# STATEMENT AND Q&A REGARDING PRELIMINARY NHTSA INVESTIGATION OF REPORTS FOR TACOMA ACCELERATOR CONTROL SYSTEMS

(Information as of 10/03/07 v3)

**Statement:**
The National Highway Traffic Safety Administration ("NHTSA") has received consumer complaint allegations regarding the Accelerator Control System in certain 2007 model year Toyota Tacoma vehicles. NHTSA has not opened a formal investigation to look into these allegations. However, NHTSA is in the process of conducting a confirmation test on the 2007 model year Toyota Tacoma for Federal Motor Vehicles Safety Standards (FMVSS) 124 Accelerator Control Systems. Toyota is fully cooperating with the agency to support their testing efforts.

**Q1: When did NHTSA begin its FMVSS 124 Accelerator Control Systems testing?**
A1: On September 26, 2007, NHTSA sent Toyota an Information Request letter in preparation for their FMVSS 124 Accelerator Control Systems testing.

**Q2: What is FMVSS 124 Accelerator Control System testing?**
A2: The FMVSS 124 standard establishes requirements for the return of a vehicle's throttle to the idle position when the driver removes the actuating force from the accelerator control, or in the event of a severance or disconnection in the accelerator control system as specified in the FMVSS 124 standard.

**Q3: What seems to be the source of the problem?**
A3: NHTSA and Toyota are in the midst of their investigation. It is premature to comment on the results.

**Q4: How many Toyota Tacoma Accelerator Control System complaints has NHTSA received?**
A4: As this is not a NHTSA investigation, they have not formally advised us of the number of complaints they have received.

**Q5: Is this a recall?**
A5: No. This is not a recall.

**Q6: Didn't Toyota just recall Camry and Lexus ES 350 vehicles for an Accelerator Control System problem?**
A6: The Toyota Camry and Lexus ES 350 recall involved the Toyota Camry and Lexus ES 350 All Weather Floor Mats designed specifically for the driver's seating position in certain 2007 and early 2008 model year vehicles. If the optional Toyota Camry or Lexus ES 350 All Weather Floor Mat (either by itself or if it is placed on top of the existing carpeted floor mat) is not secured by the retaining hooks and the mat moves forward, it may interfere with the accelerator pedal returning to the idle position. If the mat is properly secured, it will not interfere with the accelerator pedal.

**Q7: Is the Tacoma equipped with the All Weather Floor Mat of a similar design?**
A7: The Toyota Tacoma All Weather Floor Mat is an optional accessory. Although the overall look of the All Weather Floor Mat may look similar to the Lexus ES 350 and Toyota Camry All Weather Floor Mats, differences in the shape, topographical features, and relation to vehicle interior components make them quite different.

**Q8: What if customers have questions or safety concerns regarding this issue, should they go to their dealer?**
A8: We remain confident in the safety of these vehicles, but if customers have any concerns at all they should feel free to contact the Toyota Customer Assistance Center at – 1-888-270-9371.