

CASE NUMBER	YEAR	MODEL	VIN	REPAIR MILEAGE	DTC CODE
TA073230435	2008	Avalon	4T1BK36B78U [REDACTED]	16	P0101
TA073230433	2002	Camry	4T1BF30K22U [REDACTED]	94941	
TA073230430	2002	Camry	4T1BF32K72U [REDACTED]	64352	P0765,P0768
TA073230427	2007	RAV4	JTMZK34V775 [REDACTED]	11994	
TA073230426	1996	Camry	4T1BF12K9TU [REDACTED]	140698	P1705
TA073230424	2007	RAV4	JTMZK34V775 [REDACTED]	11994	
TA073230420	2008	Corolla	1NXBR30EX8Z [REDACTED]	3661	P0604,P0607
TA073230419	2003	Corolla	1NXBR32E03Z [REDACTED]	48682	P0440
TA073230411	2007	RAV4	JTMBD33V175 [REDACTED]	2731	P0714
TA073230410	2006	Corolla	1NXBR32E46Z [REDACTED]	29213	
TA073230406	2007	GS350	JTHBE96S970 [REDACTED]	15294	P0751,P2714
TA073230403	2006	Sienna	5TDZA23C16S [REDACTED]	7643	P0500

DEALER CODE	REGION/AREA	SOURCE REGION	DISTRIC	STATUS	OWNER	REPAIR DATE
42293	GST	GST		0 CLOSED-FIXED	Steven Salik	17-Nov-07
4313	SFR	TMS		7 CLOSED-NOT RELIABLE	Motonobu Takeda	19-Nov-07
46091	PTL	TMS		6 OPEN	Jaime Angulo	19-Nov-07
4039	SFR	TMS		5 OPEN	Jaime Angulo	19-Nov-07
46088	PTL	TMS		2 CLOSED-NOT RELIABLE	Motonobu Takeda	19-Nov-07
4039	SFR	TMS		5 OPEN	Jaime Angulo	19-Nov-07
4528	LOS	TMS		8 CLOSED-FIXED	Motonobu Takeda	19-Nov-07
2037	DEN	TMS		6 OPEN	Jaime Angulo	19-Nov-07
20132	BOS	TMS		4 OPEN	Craig Parker	19-Nov-07
12086	CHI	TMS		2 OPEN	Jaime Angulo	19-Nov-07
60407	WES	TMS		2 OPEN	Jaime Angulo	19-Nov-07
37153	CAT	TMS		9 CLOSED-NOT RELIABLE	Jaime Angulo	19-Nov-07

TITLE

Engine/Hybrid System Engine Control Driveability Stalls/Quits P0101

Engine/Hybrid System Engine Control Unknown Stalls/Quits

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation P0765,P0768

(NULL)

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P1705

Drivetrain Automatic Transmission/Transaxle Shift Function Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0604,P0607

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0440

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0714

Engine/Hybrid System Engine Control Driveability Starting-No start

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0751,P2714

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0500

CASE CONDITION

Vehicle Will Not Accelerate When Pressing Accelerator, Found Bad Mass Air Flow Sensor, Replaced Sensor, Cleared Trouble Code Vehicle Fine... Trying To Send Pics. But My Computer Is Malfunctioning. >>> Case Closed By Saliks On [2007-11-20 14:27:54]

Cust States The Vehicle Have Low Idle (200 Rpm) After Engine Get Operation Temp. Short 2.2 And Long 0.0 ----- Takedam At [2007-11-19 16:51:24] ----- >>> Case Opened By Takedam On [2007-11-19 16:51:24] >>> Case Closed By Takedam On [2007-11-19 16:53:58]

Intermittent Problem This Car Was In Earlier Today And Had The Codes Return. I Can Go Into Active Test And Its Shifting Fine For Now. >>> Case Opened By Anguloj On [2007-11-19 16:40:06]

Whine Noise At 45-50 Mph Tech Has Verified Sound Tech Compared It With A New Car And Its There But Not As Loud ----- Anguloj At [2007-11-19 16:25:24] ----- >>> Case Opened By Anguloj On [2007-11-19 16:25:24]

Cust States The Vehicle Have Mil On 1st Replace Spd Sensor But Mil Came Back. ----- Takedam At [2007-11-19 16:23:14] ----- >>> Case Opened By Takedam On [2007-11-19 16:23:14] ----- Takedam At [2007-11-19 16:25:10] ----- >>> Case Closed By Takedam On [2007-11-19 16:25:10]

Test Drove Veh. With Cust, To Verify Noise, Noise Occurs At 40mph To 50 And Then Can't Hear. Verified Noise. Test Drove Like Veh. New Veh. Can Hear Same Noise But Not As Loud Whine Noise At 45-50 Mph Tech Has Verified Sound Tech Compared It With A New Car And Its There But Not As Loud ----- Anguloj At [2007-11-19 16:26:48] ----- >>> Case Opened By Anguloj On [2007-11-19 16:18:11]

Cust States The Vehicle Have Mil On And Could Not Going Over 30 Mph. Then Start Hard To Start. ----- Takedam At [2007-11-19 15:48:21] ----- >>> Case Opened By Takedam On [2007-11-19 15:48:21] >>> Case Closed By Takedam On [2007-11-19 15:51:39]

Initially It Came In With A No Power Concern Tech Replaced The Pump Vehicle Back With Check Engine Light On With A P0440 Tech Found Fuel Pump Seal Leaking And Now It Back With P0440 ----- Anguloj At [2007-11-19 15:44:49] ----- >>> Case Opened By Anguloj On [2007-11-19 15:44:49] Evap Test Reading

Step	Abs	1	2	3	4	5	6	7	8	9	10	11
762	755	761	762	744	754	742	754	761	762	762	762	762

----- Parkerc1 At [2007-11-20 07:23:28] ----- The Below Reading Pinched At Beginning Of Step 4

Reference	Mmhg-A	Mmhg-G
Step 1	0	762.732
Step 2	2	754.308
Step 3	0	760
Step 4	1	763
Step 5	-21.350	743
Step 6	-7.711	755
Step 7	-18.550	741
Step 8	-9.001	755
Step 9	0	761
Step 10	0	762
Step 11	0	763

----- Parkerc1 At [2007-11-20 08:03:46] ----- Still Dropped Vac ----- Anguloj At [2007-11-20 08:36:41] -----

>>> Case Opened By Parkerc1 On [2007-11-19 15:15:38] ----- Callback --- Parkerc1 At [2007-11-19 15:15:57] ----- Parkerc1 At [2007-11-19 15:15:57] -----

No Start, Has Com With Scanner, Has Spark, Pressure, No Injector Pulse ----- Anguloj At [2007-11-19 15:14:42] ----- >>> Case Opened By Anguloj On [2007-11-19 15:14:42]

Cust States The Vehicle Have Mil On. P2714 Is Pending, Tech Haven't Check Atf Level Due To Atf Temp Is Hi. Also Tech Could Not Duplicate This Mil Or Shifting Issue In His 5 Mile Test Drive. ----- Takedam At [2007-11-19 15:01:19] ----- >>> Case Opened By Takedam On [2007-11-19 15:01:19] ----- Takedam At [2007-11-19 15:27:40] ----- Tech Asking For A Fax Number ----- Anguloj At [2007-11-20 08:59:26] -----

Cs Mil On And Speed Int Inop ----- Anguloj At [2007-11-19 14:53:55] ----- >>> Case Opened By Anguloj On [2007-11-19 14:53:55] >>> Case Closed By Anguloj On [2007-11-19 14:53:55]

SUGGESTION

Verify Sparl Pulgs, Air Leakage, Perform Inj Vol Test. ----- Takedam At [2007-11-19 16:53:58] -----

