From: Chris Santucci/=WDC/Toyota_NY. Sent:6/4/2007 1:07 PM.

To: [-] Michiteru Kato/=HINPO/TMC0@TMC0@TMCE@TOYOTA.

Cc: [-] Christopher Tinto/=WDC/Toyota_NY@Toyota_NY;George Morino/=TMS/Toyota@TOYOTA;Jyunji Ogata/=HINPO/TMC0@TMC0;Kevin Ro/=WDC/Toyota_NY@Toyota_NY;Kirk Forsht/=TMS/Toyota@TOYOTA;Seiko Takeuchi/=HINPO/TMC0@TMC0;Shinichiro Ogata/=HINPO/TMC0@TMC0;Takezo Oba/=HINPO/TMC0@TMC0.

Bcc: [-] .

Subject: Re: Request for review of response to PE IR concerning the ES350 AWFM.

Mitch,

Today I spoke with NHTSA. I obtained a 1-week extension. NHTSA is moving, they are still unpacking now in their new building, and probably won't even look at the response for 1 week. With me being out at compliance tests this week, and the confidential requests needed, I asked, and received, verbal approval.

So, with that, I would like to request that you take another day to think about the response with George. I will review what you settle upon tomorrow while on travel. Then, I would like to request that TMS-PQSS review the response with TMS-Legal. If we can get the final markup from TMS-Legal by Friday morning, we can wrap this up and submit next Monday. What do you think?

George, if you are unable or uncomfortable asking TMS-Legal to review the response, I can send it on tomorrow night via email. It's just that Legal usually responds via fax to the DC office, so you might not get a chance to review their markups until Friday. Let me know.

Thanks,

and

Regards,

Chris Santucci - Assistant Manager
Technical and Regulatory Affairs
Toyota Motor North America, Inc.
Ofc (202) 463-6856 Cell (202) 651-1581 Fax (202) 463-8513
email: Chris_Santucci@tma.toyota.com

Note: We cannot receive attachment extensions listed below.
.exe, .com, .pif, .scr, .cmd, .bat, .vbs, .lnk, .htm, .html, .shs, or .zip

Michiteru Kato/HINPO/TMC0@TMC0
06/04/2007 05:22 AM
To Chris Santucci/WDC/Toyota_NY@TOYOTA_NY@TOYOTA@TMCE, George Morino/TMS/Toyota@TOYOTA@TMCE
cc Christopher Tinto/WDC/Toyota_NY@Toyota_NY@TOYOTA@TMCE, Jyunji Ogata/HINPO/TMC0@TMC0, Kevin Ro/WDC/Toyota_NY@Toyota_NY@TOYOTA@TMCE, Kirk Forsht/TMS/Toyota@TOYOTA@TMCE, Seiko Takeuchi/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0, Takezo Oba/HINPO/TMC0@TMC0
Subject Re: Request for review of response to PE IR concerning the ES350 AWFM

Chris and George,

Attached is the latest version of our response to the PE IR concerning the ES350 AWFM.

I modified the first sentence in the Response 7. And also, as you know, TMS made some minor grammatical adjustmnets.

Please take a look at the attached draft and if you have any commnets, let me know.

In addition, in the Response 10 and Response 16, we described the enhancements and it's supposed to be done in late May, 2007. It means that the enhancements should be already done. So "plans" or "being planed" is strange, isn't it?(see a portion highlighted in yellow in Response 10 and 16)
If those enhancements were done and the mat sales already started, I think we should modify wording.
Whant do you think?

To George:
Could you please check the status of the enhancements and whether the sale started or not, and tell the results to Chris?

To Chris:
Based on the information from the George, if necessary, please modifiy the Response 10 and 16.
In addition, could you please request TMS-Legal to review the draft of the response after modifying it? Before sending the draft TMS-Legal, please delete??(reflect??) track changes.

Thank you for your cooperation and support.

Best regards,

Mitch

[attachment "Complete Response to PE07-016 Draft#4(TMC0604).doc" deleted by Chris Santucci/WDC/Toyota_NY]

宛先: Michiteru Kato/HINPO/TMC0@TMC0@TMCE@TOYOTA
cc: Christopher Tinto/WDC/Toyota_NY@Toyota_NY, George Morino/TMS/Toyota@TOYOTA, Jyunji Ogata/HINPO/TMC0@TMC0, Kevin Ro/WDC/Toyota_NY@Toyota_NY, Kirk Forsht/TMS/Toyota@TOYOTA, Seiko Takeuchi/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0, Takezo Oba/HINPO/TMC0@TMC0
件名: Re: Request for review of response to PE IR concerning the ES350 AWFM

Looks good Mitch, I have no modifications to suggest.

