



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

02-MAY-2007

Repository

Reference No.
10189528

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	OR	Zip Code		

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTHBJ46G272		Make LEXUS	Model ES350	Model Year 2007
Date Purchased 23-JAN-07	Dealer's Name and Telephone Number KENDALL LEXUS		Engine: No: Cylinders 6	Fuel Type: Gas
Original Owner <input checked="" type="checkbox"/>	Dealer's City EUGENE	State OR	Zip Code 97401	
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Vehicle Component Code 180000 VEHICLE SPEED CONTROL	
Multiple Failure: 1				

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 20-APR-2007	Failure Mileage 2300	Failure Speed 40	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

INTERMITTENTLY, BUT NOT OFTEN, WHEN TAKING MY FOOT OFF OF THE GAS, THE CAR WOULD INCREASE IN SPEED AND THE ENGINE WOULD SPEED UP, BUT WOULD QUIT WHEN I BRAKED. WHEN ACCELERATING TO PASS VEHICLES, I NOTICED THAT ON OCCASION THE ENGINE WOULD HESITATE AND THEN GRAB SUDDENLY AND THEN SHOOT OFF, BUT WOULD SLOW DOWN WHEN I TOOK MY FOOT OFF OF THE ACCELERATOR. ON APRIL 20 MY CAR HAD ABOUT 2,300 MILES ON IT WHEN I GAVE THE CAR SOME GAS TO GET UP TO SPEED TO ENTER THE BUSY FREEWAY. AS SOON AS I DID THE ACCELERATOR LOCKED AND FELT LIKE IT WAS IN PASSING GEAR. IT WAS AT 85 MPH WHILE BRAKING AS I ENTERED THE FREEWAY. THE ENGINE WAS REVING LOUDLY AFTER I GOT IT INTO NEUTRAL. AFTER ABOUT 1/2 MILE, IT SLOWED ENOUGH SO I SHOVED IT INTO PARK BUT IT WOULD NOT SHUT OFF. AS IT FINALLY DID DISENGAGE, THE ENGINE WAS STILL REVING AT A HIGH SPEED WHILE ENTIRE CAR SHUTTERED, SHOOK AND MADE LOUD NOISES. I KEPT MY FEET ON THE BRAKE WHILE I CALLED LEXUS 24 HOUR ROAD SERVICE. I WAS VERY LUCKY THAT NO ONE WAS INJURED. THE CAR HAS BEEN AT LEXUS FOR 11 DAYS AT THIS POINT. *TR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.