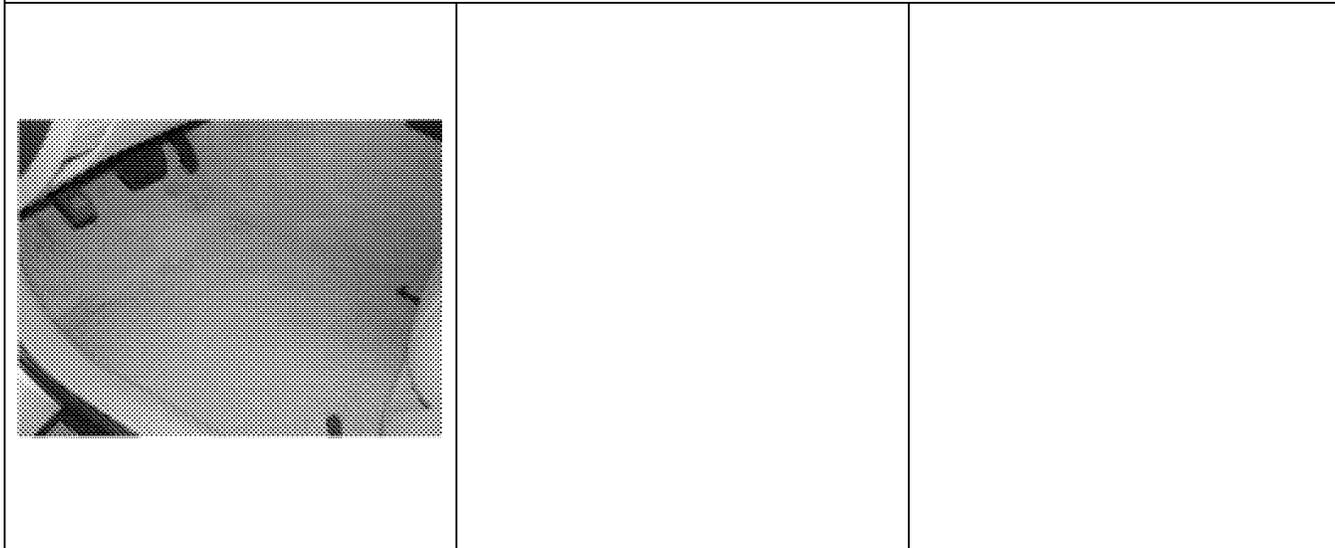
- Electronic system health check revealed no codes stored.
- Verified no floor mat was installed in vehicle at time of inspection.
- Test drove vehicle and verified operation.

Probable Cause

Unknown

Repair Process

No repairs performed.



DEalersHIP PRODUCT REPORT



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Attachment 1: Parts Recovery Control Sheet		Orig Tracking	 
Do not type in SHADED fields. If the Final Destination field below is "scrap", properly dispose of the part.		VIN	
		Doc No.	
Final Destination: CQE	SETR#:	CQE Eng:	
Importer: (Applies to TMC Shipments Only) Mr. N. Okumura, Chief Expert Quality Div. Warranty Parts Room TOYOTA MOTOR CORPORATION 1 Toyota, Toyota-city, Aichi, 471-8571 Japan	Deliver to: Attn: Tel:	住所 : 宛先 : Tel:	

				VALUE FOR CUSTOMS USE:
Part # 1:	Part Description	Qty.	Used Part Value Each	
1	7811033020 SENSOR ASSY, ACCELERATOR PEDAL	1	\$	26
Comments:				
Part # 2:	Part Description	Qty.	Used Part Value Each	
2			\$	
Comments:				
Part # 3:	Part Description	Qty.	Used Part Value Each	
3			\$	
Comments:				