

From: George Morino/=TMS/Toyota

Sent: 8/10/2007 3:19 PM

To: [-] Donica Zaid/=Lexus/Toyota@Toyota

Cc: [-] Denise_Jacobson@Toyota.com; Lorraine Smelcer/=Lexus/Toyota@Toyota; Robin LeFevre/=TMS/Toyota@Toyota; Kirk Forsht/=TMS/Toyota

Bcc: [-]

Subject: Fw: CONFIDENTIAL: URGENT - NHTSA to Upgrade ES350 Floor Mat Investigation

Hi Donica:

Per our discussion today, please find the Q&A attached below.

Kirk Forsht will notify Lorraine when NHTSA posts the information on their website or if TMA-DC receives notice from the agency. Please keep the Q&A confidential until we receive official notification.

Thank you so much for your help!

George Morino
National Manager
Quality Compliance Department
Product Quality and Service Support
Toyota Motor Sales, U.S.A., Inc.
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----- Forwarded by George Morino/TMS/Toyota on 08/10/2007 02:53 PM -----

George Morino/TMS/Toyota
08/10/2007 02:52 PM
To Denise Jacobson
cc Nancy Fein/TMS/Toyota@Toyota, dave_zellers@toyota.com, Kirk Forsht/TMS/Toyota
Subject CONFIDENTIAL: URGENT - NHTSA to Upgrade ES350 Floor Mat Investigation

Hi Denise:

We were just informed that NHTSA will upgrade the Preliminary Evaluation on the ES 350 All Weather Floor Mat investigation to the Engineering Analysis stage. We've incorporated changes to the Q&A to reflect the upgrade to an Engineering Analysis. It has been reviewed by both TMC and TMS Legal. We request that you dispose of any previous versions of the Q&A.

We anticipate NHTSA will post the Opening Resume to upgrade the investigation to an Engineering Analysis sometime today, or over the weekend. But please note. Until the NHTSA posts on their website or the TMA-DC office receives the official notice, please treat this as confidential.

Julie Alfonso has been notified and a copy of the Q&A has been provided to her.

Please contact me (x63392) or Kirk Forsht (x67353) if you have any questions.

George Morino
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