Chk S4 Sol Circuit At Teht Ransmission ----- Anguloj At [2007-11-19 16:45:53] -----

Check Direct Clutch Speed Sensor Circuit. Re-Check Aftermarket Options. ----- Takedam At [2007-11-19 16:25:10] -----

Condition Under Investigation ----- Anguloj At [2007-11-19 16:26:48] -----

Check Stop Light System Cirucit & O2 Sensor Cirucit. If It Inthe Spec, Replace Engine Ecu W/ 2008 My. ----- Takedam At [2007-11-19 15:51:39] -----

Perform Evap Manual Test ----- Anguloj At [2007-11-19 15:44:49] ----- Redo Test While Pinching The Ccv At Begining Of Step 4. Get Abs And Gauge Reading. ----- Parkerc1 At [2007-11-20 07:23:28] ----- Run Evap Test And Pinc Purge At -20 In Step 5. ----- Parkerc1 At [2007-11-20 08:03:46] ----- Chk For Leak On Tank, May Have To Drop Tank ----- Anguloj At [2007-11-20 08:36:41] -----

Send In The Ffd. Active Test Trans Serial Number. ----- Parkerc1 At [2007-11-19 15:15:38] -----

Chk Power To The Injectors Chk Ecm Powers And Grounds ----- Anguloj At [2007-11-19 15:18:19] -----

Send Ffd To Qa_Toy.....Com Check Atf Level When Temp Is In The Range. Call Back Mil On Duplication Test Result W/Atf Level. We May Need Go'N See Depending On Test Result. ----- Takedam At [2007-11-19 15:27:40] ----- Gave Him Fax Number ----- Anguloj At [2007-11-20 08:59:26] -----

Wiggle Speed Sensor Signal Wiring Betwenn The Skid Control Ecu And The Ecm ----- Anguloj At [2007-11-19 14:53:55] -----

REPAIR

Tech Found Plastic On The Wire In The Maf. He Replaced The Sensor And Repaired Vehicle. ----- Saliks At [2007-11-20 14:27:54] -----

Bad Ecu ----- Takedam At [2007-11-19 15:51:39] -----

DIVISION NAME	CREATOR NAME	ORIGINAL OWNER	DEALER TECH INITIATED	DEALER TECH NAME	DEALER NAME
TOYOTA	Louis Perez	Steven Salik	y	Perez, Louis	North Park Toyota/Boerne
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Johnson, Jacob	Hobbie Auto Center
TOYOTA	Leonard Lord	Jaime Angulo	y	Lord, Leonard	Toyota Of Tri-Cities
TOYOTA	Jaime Angulo	Jaime Angulo	n	Belmar, Santos	Modesto Toyota World
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Cox, Lucas	Toyota Of Tacoma
TOYOTA	Santos Belmar	Jaime Angulo	y	Belmar, Santos	Modesto Toyota World
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Meji, Morris	North Bakersfield Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Marler, Kenny	Alexander Toyota
TOYOTA	Craig Parker	Craig Parker	n	Tierney, Robert	Boch Toyota South
TOYOTA	Jaime Angulo	Jaime Angulo	n	Arquiza, Bienvenido	Schaumburg Toyota
LEXUS	Motonobu Takeda	Motonobu Takeda	n	Gaitan, Manuel	Lexus Of Glendale
TOYOTA	Jaime Angulo	Jaime Angulo	n	Granger, Art	Dick Milham Toyota

QA DEPARTMENT NAME	CAUSE COMPONENT DESC	CAUSE SUB COMP DESC
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QAPowertrain		
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QAPowertrain	Engine	
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QAPowertrain		
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QAPowertrain		
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QAPowertrain	Clutch & Transmission	
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QAPowertrain		
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QAPowertrain	Engine	Emission Control Computer
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QAPowertrain		
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QAPowertrain		
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QAPowertrain		
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QAPowertrain		
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QAPowertrain		
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CAUSE CONDITION DESC	REPAIR ORDER NUM	TA CASE PRIORITY	SUBMITTED DATE	CLOSED DATE
	45424	NORMAL	19-Nov-07	20-Nov-07
	60248602	NORMAL	19-Nov-07	19-Nov-07
	188452	NORMAL	19-Nov-07	01-JAN-0001
	335435	NORMAL	19-Nov-07	01-JAN-0001
	199579	NORMAL	19-Nov-07	19-Nov-07
	335435	NORMAL	19-Nov-07	01-JAN-0001
Circuit - Open / Short	576770	NORMAL	19-Nov-07	19-Nov-07
	461311	NORMAL	19-Nov-07	01-JAN-0001
	292754	NORMAL	19-Nov-07	01-JAN-0001
	583680	NORMAL	19-Nov-07	01-JAN-0001
	86803	NORMAL	19-Nov-07	01-JAN-0001
	324402	NORMAL	19-Nov-07	19-Nov-07

MODIFIED DATE

20-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

20-Nov-07

19-Nov-07

19-Nov-07

20-Nov-07

19-Nov-07

TA073230399	2007 Yaris	JTDBT903771	[REDACTED]	23418
TA073230396	2007 Tacoma	5TELU42N87Z	[REDACTED]	14793 P0303,P0305
TA073230394	2004 Solara	4T1CA30PX4U	[REDACTED]	27515
TA073230374	2005 Tundra	5TBBT44165S	[REDACTED]	36593 NA
TA073230373				0
TA073230367	2004 MR2 Spyder	JTDFR320040	[REDACTED]	41198 P0860,P0942,P1646
TA073230366	2005 Corolla	2T1BR32E25C	[REDACTED]	18212 P0171
TA073230365	2006 Camry	4T1BE32K36U	[REDACTED]	8277

36052 PTL	TMS	5 CLOSED-FIXED	Craig Parker	19-Nov-07
2047 DEN	TMS	6 OPEN	Motonobu Takeda	19-Nov-07
24071 KCY	TMS	3 CLOSED-NOT RELIABLE	Jaime Angulo	19-Nov-07
42027 GST	GST	0 OPEN	Steven Salik	19-Nov-07
45086 CAT	TMS	8 CLOSED-TRAINING/INFO	Clayton Meyer	19-Nov-07
12116 CHI	CHI	5 OPEN	Harry Peterson	19-Nov-07
12130 CHI	TMS	1 OPEN	Craig Parker	19-Nov-07
33027 KCY	TMS	8 OPEN	Clayton Meyer	19-Nov-07

Drivetrain Manual Transmission/Transaxle Unknown Unspecified

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0303,P0305

Engine/Hybrid System Engine Control Driveability Unspecified

Drivetrain Automatic Transmission/Transaxle Unknown Vibration NA

INFO ONLY

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0860,P0942,P1646

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0171

Engine/Hybrid System Cooling Unknown Noise-Abnormal

The Trans Is Grinding When Goind 3rd At About 4000 Rpm. No Alterations To The Vehcile. The Shift Linkange Is Adjusted Correct And Tight. -----
- Parker1 At [2007-11-19 14:43:07] ----- >>> Case Opened By Parker1 On [2007-11-19 14:43:07] >>> Case Closed By Parker1 On [2007-11-19 14:43:37]

Cust States The Vehicle Have Hard To Start And At Time Of This Condition, Seems Like No Compression. This Condition Only Happen After Long Soak And Keep 1min, Also It Had Knok Noise. ----- Takedam At [2007-11-19 14:34:39] ----- >>> Case Opened By Takedam On [2007-11-19 14:34:39] ----- Takedam At [2007-11-19 14:38:47] -----

Tech Reflshed Ecm Per Tsb Tc006-05 And Now The Scanner Reads It As An 06 Model Year Original Cal Main 30605000 Sub=50606000 New Cal 30642100 50621100 ----- Anguloj At [2007-11-19 14:30:38] ----- >>> Case Opened By Anguloj On [2007-11-19 14:30:38] >>> Case Closed By Anguloj On [2007-11-19 14:30:38]

