

| Model Year | Model Name | Category Name | Comment (THROUGH 10-02-2007) | Report Week |
|------------|------------|----------------------|---|-------------|
| 2008MY | HIGHLANDER | New Features Request | DVD and navigation. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Same thing. Just have the current quality you now have. Thanks. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | All vehicles need compasses! | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | When all seats (7) are being used there isn't anywhere to put the shade and cover in the back. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Safety/warning sound or backing camera and or fix visibility issue. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Warning sound when lights are left on. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Unintended lane change warning. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | A back up alarm that lets you know there is an obstacle behind you while backing up. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Turn signal on outside rearview mirror, connecting lamps. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Memory seating. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | 6 speed automatic | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | OnStar type system. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Seat - steering wheel - mirror positioning in a memory system for more than one driver. More colors to choose. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | It would be nice to have a memory setting on the driver seat to automatically adjust seat position between two drivers. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Split 3rd row seat, armrest in front row, clock stays on at all times. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | seat coolers instead of heaters for Texas cars | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Standard floor mats and DVD! | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Adaptive headlights like our Lexus GS | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Split third row. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Better Gas mileage | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | No suggestion comes to mind. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | More storage. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Mirrors inside cargo area like in my 2004 4-Runner. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | An outside temperature reading. Seat controls for the front seat and passenger. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Side moldings. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | a compass on the Highlander | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Cooling sets. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | More wood trim inside which would include a wood steering wheel. | 20070927 |

Category Name

| |
|----------------------|
| New Features Request |
| New Features Request |
| New Features Request |
| |
| New Features Request |
| |
| New Features Request |
| |
| New Features Request |
| |
| New Features Request |
| |
| New Features Request |

| | | | | |
|--------|------------|----------------------|---|----------|
| 2008MY | HIGHLANDER | New Features Request | Seat Memory - cars have been having this feature for a long time. I don't see why you would fully load a vehicle and leave that out | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Memory seat. Armrest in middle for driver and passenger. We're shorter and we can't use the center console as one. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | more storage for little things by drivers seat; Updated nav system | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Nice if the 2nd row seats could be power up as they are to fold. How about a small holder for cell phone if one has Bluetooth. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Improved Mileage and quality of interior | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Full size spare tire. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Memory seats. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Backup sensors. Glare free driver side mirror. Less tinny horn. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Power seats same on passenger side as on driver side. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | GPS free with 4 cylinder for less gas. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Not sure | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | A power plug for to plug into which does not require the car to be running. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Programmable garage door opener. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | More varied option packages like I would have preferred and upgraded stereo instead of rear seat air condition. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Garage door opener program button. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | On star phone. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Garage door opener, compass. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Rear vent windows to open like the mini-van. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | I would like to see the 6-CD changer as standard equipment. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Arm rest. | 20070927 |
| 2008MY | HIGHLANDER | New Features Request | Standard GPS. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Camera so I can see when I'm backing up. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Manual height adjustment on passenger side seat, just like the driver's side. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | I would have to think about this one but I am sure I could come up with something. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | I can't think of any. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | XM radio(had to have dealer add not happy with antenna placement- on dash not roof)programmable drivers seat. spouse is 6'6 tall | 20070921 |

| | | | | |
|--------|------------|----------------------|---|----------|
| 2008MY | HIGHLANDER | New Features Request | Armrest for driver and front passenger seats. Ability to program driver's seat position. Three-month courtesy satellite radio. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Mirror compass. More comfortable adjustable armrests for front seats. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | None, except when printing manual deal with each item not refer to page... | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | A coin holder in the 2008 Highlander. Door guards STANDARD and not optional. Separate radio/CD/MP-3 player in the rear with two headphone outlets...yea, I have kids. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | I would love to have heated rear seats for the kids. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Turn indicator lights on outside mirrors. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Turn indicator signal lights on the side mirrors. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Place for garage door opener and battery and temperature gauges. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | no idea | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Blue tooth and ability to use the camera while driving also. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | AUTO DIMMING MIRROR WITH HOME LINK AND REMOTE START THAT STAYS ON WHEN YOU OPEN DOORS OR LOAD VEHICLE. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Push a button and have the back rear door open by itself. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Probably will buy another Honda. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Has more features than I will ever use-can't imagine what else you could add! A kitchen sink. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Add factory side molding as standard. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Price more comparable with GM car. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | I'm fine with what is offered | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Different remote starter. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Heat/cool drink holders. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | add rear camera to all SUV's as a safety item. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Satellite radio as standard. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Highly rated auto without a few gauges that should be included (small items). | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Better seats. Armrest on front seats would be nice too. | 20070921 |

