

Regulatory Activity/Legal**SSC 2007 – early 2008 MY ES 350/Camry All Weather Floor Mat (AWFM) (Engineering Analysis)**

- TMA-DC filed the DIR with NHTSA on 09/26/07. George Person, the NHTSA Recall Chief, has approved the draft Owner Letter for the Lexus ES 350 and Toyota Camry All Weather Floor Mat recall. However, he questioned TMA-DC on the "refund" statement in the owner letter stating it's not in the DIR.
- TMA-DC will inform NHTSA that we do not want to change the DIR. If NHTSA has strong feelings about the DIR TMA-DC will provide a revised DIR that includes the "refund" statement if NHTSA replaces the previously submitted DIR and does not post it as an amended DIR.
- This investigation is still open and has not been officially closed by the agency as of 09/28/07.

2007 MY Toyota Tacoma FMVSS 124 Compliance IR Letter

- On 09/28/07 TMA-DC received an IR letter from NHTSA requesting information about 2007 MY Toyota Tacoma FMVSS 124 compliance.
- NHTSA has purchased a vehicle and will begin testing in the next few weeks. NHTSA ODI advised they have received complaints about the accelerator control system on the Tacoma and instead of immediately opening an investigation, NHTSA decided to do some testing first.
- The letter requests a population breakdown, copies of certification reports, and Toyota must complete the NHTSA provided Vehicle Information/Test Specifications form. Toyota's response is due by October 23.

2004 through 2006 MY Sienna Rear Hatch Strut (Engineering Analysis)

- The due date for the supplemental EA IR is October 5, 2007.
- Compliance has requested consumer complaints, Goodwill Warranty, and Extended Warranty data from the appropriate departments at TMS/TFS.

Special Service Campaign/Limited Service Campaign/Customer Support Programs**SSC (Safety Recall) 2007 – early 2008 MY ES 350/Camry All Weather Floor Mat (AWFM)**

- The following events occurred on Wednesday, September 26th per the launch plan:
 - 7:00 am Pacific TMA-DC filed DIR
 - 7:00 am Pacific TMS E-mailed Region/Dealer Communication to Region/PD/Area Offices
 - 8:00 am Pacific TMS Posted Dealer Daily announcement for Toyota/Lexus Dealerships
 - 8:00 am Pacific TMS Conducted Limited Press Release
- Draft Owner Letter was approved by NHTSA on 09/27/07.
- Campaign Launch Schedule: Region 09/26/07 (mailed), Dealer 09/26/07 (mailed), Owner 10/04/07 (Scheduled – Mail all Owner Letters in a one to three day window).

SSC Re-notification (Safety Recall) 70B – Front Suspension Lower Ball Joints Safety Recall

- Preparing to re-notify approximately 225,000 owners that have not had 70B repairs completed.
- Tentatively Scheduled: Region 10/11/07 (scheduled), Dealer 10/17/07 (scheduled), Owner 10/23/07 (scheduled)

Pre-Delivery Correction (Port Modification) Activity**NUMMI Tacoma Inner Rear Rocker Sub-Assembly**

- NUMMI/TEMA has requested assistance on 534 Tacoma vehicles which may have been built with an Inner Rear Rocker Sub-Assembly fabricated from the incorrect steel stock. A **weaker** grade steel which is slightly thicker (1.2 mm actual vs. 1.0 mm standard) was used by the supplier (TABC). The incorrect material was used in both left and right side components, therefore vehicles may have one or both sides NG. NUMMI provided us with an updated listing.
- NUMMI has procured five ultrasonic testers which they indicate are capable of measuring the steel thickness accurately. NUMMI will begin inspecting vehicles on Thursday, 09/27/07.
- Based upon past experience from a similar port mod, Compliance believes that TMC/NUMMI will need to conduct extensive testing to determine if vehicles built using NG components will be acceptable in the long term or not. We believe this may take several weeks. We met with Distribution Operations this morning (09/24/07). They will make arrangements to remove the affected units from Dealer allocation.
- Three teams started inspecting vehicles on 09/27/07; it will take until 10/09/07 to inspect all the suspect vehicles.
- As of 09/28/07, out of the 534 suspect Tacoma vehicles, 41 vehicles are NG and 36 vehicles are OK. 457 suspect Tacoma vehicles still require inspection.

Quality Compliance [AD]