

Toyota PQSS - Monthly Meeting - March 29, 2007 5:00 EST / 2:00 PST

Attendees: Jeff, Bill, Howard, Julie, Ron, & Scott

**4Runner Current Generation**

<b>Brake Issues</b>
<b>Engine Tick</b>
<b>Sunroof Problems</b>

**Camry Current Generation**

<b>Transmission Hesitation and Flares:</b>
<b>Engine Noise:</b>
<b>Dashboard Rattle</b>
<b>Navigation System Issues:</b>
<b>Abnormal Oil Consumption:</b>
<b>XLE Gas Tank Noise - Alert</b>
<b>Exterior Paint</b>

**Highlander Current Generation**

<b>Power Window Does not Work</b>
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**Prius Current Generation**

<b>Problems on Ice:</b>
<b>Low Mileage</b>
<b>Noisy Engine</b>
<b>Battery Issue</b>
<b>Prius Noises:</b>
<b>Trouble Removing Gas Cap</b>
<b>Smoke Coming From 2006 Prius' Wheels:</b>
<b>Traction Control</b>
<b>Power Steering</b>
<b>Fuel Gauge</b>
<b>Oil Quantity - Alert</b>
<b>Gas Engine "Shudder" / "Jerk" - Alert</b>
<b>Transmission</b>
<b>Sudden Acceleration - Alert</b>

**Sequoia Overall**

<b>Engine Tapping</b>
<b>Engine Shuts Off when in Gear</b>
<b>VSC Lights On</b>
<b>Rear Door Squeaking</b>

Priority  
Low Medium High

Remove

X

X

X

X

X

X

X

x-remove

X

X

x-replacement costs

X

X

Hot Topics

<b>Body:</b> <b>(Jeff)</b>	ES350 Current Generation Seat Belts Camry Current Generation Seat Belts 2007 Tundra - All Issues 2007 Tundra shifter complaints 2007 Tundra dash rattles IS350/250 carpet interfering with gas pedal Lexus models with carpet interfering with gas pedal
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<b>Electrical:</b> <b>(Bill)</b>	Audio issues Navigation issues Smart Key issues Bluetooth issues ***
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<b>Hybrid Powertrain:</b> <b>(Howard)</b>	HP battery Engine or transaction noise Engine on / off Fuel gauge Regenerative braking Fuel economy
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<b>2007 Tundra</b>	Any issue since this is a new vehicle launch
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New Models In 2007

LS 600H L or LS600 or LS600H - Long only in US; both in Canada Scion xB - April 15, 2007 = Current Generation Highlander Hybrid - October 2007
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**Sienna Current Generation**

<b>Back Door Problems</b>
<b>Uncontrolled Acceleration</b>
<b>Parasitic Battery Current</b>
<b>Various Rear Liftgate Problems</b>
<b>Transmission Issues:</b>

**Tacoma Current Generation**

<b>High RPMs while Foot is on Clutch</b>
<b>"Milky" Oil Cap</b>
<b>Windshield "Whistle"</b>
<b>Steering Wheel and Shaft Detached</b>
<b>Lurching Forward at Stop</b>
<b>Diesel Engine Sound</b>
<b>Fuel Pump Issue</b>
<b>Engine Tapping Noise - Alert</b>
<b>Sudden Lurching - Alert</b>

**Tundra Current Generation\*\*\* - Any Issue With This Vehicle Is Top Priority**

<b>Consumer Opinions About Interior</b>
<b>2007 Tundra Acceleration Hesitation</b>
<b>Engine Revving High</b>
<b>Navigation System Issues</b>
<b>Metallic "Clanking" Noise</b>

**Tundra Previous Generation**

<b>Ball Joint Replacement:</b>
<b>Brake Issues</b>
<b>Poor Acceleration</b>
<b>4X4 Engage/Disengage Noises:</b>
<b>Startup Issues:</b>
<b>Air Conditioner (A/C) Clicking Noise:</b>
<b>Limited Throttle Response:</b>
<b>Hood Release Not Working:</b>
<b>Ignition</b>

**Yaris Overall**

<b>Burning Rubber Smell</b>
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**Lexus ES350 Overall**

<b>Transmission TSIB Removed:</b>
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**Lexus GS350 Overall**

<b>Rattles</b>
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x-focus on remote-electronic

x

x-just released TSB

x-already have TSB

x  
x  
x  
x  
x

x

x

x

x-dash specifically



**Lexus IS250 Overall**

**Lexus IS350 Overall**

**Lexus LS430 Overall**

**Lexus LS460 Overall**

**Lexus RX300 Overall**

**Scion tC Overall**

**Scion xB Overall**

**Corolla Previous Generation**

**Lexus IS300 Overall**

**Lexus RX400h Overall**

**Corolla**

**Lexus RX 350**

Creaking Sunroof  
Transmission

Brake Dust:

Weak Trunk Struts - Alert

Idle RPMs and Engine Vibration:  
Excessive Wind Noise:  
Transmission "Thud":

Transmission Issues

Rusting Issues  
Pioneer Radio Does Not Work  
Various Sunroof Issues  
Alternator Whine Heard through Speakers:  
Transmission Issues:  
Turanza EL 400-02 Tire - Alert

Windshield Cracks - Alert  
Poor Paint Quality and Rust Spots  
RS 2 Exhaust Tips  
Trouble with Gas Pumps:

Broken Armrest  
Hesitation

Manual Transmission Problems  
Automatic Transmission Slow to Shift

Rattles:  
Regenerative Braking:

Wind Noise

AWD Pushing Forward At Stop - Alert



**Scion xA**

**FJ Cruiser**

**Water Leak - Alert**

**Windshield**

[Redacted] X

[Redacted] X

Toyota PQSS - Monthly Meeting - April 26, 2007 5:00 EST / 2:00 PST

Attendees: ...

**4Runner Current Generation**

**Camry Current Generation**

**Corolla Current Generation**

**Matrix Overall**

**MR2 Overall**

**Prius Current Generation**

- **Ammonia/Sulfur Smell**
- **Automatic Headlight Shut-off**
- **Brake Issues**
- **Driveline Shaft/U-Joint Noise**
- **Knocking and Clicking Sounds**
- **Sunroof Problems**
  
- **“Buzzing” Sound from Brake Pedal**
- **ABS is too Loud**
- **Audio TSB**
- **Dashboard Rattle**
- **Diesel Engine Noise**
- **Noise from Gas Tank**
- **Paint Chips**
- **Rear Suspension Squeak**
- **Tires Causing Vibrations**
- **Transmission Issues** (5 speed tranny-TSB and shift quality still not up to expectations)
  
- **2006 Corolla XRS Engine Squeal**
- **Alloy Wheel Corrosion**
- **Paint Quality** (need specifics on location of the chips)
- **Wind Noise**
  
- **Tire and Wheel Problems:**
- **Vibrating during Idle:**
  
- **Rough Transmission Noise**
  
- **Accelerator Pedal Sticking** (carpet)
- **Bad Battery**
- **Braking Problems**
- **Dash Rattles**



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ES350 Current Generation Seat Belts

Camry Current Generation Seat Belts

2007 Tundra - All Issues

2007 Tundra shifter complaints

2007 Tundra dash rattles

IS350/250 carpet interfering with gas pedal

Lexus models with carpet interfering with gas pedal

ES350 windnoise - glass related?

Dash rattles on Camry, ES, GS, and IS

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Audio issues

Navigation issues

Smart Key issues

Bluetooth issues \*\*\*

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HP battery

Engine or transaction noise

Engine on / off

Fuel gauge

Regenerative braking

Fuel economy

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Cold engine noise (<40 degrees?) on 2007 Tundra; LS460; ES 350

Any issue since this is a new vehicle launch

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**Sienna Current Generation**

**Tacoma Current Generation**

**Tacoma Previous Generation**

**Tundra Current Generation**

**Tundra Previous Generation**

**Lexus ES350 Overall**

- **Dealership Overfilling Oil**
- **Gas Tank Overfill:**
- **Loud Shutdown**
- **MFD Dysfunction** (electrical)
- **Prius Touring Tire Issues:**
  
- **Hesitation**
- **Navigational Issues**
- **Rear Heater Issues**
- **Seat Heater Only Works on "High"**
- **Sliding Door Issues**
- **SRS Light Flashing:**
- **Uncontrolled Acceleration**
- **Various Rear Liftgate Problems:**
  
- **Engine Tapping**
- **Smoke Puff on Startup** (black= fuel; blue-oil; white =water)
  
- **2004 Double Cab Jolts Before Complete Stop**
  
- **Cold Weather Engine "Knocking"**
- **Fuel Gauge Accuracy / Filling Fuel Tank**
- **Metallic "Clanking" Noise**
- **Paint Peel**
- **Shakes, "Bouncy", "Harsh" Ride Over 55 mph**
- **Shift Logic Glitch**
- **SR5 Revving High**
- **Windshied Bubbles**
  
- **Cruise Control Problems**
- **Engine Noise**
- **Front Wheel Rattle**
- **Vibrations**
  
- **Cold Weather Engine "Knocking"**
- **Dashboard Noises**

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Scion xB - April 15, 2007 = Current Generation  
Highlander Hybrid - October 2007

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**Lexus ES300 Overall**

**Lexus GS400 Overall**

**Lexus GS430 Overall**

**Lexus IS250 Overall**

**Lexus IS350 Overall**

**Lexus LS430 Overall**

**Lexus LS460 Overall**

**Lexus RX300 Overall**

**Lexus SC430 Overall**

**Lexus GS300 Previous Generation**

**Lexus GS350 Overall**

**Lexus RX400h Overall**

**Lexus SC400 Overall**

- **Transmission Issues**
- **Blinking A/C Light**
- **Surging**
  
- **Engine Surging at Idle**
  
- **Steering Feels Loose**
  
- **Brake Squeak**
- **Excessive Brake Dust**
- **Poor Fit and Finish Quality**
- **Rattles**
- **Transmission Issues**
  
- **Excessive Brake Dust and TSB**
- **Grinding Noise with Cold Start**
- **TSB for Brake Dust**
  
- **“Harsh” Ride and Noise from Tires**
- **Front Suspension Issues**
  
- **Difficulty Using Park Assist**
- **Excessive Wind Noise**
  
- **Transmission Issues**
  
- **Rough Ride at 55 Miles Per Hour**
  
- **Steering Wheel Issues**
- **Tire Wear**
  
- **Paint Chipping**
- **Rattles**
  
- **Surge at 60 Miles Per Hour (MPH)**

x-tsb

x-1997

x

x

x  
x

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x

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x-tsb drafting

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x  
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x

x

x-tsb

LS460 hesitation or neutral control issues are important

**Scion tC Overall**

**Scion xB Overall**

- **Engine Stalls after Startup**
- **Engine Issues**
- **Hatch Issues**
- **Squeaky Clutch**
  
- **AC Condenser Damage Via Front Grill**
- **Drive Belts and Warranty Coverage**
- **Rattles & Squeaks**
- **Windshield Cracks**

(nav OR navigation OR bluetooth OR technology) AND (toyota OR lexus OR scion OR tundra OR prius OR camry OR avalon OR fj OR cruiser OR yaris OR tacoma OR sienna OR sequoia OR rav OR highlander OR "land cruiser") AND (problem OR hate OR broken OR "doesn't work" OR "does not work" OR error OR malfunction OR malfunctioned OR issue)

x

x

x-tsb

x

x

x

x

**4Runner Current Generation**

- **Driveline Shaft/U-Joint Noise** (Document ID 13558792, 13558971, 13559203, 13559204, 13559205, 13559657) Several owners discuss frustrations toward Toyota regarding noises that are coming from the driveline of their 4Runner. A few owners reference calling Toyota's Customer Service line. Additionally, they encourage others to call the Toyota Customer Assistance Center at 1-800-331-4331 to register a formal complaint regarding the issue. One owner said, "Just got a call today. . . from Toyota Customer Experience rep named Monique. She says she going to call the dealership that I have my vehicle serviced at and call me back in a few days. I told her about the TSB that was issued for the Lexus and also informed her that there is quite a buzz on the internet regarding the problematic drive shaft. I told her to be prepared for a flood of calls in the next few days. Everybody who hasn't called. . . please call now".
- **Ammonia/Sulfur Smell** (Document ID 13558791, 13558968, 13558969, 13558970) One owner discusses their experience by telling others they notice intense ammonia odors while driving down at speeds around 55 miles per hour (MPH). Other 4Runner owners joining the conversation mention that the smell comes from the exhaust, similar to the sulfur smell reported in other threads.
- **Brake Issues** (Document ID 13559384, 13559024, 13559025, 13558921) Several owners mention experiences with warped rotors. They feel the cause may be due to a lack of metal on the rotor. One owner mentions the warped rotors being caused by mechanics over-tightening the lug nuts.
- **Knocking and Clicking Sounds** (Document ID 13557370, 13557014, 13558221, 13558220, 13558173, 13558174, 13558233, 13558232, 13558904) Owners complain about hearing knocking and clicking sounds. They state the sounds are coming from the front driver and passenger seats. One owner experiences "click and movement" issues with their seat. Another owner with only 500 miles on their 4Runner references hearing a knocking sound under the front passenger seat while traveling at high speeds (i.e. 80-85 miles per hour).
- **Driveline Shaft/U-Joint Noise** (Document ID 13557984, 13557985, 13557140, 13557139, 13557137, 13557138, 13557413, 13557412, 13556449) Several owners and potential buyers talk about frustrations regarding noises coming from the driveline of their 4Runner. One owner states it is an issue with 2007 4Runners only while another owner experiences a similar issue on their 2003 V8 4X4 4Runner. Owners feel Toyota is well aware of the issue since a TSB was issued to resolve a similar problem with the Lexus GX470. One potential buyer considering a 2007 4Runner says, "Up until a couple of hours ago I was buying a 2007 4R Limited with most options. Had made an offer and they called today to tell me it was accepted. Now I will call and cancel. No way do I want the vibration headaches you guys are talking about. Also looks like transmission problems with stuck solenoids or something. I rented one for 2 days and it is sitting out front now. Thanks for the heads up guys. TOYOTA TAKE NOTE; YOU JUST LOST A CUSTOMER."
- **Automatic Headlight Shut-off** (Document ID 13557564, 13557563, 13557562). Several owners discuss issues with the headlights not turning off automatically. Owners state that the headlights should automatically shut-off after 30 seconds or when pushing "Lock" twice on the remote. One owner states that the only thing preventing the lights from shutting off excluding a malfunction, is a door left open.
- **Sulfur Smell** (Document ID 13558223, 13558224, 13558222) One owner experiences smelling a sulfur-like substance whenever they accelerate medium to hard. They also note hearing belts turning around 2,000 RPMs. Other 4Runner owners state they expect the smell when their back window is down allowing exhaust fumes to enter.
- **Sunroof Problems** (Document ID 13557135, 13557136) An owner references a TSB to fix a variety of issues related to the sunroof of their 4Runner. An owner hears rattles while another owner notes delays when closing the sunroof. It is also believed that some of the sunroof problems are being caused by grease hardening which causes the sunroof to start to drag and eventually get out of line. The owner states the TSB points out problems caused by a lack of grease and instructs dealerships to re-lube the area.

**Camry Current Generation**

- **Transmission Issues** (Document ID 13559395, 13559467, 13559468, 13559469, 13559470, 13559482, 13559483, 13559484...approximately 53 messages reference this issue) Posters continue to discuss issues with the Camry's transmission, including RPM flares and hesitation when attempting to accelerate. Several posters say that even after the TSB has been performed, the Camry still has hesitation issues. Some of these posters express concern over the hesitation and driving in high traffic areas when immediate acceleration may be needed. The transmission issues are commonly referred to as known problems of the Camry and one poster tells others to use Google to see how prevalent the issue has become.
- **Tires Causing Vibrations** (Document ID 13559200, 13559201, 13559234, 13559239, 13559244, 13559251, 13559252, 13559253) One Camry owner says they are experiencing vibrations while driving at highway speeds. Several posters suggest checking the tire pressure, rebalancing the tires or checking for a defective tire. The original poster says a rebalance of the tires solved the issue. During the discussion, one poster says they had the original Bridgestone tires replaced because they are a product of Firestone.
- **ABS is too Loud** (Document ID 13559631, 13559632, 13559633, 13559634, 13559635, 13559636) Several posters believe the ABS on the Camry is too loud when it is activated. One poster says that while intentionally testing the ABS, they were surprised at how loud and clunky the ABS was. Other posters say passengers have been alarmed by the loudness and vibrations from the system.
- **Diesel Engine Noise** (Document ID 13559235, 13559236, 13559245, 13559230) Posters complain about excessive engine noise, which some describe as sounding like a diesel engine. A poster says the engine noise is especially loud while at idle and usually occurs after the engine was been warmed up. One poster also says they experienced a similar issue with a 2005 Avalon and the problem was thought to be associated with the "short block".
- **Dashboard Rattle** (Document ID 13559264, 13559265, 13559266, 13559262, 13559630) Posters ask for information and discuss the TSB available for the dashboard rattle. One poster says the first dealership told them the rattles were normal, however, a second dealership performed the TSB by adding the anti-rattle tape.
- **Noise coming from Gas Tank** (Document ID 13559227, 13559304, 13559322) Two posters report having a noise thought to be coming from their gas tank. Both posters say the noise occurs when accelerating from a stop and when the gas tank has been filled to capacity and lasts until there is a half tank of fuel left. One poster says the sound is like several water bottles tumbling around in the trunk. A replacement gas tank for both posters has not solved the issue, and in one case, made the issue worse. A prospective buyer also says they did not purchase a Camry because they heard this noise while taking a Camry for a test drive and thought it was "unsettling".
- **Rear Suspension Squeak** (Document ID 13558740, 13558741, 13558739, 13558736, 13558737) Posters are complaining of a rear suspension squeak said to be heard when going over uneven surfaces, such as speed bumps. One poster says a dealership used lubrication on the rear bushing near the stabilizing bar, which resolved the issue for a month. Another poster says there is a TSB for a "tick" in the rear suspension and asks if this is related to the squeak issue.
- **Audio TSB and Issue** (Document ID 13559263, 13559255) One poster passes along information regarding a TSB which addresses no sound coming from the audio system. A second poster says the information screen for the audio system will go "haywire" periodically and the only way to correct it is to restart the vehicle.
- **Transmission Issues** (Document ID 13557014, 13557020, 13557023, 13557039, 13557000, 13557001, 13557002, 13557036...approximately 23 messages reference this issue) Posters continue to discuss issues with the Camry transmission, including problems such as transmission flares, hesitation and slippage. One owner says that after a body valve replacement, two transmissions, and a "shimmy" of a valve, there is still a noticeable flare. Another owner says that a transmission slip occurs about three times a week between 30 and 40 miles per hour. Other posters discuss either having the TSB performed or having problems with the dealership replicating the issue.
- **Noise from Gas Tank** (Document ID 13557809, 13557810, 13557811, 13557812, 13557813, 13557816, 13557818) A Camry owner is very frustrated with a noise said to be coming from the gas tank. The owner says that when accelerating from a stop sign or light, it sounds like something from the trunk is rolling around. The noise is said to not occur when stopping, only when accelerating. This owner and another poster say the noise begins when the vehicle has been filled with a full tank of gas and lasts for either a half hour or until half the tank has been consumed. One of the owners has filed a case with the Toyota Tech Resource Center in Kansas City and says a replacement tank has not resolved the issue.
- **Dashboard Rattles** (Document ID 13557817, 13557821, 13557824, 13557975, 13557968) Posters discuss issues with dashboard rattles. One owner reports taking their Camry to a second Toyota dealership to get the rattles fixed. This owner says the rattles occur less frequently in warm weather and that the Toyota dealership did not know of any available TSBs for the rattles. A poster responds, saying there is an available TSB which involves removing the dashboard and installing an anti-rattle kit and that it made a "world of difference" in their Camry.

- **“Buzzing” Sound from Brake Pedal** (Document ID 13557819, 13556456, 13556458, 13556454, 13556455) Several posters say they are experiencing a “buzzing sound”, which is also referred to as sounding like static, from the brake pedal. The noise is said to occur only while the engine is running and is faint, but audible. A poster who has taken their Camry to a dealership was told that Toyota knows about the issue, it is normal and that nothing can be done to fix it. The cause of the noise is thought to be a ball which is moving inside a vacuum in the brakes.
- **Paint Chips** (Document ID 13557973, 13557970, 13557971, 13557972) Four messages reference issues with what is thought to be low paint quality which is resulting in the paint being easily chipped and scratched. A 2007 Camry owner says they already have more chips on the front end of the Camry than they have with their 10 year old Avalon. Other posters comment that paint chips seem to be common with the Camry and one owner says a ClearBra for the front-end would be a good investment.

#### **Corolla Current Generation**

- **Alloy Wheel Corrosion** (Document ID 13559191, 13559192, 13559193) Several owners discuss problems relating to alloy wheel corrosion. Some owners reference reading posts from other Toyota owners (i.e. [REDACTED] and MR2) who have had a couple of new sets under warranty that all corroded after one or two years. Owners seek advice for ways to protect their alloy wheels.
- **Paint Quality** (Document ID 13558490, 13558491) Two owners discuss their Corolla’s paint quality. One owner of a 2006 Corolla mentions their paint chips easily. A 2007 Corolla owner says their vehicle looks like, “someone shot it over and over with a BB gun”.
- **Wind Noise** (Document ID 13557892, 13557893, 13557410, 13557411) Corolla owners report negative experiences with hearing high wind noises when traveling at high speeds (i.e. over 70 miles per hour). They feel the noise comes from the windshield and one owner mentions the noise quieting when they press against the windshield. It is also noted that playing the radio loud barely helps.
- **2006 Corolla XRS Engine Squeal** (Document ID 13556921, 13556922, 13556923) One owner references hearing an engine squeal coming from their Corolla, which has 5,800 miles on the car, and feels the issue relates to tension on the drive belt and the pulley. The owner is upset since their local Toyota dealership decided to replace the transaxle, only to later realize the problem was with the engine.

#### **Matrix Overall**

- **Tire and Wheel Problems:** (Document ID 13557199, 13557197, 13557200, 13557198, 13557196, 13557804, 13557803, 13557802, 13556556) Some Matrix owners reference tire and wheel problems. They reference a variety of issues ranging from a noisy ride to the tire indicator light coming on. Matrix owners with low mileage (i.e. 19,000 – 24,000 miles) on their vehicles also reference tire wear issues. Other owners mention the tire indicator light flashing; however, the air pressure in their tires is fine. Matrix owners are questioning others to see if they are experiencing similar problems.
- **Vibrating during Idle:** (Document ID 13556611, 13556612, 13556613, 13556614, 13556615) Several owners of the 2004 Matrix with 1.8L engine complain about feeling a vibration while in idle. The owners are concerned as to whether the vibration is normal or not. They are questioning other Matrix owners who are experiencing a similar issue.

#### **MR2 Overall**

- **Rough Transmission Noise** (Document ID 13558782) One owner of a 2000 MR2 with 90,000 miles references hearing a strange noise which occurs while accelerating. Furthermore, it is most noticeable when traveling at speeds above 50 miles per hour in 5<sup>th</sup> gear. The owner mentions that the noise goes away after letting off the gas pedal. The owner believes the noise is coming from the transmission.

#### **Prius Current Generation**

- **Gas Tank Overfill:** (Document ID 13559668, 13559532, 13559533, 13558834, 13558729, 13558658) Several owners complain about the inability to fill their gas tank all the way without experiencing overfill. Some owners feel the problem lies with the gas station itself, while other Prius owners believe the cause is related to the “gas tank bladder”. Owners reference problems when gas gets between the bladder and outer steel tank walls and express concerns over high costs associated with fixing the problem.
- **Bad Battery** (Document ID 13558452, 13558453, 13558454, 13558455, 13558456) Several Prius owners complain about battery issues. Owners discuss concerns over their vehicles battery losing power. One owner questions whether a phone charger may be the cause; however, most owners don’t feel a phone charger should cause a battery to lose all of its power. Another owner informs Prius owners to check the light in the cargo area because the light remains on if the hatch doesn’t close completely.
- **Dash Rattles** (Document ID 13558686, 13558687, 13558688, 13558689) Prius owners discuss instances hearing a cheap, plastic tapping sound coming from the dash area. One owner mentions the rattle is very noticeable when driving on concrete roads with interstate type bumps. Prius owners are unsure about the cause of the rattle.
- **Dealership Overfilling Oil** (Document ID 13558420, 13558440, 13558681, 13558682) Several owners mention experiencing issues with the dealerships overfilling oil and are looking for a cause. They question others to find out the exact amount of oil that should be added during an oil change. One Prius owner tells others that Toyota engineers acknowledge that overfill problems are common.

**Prius Current Generation**

- **Prius Touring Tire Issues:** (Document ID 13557995, 13557996, 13556608, 13556609) One owner complains about issues with their rear tire. They were driving on the interstate when a passing car alerted them of the issue. They have owned their Prius for four and a half months and it has 2,000 miles.
- **Loud Shutdown** (Document ID 1355/378, 1355/379, 1355/380, 1355/381) Prius owners discuss their frustrations over hearing loud screeching noises when shutting off their vehicle in cold weather. Owners reference having between 10,000 and 35,000 miles on their vehicle. They feel the loud noise is due to the coolant pump shutting down in cold temperatures.
- **MFD Dysfunction** (Document ID 1355/384, 1355/382, 1355/383) Several owners mention experiencing issues with the MFD in their vehicle. One owner of a 2004 Prius with 45,000 miles references an intermittent MFD glitch shutting off the audio, blanking the miles, temperature, and miles per gallon gauges. The owner feels Toyota is aware of the issue after reading about it online and wonders why a TSB has not been issued. Owners are trying to find a way to resolve the issue with Toyota.
- **Bad Battery** (Document ID 13557250, 13558441, 13558170) Several Prius owners complain about battery issues. One owner references costs associated with getting a jump start from AAA and Toyota replacing their battery. Other owners reference troubles starting their vehicle. They note headlights and interior lights working, but their Prius beeping in an irritated fashion when they began to start it. One owner stated that pressing start triggered a few indicators to light up such as a red triangle on the dash, but not the hybrid failure icon. Also, the fuel gauge light flashed despite the tank being near full.
- **Braking Problems** (Document ID 1355/907, 1355/906, 1355/177) One owner talks about an experience they had when braking with their Prius in stop-and-go traffic. The owner had approximately 15 feet between them and the car in front of them. The owner pressed on the brake but it did not respond and ended up rear ending the car in front of them.
- **Accelerator Pedal Sticking** (Document ID 1355/908, 13556940, 13556941) Some owners discuss frustration with the accelerator pedal sticking. One owner mentions tapping on the pedal eventually allows the pedal to release. They thought the accelerator sticking was due to floor mats getting in the way; however, they are now unsure.

**Sienna Current Generation**

- **Rear Heater Issues** (Document ID 13558785, 13558786) Two owners of 2006 Sienna's with low mileage on their vehicles (i.e. less than 10,000 miles) discuss issues relating to the driver's side rear vents blowing cold air. The owners are seeking insight to the cause of the problem.
- **SRS Light Flashing:** (Document ID 13558776, 13558787) Two owners discuss experiences relating to the SRS light flashing. One owner states that Sheron Moore, their Toyota Case Manager, told them the problem is related to weight sensors. The owner mentions they received the same response from Balisle Toyota in West Springfield, MA. This customer is very upset, and says, "Fat people can't drive Toyota Siennas. That's the answer I got from Toyota AND from my dealer. I am TOO FAT to drive one of the few cars that is comfortable for fat people to drive. They offered to buy the car back. I need to talk it over with my wife, but I'm tempted to start a class action suit demanding that they fix the problem. It's just a software glitch, and Sherlon told me that they WILL NOT TRY TO FIX IT. I don't want my money back. I want a comfortable minivan with working airbags. Grrr. . . ." The other owner discussing the issues notes receiving a new ECU to address the SRS issue.
- **Navigational Issues** (Document ID 13559663, 13558788) One owner of a 2006 Sienna discusses experiences with the GPS indicator providing wrong information and resulting in more than 100 miles of inaccuracy. A 2007 Sienna owner also complains about a feature which does not allow them to operate their navigation system while driving.
- **Hesitation** (Document ID 13556948, 13558226, 13558427, 13556900, 13556901, 13556902) Owners complain about their 2006 and 2007 Siennas hesitating after pushing on the gas pedal. The hesitation issue has caused some Sienna owners to trade in their vehicle for a new one. Owners reference experiencing the transmission slipping when going from first to second gear. One owner of a 2006 Sienna with 3,500 miles discovered delayed shifting when making right angle turns at slow speeds.
- **Various Rear Liftgate Problems:** (Document ID 13556704, 13556705, 13558225, 13556897, 13556898) Owners and consumers considering purchasing a new Sienna discuss their concerns over problems with the rear liftgate. One consumer considering a 2007 Sienna said, "Today I test drove the 2007 Sienna for the first time. I loved it! It was my first time ever to drive a minivan! I drove the LE model. I am trying to decide between the many confusing option packages, but one of my big decisions is whether the power lift gate of the XLE is worth the extra cost. I have read and followed several Sienna forums for the past few months. It seems there are some people who have experienced problems, some quite dangerous, with their power lift gate closing on them. . . esp in the 2004 model but I recently read a similar post from someone with a 2006 model with a similar problem, and their Sienna was not even 6 months old. What do people think about the power tailgate? Is it worth the extra thousands to get or will it be sufficient to just get the power sliding doors with the LE model?" Online consumers inform others to contact Toyota or the NHTSA regarding the issue.