| |
|----------------------|
| New Features Request |
| New Features Request |
| New Features Request |
| |
| New Features Request |
| |
| New Features Request |
| New Features Request |
| New Features Request |
| |
| New Features Request |
| |
| New Features Request |
| New Features Request |

| | | | | |
|--------|------------|----------------------|--|----------|
| 2008MY | HIGHLANDER | New Features Request | rear ac to be on when the front is off .Keep updating your navigation system .At this time I cannot find an address in GA ,I find the neighborhood but not the street ,I can understand if its a new housing complex.. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Better gas mileage-can't blame me for asking! | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Panoramic roof Automatic start standard | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Second row seat heaters. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Look at the Suburban or GM SUV's, they are much more convenient then this Highlander. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Need to make the highlander bigger or offer an SUV between it and the Sequoia. People are getting larger and have few comfortable selections in vehicles. GM's Lambda platform is better option for larger people. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Cannot think of anything at this time. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | that you could change cell phone, etc, when the car is off. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Memory positions on the seats. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Add 12V DC full time output. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | iPod interface, memory seats, tow hitch retrofit. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | HID headlamps, Parking assist sensors, laser cruise control, memory seat option. Satellite updated NAV system, storage compartment in the door armrest, front seat separate armrests, center armrest in front seats | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | center console 2 part storage compartment, | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | SEAT MEMORY (it's on our 2000 Avalon!) | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Bigger trunk. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | 1. Better gas mileage. 2. In the selection of feathers. Ex: sun roof-not something we would have chosen. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | with this new design on the highlander, I like that it has more room, and is a little wider | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Vehicle should have a center armrest power point and a rear seat power point (12V). | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Door guard to protect against scratches in parking lots. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Full time power ACC outlets. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Pull up window shades like the ones in the Sienna van. | 20070921 |
| 2008MY | HIGHLANDER | New Features Request | Everything is good. | 20070914 |

| |
|----------------------|
| |
| New Features Request |
| |
| New Features Request |
| |
| New Features Request |
| |
| New Features Request |
| New Features Request |
| New Features Request |
| |
| New Features Request |
| |
| New Features Request |

| | | | | |
|--------|------------|----------------------|--|----------|
| 2008MY | HIGHLANDER | New Features Request | None-everything is great! | 20070914 |
| 2008MY | HIGHLANDER | New Features Request | More standard items in the starting level of the car such as automatic driver's seat controls, lumbar. | 20070914 |
| 2008MY | HIGHLANDER | New Features Request | more storage | 20070914 |
| 2008MY | HIGHLANDER | New Features Request | Would like to see XM radio and the DVD player not something that had to be added on | 20070914 |
| 2008MY | HIGHLANDER | New Features Request | remote start; we took our Toyota to a dealer to have it put on, but they didn't really seem to know much about doing it, so we did not do it. | 20070914 |
| 2008MY | HIGHLANDER | New Features Request | Memory seats, back up audible sensor in addition to camera, arm rests. | 20070914 |
| 2008MY | HIGHLANDER | New Features Request | Outside temperature-standard door molding-standard signal for low fuel-standard. | 20070914 |
| 2008MY | HIGHLANDER | New Features Request | Rear and front beepers, ear ####. | 20070914 |
| 2008MY | HIGHLANDER | New Features Request | Like least-would have liked a little better gas mileage without going to a hybrid. New features? | 20070914 |
| 2008MY | HIGHLANDER | New Features Request | Start car from in the house-especially in the winter. | 20070914 |
| 2008MY | HIGHLANDER | New Features Request | Cooling for seats, auto memory for driver seat wheel. | 20070914 |
| 2008MY | HIGHLANDER | New Features Request | Automatic back hatch lowers, pretty heavy for an old guy. | 20070914 |
| 2008MY | HIGHLANDER | New Features Request | Carpeted cargo mat instead of rubber mat. | 20070907 |
| 2008MY | HIGHLANDER | New Features Request | XM radio. | 20070907 |
| 2008MY | HIGHLANDER | New Features Request | MEMORY SEATING FOR THE DRIVER AND FOLD-DOWN ARM RESTS FOR THE FRONT SEATS FOR THE HIGHLANDER | 20070907 |
| 2008MY | HIGHLANDER | New Features Request | GPS system. | 20070907 |
| 2008MY | HIGHLANDER | New Features Request | AC power outlet. | 20070907 |
| 2008MY | HIGHLANDER | New Features Request | at least you installed temperature gauge | 20070907 |
| 2008MY | HIGHLANDER | New Features Request | Nothing noted yet. | 20070907 |
| 2008MY | HIGHLANDER | New Features Request | I don't know I have everything on my new Highlander I like this model very much. | 20070907 |
| 2008MY | HIGHLANDER | New Features Request | more seat adjustment options compass in rear view mirror memory for seat settings Pod information appear on navigation screen, ability to control iPod from steering wheel | 20070907 |
| 2008MY | HIGHLANDER | New Features Request | at this time I can think of nothing to add | 20070907 |
| 2008MY | HIGHLANDER | New Features Request | 8 or 10 position passenger seat. Auto up and down on all 4 windows. | 20070907 |

