



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

02-MAY-2007

Repository Reference No.
10189487**OWNER INFORMATION (Type or Print)**

Name

Address

City

CORONA

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTHBJ46G272

Make

LEXUS

Model

ES350

Model Year

2007

Date Purchased
01-SEP-06

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

 Antilock Brakes Cruise Control

Powertrain

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

21-DEC-2006

Failure Mileage

3000

Failure Speed

65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

 Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION*(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)*

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e, parts repaired or replaced (and if old part is available).

UNEXPLAINED ACCELERATION / TIMING COVER SEAL TO THE ENGINE BLOCK

MY 2007 ES350 ACCELERATED OUT OF CONTROL REACHING THE SPEED OF 95 MILES PER HOUR. THE ONLY WAY I WAS ABLE TO SLOW THE CAR DOWN WAS TO PUT THE CAR IN NEUTRAL. AND THEN IT BEGAN TO SLOW DOWN. I TOOK INTO TO MY LOCAL DEALER AND THEY WHERE NOT ABLE TO DIAGNOSE THE PROBLEM. IN APRIL OF 2207 I NOTICES MY ES350 HAD A SMALL OIL LINK WHEN THE DEALER INSPECTED THE VEHICLE THY FOUND THAT THE TIMING COVER TO THE ENGINE BLOCK WAS POORLY SEALED AND WOULD NEED TO BE REPAIRED. I WAS TOLD THERE WAS A SERVICE BULLETIN OUT ON THE SEALS AND MY CAR WOULD NEED TO BE IN THE SHOP ABOUT A WEEK TO REPAIR. *TR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.