

INTEROFFICE MEMORANDUM

TO: R. Harper

September 26, 2006
TMS-NTC-06186

FROM: K. Forsht

SUBJECT: Request for "Extended Warranty" Data – Engine Surging

Per the request of TMC, please assist us by providing an **Extended Warranty** claim report, in electronic format (MS Excel, Access) based upon the following criteria:

[EXTRACTION CRITERIA]

- (1) Subject Vehicles: 4T1BE32K56U [REDACTED] and 4T1BE32K05U [REDACTED]
- (2) Subject Part Numbers: All Part Numbers
- (3) Search Period: OPEN (please pull all claims related to these VINs)
- (4) T1/T2 Codes: All
- (5) Operation Codes: All
- (6) Repair date: All
- (7) Please include CCR data when available
- (8) Please provide the following: Vehicle owner/Fleet contact name and phone number, repairing dealer/facility information (name, phone number, and address), replacement part numbers and description. Thank you!

[REPORT FORMAT AND SORTING CRITERIA]

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|----------------------------------|------------------------------------------|
| (1) MODEL YEAR | (11) REPAIR MILEAGE |
| (2) REPLACEMENT PART NUMBER(S) | (12) DATE OF FIRST USE |
| (3) PRODUCTION DATE | (13) DEALER CODE |
| (4) VIN | (14) U.S. MODEL NUMBER |
| (5) OPERATION/PROBLEM CODE | (15) CLAIM AMOUNT |
| (6) TYPE CLASS | (16) CLAIM NUMBER |
| (7) T1 | (17) CCR – Condition, Cause, Remedy |
| (8) T2 | (18) Vehicle Owner Name or Fleet Contact |
| (9) CLAIM RECEIVE MONTH/DAY/YEAR | (19) PHONE NUMBER |
| (10) REPAIR DATE | (20) REPAIRING FACILITY INFO |

Please provide the material by the end of the day September 29, 2006 or earlier if possible.

Thank you for your assistance. If you have questions regarding our request, please feel free to call me at x67353.

cc: J. Kobayashi
G. Morino

R. Fritsch
D. Bruening

D. Stovall
R. Tessensohn