| | | | | |
|--------|------------|----------------------|--|----------|
| 2008MY | HIGHLANDER | New Features Request | THE OPTION TO BE FRONT WHEEL DRIVE AND THEN AWD FOR BAD WEATHER AND OFF-ROAD CONDITIONS. THIS MAY IMPROVE GAS EFFICIENCY. FINAL NOTE: AFTER 27 YEARS OF DRIVING A JEEP, THIS TOYOTA IS AN EXCELLENT VEHICLE AND MY WIFE HAD A HIGHLANDER BEFORE ME AFTER GIV | 20070907 |
| 2008MY | HIGHLANDER | New Features Request | X-REAS suspension like 2003 4Runner. Auto-start like 4Runner. Electric rear window like 2003 4Runner. Electric close of rear hatch like 2003 4Runner. XM radio fully integrated. | 20070907 |
| 2008MY | HIGHLANDER | New Features Request | Blue Tooth without navigation | 20070907 |
| 2008MY | HIGHLANDER | New Features Request | Flashing directional arrows on outside mirrors. | 20070907 |
| 2008MY | HIGHLANDER | New Features Request | Not sure. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | Looks, design and roomy. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | It's great all over, had 2001, turned in at 141,654 miles. Loved it , love this one. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Appearance perfect outside antenna. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Ride, room, auto headlights, everything. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | All of them. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Extra long windshield wipers, smooth ride, excellent gas mileage, seat comfort, safety equipment | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | engine, power and responsiveness. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Comfort of seat is much improved over 2007. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Rear air controls. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Rear AC, spaciousness. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | The way the car drives smooth and turns sharp. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | How you can flip the seats down. The air conditioner in back seat. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Love it! | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Comfort, smooth ride and quick response on the road. Also enjoy the good mileage. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Push button start, back up camera. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Comfortable seats, nav. system, excellent fit and finish, inside and out. Power rear door. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Reliability. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | the second row sliding seat for third row entry | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Sleek design, navigation system, rear camera. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | New keyless entry. | 20070927 |

| | | | | |
|--------|------------|---------------------|--|----------|
| 2008MY | HIGHLANDER | Features Liked Most | The way it rides and drives. GREAT SALES EXPERIENCE. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Fuel economy, quietness, overall good car. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Great ride and plenty of room. Navigation system. Keyless entry/engine start. Safety features. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Ride, comfort, interior room and overall look. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | 1)power rear lift gate2)convenient 3rd row access3)ability to convert 2nd row captain chairs to a 3-passenger bench seat--very smart | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Power lift gate, back up camera, styling, leg room in 2nd row. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | So far everything-the test will come in October first road trip to Santa Fe, New Mexico. You may want to send another survey in now. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | All of them. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | smooth ride | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Mileage. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Body style, performance | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | The blue tooth phone and mp3 jack! | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | The extended drivers seat feature, the Blue tooth feature, the back up camera, the automatic rear hatch feature, rear A/C feature. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Sound, Bluetooth system and AC vents on backseat, etc. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Electric steering | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Rear view camera (backup camera,) levers to fold seats, 2nd row configuration, sequential gear shift. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Very smooth ride. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | New style of the Highlander. I think my husband is going to trade his Lexus SUV for one of these. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | 7 passenger available seating roominess in both front and back backup camera zoned a/c smooth acceleration & available power | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Great Ride, power and comfort | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | The drive and looks. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | The fact that the tires don't squeal when I start up from a stop. The seat controls for the driver. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Room and better gas mileage | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | The third row seats. Everything else was like my old Highlander, minus the cassette player. And the additional airbags. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Roomy interior, comfortable ride, very quiet, good looks. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | size | 20070927 |