Shueder At 30 To 40mph >>> Case Opened By Saliks On [2007-11-19 13:53:46]

02 Rav4. Trans Was Replaced. Replaced Ecm. Customer Took It Somewhere Else When Repalace Trans To Reset Memory. Seeks To Know If Do Same. ----- Meyerc At [2007-11-19 13:53:23] ----- >>> Case Opened By Meyerc On [2007-11-19 13:53:23] >>> Case Closed By Meyerc On [2007-11-19 13:53:23]

See Previous Case. Mil On, New Hydraulic Unit, New Trans Control Module Code Come Back Tech States All Tcm Powers And Grounds Are Ok ----- Anguloj At [2007-11-19 13:46:09] ----- >>> Case Opened By Anguloj On [2007-11-19 13:46:09] ----- Anguloj At [2007-11-19 13:47:40] ----- Customer Sts After Repairs Took Vehicle Then Mil Came On And Would'T Go Into Reverse. Tech Sts When Active Test Pump If Any Pressure Is Built Up It Will Not Come On, But Has 9 Volts On Terminals 6 And 2. Tech Sts Pump Getting Hot Enough So Cannot Touch It. Battery Voltage Is 11v. ----- Callback --- Meyerc At [2007-11-20 06:28:16] ----- Dropping Pin 6 7v To Body Ground. ----- Callback --- Meyerc At [2007-11-20 07:12:56] ----- Tech Sts Hooked Battery Power To Pump And Will Not Run. ----- Meyerc At [2007-11-20 13:04:21] ----- Meyerc At [2007-11-20 13:09:30] -----

Cust States The Vehicle Have Mil On. Ffd F/T Short 0.74 / F/T Long 30.67 Tech Has Been Replaced A/F, Tsb Intake G/K, Engine Ecu, Swaped Maf From Known Good Vehicle, But Condition Did Not Change. ----- Takedam At [2007-11-19 13:44:21] ----- >>> Case Opened By Takedam On [2007-11-19 13:44:21] ----- Takedam At [2007-11-19 13:56:26] ----- Tech Pinched Pcv, Booster Hose, Purge Hose And Fuel Trims Did Not Drop Unsure Of Results From Last Advice Having Im Do It Again ----- Anguloj At [2007-11-20 09:19:03] ----- Pinch All Hoses At Same Time And Condition Didi Not Change. ----- Takedam At [2007-11-20 09:44:39] ----- Fuel Pressure Is 47psi Shop Doesnt Have Inj Cleaning Machine ----- Anguloj At [2007-11-20 12:01:10] ----- No Change When The Propane Inthe Crank Case. The Customer Is Reporting They Use Gas. The Plugs Look Fine, According To The Tech, He Does Not Know. Freez Frame Data_L_L Short_L 0.74% Long_L 36.64%_ Eng Temp_L 189_L Deg F lat_L 57_L Deg F Eng Run Time_L 156_L Seconds Tech Is Reporting The Gas Does Not Smell Right. The Customer Just Fill The Gas Tank. ----- Parker1 At [2007-11-20 13:32:01] -----

Customer Sts Gurgling Noise Slow Speeds Taking Off At Stops. ----- Meyerc At [2007-11-19 13:44:09] ----- >>> Case Opened By Meyerc On [2007-11-19 13:44:09]

Obtain The Serial Of The Trans. Replace The Transmission Assembly. ----- Parkerc1 At [2007-11-19 14:43:07] -----

Check Engine Compression And Fuel Pressure After Long Soak. ----- Takedam At [2007-11-19 14:36:41] -----

Replace The Ecm ----- Anguloj At [2007-11-19 14:30:38] -----

Tech Will Duplicate And Press Brake Pedal To Stop Lock Up. If So, He Will Replace The Trans And Convertor. ----- Saliks At [2007-11-19 14:03:16] -----

Tsb Is Available. ----- Meyerc At [2007-11-19 13:53:23] -----

Active Test The Pump And See What The Pressure Goes Up To Chk Voltage On Both Can Lines ----- Anguloj At [2007-11-19 13:47:40] -----

-- Do Voltage Drop From Pin 6 To Body Ground And And Pin 2 To Body Ground. Verfiy Where Voltage Drop Of 2-3v Is At, Also Address Llv Battery.

Check Voltage At Bc2 Pin 8 ----- Meyerc At [2007-11-20 06:36:26] ----- Tech Does Not Understand Why Is Losing 4 Volts In The System.

Tech Does Not Understand Voltage Drops In The Circuit, If Measure 7 Volts Across The Pump And Battery Voltage Is 11v, Tech Thinks The Pump Is

Using The Voltage. ----- Meyerc At [2007-11-20 07:12:56] ----- Case Open To Region Suggest Fts Be Involved In Repair Due To Tech

Not Understanding How Should Drop Battery Voltage Across The Pump, Not Only 7 To 9 Volts. ----- Meyerc At [2007-11-20 13:09:30] -----

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Advice Tech To Check All Air Leak From The Engine. (I.E. Pinch Off Purge Vsv, Pcv, Brake Booster Hose.) ----- Takedam At [2007-11-19

13:56:26] ----- Pinch Purge,Booste And Pcv Hoses At The Same Time See If Lt Trim Starts Dropping After About 5 Minutes Of Runing. If So

Then Start Up Pinching One At A Time And See If Start Going Up Again ----- Anguloj At [2007-11-20 09:19:03] ----- Check Fuel Pressure

(44 -50 Psi), Try Inj Cleaner If You Have Chance. ----- Takedam At [2007-11-20 09:44:39] ----- Take A Look At The Spark Plugs Shoot

Propan Into The Valve Cover And See If The Lt Trim Starts Moving Towards0% ----- Anguloj At [2007-11-20 12:01:10] ----- What Are The

Maf Readings At Idle And 2500? Clear The Fuel Trim See How Fast They Come Back. Run The Engine On Outside Fuel Source. ----- Parkerc1

At [2007-11-20 13:32:01] -----

Bleed System, Assure No Hc Issues ----- Meyerc At [2007-11-19 13:44:37] ----- ----- Meyerc At [2007-11-19 13:45:02] -----

Replaced Trans. ----- Parkerc1 At [2007-11-19 14:43:37] -----

Qae ----- Meyerc At [2007-11-19 13:44:09] -----

TOYOTA	Craig Parker	Craig Parker	n	Osborne, Chris	Lithia Toyota Scion
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Curley, Ricky	Bob Sellers Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Daugherty, Ryan	Reliable Toyota
TOYOTA	Sebastian Ramirez	Steven Salik	y	Ramirez, Sebastian	Frank Smith Toyota
	Clayton Meyer	Clayton Meyer	n	Gaskins, Daniel	Battlefield Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Seidel, Corey	Tyler Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Sabado, Stephen	Grossinger Toyota North
TOYOTA	Clayton Meyer	Clayton Meyer	n	Hauf, Kurt	Minot Chry & Toyota Cntr

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

TAS Exceptions

Reading a currently available TSB would have prevented the call

QAPowertrain

QAPowertrain

QAPowertrain

TAS Exceptions

Tech got the wrong QA Group and had to be transferred

59979 NORMAL	19-Nov-07	19-Nov-07
60197 NORMAL	19-Nov-07	01-JAN-0001
352012 NORMAL	19-Nov-07	19-Nov-07
96802 NORMAL	19-Nov-07	01-JAN-0001
NORMAL	19-Nov-07	19-Nov-07
40107 HIGH	19-Nov-07	01-JAN-0001
48987 NORMAL	19-Nov-07	01-JAN-0001
426010 NORMAL	19-Nov-07	01-JAN-0001