- **Sliding Door Issues:** (Document ID 13557980, 13557981, 13557982, 13557983, 13557856) Five messages reference issues with the Sienna's sliding door. Owners discuss issues relating to the inability of opening the driver side sliding door. Some owners are planning to take their Sienna into a local dealership.
- **Seat Heater Only Works on "High"** (Document ID 13558177, 13558178, 13558000) Owners discuss their frustrations in getting Toyota to issue a new TSB to correct the issue of the seat heater only working on the "high" setting. Owners reference a previous TSB issued on 9/24/04 which they feel is inadequate. One owner says, "The TSB (the one with the 9/24/04 revision notice, even though it's still dated 9/20/04!!!) simply doesn't make sense. Take the passenger side wiring, for example. The TSB has you swap pins 2 & 3. Nothing else. According to the wiring diagram in the TSB, that results in pin 3 of the ECU being connected to +12 when the heater is on, and pin 2 being connected to a potentiometer to control temperature (switch pin 2). But, the wiring diagrams from both the 2004 and 2005 repair manuals shows ECU pin 3 connected to temp control (switch pin 2) I'm very suspicious of the wiring diagram in the TSB."
- **Uncontrolled Acceleration** (Document ID 13556565) One owner references an experience with their Sienna accelerating despite braking. They note both accelerating and braking systems are mechanical issues and believe the occurrence of uncontrolled acceleration is very strange.

#### **Tacoma Current Generation**

- **Smoke Pull on Startup** (Document ID 13559000, 13559007, 13559000, 13559009, 13559090) Several Tacoma owners complain about seeing a pull of smoke upon startup, most often when it is somewhat colder (30- 40 degrees Fahrenheit). One owner states their local dealership told them the issue is related to the type of fuel they are using. Another owner speculates the problem pertains to oil changes or seals not being properly set. Most owners discussing the topic reference the vehicle as having low mileage (i.e. less than 10,000 miles); however, one owner of a 2005 Tacoma with 35,000 miles added their experience with this issue.
- **Engine Tapping** (Document ID 13557216, 13557217, 13557218, 13557219) Tacoma owners are complaining about hearing engine tapping noises. One owner references hearing a noise come from their 2007 V6 4X4 Tacoma when parked next to another vehicle or wall. They only have 2,000 miles on their Tacoma. Owners question whether the engine tapping noises are normal and feel the noises may be caused by using low quality fuels or exhaust manifold issues.

#### **Tacoma Previous Generation**

- **2004 Double Cab Jolts Before Complete Stop** (Document ID 13559092, 13559091) Two Tacoma owners complain about this issue. The owners mention that the tires stop, but the body of the trucks jolts, which reportedly feels like someone is bumping them slightly in the rear. The owner's state they do not feel the jolt while accelerating and decelerating and believe the jolt is caused by something being loose; however, they don't know what it is. One owner speculates the problem is coming from the carrier bearing located in the middle of the driveshaft.

#### **Tundra Current Generation**

- **Paint Peel** (Document ID 13558676) An owner of a 2007 Tundra mentions noticing paint flaking off of the hood of their truck and are upset because their truck only has 750 miles on it. The owner wonders whether the issue is a fluke or a production problem. They mention their Tundra being built in Princeton, Indiana.
- **Shift Logic Glitch** (Document ID 13557330, 13557331, 13557329) 2007 Tundra owners mention instances when their truck holds at 3<sup>rd</sup> and 4<sup>th</sup> gear. One owner notes their TRC and VSC being off and were turning at an intersection, but their Tundra wouldn't shift out of third gear at 50 miles per hour. Some owners reference their 2007 Tundra making a clunking sound and jerking motion when taking off from a complete stop.
- **Metallic "Clanking" Noise** (Document ID 13556537, 13556538, 13556539) An owner of a 2007 Tundra notes hearing a metallic clanking noise from under the truck. The noise begins after 300-500 feet of driving and is heard in both warm and cold weather.
- **SR5 Revving High** (Document ID 13556535, 13556536) One owner notes their SR5 revving high and hesitating on right turns. They feel the transmission is not engaging or their truck is not receiving gas. The owner questions whether anyone else is experiencing similar issues.

#### **Tundra Previous Generation**

- **Engine Noise:** (Document ID 13556719, 13557533, 13557534, 13557535) Owners talk about experiencing hearing engine noises coming from their previous generation Tundra's. One owner of a 2006 Double Cab Tundra with 30,000 miles references hearing a whining and squealing noise. Another owner states hearing a high squeal when accelerating to get on a highway. They say the noise is worse when RPMs are greater than 3,000. Some owners feel the problem could be the serpentine belt. However, another owner references an article in *Truck Trends* mentioning the issue being related to cold weather startup.

- **Front Wheel Rattle:** (Document ID 13557536, 13557537, 13557538, 13557293) Tundra owners mention hearing their trucks make continuous “click” and “clack” sounds when going over bumps. One owner feels the noise sounds like a chain jingling. It is thought that the noise is coming from the front end, but they don’t know exactly where. One owner states they already changed their brake pads, so they do not think the sound is related to the braking system.
- **Cruise Control Problems:** (Document ID 13557521, 13557522, 13557523) Owners talk about the engine is revving high when their Tundra downshifts to go up a hill. Some owners mention no longer using the cruise control due to the engine revving so high.
- **Vibrations** (Document ID 13559307) One owner of a 2000 4X4 SR5 Tundra complains about suspension and vibration issues when traveling 0-85 miles per hour and when making corner turns. The owner mentions a local mechanic telling them their front tire pressure should be lowered.

#### **Lexus ES350 Overall**

- **Transmission Issues** (Document ID 13559112, 13559459, 13559443, 13558570, 13558574, 13558579, 13558620, 13558621...approximately 30 messages reference this issue) Posters discuss transmission issues for the ES350, specifically hesitation with 4-cylinder engines and “slippage” with V6 engines. One owner says the slippage problem started occurring after 1,000 miles and asks advice on what actions to take to get the problem resolved. Several owners also express frustration in getting these issues fixed, with many having trouble replicating the issue at a dealership. One poster asks others to give Toyota and Lexus time to figure out the problem and provide a permanent solution.
- **Transmission Issues** (Document ID 13557781, 13557778, 13557779, 13557780, 13558074, 13558088, 13558089, 13558070...approximately 20 messages reference this issue) Several messages reference transmission issues with the ES350. Owners are complaining of a transmission flare and believe the Lexus will not issue a TSB to solve the problem. Some owners express frustration in getting the issue resolved by Lexus and the dealerships, however, some posters believe the issue is minor.
- **Dashboard Noises** (Document ID 13557372, 13557373) Two owners complain of noises thought to be coming from the dashboard area. One owner believes Lexus should issue a recall notice to fix the issue because a Lexus dealer will not fix it due to the associated labor costs. A second owner says the noise is a “creak” which is originating from the center stack. The noise can be heard when traveling over bumps or when a knee or finger is pressed against the side. Two trips to a dealership have been unsuccessful in fixing the noise.

#### **Lexus ES300 Overall**

- **Surging** (Document ID 13558058, 13557712, 13557709, 13557710, 13557711) Owners of the ES300 are complaining of surging, specifically with the 1997 model. The problem occurs while driving and the surging creates a back and forth sensation while the RPMs fluctuate. The cause of the surging is thought to be the Exhaust Gas Recirculate (EGR) sensor. To resolve the issue, it is recommended to unplug the EGR, wait for a couple of minutes, and then reconnect it.
- **Blinking A/C Light** (Document ID 13559085, 13559082, 13559083, 13558952, 13559081) Several owners of 2002 ES300s complain about a blinking A/C light. Owners mention checking their vehicle’s fuses and belts, but are unable to find the cause. They do not believe Toyota will issue a TSB since there it is not an apparent safety issue.

#### **Lexus GS400 Overall**

- **Engine Surging at Idle** (Document ID 13559117, 13559118, 13559119, 13559120, 13559121, 13559122, 13559123, 13559124...approximately 18 messages reference this issue) Lexus GS 400 owners discuss instances when their vehicle’s RPMs surged. One 1999 GS400 owner with 90,000 miles mentions that their vehicle shakes badly. Other owners mention their engine surging briefly from 300 to 600 RPMs. Owners speculate the causes for engine surges are from bad seals and gaskets to vacuum leaks.

#### **Lexus GS430 Overall**

- **Steering Feels Loose** (Document ID 13558695, 13558685, 13558529, 13558520) Owners discuss how their steering wheel feels loose and has a lot of play moving from left to right. One owner mentioned replacing the rack, tightening the “pretensioner” to put more drag on the steering wheel, brushing the Daizen castor arm, and disconnecting the speed sensitive steering pump pressure adjustment wire, which made a huge difference. Another owner notes that as the wheel turns from left to right the steering rod moves in unison, but the wheels do not. Owners debate if the steering rack really is the reason for the loose steering.

#### **Lexus IS250 Overall**

- **Brake Squeak** (Document ID 13558255, 13558614, 13558615, 13558616, 13558254, 13558763, 13558764, 13558750, 13559038) Several owners are complaining of a brake noise, which is most often referred to as a squeak. Some owners say the noise goes away after having the brake pads cleaned and rotors polished, but the noise returns a few months later. One poster believes Lexus will be issuing an updated brake pad in the near future to take care of this issue.

- **Excessive Brake Dust** (Document ID 13558270, 13558617, 13558619, 13558620, 13558621, 13558622, 13558267) One owner says they washed their wheels, and after 54 miles of driving, there was excessive brake dust. This owner has posted pictures of their wheels to show how much brake dust had accumulated from the trip. While some posters say the IS250 brake dust issue is as bad as the IS350, others say the IS350 is much worse. A phone number is also passed along and posters are encouraged to call and complain about the issue in hopes of getting Lexus to address the problem.
- **Poor Fit and Finish Quality** (Document ID 13558829, 13558831, 13558263, 13558264) Owners are complaining about the apparent "cheap" fit and finish of the IS250. Two owners say there are several interior rattles and squeaks, which seem to change location every day. There are also complaints about gaps in the interior, such as a gap between the silver trim and the edge of the radio on the center console.
- **Excessive Brake Dust and IS350 TSB** (Document ID 13558141, 13558091, 13558092, 13558093, 13558095, 13558004, 13558005, 13558006...approximately 26 messages reference this issue) IS250 owners discuss excessive brake dust with the IS250 and a TSB which has been released for the IS350. Posters say the IS250 has similar problems, such as visible brake dust after driving only a few miles, and believe a TSB should also be released for the IS250.
- **Transmission Issues** (Document ID 13558052, 13558053, 13558055, 13558043, 13558050, 13558094, 13558121, 13558122) Owners are complaining of experiencing problems with the transmission. An owner complains of a noise when shifting between 1<sup>st</sup> and 2<sup>nd</sup> gears. Other owners experience high RPMs, between 3,500 and 4,800, with the 6-speed manual transmission when shifting into 4<sup>th</sup> gear. One owner has had the transmission replaced while the other owner is having difficulty getting the issue resolved.
- **Rattles** (Document ID 13557103, 13557101, 13557102, 13557900) Owners discuss rattles coming from the speaker cover and center dashboard. One poster says the speaker cover rattle can be fixed by adding packing and sealing the cover down.

#### **Lexus IS350 Overall**

- **Excessive Brake Dust and TSB** (Document ID 13559130, 13559527, 13559552, 13559553, 13559554, 13558767, 13558269, 13558270...approximately 15 messages reference this issue) Several posters discuss brake dust issues and the TSB Lexus has issued for the problem. Those who say they have had the TSB performed are pleased with the results. One poster says that after driving 1,200 miles since having the TSB performed, the brakes react very well and the brake dust has been reduced by 75% or more.

- **Grinding Noise with Cold Start** (Document ID 13559130, 13559527, 13559552, 13559553, 13559554, 13558767, 13558269, 13558270...approximately 15 messages reference this issue) Two 2006 IS350 owners report a grinding noise when starting the vehicle for the first time. One owner says the grinding occurs intermittently, while the other owner says it always occurs the first time starting the car after it has not been started for several hours. In both cases, it is said the grinding noise does not occur after the vehicle has been turned off and restarted. One poster suggests checking the oil filter.
- **TSB for Brake Dust** (Document ID 13558140, 13558093, 13558094, 13558005, 13558008, 13558009, 13558100, 13558101, 13558097...approximately 42 messages reference this issue) Posters discuss the issued TSB for new brakes which reduces the brake dust problem and report having the TSB performed. Those owners who have had the TSB performed say the new brakes do not have as much "bite", which some say they prefer. Owners also say there is less brake dust, with one poster saying there is now approximately 50% less dust build-up.

#### **Lexus LS430 Overall**

- **"Harsh" Ride and Noise from Tires** (Document ID 13558814, 13558668, 13558512, 13558511, 13558669) Posters are discussing a "harsh" ride and excessive noises emanating from the Dunlop SP500 tires. One owner says they switched to Michelin MXV4+ tires and the noises from the tires are now gone. A second owner says switching tires and having the tires rebalanced twice has yet to solve the issue.

- **Front Suspension Issues** (Document ID 13559606, 13559053, 13558815, 13558986) Owners are complaining about the Ultra front air suspension on the 2004 LS430. One owner says the suspension "telegraphs" road imperfections through the steering wheel. A second poster says they manually checked the suspension of the vehicle and found three dry struts and one strut "caked" in grease and grime, which they believe to be caused by a blown seal.

#### **Lexus LS460 Overall**

- **Excessive Wind Noise** (Document ID 13559101, 13559102, 13559305, 13559100, 13559103, 13559104) Posters discuss excessive wind noise coming from the LS460, most notable at speeds in excess of 45 miles per hour. One poster says the LS460 is the loudest car they have ever owned and says it is "no BMW". Other posters who have contacted Lexus dealerships say Lexus has recognized the problem as a major concern and are working towards a fix. One message says Lexus will be replacing the front windows on the LS460 with thicker glass from the LS460L to solve the wind noise. In response, a poster is apprehensive towards this fix because of the level of involvement in replacing the glass and because LS460L owners are also complaining of wind noise, despite already having thicker glass.

- **Difficulty Using Park Assist** (Document ID 13558039, 13558073, 13558040, 13558077, 13558070, 13558046, 13558072) Owners express frustration in using the parking assist feature. One owner says they have contacted Lexus Headquarters to get information on how to properly use the feature, but they were told it was the dealership's responsibility to explain the feature. This poster believes an informational DVD regarding the feature could be helpful. Another poster says they will not use the feature for fear of getting another "scraped bumper", and that the graphics in the owner's manual which describe the feature seem "backwards".
- **Excessive Wind Noise** (Document ID 13558059, 13558075, 13558040, 13558077, 13558076, 13558048, 13558072) Seven messages reference issues with excessive wind noise. Owners say the wind noise is one of the very few faults with the vehicle and one poster is contemplating on waiting to get a 2008 model in hopes of it having the wind noise issue fixed.

#### **Lexus RX300 Overall**

- **Transmission Issues:** (Document ID 13558852, 13558853, 13558854, 13558858, 13558859, 13558860, 13558898, 13558899, 13558900...approximately 14 messages reference this issue) Owners of 1999 Lexus RX300's complain about the costs to fix its transmission. Most note their vehicles to have around 100,000 miles and are surprised that the transmissions in their RX300 would go out so soon. One owner said, "transmission died I have not even owned my gold 99 rx300 for a month and the tranny went bad. It has 101,000 on it".
- **Transmission Issues** (Document ID 13558140, 13558093, 13558094, 13558005, 13558008, 13558009, 13558100, 13558084...approximately 19 messages reference this issue) Posters are discussing transmission problems, most notably on AWD models. Owners discuss how many miles were on their RX300 when the transmission stopped properly working. One poster even says the transmission problems are a case of "not whether, but when." Posters also argue over how prevalent the issue is with the RX300.

#### **Lexus SC430 Overall**

- **Rough Ride at 55 Miles Per Hour** (Document ID 13559009, 13559010, 13559011, 13559012, 13559664) 2003 Lexus SC430 owners discuss experiencing a shimmy in the steering wheel when traveling 55 miles per hour. The owners mention that the shimmy comes and goes and that their vehicles are perfectly aligned. Some owners state they will visit their local Lexus dealership.

#### **Lexus GS300 Previous Generation**

- **Steering wheel issues** (Document ID 13558986, 13558977, 13558985, 13558077, 13558132) Owners are having separate issues with steering wheel vibrations and a loose steering wheel. One owner says the steering wheel vibrates at 60 miles per hour, but was able to address the problem by replacing brake discs and fixing a buckle in a front wheel. Two other owners say the steering wheel is extremely loose and moves around while on uneven roads or going over bumps.
- **Tire Wear** (Document ID 13558090) An owner of a second generation GS300 is complaining of extreme tire wear from the rear tires. The owner says the vehicle has springs which lower the vehicle approximately 1.25 inches, 20 inch wheels and uses tires inflated to 47psi. With only 5,000 miles on the set of tires, the owner says there is extreme tire wear on the inside of the tires and is asking for help on what to do to resolve this issue.

#### **Lexus GS350 Overall**

- **Paint Chipping** (Document ID 13558026, 13558024, 13558025) Three messages reference issues with the paint being easily chipped. An owner believes that if anything small comes into contact with the vehicle, the paint becomes chipped. One poster says the issue is common and has experienced similar paint chips on both their GS350 and Corvette Z06. Another poster says the cause is from environmentally-friendly paints that are now being used.
- **Rattles** (Document ID 13558026, 13558024, 13558025) One owner complains of hearing a snapping noise which is believed to be coming from the dashboard. The owner says a dealership has confirmed the issue and that in order to resolve the noise, the entire dashboard needs to be taken off and insulated. Because of these rattle problems, the owner is now questioning whether to keep the vehicle and says they are not likely to buy a GS in the future. Another poster says that after experiencing minor rattles during cold weather, the vehicle is now quiet during warmer weather.

#### **Lexus RX400h Overall**

- **Surge at 60 Miles Per Hour (MPH)** (Document ID 13556267, 13556268, 13555671, 13555672, 13555673, 13555674, 13555664, 13555665...approximately 12 messages reference this issue) Owners claim to be experiencing a surge, most notably at 60mph, but also at 40, 70 and 80mph. The surge is described as, "Ever get in the car with some moron driver who presses the pedal down, lets up a bit, then down, constantly? It's LIKE that, but not EXACTLY like that." One poster says they have heard of a similar issue with a new RX400h owner who said the problem resolved itself after 1,000 miles. It is believed the issue only occurs on older built RX400h models and a dealership apparently said Toyota has been working on a fix for this issue.

#### **Lexus SC400 Overall**

- **Engine Stalls after Startup** (Document ID 13558085, 1355/839, 1355/838, 13558891, 13558084, 1355/882, 1355/883, 1355/881...approximately 11 messages reference this issue) Owners are discussing problems with the engine stalling after startup. One owner says the SC400 starts and then the engine immediately cuts off. Another owner says that once the car gets warmed up, the engine stalls. This owner says a new fuel pump ECU solved the issue and the engine now runs smoothly.

#### **Scion tC Overall**

- **Hatch Issues:** (Document ID 13558604, 13558550, 135590/1, 135590/2, 13558837) Owners mentions how the tC's hatch makes "weird" noises / rattles. Other owners discuss how the hatch is periodically hard to open and once it opens, it does not stay up. The shocks are the focal point of this discussion and posters question whether or not they should be replaced.
- **Engine Issues:** (Document ID 13558848, 13558703, 13558542) One consumers notes pulling his brand new 2006 tC into the garage and noticing a "ticking" noise coming from the engine block and wonders if this is caused from the engine using timing chains versus rubber belts. An owner discusses how he has an engine "hop" in which the engine revs up really high and works too hard in 1<sup>st</sup> gear to change gears smoothly. Another owner mentions how their tC at 6,000 miles had difficulty starting. Once it turned over the vehicle was "hopping" and "rumbling". The owner is now at 8,000 miles and has not had this issue reoccur.
- **Squeaky Clutch:** (Document ID 13557003, 13557004, 13557005, 13557006, 13557017, 13557348) Some Scion tC owners say the squeak is caused by the clutch fork while others say it is the clutch pedal. One owner mentions solving the issue by popping the hood and spraying lithium grease where the clutch cable enters the transmission. Owners discuss the fact they did not realize the issue is so widespread because they feel the majority of tC owners they talk to with a manual transmission is experiencing this issue. Since it is so widespread, owners feel Toyota should issues a recall.

#### **Scion xB Overall**

- **windshield Cracks:** (Document ID 13558548, 13558549, 13558547, 13558546, 13558880, 13559183, 13559002) Owners are complaining about cracks in the xB's windshield and wonder if this type of damage is covered under their warranty. Owners discuss if it is the quality of glass that Toyota is using or the angle in which the windshield is placed that makes it so susceptible to cracks. One owner mentions that Toyota has a new windshield in inventory and mentions the part number 56111-52150.
- **AC Condenser Damage Via Front Grill:** (Document 13559624, 13559622) Owners are frustrated that their AC Condenser has been damaged due to the large opening in the front grill in which rocks can easily make their way into the vehicle.
- **Rattles & Squeaks:** (Document 13558879, 13558577) Discussion is focused on how the glove box, doors, and elements located on the b-pillar seatbelts rattle and squeak. They discuss how to solve these issues on their own without having to take the vehicle to the dealer.
- **Windshield Cracks:** (Document ID 13557950, 13557949, 13557394, 13557393, 13557392, 13557391, 13557395, 13557396, 13557397) Owners are complaining about cracks in the xB's windshield. They note the cracks starting on the right side of the frame and going toward the driver's side. Owners talk about frustration after finding out their windshield replacement will not be covered by warranty since their xB's could not pass a Toyota "pen test".
- **Drive Belts and Warranty Coverage:** (Document ID 13558203, 13558204, 13556/48, 13556/49) Disgruntled xB owners discuss issues related to hearing high squeaks and chirps when accelerating. The issue is said to be caused by the drive belt. Owners are upset that the drive belts are not covered longer under warranty and that they must pay upwards of \$140 to have the drive belt replaced.

Toyota PQSS - Monthly Meeting - May 31, 2007 5:00 EST / 2:00 PST  
Attendees: Mike, Jeff, Tom, Bill, Julie, & Scott

4Runner Current Generation

Camry Current Generation

Celica Current Overall

Corolla Current Generation

FJ Cruiser Overall

Highlander Hybrid Overall

Prius Current Generation

**Driveline Shaft/U-Joint Noise**

**Vibrations**

**Rust on Bottom of 2005 4Runner**

**Back Hatch Noise**

**2004 4Runner Sport VSC Problem**

**Moonroof Stuck**

**Transmission Hesitation and RPM Flares**

**Dashboard Rattles**

**Airbags in 2007 Toyota Camry Did Not Open**

**Blown Transmission**

**Excessive Valve Train Noise**

**2000 Celica GTS Thermostat Issues**

**Brake Issues**

**Transmission Squeaks**

**Rattling Noise on Acceleration**

**Issue with Engaging Gears**

**Rear Window Rattles**

**Windshield Cracks**

**Rattles**

**Traction control**

**Traction Control**

**Bad Battery / relay / replacement**

**Engine light**

**Steering squeak**



Hot Topics

**Body:**  
**(Jeff)**

ES350 Current Generation Seat Belts  
 Camry Current Generation Seat Belts  
 2007 Tundra - All Issues  
 2007 Tundra shifter complaints  
 2007 Tundra dash rattles  
 IS350/250 carpet interfering with gas pedal  
 Lexus models with carpet interfering with gas pedal  
 ES350 windnoise - glass related?  
 Dash rattles on Camry, ES, GS, and IS  
 Foormat interference or size  
 Sienna front door noise - clicking - strap, check  
 Current corolla - roof damage, dents around sunroof  
 Moonroof all issues

**Electrical:**  
**(Bill)**

Audio issues  
 Navigation issues  
 Smart Key issues  
 Bluetooth issues \*\*\*  
 Headlights, brakelights, daytime running lights

**Hybrid Powertrain:**  
**(Tom)**

HP battery  
 Engine or transaction noise  
 Engine on / off  
 Fuel gauge  
 Regenerative braking  
 Fuel economy  
 Traction control - RX400h

**Powertrain:**

Cold engine noise (<40 degress?) on 2007 Tundra; LS460; ES 350

Sienna Current Generation

RAV4 Previous Generation

Tacoma Current Generation

Tacoma Previous Generation

Tundra Current Generation **\*\*Any & All Issue With This Vehicle\*\***

Lexus ES350 Overall

Lexus GS300 Previous Generation

Lexus GS350 Current Generation

**Air conditioning**

**Drifting Left**

**Moldy Smell Cargo Area**

**Run Flat Tires**

**2007 Sienna Engine Vibration**

**Passenger Sliding and Driver Side Door Issues**

**Clutch Problems**

**Tailgate TSB**

**Transmission clunk**

**Tire Pressure Monitoring System sensors**

**Steering Shimmy**

**Engine Backfire**

**Driveline Vibration**

**2001 Tacoma Transmission Problems**

**Broken Camshaft**

**Transmission Slippage and RPM Flares**

**Thumping from Gas Tank**

**Rattling Noises**

**Lower Ball Joint**

**Loose Steering Wheel**

**Sunroof Leaks**

**Premature Tire Wear**

**Windshield Rattle**

**Power Steering Pump Failure**

**Engine Vibration**

**Brake Pads**

	X
	X
X	
	X
	X
	X

X
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X
X
X
X
X

TSB and will go away in roughly 3 months

X
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if it relates to the 4 cyclindar

X
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X
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X
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tsb just came out

X
X

X
X

X
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X
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what is the range on the previous generation

X
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X
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X
X

Camshaft for Tundra, Camry 4 cylincal hesitation  
Tundra - shuttering on the highway with high speeds,

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**Chassis:**

Bouncy ride - ride quality for the Tundra  
FJ Cruiser, 4 Runner, Lexus GS470 - soft brake petals  
Current Genration Camry, ES350 brake vibration  
Tire wear - want all customer feedback

