

From: Gary Heine/=TMS/Toyota.

Sent:10/4/2007 10:33 AM.

To: [-] "Greg Bryan" <greg_bryan@toyota.com>.

Cc: [-] Tim Davis/=TMS/Toyota.

Bcc: [-] .

Subject: Fw: Tacoma Surge.

Greg,
As mentioned Tim is developing a MIS for this concern

Regards,
Gary Heine
Quality Assurance Powertrain Manager
Toyota Customer Services Division
O- 310 468 2521
C- 310 977 0860
F- 310 381 7783

----- Forwarded by Gary Heine/TMS/Toyota on 10/04/2007 10:32 AM -----

Daichi Yamazaki/TEMA/Toyota
10/03/2007 11:46 PM
To Tim Davis/TMS/Toyota@Toyota
cc Akinori Ario/TEMA/Toyota@Toyota, Gary Heine/TMS/Toyota@Toyota, Koji Kawamura/TEMA/Toyota@Toyota,
Masaki Kobu/TEMA/Toyota@Toyota
Subject Re: Tacoma Surge

Tim-san,

I discussed with TMC and they do not have any C/M info as
dash out when turn on A/C.

Sorry, I can not analyze your data. maybe tomorrow...

If possible, please inform us more clear info. as customer complaint.
Is the cause of complaint A/C idle up ?

Regards,
Dean,

***** FOR THE CUSTOMER *****

<Attention>Don't forward this email.

Daichi (Dean) Yamazaki

Technical Engineering Group1
Customer Quality Engineering Center
Toyota Motor Engineering and Manufacturing
North America, Inc.

TEL : (310)468-6478
FAX : (310)468-6181
Cell : (310)292-8544
From Japan: add 801-1-above number
Time difference : Japan-16hours
E-mail : daichi_yamazaki@toyota.com

Tim Davis/TMS/Toyota

2007/10/03 17:52

To Daichi Yamazaki/TEMA/Toyota@Toyota, Akinori Ario/TEMA/Toyota@Toyota

cc

Subject Tacoma Surge

Hello Ario-san and Dean-san,

Here is the information I found about the Tacoma surge we discussed today.

Please let me know if you have any questions.

Tim Davis

Product Engineer

Quality Assurance - Powertrain

Toyota Motor Sales, U.S.A., Inc.

Phone: 310.468.6692

Fax: 310.974.5779