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

20-Nov-07

20-Nov-07

19-Nov-07

TA073230362	2006 Tacoma	5TETX22N76Z [REDACTED]	20702 P0412,P2441,P2445
TA073230360	2007 Tundra	5TBBV54137S [REDACTED]	11464
TA073230359	2008 xD	JTKKU10468J [REDACTED]	3900
TA073230356	2007 Camry	4T1BE46K17U [REDACTED]	2866
TA073230342	2004 Sienna	5TDZA23C84S [REDACTED]	50833
TA073230340	2006 Tacoma	5TEMU52N26Z [REDACTED]	28708 P2714
TA073230337	2007 Sienna	5TDZK23C57S [REDACTED]	5054 P0138
TA073230336	1999 Sienna	4T3ZF13CXXU [REDACTED]	83645 P0171,P0300,P0302,P0304,P0306
TA073230335			0
TA073230334	2005 Sequoia	5TDBT44A55S [REDACTED]	59000 P2714
TA073230328	2007 Camry	JTNBK46K973 [REDACTED]	19865
TA073230327	2005 Corolla	1NXBR32E25Z [REDACTED]	33505 P0138,P0219/5,P0420
TA073230325			0 P0401
TA073230324	2007 Tundra	5TFKT52197X [REDACTED]	50000 P0118

4417 SFR	TMS	6 CLOSED-FIXED	Jaime Angulo	19-Nov-07
30042 DEN	TMS	5 OPEN	Jaime Angulo	19-Nov-07
10078 SET	SET	0 CLOSED-NOT RELIABLE	Lewis Lower	19-Nov-07
28029 BOS	TMS	6 OPEN	Craig Parker	19-Nov-07
31145 NYR	TMS	4 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
31176 NYR	TMS	9 OPEN	Clayton Meyer	19-Nov-07
21112 CIN	TMS	1 OPEN	Clayton Meyer	19-Nov-07
31169 NYR	TMS	1 OPEN	Jaime Angulo	19-Nov-07
16060 CIN	TMS	7 CLOSED-WITHOUT RESOLUTION	Motonobu Takeda	19-Nov-07
2033 DEN	TMS	6 OPEN	Jaime Angulo	19-Nov-07
31135 NYR	TMS	8 CLOSED-TRAINING/INFO	Craig Parker	19-Nov-07
9043 SET	SET	0 INITIATED	Joseph Molin	19-Nov-07
31156 NYR	TMS	1 CLOSED-TRAINING/INFO	Clayton Meyer	19-Nov-07
34024 CIN	CIN	4 CLOSED-TRAINING/INFO	Johnny Holton	19-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0412,P2441,P2445

Engine/Hybrid System Engine Mechanical Unknown Unspecified

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Drivetrain Automatic Transmission/Transaxle Shift Function Engagement/slippage

Engine/Hybrid System Engine Control Driveability Hesitation/Stumble

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2714

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0138

Engine/Hybrid System Engine Control Driveability Runs Rough P0171,P0300,P0302,P0304,P0306

INFO ONLY

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2714

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Engine/Hybrid System Engine Control ECU MIL/Warning Light ON P0138,P0219/5,P0420

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0401

Engine/Hybrid System Engine Control Driveability Unspecified P0118

Tech Calling For Known Issues Mil On. Tech Found Hi Resistance On A10 Connector To Ground. (22 Ohms) ----- Takedam At [2007-11-19 13:38:36] ----- >>> Case Opened By Takedam On [2007-11-19 13:38:36] Tech States Ground Point Is Ok Has .8 Ohms ----- Anguloj At [2007-11-19 14:09:29] ----- ----- Callback --- Meyerc At [2007-11-20 10:02:46] ----- ----- Meyerc At [2007-11-20 10:02:46] ----- After Dtc'S Were Cleared Only P0412 Remain. Anotether Tech Is Now Working On The Vehicle, He Is Not Familiar With Air Injection Systems. ----- ---- Meyerc At [2007-11-20 10:04:19] ----- ----- Meyerc At [2007-11-20 10:12:52] ----- ----- Had High Resistance 60 Ohms. On W-B Ground. Eh Ground Was Ok. ----- Meyerc At [2007-11-20 13:14:54] ----- ----- Callback --- Meyerc At [2007-11-20 13:15:45] ----- ----- Meyerc At [2007-11-20 13:15:45] ----- Tech Got .2 Volts On The W-B Wires ----- Anguloj At [2007-11-20 13:48:25] ----- >>> Case Closed By Anguloj On [2007-11-20 13:48:25]

Extensive Engine Damage Some Rods Went Though The Block ----- Anguloj At [2007-11-19 13:32:22] ----- >>> Case Opened By Anguloj On [2007-11-19 13:32:22]

Transmission Shifting Very Hard While Driving And Making Noise At 20 Mph In Turns Did Not Find Any Codes And Was A Half Of Quart Low >>> Case Closed By Lowerl07 On [2007-11-20 05:51:48]

No Power Seems To Take Off In 2nd Or 3rd Gear. Harsh Back Shift On De-Cell. No Codes. ----- Parkerc1 At [2007-11-19 13:36:21] ----- >>> Case Opened By Parkerc1 On [2007-11-19 13:26:51]

The Customer Is Concerned That The Vehcile Hesites On Accelreation. Tech Could Not Duplaccate. The Customer And Tested, Was Not Duplccated. Trans Fluid Is Full. ----- Parkerc1 At [2007-11-19 13:17:11] ----- >>> Case Closed By Parkerc1 On [2007-11-19 13:17:11]

When In Panic Stops And Takeoff Under Accel And Then Spins The Tires. Trans Was Replaced June 2006. ----- Meyerc At [2007-11-19 13:09:18] ----- >>> Case Opened By Meyerc On [2007-11-19 13:09:18] ----- Meyerc At [2007-11-19 13:11:54] -----

Ff Shows .74v. On Rear, Fuel Trim Was Positive. ----- Meyerc At [2007-11-19 13:23:12] ----- >>> Case Opened By Meyerc On [2007-11-19 13:02:23] ----- Meyerc At [2007-11-19 13:23:37] -----

Swapped Coils With New, Same Condition. Also Replaced 3 Bank 2 Injectors With Known Good Ones, Same Condition. Fuel Pressure At 52psi And Fuel Sample Clean. Timing On Marks Also. Engine Is Actually Misfiring Right Now Inj Vol Test Doesnt Make A Diff Ffd: Ect=135 Lt Trim1=3.8% Lt Trim2=52.29% ----- Anguloj At [2007-11-19 13:09:50] ----- >>> Case Opened By Anguloj On [2007-11-19 13:00:11]

Cust States The Vehicle Have Ticking Noise When Start From Cold. 07 Tundra 5.7l ----- Takedam At [2007-11-19 12:57:48] ----- >>> Case Opened By Takedam On [2007-11-19 12:57:48] >>> Case Closed By Takedam On [2007-11-19 12:57:48]

2005 Sequoia, Mil On And Customer Sts Trans Not Shifting. Fluid Level Has Not Been Inspected. Customer Sts Was Sticking In Some Gear. ----- -- Meyerc At [2007-11-19 12:56:37] ----- >>> Case Opened By Meyerc On [2007-11-19 12:56:37] ----- Meyerc At [2007-11-19 13:03:17] ----- ----- Tech Found Some Chunk Material ----- Anguloj At [2007-11-20 10:40:41] -----

The Trans Flare When ----- Parkerc1 At [2007-11-19 12:45:19] ----- >>> Case Opened By Parkerc1 On [2007-11-19 12:45:19] >>> Case Closed By Parkerc1 On [2007-11-19 12:45:37]