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**2007 Tundra**

Any issue since this is a new vehicle launch

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**New Models In 2007**

LS 600H L or LS600 or LS600H - Long only in US; both in Canada

Scion xB - April 15, 2007 = Current Generation

Highlander Hybrid - July 2007

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Lexus IS250 Overall

Lexus IS300 Overall

Lexus IS350 Overall

Lexus LS400 Overall

Lexus LS460 Overall

Lexus RX300 Overall

Lexus SC400 Overall

Lexus LS430 Overall

Lexus SC300 Overall

Lexus RX330 Overall

**Tire Noise 2007 GS350**  
**Doors, Rattles, Armrest**

**Excessive Brake Dust / TSB**  
**Dashboard Rattles**  
**Transmission Problems**

**Cylinder Misfires**  
**40-50 MPH Vibration**  
**Squeaks/rattles**

**Excessive Brake Dust**  
**Rattles**  
**Sport Suspension Replacement**  
**Premature Leather Seat Wear**

**Engine Stalls after Prolonged Highway Driving**  
**Vibrations at Highway Speeds**

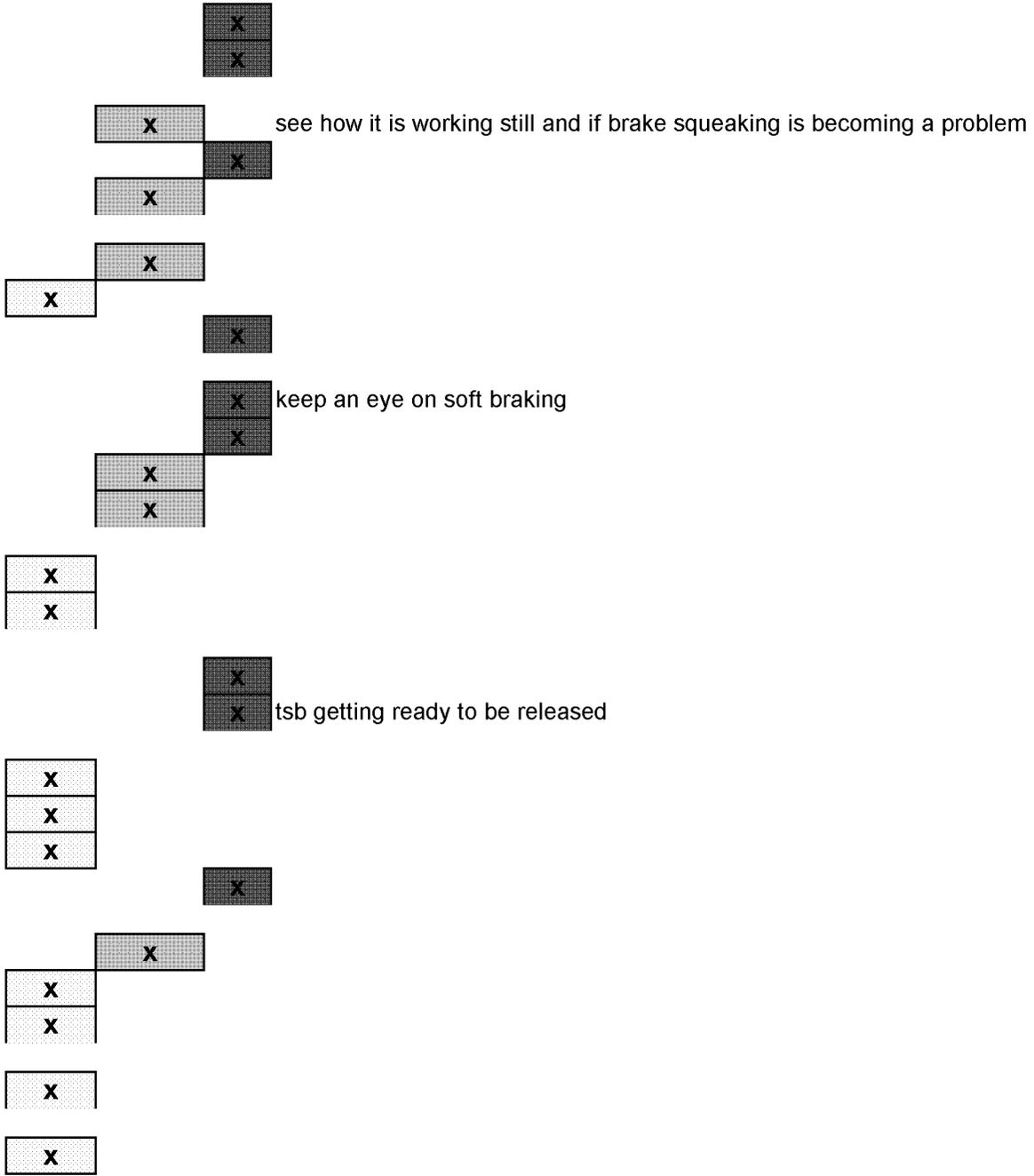
**Transmission Hesitation and RPM Flares**  
**Wind Noise**

**Transmission Issues**  
**Engine Noise**  
**Check Engine Light**  
**Power Window Auto Up/Down**

**Engine does not Crank**  
**Rev to Acceleration Problem**  
**Fuel Level Gauge Problem**

**2002 LS430 Feeling Sluggish**

**Gas Pump Shuts Off**



Lexus RX400h Overall

Scion tC Overall

Scion xA Overall

Scion xB Overall

**Transmission Issues**

**Side Mirrors**

**Tire Wear**

**Fuel Filling Problems**

**Interior Rattles**

**Sunroof Operation**

**Clutch Squeak**

**Brake Squeal / Problems**

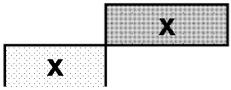
**Cold Weather Starting Problems**

**Brakes Lockup**

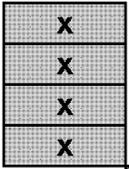
**Battery**

**6-Disc CD changer**

**Windshield Cracks**

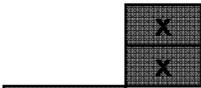
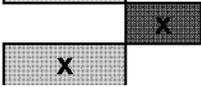


 resolved in production, but still continue to look at for a while



tsb already out

tsb ready to come out waiting on parts



 2008, new vehicle launch high priority

#### 4Runner Current Generation

· **Driveline Shaft/U-Joint Noise** (Document ID 13560102, 13560103, 13559769, 13559768, 13560223, 13560096, 13560097, 13560098...approximately 11 messages reference this issue) Toyota 4Runner and Lexus GX owners mention hearing drive shaft noises. Owners are not sure what causes the noise, but feel it is a design problem. Consumers note the parts to fix the noise are available from Lexus for the GX, but 4Runner owners are still waiting for a fix from Toyota. From what posters have read, they believe the parts available will be able to resolve the issue.

· **Vibrations** (Document ID 13560125, 13560083, 13560084, 13560089) Several 4Runner owners complain about feeling vibrations while driving. One owner of a 2004 4WD 4Runner with over 40,000 miles states they started feeling the vibration around 6,000 miles. They started noticing the vibration while accelerating at certain RPM's. The owner informs others that they filed a claim under Mississippi's Lemon Law. Other owners vent their frustration since they feel Toyota does not understand what the issue is.

· **Rust on Bottom of 2005 4Runner** (Document ID 13560095, 13559857) Two 4Runner owners complain about seeing rust on the bottom of their 4Runner. One owner notes seeing rust on the undercarriage upon removing snow tires. The owner plans on using POR15 on the rust spots and top it with a coating of paint. Another owner who bought a used 4Runner reports noticing the axles below the car and the stock skid plate rusting and seeks answers regarding rust prevention.

· **Back Hatch Noise** (Document ID 13559855, 13559856) One owner mentions hearing a creaking noise from the rear driver's side area of their 2007 4Runner. They note they were able to resolve the problem by wrapping tape around the metal latch where the rear fold-down seats lock in their upright place.

- **Vibrations** (Document ID 13561593, 13561696, 13561592, 13561695, 13561591, 13561693, 13561590, 13561694) Several 4Runner owners complain about feeling vibrations while driving. They mention feeling vibrations resonating through the steering column. One owner feels the vibration causes their hand to go numb while driving on long trips.
- **2004 4Runner Sport VSC Problem** (Document ID 13561074, 13561075, 13561467, 13561076, 13561468) Five messages mention this issue. Several 2004 4Runner Sport owners discuss the VSC system automatically turning on, despite no loss of stability. One owner mentions the VSC control turning on while taking small curves at 15 miles per hours or taking a medium curve (i.e. off-ramp) even though there was no loss of stability or control. Another owner with about 45,000 miles on their 4Runner hopes the issues will be covered under their drivetrain warranty. Some owners feel the issues may be related to sensor problems.
- **Moonroof Stuck** (Document ID 13561362, 13561069, 13561072, 13561070, 13561071) Owners complain about the sunroof of their 4Runner being stuck open. Owners are concerned about fixing the problem since water enters their vehicle when it rains. One owner of a 2005 4Runner reports hearing a “crunching” noise prior to the moonroof getting stuck. They are upset that it cost \$2,500 to fix.
- **Driveline Shaft/U-Joint Noise** (Document ID 13561620, 13561622, 13561619, 13561621) A few 4Runner owners report hearing driveline noises. Consumers reference Toyota issuing a TSB to fix the problem. They question why the drivetrain is the only part replaced on the 4Runner when the GX470 gets new control arms. One 4Runner owner states they were told the GX470 gets new control arms since people pay much more for a Lexus.

### Camry Current Generation

- **Transmission Hesitation and RPM Flares** (Document ID 13560382, 13560279, 13560280, 13560056, 13559797, 13559798, 13560216, 13560271...approximately 26 messages reference this issue) Consumers discuss issues with the transmission including hesitation when accelerating and RPM flares between 3<sup>rd</sup> and 4<sup>th</sup> gear. An owner who is experiencing a hesitation issue says an available TSB only resolved the issue for a short time before it returned. While some consumers say the transmission flare is not a big deal, many say they have bought other competitor vehicles because of the known problem and some consumers are waiting to purchase a Camry before they know for sure Toyota has resolved the issue. A few posters also say they manually shift between third and fourth gears while the vehicle is cold to make sure the transmission does not get damaged by the RPM flares.
- **Dashboard Rattles** (Document ID 13559802, 13560203, 13560057, 13560058, 13560059) Owners are complaining of dashboard rattles in their Camry, namely the passenger side. One owner says the Camry sounds like a Chevrolet or a vehicle with 100,000 miles on it, rather than the 20,000 miles it really has. This owner says that despite having the noise reduction kit installed, the interior still rattles over small bumps or during turns. Another poster says they have located a rattle to the dashboard and instead of using a temporary dealership solution, they are asking for informative pictures so they can remove the dashboard and fix the rattle by them self.
- **Airbags in 2007 Toyota Camry Did Not Open** (Document ID 13561110, 13561111, 13561112) A 2007 Toyota Camry owner who states purchasing a Camry for safety reasons regrets their purchase. They state getting into an accident while driving at interstate speeds (i.e. 70 – 75 mph), but the air bags did not open. Consumers responding note that airbags are not programmed to deploy in all cases. They do encourage the owner to seek a local attorney if they plan to go after Toyota.
- **Blown Transmission** (Document ID 13561103, 13561038, 13560893) An owner of a 2007 Camry with less than 11,000 miles on their vehicle complains about the transmission going out. They note that it started leaking fluid, and then towed it to their local Toyota dealer. The owner is upset since the transmission is not covered by warranty. It will cost \$6,000 to fix the transmission. Their local Toyota dealership told them damage will not be covered under warranty since the car shows signs of being raced. One consumer commenting informs the owner to be polite, while another consumer states this incident will only cause Toyota to lose potential customers.
- **Excessive Valve Train Noise** (Document ID 13561295, 13561294, 13561293) One 2007 Camry owner complains about excessive valve train noises. They say their local Toyota dealer says the noise is common. Other Camry owners agree that some generations of the Camry have been louder than others.

### Celica Current Overall

- **2000 Celica GTS Thermostat Issues** (Document ID 13560374, 13560375, 13560376, 13560377, 13560378) One owner of a 2000 Celica GTS mentions their car frequently overheating. They do not see smoke, but the engine temperature indicator shows the car overheating. The owner replaced the water pump, serpentine belt, thermostat and coolant but states their car still overheats. The owner is seeking advice. Consumers responding to the issue inform the owner to start checking for external leaks.
- **Brake Issues** (Document ID 13561707, 13561122, 13561098, 13561489) Several Celica owners complain about a variety of brake issues. One owner mentions problems cleaning dust off their wheels while another complains about brake calipers going bad. Also, an owner of a Celica 7<sup>th</sup> generation complains about hearing a “clanging” noise approximately three weeks after changing front disk and pads.
- **Transmission Squeaks** (Document ID 13561353, 13561352) An owner of a 2002 Celica GTS with 44,700 miles complains about hearing a very low squeaking noise while the car is in gear and moving. The owner wants to know whether the sound will go away with a transmission flush. The owner also states their car still has the powertrain warranty but questions why they must pay for diagnosis. They think it should be covered under warranty.

### Corolla Current Generation

· **Rattling Noise on Acceleration** (Document ID 13560191, 13560192) An owner of a 2003 Corolla discusses hearing a rattling noise while accelerating. The noise did not bother them during the winter since they did not use the air conditioner; however, it is now much more apparent driving in warmer weather. The owner references changing the tensioner belt to solve the problem.

· **Issue with Engaging Gears** (Document ID 13560232, ) A 2004 Corolla owner with only 8,000 miles mentions their car lagging 5 or 6 seconds to engage into a gear after being parked for more than a week. The owner references their local dealership performing hydraulic tests, resetting the memory and changing the automatic transmission fluid. The owner is not sure why the problem is happening and seeks advice.

· **Rear Window Rattles** (Document ID 13560174) An owner of a 2007 Corolla mentions the rear back window making a "creaking, rattling, ticking sound." They reference taking it the dealer 5 times where they removed all the plastic in the rear windshield and reinstalled it, but the noise persists. The owner is seeking advice about what to do next.

### Highlander Hybrid Overall

· **Rattles** (Document ID 13560205) One owner says that while driving their 2006 Highlander Hybrid for at least a half hour, a rattle surfaces. The rattle is said to be coming from the battery air vent under the rear right passenger seat. The poster also says the rattle becomes louder with a crosswind and that is sound like a "shield" is creating the rattling.

· **Traction control** (Document ID 13561689) Poster discusses that there are MANY Highlander Hybrid/400H owners who are dissatisfied with the "over eager" traction control systems on their AWD vehicles. Explained as: "If you can keep momentum up and moving in slippery conditions, you're OK. But, if you STOP on snow or ice and the wheels start slipping, you will most likely be stranded. Apparently there is no way to switch off the TC as there is on some FWD Toyota vehicles. There is a procedure to turn TC/VSC off by putting the drive train in "diagnostic mode," but you won't find it in the manual. Do a search for "turning traction control off highlander" and see what you find. Very disconcerting."

### Prius Current Generation

· **Traction Control** (Document ID 13560237, 13560238, 13560296, 13560297, 13560298, 13560299, 13560153, 13560154) Prius owners complain about traction control problems when driving their Prius, despite warmer weather conditions. Consumers driving in warmer weather conditions mention traction control "kicking in" when one of the tires leaves the ground when going over a bump or driving up and down a steep grade (i.e. streets in San Francisco). Prius owners find the current traction control system to be annoying and some owners feel they should be able to turn it on or off.

· **Bad Battery** (Document ID 13559981, 13559982, 13559983) Consumers continue to complain about battery issues associated with the Prius. Consumers feel the battery is a weak point with the Prius. Additionally, some owners gripe about the price to replace a battery on their Prius, mentioning being able to get a rebuilt transmission installed on a 92 Honda Civic for the same amount to replace a battery in their Prius.

· **Engine light** (Document ID 13561417, 13561418, 13561475) Two 2001 Prius owners report an engine light with error code of PO171. One owner indicates this condition could possibly be: the engine is too lean, vacuum leak, stuck/dirty throttle body, bad O2 sensor, or possibly bad/fouled MAP sensor, etc. The second owner reports they have this error code on their mini scanner and the Toyota manual says the system is too lean, causing engine light to activate.

· **Steering squeak** (Document ID 13561236) A 2001 Prius owner complains about a steering squeak. They indicate their Prius was lubed by the dealer and it fixed it for a couple of days but it started happening again. They hear the squeak as they turn the wheel to the left only. When they hold the steering while turning, they don't hear it.

· **Battery relay** (Document ID 13561473) An owner reports a P0AA5 code on a 2005 Prius with 62,000 miles, which required towing to a Toyota dealership. The dealership says their best guess as to how to fix the problem is to replace the #3 relay going to the battery. To replace the relay they need to remove the large battery out of the back, open it up and replace the relay. The owner is upset that this is not covered under the 150,000 mile battery warranty even though it is located in the battery and the battery needs to be removed to replace it. They note that the dealer said this is not considered a drivetrain issue, that it is considered an electronic issue which is only covered under the 36,000 mile warranty. Also, they are not even positive this will fix the problem. The master warning light came on along with the red car on the display panel so they know it has something to do with the battery. The dealer said the relay was stuck open which caused the problem with the battery. They think it's the relay but it could be the battery or computer which caused the relay to stay open (these are both covered under the battery warranty).

· **Battery replacement** (Document ID 13561197) After nearly a month, the owner turned in a loaner and picked up their 2001 Prius. The dealer started out doing an injector repair required by a code stored in the ECM, and they explained that the delay was due to the coincidental occurrence of three problems: the fuel pump died while finishing injector replacement; the HV battery died while repeatedly trying to restart the car; then Toyota management in Georgia squabbled over the only HV battery charger in the southeast. Dealer provided a thorough inspection, a service history review, valve adjustment check, labor, loaner, and materials. With new injectors and associated materials, engine computer, fuel tank with fuel pump, and small battery, their Prius is completely up-to-date.

· **Air conditioning** (Document ID 13561286) Owner reports their NWH20 Prius A/C is extremely weak (air is strong, but the air feel is not cold). Their Prius has over 100k miles and the owner asks if a new electric A/C unit is worth it for the hybrid battery cooling. They changed the air filter (black and dirty) and the air output seems stronger, but they don't feel it's as cold as the A/C should be and it's enough to cool the hybrid battery.

### Sienna Current Generation

· **Passenger Sliding and Driver Side Door Issues** (Document ID 13559771, 13560106, 13560404, 13560403) Several owners discuss driver side door issues. One owner of a 2004 Sienna references their passenger sliding door not opening. They say the motor makes a noise as though it wants to engage, but the door will not open manually or automatically. Another owner mentions taking their Sienna's to body shops due to a squeaky driver door. They complain that it makes a terrible noise upon opening and closing the driver side door.

· **Drifting Left** (Document ID 13561357, 13560913, 13560914, 13560915, 13560911, 13560912) Several owners complaining about their Sienna van drifting left speculate over the causes. Some feel the tire belt threads cause it to pull while others feel it may be alignment issues. One owner references the problem going away after replacing the Dunlop rtf's with a new set of Bridgestone B380's.

· **Moldy Smell Cargo Area** (Document ID 13561460, 13561356, 13560910) Owners are complaining about a moldy smell coming from the cargo area and discuss how Sienna's have serious problems with water leaks. Owners are upset since mold is hard to get rid of. A few owners provide a TSB number (#BO001-07) to those who are not aware of it.

· **Run Flat Tires** (Document ID 13561595, 13561697, 13561594) Sienna AWD owners complain about run flats. Most consumers make general complaints that run flat tires do not work. They feel run flat tires prevent them from stopping along side of the road. Those Sienna owners questioning the issue note that they are in the northwestern region of the United States.

· **2007 Sienna Engine Vibration** (Document ID 13561623, 13561466, 13561465) Several 2007 Sienna owners discuss noticing a distinct resonance between 1,250 and 1,300 RPM's that occurs briefly while accelerating. One owner states the resonance causes some mild vibration in the passenger cabin. A service manager at their local Toyota dealership says the engine needs to be realigned. Another owner of a three-week old 2007 Sienna LE reports experiencing the same issue.

· **Passenger Sliding and Driver Side Door Issues** (Document ID 13560816, 13561374) One owner is upset because their door became stuck again when it was cold outside. The owner took their Sienna to a local Toyota dealer to fix the door, but the problem happened again. The owner is upset with Toyota, since they are claiming the door issue is weather related and that they can do nothing about it.

### RAV4 Previous Generation

· **Clutch Problems** (Document ID 13559861, 13559942, 13559686, 13559684, 13559685) Five messages mention ongoing issues with RAV4 flywheels. One owner of a 02/03 D4D with 57,000 miles mentions feeling strange intermittent rattles from the bell housing during idle which has now developed into a squeal. They note their main dealer confirming 99% sure the problem is DMF failure. The owner is upset since they feel Toyota will not admit to a problem, while other consumers are upset over the cost to fix the clutch themselves.

### Tacoma Current Generation

· **Tailgate TSB** (Document ID 13561132, 13561133, 13561128, 13561129, 13561130, 13561131, 13560951, 13560952 ... approximately 31 messages reference this issue) Many owners report that dealers are not yet aware of the TSB. Owners discuss their various tailgate damage issues with many expressing dismay that despite the TSB, many local dealers refuse to complete the TSB if the owner's tailgate does not yet show visible signs of damage.

- **Transmission clunk** (Document ID 13561514, 13561515) An owner reports at 10,500 miles it feels like the transmission is about to fall out of the truck with a V6 and 5 Speed automatic. The owner reports that when braking too quickly, the transmission refuses to downshift to first or second. When they hit the gas, the engine revs to 4,000 rpm or higher because the transmission is basically in neutral, and then it slams into first or second and makes the tires screech. The owner thinks it may be a problem with the torque converter, maybe cracked or broken blades. A poster replies that maybe the torque converter lock up clutch is not getting enough hydraulic pressure to fully engage. The solenoid that controls it is maybe continuously pulsating or modulating on and off keeping the average pressure low to the converter. If it never allows full pressure than you may experience "slips" and shudders. They also suggest a sticking or bad bypass valve could also be to blame and that a good transmission specialist at the dealer should be able to diagnose this problem.
- **Tire Pressure Monitoring System sensors** (Document ID 13561532, 13561243). One owner discusses how the sensor broke off in the tire but was fixed by dealer. Second owner indicates TPMS sensor providing inaccurate tire pressure readings. One sensor reads 14 lb when the tire has 35 lb in it.
- **Steering Shimmy** (Document ID 13561385, 13561471) A potential owner of a new Tacoma TRD 4X4 reports test driving four of vehicles and comments how they seem to have a shimmy and loose feeling in the front end. They discuss ways to fix this problem, which include replacing the stock steering stabilizer or getting an alignment.
- **Engine Backfire** (Document ID 13561712) An owner of a 2006 Toyota V6 Tacoma SR5 4x4 Access Cab truck with 43,000 miles on it mentions that for the past 3 weeks they have been hearing an engine backfire at 40 to 55 MPH. They can feel the backfire through the floorboard. When it backfires it does it once or three times in a row. They took the truck to the dealership and the backfire (noise) was confirmed by the dealer. The dealer's computer did not register anything wrong with the motor or transmission.
- **Driveline Vibration** (Document ID 13561134) An owner of a 2007 DC 4x4 Tacoma reports that this was his first Toyota after a couple of decades owning domestic vehicles. After driving about 500 miles, the owner noticed vibrations during light acceleration from about 20 to 65 mph anymore and took it to the dealership for diagnosis. The dealer was not able to find anything "abnormal". The owner indicates they had been under the truck before but didn't find anything loose or obviously wrong. Upon second inspection, they noticed the front drive shaft flange wasn't completely flush against the transfer case. The owner loosened up the nuts and pulled the shaft back to find a washer stuck in there! Once the owner removed the washer and tightened everything back up, smooth driving resulted.

### Tacoma Previous Generation

- **2001 Tacoma Transmission Problems** (Document ID 13560290, 13560291, 13560294, 13560292, 13560293) Several Tacoma owners mention their truck revving high then hearing a "thud" when shifting gears. Owners seek advice from others who may be more aware of potential implications. Consumers responding to the issues inform Tacoma owners to check the level, color and smell of transmission fluid.

### Tundra Current Generation

- **C-Channel vs. Boxed Frame** (Document ID 13560361, 13559730) Two consumers debate whether fully boxed frames are better than C-Channel frames. One consumer argues that Toyota is trying to keep the status quo while its competitors have moved on. They also question whether Toyota learned its lesson with the Tacoma because the Tacoma's main weakness is its frame. Another owner discussing the issue feels Toyota made the C-Channel frame on the Tundra as strong as the GM frames. They do not understand why a C-Channel frame is viewed as inferior when bigger commercial trucks use them.

## Lexus

### Lexus ES350 Overall

- **Transmission Slippage and RPM Flares** (Document ID 13560382, 13560280, 13560277, 13559797, 13560276, 13560271, 13560272, 13560273...approximately 34 messages reference this issue) Posters continue discussing transmission issues such as slippage and an RPM flare between 3<sup>rd</sup> and 4<sup>th</sup> gears. Some owners express frustration in getting their transmission issues resolved, as some posters report having the transaxle replaced but still having slippage problems. One poster says their V6 ES350 has the issue and believes current ES350s being built still have the issue as well. There is also discussion regarding how wide spread the transmission issue is and note that if Lexus has offered some owners buybacks, it is a well-known issue.
- **Thumping from Gas Tank** (Document ID 13560049, 13560053) Two owners discuss an issue which involves a thumping sound/feeling which is thought to be coming from the gas tank. One owner says the issue occurs between just under a full tank and until there is less than three fourths of a tank of gas left. A dealership is said to not be acknowledging the issue.

· **Transmission Slippage and RPM Flares** (Document ID 13560766, 13561395, 13560587, 13561675, 13561674, 13561015, 13561016, 13561013, 13561014) Lexus ES350 owners post about their disappointments with the vehicle. One owner with only 1,500 miles reports experiencing transmission flares. They are concerned after reading that their vehicle may be devalued do to the issue. Owners inform each other to read the threads and get Lexus to buy back the vehicle or trade into another Lexus vehicle. Owners also mention that ES350 owners can try to get rid of the car via Lemon Law or sell the car.

· **Rattling Noises** (Document ID 13561603, 13561692, 13561602, 13561691, 13561601, 13561690) Owners complain about hearing noises where the dashboard and windshield come together. Most note the noises coming from the driver's side and that it is more noticeable in cold weather. One owner mentions their local Toyota dealer tightening the clips that hold the windshield, but they still hear rattling noises.

#### Lexus GS300 Previous Generation

· **Lower Ball Joint** (Document ID 13560383, 13560384) A GS300 owner is complaining of a left lower ball joint problem and says there is a "clunking" noise during right turns. This owner asks another poster for advice on replacing the ball joint and also asks if the vehicle will touch the ground if the ball joint completely stops working.

· **Loose Steering Wheel** (Document ID 13560387, 13560386) Two GS300 owners discuss a loose steering wheel. One poster says their "steering knuckle joint", which is located above the brake pedal, moves up to a half inch when manually shaken. An owner says they resolved the issue by, "I managed to find the source of the problem, the main shaft is moving around the dust boot and also causing the steering column to also shake. I discovered that if I use my left foot and physically push on the steering column (as pic) the shaking was GONE!!"

· **Sunroof Leaks** (Document ID 13561174, 13561175) An owner reports the sunroof leaking during a rain storm and notices water leaking from the sun roof visor where it tilts upward. They note having the headliner replaced prior since the leaking caused it to warp. The dealer stated that the plastic molding would not seal 100% of the water out and noted that explains the plastic tray to catch the excess drips of water. The owner stated that all the cars they have owned before with sunroofs never dripped or leaked water and a \$50,000 Lexus should not.

· **Premature Tire Wear** (Document ID 13561502) An owner discussed how his 2006 GS300 RWD Dunlop tires produced excessive road noise after 8,000 miles. The dealer noted that the tires were wearing unevenly. The tires were rotated and the wheels realigned by the dealership. The owner reported that at roughly 10,000 miles, the tire noise got worse. A replacement set of tires eliminated the problem.

· **Windshield Rattle** (Document ID 13561500) The owner describes the windshield noise as sounding like something is scratching against the windshield when car driven on any type of uneven surface. The only time they don't hear the rattle is when the road is perfectly smooth.

· **Power Steering Pump Failure** (Document ID 13561402) An owner reports his power steering pump failing for the third time. The owner notes that Lexus is sending a field tech out to look at it and is upset that his vehicle doesn't fall within the VIN range for the vehicle recall.

#### Lexus GS350 Current Generation

· **Engine Vibration** (Document ID 13559933, 13559934, 13559935, 13560076, 13560075, 13559758) Owners are complaining of engine vibrations. An owner of a 2007 AWD GS350 says a vibration can be felt through the steering wheel and occurs when accelerating at speeds in excess of 60 miles per hour. A second owner says they are experiencing the same vibration and note that when the throttle is not being pressed, the vibration goes away. Lastly, a third owner says their vibrations occur when at a stop and while the vehicle is in gear.

· **Brake Pads** (Document ID 13560141, 13560140) Two owners discuss excessive brake dust and the available replacement brake pads. One owner says their current GS350 is their seventh Lexus and the first one with brake problems. A second owner says they were told by a dealership that the replacement pads squeal; therefore the choice is between brakes that squeal or brakes that are dusty.

· **Tire Noise 2007 GS350** (Document ID 13561498, 13561499) One owner of a 2007 GS350 with 500 miles mentions hearing tire noises. The owner states that the noise is very evident while driving. They placed a call to Lexus USA. They are disappointed in Lexus about the problem, but states Lexus will win them back if they address the issues correctly. The customer likes everything else about the vehicle.