Regards,

Chris Santucci - Assistant Manager
Technical and Regulatory Affairs
Toyota Motor North America, Inc.
Ofc (202) 463-6856 Cell (202) 651-1581 Fax (202) 463-8513
email: Chris_Santucci@tma.toyota.com

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.exe, .com, .pif, .scr, .cmd, .bat, .vbs, .lnk, .htm, .html, .shs, or .zip

Michiteru Kato/HINPO/TMC0@TMC0
06/01/2007 09:12 AM
To Chris Santucci/WDC/Toyota_NY@TOYOTA_NY@TOYOTA@TMCE
cc Christopher Tinto/WDC/Toyota_NY@Toyota_NY@TOYOTA@TMCE, George Morino/TMS/Toyota@TOYOTA@TMCE, Jyunji Ogata/HINPO/TMC0@TMC0, Kevin Ro/WDC/Toyota_NY@Toyota_NY@TOYOTA@TMCE, Kirk Forsht/TMS/Toyota@TOYOTA@TMCE, Seiko Takeuchi/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0, Takezo Oba/HINPO/TMC0@TMC0
Subject Re: Request for review of response to PE IR concerning the ES350 AWFM

Chris,

Thank you for your review of the draft of the response.

The changes that you made looks fine to me. As for the edited response 2, this is what I want to say.

George modified the response 13 and made minor changes in some responses, and I added some paragraph in the response 9. So please take a look at them and give me your comment.
In addition, I decided to submit the attached document as one of the attachments in the response 9. It contains the requirement for the clearence between the edge of the depressed pedal and the edge of the floor mat. This document should be treated as confidential.

FYI, I attached the list of the customer complaints, including the information of the duplication with the legal claims and NHTSA VOQ. Also you can see the information which is the basis of the response 2 and 3(crash, injury, property damage claim, whether Toyota inspected the vehicle and determined that mat caused the incident, etc.).

If you have any question, let me know.

Best regards,

Mitch

[attachment "Complete Response to PE07-016 Draft#3(TMC0601).doc" deleted by Chris Santucci/WDC/Toyota_NY]
[attachment "Attachment-Response 9-1(w confidential).doc" deleted by Chris Santucci/WDC/Toyota_NY]
[attachment "Customer Complaints(Mat).xls" deleted by Chris Santucci/WDC/Toyota_NY]

宛先: Michiteru Kato/HINPO/TMC0@TMC0@TMCE@TOYOTA
cc: Christopher Tinto/WDC/Toyota_NY@Toyota_NY, George Morino/TMS/Toyota@TOYOTA, Hajime Kitamura/HINPO/TMC0@TMC0, Jyunji Ogata/HINPO/TMC0@TMC0, Kevin Ro/WDC/Toyota_NY@Toyota_NY, Kirk Forsht/TMS/Toyota@TOYOTA, Seiko Takeuchi/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0, Takezo Oba/HINPO/TMC0@TMC0
件名: Re: Request for review of response to PE IR concerning the ES350 AWFM

Mitch,

Only some minor changes. please check response 2 closely, as the language was initially a little strange. In all, I think it is a good response.

Your changes to Response 16 are fine as well.

Regards,

Chris Santucci - Assistant Manager
Technical and Regulatory Affairs
Toyota Motor North America, Inc.
Ofc (202) 463-6856 Cell (202) 651-1581 Fax (202) 463-8513
email: Chris_Santucci@tma.toyota.com

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Michiteru Kato/HINPO/TMC0@TMC0
05/31/2007 08:45 AM
To Chris Santucci/WDC/Toyota_NY@TOYOTA_NY, George Morino/TMS/Toyota@TOYOTA
cc Christopher Tinto/WDC/Toyota_NY@TOYOTA_NY, Kevin Ro/WDC/Toyota_NY@TOYOTA_NY, Kirk Forsht/TMS/Toyota@TOYOTA, Jyunji Ogata/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0, Takezo Oba/HINPO/TMC0@TMC0, Seiko Takeuchi/HINPO/TMC0@TMC0, Hajime Kitamura/HINPO/TMC0@TMC0
Subject Request for review of response to PE IR concerning the ES350 AWFM

Chris and George,

[Response 1 through 15]
Attached is the first draft of our response 1 throught 15 to the PE IR concerning the ES350 all weather floor mat issue. At long last, I made it....

I would like you to review those responses and give me your comments. Please note that since we are still waiting for the feedback from TMS-CAD, a portion of the response 9 is still pending.

George : I drafted the response 13, so please take a look at it and modify it if necessary.

[Response 16]
In addition to the above, I reviewed the response 16 carefully today and made some changes as attached.

First sentence in the first paragraph
This sentence seems that most of the customer complaints which relate to the alleged defect may be related to the improper installation of the all weather floor mat in the driver's footwell. However, in the customer complaints which we are going to submit to NHTSA, 15 out of 39 incidents may be related to the floor mat and 12 of 15 incidents may be related to improper installation of the all weather floor mat.(installed on top of the carpeted floor mat)
So I modified the sentence as attached.

Last paragraph
We added some sentences to emphasize our activities although those are previously cited in the response.

Please review it and let me know what you think.

Thank you for your cooperation and support.

Best regards,

Mitch

[attachment "Complete Response to PE07-016 Draft#1(TMC0531).doc" deleted by Chris Santucci/WDC/Toyota_NY]
[attachment "Question 16 Draft#2[TMC0531].doc" deleted by Chris Santucci/WDC/Toyota_NY]