New O2sen & A F R Sen &Ecm

97 Landcruiser. Egr And Vsv Were Changed. No Vacuum To Egr Vsv. Throttle Body Taken Off And It Is Clear. ----- Meyerc At [2007-11-19 12:42:38] ----- >>> Case Opened By Meyerc On [2007-11-19 12:42:38] >>> Case Closed By Meyerc On [2007-11-19 12:51:45]

Training Case >>> Case Opened By Holtonj On [2007-11-19 12:39:02] >>> Case Closed By Holtonj On [2007-11-19 13:37:25]

Check Ground Wire Hi Resistance Point. ----- Takedam At [2007-11-19 13:42:02] ----- Apply A Redundant Ground To A10 Terminal 1 At The Asv And Run The Auto Test. Any Codes? ----- Anguloj At [2007-11-19 14:09:29] ----- Tech To Verify If Dtc Exists In Active Test And Provide Redundant Ground To Asv As Suggested, Also Verify In Active Test If Pump Operates Appropriately, Pressure And A/F Ratio Changes. May Also Swap Driver With Known Good Car See If Dtc Still Resets. ----- Meyerc At [2007-11-20 10:12:52] ----- Find Source Of Higher Resistance, Also Use Voltage Drops Under Load. ----- Meyerc At [2007-11-20 13:14:54] -----
Contact Fts Regarding Engine Replacement ----- Anguloj At [2007-11-19 13:32:22] ----- ----- Anguloj At [2007-11-19 13:33:49] -----

Tech To Clear The Learned Memory And Drive And See If Shifting Calms Down. Use Chassis Ears To Determine If Noise Heard Is Actually Coming From Transaxle. ----- Lowerl07 At [2007-11-20 05:51:48] -----

Attempt To Shift With Scan Tool. Trans Serial. Snap Shot Of Concern And Attach To Reports. ----- Parkerc1 At [2007-11-19 13:36:21] -----

Drive With The Customer And Or Dupclate. ----- Parkerc1 At [2007-11-19 13:17:11] -----
Verify Fluid Level Is Correct, No Leakage To Transfer. Check Line Pressures Etc. ----- Meyerc At [2007-11-19 13:12:10] -----
Meyerc At [2007-11-19 13:12:30] -----

Poss A/F Issue. Verify No Exhaust Leaks. Assure O2 Not Reading Over 1v. Do Active Test Inj Volume At -12 Watch A/F Sensor Volage For Over 4v, Can Also Swap Ecm With Known Good Car See If Still Same Condition To Confirm A/F Issue. ----- Meyerc At [2007-11-19 13:23:12] -----

Save Ffd Cleare Code And See Which Comes Back ----- Anguloj At [2007-11-19 13:09:50] -----
That Is Character Of This Engine. Unless If It Not Loud As Something Broken Inside Engine Parts. ----- Takedam At [2007-11-19 12:57:48] -----

Drop Pan And Check For Debris, Any Excessive Amount Should Contact Dspm To Get Preapproval And Provide Serial Number. Otehrwise V/B And Solenoids May Fix. ----- Meyerc At [2007-11-19 13:03:17] ----- Replace The Transmission Call Back Sith Serial # ----- Anguloj At [2007-11-20 10:40:41] -----

Tc011-07: 07-8 Es350: U660e 6-Speed Fluid Level Inspection Recheck For Concern. ----- Parkerc1 At [2007-11-19 12:45:19] -----

Check Modulator For Damage. Vsv Bleeds Off Vacuum, Does Not Supply It. ----- Meyerc At [2007-11-19 12:51:45] -----
Test Case ----- Holtonj At [2007-11-19 12:41:24] -----

Fix The Hose That Goes To The Pressure Sensor ----- Anguloj At [2007-11-20 13:48:25] -----

Normal For This Engine. ----- Takedam At [2007-11-19 12:57:48] -----

TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Espinoza, Gerardo	Geweke Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Aguilar, Byron	Beaver Toyota Of Santa Fe
SCION	Christopher Dennis	Lewis Lower	y	Dennis, Christopher	Savannah Toyota
TOYOTA	James Szuch	Craig Parker	y	Szuch, James	Toyota Of Keene
TOYOTA	Craig Parker	Craig Parker	n	Raymond, John	Fox Toyota-Subaru
TOYOTA	Clayton Meyer	Clayton Meyer	n	Loconti, Louis	Interstate Toyota
TOYOTA	Richard Raveau	Clayton Meyer	y	Raveau, Richard	Fox Toyota
TOYOTA	James Quinlan	Jaime Angulo	y	Quinlan, James	Victory Toyota/Five Towns
	Motonobu Takeda	Motonobu Takeda	n	O'Rear, Adam	Hudson Toyota-Chrysler
TOYOTA	Clayton Meyer	Clayton Meyer	n	Smith, Daniel	Tim'S Buick-Pont-Gmc-Toy
TOYOTA	Craig Parker	Craig Parker	n	Tavares, Jason	New Rochelle Toyota
TOYOTA	Joseph Molin		y	Molin, Joseph	Expressway Toyota, Inc.
	Clayton Meyer	Clayton Meyer	n	Gilardi, Accursio	Plaza Toyota
TOYOTA	Richard Bowlby	Johnny Holton	y	Bowlby, Richard	Toyota Of Logan

QAPowertrain

QAPowertrain

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TAS Exceptions

Called for answer to customer's question

QAPowertrain

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QAPowertrain

QAPowertrain

	360350 NORMAL	19-Nov-07	20-Nov-07
	357403 NORMAL	19-Nov-07	01-JAN-0001
	242456 NORMAL	19-Nov-07	20-Nov-07
	395414 NORMAL	19-Nov-07	01-JAN-0001
	445385 NORMAL	19-Nov-07	19-Nov-07
	25274 NORMAL	19-Nov-07	01-JAN-0001
	441371 NORMAL	19-Nov-07	01-JAN-0001
	275224 NORMAL	19-Nov-07	01-JAN-0001
Customer Expectation Not Met	NORMAL	19-Nov-07	19-Nov-07
	NORMAL	19-Nov-07	01-JAN-0001
	159968 NORMAL	19-Nov-07	19-Nov-07
	279862 NORMAL	19-Nov-07	01-JAN-0001
	NORMAL	19-Nov-07	19-Nov-07
	1 NORMAL	19-Nov-07	19-Nov-07

20-Nov-07

19-Nov-07

20-Nov-07

19-Nov-07

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19-Nov-07

19-Nov-07

20-Nov-07

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19-Nov-07

19-Nov-07

19-Nov-07

TA073230323	2007 Tundra	5TFJV52137X [REDACTED]	1000
TA073230320	2008 Yaris	JTDJT923085 [REDACTED]	380
TA073230317	2007 IS350	JTHBE262472 [REDACTED]	17919 P0303
TA073230312	2007 ES350	JTHBJ46G372 [REDACTED]	19780
TA073230311	2001 LS430	JTHBN30F410 [REDACTED]	52203
TA073230309	2003 Camry	4T1BE30K53U [REDACTED]	40072 P0446
TA073230306	1999 Avalon	4T1BF18BXXU [REDACTED]	0 P0446
TA073230305	2008 Corolla	1NXBR32E98Z [REDACTED]	392 P0505
TA073230302	2007 Tundra	5TFCV54137X [REDACTED]	8832
TA073230299	2002 Solara	2T1FF28P52C [REDACTED]	73713 P0500
TA073230298	2007 Tundra	5TFBT54177X [REDACTED]	6136
TA073230294	2005 Corolla	2T1BR32E15C [REDACTED]	31514
TA073230293	2007 Tundra	5TFCT54157X [REDACTED]	8618
TA073230291	2007 Yaris	JTDJT903875 [REDACTED]	3063 P2118