#### Lexus IS250 Overall

· **Excessive Brake Dust** (Document ID 13560331, 13560332, 13560333, 13559956, 13559957, 13559808, 13559809, 13559810...approximately 12 messages reference this issue) Owners discuss the excessive brake dust that accompanies the stock brake pads of the IS250. Some owners say that after driving for a week or after a 700 mile trip, the wheels are completely black because of the brake dust. One poster says there is also a squeak from the brake pads which has become embarrassing. An owner who has had the brake pads replaced by the TSB says the new pads have less dust but require a longer braking distance and firmer press on the brake pedal.

· **Dashboard Rattles** (Document ID 13560177, 13560214, 13559955) An IS250 owner says a dealership which removed the dashboard and replaced some clips has completely fixed the dashboard rattles that they were previously experiencing. This poster suggests others to have the same solution performed if offered. Another owner says they have a dashboard rattle and asks if the TSB # NVR003R06 is real.

· **Brake Dust TSB** (Document ID 13561056, 13561372, 13561391, 13561392, 13561575, 13561328, 13561329, 13561330...approximately 81 messages reference this issue) Lexus IS250 owners reference the new pads working better. However, some owners speak negatively complaining that the TSB should replace other parts as well (i.e. pads and rotors). They state the TSIB specifically lists the rotors, but aren't sure why Toyota dealerships are only replacing the pads.

· **Transmission Problems** (Document ID 13560450, 13560451, 13560452, 13560453) Several IS250 AWD owners with less than 5,000 miles on their vehicle discuss experiencing transmission issues. One owner states not feeling any shifting unless they use the paddle shifters while changing gears at higher RPM's. Another owner references experiencing transmission issues while in PWR mode. They state their IS250 jerks when they try to stop then accelerates again.

### Lexus IS300 Overall

· **Cylinder Misfires** (Document ID 13560241, 13560117, 13559902) Three owners discuss cylinder misfires with the engine and believe this is a common problem with the IS300. One of the owners says the amount of water, gas and smoke coming out of the tailpipe is "ridiculous." Also, one of the owners says resetting the ECU has helped resolve the misfires in the past.

· **40-50 MPH Vibration** (Document ID 13561099, 13561100, 13561101) The owner reports that the car only shakes between 40-50 mph, but doesn't shake when driving 70 mph. All 4-wheels have been straightened, but the problem still exists. Other consumers suggest getting an alignment or new tires to fix the problem.

· **Squeaks/rattles** (Document ID 13561401, 13561402, 13561739) Owner of a 2006 GS 300AWD reports rattles, squeaks and noises from his Lexus IS300 and believe that it is temperature related. The vehicle has been taken to the dealership multiple times with only temporary fixes thus far. The owner reports noises now coming from the rear view mirror area. Overall, the owner has replaced the struts three times, installed a newly designed plastic cowl in the dash, insulated the navigation system from the radio, replaced the rear mirror and overhead console, etc.

### Lexus IS350 Overall

· **Excessive Brake Dust** (Document ID 13559876, 13559952, 13560251, 13559809, 13559811, 13559815, 13560065, 13560066...approximately 13 messages reference this issue) ES350 owners report having the brake pads changed according to the available TSB. Most owners are very happy with the reduced amount of brake dust and comment on the different feel of the new brake pads, which is described as softer and "better."

· **Rattles** (Document ID 13559954, 13559867, 13559868, 13559869, 13559871) One owner complains that after getting rattles around the sunroof and instrument cluster area fixed at a dealership, the driver-side seat now squeaks and rattles. Another poster is passing a long a letter they have drafted to Lexus Customer Service which voices their displeasure with their Lexus vehicle experience, including a rattle in the driver-side door.

· **Excessive Brake Dust TSB** (Document ID 13561686, 13561582, 13561306, 13560670, 13560671, 13560667, 13561045, 13561043... approximately 13 messages) Owners discuss the TSB for brake dust and replacement with low dust producing brake pads. Some owners feel their dealers are "giving them the run around" about completing the TSB, while one owner reports having the TSB completed and being satisfied with the reduction in brake dust accumulating on his vehicle's wheels.

· **Sport Suspension Replacement** (Document ID 13561052) One owner discusses dissatisfaction with the factory sport suspension of the IS350 being too harsh of a ride with a tendency to "chatter" over rough roads. Replaced with an Eibach pro kit and now they love the ride. Which the owner claims is a better ride with stiffness for cornering.

· **Premature Leather Seat Wear** (Document ID 13561421, 13561422) An owner describes the sterling leather with perforated seats on their vehicle built in October 2005. The front area of the seats are starting to look really worn. Another owner with similar build date replies that they were worried about wear and tear issues from day one of ownership since the leather felt a little too soft. They use the Lexus leather conditioner and cleaner once every month or so. They report the product doesn't have a strong smell so it keeps the interior smelling almost neutral and it does work, but not sure it has restorative effects for wear that is apparent on the first owner's seats.

### Lexus LS400 Overall

· **Engine Stalls after Prolonged Highway Driving** (Document ID 13560009, 13560010, 13560011, 13560012) One owner of a 1995 LS400 says their vehicle stalls once it has been driven for 40 or more miles on the highway and is then brought to a stop. This owner took the vehicle to a dealership which said they would need to pay for a new engine computer and spark plugs. Other owners respond, saying the issue is rare and the TSB EG002-97 was issued in 1997 to fix it. One owner says the dealership will likely say they do not know about the TSB and suggests threatening the dealership until they agree to replace the parts under the TSB.

· **Vibrations at Highway Speeds** (Document ID 13559835, 13559832, 13559833, 13559834, 13559787) Owners report experiencing vibrations at speeds in excess of 60 miles per hour (MPH). One owner of a 1999 LS400 says the vibrations are noticeable around 65MPH, smooth out around 70MPH, and then get worse between 75 and 80MPH. This owner has tried four sets of tires and tire realignments. Another owner also says that they experience heavy vibrations when traveling above 70MPH.

· **Vibrations** (Document ID 13561660) A 2000 LS400 owner previously complaining about feeling vibrations mentions resolving the issue. They note replacing the front strut rods and tires that were "out of round." They state their car rides perfectly now.

#### Lexus LS460 Overall

· **Transmission Hesitation and RPM Flares** (Document ID 13560379, 13560380, 13560381, 13559846) Four messages reference issues with the transmission either hesitating or experiencing RPM flares when shifting. One owner says that during a test drive, they experienced a downshift hesitation between 20 and 40 miles per hour when applying medium to strong throttle. The hesitation apparently occurred for one to two seconds and acted as if the transmission was trying to decide what to do. Another owner says that when on the onramp for the highway, the RPM will flare as high as 6,000 to 7,000 RPMs when shifting from 3<sup>rd</sup> to 4<sup>th</sup> gear.

· **Wind Noise** (Document ID 13561021, 13561022) Several consumers mention seeing owners complain about this issue on multiple sites (i.e. Edmunds and ClubLexus.com). Lexus owners pass along tips how to reduce the noise, such as driving with rear windows down. Owners feel Lexus should issue a TSB.

#### Lexus RX300 Overall

· **Transmission Issues** (Document ID 13560181, 13560182, 13560367, 13560368, 13560190, 13560209) Owners of the 1999 RX300 discuss the transmission getting stuck in high gear and concerns about the transmission not working properly. An owner of a 2001 RX300 reports transmission failure/replacement after towing it for about 47,000 miles.

· **Engine Noise** (Document ID 13560178, 13560365, 13559854, 13559829, 13559830, 13559828) Several owners discuss an engine knock during acceleration or a tick/noise when the RX300 transmission is in Park, primarily at start-up. Other owners reply that the engine tick could be a stuck lifter or related to a change in local fuel which is affecting the fuel injectors.

· **Transmission Issues** (Document ID 13561394, 13561540, 13560461, 13561439, 13560565, 13561842) An owner of the 1999 RX300 discusses having the transmission rebuilt by AAMCO for \$3,600, but still with problems requiring additional service/cost. Several owners inquire about transmission issues, with replies stating that most transmission failures occurred in the RX300, with sludge buildup from non-synthetic transmission fluid that was not changed at regular intervals as major culprit in transmission problems in the older models. An owner reports sudden transmission failure and estimated cost of \$5,000 to repair. Owner waiting for information on replacement.

· **Check Engine Light** (Document ID 13561536, 13561534, 13561535) Several owners discuss possible causes for Check Engine Light (CEL) caused by OBD-II code of 017 indicating engine running too lean. Discussion focuses on a bad Mass Air Flow sensor or O<sub>2</sub> sensor.

· **Power Window Auto Up/Down** (Document ID 13560999, 13561001) Two owners report similar problem with power window feature not functioning properly without several attempts or holding the control down manually.

#### Lexus SC400 Overall

· **Engine does not Crank** (Document ID 13560093, 13560171, 13560172, 13560173, 13560218) Five consumers mention this problem, with one mentioning their headlights dimming and radio blacking out before it happens. The owner states their car acts like the battery does not have power. However, they do not think it is the battery since the incident only happens every 7-10 days. Another owner discusses their experience as they attempted to start their SC400. They reference the dash lighting up and the steering wheel tilting but no engine crank, but the car started fine after a second attempt. The owner troubleshooted by checking the battery, neutral safety switch, alternator, starter and relay but notes they are all fine. The owner currently believes the problem may be associated with the alarm.

· **Rev to Acceleration Problem** (Document ID 13561409, 13561410) A SC400 owner mentions their car not accelerating upon hitting the gas. They mention stepping on the gas pedal while in a lower gear, but their car revs to 5,500 RPM's before it will move. The owner also hears a ticking noise coming from the engine. A consumer replying states that the transmission may be slipping.

#### Lexus LS430 Overall

· **2002 LS430 Feeling Sluggish** (Document ID 13561170, 13561168, 13561169, 13561166, 13561167) A new owner of a 2002 Lexus430 complains about their car feeling sluggish. They note being light on the gas pedal and feel the sluggishness when driving at slower speeds. Consumers responding inform the owner to check the tire pressure and switch to sports / power mode. The owner mentions noticeable differences after taking the advice from others posting about their situation.

### Lexus SC300 Overall

· **Gas Pump Shuts Off** (Document ID 13561728, 13561726, 13561727) Several SC300/SC400 owners discuss problems filling up their tank. They reference the gas pump shutting off each time they fuel up. They find the incident annoying since it takes them almost 15 minutes to put fuel in their car. Consumers responding inform the owners to release the vapors by turning the gas tank lid slowly.

### Lexus RX330 Overall

· **Transmission Issues** (Document ID 13561004, 13561005, 13561006, 13560461, 13561537, 13561538, 13561539) Several owners discuss concerns about potential transmission failures with discussion centered on owner generated recommendations for more frequent fluid/filter changes, than recommended by Lexus. Although there is disagreement as to root causes for significant problems, the general consensus is, the more frequent the service, the greater likelihood of not having future problems. Some owners do express dissatisfaction with gear whine/vibration in a vehicle that costs as much as the RX.

· **Side Mirrors** (Document ID 13561666, 13561667, 13561003) Several owners discuss loose side mirrors. One owner said dealer could not tighten the mirror and instead replaced them entirely.

### Lexus RX400h Overall

· **Tire Wear** (Document ID 13561506, 13561507, 13561508, 13561509, 13561759, 13561760, 13561761, 13561505... Nine messages regarding uneven/inside tread tire wear. Owners theorize that the higher weight and/or "hybridization" of the RX may be contributors to this problem. Those who have returned to the dealer for assistance feel that dealers are trying to avoid the issue by blaming the performance tire construction which typically gets much lower mileage than regular passenger tires.

## Scion

### Scion tC Overall

· **Fuel Filling Problems** (Document ID 13559990, 13559991, 13559992, 13559993) Several owners report difficulty in filling the fuel tank of the vehicle. Other owners suggest turning the fuel pump nozzle to the side during fill-up and one owner references a special warranty recall for this issue.

· **Interior Rattles** (Document ID 13559698, 13559699, 13559994) Owners discuss rattles in the rear hatch, driver's door window, sunroof and dashboard. One owner took the tC to the dealer with no resolution and one owner is trying to diagnose a cause of the glass/window rattle. The owner with a dash rattle speculates it is more prevalent when the weather is cold.

· **Sunroof Operation** (Document ID 13560339, 13560340, 13560341, 13560342, 13559827) One owner reports problems with the sunroof not closing fully. Two owners with similar problems report steps taken by the dealer to correct this problem. One owner expresses quality concerns about girlfriend's tC including references a TSB for the same rattling sunroof condition they have experienced with her vehicle.

· **Clutch Squeak** (Document ID 13559710) An owner offers information regarding a clutch squeak which is thought to be common among 5-speed manual transmission tC's. This owner says the dealership can adjust the clutch, but the squeak will eventually return.

· **Brake Squeal** (Document ID 13560338) An owner reports that their tC's brakes squealed during the first few times after driving in the rain. The owner speculates rust could be wearing off the rotors as the pads are not yet worn to the point of audible wear indicators.

· **Braking Problems** (Document ID 13561432, 13560866, 13560965) One tC owner feels the pedals (i.e. gas, brake and clutch) are too close to each other. They keep stepping on the wrong one. Another owner mentions hearing metal grinding whenever braking on uneven surfaces or turning while braking.

· **Cold Weather Starting Problems** (Document ID 13560970, 13560971, 13560969) Several tC owners complain about this issue. They feel the starting problems may be caused by faulty sensors, low fuel pressure or bad fuel. They are upset since there is no apparent solution to the problem.

### Scion xA Overall

· **Brakes Lockup** (Document ID 13560352, 13560353, 13560354) An owner discusses the xA's brakes locking up, which pulls the vehicle to the right. The xA has 13,000 miles and the issue started occurring with 1,000 miles on it. One consumer suggests the issue resides with the ABS controller.

· **Battery** (Document ID 13560344, 13560345, 13560346, 13560347, 13560008) Several owners discuss problems with the battery draining. One owner admits leaving an amp on, which caused the battery drain, but another owner says the original battery has been replaced but they are still experiencing battery drains. Some posters say battery issues are specific to the RS 3.0.

· **6-Disc CD changer** (Document ID 13559997, 13559998) Two owners discuss an inoperable Pioneer CD Changer which some CDs can get jammed inside of. These owners are also discussing getting a better head unit if the original model has been discontinued

#### **Scion xB Overall**

· **Windshield Cracks** (Document ID 13561405, 13560600, 13560601, 13560602, 13560603, 13560604, 13560605, 13560606, 13560607) Several xB owners complain about windshield cracks. They are upset that the windshields crack despite no impact origin. Also, some owners who have replaced their windshields mention the new one cracking in a similar place. One owner states their windshield crack started behind the rear view mirror curving down at a 90 degree angle. Another owner of a 2006 xB states seeing a crack grow horizontally across their xB's windshield.

Toyota PQSS - Monthly Meeting - June 28, 2007 5:00 EST / 2:00 PST

**4Runner Current Generation**

**Camry Current Generation**

**Corolla Current Generation**

**Corolla Previous Generation**

**Highlander Hybrid Overall**

**MR2 Spyder Overall**

**Matrix Overall**

**Prius Current Generation**

**Vibrations**

**Driveshaft / U-Joint Noise**

**Sunroof / Moonroof Stuck**

**Seat "Clonking"**

Locking up while coming to complete stop

**4-cylinder and V6 Camry Transmission Issues**

**B-Pillar Rattles and Center Console Squeaks**

**"Thump" Sound Coming from Rear of Vehicle**

**Camry V6 Transmission Flares**

**A/C Odor**

Speedometer goes to 0 mph while Driving

Steering Wheel and Floor Vibrations at Highway Speeds

Heated Seats not Working Properly

Navigation System Works Intermittently

**Whining Noises**

**Gearbox Issues**

**Air Conditioning (A/C) Problems**

**2005/2006 Tire Wear Issue**

**Noises Behind Glovebox**

**Traction Control**

**Prius Stalling at Highway Speeds**

**Traction Battery Losing Charge When Parked**

**Brake Problems**

Remove	Priority		
	Low	Medium	High

	X		
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		X	
		X	

X			
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		X	
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X			
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		X	
		X	
		X	
		X	

Hot Topics From Last Month - Need To Update

Body:  
(Jeff)

Electrical:  
(Bill)

Hybrid Powertrain:  
(Tom)

Powertrain:

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ES350 Current Generation Seat Belts  
Camry Current Generation Seat Belts  
2007 Tundra - All Issues  
2007 Tundra shifter complaints  
2007 Tundra dash rattles  
Lexus models with carpet interfering with gas pedal  
ES350 windnoise - glass related?  
Dash rattles on Camry, ES, GS, IS, and xB  
Foormat interference or size  
Current corolla - roof damage, dents around sunroof  
Moonroof all issues

Audio issues  
Navigation issues  
Smart Key issues  
Bluetooth issues \*\*\*  
Headlights, brakelights, daytime running lights

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Remote start issues

HP / HV battery  
Engine or transaction noise  
Engine on / off  
Fuel gauge  
Regenerative braking  
Fuel economy  
Traction control - RX400h

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Cold engine noise (<40 degress?) on 2007 Tundra; LS460; ES 350

RAV4 Current Generation

Sienna Current Generation

Sienna Previous Generation

Tacoma Current Generation

Tundra Current Generation

Tundra Previous Generation

Lexus ES350 Overall

Lexus IS250 Overall

Lexus IS300 Overall

Lexus IS350 Overall

**Stuck Fuel Gauge**

**Whining/Wind Noise**

**Slow Acceleration**

**Issue with Door Welds**

**2007 Sienna Engine Vibration**

**Power Door Issues**

**Noisy Leaf Springs**

**Cruise Control Problem**

**Double-Cab Rear Passenger Window Vibration**

**Body panels**

**Whistling Noise - Mirror or Window Related Potentially**

**Bridgestone Tire Blow Out**

**5.7L Transmission Gets Stuck**

**Bed Bounce**

**Tailgate - easy to remove and fear stolen**

**Front End Wobbling / Shaking**

**Headlights**

**Suspension Noise on Bumps**

**Transmission Slippage and RPM Flares**

**Rattling Noises**

**Floor Mats Interfered With Gas Pedals - St Louis Article**

**Excessive Brake Dust and TSB**

**Clutch Issues**

**CD Player Troubles**

**2002 IS300 Catalytic Converter Problems**

x

x-whine

x-wind noise

x  
x  
x

tsb

x

x

x  
x

x  
x  
x  
x  
x  
x  
x

x  
x

x  
x

x- tsb

tsb

x

x

tsb

x  
x  
x

Chassis:

2007 Tundra

**New Models In 2007**

LS 600H L or LS600 or LS600H - Long only in US; both in Canada - Mid July

Scion xB - July 2007 = Current Generation

Highlander Hybrid - October 2007

Highlander - September

xD - coming soon

TRD - aftermarket parts

Camshaft for Tundra, Camry 4 cylincal hesitation  
Tundra - shuttering on the highway with high speeds,  
< 2004 inability to pass smog test

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Bouncy ride - ride quality for the Tundra  
FJ Cruiser, 4 Runner, Lexus GS470 - soft brake petals  
Current Genration Camry, ES350 brake vibration  
Tire wear - want all customer feedback

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Any issue since this is a new vehicle launch

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Lexus GS300 Previous Generation

Lexus LS430 Overall

Lexus LS460 Overall

Lexus RX300 Overall

Lexus RX330 Overall

Lexus RX400h Overall

Lexus SC400 Overall

Scion tC Overall

**Excessive Brake Dust and TSB**  
**Abnormally Loud Fan**

**Intermittent Hesitation**  
**Shakes Going Over 50 mph**

**Speakers Popping and Cracking**

**Windshield Water Smearing Problem**  
**Wind Noise**

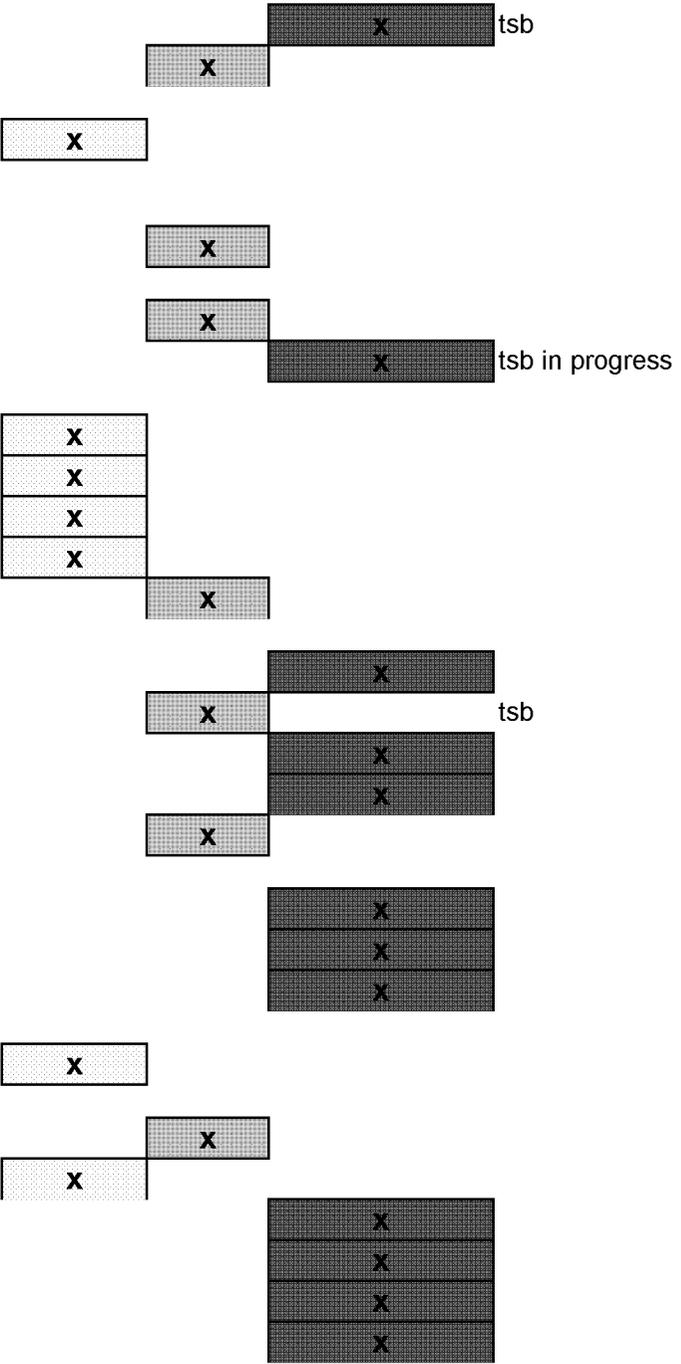
**Engine Problems**  
**Transmission Problems**  
**Engine Burning Oil**  
**High-Speed Brake Vibration**  
**Hot Starting Problem**

**Transmission Hesitation**  
**Dash Rattle**  
**Brake Noise**  
**Highway Speed Vibration**  
**Paint Chips Easily**

**Alignment Problems**  
**Engine Starting/Running**  
**Hybrid Battery Inoperable**

**Sluggish Engine**

**Chips on Wheels**  
**Metal Flakes From Engine Block**  
**Trouble Closing Sunroof**  
**Brakes Squeaking**  
**Possible Class Action Suit against Bridgestone and Toyota**  
**Side Air Bag Deployed**



**Scion xB Overall**

**Paint Issues on 2008 xB**

**Windshield Cracks**

**2008 Dashboard Warping**

**Weak A/C**

**2008 Armrest-too skinny, feels like could break, no padding**



### **4Runner Current Generation**

- **Vibrations** (Document ID 13563993, 13563994, 13564086, 13564087, 13564088, 13563818, 13564085, 13563992...approximately 14 messages reference this issue) 4Runner owners complain about feeling vibrations while driving. One 2007 4Runner owner experiencing vibrations only has 378 miles on their vehicle. Owners talking about their 4Runner's vibrating mention filing complaints with the National Highway Traffic Safety Administration (NHTSA). 4Runner owners encourage one another to complain and note that the NHTSA may force Toyota to recall 4Runners if enough complaints are filed.
- **Driveshaft / U-Joint Noise** (Document ID 13564272, 13564271, 13564270, 13564267, 13564268, 13564269, 13562725) One owner awaiting delivery of their 2007 4Runner 4X4 V8 wonders whether they should expect similar problems. Overall, 4Runner owners who are aware their vehicle has the same components as Lexus GX's question whether they should be concerned about driveshaft issues.
- **Sunroof / Moonroof Stuck** (Document ID 13562061, 13562064, 13562044, 13562060, 13561957, 13562569, 13562059, 13561962...approximately 10 messages reference this issue) Owners complain that the 4Runner's sunroof / moonroof becomes stuck open and mention hearing rattling noises and loud clicking sounds prior to it becoming stuck. 4Runner owners discuss their concerns toward Toyota for not taking more responsibility to fix the problem. Some mention taking their 4Runners in for a TSB, but say it does not resolve the issue. Other owners getting TSBs suggest lubing the sunroof / moonroof every six months to prevent further incidents.
- **Seat "Clonking"** (Document ID 13562082, 13562083) 4Runner owners complain about their seats making a sound, described as "clonking". One owner mentions replacing the seat frame twice, but the "clonking" sound is still present. The owner mentions the seat rocking around while braking, accelerating and entering driveways. This owner is upset that their local Toyota dealer claims the noise is normal.

### **Camry Current Generation**

• **4 Cylinder and V6 Camry Transmission Issues** (Document ID 13564019, 13564020, 13564021, 13564022, 13564033, 13564034, 13564132, 13564110...approximately 38 messages reference this issue) Owners of the 4-cylinder and V6 Camry are complaining of transmission issues. Owners of the 4-cylinder Camry complain of hesitation when accelerating, "bucking" when shifting from 2<sup>nd</sup> to 3<sup>rd</sup> or 3<sup>rd</sup> to 4<sup>th</sup> gears and harsh downshifts from 5<sup>th</sup> to 4<sup>th</sup> gear. An owner of a December built Camry says during acceleration with the A/C on, the vehicle hesitates then "gushes" forward. This owner took the Camry to a dealership which said the issue is with the drive-by-wire system and that the owner should wait for a new TSB to be issued which covers his vehicle's VIN. Camry V6 owners who have had the TSB TC007-07 performed, which re-flashes the computer, report that the transmission flares/slips are now resolved.

• **B-Pillar Rattles and Center Console Squeaks** (Document ID 13563346, 13563347, 13563348, 13563350, 13563353, 13563305) Camry owners are complaining of rattles coming from the driver-side B-pillar and squeaks which are thought to be originating from the center console. For the B-pillar rattle, owners say it is a metallic sound near their left ear. Owners have solved the issue by making the door tighter, with "home" solutions such as taping pennies to the door frame. One owner also estimates that as many as 50% of Camry owners report having the B-pillar rattle. Other owners say the center console squeaks periodically, which one owner believes is a sign of Toyota quality slipping.

• **Thump Sound Coming from Rear of Vehicle** (Document ID 13563300, 13563301, 13563302, 13563304) Owners are reporting a "thump" sound, said to be coming from the rear of the vehicle. Owners say they originally thought the noise was being caused by something loose with the exhaust pipe or in the trunk, however, upon closer inspection, neither was the cause. The sound is also said to occur during startup and when accelerating from a stop. One owner believes the noise only occurs with a full gas tank and then disappears as the fuel level decreases.

• **Camry V6 Transmission Flares** (Document ID 13562549, 13562550, 13562450, 13562617, 13562638, 13562641, 13562642, 13562542...approximately 18 messages reference this issue) Owners are discussing transmission flares and slipping occurring on Camry V6 models. Several owners reference the TSB (TC007-07) and two owners report making appointments to have the re-flash performed with the newly released firmware. One owner is happy because Toyota has "finally" acknowledged slippage in multiple gears.

• **A/C Odor** (Document ID 13562274, 13561934, 13561935) Two owners complain about a foul odor, said to be coming from the A/C system. One owner took their Camry to a dealership and was told that this is a known issue. The dealership also said that there is an engineering problem which does not allow water to properly drain, therefore keeping water in the coil container and eventually creating a noticeable odor. The owner was told to use the A/C with the outside vents and to not re-circulate the air. After using this method, the owner reports that the odor only lasts for the first few minutes.

• **Driver-Side B-Pillar Rattle** (Document ID 13562267, 13562270) Two owners say there is a noticeable rattle coming from the top portion of the driver-side door, where it meets with the B-pillar. One owner says the noise disappears when pressure is applied to the door or the window is rolled down an inch or more. The second owner says they only experience the rattle while driving at highway speeds. Both owners have taken their vehicles to the dealership, where the noise was unable to be duplicated or fixed.