| | | | | |
|--------|------------|---------------------|---|----------|
| 2008MY | HIGHLANDER | Features Liked Most | Back up camera, large adjustable back seats, removable 2nd row middle set, LED screen. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Quality of a well made vehicle. Knowing that my vehicle will still be running when others are in the junkyard. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Back up Camera, Nav. System, Temp controls (R, L & Rear), fold down 3rd seat, automatic lift gate up & down, radio control/temp control on steering wheel, entertainment package | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | All. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Seats are very comfortable. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Since I travel about 150 miles 4 days a week, I need a car that is comfortable, less likely to roll over and one that I can trust and count on. This is my 2nd Highlander and I really like it. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | fuel economy, reliability | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Rear camera! Storable second row middle seat. Much better highway mileage. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | All features are outstanding, but car type ride comfort is best. Overall car and Atlantic Toyota are outstanding. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Backup camera; dual air; keyless entry; push start ignition; information screens; smooth and quiet ride; nav system | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Size, like the seat height. I can slip in and out of the car without climbing up into or down into. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Roominess around seats, night light that lights up console. Quietness, smoothness and plenty of power with 6 people on board. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Everything!!! | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Ride Quality, Quiet interior | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Riding comfort, visibility, interior space and quiet ride. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Back up camera, auto trunk latch. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | More legroom than 2004 Highlander. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Handling. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Keyless start and stop. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Nav. and fuel economy. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Ride, ease of driving, engine performance. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Navigation system. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Like everything! What a great vehicle, love it! | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Everything, camera, Bluetooth. | 20070927 |

| | | | | |
|--------|------------|---------------------|---|----------|
| 2008MY | HIGHLANDER | Features Liked Most | Looks and ride! | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | everything | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | The video before can actually see the back when you pack the car. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Smooth ride, easy access to controls | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Increased room inside. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Roomy interior. Smooth ride. Auto-temp control. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Plenty of room, removable console and seat in middle rear seat. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | I love the extra seating, comfort and roominess of the Highlander! | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Ride and comfort. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | All. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Back window hatch opens independently of door. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | #NAME? | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Quiet ride, size of vehicle, controls in good places. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Interior room, better acceleration, better brakes, great handling, quiet ride. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | All of them. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Body styling, back up camera, handling, yellow blinkers. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Everything. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | I like the new size and room in the highlander. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Everything. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Most | Very smooth drive. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Comfort, room. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | The bucket seats and stow-away seats. The smooth ride and how quiet it is when running. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Folding 3rd row seat giving me big area from my kids' toys. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | seats, smooth ride, design of interior | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Comfort and fuel use. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Style, ride, mileage. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | I have not used all of the features yet so I really can't answer this with total honesty. I do like the smart key and not having a key to start the vehicle. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | This is the best vehicle I have owned! My favorite features are the self-closing rear hatch, easy to fold-down 3rd row and middle row seats, optional bench seat for the 2nd row, auto dimming rear view mirror, comfortable seats with leg & lumbar support, | 20070921 |

| | | | | |
|--------|------------|---------------------|---|----------|
| 2008MY | HIGHLANDER | Features Liked Most | The handling and quietness. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Smooth quiet ride, ease of operation. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Power rear door, comfort. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | gas mileage. layout of interior, ease of use of controls | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Smooth ride. Keyless start. Remote open and close of rear hatch. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Rear camera, steering wheel controls, ease of folding rear seats, smart key, amount of cup holders, smooth, quiet ride. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Quiet, Great power, gas mileage | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | So far everything but only driven such a short time. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Noise - quiet ride on the inside and out. Quality - no questions with Toyota. Acceleration - quick | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | It is everything I wanted. It has the convenience of a mini van but with all the size and power of a larger SUV | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Smooth ride, head, leg room, rear window (cargo) and power door, nav. system, back up camera. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | SMART KEY; HANDS FREE PHONE; BETTER SEATS; ELEC. REAR HATCH; MORE HP; | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | The keyless entry. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | The ride and handling. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Reliability. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | New style. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Size and handling. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Everything | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Overall design, other than the third row seat head rest. Blue tooth. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | It is very easy to handle and is also very roomy. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | THE NEW DESIGN BLUETOOTH HANDLING COMFORT RIDE | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Easy to drive and park. Lots of room. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Stereo, storage. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Great ride-so smooth! Looks great, too. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Back up camera Safety Versatility of seat arrangements Separated heat/air controls | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Very comfortable smooth ride | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Comfort, ride and acceleration of 6-cylinder engine. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | ride, comfort, power, visibilty | 20070921 |

