

From: Michiteru Kato/=HINPO/TMC0.

Sent:4/24/2007 10:30 PM.

To: [-] George Morino/=TMS/Toyota@TOYOTA.

Cc: [-] Chris Santucci/=WDC/Toyota_NY@TOYOTA_NY;Takezo Oba/=HINPO/TMC0@TMC0;Seiko Takeuchi/=HINPO/TMC0@TMC0;Jyunji Ogata/=HINPO/TMC0@TMC0;Shinichiro Ogata/=HINPO/TMC0@TMC0.

Bcc: [-]

Subject: Re: NHTSA Investigation on All weather mat PE07-016.

George,

As for the below #2, TMA is asking us to propose how we will respond to this question, for what vehicles, how many examples there are, and explain further why this is such a large , burdensome response and how we can limit the response, in order to negotiate with NHTSA about the limit of the scope.

Could you please talk with TMS-CAD about these items? And let me know the result or tell TMA directly.

I'm sorry for asking you, but I think it may take long time to get the answer if I ask TMC-C&A to discuss this with TMS-CAD.

Thank you for your cooperation and support.

Mitch

----- 転送者: Michiteru Kato/HINPO/TMC0 転送日: 2007/04/25 13:51 -----

宛先: Michiteru Kato/HINPO/TMC0@TMC0@TMCE@TOYOTA

cc: Christopher Tinto/WDC/Toyota_NY@Toyota_NY, George Morino/TMS/Toyota@TOYOTA, Jyunji Ogata/HINPO/TMC0@TMC0, Kevin Ro/WDC/Toyota_NY@Toyota_NY, Seiko Takeuchi/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0, Takezo Oba/HINPO/TMC0@TMC0

件名: Re: NHTSA Investigation on All weather mat PE07-016

Mitch,

1. I put in the extension request to Jeff Quandt (via email - he was not available on the phone), so hopefully he will let us know soon.

2. I talked to the investigator about Q13. He agrees and he doesn't want a large response to this question. That being said, I need to make an official request, to which he can respond, as to Toyota's proposal. NHTSA wants to get a feeling as to Toyota's due diligence in assuring that customers do not install the mats incorrectly. So a few examples, from various sources, they believe, would be responsive. Please propose to me how we will respond to his question, i.e owners manuals, PDI instructions, installation instructions, TSB's, etc., for what vehicles (makes, models, and model years). I mentioned the substantially similar recommendation, and he seemed agreeable. But give me an idea of how many examples there are, and explain further why this is such a large, burdensome response. Then tell me how we can limit the response, but still give NHTSA an idea of our efforts to ensure customers do not put more than one mat in the driver footwell. I will then write it up and send it to NHTSA.

Regards,

Chris Santucci - Assistant Manager
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Michiteru Kato/HINPO/TMC0@TMC0

04/24/2007 03:13 AM

To Chris Santucci/WDC/Toyota_NY@TOYOTA_NY

cc Christopher Tinto/WDC/Toyota_NY@TOYOTA_NY, Kevin Ro/WDC/Toyota_NY@TOYOTA_NY, George Morino/TMS/Toyota@TOYOTA, Jyunji Ogata/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0, Takezo Oba/HINPO/TMC0@TMC0, Seiko Takeuchi/HINPO/TMC0@TMC0

Subject NHTSA Investigation on All weather mat PE07-016

Chris,

I need to talk with you about two things concerning PE07-016.

Extension of original due date

As you know, TMC will close for a week next week. In addition, we received the IR letter about a week after the issuance by NHTSA. Therefore, we would like NHTSA to move the original due date for one week at least or two week if possible.

Currently due date is May 23, so we would like to submit our complete or partial response to NHTSA on May 30 or June 6.

Could you please negotiate with NHTSA about the extension of the original due date? Two week is the best if NHTSA agrees, but one week is OK. If we can't prepare the whole response by May 30th, we will ask again for the extension.

Question 13 "Copy of any documents discussing the proper installation of the floor mats in general

NHTSA has asked us to provide copies of any documents discussing the proper installation of floor mats in general (of any type, for subject and non-subject vehicles) especially any which include precautions or warnings regarding improper installation, and or any hazards of detrimental results that may occur if improper installation is performed. We had a meeting with TMS-CAD today and they said that there are so many types of floor mats for the Lexus and Toyota vehicles sold as the accessory mat. So we would like NHTSA to limit the scope of the inquiry, for example the floor mats for only Lexus vehicles, or the floor mats for the substantially similar vesicles to ES350 such as Camry and Camry Solara.

Could you please negotiate with NHTSA about the limit of the scope?

I would like to hear your feedback by Wednesday (EST). I'm sorry for the rush.

Thank you for your cooperation and support.

Best regards,

Mitch