Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
02-MAY-2007	Reference No. 10189528

OWNER INFORMATION (Type or Print)

Name [redacted]		Daytime Telephone Number [redacted]	E-mail Address [redacted]
Address [redacted]		Evening Telephone Number [redacted]	
City CENTRAL POINT	**State** OR	**Zip Code** [redacted]	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ___/___/___

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
JTHBJ46G272[redacted]	LEXUS	ES350	2007

Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
23-JAN-07	KENDALL LEXUS	No: Cylinders 6	Gas

Original Owner	Dealer's City	State	Zip Code
☒	EUGENE	OR	97401

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	FRONT WHEEL DRIVE	180000 VEHICLE SPEED CONTROL Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed
20-APR-2007	2300	40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Iniured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

INTERMITTENTLY, BUT NOT OFTEN, WHEN TAKING MY FOOT OFF OF THE GAS, THE CAR WOULD INCREASE IN SPEED AND THE ENGINE WOULD SPEED UP, BUT WOULD QUIT WHEN I BRAKED. WHEN ACCELERATING TO PASS VEHICLES, I NOTICED THAT ON OCCASION THE ENGINE WOULD HESITATE AND THEN GRAB SUDDENLY AND THEN SHOOT OFF, BUT WOULD SLOW DOWN WHEN I TOOK MY FOOT OFF OF THE ACCELERATOR. ON APRIL 20 MY CAR HAD ABOUT 2,300 MILES ON IT WHEN I GAVE THE CAR SOME GAS TO GET UP TO SPEED TO ENTER THE BUSY FREEWAY. AS SOON AS I DID THE ACCELERATOR LOCKED AND FELT LIKE IT WAS IN PASSING GEAR. IT WAS AT 85 MPH WHILE BRAKING AS I ENTERED THE FREEWAY. THE ENGINE WAS REVVING LOUDLY AFTER I GOT IT INTO NEUTRAL. AFTER ABOUT Â½ MILE, IT SLOWED ENOUGH SO I SHOVED IT INTO PARK BUT IT WOULD NOT SHUT OFF. AS IT FINALLY DID DISENGAGE, THE ENGINE WAS STILL REVVING AT A HIGH SPEED WHILE ENTIRE CAR SHUTTERED, SHOOK AND MADE LOUD NOISES. I KEPT MY FEET ON THE BRAKE WHILE I CALLED LEXUS 24 HOUR ROAD SERVICE. I WAS VERY LUCKY THAT NO ONE WAS INJURED. THE CAR HAS BEEN AT LEXUS FOR 11 DAYS AT THIS POINT. *TR☐

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.