| |
|---------------------|
| Features Liked Most |
| |
| Features Liked Most |
| Features Liked Most |
| Features Liked Most |
| |
| Features Liked Most |
| |
| Features Liked Most |
| |
| Features Liked Most |
| |
| Features Liked Most |

| | | | | |
|--------|------------|---------------------|--|----------|
| 2008MY | HIGHLANDER | Features Liked Most | 3rd seat, 270 HP, numerous airbags, Toyota s good reputation, easy handling, feels more stable than the previous SUV that I owned. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | How it rides. Roominess. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Smooth, quiet ride. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Comfort, ease of drive, roomy interior | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | 1. Interior comfort and safety. 2. Good paint job. 3. DAC. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | All. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Heated seats and sunroof. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Safety-key (ignition). | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | increased size and great ride. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | More space. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Style, fit & finish. Engine, performance and mileage. Interior design (other than fake wood) excellent layout and like the 2nd row Capt's chairs. Steering and handling is excellent. Ride exceptional (could use a little more body roll resistance). Otherwi | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | I think the center roll was a great way to bring in the 2008 Highlander. Backup camera is a plus .I love it 100% | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Room! 3rd row seating. Air bags-safety. Keyless entry. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | The ride. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Everything. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Smart start, push button tailgate, climate control, gas mileage and ride is smoother. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Sleek new look Blizzard Pearl is much better than Supreme White Bigger Wheels | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Driving position and comfort, navigation system, dual + rear climate control, Bluetooth phone system, Smart Key system | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Snappy and stylish. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Rides great, better than my 2004 ever rode. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Comfort, ride, useful options, power. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Quiet, smooth ride, easy handling, good looking. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Everything! | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Keyless, courtesy lighting on mirrors. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Everything. | 20070921 |

| | | | | |
|--------|------------|---------------------|--|----------|
| 2008MY | HIGHLANDER | Features Liked Most | The ride is very nice and vehicle is quiet. The ability to control the second and third row seats from one point is great. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | The ease of getting in and out. Size of car. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Keyless entry and ignition, Bluetooth. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Visibility while driving, optional 3rd seat, comfort of seats, lights on mirrors. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Smart key entry system, Bluetooth hands free technology, backup camera, satellite radio. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Ride. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | comfortable, drives great, keyless start, nav system, lots of cup holders. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | The drive is very smooth and not truck-like. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Convenience (hauling) comfort, navigation, back up camera. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Bluetooth phone, back power door, smart key, navigation system. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Seating position Size of car Additional luggage space Economy Quality Ride Car was purchased as a backup to our 2005 Lexus RX330. That car we really love. The Toyota was purchased as a backup vehicle and a car to carry golf clubs. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Everything. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Backup camera, 2nd row captain chairs, 3rd row, auto hatch. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | new design is terrific.....more room, lot of power. very well designed | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Everything, I love my new TOYOTA | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Back-up camera. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | The ride. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | General appearance, Toyota's reputation as being QUALITY. Many standard features. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Back up camera. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | climate control, heated seats, leather seats, back up camera | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | It is extremely smooth and refined. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Handling, comfort and responsiveness. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | The style of it. It is a pleasure to drive. I am still getting used to the different features. I like the back up camera. Also the sink for the air conditioner. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Color and smooth ride, radio, steering wheel controls. | 20070921 |

| | | | | |
|--------|------------|---------------------|--|----------|
| 2008MY | HIGHLANDER | Features Liked Most | I like the Bluetooth, but I'm more than satisfied with all the features. I love the car. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Backup camera | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Back-up camera, generous leg room in 2nd row. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Multi-function display-back up monitor/Bluetooth. Rear glass hatch and power rear door. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Most | Power, mileage, smooth ride. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | Comfortable seats, especially lumbar support. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | The versatility of the seating. I also love that I have a lot of cupholders. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | quiet ride | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | The keyless entry and start, fold down 3rd seat, the new look | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | comfort and smooth ride; rear door access; you can enter the vehicle with the smart key in purse; blue tooth phone; | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | Bluetooth, smart start/keyless remote, back up camera, quiet smooth ride. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | The style, the room, the way it handles on the road. The color-pearl white all of the cup holders I waited to purchase so I could get 2008 Highlander. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | Keyless system. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | 4-wheel drive. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | The '08 Highlander is perfect for us. We've been looking for over a year and the INCREASED WIDTH AND LENGTH was just what we needed. Other features I really like are: Moon roof, comfortable, and changeable seats. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | Navigator and CD changer. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | Love the whole thing! | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | Everything. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | Comfort and ride. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Most | I love the way it drives | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | Backing up mirror. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | It's the most comfortable ride I have ever had. The sound system is awesome. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | RIDE, FUEL ECONOMY, SMART KEY, APPEARANCE, SEATING ROOM, HANDLING. | 20070907 |

