INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[AD]

[redacted]
Kapuskasing ON [redacted]
Canada

Dear [redacted]

We are writing in response to your request for information regarding a manufacturer's recall or a Special Service Campaign (SSC) that would involve your 2007 Camry.

We have checked the serial number of your vehicle, XXXXXXXXXXXXX, with our records and determined your vehicle is involved SSC 70F, Toyota Camry All Weather Mats. Per our conversation on (date), you have confirmed this vehicle does not have the Toyota Camry All Weather Mats. Since this recall or SSC is on the Toyota Camry All Weather Mats accessory, and not the vehicle, your 2007 Camry, VIN XXXXXXXXXXX, is not affected by this SSC.

If you have any questions, please do not hesitate to contact our office at 800-331-4331.

Sincerely,

Eddie Campos
Toyota Customer Experience