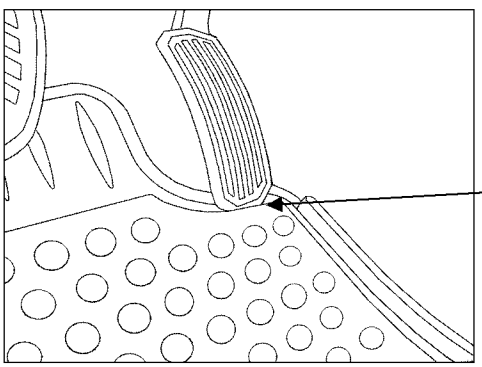
SSC 7L? - 2007 LEXUS ES 350 ALL WEATHER FLOOR MAT REPLACEMENT
SAFETY RECALL NOTICE

Dear Lexus Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in the *optional* Lexus All Weather Floor Mat (floor mat constructed from heavy duty rubber) designed specifically for certain 2007 model year ES 350 vehicles.

What is the condition?

In recent months, Lexus has received reports regarding the optional Lexus All Weather Floor Mat slipping forward and interfering with the movement of the accelerator pedal. Lexus has investigated these reports and determined that if the optional Lexus All Weather Floor (either by itself or if it is placed on top of the existing carpeted floor mat) is **not secured by the retaining hooks** and the mat moves forward, it may interfere with the accelerator pedal from returning to the idle position. If this condition occurs, in the worst case, it may increase the possibility of a crash.



If the Lexus All Weather Floor Mat is not **secured by the retaining hooks (clips)** and the mat moves forward, it may interfere with the accelerator

What will Lexus do?

Lexus is currently developing an improved driver's seating position All Weather Floor Mat. Lexus will contact you when the improved driver's seating position All Weather Floor Mat is ready.

What should you do?

Until the improved driver's seating position All Weather Floor Mat is ready, we request your assistance in regularly verifying the floor mat is properly secured using the retaining hooks (clips) provided. Good times to check are after filling your vehicle's tank with gasoline, after a carwash and/or vehicle interior cleaning, when another driver is about to drive the vehicle, etc. More than one floor mat should never be used in the driver's seating position, as the vehicle is designed to accommodate only one floor mat at a time.

If your vehicle does not have the Lexus All Weather Floor Mat, it is ***NOT*** involved in this recall. Please return the enclosed postcard to notify us that you do not have the optional Lexus All Weather Floor Mat, so we may remove your name and address information from future mailings regarding this issue. However, during our investigation, it was noted that floor mat interference is possible in any vehicle with any combination of floor mat. Therefore, if you utilize a non-Lexus floor mat, please make sure they are also properly secured.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner if possible.

What if you experience accelerator pedal interference prior to your appointment?

Each circumstance may vary, and drivers must use their best judgment, but Lexus is providing the following instructions and warnings if the accelerator pedal should become wedged by the optional Lexus All Weather Floor Mat:

- If it is possible and safe to do so, pull back the floor mat as it may dislodge the accelerator pedal if it is stuck.
- If you need to stop the vehicle immediately, firmly step on the brake pedal with both feet. Do not pump the brake pedal as it will deplete the vacuum utilized for the power brake assist.
- If you can safely stop the vehicle, firmly hold down the Engine Start Stop button for at least three seconds to turn off the engine. Do not tap the Engine Start Stop button. However, by turning off the engine, you will lose both power brake assist and power steering.

What if you have other questions?

Please contact any Lexus dealer or call the Lexus Customer Assistance Center at 1-800-255-3987 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Standard Time.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Lexus.

Sincerely,

Lexus Division,
TOYOTA MOTOR SALES, U.S.A., INC.