| |
|---------------------|
| Features Liked Most |
| Features Liked Most |
| Features Liked Most |
| |
| Features Liked Most |
| Features Liked Most |
| Features Liked Most |
| |
| Features Liked Most |
| Features Liked Most |
| Features Liked Most |
| |
| Features Liked Most |
| |
| Features Liked Most |
| Features Liked Most |
| Features Liked Most |
| |
| Features Liked Most |
| |
| Features Liked Most |
| |
| Features Liked Most |
| |
| Features Liked Most |

| | | | | |
|--------|------------|----------------------|---|----------|
| 2008MY | HIGHLANDER | Features Liked Most | I enjoy all the features of the Highlander. The exterior noise level seems to be significantly reduced from the previous models that have owned (2003 and 2005). | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | I like all features which shows up on the display screen. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | Ride comfot, height, seat comfort, and perception of quality. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | Layout of the vehicle is very efficient and luxurious. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | quality, fit and finish, ride, low cabin noise, overall operation of vehicle | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | Everything, it is just great. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | The Room, Handling of Auto. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | everything | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | bluetooth iPod aux jack | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | ease of handling, good looks, it s a Toyota | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | Owned '99 Lexus RX previously. Like the larger size and heavier feel of Highlander. Very comfortable, nice options, quite. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | DUAL HEATING AND A/C SYSTEM, ABILITY TO USE 'S' WITH THE GEARS, FOLD DOWN BACK SETS, ROOM WITH THE 3RD ROW SEATS, OPTIONS WITH THE 2ND ROW SEATS AND STEP THROUGH, (GRANDCHILDREN LIKE THAT), BLUETOOTH TECHNOLOGY FOR PHONE, AND THE RIDE IS SMOOTH WITH PLENT | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | Backup camera, quiet ride, smooth suspension, multi-zone climate control. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | Overall Quality | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Most | Overall quality; back-up camera | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Least | No compass, outside antenna. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Love the car. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | I really miss the display that shows direction and gas mileage. Also, radio controls on steering wheel. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Comfort, seems less well-padded than American owned/made vehicle. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | White lettering on dash is sometimes impossible to read (radio and CD), depending on light source. No place to store handicapped sign. Space is limited for trash bag. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Rear radio sound. | 20070927 |

| |
|----------------------|
| Features Liked Most |
| |
| Features Liked Most |
| |
| Features Liked Most |
| |
| Features Liked Most |
| |
| Features Liked Most |
| Features Liked Most |
| Features Liked Most |
| Features Liked Least |
| Features Liked Least |
| |
| Features Liked Least |
| |
| Features Liked Least |
| |
| Features Liked Least |
| Features Liked Least |

| | | | | |
|--------|------------|----------------------|---|----------|
| 2008MY | HIGHLANDER | Features Liked Least | Fuel economy. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | The hatchback is very hard to close. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Can not think of anything I do not like. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Hard seats, middle seat on middle row is tiny. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Headlights have a definite short cut off. Sunroof, I never use it. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | the 5 speed automatic | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Do not need running boards. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Cannot get overhead garage door opener to work. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | 2nd row middle/center storage, very chunky to remove and shows metal attachments on the floor when removed. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Nothing, it is full of great features. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Gas mileage, comfort of seats. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | can't think of any right now | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Road and wind noise while driving | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | No floor mats and no DVD!!! | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | I think for Las Vegas temperatures needs more darker windows, tinting. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | ABS warning came up stating to bring vehicle to the nearest dealership for trouble shooting. No other errors. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Headlights are not bright enough | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | One armrest on seats, packaging options were absolutely terrible, would have purchased other options if not for the packaging. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Hard to see when backing. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Difficulty learning to operate the expensive navigation system we purchased on the car. Dealer needs to take extra time to train users on the operation. With new body design, I think you need to offer some body side moldings. I am very concerned that we w | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | design and placement of satellite antenna | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | The height. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | 1. Headrests not horizontally moveable. 2. Too big a blind spot in rear (need to extend side windows to the back). | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Even though this is a bigger Highlander than my prior 2004 Highlander, I had hoped the gas mileage would be better. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | No cassette player! I was very disappointed. My engine is noisy. My 2002 Highlander was much quieter. | 20070927 |

