

TO : TMS-PQSS Mr. G. Morino / Mr. K. Forsht / Mr. D. Guzman / Mr. K. Yamamoto	Date: September 13, 2007 From: TMC-CQE-QL
CC :	Group Mgr : _____ J. Ogata Written by : _____ T. Oba

**Sub. Request for searching CAN2000 data
concerning All Weather Floor Mat issue**

As you know, NHTSA has upgraded ES 350 All Weather Mat defect investigation from PE to EA stage based on 17 complaints of 07 MY ES350 received by NHTSA.

NHTSA thinks that same concern exists at IS, Prius, Avalon and Camry vehicles. In order to analyze these models' complaints, we would like you to provide us with the following information **as soon as possible.**

<CAN2000 Customer Complaint Data>

Please run the keyword search with the following search condition.

Make/Model	Toyota Prius, Avalon and Camry Lexus IS, ES
MY	All model years
Coding Type	Complaint
Component Code	All component codes
Period for search	January 1, 2004 through current

Key word : “_surg”
 “_lung”
 “_accel”
 “_jump”
 “_race” , “_racing”
 “_lurch”
 “_rev_” , “_revs_” , “_rev.” , “_revs.” , “_rev,” , “_revs,”
 “_revved” , “_revving” , “_reved” , “_reving”
 “_hesit”
 “_mat_” , “_mat,” , “_mat.” , “_mats”
 “_carpet”

Note : under bar “_” means space

If you have any questions/concerns, let me know.

Best Regards,

T . Oba