41041 CIN	CIN	8 CLOSED-TRAINING/INFO	Johnny Holton	19-Nov-07
4185 SFR	TMS	3 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
61704 SOU	TMS	2 OPEN	Motonobu Takeda	19-Nov-07
64231 SOU	TMS	2 OPEN	Motonobu Takeda	19-Nov-07
63132 EAS	TMS	3 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
4226 SFR	SFR	1 INITIATED	Juan Ortiz	19-Nov-07
37083 CAT	TMS	8 OPEN	Craig Parker	19-Nov-07
9207 SET	SET	0 OPEN	Eric Carter	19-Nov-07
34044 CIN	CIN	5 CLOSED-TRAINING/INFO	Johnny Holton	19-Nov-07
37114 CAT	TMS	1 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
34073 CIN	CIN	5 CLOSED-TRAINING/INFO	Johnny Holton	19-Nov-07
16051 CIN	TMS	7 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
34077 CIN	CIN	5 CLOSED-TRAINING/INFO	Johnny Holton	19-Nov-07
37162 CAT	TMS	6 CLOSED-WITHOUT RESOLUTION	Jaime Angulo	19-Nov-07

Engine/Hybrid System Engine Control Driveability Unspecified

Drivetrain Manual Transmission/Transaxle Unknown Unspecified

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0303

Engine/Hybrid System Engine Mechanical Unknown Condition-Not-Listed

Engine/Hybrid System Engine Control Driveability Engine Knock

Engine/Hybrid System Emission Control Charcoal Canister Abnormal Operation P0446

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0446

Engine/Hybrid System Engine Control Driveability MIL/Warning Light ON P0505

Engine/Hybrid System Engine Control Driveability Unspecified

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0500

Engine/Hybrid System Engine Control Driveability Unspecified

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Engine/Hybrid System Engine Control Driveability Unspecified

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2118

Training Case >>> Case Opened By Holtonj On [2007-11-19 12:38:44] >>> Case Closed By Holtonj On [2007-11-19 13:37:01]
Tech Was Advised To Open A Case By Fts Jim Cust Is Reporting That The Trans Is Popping Out Of 4th Gear On Acceleration. Tech Can Not Duplciate
And The Fluid Is Full. No Alteration. ----- Parkerc1 At [2007-11-19 12:37:50] ----- >>> Case Opened By Parkerc1 On [2007-11-19
12:37:50] ----- Parkerc1 At [2007-11-19 12:41:11] ----- >>> Case Closed By Parkerc1 On [2007-11-19 12:41:11]
Cust States The Vehicle Have Mil On. Cleared Ffd, Tech Did Not Remember When Mil On Fron Ffd. ----- Takedam At [2007-11-19 12:35:08] -----
----- >>> Case Opened By Takedam On [2007-11-19 12:35:08] ----- Takedam At [2007-11-19 12:39:45] -----
Knocking Noise In Engine W/Cold Under Lite Acceleration, No Noise W/Warm Condition. ----- Takedam At [2007-11-19 12:46:46] -----
>>> Case Opened By Takedam On [2007-11-19 12:31:40]
The Customer Is Concerned About Engine Ping. ----- Parkerc1 At [2007-11-19 12:30:17] ----- >>> Case Opened By Parkerc1 On [2007-
11-19 12:30:17] >>> Case Closed By Parkerc1 On [2007-11-19 12:30:46]
P0446 Evap Syst Vent Ctrol. Intermittent
Canister Has Been Replaced Also Tsb Was Done. Car Has Very High Fue Level. ----- Meyerc At [2007-11-19 12:25:59] ----- >>> Case
Opened By Meyerc On [2007-11-19 12:25:59] ----- Meyerc At [2007-11-19 12:36:54] ----- Tech Found Holes In The Orvr Line, Tech
Replaced And The Code Now Being Set Is A 446. All Of The Tsb Are Done. Tech Is Reporting The Code Will Set A Speed. The System Will Pull Into A
Vac Very Quickly. ----- Parkerc1 At [2007-11-20 12:32:42] -----
Intermittant Mil, No Performance Complaint. Light On And Off During Single Drive Cycle. Air Induction, Pcv Syst Ok. Idle Stab Operation Appears
Normal. Responds To Change In Demand. >>> Case Opened By Cartere2 On [2007-11-19 12:25:14]
Training Case >>> Case Opened By Holtonj On [2007-11-19 12:21:45] >>> Case Closed By Holtonj On [2007-11-19 13:36:30]
Tech Found 9 Volts On The Input To The Ecm. ----- Parkerc1 At [2007-11-19 12:20:26] ----- >>> Case Opened By Parkerc1 On [2007-11-
19 12:20:26] >>> Case Closed By Parkerc1 On [2007-11-19 12:20:26]
Training Case >>> Case Opened By Holtonj On [2007-11-19 12:18:13] >>> Case Closed By Holtonj On [2007-11-19 13:36:04]
Speedo Bounces Up And Down, Esp. On Decel. Found Speedo Driven Gear Worn Down. Found Excessive Movement In Differential Which Is Root
Cause Of Speedo Problem. Trans Is Reman Replaced 12/13/06. ----- Parkerc1 At [2007-11-19 12:27:45] ----- >>> Case Closed By
Parkerc1 On [2007-11-19 12:27:45]
Test Case ----- Holtonj At [2007-11-19 12:19:26] ----- >>> Case Opened By Holtonj On [2007-11-19 12:15:16] >>> Case Closed By
Holtonj On [2007-11-19 12:45:04]
Tech Is Reporting The Check Etcs Fuse (2) Or +Bm (A21-3) - Body Ground 3-A3 Has 2.7 Ohms And Rm Wants 10k Or Higher. ----- Parkerc1 At
[2007-11-19 12:12:27] ----- >>> Case Opened By Parkerc1 On [2007-11-19 12:12:27] >>> Case Closed By Parkerc1 On [2007-11-19 12:14:40]
Tech Tried A Known Good Ecm And The Codes ----- Anguloj At [2007-11-19 13:19:29] -----

Test Case ----- Holtonj At [2007-11-19 12:40:33] -----

No Matches. Dupclate The Concern. ----- Parkerc1 At [2007-11-19 12:41:11] -----

Verify Misfire, (May Need Soak And Start From Cold). Send Ffd When You Duplivate Misfire. ----- Takedam At [2007-11-19 12:39:45] -----

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Swap Engine Mount From Known Good Vehicle To Eliminate Engine Mount Issue. And Use Stethoscopeto To Confirem The Noise Coming From Block Or Other Parts. ----- Takedam At [2007-11-19 12:46:46] -----

Advise The Customer High Test Gas. Check Carbon Build. ----- Parkerc1 At [2007-11-19 12:30:17] -----

Run Evap Test Ad Described. ----- Meyerc At [2007-11-19 12:36:54] ----- Check For Restriction On The Vent Line. ----- Parkerc1 At [2007-11-20 12:32:42] -----

Try An Engine Ecm ----- Cartere2 At [2007-11-20 11:21:19] -----

Test Case ----- Holtonj At [2007-11-19 12:28:53] -----

Check For Abs For Codes. Check Trans Make Scope The Input To Ecm. ----- Parkerc1 At [2007-11-19 12:20:26] -----

Test Case ----- Holtonj At [2007-11-19 12:27:19] -----

Trans Serial Number. Replace The Trns And Driven Gear. ----- Parkerc1 At [2007-11-19 12:27:45] -----

Test Case ----- Holtonj At [2007-11-19 12:19:26] -----

Find Short To Ground. ----- Parkerc1 At [2007-11-19 12:12:27] ----- Tech To Get A New Ecm ----- Anguloj At [2007-11-19 13:19:29] -----