| | | | | |
|--------|------------|----------------------|---|----------|
| 2008MY | HIGHLANDER | Features Liked Least | seats | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Not meant for off road driving. No side molding, we ordered it and now it has been recalled. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Tonneau cover designed poorly. Multi feature display difficult to adjust (lightness). | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | rattling noise in brand new vehicles | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | No memory seats. Much worse city gas mileage. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | For me, the side mirrors seem to block some of the view. I think they need to be a little lower. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Sometime I think the car is smarter than I am and it whistles at me when I do things in the wrong sequence. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Gas mileage so far has been below expectations. Level of quality of interior. For a highlander limited, a lot of plastic. Cheap ceiling liner | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Small info display it too bright at night, cannot dim it. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Seat too firm. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | 3rd row seat. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Brake performance. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Absence of driver's seat memory for two persons. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | I have problems working the navigation system. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | On the front windshield side edges, the body frame is a bit wide for me - obstructs the view especially when I'm turning. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | No compass feature. I like to know what direction I'm driving in...soccer mom. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Visor has no garage door buttons. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Vehicle must be running to use aux power plug ins. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | No crossbars on roof rack, (could it be standard on the sport?). No good place to put garage door opener, sun shades are too thick. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | All. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | No compass on SPORT model, all SUV should have a compass, Tow hitch from Toyota was not available for me, although towing package was a PAID for option on SUV. Was sent to an independent installer for a towing hitch which I needed for a paid for trip. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Front seats are not as comfortable as my last 2004 Highlander. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | No garage door opener button to program. | 20070927 |

| | | | | |
|--------|------------|----------------------|---|----------|
| 2008MY | HIGHLANDER | Features Liked Least | No tape player. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Rear vent do not open-windows. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | I miss the driver's side arm rest. | 20070927 |
| 2008MY | HIGHLANDER | Features Liked Least | Shows up dust easily. Interior should be darker. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Audio unit, I would like multiple CD changer. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | 2nd row seating, too tight for 3 people. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | the holder for sunglasses is not big enough for a pair of glasses. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Molding covering window switches does not fit properly. It overlaps/hangs over the door panel. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Don't have any. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | It took a little while to get used to the new exterior styling. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | 19 inch tires(cost to replace) | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | 3rd row seating. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | When stopping and putting SUV in park all doors unlock. NO, NO-that is very unsafe especially for a woman by herself. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Dashboard difficult to clean and easily leaves fingerprints. Interior also difficult to get marks off. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | The running boards. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Mileage. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Ride. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | No complaints | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | If required to use the third row seat, driving with head rest up is very difficult. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Lack of navigation system, no cargo net and no first aid kit. I think all of these should be standard on this vehicle. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | THE MIDDLE THING YOU PUT IN THE BACK SEAT FOR IT TO BE A SEAT. IT IS DIFFICULT TO PUT A CAR SEAT IN THE MIDDLE. THE MIDDLE LOCATION IS THE BEST AND SAFEST PLACE FOR A CAR SEAT AND IN THIS CAR ITS HARD TO PUT THERE BECAUSE THE CAR SEAT SLIDES DOWN INTO T | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Harder to see out rear window. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Ride, structural integrity, styling, comfort. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Just a bit larger than my last 2 Highlanders. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | No RSD (?) to receive radio station info Arrangement of console for storage | 20070921 |

| |
|----------------------|
| Features Liked Least |
| |
| Features Liked Least |
| |
| Features Liked Least |
| |
| Features Liked Least |
| |
| Features Liked Least |

| | | | | |
|--------|------------|----------------------|---|----------|
| 2008MY | HIGHLANDER | Features Liked Least | The plastic on the dash seems a little cheap | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Lack of availability of alternate tires in nationwide tire stores. They don't have any 19 inch tires yet, so if the factory Bridgestone s need to be replaced there is nothing, not even more Bridgestone s. Why? | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | no cargo net included, no room behind 3rd seat | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Tires are cheap brand, may not last. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Road noise, i.e. cracks in road surface. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Remote starter. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | License plate holder, trunk door (5th door), headrests. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | missing some pretty important items that are either options or not available. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Does not have compass which every car I've had in the last 10 years did have. Does not show outside temperature. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | The seat. Unfortunately very important. Too hard and can't adjust enough lumbar out. Tacky fake wood paneling. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | rear climate control ac doesn t work unless the front is on . | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Gas mileage. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Noisy engine when accelerating very fast. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Cost | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Lack of a memory seat, lighted steering wheel controls are too dim. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Hitting my knee on the steering wheel upon entry, you must rearrange the back seat so they lie flat. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | No armrests. Would like to have had more room inside. Center Stow seat is a gimmick. Bluetooth is very difficult to use due to poor voice recognition. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | See no. 15 in interior fit and appearance. Was surprised to see that roof rack cross bars were an additional \$200. Used to be included with roof rack. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Some blind spots, headrests too high. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | It would be nice if the rear entertainment system audio could be played through the speaker system. The navigation system interface is very difficult to use. I have a Garmin unit and it is very simple to use and instructions are really not needed. | 20070921 |