### **Corolla Current Generation**

• **Speedometer goes to 0 mph while Driving** (Document ID 13562384, 13562385, 13562383, 13561743, 13561723) An owner says that the speedometer periodically shows 0 mph while driving at a rate much higher. The owner says the power steering light also came on the first time it happened. This owner also noticed that while driving with the intermittent wipers on, each time the wipers engaged, the speedometer increased by approximately 15mph before returning to the correct speed. A second owner says they are experiencing a similar issue with the speedometer reading 0mph and suspects the issue is with the speed sensor.

**Corolla Previous Generation**

- **Steering wheel and floor vibrations at highway speeds** (Document ID 13563107, 13563706, 13563151, 13563127, 13563128, 13563129, 13563130, 13563948... approximately 13 messages reference this issue) Owners discuss experiencing steering wheel and floor vibrations when traveling in excess of 65 miles per hour. Two of the owners believe the issue is caused by either unbalanced tires or performance tires, which have a harder tread. Other owners ask what could be causing the vibrations, and suggest the brake system, rack and pinion or a rotational issue as possible sources of the problem.

**Highlander Hybrid Overall**

- **Heated Seats not Working Properly** (Document ID 13563899, 13563997, 13563898) Owners are discussing issues with the heated seats not getting warm enough. One owner says that after several trips to the dealership, where the computer was tweaked and the seats recovered, the issue was finally found to be two pins which were not connected. A second owner says the heat from the seats is barely noticeable and has been told by a dealership their seats cycle between 84 and 104 degrees Fahrenheit.
- **Navigation System works Intermittently** (Document ID 13564042) A 2007 Highlander Hybrid owner says their navigation system only works intermittently. The owner states that the GPS signal is often not recognized and the navigation system gets "confused." This owner says that their navigation system worked well on their previous vehicle, a Volvo, and asks other owners for any help into resolving the issue.

**MR2 Spyder Overall**

- **Whining Noises** (Document ID 13562468, 13562469, 13562391) A few MR2 owners complain about hearing whining noises while in gear. One owner checked the CV joints on their MR2 and says one has a lot of gear lube, but is unsure if this is the actual cause of the noise. The owner feels the noise may be caused by bearings going bad. Another owner says they will be taking their MR2 to a dealer and has concerns over the price to repair the vehicle.
- **Gearbox Issues** (Document ID 13562735, 13562736, 13562737, 13563747) A few MR2 owners complain about different gearbox issues, such as reverse not engaging. An owner also complains about hearing a slight whining sound from their gear box, which is noticeable in fourth gear with very little throttle at 35 miles per hour.

**Matrix Overall**

- **Air Conditioning (A/C) Problems** (Document ID 13564456, 13564454, 13564455, 13564460, 13564459) Matrix owners discuss their frustrations over their A/C not working. One owner references cleaning their vehicle's air filters and checking for A/C leaks. Another owner checked the fan, temperature sensor and ran a diagnostic test which showed code #1403.

**Prius Current Generation**

- **Noises Behind Glovebox** (Document ID 13562835, 13562833, 13562834, 13562831, 13562832) 2007 Prius owners complain about hearing noises thought to be coming from behind the glovebox. Owners are frustrated by the noise and say it sounds like something is clicking or hitting. One owner specifically describes the noise as the sound of the passenger seat belt tongue hitting or bouncing on a plastic panel. Owners also mention hearing noises while turning or driving at highway speeds. Owners suspect the noise may be coming from the passenger airbag assembly area, electrical assembly box, or top shelf of the glove box.
- **Traction Control** (Document ID 13562837, 13562838, 13563627, 13563626) Several Prius owners mention traction control problems. Some owners discuss squealing their tires constantly while pulling out into traffic. Also, owners reference their Prius as being "useless" in snow in the winter and while traveling on gravel driveways.

- **Prius Stalling at Highway Speeds** (Document ID 13562112, 13562113, 13562109, 13562110, 13562111) Owners discuss reasons why their Prius' stall while traveling on the highway. Some owners mention their vehicles stalling after fueling, thus feel the problem may be related to bad fuel. One owner suggests to other Prius owners to contact Toyota to find out if any recalls or service campaigns apply to their vehicles. Additionally, Prius owners encourage each other to get an "ECU flash" performed.
- **Traction Battery Losing Charge when Parked** (Document ID 13563042, 13563039, 13563040, 13563041) A 2006 Prius owner discusses their experiences with the traction battery losing charge. They mention the traction battery charging fine while driving. However, bars showing battery power lower from level six to two after being parked for long periods of time (i.e. four to six hours). The customer is frustrated at their local Toyota dealership since mechanics do not understand the problem. Consumers responding inform the owner that the battery should not lose power when parked.
- **Brake Problems** (Document ID 13562485, 13562117, 13562116, 13561948) Several Prius owners mention hearing high-pitch squeals prior to losing brake pressure. Some owners feel the brake problem is related to capacitor issues while others feel the problem is the skid control Electronic Control Unit (ECU) going out. Owners also question the engineering behind Vehicle Stability Control (VSC) systems in Toyota vehicles.
- **Stuck Fuel Gauge** (Document ID 13562492, 13562400, 13562401) Prius owners discuss instances when their fuel gauge becomes stuck. One owner specifically says their Prius' fuel gauge still shows "full" despite driving 200 miles since the last fill-up. Another owner comically informs others that Prius comes equipped with a "guess gage."

#### **RAV4 Current Generation**

- **Whining/Wind Noise** (Document ID 13563905, 13563906) Two owners complain of a whining/wind noise. One owner says there is a distinct whining noise when traveling between 25 and 40 miles per hour and that the problem is not the tires or fuel pump. The owner also says that the dealership acknowledges the issue and has ordered a new ECU, although the owner does not know how this would resolve the noise. A second owner says that when traveling over 40 miles per hour with the front windows rolled up and a rear window rolled down four to six inches, there is a "thumping" wind noise.

#### **Sienna Current Generation**

- **Slow Acceleration** (Document ID 13564151, 13563666, 13563667) A Sienna owner says that acceleration during low speeds is very slow, but at higher speeds, the acceleration seems normal. This owner has been told the Sienna still may be "learning" driving patterns and therefore causing a noticeable difference in acceleration. The owner also questions whether using cruise control a significant amount at the beginning of ownership may have caused the transmission to learn "bad" driving habits. One consumer suggests to the owner to disconnect the battery for a few minutes in hopes of resetting the computer.
- **Issue with Door Welds** (Document ID 13564276) An owner of a 2006 Sienna says that their door started to "act up." This owner responds to a previous owner's message which states there is a design flaw with the doors and that most Siennas will likely have issues with the doors because of poor welds.

#### **Sienna Previous Generation**

- **Power Door Issues** (Document ID 13562748, 13562756) Sienna owners complain about power door issues. One 2002 Sienna owner whose power door will not open mentions hearing the motor winding but needs to lubricate the rails. Another owner of a 2004 Sienna hears a "grunching" sound from the sliding door and says the cable to close the door has snapped.
- **2007 Sienna Engine Vibration** (Document ID 13562077, 13561893, 13562074) Sienna owners who feel engine vibrations between 1,250 and 1,300rpms ask others whether they experience similar sensations. One consumer responding asks whether the Sienna's engine is broken-in. Another consumer who owns a Sienna responds by mentioning they do not feel any noticeable vibrations.

**Tacoma Current Generation**

- **Noisy Leaf Springs** (Document ID 13563021, 13563022, 13563023, 13563024, 13563025, 13563026, 13563027, 13563029, 13563030) Several Tacoma owners complain about noisy leaf springs. One owner mentions hearing a high squeak from the front driver side. Tacoma owners discuss whether Toyota will address the problem and ask one another about ways to reduce noise from the leaf springs. Several owners also mention power washing their truck to help alleviate noise from the leaf springs.
- **Cruise Control Problem** (Document ID 13564307, 13564304, 13564305, 13564306) One owner discusses a negative experience using cruise control to climb a hill. The owner mentions setting cruise control prior to climbing up a hill, and while ascending the hill, the Tacoma began shifting downward from fourth to third gear and eventually started going between third and second gear. The owner is frustrated since their local Toyota dealer told them the downshifts are common when driving on steep or slippery roads. Other consumers responding feel the problem lies with the transmission, not cruise control.
- **Double-Cab Rear Passenger Window Vibration** (Document ID 13563902, 13564002, 13564061) One owner of a 2007 Tacoma complains about hearing a vibration from the rear passenger window which has a "whoop-whoop-whoop" sound. The owner is not sure what is causing the vibration.

**Tundra Current Generation**

- **Camshaft** Owners discuss the defective camshaft issue with the new 2007 Tundra and wonder if this issue could occur with their vehicle. They discuss when and where their truck was manufactured, but none of these owners have actually had a camshaft failure.
- **Body panels** (Document ID 13562588) One consumer praises the Tundra mechanicals (frame and powertrain) but states the main problem with the Tundra is that the skin itself (body panels, hardware, and trim) is insultingly cheap. This consumer says the panels are too flimsy for a pickup truck, comparing it to the same level as that of the Ford Mustang.

**Tundra Previous Generation**

- **Headlights** (Document ID 13563785) An owner says they have a problem with their headlights. They mention being unable to turn off the headlights unless the truck is parked with the parking brake on. The owner feels this is a problem since they do not want their headlights on when backing down a ramp (i.e. boat ramp).
- **Suspension Noise on Bumps** (Document ID 13562721) An owner reports hearing noises coming from the suspension of their 2005 Tundra. The noise is most noticeable when the windows are down while driving over speed bumps in a parking garage. The owner is frustrated since they heard a similar noise with a 2002 Tundra they previously owned.

**Lexus ES350 Overall**

- **Transmission Slippage and RPM Flares** (Document ID 13564419, 13564420, 13564244, 13563799, 13564095, 13563515) Several Lexus ES350 owners discuss transmission slippage and RPM flares. One owner who replaced their transmission in January 2007 mentions being told it needed to be changed again in March 2007. Owners mention experiencing the flares between 2<sup>nd</sup> and 3<sup>rd</sup> gears. ES350 owners say their local Lexus dealers have told them about a computer programming fix and hope it solves the issue.
- **Transmission Slippage and RPM Flares** (Document ID 13562235, 13562236, 13562234, 13562618, 13562350, 13562276, 13562639, 13562530...approximately 21 messages reference this issue) Lexus ES350 owners mention that their vehicles shift correctly when driving at typical speeds, but not during wide open throttle. This leads some owners to believe the problem lies with line pressure. ES350 owners mention that a TSB is available; however, some owners complain that the TSB does not fix the problem. These owners are upset that their transmission does not shift smoothly and luxuriously after getting the TSB.

- **Rattling Noises** (Document ID 13562618, 13562350) Owners complaining about hearing rattling noises discuss resolving the problem after changing the position of the passenger seat. One owner mentions no longer hearing rattling noises after putting the passenger seat down. Another owner mentions hearing a noise when the passenger seat is tilted-back, but not when it is at an upright position.

#### **Lexus IS250 Overall**

- **Excessive Brake Dust and TSB** (Document ID 13562435, 13562647, 13562648, 13562649, 13562558, 13562559, 13562560, 13562645...approximately 33 messages reference this issue) Thirty-three messages reference issues with excessive brake dust and an associated TSB for new brake pads. Owners who have had the TSB performed are very positive towards the new brakes, saying they greatly reduce the brake dust and have a better feel. There is, however, confusion and frustration from many owners regarding the TSB itself and Lexus dealerships. Several owners report having difficulties with getting dealerships to perform the TSB, with refusal reasons ranging from unsure if the model is covered to having too much brake wear on the current pads. Some owners are also confused as to whether or not brake rotors are to be replaced under the TSB in addition to the brake pads.

#### **Lexus IS300 Overall**

- **Clutch Issues** (Document ID 13563238, 13563239, 13563240, 13563237) One IS300 owner with 46,000 miles explains that their vehicle slips under hard acceleration. Other IS300 owners complain about their vehicle shaking when the clutch slips. Owners believe the IS300 may have a widespread issue with the clutch.
- **CD Player Troubles** (Document ID 13562847, 13562815, 13562816, 13562822) Several owners complain about troubles with the CD player. One owner believes their CD player is jammed while another owner says CD player issues are common with the IS300.
- **2002 IS300 Catalytic Converter Problems** (Document ID 13564300, 13564297, 13564298, 13564299) One owner with 67,000 miles complains about their catalytic converter going bad. The owner has concerns whether the problem will be covered by warranty since they have aftermarket exhaust parts on their vehicle.

#### **Lexus IS350 Overall**

- **Excessive Brake Dust and TSB** (Document ID 13562644, 13562555, 13562640, 13561608, 13562511, 13562512, 13562195, 13562612...approximately 13 messages reference this issue) Several owners discuss excessive brake dust with the IS350 and the TSB which calls for replacing the brake pads. Many owners are happy that Lexus has acknowledged the brake dust issue and report that the new brake pads significantly reduce the amount of brake dust. One owner, however, is unsure if the longer stopping distance is worth reduced brake dust. Other owners report having problems with dealerships performing the TSB, as some dealerships are "completely unaware" of the TSB and others refuse to replace the brake pads for no charge because of excessive brake pad wear on the current brake pads.
- **Abnormally Loud Fan** (Document ID 13561869, 13561870, 13561871) One owner says the fan in the IS350 is abnormally loud. Two posters respond by saying the engine is sport-tuned, therefore it gets hotter than other engines and needs the extra fan power for cooling reasons.

#### **Lexus GS300 Previous Generation**

- **Intermittent Hesitation** (Document ID 13562420, 13562419, 13562282, 13562283, 13562556, 13562421, 13562296, 13562299...11 messages reference this problem) 1999 GS300 owners complain about their vehicles hesitating while accelerating hard in 2<sup>nd</sup>, 3<sup>rd</sup> and 4<sup>th</sup> gears. They say the hesitation feels like their transmission is slipping. GS300 owners mention their vehicles running fine while in idle, but not while accelerating. Consumers responding post messages informing GS300 owners to check the fuel filter and clean the Mass Air-Flow (MAF) sensor.

#### **Lexus LS430 Overall**

- **Speakers Popping and Cracking** (Document ID 13562056, 13561864) An owner of a 2001 LS430 mentions hearing loud popping and cracking noises coming from their vehicles speakers, despite the radio being turned off. The owner felt the problem may have been related to loose wires, but notes that everything seemed normal after an inspection. The owner seeks advice from others.

#### **Lexus LS460 Overall**

- **Windshield Water Smearing Problem** (Document ID 13563576) One consumer complains that the LS460 windshield is not repellent, as advertised. The consumer says that their friend has a LS460 that smears excessively when driven in the rain. The windshield has been changed twice, but continues to smear. The consumer mentions the dealer waxed the window in hopes of resolving the issue, however the consumer believes this could make the smearing even worse.

**Wind Noise** (Document ID 13562307, 13562302, 13562307) Three consumers mention excessive wind noise. One owner says the Lexus dealer service manager said that there is a problem with wind noise on the LS460s because they don't have the same insulated glass in the front two windows as on the LS460Ls. This owner says the fix is to replace the front two windows with the same glass as the LWB models. Another owner reports there is an official service bulletin that adds some "padding" to the mirrors to quiet the wind noise and there is also a recall for a "noisy pulley" in the engine compartment. This owner urges all LS460 owners to call Lexus customer service (not just their local dealer) to let them know about their concerns because Lexus customer service said that each complaint is looked at individually, but if they receive several complaints regarding the same issue, a solution will likely come "more quickly."

#### **Lexus RX300 Overall**

- **Engine Problems** (Document ID 13562721) A Lexus 99 RX300 AWD owner reports engine problems (low compression on 2 cylinders (~90lbs)) at 148,000 miles. The vehicle was serviced regularly and rigorously by dealers and the oil was changed within recommended intervals. The owner reported excessive oil consumption around 135,000 miles and asked the dealer to check compression during the last visit. The owner was informed at 148,000 miles that the rings fused to the pistons and the cross hatch on the cylinder walls was gone.

- **Transmission Problems** (Document ID 13563424, 13563473, 13563474, 13563894, 13563475) RX300 owners are upset at over various negative experiences with their vehicles' transmission. An owner of a 2001 RX300 FWD, with 110,000 miles, complains about their vehicle getting stuck between gears after a down shift, such as when making a turn into a side street and then accelerating to go back to driving speed. A second owner reports a used 2000 Lexus RX300 with 82,500 miles having O<sup>2</sup> sensor and spark plugs replaced for the CEL display. Afterwards, the transmission was not shifting properly and the engine was revving up despite movement of the car itself. The vehicle was towed to the dealer which said the transmission needed to be replaced. Also, a 1999 RX300 owner mentions their vehicle having transmission problems at 127,000 miles. The owner replaced the transmission but shifting problems continued which were traced to bad knock sensors. A 2000 RX300 owner reports an error code of PC165. AAMCO said something had clogged up and the transmission fluid was not being circulated and got burnt up.

- **Engine Burning Oil** (Document ID 13563427) An owner of a 1999 RX300 with 145,000 miles discusses their concerns about engine oil burning. They mention the oil barely reading on the dip stick after changing the oil. The owner believes the engine may be burning a large amount of oil because there are no visible oil leaks.

- **High-Speed Brake Vibration** (Document ID 13563426) An owner of a 2001 RX300 AWD with 42,000 miles reports a substantial steering wheel shake when braking above 70 mph. They do not feel the shaking while driving at lower speeds or when the brakes are cold. Another owner responds and believes that they may have an ABS wheel speed sensor that is slightly out of calibration/position and is causing the wheel speed sensor signal to "drop out" while braking at higher speeds. This consumer also suggests pulling the ABS fuse, driving the vehicle and checking if vibration continues.

- **Hot Starting Problem** (Document ID 13563425) An owner of a 2003 RX300 indicates problem when starting, especially in hot weather. The owner indicates they would like to clean the Idle Control Valve and/or throttle body as suggested in other web site posts, but seeks advice on how to do this.
- **Transmission Problems** (Document ID 13562218, 13562219, 13562220, 13562221, 13562222) A few 2000 RX300 owners complain about transmission issues. One owner says their transmission does not disengage from reverse initially. Additionally, the owner hears a clunking noise once they are able to get their vehicle to move forward. Another RX300 owner mentions replacing the transmission at 51,000 miles and again at 75,000 miles. Other consumers posting request RX300 owners to keep them up to date about future problems.

### **Lexus RX330 Overall**

- **Transmission Hesitation** (Document ID 13562223, 13562226, 13562224, 13562308, 13562309, 13562370, 13562343, 13562346...approximately 12 messages reference this issue) Owners discuss specific speeds/driving conditions in which hesitation occurs with the transmission. Owners also discuss concerns about making turns against traffic or needing to accelerate quickly in emergency maneuvers and the transmission not responding quickly enough. Several owners encourage others with this issue to request a firmware upgrade to the Electronic Control Module.
- **Dash Rattle** (Document ID 13562637, 13562417) Two owners discuss front dash area rattles, specifically near the navigation display screen and glove box.
- **Brake Noise** (Document ID 13562371) An owner requests suggestions from other owners who may have resolved an intermittent "clunk" or "groan" noise, thought to occur in the front brakes when braking fairly quickly from about 40 mph. The owner checked the brake pads and they had at least half of their original pad thickness remaining. After doing some research, the owner discovered that there are two Technical Service Bulletins on the 2004 RX330 that may involve this particular issue. One TSB involves replacing the original rotors with a better designed-and-engineered rotor that is less prone to warping (TSB 004-04), and the other TSB involves replacing the original transmission oil cooler tube assembly with one that is better designed for a tighter fit to eliminate noise upon braking (TSB 002-04).
- **Highway Speed Vibration** (Document ID 13561783) An owner discusses slight vibrations in the 2004 RX330 (bought as CPU with 14K, now has 42K) with a vibration occurring between 70 and 80 mph. All new tires from the Lexus dealer were rotated and balanced and the warped front rotors were replaced, along with brake pads at 30K miles. The owner reports this initially improved the vibration but a fine vibration still occurs at high speed.
- **Paint Chips Easily** (Document ID 13562577) An owner reports their Lexus seems to have the softest paint and suffers more rock chips than any other vehicles owned. Within the first week of owning the 2004 RX330, the front end already had rock chips and within the first month it reportedly had over 10 rock chips.

### **Lexus RX400h Overall**

- **Alignment Problems** (Document ID 13562228, 13561784, 13561672, 13561673, 13562293) Five owners report various levels of premature tire wear. Owners have had tire replacements from Lexus and alignment by the dealership, but experience similar tire wear using the same Goodyear tires as replacements. Some owners have since switched to a different brand of tire.
- **Engine Starting/Running** (Document ID 13562292, 13562289, 13562290, 13562291, 13562258) Five owners report various problems that prevented their RX330 from starting or running. One owner speculates the cause is the inverter harness shorting out, which had already occurred once. Another owner the cause of their problem was an open circuit in the skid control ECU, which was then replaced and had its codes cleared. Another owner claims the vehicle restarted on its own, with the computer likely rebooting.

- **Hybrid Battery Inoperable** (Document ID 13562620) One owner reports a six month old 2007 Lexus RX400h experienced a hybrid battery becoming inoperable. The owner was told by the dealer that this is an \$8,000 part and they had the first in-warranty hybrid battery which has become inoperable that Toyota/Lexus has experienced.

#### **Lexus SC400 Overall**

**Sluggish Engine** (Document ID 13562376) One SC400 owner complains about their engine being sluggish over the past few weeks. They press on the gas pedal, but their vehicle accelerates very slowly. The owner even says their SC400 will not respond at all when the gas pedal is pressed from time to time. The owner also states that they recently replaced the injectors.

#### **Scion tC Overall**

- **Chips on wheels** (Document ID 13563709, 13563710, 13563156, 13563157, 13563158, 13563159, 13563160, 13563161, 13563162) Owners complain of chips on the rim portion of the wheels. One owner says that they have driven their tC for 10,000 miles and there are several black spots on their wheels. Another owner says they have seen this issue before and describes it as looking like pepper. One consumer says the chips are likely normal wear and tear while another consumer asks if the chips could actually be tar.
- **Metal Flakes From Engine Block** (Document ID 13563694, 13563695, 13563696, 13563697) A tC owner who has taken apart their engine to add more boost is asking if anyone has had an issue with metal flakes getting into the engine and causing problems. The owner says, "Anyways there is a large hole that is bored long ways through the block under the cylinder walls. Were toyota bored this hole, on one side they cleaned up and deburred the holes On the other there were large, and I mean over 2-4mm large thin flakes of aluminum jetting off the edges." Two consumers reply saying that they recall a thread where an owner was denied warranty coverage because Toyota/Scion claimed the metal shavings were from aftermarket parts.
- **Trouble Closing Sunroof** (Document ID 13562215) An owner responds to a message regarding trouble closing the sunroof. The owner says the built-in wind-blocker gets stuck and stops the sunroof from properly closing. To close the sunroof, the owner says to push down on the wind-blocker from the outside to let the sunroof pass. The owner also suggests taking the tC to a dealership for a "quick fix" that consists of adding lube and grease to the sunroof track.
- **Brakes Squeaking** (Document ID 13563694, 13563695, 13563696, 13563697) Owners say the brakes on their tC are squeaking. One owner says their brake pads have 16,000 miles on them and squeak anytime the brakes are being slightly applied. A second owner says that their brakes always squeak and that upon inspection, there is no rust and the pads do not have any unusual wear. A consumer suggests checking the brake pads and lightly sanding them.
- **Possible Class Action Suit against Bridgestone and Toyota** (Document ID 13563694, 13563695, 13563696, 13563697) A tC owner is requesting feedback from others to support a possible class action lawsuit to be filed against Bridgestone and Toyota. The owner claims that the Potenza RE92 tires on 2006 tCs and the Turanza El 400-02 tires on 2007 tCs could cause spinouts when braking at 35 miles per hour while on wet pavement or ice. The owner says that at 6,000 miles their tires were checked and said to be normal, but at 8,000 miles the tires showed abnormal wear. This owner believes the abnormal wear led to an incident. Consumers who respond are skeptical about the basis for the lawsuit and further question the owner about the specifics of the owner's situation.
- **Side Air Bag Deployed (with recall performed)** (Document ID 13563258) One consumer says that their friend is getting a 2008 tC from Toyota after the side air bag deployed in their 2005 tC. The air bag deployed when the owner parked the tC and shut the driver-side door. The consumer also makes a point to say that the air bag deployed after the side-impact air bag recall had been performed.

#### **Scion xB Overall**

- **Paint Issues on 2008 xB** (Document ID 13564430, 13564431, 13564432, 13564424, 13564425, 13564426, 13564427, 13564428, 13564429) One owner says they have gotten several rock chips in the paint during the first few weeks of owning a 2008 xB. Two other owners also say they believe that Scion paint is cheap, but say that can be expected with cheaper vehicles. Other consumers respond by saying "paint is paint" and that paint will chip on any vehicle if a rock hits it at 65 miles per hour.
- **Windshield Cracks** (Document ID 13563827, 13563901) An xB owner discusses taking their xB to a dealership regarding windshield cracks. The first dealership the owner visited said the crack would not be covered under warranty. The second dealership performed a "pen test" and the owner claims the dealership employee pushed on the windshield so hard with the pen that there was a squeak from the glass. This owner has since been told to revisit the dealership for closer inspection.
- **2008 Windshield Crack** (Document ID 13562458, 13562459, 13562460, 13562461) One poster says a family member recently purchased a 2008 xB, and within five hours of receiving the vehicle it got a large chip in the windshield. Other posters discuss the redesigned xB and speculate if the new windshield is better designed than the first generation xB to prevent windshield chips.
- **2008 Dashboard Warping** (Document ID 13562034, 13562035) One owner says that when they arrived at their car in the morning, the dashboard area above the speedometer appeared to be warped and hanging down. A poster says the issue sounds similar to dashboard warping issues with the tC and recommends the owner return the xB to a dealership for a top dashboard replacement.
- **Weak A/C** (Document ID 13562013, 13562014, 13562015, 13561788, 13561789) An owner says the A/C in their 2006 xB is too weak. A poster says this is a known problem with the xB and there was an available TSB on the 2004 xBs regarding the same issue.