TOYOTA	Tim Martin	Johnny Holton	y	Martin, Tim	Rivergate Toyota, Inc.
TOYOTA	Craig Parker	Craig Parker	n	Prow, Gordon	Thompson'S Toyota Of
LEXUS	Motonobu Takeda	Motonobu Takeda	n	Hugson, Chris	Price Leblanc Lexus
LEXUS	David Hall	Motonobu Takeda	y	Hall, David	Lexus Of Clear Lake
LEXUS TOYOTA	Craig Parker Juan Ortiz	Craig Parker	n y	Markovic, Vasko Ortiz, Juan	Lexus Of Queens Stevens Creek Toyota
TOYOTA	Clayton Meyer	Clayton Meyer	n	Medina, Carlos	Lancaster Toyota
TOYOTA TOYOTA	Gary Weaver Brad Peters	Eric Carter Johnny Holton	y y	Weaver, Gary Peters, Brad	Germain Toy. Of Sarasota Performance Toyota
TOYOTA TOYOTA	Craig Parker Mark Obringer	Craig Parker Johnny Holton	n y	Stock, Pete Obringer, Mark	Conicelli Toyota Walker Toyota
TOYOTA	Jon Drechsel	Craig Parker	y	Drechsel, Jon	Oxmoor Toyota
TOYOTA	Brad Malott	Johnny Holton	y	Malott, Brad	Joseph Airport Toyota
TOYOTA	Craig Parker	Craig Parker	n	Persico, John	Spitzer Toyota

QAPowertrain

	1 NORMAL		19-Nov-07	19-Nov-07
	95802 NORMAL		19-Nov-07	19-Nov-07
	648878 NORMAL		19-Nov-07	01-JAN-0001
	200609 NORMAL		19-Nov-07	01-JAN-0001
	20764 NORMAL		19-Nov-07	19-Nov-07
	619606 NORMAL		19-Nov-07	01-JAN-0001
	NORMAL		19-Nov-07	01-JAN-0001
	230793 NORMAL		19-Nov-07	01-JAN-0001
#00001	NORMAL		19-Nov-07	19-Nov-07
	463627 NORMAL		19-Nov-07	19-Nov-07
	1 NORMAL		19-Nov-07	19-Nov-07
	980643 NORMAL		19-Nov-07	19-Nov-07
	1 NORMAL		19-Nov-07	19-Nov-07
	115405 NORMAL		19-Nov-07	19-Nov-07

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19-Nov-07

TA073230288	1998 Supra	JT2DE82A9W1 [REDACTED]	25986
TA073230286	2004 Corolla	2T1BR32E34C [REDACTED]	59658 P0012
TA073230283	2007 Tundra	5TBBV54197S [REDACTED]	9700
TA073230281	2007 FJ Cruiser	JTEBU11F170 [REDACTED]	9500 P0705
TA073230277	2002 RAV4	JTEHH20V920 [REDACTED]	119785 P0755
TA073230273	2006 Tundra	5TBET34156S [REDACTED]	32676
TA073230267	2007 IS250	JTHCK262872 [REDACTED]	3027 P0172,P0175
TA073230263	2004 Camry	4T1BE32K74U [REDACTED]	24602
TA073230261	2000 Tacoma	4TASN92N4YZ [REDACTED]	127626
TA073230259	2005 Tundra	5TBET38145S [REDACTED]	42791
TA073230257	2006 4Runner	JTEBU17R860 [REDACTED]	50010 P0345

22046 CHI	CHI	9 OPEN	Michael Horejsi	19-Nov-07
31158 NYR	TMS	6 CLOSED-FIXED	Tom Steger	19-Nov-07
41041 CIN	CIN	8 CLOSED-TRAINING/INFO	Johnny Holton	19-Nov-07
20117 BOS	TMS	4 OPEN	Clayton Meyer	19-Nov-07
27015 DEN	TMS	3 OPEN	Tom Steger	19-Nov-07
45078 CAT	TMS	9 CLOSED-NOT RELIABLE	Jaime Angulo	19-Nov-07
63203 SOU	TMS	5 OPEN	Clayton Meyer	19-Nov-07
46063 PTL	TMS	2 CLOSED-FIXED	Craig Parker	19-Nov-07
4359 LOS	TMS	7 OPEN	Jaime Angulo	19-Nov-07
4576 LOS	TMS	9 OPEN	Cole Stutz	19-Nov-07
4203 SFR	TMS	6 OPEN	Jaime Angulo	19-Nov-07

Drivetrain Manual Transmission/Transaxle Unknown Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0012
Engine/Hybrid System Engine Control Driveability Unspecified

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0705

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0755

Engine/Hybrid System Intake/Exhaust Exhaust Pipe Abnormal Smell

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0172,P0175

Drivetrain Automatic Transmission/Transaxle Shift Function Engagement/slippage

Engine/Hybrid System Engine Control Driveability Starting-Hard Start/Long Crank

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0345

Trans Issue. Customer Sts Clunk Noise In Second Gear. Put New Transmission In, Installed Used Stock Clutch Adn Flywheel. Took Trans Back Out Inspected Clutch And Flywheel, Installed Aftermarket Clutch And Pressure Plate And Flywheel. Pulled Trans Again, Install Another New One And Grinds. ----- Meyerc At [2007-11-19 12:05:21] ----- >>> Case Opened By Meyerc On [2007-11-19 12:05:21] If Clutch Pushed In No Noise, If Lett Out In Gear Or Neutral There Is A Grinding Noise. Runout On Flywheel Seemed Ok. No Visible Wobble To Flywheel. Did Not Inspsect Crank. Shifts Seem Ok, But Very Loud Grinding. ----- Meyerc At [2007-11-19 12:07:58] ----- Meyerc At [2007-11-19 12:08:54] ----- Tech Says Still Cannot Find Cause Of Condition. ----- Meyerc At [2007-11-19 13:50:14] ----- Jim Original Tech Diagnosed As Transmission. Second Trans Made Same Exact Noise So He Put 2 More Transmissions In. ----- Callback --- Juskod At [2007-11-20 09:46:57] ----- Juskod At [2007-11-20 09:46:57] ----- Juskod At [2007-11-20 10:55:35] ----- Tech Noted He Ran Active Test And Car Stalled- Tech Noted Customer Complained That Mil Came On And Went Out By Itself- Tehc Noted Codes Stored In ----- Stegert At [2007-11-19 12:03:49] ----- >>> Case Opened By Stegert On [2007-11-19 12:03:49] >>> Case Closed By Stegert On [2007-11-19 12:03:49]

Training Case >>> Case Opened By Holtonj On [2007-11-19 12:01:11] >>> Case Closed By Holtonj On [2007-11-20 06:25:03]

First Time In Cleared Dtc And Replaced Nsw Switch. Came Back With Same Dtc. No Aftermarket Equipment Seen. Ff Data Seemed To Indicate Reverse Adn Neutral Was On At Same Time. ----- Meyerc At [2007-11-19 11:57:37] ----- >>> Case Opened By Meyerc On [2007-11-19 11:57:37] ----- Meyerc At [2007-11-19 12:02:02] -----

1st- P0755- Transmisison Had Metallic In Looked Like Metallicv Paint- Cleaned /Flushed- Drives About 2 1 Day- Jerking No Power- Cleaned Connectors - Drove 40 Miles- Seemed Ok- Customer Drive About 1 Day Retured Again Tehc Noted He Found Tsb Today ----- Stegert At [2007-11-19 11:55:09] ----- >>> Case Opened By Stegert On [2007-11-19 11:55:09]

Has Sulfur Smell Tech States All Basics Are Ok. ----- Anguloj At [2007-11-19 11:53:30] ----- >>> Case Opened By Anguloj On [2007-11-19 11:53:30] ----- Anguloj At [2007-11-19 11:54:52] ----- >>> Case Closed By Anguloj On [2007-11-19 11:54:52]