| |
|----------------------|
| Features Liked Least |
| |
| Features Liked Least |
| |
| Features Liked Least |
| |
| Features Liked Least |
| |
| Features Liked Least |
| |
| Features Liked Least |
| Features Liked Least |
| |
| Features Liked Least |

| | | | | |
|--------|------------|----------------------|---|----------|
| 2008MY | HIGHLANDER | Features Liked Least | Lack of coin holder. ALWAYS ON DC 12V OUTPUT for cooler that uses 12v DC in order to keep items cool. With current set up every time we stop for lunch, ect. Cooler goes off. In GM vehicles they have an outlet for 12V DC full time. Would be nice if Toyot | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Location of the rear automatic door button, front seat armrest. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | no seat memory and no ashtray have had some difficulty having a clear view when backing out | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | The trunk space is very small. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | No place for key. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Gas mileage. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Haven't found anything that I couldn't live with. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | like them all | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | No satellite radio. Dealer quoted \$550 to install. Price too high. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | heavy lifting back door, driver seat not raising quite enough | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Tailgate is heavy. Sometimes difficult to close. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | So far I like everything | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | No door guard, fabric stains easily. Liked my 4 Runner fabric better. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | The only thing I wish is that when the back seats are down, I wish they would lay flat. | 20070921 |
| 2008MY | HIGHLANDER | Features Liked Least | Lack of armrest in front. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Least | There is no outdoor temperature gauge. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Least | not enough hidden storage behind third seat for jumper cables atc. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Least | gas mileage; second row seats(middle seat)is uncomfortable with 3 passengers; | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Least | Appearance of rear headrests, limited storage behind 3rd row, a few cheap materials, ceiling material and plastic on storage compartment left of steering wheel. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Least | Very light color fabric on seats, no outside temperature I really miss this feature, I also ordered door molding to help protect doors. Signal for low fuel. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Least | Complex hands-free phone - bluetooth - voice set up. | 20070914 |

| |
|----------------------|
| |
| Features Liked Least |
| Features Liked Least |
| |
| Features Liked Least |
| |
| Features Liked Least |
| |
| Features Liked Least |
| |
| Features Liked Least |
| |
| Features Liked Least |
| Features Liked Least |

| | | | | |
|--------|------------|----------------------|--|----------|
| 2008MY | HIGHLANDER | Features Liked Least | Third row seat-for when I have extra teenagers, rear climate control, multiple CD changer-speakers, keyless start-push button, auto-lift on back-because it is heavy for me to close. Plenty of power-great control. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Least | I love everything about the Toyota. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Least | Sunglass holder, lack of storage space in back. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Least | Audio system, no cassette player, disc is fine but need cassette player. | 20070914 |
| 2008MY | HIGHLANDER | Features Liked Least | Back window opens. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Least | No tow package. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Least | For now the remote keyless entry for passenger doors. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Least | Shifting pattern, engine noise. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Least | Nothing noted yet. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Least | The payments Ha, Ha. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Least | Have not found one yet. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Least | nothing except the side moldings and mudguards should be standard equipment | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Least | navigation system - usability features lacking position of aux jacks in relation to gear shift static when using iPod and charging it | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Least | Ridge in hood seems to cause some difficulty in judging the front sides of the vehicle. I will adjust in time. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Least | THE FACT THAT YOU LEFT THE HOMELINK SYSTEM OUT OF THE CAR, NO FLOOR MATS, AND ROOF RACKS, ONLY THE RAILS. THESE ITEMS SHOULD BE STANDARD EQUIPMENT FOR THE VALUE OF THE CAR. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Least | Rear center seat is poorly designed. It's not wide enough to be comfortable. Lack of armrests in front seats similar to the ones in the rear. | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Least | Backing up seems to require more gas pedal than previous cars | 20070907 |
| 2008MY | HIGHLANDER | Features Liked Least | Uncomfortable riding | 20070907 |

| |
|----------------------|
| |
| Features Liked Least |
| Features Liked Least |
| Features Liked Least |
| |
| Features Liked Least |
| |
| Features Liked Least |
| Features Liked Least |
| Features Liked Least |