Toyota PQSS - Monthly Meeting - July 26, 2007 5:00 EST / 2:00 PST  
Bill, Jeff, Julie

4Runner Current Generation

Camry Current Generation

Camry Previous Generation

Celica Current Generation

Corolla Current Generation

Highlander Hybrid Overall

MR2 Spyder Overall

Prius Current Generation

Seized Brake Calipers  
Side Curtain Airbags Deploying  
Sulfur Smell  
Windshield Cracks  
Vibrations though Steering Wheel and at Highway Speeds  
Seat "Clonking"

4-cylinder and V6 Camry Transmission Issues  
Paint Chipping and Orange Peel  
Horn does not Work When Remotely Locking Doors  
Passenger Seat and Steering Wheel Rattles  
2007 Camry Seat Belt Buzzer  
Camry Hybrid MPG & Modes

AC (Air Conditioning) Button Flashing in 2004 Camry

2000 Celica GT Fog Light Installation Problem

2005 Corolla Squeaking Noise

Issues with Handling, Rear Sway Bar

Steering Problems  
Tension Belt Problems

Overheating Problems  
New Water Pump After 20,000 Miles  
Paint Easily Chips  
Poor Rear Visibility  
Transmission Cannot be Shifted to Neutral when Battery is Drained



Hot Topics From Last Month - Need To Update

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<b>Body:</b> <b>(Jeff)</b>	ES350 Current Generation Seat Belts Camry Current Generation Seat Belts 2007 Tundra - All Issues 2007 Tundra shifter complaints - getting ready to launch TSB 2007 Tundra dash rattles ES350 windnoise - glass related? Dash rattles on Camry, ES, GS, IS, and xB Foormat interefrance or size Moonroof all issues Creaking or popping noise for current generation Corolla RX Current Generaton all seat noises FJ Cruiser seat adjustment moving on its own
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<b>Electrical:</b> <b>(Bill)</b>	Audio issues Navigation issues Smart Key issues Bluetooth issues *** Headlights, brakelights, daytime running lights
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<b>Hybrid Powertrain:</b> <b>(Tom)</b>	HP / HV battery Engine or transaction noise Engine on / off Fuel gauge Regenerative braking Fuel economy Traction control - RX400h
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<b>Powertrain:</b> <b>Gary</b>	Cold engine noise (<40 degress?) on 2007 Tundra; LS460; ES 350 Camshaft for Tundra, Camry 4 cylincal hesitation
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Remote start issues  
All Airbags - occupation classification  
Sunroof memory loss

RAV4 Current Generation

Sienna Current Generation

Sienna Previous Generation

Tundra Current Generation

Lexus GS300 Previous Generation

Lexus GS350 Overall

Lexus GS350 Previous Generation

Lexus GS400 Overall

Lexus GS430 Previous generation

Lexus GX470 Overall

Poor Satellite Radio Reception  
Traction Control  
Bluetooth Makes Calls Automatically

Transmission Behavior Problems  
LCD Display Issues

Brakes Locking  
Poor Door Welding  
2007 Battery Problems  
2007 Sienna Hesitation  
Various Door Issue  
Sienna Water Leaks

Rust Issues

Chipped Paint  
2007 Tundra Transmission / VSC Computer  
2007 Tundra Air Conditioning Inadequate In Rear Cab  
2007 Tundra Radio / CD Player Not Working

Engine Knocking Noise

Vehicle Pulls to the Right  
Various Rattles

Tire Noise

Vibration  
Moaning Noise

Engine won't Start/Idle  
Vibration from 60-70 mph

Wheels Rusting



Tundra - shattering on the highway with high speeds,  
< 2004 inability to pass smog test

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**Chassis:**

Bouncy ride - ride quality for the Tundra  
FJ Cruiser, 4 Runner, Lexus GS470 - soft brake pedals  
Current Genration Camry, ES350 brake vibration  
Tire wear - want all customer feedback

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**2007 Tundra**

Any issue since this is a new vehicle launch

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**New Models In 2007**

LS 600H L or LS600 or LS600H - Long only in US; both in Canada - Mid July  
Scion xB - July 2007 = Current Generation  
Highlander Hybrid - October 2007  
Highlander - September  
xD - coming soon

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TRD - aftermarket parts

Lexus IS250 Overall

Lexus IS350 Overall

Lexus LS430 Overall

Lexus LS460 Overall

Lexus RX300 Overall

Lexus RX400h Overall

Lexus SC400 Overall

Lexus SC430 Overall

Scion tC Overall

Driveshaft Vibration TSB

Brake Pad Dust and Squeals

Brake Pad TSB for Excessive Brake Dust

Various Rattles

Noises Associated with Engine and Startup

Bluetooth in 2006 Lexus IS 350

Tire Shake

Excessive Wind Noise

Sunroof "Chatter"

Hesitation during Hard Acceleration

Engine Sludge

Engine noise/hesitation

Engine Codes

Power window inoperable

Engine Knocking

2000 RX300 Transmission Problem

Engine Stops After Starting

Leak

Premature Tire Wear

Engine Surging at 60 miles per hour

Issues with Hesitation

Windshields Cracking

Paint Quality Issue

Rattles and Squeaks

Odors coming from Engine

Surging at Idle and Startup

X

X

X  
X

X

X

X

X  
X  
X

tsb launched yesterday - watch closely

X  
X  
X

X

X  
X  
X  
X

X  
X

tsb just issued

X

X

X

X

tsb's out there

X  
X

Scion xB Overall

Inner Fender Came Loose  
Dashboard Warping

Exhaust Tip Falling off of RS 2.0 Models  
2008 xB Windshield Cracks  
Right Rear Window is Inoperable  
2008 xB Rear Bumper has Bubbles

X	X
X	X
X	X
X	X

#### 4Runner Current Generation

- Seized Brake Calipers (Document ID 13567055, 13567056, 13567057) One 2004 4Runner owner with 40,000 miles on their vehicle complains about doing brakes on both sides of their vehicle and the inboard piston not budging. The owner seeks advice for "tricks" to get the inboards pistons to move. Another owner attempting to remove and rebuild the pistons references seeing a lot of corrosion. The owner spoke with a technician who said inboard lower piston issues are becoming more common. Other 4Runner owners feel the issue is becoming more prevalent since they have seen similar discussions in other threads. Consumers are surprised that the pistons are seizing on both calipers on low mileage vehicles and express frustration that the power train warranty does not cover the issue.
- Side Curtain Airbags Deploying (Document ID 13566352, 13566351) An owner of a 2005 4Runner SUV discusses the side curtain airbags deploying while turning off a dirt road to a paved road. The owner has a three inch "tuff country lift" with bigger tires and also posts pictures and inquires whether airbag deployment is common. One consumer responding says nothing looks out of the ordinary on their truck but questions if any other aftermarket parts may have interfered with the airbag system.
- Sulfur Smell (Document ID 13567059, 13566880) One owner of a 2003 4Runner who lives in Canada experiences a sulfur smell after driving up hills and plans on "making a big deal" about the problem next time they go to a Toyota dealership. Another owner complaining about the issue mentions taking paperwork to their local Toyota dealer which sent it to Toyota Germany and the smell in their vehicle was corrected within two weeks.
- Windshield Cracks (Document ID 13565132, 13565089, 13565088, 13565085, 13565086, 13565087, 13564770) 4Runner owners discuss the ease and frequency of their OEM windshields cracking. One owner says that after two weeks of getting their 4Runner, the windshield cracked and needed replaced. These owners also speculate that the after-market windshields are of higher quality and durability than the OEM windshields.
- Vibrations though Steering Wheel and at Highway Speeds (Document ID 13563300, 13563301, 13563302, 13563304) 4Runner owners are complaining of vibrations through the steering wheel and at highway speeds. The steering wheel vibration is described as occurring between 1,500 and 2,000 RPMs and is also accompanied by a buzzing sound. One owner says the vibrations are so pronounced that their hands get numb after long periods of driving. The vibrations at highway speeds are thought to be tire related. One owner had their Dunlop tires switched to Bridgestone tires and the vibrations have since ceased.
- Seat "Clonking" (Document ID 13564587, 13564588, 13564586) An owner updates others regarding the seat "clonking" in their 4Runner. The owner says a technician at a dealership, who claims to have seen this problem many times before, greased parts of the seat and the "clonking" issue now seems to be resolved. A second owner suggests Toyota should issue a recall or TSB for this problem because it seems to be widespread.

#### Camry Current Generation

- 4-cylinder and V6 Camry Transmission Issues (Document 13566294, 13566295, 13566319, 13566320, 13566757, 13566286, 13566309, 13566310...approximately 16 messages reference this issue) Owners continue to discuss hesitation issues with the 4-cylinder Camry and RPM flares with the V6 Camry. An owner of the 4-cylinder Camry claims that the Camry hesitates for several seconds before accelerating and that their VIN number is later than those covered under the TSB. This owner claims the dealership is "dragging their feet" in solving the issue and Toyota has said the vehicle is within specifications. The owner also says their arbitration papers were declined and now plans on contacting a Lemon Law lawyer. Several other owners express frustration with being told their transmission issues are normal, both by Toyota and their dealerships. One V6 Camry owner says a reflash of their TCM has solved the RPM flare.
- Paint Chipping and Orange Peel (Document ID 13566995, 13566996, 13566999) Three Camry owners complain about paint quality. One owner has noticed orange peel and several chips in the paint. A second owner also says they have found several paint chips on the hood of the Camry and it is noted that thin paint seems to be a common problem among toady's mainstream vehicles.

- 4-cylinder and V6 Camry Transmission Issues (Document 13565445, 13565482, 13565670, 13565026, 13565027, 13565028, 13565029, 13565381...approximately 39 messages reference this issue) Owners continue to discuss issues with the transmission on the 4-cylinder Camry hesitating and the transmission on the V6 Camry flaring. One owner says a TSB performed on their V6 Camry has solved the flare issues. Some owners express frustration that Toyota is apparently telling them that the hesitation and flares are normal for their vehicles. There are also several owners who indicate their displeasure with Toyota quality issues and say they have traded-in their Camry in lieu of their transmission problems.
- Horn does not work when Remotely Locking Doors (Document ID 13564796, 13564708, 13564707) One owner says that the horn no longer honks when remotely locking/unlocking the doors. Responses to the owner include advice to take the Camry to a dealership while it is under warranty and to check the door, hood and trunk sensors.

- Passenger Seat and Steering Wheel Rattles (Document ID 13565672, 13564807) Two owners complain of rattles in their 2007 Camry. One owner says there is a rattle which is thought to come from the passenger seat and occurs when going over small bumps. A second owner says there is a pronounced rattle which comes from in front of the steering wheel and happens once the vehicle initially starts. This owner believes the rattling may be related to the power steering.

#### Camry Previous Generation

- AC (Air Conditioning) Button Flashing in 2004 Camry (Document ID 13566636, 13566637, 13566640, 13566641, 13566642, 13566646, 13566647) One owner complains about this issue after driving through high water on a flooded road. The owner mentions the AC button flashing then shutting off the AC. Thirty minutes later, the owner turned off their Camry briefly. Afterwards, the AC was functioning correctly. The owner asks others if their Camry's react similarly after driving through high water. Owners confirm that Camry's need to be turned off briefly after driving through deep water. They also advise to avoid driving through deep water.

#### Celica Current Generation

- 2000 Celica GT Fog Light Installation Problem (Document 13567108, 13567109) Owners complain about installing new fog lights. They refer one another to the owner's manual to find fuse numbers for fog lights and feel new fog lights are cheap but difficult to install.

#### Corolla Current Generation

- 2005 Corolla Squeaking Noise (Document ID 13567276, 13567277) An owner complains about a faint noise sounding like an "errrk." They have a clutch and hear the noise when shifting between neutral and drive. The owner says the noise is most apparent when slowing down, then accelerating.

#### Highlander Hybrid Overall

- Issues with Handling, Rear Sway Bar (Document ID 13564534) One owner says that while the Highlander Hybrid drives smoothly on the highway, the vehicle seems "reluctant" to turn when going through curves. The owner says that the Highlander Hybrid has the most unresponsive handling of any vehicle they have owned and believes the rear sway bar should be stiffer.

#### MR2 Spyder Overall

- Steering Problems (Document ID 13567228, 13567229) An owner talks about their steering being imprecise. Their car feels like it is sliding on a skid pan if the wheel is turned to the left or right. The owner also complains about getting more movement where the car follows road ruts and says the steering in their vehicle goes from light to heavy while driving in a straight line.
- Tension Belt Problems (Document ID 13564618, 13564617) Two owners seek information about a TSB to replace the tension belt in the 2000 and 2001 MR2 Spyder. However, one of the owners point out that the TSB has likely expired due to the three year limit.

#### Prius Current Generation

- Overheating Problems (Document ID 15500502, 15500004, 15500005, 15500000, 15500090, 15500091, 15500092, 15500093) An owner discusses negative experiences with their engine overheating and air conditioning no longer cooling, but the owner is not sure what is causing the problem. A local Toyota dealer informed the owner they may have a problem with the water pump. Consumers responding feel the problem may lie with another pump and reference multiple pumps in the engine such as the water pump and pumps for the inverter and ICE. The owner plans to return to a local Toyota dealer to find out about the problem.
- New Water Pump After 20,000 Miles (Document ID 1356614, 1356615, 13566916) An owner of a Prius mentions Toyota calling and informing them their water pump was having problems despite only 20,000 miles on their vehicle. Another owner complains about pink residue on the bottom of the A/C pump and believes the water pump is leaking, eventually replacing the pump themselves.
- Paint Easily Chips (Document ID 13565624, 13565625, 13565626, 13565627, 13565621, 13565622, 13565623, 13564653, 13564352) Several owners complain that the paint on the Prius seems to be easily chipped. One owner says that there are paint chips on the front bumper and on the front part of the roof. Some owners speculate if Toyota has decided to use inferior paint to save money or if that certain colors of paint tend to be more susceptible to chipping.
- Poor Rear Visibility (Document ID 13565558, 13565559, 13565560, 13565561, 13565557) Several owners say the rear visibility of the Prius is poor and one of the vehicle's weakest points. One owner says they improved their rear visibility by installing blind spot mirrors.
- Transmission Cannot Be Shifted to Neutral when Battery is Drained (Document ID 13505003, 13505004, 13505002, 13504938) One owner reports having their battery becoming completely drained and needing the vehicle to be towed. Since the transmission is connected to the battery, the owner says the car was unable to be shifted to Neutral in order for it to be connected to a tow truck. This owner says that this is the first major flaw they have found with the Prius, while other owners also discuss the potential problems of facing this issue.
- Poor Satellite Radio Reception (Document ID 13565567, 13565568, 13565569, 13565566) Owners complain of poor reception on their dealer-installed satellite radio. Owners question the position in which the antenna was installed and note that the position is where Toyota specifies it to be. One owner speculates that the location is used for more aesthetic reasons than practical and that being located in Wisconsin may affect the angle of reception.
- Traction Control (Document ID 13505008, 13504829) One owner recalls that they were unable to ascend a steep hill with snow because the traction control prevented the wheels from spinning. One poster responds, saying Toyota has programmed the traction control system to be too aggressive and says this is a design flaw of the Prius.
- Bluetooth Makes Calls Automatically (Document ID 13565570) An owner of a 2007 Prius Touring Package 5 claims the Bluetooth system has initiated outgoing calls by itself on five separate occasions. The owner says the calls seem to initiate during turns or once Bluetooth initially connects and that the outgoing call is usually to the last number called on the phone (Motorola V551).

#### RAV4 Current Generation

- Transmission Behavior Problems (Document ID 13566536, 13566751, 13566526, 13566527, 13566528, 13566530, 13566531, 13566537...approximately 10 messages reference this issue) Several owners complain about their vehicle's transmissions up-shifting and downshifting frequently while in cruise control driving on minor inclines. Additional discussion relates to 2006 Camry owners experiencing similar issues.
- LCD Display Issues (Document ID 13566109, 13566110, 13566111, 13566272, 13566273) An owner of a 2006 RAV4 complains about their LCD screen going blank. The owner solves the problem by selecting AM or FM then going back to CD. Another owner says they experienced a similar problem and had to order a new LCD screen.

#### Sienna Current Generation

- Brakes Locking (Document ID 13500871, 13500872, 13500873, 13500874, 1350148, 13501022, 13500923, 13500754...approximately 10 messages reference this issue) Several owners of 2004 XLE Sienna's discuss braking issues. One owner references hearing an alarm sound followed by a loud noise from the rear and their car pulling to the right. Their Sienna was taken to "Big 2" Toyota in Chandler, Arizona. The dealership attempted to fix the problem by reprogramming the ABS module. The owner is upset because no warning lights appeared on the dash.
- Poor Door Welding (Document ID 13500809, 13500802, 13501007, 13500800, 13500801) Sienna owners encourage others to call Toyota Consumer Affairs at 1-800-331-4331 to complain about poor welding on sliding doors. They are upset since they feel Toyota is trying to avoid performing the repairs. Consumers note the cost to repair the doors runs about \$2,000. One owner mentions a mechanic from their local Toyota dealership telling them an average of seven Sienna doors are being fixed a week.
- 2007 Battery Problems (Document ID 13566856, 13566857, 13566858, 13566859) One owner of a 2007 XLE Limited AWD with 2,000 miles complains about their battery being defective. The owner is upset since they are not sure why the battery would go out so soon.

- 2007 Sienna Hesitation (Document ID 13564898, 13564899, 1356484, 1356483, 1356478, 1356479, 1356480, 1356481, 1356482) Some 2007 Sienna owners complain about their vehicle hesitating when pushing on the gas pedal. Consumers responding to the posts encourage owners with manual transmissions to shift down before accelerating. Sienna owners feel the problem may be related to ECU problems.
- Various Door Issues (Document ID 13564893, 13564894, 13564895, 13564892, 13564890, 13564891, 13564889) Several 2004 Sienna owners discuss door issues. Owners feel door issues have plagued each generation of the Sienna (i.e. 1st Generation Sienna – Door handles Weak, 2nd Generation Sienna – Door handles break easy with considerable force). Owners feel the Sienna's door issues are design flaws and express doubt that Toyota will fix them. Some owners with a squeaky sliding door mention spraying lube on the hinges to correct the issue. One owner noticed the "pocket-part" of the metal moving when they moved the driver side sliding door and was told by a Toyota dealership the problem was with the weld.
- Sienna Water Leaks (Document ID 13565489, 1356548, 1356549) One owner of a 2005 Sienna complains about a fruity, rotten smell coming from the dash vents. The owner mentions checking the interior filter behind the glove box, however, they were not able to pinpoint the cause of the foul odor. The owner now feels the smell may be a result of a heater core leak or radiator overflow.

#### Sienna Previous Generation

- Rust Issues (Document ID 13564887, 13564886, 13564913, 13564884, 13564904, 13564905, 13564906, 13564907...approximately 17 messages reference this issue) Previous generation Sienna owners complain about experiences with rust. Some Sienna owners complain about blemishes and thin paint spots on their vehicle door handles, quarter panels and bumper.

#### Tundra Current Generation

- Chipped Paint (Document ID 13567018, 13567019) Tundra owners complain about chips in their vehicle's paint and question whether Toyota will fix the paint job on their new trucks. Owners are upset about paint chips since the Tundra is relatively expensive and their vehicles are new.

#### Lexus GS300 Previous Generation

- Engine Knocking Noise (Document ID 13565020, 13565019) One GS300 owner complains about hearing a slight knocking noise. The owner says the noise comes from the front of the vehicle and is not noticeable upon startup when the engine is cold, but rather is more apparent when the engine has warmed up. Additionally, the steering wheel vibrates at 60 miles per hour and disappears at 70 miles per hour. The owner feels the vibration may be related to the steering pump.

#### Lexus GS350 Overall

- Vehicle Pulls to the Right (Document ID 13565825, 13565853, 13565852) Two owners report that their GS350s pull to the right when attempting to go in a straight line and not holding onto the steering wheel. One owner says a dealership rotated and realigned the tires, as well as adjusted the toe and camber, but the vehicle continues to pull to the right. A second owner says they drove their GS350 with a "diagnostic specialist" from Toyota and was told that rotating the tires may correct the issue.
- Various Rattles (Document ID 13565851, 13565850, 13565853) Three owners complain of rattles said to be coming from various locations. One owner says there is a rattle coming from behind the navigation unit and intends on having insulation added to the area the next time they are at a dealership. A second owner says there is a clicking sound from the center console when traveling over bumps at high speeds and that there is also a faint, high pitched rattle coming from the right side of the vehicle. Lastly, one owner says they have been waiting for three weeks to hear from Lexus Headquarters regarding issues with their GS350, including rattles.

#### Lexus GS350 Previous Generation

- Tire Noise (Document ID 13567189, 13567192) Owners complain about hearing too much tire noise from the OEM Yokohama-Avan 10 18" tires. Consumers are upset since their Lexus dealers tell them some tires become "defective," but are not warranted against the noise. One owner noticing the noise has less than 1,000 miles on their GS350.

#### Lexus GS400 Overall

- Vibration (Document ID 13566039, 13566040, 13566041) A few owners discuss feeling vibrations while driving their GS400. One owner mentions feeling the vibration when driving at speeds above 60 miles per hour. This owner mentions replacing the steering rack bushings and lower ball joints, while another owner replaced suspension parts (i.e. front axle). Neither of these owners have been able to resolve the vibration.
- Moaning Noise (Document ID 13566035, 13566036, 13566037) An owner of a 1998 GS400 complains about their vehicle making a moaning noise, both with the A/C on and off. The owner originally thought the problem was related to the power steering, but that has since checked out to be unrelated. Consumers responding inform the owner to take their vehicle to a local dealership for diagnostic testing.

#### Lexus GS430 Previous generation

- Engine won't Start/Idle (Document 1356/184, 13566956, 13566810, 13566619, 13566620, 13566621, 13566613, 13566614 ...approximately 12 messages reference this issue) An owner of a GS430 reports the car will not start/idle. Multiple owners offer advice as to how to diagnose this issue. The owner tries several suggestions and it is determined that the fuel pump is dry due to a defective sending unit.

- Vibration from 60-70 mph (Document ID 13566267) One owner says that the GS430 vibrates from 60-70 mph on the highway, but the vibration goes away at speeds in excess of 70 mph. The owner has tried rebalancing the tires and getting the suspension realigned but the issue has not been resolved.  
Lexus GX470 Overall

- Wheels Rusting (Document ID 13567094, 13567090, 13567091, 13567092, 13567093) A 2003 GX470 owner says that all four factory wheels are rusting, with rust bubbling from beneath the paint/clear coat. The dealer service manager said it would not be covered by warranty. Other owners advise to remain firm with their dealer and get the wheels replaced under warranty. The owner reports that Lexus accepted the warranty claim and wheels are on order.

- Driveshaft Vibration TSB (Document ID 13567012) An owner reports that Lexus re-issued the TSB for driveshaft vibration with a new number, DL002-07, issued May 29, 2007 which supersedes DL001-06, and indicates that the driveshaft and lower control arm are the parts that get replaced.  
Lexus IS250 Overall

- Brake Pad TSB for Excessive Brake Dust (Document 13566424, 13566417, 13566910, 13566885, 13566372, 13567035, 13566631) Owners discuss the brake pad TSB for excessive brake dust. Some owner ask advice for getting the TSB performed and note that some owners have been unsuccessful in getting a dealership to perform the TSB because of too much wear on their brake pads. Other owners debate the performance of the new brake pads, with one owner preferring them for overall performance and another owner complaining the new brake pads have "less bite."

- Brake Pad TSB for Excessive Brake Dust (Document 13566424, 13566417, 13566910, 13566885, 13566372, 13567035, 13566631...approximately 14 messages reference this issue) Owners discuss scheduling the brake dust TSB to be performed on their IS250. Some owners ask if the TSB applies to certain mileage cars and if it is worldwide or just limited to the United States. Other owners debate the difference between the old and new brakes in regards to the amount of pressure needed to press the brakes, with most of these owners saying they prefer the new pads. One owner says they are experiencing a brake squeal and inquires if a TSB will be issued to address this problem.  
Lexus IS350 Overall

- Brake Pad TSB for Excessive Brake Dust (Document 13566425, 13566588, 13566678, 13566679, 13566677, 13566558, 13566373, 13567034) Owners report having the brake pad TSB performed for excessive brake dust. One owner says they had a very positive, speedy experience with the dealership and the brakes work great, however, another owner says the dealership damaged their car while attempting to perform the TSB. An owner also asks for suggestions on recommended brake pads because they want different brake pads but are not interested in having the TSB performed.

- Various Rattles (Document ID 1356/137, 1356/136, 13566915) Two owners report having rattles thought to be located in the sunroof. One owner says the rattles only occur when the sunroof is halfway open while the other owner says the rattles occur while going over bumps and was told by Lexus that these rattles are normal. A third owner complains about rattles coming from the seatbelt clip, pillars, dashboard and a window.

- Noises Associated with Engine and Startup (Document ID 13564732, 13565239, 13565322, 13565323, 13565319, 13565320, 13565321, 13565613...approximately 10 messages reference this issue) Owners are discussing various noises related to the engine and once the vehicle is started. A Canadian owner, who has posted a sound byte online, is experiencing an engine noise upon startup and the dealership does not know how to resolve the issue. Other owners are complaining that the IS350 has a loud and "unrefined" engine noise. Some owners also notice a ticking sound coming from the instrument cluster upon startup. One owner says they believe this noise is associated with the steering wheel unlocking.  
Lexus LS430 Overall

- Tire Shake (Document ID 13565221, 13565219, 13565220, 13565218, 13565209, 13565210, 13565211, 13565212...approximately 17 messages reference this issue) Lexus LS430 owners complain about OEM Michelin tires causing vibrations on their vehicles. Owners experiencing the vibrations mention living in hot temperature areas (i.e. Arizona and Guam) where the asphalt gets to high temperatures. One owner mentions taking their vehicle to a Lexus dealer, which could not do anything about the vibration after repeated attempts. The owner then replaced the Michelin tires with another brand and was able to resolve the issue. Other owners also mention vibrations going away after changing the OEM Michelin tires.  
Lexus LS460 Overall

- Excessive wind noise (Document 1356/U3U, 13560455, 13560456, 13560457, 13560454, 1356047, 13560605) LS460 owners complain of excessive wind noise and express annoyance with the lack of a permanent fix from Lexus. One owner says they spoke to a Lexus service representative who said that there have been "hot repairs" for those owners who believe the wind noise to be a serious issue and that a permanent fix, which does not include replacement glass, is being developed by Lexus.
- Excessive Wind Noise (Document ID 13565999, 13565374, 13564754, 13564755, 13565411) Owners discuss excessive wind noise associated with both the short and long wheel-base versions of the LS460. Two consumers express surprise that a TSB has still not been issued for the wind noise and express hope that Lexus will soon issue a fix to this problem. One owner says that upon getting new lamination on the front windows, the wind noise is gone; however, there is still noticeable road noise. One owner also speculates that the issue with the wind noise is related to the door moldings, not the windows.
- Sunroof "Chatter" (Document ID 13565361) One owner reports hearing a "chatter" from the sunroof. The owner says this only occurs when the sunroof is in the closed or partially open positions, not when it is fully open.
- Hesitation during Hard Acceleration (Document ID 13566248, 13566249, 13566250, 13566251) Owners say the LS460 tends to hesitate during hard acceleration, or "peddle to the metal" situations. Two owners say the hesitation is most pronounced when traveling between 20 and 40 miles per hour and accelerating to merge with highway traffic.

#### Lexus RX300 Overall

- Engine Sludge (Document ID 13566784, 13566821, 13566823, 13566973, 13566974, 1356/U44, 1356/U45) A 2001 RX300 FWD owner discusses using an AutoRX engine treatment which the owner reports has improved acceleration and fuel economy. Other owners discuss which Toyota vehicles with 2.2L I4 and 3.0L V6 engines are covered in a class action lawsuit involving engine sludge.
- Engine noise/hesitation (Document ID 13566780, 13566781, 13566782, 13566625) RX300 owners discuss various engine noises and possible causes including pre-detonation and engine sludge. One owner responds to the description of the noise and suggests it may be the catalytic converter rattling instead of the engine.
- Engine Codes (Document ID 13566785, 13566786, 13566941) An owner reports engine fault codes diagnosed by a Lexus dealer service as caused by missing/blown exhaust gaskets. Another owner reports a similar problem with a blown gasket before the catalytic converter which caused a loud noise from the exhaust.
- Power window inoperable (Document ID 13566783) A 2001 RX300 owner reports the power window on the passenger side door was operating in reverse about 50% of the time (push button to raise window, window would lower). The battery was replaced and the window is now inoperable an estimated 95% of the time.
- Engine Knocking (Document ID 13565935, 13565936, 13565937, 13565938) One owner of a 2000 RX300 with 139,000 miles experiences engine knocking when their vehicle strains to go up an incline. The owner believes the problem may be related to the type of fuel, carbon deposits, bearing or the water pump. Another owner of a 1999 RX300 with 93,000 mentions solving an engine knocking noise in their vehicle by changing the catalytic converter and the O2 sensor.
- 2000 RX300 Transmission Problem (Document ID 13565932, 13565933, 13565934) One owner experiences transmission problems after a large jolt [unspecified] against their driver side door. The jolt caused errors to show up under OBDII. Consumers responding feel a large enough jolt to the driver side door may "jar the brains" of the ECM and wires linking to it and also say the transmission will get stuck if the shifter is in the "D" position and the ECM wires are not working.
- Engine Stops After Starting - Low RPMs (Document ID 13565905, 13565906, 13565907) One consumer mentions their brother's RX300 idling at low RPMs and goes on to stall after starting. The problem does not occur while revving the engine or driving and the consumer believes the problem is caused by the Idle Air Control Valve (IACV) or Mass Air Flow (MAF) sensors.
- Leak (Document ID 13565909, 13565910, 13565911) An owner of a 1999 RX300 seeks advice about the location of an ongoing leak. The owner says it spurts out the top and drains down the side of the engine, but it will not leak if the vehicle sits for extended periods of time. Consumers responding feel the problem may be the automatic transmission fluid (ATF) leaking.

#### Lexus RX400h Overall

- Premature tire wear (Document 13560604, 13560605, 1356/147, 1356/020, 1356/021, 1356074) An RX400h owner believes the Goodyear tires are subject to premature tire wear after their tires became bald on the inside edge after 17,600 miles. The owner says a dealership agreed to a "goodwill" deal which resulted in the owner paying for two new tires and the dealership paying for two new tires. This owner now has Michelin tires and says if these tires wear out as quickly as the Goodyear tires, then the issue may be with the RX400h itself. Consumers responding to this owner say the issue may also be due to tire pressure or related to a camber adjustment.

