

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

02-MAY-2007

Repository Reference No.  
10189528**OWNER INFORMATION (Type or Print)**

Name [REDACTED]

Address [REDACTED]

City CENTRAL POINT

State OR

Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

Evening Telephone Number

[REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
JTHBJ46G272 [REDACTED]Make  
LEXUSModel  
ES350Model Year  
2007Date Purchased  
23-JAN-07Dealer's Name and Telephone Number  
KENDALL LEXUSEngine:  
No: Cylinders 6Fuel Type:  
GasOriginal Owner  
Dealer's City  
EUGENEState  
ORZip Code  
97401Transmission Type  Antilock Brakes  
AUTOMATIC  Cruise ControlPowertrain  
FRONT WHEEL DRIVEVehicle Component Code  
180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**Incident Date(s)  
20-APR-2007Failure Mileage  
2300Failure Speed  
40**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

 Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION***(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)*

Crash

 Yes  No

Fire

 Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).****Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).**

INTERMITTENTLY, BUT NOT OFTEN, WHEN TAKING MY FOOT OFF OF THE GAS, THE CAR WOULD INCREASE IN SPEED AND THE ENGINE WOULD SPEED UP, BUT WOULD QUIT WHEN I BRAKED. WHEN ACCELERATING TO PASS VEHICLES, I NOTICED THAT ON OCCASION THE ENGINE WOULD HESITATE AND THEN GRAB SUDDENLY AND THEN SHOOT OFF, BUT WOULD SLOW DOWN WHEN I TOOK MY FOOT OFF OF THE ACCELERATOR. ON APRIL 20 MY CAR HAD ABOUT 2,300 MILES ON IT WHEN I GAVE THE CAR SOME GAS TO GET UP TO SPEED TO ENTER THE BUSY FREEWAY. AS SOON AS I DID THE ACCELERATOR LOCKED AND FELT LIKE IT WAS IN PASSING GEAR. IT WAS AT 85 MPH WHILE BRAKING AS I ENTERED THE FREEWAY. THE ENGINE WAS REVING LOUDLY AFTER I GOT IT INTO NEUTRAL. AFTER ABOUT 1/2 MILE, IT SLOWED ENOUGH SO I SHOVED IT INTO PARK BUT IT WOULD NOT SHUT OFF. AS IT FINALLY DID DISENGAGE, THE ENGINE WAS STILL REVING AT A HIGH SPEED WHILE ENTIRE CAR SHUTTERED, SHOOK AND MADE LOUD NOISES. I KEPT MY FEET ON THE BRAKE WHILE I CALLED LEXUS 24 HOUR ROAD SERVICE. I WAS VERY LUCKY THAT NO ONE WAS INJURED. THE CAR HAS BEEN AT LEXUS FOR 11 DAYS AT THIS POINT. \*TR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.