SSC 7L? - 2007 LEXUS ES 350 ALL WEATHER FLOOR MAT REPLACEMENT SAFETY RECALL NOTICE

Dear Lexus Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in the optional Lexus All Weather Floor Mat (floor mats constructed from heavy duty rubber) for certain 2007 model year ES 350 vehicles equipped with the Lexus All Weather Floor Mats.

What is the conditon?

In recent months, Lexus has received reports regarding the optional Lexus All Weather Floor Mat slipping forward and interfering with the movement of the accelerator pedal.

Lexus has investigated these reports and determined that the design of the Lexus All Weather Floor Mat for the driver's seating position may create accelerator pedal interference if the Lexus All Weather Floor Mat is not secured by the retaining hooks (clips) and the mat moves forward. In the worst case, the accelerator pedal may get caught along the upper surface for the Lexus All Weather Floor Mat and may cause unintended acceleration which could lead to a vehicle crash.

What is the cause of this conditon?

Due to a design error, the shape of the Lexus All Weather Floor Mats may create interference with the accelerator pedal.

What will Lexus do?

Any Lexus dealer will replace the driver's side Lexus All Weather Floor Mat with improved ones at **NO CHARGE** to you.

What should you do?

This is an important Safety Recall.

Please contact your authorized Lexus dealer to schedule an appointment to replace the driver's seating position Lexus All Weather Floor Mat with an improved one. The replacement may take up to 15 minutes. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

In the meantime, we request your assistance to regularly verify the floor mats are properly secured using the retaining hooks (clips) provided. Good times to check are after filling your vehicle's tank with gasoline, after a carwash and/or vehicle interior cleaning, when another driver is about to drive the vehicle, etc. More than one floor mat should never be used in the driver's seating position, as the vehicle is designed to accommodate only one floor mat at a time.

Please present this notice to the dealer when you bring the vehicle in for your service appointment.

If your vehicle does not have the Lexus All Weather Floor Mat, it is **NOT** involved in this recall. Please keep this letter with your Owner's Manual for future reference.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner if possible.

What if you experience accelerator pedal interference prior to your appointment?

Each circumstance may vary, and drivers must use their best judgment, but Lexus is providing the following

instructions and warnings if the accelerator pedal should become wedged by the optional Lexus All Weather Floor Mat:

- Firmly step on the brake pedal with both feet. Do not pump the brake pedal as it will deplete the vacuum utilized for the power brake assist.
- If it is possible and safe to do so, pull back the floor mat as it may dislodge the accelerator pedal if it is stuck.
- In an ES 350 or Camry vehicle equipped with an Engine Start Stop button, if you can safely stop the vehicle, firmly hold down the Engine Start Stop button for at least three seconds to turn off the engine. Do not tap the Engine Start Stop button. However, by turning off the engine, you will lose both power brake assist and power steering.
- In a traditional key ignition Camry vehicle, if you can safely stop the vehicle, turn the ignition key to the off position. Again, by turning off the engine, you will lose both power brake assist and power steering.

What if you have other questions?

Please contact any Lexus dealer or call the Lexus Customer Assistance Center at 1-800-255-3987 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Standard Time.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Lexus.

Sincerely,

Lexus Division,
TOYOTA MOTOR SALES, U.S.A., INC.