- Engine Surging at 60 miles per hour (Document ID 13567036, 13567163, 13567164, 13566601, 13566602) RX400h owners who have had issues with the engine surging at 60 miles per hour report having the problem completely fixed by the TSB EG013-07. Two of these owners report having difficulty in getting the dealerships to recognize the issue and perform the TSB, but both are now relieved and happy that the TSB worked in resolving the surging issue.

#### Lexus SC400 Overall

- Issues with Hesitation (Document ID 13567219, 13566644, 13566645, 13566646) Owners of 2005 SC400s complain or experiencing hesitation when attempting to accelerate. One owner says they experience jerking and hesitation during slight acceleration, most often when the vehicle is near 1,600 RPMs and at speeds between 30 and 40 mile per hour. An owner also says they believe this is a widespread issue and could be related to several different parts, including a dirty MAF sensor.

#### Lexus SC430 Overall

- Windshields Cracking (Document ID 13566550, 13566549, 13566548, 13566547) SC430 owners discuss windshields cracking and say outside forces, such as road debris, is not a cause. Owners hypothesize that the windshields may crack because of the hardtop coming into contact with the windshield or that extreme heat and rapid cooling could be causing the windshield to crack.

- Paint Quality Issue (Document 13566551) An owner of a 2006 SC430 says the brown paint scratches very easily. This owner says the paint feels very soft, the lamination on the Pebble Beach badges is coming off and that these problems in addition to other issues are making them consider getting rid of the vehicle.

#### Scion tC Overall

- Rattles and Squeaks (Document ID 13567143, 13566922, 13566923, 13566924, 13566925, 13566926, 13566927, 13566928, 13566929...approximately 14 messages reference this issue) Several owners complain about rattles and squeaks associated with the sunroof, dashboard and rear hatch. One owner says that a rattle in their sunroof was fixed by a dealership, however, a second owner says a dealership tried clearing dust from the sunroof and there is now a whistle like sound at speeds in excess of 80 miles per hour. Other complaints include a high pitched squeak from the dashboard and a hatch rattle which was not corrected by a corresponding TSB.
- Odors coming from Engine (Document ID 13567249, 13567250, 13567253, 13567155, 13567027, 13567146, 13567144, 13567145...approximately 10 messages reference this issue) Two owners of a 2006 Supercharged tC and a 2008 tC complain of odors coming from their vehicle. The 2006 owner describes the smell as "rotten eggs" after rapid acceleration or stop and go traffic and says a dealership will not perform a catalytic converter TSB because they are blaming the smell on unregulated amounts of sulfur in the gasoline. Consumers responding to the owner say that the smell is common on vehicles with catalytic converters and suggest resetting the ECU or using the recirculation feature for the A/C. The 2008 owner says a smell comes from under the hood of their tC after any period of driving and one consumer says that this is common for new cars when "breaking them in".
- Surging at Idle and Startup (Document ID 13564679, 13564680, 13564677, 13564678) Owners say they are experiencing a surging while at idle. One owner, who also says they have an exhaust leak, claims their vehicle is "really jumpy" upon startup and at idle after "boosting." A second owner says that when going from driving, to neutral, to a complete stop, the car surges and "jumps" up and down. One owner responds, saying their car also surges upon startup and speculates it is because the engine is cold.
- Inner Fender Came Loose (Document ID 13564975, 13564987) A tC owner says that while driving on the highway, the driver-side inner fender came loose and began smacking into the side of the fender. This owner has since had the company that installed their CAI repair the fender. Another owner says the "plastics" underneath their tC came off while driving on the highway and that these plastics had melted underneath the car by the time they were able to bring the vehicle to a stop.
- Dashboard Warping (Document ID 135673564972, 13564971) One owner says when they purchased their tC the dashboard was slightly warped and now the warping is increasing in size. A second owner says they saw similar warping on a tC on display at a Scion dealership. This owner also says that if the dashboard is pressed down with any type of force, it will cause permanent dimples.

#### Scion xB Overall

- Exhaust Tip Falling Off of RS 2.0 Models (Document ID 13567233, 13567234, 13567172, 13567171, 13567170) Owners of the RS 2.0 xB are complaining of faulty exhaust tips. Two owners say the exhaust tip has fallen off of their xB without warning while driving on the highway. Another owner says that of the four RS 2.0 models they know of in the Atlanta area, there have been six separate problems with the exhaust tip. One owner is passing along contact information for the NHTSA in hopes of getting enough owners to report the issue and elevate its importance to Scion. Prior reports suggest that the issue is likely linked to the welding of the exhaust tip.

- 2008 xB Windshield Cracks (Document ID 13567266, 13567267, 13566838, 13566839, 13566840) Three owners and one test-driver mention getting windshield cracks in the 2008 xB. One owner says a rock chip in their one week old xB has begun to "spider" out and spread. Another owner says they have a 10 inch crack in their 2008 xB windshield and a consumer also says that while test driving the xB, debris from a nearby dump truck cracked the windshield.
- Right Rear Window is Inoperable (Document ID 13567257, 13566948, 13566949) An owner of a 2008 xB says the power right rear window is inoperable. A dealership has replaced the motor which did not solve the issue and the dealership is now attributing the inoperable window to thick tint used on the window and dirt in the sliding track. Responses to the owner include the TSB EL016-06 for the right rear window and a suggestion of checking the wiring associated with that window.
- Windshield Cracks (Document ID 13565009, 13565376, 13565416) Owners believe the windshield of the xB is easily cracked. One owner says that their windshield which had a Diamond Fusion layer cracked and that getting the windshield replaced took several attempts by a dealership. A second owner says that since getting an after-market windshield installed they have had no problems with rock chips.
- 2008 xB Rear Bumper has Bubbles (Document ID 13565073, 13565072) Two owners discuss the rear bumper having bubbles on the 2008 xB. One owner says their rear bumper has small bubbles and they plan on getting the issues resolved under warranty. A second owner states that Scion has stopped orders for the rear bumper because of a known issue regarding the bubbling.

Toyota PQSS - Monthly Meeting - August 29, 2007 12:00 EST / 9:00 PST

**4Runner Current Generation**

**4Runner Previous Generation**

**Avalon Current Generation**

**Camry Current Generation**

**Camry Previous Generation**

**Celica Overall**

**Corolla Current Generation**

**Corolla Previous Generation**

**Highlander First Generation**

**Highlander Hybrid Overall**

**Prius Current Generation**

Remove 

Priority		
Low	Medium	High

Windshield causing Double Vision  
Lurching Forward  
VSC light  
Hill Assist

OBD Code 0171 and drivability issues  
Suspension vibration

Transmission Problems  
Navigation Issue

4-cylinder and V6 Camry Transmission Issues  
Bluetooth performance

A/C Malfunctioning  
Throttle Body Issue

Gas Gauge Problem  
Sunroof Rust Problem

Coolant Issues  
Air Conditioning (A/C) Problems  
Radio and Battery Problem

Corolla Exhaust Problem

HomeLink and Sun-Visor Issue

Brake Problems  
Goodyear Integrity Tires  
Excessive Wind Noise

HID Headlight Replacements  
High Pitched Noise when using Portable Audio Devices  
Loose Windows

Hot Topics From Last Month - Need To Update

<p><b>Body:</b> (Jeff)</p>	<p>ES350 Current Generation Seat Belts                  Camry Current Generation Seat Belts                  2007 Tundra - All Issues                  2007 Tundra shifter complaints - getting ready to launch TSB                  2007 Tundra dash rattles                  ES350 windnoise - glass related?                  Dash rattles on Camry, ES, GS, IS, and xB                  Foormat intereference or size                  Moonroof all issues                  Creaking or popping noise for current generation Corolla                  RX Current Generaton all seat noises                  FJ Cruiser seat adjustment moving on its own</p>
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<p><b>Electrical:</b> (Bill)</p>	<p>Audio issues                  Navigation issues                  Smart Key issues                  Bluetooth issues ***                  Headlights, brakelights, daytime running lights</p>
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<p><b>Hybrid Powertrain:</b> (Tom)</p>	<p>HP / HV battery                  Engine or transaction noise                  Engine on / off                  Fuel gauge                  Regenerative braking                  Fuel economy                  Traction control - RX400h</p>
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<p><b>Powertrain:</b> Gary</p>	<p>Cold engine noise (&lt;40 degress?) on 2007 Tundra; LS460; ES 350                  Camshaft for Tundra, Camry 4 cylincal hesitation                  Tundra - shuttering on the highway with high speeds,                  &lt; 2004 inability to pass smog test</p>
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<p><b>Chassis:</b></p>	<p>Bouncy ride - ride quality for the Tundra</p>
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Remote start issues  
All Airbags - occupation classification  
Sunroof memory loss

**Prius Previous Generation**

**RAV4 Current Generation**

**Sequoia Overall**

**Sienna Current Generation**

**Sienna Previous Generation**

**Tacoma Current Generation**

**Tacoma Previous Generation**

**Tundra Current Generation**

Goodyear Integrity Tires may have Traction Issues

MPG Readout Screen

2007 Cruise Control Problem  
Transmission Noises  
Cruise Control Problem

Transmission shift lever  
Driving Vibrations

Sliding doors  
Engine smoke  
Fuel tank noise  
Rear lift gate  
Navigation system  
Tire Pressure Monitoring System  
Front-end vibration  
Aggressive Cruise Control  
Poor Sliding Door Welds  
Power Sliding Door Issues  
Seat Belt Indicator Light  
Transmission Lock

Drivers Outside Door Handle Failure  
Squeaky front brakes  
Sliding doors  
Engine Sensors  
Engine stalling

Steering vibration  
Transmission shifting  
Windshield Noise

Engine Issues  
4WD Noise  
Lack of engine power  
Frame rust

Transmission Issues



FJ Cruiser, 4 Runner, Lexus GS470 - soft brake petals  
Current Genration Camry, ES350 brake vibration  
Tire wear - want all customer feedback

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**2007 Tundra**

Any issue since this is a new vehicle launch

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**New Models In 2007**

LS 600H L or LS600 or LS600H - Long only in US; both in Canada - Mid July  
Scion xB - July 2007 = Current Generation  
Highlander Hybrid - October 2007  
Highlander - September  
xD - coming soon

TRD - aftermarket parts

**Tundra Previous Generation**

**Lexus ES300 Overall**

**Lexus ES350 Current Generation**

**Lexus GS300 Current Generation**

**Lexus GS300 Previous Generation**

**Lexus IS250 Overall**

**Lexus IS300 Overall**

**Lexus IS350 Current Generation**

**Lexus LS430 Overall**

**Lexus LS460 Current Generation**

**Lexus RX300 Overall**

**Lexus RX350 Overall**

**Lexus LS460 Overall**

Ride quality



Ball Joint Issues

CD Player will not Work  
Vehicle Rolls Forward Upon Startup  
Uncontrolled Acceleration  
Driver's Door Stuck  
Front Strut Issue

Transmission Problems  
Airbag Recall / Lawsuit  
Transmission Flare and Downshift Issue

Rattles Associated with Changing Temperatures

Loud Noises after Replacement Brake Pads

Surging A/C  
Brake Pad TSB  
Rattles and Paint Issues  
Grinding Noise from Front of Vehicle

Sticking Brake Pads  
Power Steering "Whine"  
Left Side Speaker intermittently works with CDs

Brake Dust TSIB  
Rattles

Heated/Cooled Seats

Excessive Wind Noise

Transmission Problems  
Buzzing Noise  
Steering Wheel Whine  
Knock Sensors, CEL code p0330

FM Radio Stations louder than AM Stations

**Lexus SC300 Overall**

**Scion tC Overall**

**Scion xA Overall**

**Scion xB Overall**

Transmission Fix – TSB TC009-07  
Excessive Wind Noise

Leaking Coolant from Back of Motor

High-pitched Grinding Noise  
Blown Tire  
Issue with Key FOB  
Odor coming from A/C and Fan  
Interior Rattles  
Wind Noise from Sunroof  
E-brake needs Readjusting  
Hood Dents Easily

Clutch Shakes in First Gear

Waiting on Rear Bumper Appliqué  
A and B-Pillar Creaks  
RS 2.0 Exhaust Tip Falling Off  
“Mystery” Engine Rattle

**4Runner Current Generation**

- **windshield causing double vision** (Document ID 13568273, 13568274, 13568275) Three 4Runner owners complain about being unable to see correctly while driving their 4Runners. One owner says that despite the replacement windshields, the problem still persists. The owner mentions submitting a claim through the Illinois Lemon Law procedure and filing a complaint with the NHTSA. Other posters responding to the issue debate the cause, and think it may be due to the additional thickness and layering of the glass. One owner specifically references receiving a letter from Toyota which advised them that the problem is normal and they should adjust their seating position.
- **Lurching Forward** (Document ID 13567801, 13568029) Two owners complain about their 4Runners lurching forward while accelerating. One owner of a 2007 V8 4Runner says their vehicle jerks forward while accelerating from a complete stop. The owner also says the jerking feels like the transmission is disconnected. A different owner gripes about their 4Runner lurching forward when shifting to 4WD and accelerating. The owner continues by saying the lurch feels like the front wheels are in 4Low and the rear 4High. The owner is primarily upset since their 4Runner cannot be driven in 4WD.
- **VSC light** (Document ID 13569304, 13569492, 13569491) Several 2003/2004 owners report the VSC warning light flashed. One owner advises that if 4WD is engaged, it will disable the VSC system and the warning light will flash.
- **Hill Assist** (Document ID 13569490) A 2006 4Runner owners reports when stopping on a hill the vehicle makes a strange sound and power is delayed for a second and then the vehicle lurches forward. The customer's not satisfied with the dealer's explanation that this is normal.

**4Runner Previous Generation**

- **ODD Code P171 and drivability issues** (Document ID 13568829, 13568499) One owner complains that a previous generation 4Runner has been running poorly, and the 'Check Engine' light is illuminated. When the owner initially took the vehicle to the shop, the computer indicated a faulty O<sub>2</sub> Sensor. This component was replaced and the code was cleared, but the CEL illuminated again. The owner then replaced the ECT sensor and the TPS, cleaned the MAF sensor and throttle body, replaced the air filter, and disconnected then reconnected the battery. This has not fully solved drivability issues and the owner is considering getting rid of the vehicle. Another owner urges the initial owner not to take a loss on the vehicle, but rather, consider replacing the fuel filter, and taking the truck to the dealership for a diagnosis.
- **Suspension vibration** (Document ID 13569111, 13568639) Two owners report suspension/steering vibration in a 1997 and 2001 4Runner after shock replacement, tire rotations, alignments, etc.

**Avalon Current Generation**

- **Transmission Problems** (Document ID 13507831, 13508022, 13507820, 13507823, 13507830, 13508020, 13508021, 13507827...15 messages pertain to the issue) Several owners discuss various transmission problems. Owners mention that their Avalon lurches forward when coming to a stop, the transmission hesitates before shifting into gear and taking too long to shift into second sequential mode. One owner specifically says it takes their Avalon fifty yards to shift into second sequential mode. Some Avalon owners also mention being aware of a TSB to solve transmission related problems, but are upset that transmission problems take hours to fix.
- **Navigation Issue** (Document ID 13567825) One owner complains about Toyota "stonewalling" issues with the navigation system. The owner mentions a factory representative saying their navigation system is operating correctly, but the owner disagrees with that conclusion. The owner is looking to form a protest against Toyota.
- **4-cylinder and V6 Camry Transmission Issues** (Document 13568164, 13568158, 13567794, 13568153, 13568154, 13568152, 13567791, 13568151...approximately 40 messages reference this issue) Consumers frequently discuss RPM flare issues with the V6 Camry and throttle lag/hesitation issues with the 4-cylinder Camry. A V6 Camry owner says at 13,000 miles they had the valve body replaced, which initially fixed the issue, but now at 19,000 miles the issue has returned. This owner also says the Camry became too frustrating to fix and has since traded it in for a 2007 Highlander. Another V6 Camry owner says that since the reflash of their TCU for the TSB TC007-07 did not work, they have had their transaxle and torque converter replaced, which has seemingly fixed the flare issue. A 4-cylinder Camry owner says they had the TSB EG056-06 performed with 10,000 miles on the vehicle in December, 2006, but now with 20,000 miles on the vehicle, the throttle lag has returned. Some owners also express frustration that issues with the 4-cylinder throttle lag were recognized with a TSB in September, 2006, but issues are still occurring.
- **Rough Idle on V6 Camry** (Document 13568294, 13567934, 13567931, 13567932, 13567933, 13567930) One V6 Camry owner with under 100 miles and one consumer who has test driven a V6 Camry says the Camry has a rough idle, with noticeable vibrations through the steering wheel. The Camry owner says that while looking at the engine during idle, it also appears to laterally shake every few seconds. Owners responding to the issue suggest a bad sensor or a dirty throttle body.
- **Bluetooth Randomly Does not Work** (Document ID 13567799) A poster says that their wife's 2007 Camry Bluetooth capability randomly stops fully functioning. The issue is said to frequently occur when the wife is driving and talking on the phone. While the caller on the other end can be heard, the wife's voice does not get transmitted and the Bluetooth system no longer recognizes voice commands. The only way the wife has been able to resolve the issue has been restarting the vehicle. A dealership is said to have been unable to pinpoint the problem.
- **Remote Start-Up Problem** (Document ID 13569261) A dealer is explaining an issue a customer or a 2007 Avalon is having with their remote start-up. The owner complains of the car starting in the middle of the night for no reason. The dealer has had the Avalon on his lot for a week now and unplugged the A/F sensor, but the dealer can not get the issue to resurface.
- **Gear Shifting Problem** (Document ID 13569029) An owner of a 2005 Avalon expresses concern for a "jerky shifting" feeling when shifting between first and second gears at slow start and when the owner almost stops. Sometimes when the owner reaches 68 MPH, the car shifts down two gears and jerks. These problems surfaced after being worked on for the second time.

**Camry Current Generation**

- **4-cylinder and V6 Camry Transmission Issues** (Document ID 13568388, 13568384, 13568386, 13568473, 13568389) Consumers discuss RPM flare issues with the V6 Camry and throttle lag/hesitation issues with the 4-cylinder Camry. Two Camry V6 owners state they experienced flare issues and have had problem components replaced. However, these owners believe the issue may still be present, but masked by warmer summer temperatures. Another owner reports poor transmission performance, with the transmission always a step behind the gear it should be in. This owner does not distinguish which transmission the 2007 Camry has.
- **Bluetooth performance** (Document ID 13568586) One Camry owner responds to a post regarding the Camry's JBL head-unit and states dissatisfaction with the Bluetooth function and features. This owner indicates that the volume is different between the stereo and the Bluetooth functions, and the transition between the two volumes is not smooth. Additionally, this owner states that the Camry has already had its transmission replaced in addition to the Bluetooth issue.
- **4-cylinder and V6 Camry Transmission Issues** (Document ID 13569461, 13569359, 13569360, 13569038, 13569343, 13569344, 13569341, 13569338...approximately 30 messages reference this issue) Several consumers continue to discuss issues with their Camry transmissions, most notably hesitation and harsh downshifts on 4-cylinder models and RPM flares on V6 models. One owner who had the TC 010-06 TSB performed says it has fixed the downshift issue with the vehicle, but they are now worried any future TSBs will undo the fix. Another 4-cylinder owner says a replacement transmission always had problems; however, the latest TSB which updated the firmware has since fixed the transmission. A V6 Camry owner who says the build date of their Camry is July, 2007 says they are experiencing the third to fourth gear RPM flare and asks if there will be a TSB with more up-to-date vehicle coverage.

**Camry Previous Generation**

- **A/C Malfunctioning** (Document ID 13568446) An owner of a 2005 Camry states the air-conditioning system is blowing cold air out of the passenger side vent, but hot air out of the driver's side vent, and is seeking diagnosis help from other online consumers. This owner does not have any type of dual-zone climate system.
- **Throttle Body Issue** (Document ID 13568590, 13568591) A Camry owner's relative posts regarding a necessary throttle body replacement for a 2004 model due to the vehicle stuttering and stalling. This poster expresses shock that a dealer quote for the throttle body is over \$730, and seeks experience and help in finding a cheaper part. A second online consumer urges the poster to also check the EGR valve.

**Celica Overall**

- **Gas Gauge Problem** (Document 13569000) An owner of a Celica G1-S is experiencing problems with their gas gauge depleting after filling up and driving 90-100 highway miles. If the car sits for an hour and then drives again the needle begins to deplete after only 10 miles and the tank will be ¼ gone. The owner's Celica usually averages around 370 miles to the tank.
- **Sunroof Rust Problem** (Document ID 13568880) An owner of a Celica complains of a re-occurring rust problem on their sunroof. The problem was first fixed three years ago under warranty, but has since resurfaced.

**Corolla Current Generation**

- **Coolant Issues** (Document ID 13568245, 13568177) Several owners complain about their Corolla not cooling properly. One owner of a 2003 Corolla mentions hearing a bubbling and flowing noise under the dashboard. The owner also says the coolant flows to the reservoir when coolant is hot, but does not return to the radiator after the engine cools.
- **Air Conditioning (A/C) Problems** (Document ID 13569310) An owner talks about the air conditioning in their 2003 Corolla periodically turning on when the switch is in the off position. The owner questions if it is a relay or clutch problem and wonders if others are experiencing the same problem. No other consumers have responded thus far.
- **Air Conditioning (A/C) and Leaking Problems** (Document ID 13568815, 13568816, 13568817) An owner of a 2003 Corolla is experiencing trouble with their air conditioning not working and just recently noticed a leak. The owner says the oil levels seem fine, coolant levels are low and the temperature of the gauge quickly heats up. A consumer responding feels the owner should first check the source of the coolant leak because it could be the water pump, radiator, or hose. The responding consumer also suggests flushing the cooling system and replacing the thermostat once the leak is corrected. The owner responds that the problem was the water pump and the engine needed to be flushed.
- **Radio and Battery Problem** (Document ID 13569238, 13569239) An owner complains about their car stereo "losing memory", commenting on losing preset stations, tracks on CDs, etc. This only happens when the car is in the off position and has sat for 24 hours. Also, the owner complains the car appears "weaker, with a small, but noticeable start-up delay." A consumer responds by telling the owner to check the fuses for the radio because some radios have anywhere from one to four fuses.

**Corolla Previous Generation**

- **Corolla Exhaust Problem** (Document ID 13568617, 13568618, 13568619, 13568297, 13568298, 1356829, 13568299) One owner of a '99 Corolla was experiencing a very loud muffler and found out that the exhaust manifold gasket is broken and requires replacement. The owner seeks the opinion of other online Corolla owners regarding many questions. These include whether or not the entire exhaust system should be replaced or only the manifold, and whether or not the owner can expect better acceleration or MPG once the problem is fixed. The owner also wants to know if replacing spark plugs will improve MPG or acceleration. Responses indicate the owner likely need not replace the entire exhaust system, but should have the catalytic converter checked out and the spark plugs replaced. A few posters state that depending on the severity of the exhaust problem, it is definitely possible that MPG and acceleration were reduced due to the problem.

**Highlander First Generation**

- **HomeLink and Sun-Visor Issue** (Document ID 13568465) One owner of a 2002 Highlander has experienced durability problems with the driver's side sun-visor and indicates others have as well. The owner offers a lower-cost alternative solution to having an expensive repair at the Toyota dealership. The owner states that those willing to DIY can purchase OEM visors with HomeLink at autointelligence.com and can save \$650 doing so.

**Highlander Hybrid Overall**

- **Brake Problems** (Document ID 13568225, 13567617, 13567618, 13567619, 13568173, 13568174, 13568175, 13568221...approximately 13 messages reference this issue) One owner of a 2006 Highlander Hybrid says their brakes do not work properly when driving over ripples and small bumps. Consumers responding inform the owner to go to the dealer and plan ahead by slowing down before driving over bumps.

- **Goodyear Integrity Tires** (Document ID 13569028) A 2006 Highlander Hybrid owner tells a fellow owner that the Goodyear Integrity stock tires are of poor quality. The owner says that the Integrity tires were noisy and soft, therefore they bought new tires. The new tires are Goodyear Fonteras and the owner says they are of much high quality than the stock tires.
- **Excessive Wind Noise** (Document ID 13569027) A 2007 Highlander Hybrid owner complains of excessive wind noise. The owner says that if the rear window is down while driving, there is a "deafening" wind vibration. The owner says a friend experiences the same noise in their 2005 Highlander and is now asking if anyone else experiences a similar noise.

#### **Prius Current Generation**

- **HID Headlight Replacements** (Document 1356/556, 1356/555, 1356/687, 1356/686, 1356/554, 1356/685) Several owners discuss their HID headlight working intermittently. One owner says that issues with the HID headlights began at 45,000 miles and it will cost \$1,500 to have the headlights and system replaced. Other owners also complain about the high cost and discuss issues with getting warranties to cover the cost.
- **High Pitched Noise when using Portable Audio Devices** (Document ID 1356/301, 1356/337, 1356/336, 1356/337, 1356/300) Several owners say they experience a high pitched noise when using portable audio devices, such as the Roady XT or an iPod. Owners say the noise occurs most prominently when using the auxiliary jack and the 12 volt adapter. When only using the auxiliary jack, the noise is reduced, but still present. One owner says they resolved the issue by purchasing a "ground loop insulator" from Radio Shack. The same owner says the issue occurs because there is a small voltage difference between the ground connection at the auxiliary jack and the ground of the 12 volt cigarette lighter jack, which causes a small current to flow around the audio cable and produce the noise.
- **Loose windows** (Document ID 13568311, 1356/429) Two 2007 Prius owners say that all four of the windows on their Prius are loose. One owner noticed the looseness after getting the windows tinted and says they slide ¼ of an inch forward and back. The owner took the Prius to a dealership that checked other 2007 Prius vehicles, which also had the same issue. The owner has since called Toyota to report the issue and the dealership is involving a Toyota regional representative.
- **Goodyear Integrity Tires may have Traction Issues** (Document ID 13568622) One Prius owner says that the Goodyear Integrity OEM tires tend to have issues with traction, and therefore, cause the traction control system to engage more frequently. The owner also lists conditions in which it would be normal for the traction control system to engage, such as wet pavement, and suggests to an owner having traction control issues to get different tires.

#### **Prius Previous Generation**

- **MPG Readout Screen** (Document ID 13569148) A 2002 Prius owner is complaining that their MPG readout screen is malfunctioning. The owner recently had issues with their cruise control and issue with the readout screen, but the problem has since been resolved by fixing an open circuit with the control display. Since getting the vehicle fixed, the MPG readout began at zero and has "slowly" moved upwards to 22.2MPG after 200 miles.

#### **RAV4 Current Generation**

- **2007 Cruise Control Problem** (Document ID 13569023, 13569024) An owner of a 2007 RAV4 is having issues with the tachometer when driving up small hills. The dealer was not able to replicate the problem, but said that a processor would help, but now they are saying it will not fix the problem. Another consumer called customer service and complained about the issue to tech, but did not get any resolution.
- **Transmission Noises** (Document ID 13568245, 13568177) Two owners discuss hearing noises around 30-40 miles per hour. Specifically, one owner of a 2007 RAV4 V6 Sport with 10,000 miles mentions hearing a loud sound coming from their transmission. The owner is upset that Toyota technicians would not allow them to test drive the vehicle and advises consumers to test drive vehicles at speeds of 30-40 miles per hour prior to purchase.
- **Cruise Control Problem** (Document ID 1356/856, 1356/308) One owner of a RAV4 automatic explains that their vehicle jumps from gear to gear while using cruise control and going up inclines. A responding owner says they experience the same issue and is planning on getting the vehicle checked during the 5,000 mile service.

#### **Sequoia Overall**

- **Transmission shift lever** (Document ID 13569180, 13569311, 13569179) A Sequoia owner complains that the steering wheel mounted shifter is difficult to shift into Park. Another owner of a 2001 2WD model replies that they intermittently experience the same condition.
- **Driving Vibrations** (Document ID 13569244) A Sequoia owner has steering wheel vibration problems at 55-60 mph and mentions having the tires balanced three times. The owner questions if the ball joint issue/alignment is causing this since they have experienced similar problems with their 4Runner.

