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09/21/2007 12:45 AM

To George\_Morino@Toyota.com

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kaoru\_yamamoto@toyota.com, Katsumi\_Aoki@toyota.com,

bcc

Subject Re: CONFIDENTIAL - DRAFT Press Release and Q&A

Morino-san,

We confirmed your Draft of Press Release and Q&A.

Please change quantity of affected AW mat for each model.

Other items are Okay.

Thank you for your cooperation on this matter.

Best regards,

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The Americas Group  
Field Operations Dept. No.1  
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2007/09/21 12:55

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: CONFIDENTIAL - DRAFT Press Release and Q&A

Hi Kato-san, Ueda-san, Kamada-san and Ishii-san:

We greatly appreciate all of your cooperation regarding this issue.

Please find attached the DRAFT Press Release and Q&A. These documents have been reviewed/edited by both TMS Corporate Communications and TMS Legal.

(See attached file: Camry and ES 350 Floor Mat Press Release v12.doc)

(See attached file: 7LB Q&A v10.doc) (See attached file: 70F Q&A v10.doc)

We greatly appreciate everyone's assistance!

Thank you!

George Morino  
National Manager  
Quality Compliance Department  
Product Quality and Service Support  
Toyota Motor Sales, U.S.A., Inc.  
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If you have received this message in error, please notify the sender immediately by email reply and please delete this message from your computer. Thank you. [ "Camry and ES 350 Floor Mat Press Release v12.doc" Teruhisa Kamada/E/TMC0 ] [ "7LB Q&A v10.doc" Teruhisa Kamada/E/TMC0 ] [ "70F Q&A v10.doc" Teruhisa Kamada/E/TMC0 ]