

E: Support TMC CQE Prepare
 icipate NHTSA Actions

nd:
 Utilizing EWR Data more and
 effect investigations

nditions:
estigations:
 2 open investigations
 3 Lexus ES350 All Weather
 5 Sienna Liftgate Struts
 Closed
 5 Highlander Hybrid Electric
 eering

Inquiries
 19 Fatal Incident Inquiry
 10 Comprehensive Inquiry
 (Suspension)
 11 Comprehensive Inquiry
 (Lighting)

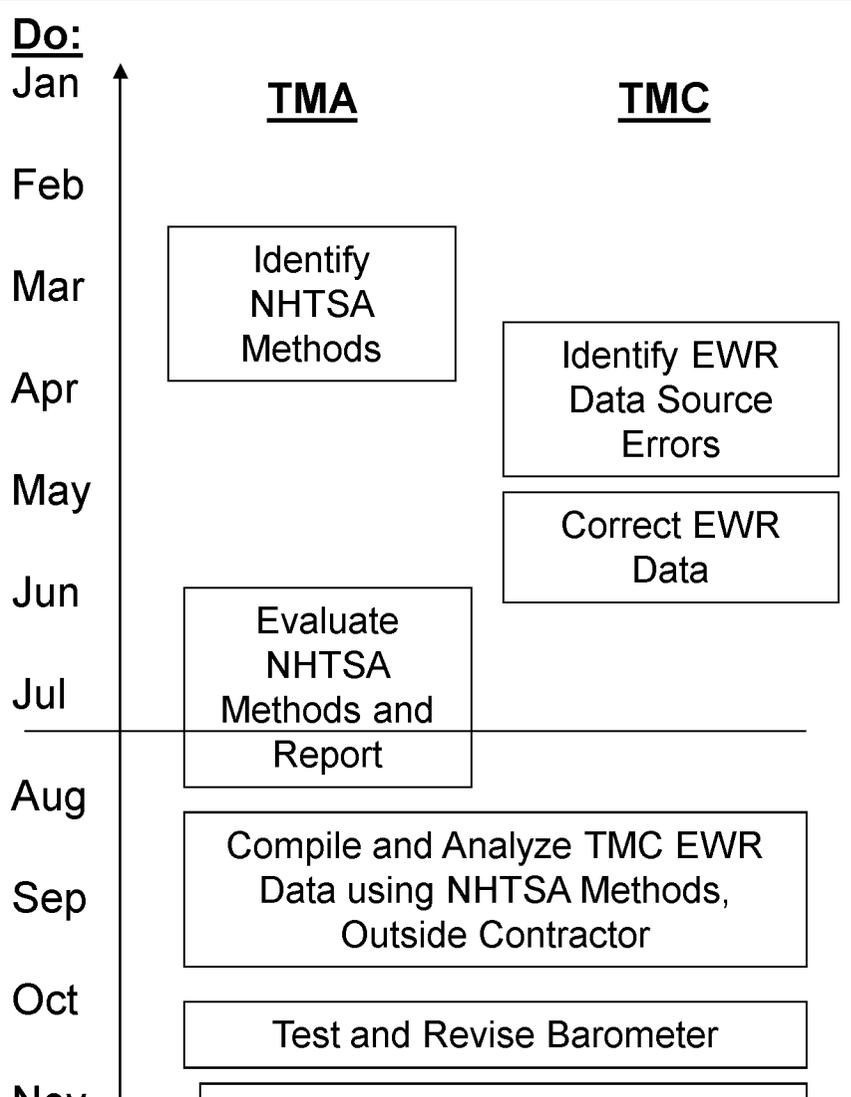
s:
 Hybrid Investigation was
 by EWR Field Reports
 re selected based on EWR
 Data "Spikes"

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

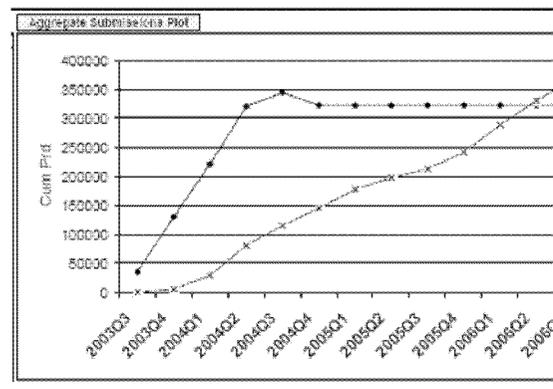
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2. Understand NHTSA's Analysis and Processes
3. Compile and Analyze EWR Data

Plan:
 Research current processes in use by NHTSA and TMC, report to TMC
 Identify sources of error in EWR data collection



method (Discuss with CQE)



- Evaluate Past Investigations Recalls – Are Key Safety Factors Present?
- TMA Should Review EWR Data Outliers – Some outliers may indicate potential NHTSA actions
- OPTIONAL - Discuss Process for NHTSA ODI

- Act:**
1. Countermeasure for EWR Data Errors
 2. Implement and Automate Barometer to Predict Potential Investigations, Inquiries
 3. Establish Outlier Review Process Include TMS-PQSS