#### **Sienna Current Generation**

- **Sliding doors** (Document ID 13569175, 13569484) A 2007 Sienna CE owner has had problems with all doors unlocking when the vehicle is parked. An owner of a 2006 model with manual rear door reports the passenger side door occasionally does not open all the way.
- **Engine smoke** (Document ID 13569483) A 2004 with 168k miles starting emitting white smoke at start-up at about 145k miles. Owner is concerned that it is worn valve guides which could cause long-term engine damage.
- **Fuel tank noise** (Document ID 13569054, 13569055) Owners discuss the mid-mounted fuel tank location and hearing fuel slosh from the tank inside the cabin during low speed turns.
- **Rear lift gate** (Document ID 13569174, 13568675) 2004 and 2005 Sienna owners report their rear lift gate struts failed. One owner's wife was hit in the head; the other says the Toyota dealer quoted \$480 to replace. They were able to replace for \$50 and about 2 minutes work from an auto parts store.
- **Navigation system** (Document ID 13569306) Owner has had problems with navigation system getting off track. They indicated their Toyota dealer has a TSB to fix the problem which may require a new part or disc installation.
- **Tire Pressure Monitoring System** (Document ID 13569033, 13569117) Two owners of a 2007 Sienna have had multiple visits to their dealer to reset the TPMS sensors, but the problems still persist.
- **Front-end vibration** (Document ID 13569482) 2006 Sienna XLE FWD has vibration at 1,500-1,600 rpm, but smooth above or below this engine speed. Leaky right front strut replaced and vibration started until long trip to Colorado and mountain driving, then vibration returned.
- **Aggressive Cruise Control** (Document ID 13568810) One 2006 Sienna AWD XLE Limited owner reports very aggressive acceleration when using either standard or Dynamic Laser cruise control settings. The owner indicates that the Sienna will downshift from fifth gear initially to fourth gear, and then again to third gear in attempt to attain cruising speed from original speeds of 70-80 MPH. The owner is troubled by this behavior, has brought the car into the dealership but has not achieved any resolution or satisfaction. The owner is concerned about this problem which may cause, according to one service technician, unnecessary wear on the drivetrain.
- **Poor Sliding Door Welds** (Document ID 13568607, 13568606) One 2004 Sienna CE owner indicate the family's Sienna has made a light squeaking popping noise ever since new, and is now making a very loud metal popping noise at 50,000 miles, which is out of warranty coverage. The owner attempted to have the issue resolved several times, with the dealer response each time being that hinges needed to be greased.

The owner investigated the problem and found a broken weld at the bottom of the "metal bucket" that is in the door. The owner states that after reading the forum, it is understood that the black rubber door check that pushes against this hardware is the cause, but it is too late to fix what is likely to be a very costly problem. The owner has elected not to disassemble the entire door in effort to fix the problem, but has decided instead to remove the bolt that holds the door check to the frame of the vehicle. The owner acknowledges this is potentially dangerous, but claims this is the only fix because Toyota is unwilling to issue a recall. In response, another Sienna owner cautions about this solution, and wonders if there are other potential fixes. This owner is also experiencing a light popping noise.

- **Power Sliding Door Issues** (Document ID 13568809, 13568455, 13568811) One 2004 Sienna XLE Limited owner reports that the passenger side power sliding door is malfunctioning. The door was initially stuck open, but the owner was eventually able to close the door manually. Later, the door became inoperable, either manually or automatically. A different owner of a 2004 XLE indicates that the sliding door has begun to rub the body of the car and destroy the black trim of the rear window. Another owner of a 2004 LE cannot open the driver's side sliding door fully, with about 3-4 inches of space remaining. This owner states the gas door is closed and the window fully up, and no other obstruction is observable.
- **Seat Belt Indicator Light** (Document ID 13567609, 13567820, 13567821, 13568125, 13568208) An owner of a 2007 Sienna with 12,000 miles notes their seatbelt indicator is not working. The owner says their vehicle used to make a "ding" sound when the seat belt was not buckled. One consumer responding feels the indicator may not be working due to problems with the weighting mechanism in the seat itself.
- **Transmission Lock** (Document ID 13567460, 13567307, 13567306) One owner of a Sienna with 60,000 miles mentions not being able to get out of park and is seeking advice from others. A consumer responding mentions seeing a similar issue in a Honda forum, which was apparently linked to a busted brake light sensor switch.

#### Sienna Previous Generation

- **Drivers Outside Door Handle Failure** (Document ID 13568616) One owner of a 2001 Sienna can no longer open the door from the outside handle. The owner indicates keyless entry and pushbutton inputs can lock and unlock the door, and the inside door handle is operable.
- **Squeaky front brakes** (Document ID 13569235, 13569236) Sienna owners discuss squeaky front brake pads, that were not completely worn, but likely squeaked because of material construction.
- **Sliding doors** (Document ID 13569420, 13569470, 13568999, 13569031, 13569260) Several owners report problems with manual doors getting stuck in the track, power doors not operating due to bad fuses.

- **Engine Sensors** (Document ID 13569034, 13569312) A 75k-mile 1999 Sienna experienced major engine shake when slowing to a stop. Owner reports multiple codes (P0171, P0300, P0301, P0302, P0304, P0306, P1300, P0420, P0125, requiring \$5,500 in parts, labor not included. Another owner indicates need for similar repairs for \$6,500 and needs engine light to be turned off in order to pass state of New York emissions inspection.
- **Engine stalling** (Document ID 13569384, 13569419) an owner of a 2000 Sienna reports intermittent stalling when the vehicle is started in hot conditions. Another owner suggests it may be the IAC valve or a problem with the fuel pressure regulator.

#### **Tacoma Current Generation**

- **Steering vibration** (Document ID 13569173, 13569302) Two Tacoma owners discuss steering vibration issues above 60 mph and ask if other owners resolved it by replacing the original wheels/tires on their Tacoma.
- **Transmission shifting** (Document ID 13569369) A 2006 Tacoma V6 owner is very dissatisfied with the shift quality of the automatic transmission and erratic operation of the cruise control system.

- **Windshield Noise** (Document ID 13569183) An owner of a 2005 Tacoma reports high pitched noise coming from windshield when driving above 70 mph.

#### **Tacoma Previous Generation**

- **Engine Issues – OBD Code 0171** (Document ID 13568595) An owner of a 1999 Toyota Tacoma 2WD V6 has experienced drivability issues with the engine, and the 'Check Engine' light had been illuminated for some time. The owner obtained a diagnostic system from AutoZone and the check returned the OBD Code 0171. The owner had a full tune-up on the truck but states that the problem has only worsened. The owner suspects the mass-airflow sensor may be the trouble and is looking for ideas from other online owners who may have experienced such issues.
- **4WD Noise** (Document ID 13569294) A 2001 Tacoma owners reports noise/vibration when engaging 4WD High and asks another owner if the sensor switch can be replaced easily to correct the situation.
- **Lack of engine power** (Document ID 13569164, 13569165) Several owners offer suggestions on parts to clean/check to the owner of a 2000 Tacoma who is experiencing poor highway acceleration.
- **Frame rust** (Document ID 13569438, 13569178) Owners of 1997 and 1999 Tacomas state their vehicles' frames are rusting while other components they feel should be less durable than a frame, such as exhaust, do not have this problem.

#### **Tundra Current Generation**

- **General Issues** (Document ID 13568479, 13568480) Consumers reference issues experienced by Toyota regarding the Tundra and its launch. One online consumer posts that Toyota has had issues with the Tundra camshafts breaking, but the real problem is that the Tundra is that it is ugly and expensive. Another online consumer indicates that Toyota also had a problem and issued a recall regarding the brake rotors and vibration on 2007 Tundra's.
- **Transmission Issues** (Document ID 13567242, 13568428, 13568429, 13568430) Consumers reference seeing widespread messages online regarding transmission problems with the new Tundra. Additionally, consumers reference the apparent "woes" of Toyota with its recent camshaft issue. Some consumers who defend Toyota say that GM's six-speed transmission, the 6L80, is also having problems.
- **Transmission failure** (Document ID 13569203) A Tundra owner reports transmission failure at 500 miles and replacement transmission got stuck in 5<sup>th</sup> gear at 950 miles.
- **Ride quality** (Document ID 13568878) A 2007 Tundra owner debates the merits of the Tundra's frame construction and acknowledges experiencing some ride quality issues on certain stretches of highway, but feels it's not the frame, but rather the Tundra's suspension set-up.

#### **Tundra Previous Generation**

- **Ball Joint Issues** (Document ID 13567614, 13567615, 13567616, 13567626, 13567627, 13567628, 13567901, 13567902...approximately 18 messages reference this issue) A 2000 Tundra owner complains about their truck having ball joint issues. The owner mentions feeling excessive vibration and feels the ball joints broke as a result of brake problems. The owner also says that their local dealership would not fix the problem since it would have cost them \$3,000. Consumers responding do not feel the ball joint issues are caused by braking problems and ask the owner for clarification.

## **Lexus**

#### **Lexus ES300 Overall**

- **CD Player will not work** (Document ID 13568972, 13569134) A 2003 ES300 owner says that their CD player no longer works. At first, the 6-disc CD player worked intermittently, but now the owner cannot play CD's or use the eject button. The owner also says they get an "error 3" message. A second owner recalls having to replace a CD player in their wife's ES and it cost \$1,000.

- **Vehicle Rolls Forward Upon Startup** (Document ID 13569349) An owner of a 2001 ES300 with 113,000 miles says that their vehicle rolls forward upon startup. The owner says they have to "time" pressing the gas pedal after shifting in reverse because the vehicle will otherwise roll forward. The owner also compares the sensation to driving a vehicle with manual transmission.
- **Uncontrolled Acceleration** (Document ID 13567943, 13567945, 13567941, 13567942) An ES300 owner reports an incident of uncontrolled acceleration. The owner states having removed their foot from the accelerator and applying the brakes, but the RPMs continued increasing without letup. While the engine continued revving, the owner was able to stop the vehicle using the brakes, but the vehicle again accelerated as soon as brake pressure was removed. The owner then turned the vehicle off immediately. Others question if the floor mat had interfered with/jammed the accelerator, but this is claimed not to have been the case. Others urge the owner to contact NHTSA and report the incident, along with the VIN of the ES300.
- **Driver's Door Stuck** (Document ID 13567530, 13567339, 13567340, 13568385) A 2002 ES300 owner states that the driver's door is inoperable from the inside or outside door handles. The owner has removed the door panel from the passenger side door to investigate what the issue may be, but has been unable to find a resolution. The owner does not believe the problem is mechanical and is now asking other owners for help.
- **Front Strut Issue** (Document ID 13568497) An owner of a 1997 ES300 with over 60,000 miles is complaining of repair costs for front struts. The owner says the vehicle began shaking roughly at speeds in excess of 80kmh and the problem was traced to the front struts. Repair costs are estimated at \$1,800 CDN for new struts and a new sway bar and the owner believes this seems expensive and is asking if any other owners have had similar problems or if the price is excessive.

#### **Lexus ES350 Current Generation**

- **Transmission Problems** (Document ID 13568986, 13568987, 13569350, 13569296, 13568923) Consumers discuss transmission issues associated with the ES350. One owner says that while slowing down by pressing on the brake, the vehicle speeds up and lurches forward during downshifts. Another owner has rebuilt and replaced the transmission did not solve the issue. That owner has since purchased a 2007 ES350 that was built in May and reportedly has no problems. An owner of a December, 2006 built ES350 says that after 1,600 miles they started to notice a cold-start RPM flare between third and fourth gears, with the highest spike reaching 800 RPMs. This owner had the TSIB TC005-07 performed and 1,600 miles later, the cars runs "beautifully."
- **Airbag Recall / Lawsuit** (Document ID 13569325, 13568911, 13569069) Several messages pass along news reports of Lexus being sued for "faulty" airbag sensors, while there is little actual owner discussion regarding the lawsuit. Those consumers responding to the news stories do not believe the lawsuit negatively affects Lexus.
- **Transmission Flare and Downshift Issue** (Document ID 13568392, 13568393, 13568394, 13568395, 13567532, 13567536, 13567534, 13567535...approximately 12 messages reference this issue) Owners report of continued flare issues and/or hesitation with the ES350 transmission. One owner states that he has been through three ES350s and five transaxles, all with some degree of shift flare. Another owner indicates having driven six separate ES350s with the flare. One owner indicates that when the transmission/transaxle was replaced concurrently with an already re-flashed new chip, the issue was resolved. Other owners are less satisfied with the re-flash and are pursuing buybacks and discussing alternative vehicles.

#### **Lexus GS300 Current Generation**

- **Rattles Associated with Changing Temperatures** (Document ID 13568502) A 2006 GS300 owner experiences rattles which are thought to be associated with the temperature. The owner says there was a loud rattle in the rear deck of the vehicle, but as the temperatures have risen, the noise lessens. This owner also agrees with a GS350 owner who says the rattles are most prominent in weather below 30 degrees Fahrenheit.

#### **Lexus GS300 Previous Generation**

- **Loud Noises after Replacement Brake Pads** (Document ID 13568571) A 1999 GS300 owner is complaining of loud noises coming from their vehicle, which started after having their brake pads replaced. The owner says there is now a rattle thought to be coming from the rear passenger wheel and also a very loud "whine" when traveling in reverse. The "whine" is described as a similar noise as when driving with an engaged emergency brake. The owner has had the brake pads and shoes inspected, but there has been no resolution to the issue.

#### **Lexus IS250 Overall**

- **Surging A/C** (Document ID 13569012) One 2007 IS250 owner says that their A/C surges while driving. The owner says that while having the A/C on "fan/high" modes, the speed of the fan erratically changes. The owner also says that they do not use the "DUAL" setting.
- **Brake Pad TSB** (Document ID 13569006, 13569005) Two owners discuss a recent TSB for IS250 brake pads. One owner says that they are waiting for their dealership to get the new brake pads in before they can get the TSB performed. A second owner says that the new brake pads address issues with squealing brakes and that the new brake pads successfully resolve the issue.

- **Issues with Brake Pads and Rotors** (Document ID 13507503, 13507503, 13507504, 13507803, 13507807, 13507808, 13507409, 13507408...approximately 12 messages reference this issue) Several owners discuss issues with their brake pads and rotors. Discussion for the brake pads relate to brake dust issues and owners discuss having problems getting their dealership to honor the TSB, such as having to print out the TSB beforehand or prove the dust is being caused by the brake pads. Other owners say their brake rotors are causing a high pitched squeal, with one owner saying they were told by a dealership that a TSB will be issued August 1, 2007 for the brake rotor issue.
- **Rattles and Paint Issues** (Document ID 13508511) An IS250 owner says they took their vehicle to a dealership to fix rattles. The dealership attempted to tighten bolts and lube possible problem areas, but the rattle still persists and the owner believes it may be coming from a brace on the inside of the vehicle. Also, while getting the vehicle checked, the dealership allegedly scratched their paint while washing it. While complaining about the scratches, the owner also mentions that the paint has experienced "atrocious" orange peel.
- **Grinding Noise from Front of Vehicle** (Document ID 13568593) An IS250 owner says they are experiencing grinding noises coming from the front of the vehicle. The owner is asking other IS250 owners if they have experienced similar issues and if it is tire or road noise. The owner took their IS250 to a dealership which said the issue was road noise. The owner is now contemplating purchasing new tires or wheels to alleviate the noise.

#### **Lexus IS300 Overall**

- **Sticking Brake Pads** (Document ID 13567749, 13567750, 13567293, 13567292) Owners partake in discussion for solutions to sticking brake pads. One IS300 owner claims to have repeatedly taken the brakes apart and applied synthetic grease to the floating pins, but this has not worked. Another owner states having had expensive work done at the Lexus dealership to correct the issue, while another needed to have the master cylinder replaced.
- **Power Steering Whine** (Document ID 13508457) An IS300 owner says they experience a "whining" noise, thought to be coming from the power steering pump. The power steering reportedly works fine, but when moving the steering wheel in either direction, while stopped, there is a definite "whine" noise. The noise apparently lessens when the vehicle has warmed up. The owner was told by someone from a Toyota dealership that the noise is "normal," but the owner wants to make sure before their warranty expires.
- **Left Side Speaker Intermittently works with CDs** (Document ID 13568601) One IS300 owner says that the left side speaker only works intermittently with CDs. The speaker reportedly works all of the time when using the radio or auxiliary devices, but not with the CD player. The owner also states that there appears to be nothing externally wrong with either the CD player or the speaker.

#### **Lexus IS350 Current Generation**

- **Brake Dust TSIB** (Document ID 13567878, 13567879, 13567862, 13567863, 13567864, 13567866, 13567466, 13567467) Owners report varied experiences in having brake pads replaced under a TSIB to resolve brake dust issues. One owner states being told to wait on having the TSIB performed because an updated TSIB, which will address the rotors, is coming out in the near future. Another owner claims that work done under the original TSIB is not being covered under warranty because brake pad wear was greater than 60%. That owner was subsequently told that the dealership service manager would present the pads to the Lexus district manager, and if they are approved their money would be refunded.
- **Rattles** (Document ID 13568954, 13568956, 13568957, 13568966, 13568961, 13568964) Several IS350 owners discuss various rattles. One owner says that after the vehicle sits for a prolonged period, such as while at work, the vehicles rattles. These rattles are said to occur especially after the VVTI engages. Another consumer mentions a B-pillar and seat belt rattle which was not resolved after a dealership removed all of the driver-side door interior panels. Lastly, one owner complains of "creaks" from the center console after passing over any kind of bump from the road.
- **TSB for New Brake Pads** (Document ID 13569295, 13569267) Two IS350 owners discuss the TSB for getting new front brake pads. One owner says they have been told by the dealership that their brake pads have too much wear; therefore they are not eligible for the replacement. This owner asks others online if there is anything they can do to get their brake pads changed under the TSB. A second owner says that they are eligible to get the brake pads replaced, but asks how much longer they can use their current brake pads to wear down before falling beneath the limit allowed by the TSB.

#### **Lexus LS430 Overall**

- **Heated/Cooled Seats** (Document ID 13569095, 13569096, 13569094, 13569116) LS430 owners are complaining that the "cool" feature of their seats does not work as well as they would like. An owner of a 2005 LS430 says the cooling feature does not work as well as their GS350 or IS250. Another owner says the seats are poorly designed and asks if changing the seat filters would have any effect on better cooling of the seats.

#### **Lexus LS460 Current Generation**

- **Excessive wind noise** (Document ID 13569354, 13569355, 13569277, 13568890, 13568891, 13568892) Consumers discuss issues associated with excessive wind noise. One consumer has had a wind noise TSB performed and says the noise is "70% better." The owner, however, is still not satisfied and says that the added insulation is a "band-aid" and not a permanent fix. Other consumers mention that they have scheduled their wind noise TSB to be performed and discuss differences in TSB numbers between the U.S. and Canada.

#### **Lexus RX300 Overall**

- **Transmission Problems** (Document ID 13569249, 13569272, 13568940) A 2001 RX300 AWD owner discusses their transmission failing after 160K miles. They had their transmission replaced, but since then the check engine light will not turn off. The owner has replaced the valve body to try and fix the problem, but it did not work. Other consumers respond with concern for Lexus RX300 transmission, remarking that they have seen reviews about RX300 transmissions going bad earlier than expected.

- **Transmission Behavior Problems** (Document ID 13568938) An owner of a 1999 RX300 complains of hearing a "shuddering" noise when shifting between second and third gear. The owner has seen two service bulletins, but no recalls. He is curious to know if anyone else is having this issue.
- **Buzzing Noise** (Document ID 13568364, 13568365, 13568366) Several owners say they hear a buzzing noise when their vehicle is turned on. Owners mention the buzzing sound does not disappear while at idle and in park, but goes away once shifted into drive. Another owner hears a similar noise and says the noise is louder in cold weather.
- **Steering wheel whine** (Document ID 13568282, 13568433, 13568434) One consumer mentions their parents' RX300 making a whining sound while turning the steering wheel. One consumer responding says the vehicle may need more power steering fluid. Another consumer recommends lubing the rubber boot where the steering wheel column passes through the fire wall.

- **Knock Sensors, CEL code p0330** (Document ID 13568536, 13568537) A 2000 RX300 owner says the check engine light code p0330 recently came on, which indicates a problem with the knock sensors. The owner says they have seen two remedies, one to replace the knock sensors and wiring harness, or replace the transmission. The owner says that one owner they know of replaced their transmission but the code returned two weeks later. An owner responding to the issue suggests replacing the knock sensors, which they post instructions for, but says it is a very difficulty and time intensive procedure.

#### **Lexus RX350 Overall**

- **FM Radio Stations louder than AM Stations** (Document ID 13568539, 13568540, 13568541, 13568542) Two RX350 owners report much louder volume levels from FM radio stations than AM radio stations. One owner says they have only experienced this issue with their 2007 RX350 and complains that when listening to AM with the volume turned up, they switch to an FM station only to get "blasted" by its loudness. Two suggestions owners have offered for the volume differences include different equalizer settings or the quality difference of the frequencies.

#### **Lexus LS460 Overall**

- **Transmission Fix – TSB TC009-07** (Document ID 13568549) An LS460 owner, who claims to be one of the first consumers to complain of transmission issues, reports that they recently had the TSB TC009-07 performed. The owner says the TSB has apparently fixed an issue associated with a converter. The owner also says they are not sure if the TSB completely stops the converter from engaging or the time for it to engage has just been modified.
- **Excessive Wind Noise** (Document 13568405, 13568403, 13568402, 13567543, 13567544, 13567545, 13568412, 13567550...approximately 10 messages reference this issue) Owners discuss issues with excessive wind noise on the LS460. Some of the owners have had their front and side windows replaced and say the wind noise is now gone. While one owner says the replacement was "flawless," another owner says the Lexus dealership left scratches on the door panel.

#### **Lexus SC300 Overall**

- **Leaking Coolant from Back of Motor** (Document ID 13567674) An owner mentions seeing coolant leak from the back of the motor once it heats up. Additionally, their vehicle makes a hissing sound. The owner does not know what is causing the coolant to leak and seeks advice.

## **Scion**

#### **Scion tC Overall**

- **High-pitched Grinding Noise** (Document ID 13568340, 13568341, 13568342, 13568343, 13568344, 13568345, 13568346) A tC owner complains of hearing a high-pitched grinding noise from her tC. The noise reportedly occurs most often once the vehicle has warmed up, is at speeds in excess of 40 mph and emanates from the right front area of the vehicle. The owner says the noise subsides when braking or the steering wheel is turned to the far left or right. The vehicle has been taken to a dealership on four occasions, but the dealership has been unable figure out the issue. The owner is expressing frustration with the dealership and says she is "fed up" with the vehicle. Other tC owners believe the issue is associated with the rotors, a pulley or belt.
- **Blown Tire** (Document ID 13568526, 13568525) One 2007 tC owner reports experiencing a blown tire while driving. The owner says they do not know what caused the tire to blow, but says they looked in the rearview mirror and saw smoke burning rubber. The owner seems happy, however, that a dealership has said they will replace all four tires and wheels. An owner responding to the initial post says the OEM tires are expensive and they would rather buy Avon tires, which they say are cheaper and an overall better tire.
- **Issue with Key FOB** (Document ID 13568331) A tC owner says that while trying to turn the key in the ignition, the plastic portion of the key FOB went into five or more different pieces, while the metal portion stayed in the ignition. Since reassembling the key FOB, the owner has been able to restart the vehicle once, but says the vehicle has since ceased to start when using the key FOB; however, the electronic portion of the device still works. The owner is now asking for advice on what could be wrong with the key.
- **Odor coming from A/C and Fan** (Document ID 13567887, 13567888, 13567251, 13567252, 13567254) Owners complain of an odor, which is described by one owner as "rotten eggs," when using the A/C or fan. One owner says that when using the A/C the smell lasts for a few seconds, but when using the fan the smell is constant. One poster responding to the "rotten egg" description says that it is normal for CAT equipped vehicles.
- **Interior Rattles** (Document ID 13567717, 13567718, 13567474, 13567638) Three owners complain of interior rattles, including the sunroof and side pillar. One owner who had several rattles and tried to get them fixed on three occasions says they have since traded in their tC in order to get a vehicle without rattles.
- **Wind Noise from Sunroof** (Document ID 13567719, 13567481) Two tC owners complain of hearing excessive wind noise coming from the sunroof. A 2007 tC owner believes the seal in front of the wind deflector is loose and says they have noticed this same issue on other 2007 and 2008 models. A 2008 tC owner also says the wind noise is noticeable at speeds in excess of 50 miles per hour, even with the stereo on.
- **E-brake needs Readjusting** (Document ID 13568860, 13568861, 13568862) A tC owner who has 5,000 miles on their vehicle believes the e-brake needs to be readjusted. The owner says that in order for the e-brake to support the weight of the vehicle, the e-brake needs to be pulled all the way up. One responding poster says that readjustment is simple and to make sure it is done from the rear drum.
- **Hood Dents Easily** (Document ID 13568868, 13568869, 13568870, 13568871) Two tC owners believe the hood of their vehicles dents easily. One consumer says that in previous vehicles, rocks would chip the paint, not dent the metal. However, this owner says that a rock both chipped the paint and dented the metal of the hood, therefore, they believe the tC uses "cheap" materials. Two posters defend the tC, with one saying it is designed to be a "tuner" car and therefore lighter materials are often used when possible.

#### Scion xA Overall

- **Clutch Shakes in First Gear** (Document ID 13568335) An owner complains that the clutch shakes while in first gear. The owner says that when attempting to shift, the car shudders and seems like it will stall, then the front dips forward and the RPMs begin to increase. The owner says they have a ground wire kit, but the issue continues to occur.

#### Scion xB Overall

- **Waiting on Rear Bumper Appliqué** (Document ID 13568599, 13568600) Two owners comment on having to wait for the arrival of a new rear bumper appliqué. Both owners say they have to wait an undetermined amount of time because of issues with the original rear bumper appliqué having paint bubble issues. One owner also says that a dealership said they were not sure if the issue with paint bubbling is customer fault or if it is just defective.
- **A and B-Pillar Creaks** (Document ID 13568236, 13568237, 13568240, 13568237, 13568241, 13568237, 13568237, 13568237...approximately 10 messages reference this issue) 2008 xB owners complain of creaks coming from the A and B-pillars when the vehicle is under acceleration, braking or turning. An owner with creaks coming from the B-pillar says the issue is with the welds and that Toyota technicians looked at and repaired the vehicle. The owner also informs others that there could be a future recall regarding the welds of the B-pillar. A 2008 owner with creaks from the A-pillar says the issue was found to be with a panel underneath the fender.
- **RS 2.0 Exhaust Tip Falling Off** (Document ID 13567908, 13567688, 13567567, 13567568, 13567569, 13567345) Owners discuss exhaust tips falling off or the RS 2.0 model. One owner says they started their xB, noticed it was louder than usual and then realized the exhaust tip had fallen off. Other owners say they have been told both that the replacement tip is on "stop sale" from Toyota and on "backorder."

- **KS 2.0 Exhaust Tip Falling Off** (Document ID 13569278, 13568910, 13568909) Owners discuss the exhaust tips falling off on their xB KS 2.0 models. One owner says that their tip fell off after 45,000 miles while another owner believes the exhaust tips should be covered under warranty because they are faulty. One owner also discusses a very positive experience in which after dealing with a Scion representative, their exhaust tip was agreed to be replaced at no cost at Jay Wolfe Scion.
- **"mystery" Engine Rattle** (Document ID 13568845) An owner responds to a previous poster regarding a "mystery" engine rattle. The owner says the rattle began at 17,000 miles and the vehicle now has 41,000 miles and still makes the noise. The owner describes the noise as sounding like a rough diesel engine and says it occurs most frequently while slightly pressing the gas pedal. Causes for the noise are thought to be the transmission or the A/C, because changing the A/C affects the frequency and intensity of the rattle.

**Prius Current Generation**

**Sienna Current Generation**

**Tundra Current Generation**

## **Lexus**

**Lexus ES300 Overall**

**Lexus IS250 Overall**

**Lexus IS300 Overall**

**Lexus LS460 Overall**

**Lexus RX300 Overall**

## **Scion**

**Scion tC Overall**

**Scion xB Overall**

**4Runner Current Generation**

**4Runner Previous Generation**

**Avalon Current Generation**

**Camry Current Generation**

**Corolla Current Generation**

**Highlander Hybrid Overall**

**RAV4 Current Generation**

**Tacoma Previous Generation**

**Tundra Current Generation**

**Sienna Current Generation**

**Sienna Previous Generation**

## **Lexus**

**Lexus ES300 Overall**

**Lexus ES350 Overall**

**Lexus IS250 Current Generation**

**Lexus IS350 Current Generation**

**Lexus RX300 Overall**

**Scion**

**Scion xB Previous Generation**

**Scion tC Overall**