

Field Technical Report

TQCN DOC# FTR-HZW103761A	Affiliate TMS	Dept. QA-Vehicle and	Source PE	Location TMS	Ref 31328-1	Date 2/7/2006
Problem Area PPO/DIO	Primary Model Prius	Model Year 2005	Production Date	Odometer 8000	VIN (confirm 17 characters): JTDKB20U553 [REDACTED]	
Condition Title Floor Mat All Weather Ref# 41036						

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval
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Condition Description

Customer states that on 3 different occasions, the floor mat interfered with throttle operation.

Diagnostic Steps:

Inspected vehicle and found the following:

- Vehicle had TMS accessory “All Weather Floor Mats” installed
- The vehicle securing clips were not installed into the driver’s side mat
- When the mat was re-aligned to the location of the witness marks on the carpet, the throttle would stick in the “ON” or “apply” position
- Condition seems to be easy to duplicate due to the shape of the lip directly below the pedal (lip is 16 mm tall and has a square edge)
 - This lip does not appear to provide any water containment benefit in its location when the mat is installed properly

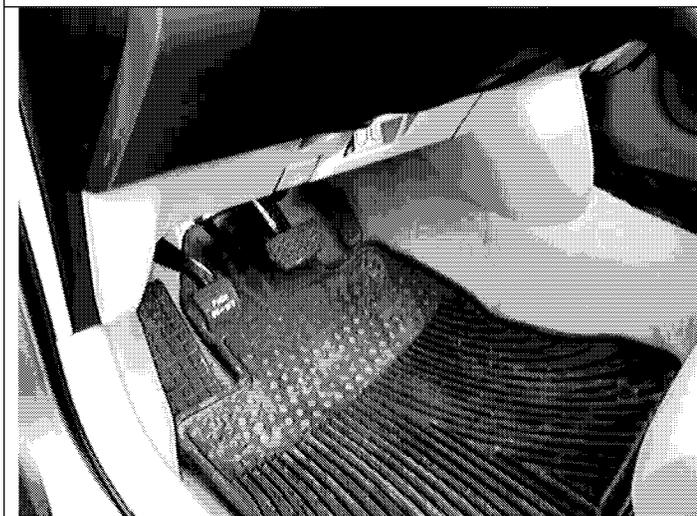
Probable Cause

Floor mat not secured properly

Part # 1: PT908-21050	Part # 2:	Part # 3:	Parts Disposition: No part available	Parts Shipping Destination: 3500
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Repair Process

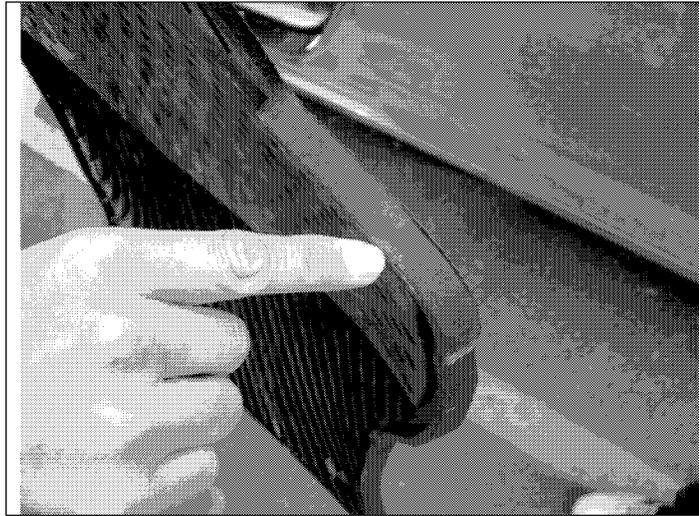
Attach vehicle mat retaining clips



Mat interfering with pedal (mat placed in the location of the witness marks in the carpet)

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Witness mark on Floor Mat (prior to duplication test)

Attachment 1: PRCS

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Attachment 1: Parts Recovery Control Sheet

Orig
Tracking
VIN



Do not type in SHADED fields. If the Final Destination field below is "scrap", properly dispose of the part.

Doc No.



Final Destination: 3500		SETR#:	CQE Eng:	N/A
Importer: (Applies to TMC Shipments Only) Mr. N. Okumura, Chief Expert Quality Div. Warranty Parts Room TOYOTA MOTOR CORPORATION 1 Toyota, Toyota-city, Aichi, 471-8571 Japan		Deliver to: Attn: Tel:		住所 : 宛先 : Tel:
T-STAR				
Note: If this FTR contains more than one VIN, create a table in the report containing VIN, production date, and odometer				For Customs Use: Used Parts Value
1	Part # 1: PT908-21050	Part Description	Qty. 1	Used Part Value 0.00 \$
Comments:				
2	Part # 2:	Part Description	Qty. 0	Used Part Value 0.00 \$
Comments:				
3	Part # 3:	Part Description	Qty. 0	Used Part Value 0.00 \$
Comments:				
4	Part # 4:	Part Description	Qty.	Used Part Value .00 \$
Comments:				
5	Part # 5:	Part Description	Qty.	Used Part Value .00 \$
Comments:				
6	Part # 6:	Part Description	Qty.	Used Part Value .00 \$
Comments:				
7	Part # 7:	Part Description	Qty.	Used Part Value .00 \$

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Comments:				
8	Part # 8:	Part Description	Qty.	Used Part Value
				.00
Comments:				