

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1058

Date Received

11-DEC-2006

Repository Reference No.
10176450**OWNER INFORMATION (Type or Print)**

Name [REDACTED]			Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]			Evening Telephone Number			
City MELVINDALE		State MI	Zip Code [REDACTED]			

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTHBJ46G372 [REDACTED]			Make LEXUS		Model ES350		Model Year 2007	
Date Purchased		Dealer's Name and Telephone Number			Engine: No: Cylinders		Fuel Type:	
Original Owner <input type="checkbox"/>		Dealer's City		State	Zip Code			
Transmission Type		<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control		Powertrain		Vehicle Component Code 180000 VEHICLE SPEED CONTROL		
						Multiple Failure: 1		

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 02-SEP-2006	Failure Mileage 4100	Failure Speed 55	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:			Failed Part:		

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 1	Number of Deaths	Reported to Police Y
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
 i.e, parts repaired or replaced (and if old part is available).

CONSUMER REQUEST FOR INVESTIGATION ON THE 2007 ES350 SPEED CONTROL. *TS□
 THE CONSUMER STATED THE VEHICLE SUDDENLY ACCELERATED, AFTER ATTEMPTING TO APPLY THE BRAKES. THE UNWANTED ACCELERATION CAUSED THE VEHICLE TO CRASH INTO THE HIGHWAY GUARD RAIL AND CONSEQUENTLY THE VEHICLE ROLLED OVER. THE CONSUMER SUFFERED SERIOUS BACK, NECK AND PELVIC INJURIES. *JB□
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 UPDATE (FEBRUARY 21, 2007): [REDACTED] SAID THAT SHE WAS TRAVELING ON I-75 FOR 15 MINUTES AND THE CRUISE CONTROL WAS NOT TURNED ON. SHE WAS MERGING ONTO ROUTE 59 AND APPLIED THE BRAKES. HOWEVER, THE VEHICLE NOT ONLY NOT SLOWED DOWN BUT ACTUALLY ACCELERATED TO WHAT SHE BELIEVE WAS 75-80 MPH. TO AVOID CRASHING THE VEHICLES AHEAD, SHE MOVED FROM THE RIGHT LANE TO THE LEFT LANE AND HIT THE GUARD RAIL. THE VEHICLE ROLLED OVER AND TOTALED. SHE WAS CITED BY THE POLICE BUT THE CITATION WAS LATER DISMISSED. TOYOTA SENT HER A LETTER SAYING THAT THEIR INVESTIGATION FOUND NOTHING WAS WRONG WITH THE VEHICLE. SEE ALSO 10174732 *DSY.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.