Mil On. No Driveability Concerns. Live And Freeze Fram Fuel Trims -20%. Car Is Post C/M. If Take Off Oil Cap Fuel Trims Go Towards Zero. ----- Meyerc At [2007-11-19 12:21:48] ----- >>> Case Opened By Meyerc On [2007-11-19 11:46:10]

U241 Transmission. Transmission Will Flare At Times Then Shift Hard. Ecm Has Been Flashed To Latest Update. Trans Fluid Level Okay At Proper Temp. During The 2-3 Shift. No Codes. Tech Re flashed The Computer Under Eg024-04 Just To Have The Latest Cal. The Fluid Is Full And Clean. ----- Parkerc1 At [2007-11-19 11:55:11] ----- >>> Case Opened By Parkerc1 On [2007-11-19 11:41:35] ----- Callback --- Takedam At [2007-11-20 15:36:30] ----- Takedam At [2007-11-20 15:36:30] ----- Send Snapshot ----- Takedam At [2007-11-20 15:45:37] ----- K030912868 ----- Parkerc1 At [2007-11-20 16:13:11] ----- >>> Case Closed By Parkerc1 On [2007-11-20 16:13:11]

Hard Start On A Hot Soak At Times Maintains Fuel Pressure No Codes, ----- Anguloj At [2007-11-19 11:38:43] ----- >>> Case Opened By Anguloj On [2007-11-19 11:38:43]

Shudder Between 4th And 5th 31-32 Mph Happens Under Light Throttle Input. Happens 1-3 Seconds. Does Not Do It With O/D Switch Off ----- Stutzc At [2007-11-19 11:38:18] ----- Stutzc At [2007-11-19 11:40:14] -----

Mil On ----- Anguloj At [2007-11-19 11:34:10] ----- >>> Case Opened By Anguloj On [2007-11-19 11:34:10]

Verify Alignment Dowels In Bellhousing. Try Known Good Shifter And Linkage. Verify No Excessive Movement Of Crank. ----- Meyerc At [2007-11-19 12:10:45] ----- Meyerc At [2007-11-19 12:13:11] ----- 763-427-3200 Andrew. ----- Meyerc At [2007-11-19 12:18:56] ----- Case Open To Region, Suggest Fts Be Involved In Repair, Expensive Cost Of Repairs For Warranty Returns. ----- Meyerc At [2007-11-19 13:50:14] ----- First Noted Customer Is Very Young And New To This Car. Suspect There Was Nothing Wrong With Car Originally. 1-2 Shift Is Clunky Expecially If Revved More Than 4k Then Shifted Even Moderately. Other Tech Jim Installed Trans Because He Thought Normal Trans Rattle (Characteristic Of V160 Due To Large Gear Backlash) Was A Problem. Noise Went Away When Clutch Depressed Or Driving. New Trans Did Same Thing So Installed A 2nd Trans And Also A Lightened Alumimnum Fidanza Non-Dampened Flywheel And Exeddy Clutch. Noise At Idle Was Really Loud As It Will Be Without The Dual Mass Flywheel And So A 3rd Trans Was Installed. The Third Trans Has A Strange Noise At Low Speed Driving. Andy Now Technician. Explained To Check Clutch T/O Bearing Installation. Clutch Is Pull Type And If Clutch To T/O Bearing Sleeve Is Installed

Tech To Replace Vvti Unit Assembly Offlow Tsb For '05 ----- Stegert At [2007-11-19 12:03:49] -----
Test Case ----- Holtonj At [2007-11-19 12:24:08] -----

Verfiy Ff Data. Verfiy No Mods To Wiring. Check Nsw/Pnp And Reverse Signals Wire Voltages. ----- Meyerc At [2007-11-19 11:59:42] -----
- ----- Meyerc At [2007-11-19 12:02:02] -----

Tech To Follow Tsb - Replace Ecm And Then Test Drive Transmission To See If Ok- ----- Stegert At [2007-11-19 11:55:09] -----

Try Different Brand Gas ----- Anguloj At [2007-11-19 11:54:52] -----
Change Oil And Filter. Issue Under Investigation. ----- Meyerc At [2007-11-19 12:23:41] ----- Meyerc At [2007-11-19 12:24:21] -----

Check And Adjust The Linkage. Trans Serial Number Snap Shot Mph, Transinsom Ifo, Tp, Rpm. ----- Parkerc1 At [2007-11-19 11:55:11] -----
---- Confirmed 1 To 2 Flare From Snapshot Obtain The Serial Number. ----- Takedam At [2007-11-20 15:45:37] ----- Contact The Dpsm /
Dsm For Preapproval Of Transmission And Torque Converter Replacement. Flush The Prewarmer/Cooler. ----- Parkerc1 At [2007-11-20 16:13:11] -----

Record Scanner Data Snap Shot When Hard Start ----- Anguloj At [2007-11-19 11:38:43] -----
Possible Flex Lockup Shudder. Jumper Brake Switch And See If Problem Goes Away. If So Rr Atm And Tc ----- Stutzc At [2007-11-19 11:38:18] -----

Clear Codes And Do Wiggle Test On The Vvt Sensor Wires ----- Anguloj At [2007-11-19 11:34:10] -----

Replaced Transmission. ----- Parkerc1 At [2007-11-20 16:13:11] -----

TOYOTA	Clayton Meyer	Clayton Meyer	n	Spaniol, Andrew	Carlson Toyota
TOYOTA	Tom Steger	Tom Steger	n	Chirinos, Jose	Dch Wappingers Falls Toy.
TOYOTA	Ronald Traughber	Johnny Holton	y	Traughber, Ronald	Rivergate Toyota, Inc.
TOYOTA	Clayton Meyer	Clayton Meyer	n	Kitrell, Todd	Herb Chambers Mid-State
TOYOTA	Tom Steger	Tom Steger	n	Frieson, Larry	Carson City Toyota/Scion
TOYOTA	Jaime Angulo	Jaime Angulo	n	Richards, Gary	Rk Toyota
LEXUS	Dave Murray	Clayton Meyer	y	Murray, Dave	Johnson Lexus Of Raleigh
TOYOTA	Ken Swinehart	Craig Parker	y	Swinehart, Ken	Bob Bridge Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Reyes, Hector	Moss Bros. Toyota
TOYOTA	Cole Stutz	Cole Stutz	n	Ngu, Hoa	Kearny Mesa Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Blas, Mike	Fairfield Toyota

QAPowertrain

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QAPowertrain

173294 HIGH	19-Nov-07 01-JAN-0001
173260 NORMAL	19-Nov-07 19-Nov-07
1 NORMAL	19-Nov-07 20-Nov-07
273918 NORMAL	19-Nov-07 01-JAN-0001
143813 NORMAL	19-Nov-07 01-JAN-0001
88667 NORMAL	19-Nov-07 19-Nov-07
378297 NORMAL	19-Nov-07 01-JAN-0001
874145 NORMAL	19-Nov-07 20-Nov-07
622072 NORMAL	19-Nov-07 01-JAN-0001
379564 NORMAL	19-Nov-07 01-JAN-0001
118409 NORMAL	19-Nov-07 01-JAN-0001

20-Nov-07

19-Nov-07
20-Nov-07

19-Nov-07

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19-Nov-07

20-Nov-07

19-Nov-07

19-Nov-07
19-Nov-07

TA073230256	2007 Tundra	5TFBV54117X	[REDACTED]	4739
TA073230252	2004 Tundra	5TBRT34104S	[REDACTED]	58196
TA073230249	2007 Tundra	5TBDV54167S	[REDACTED]	5035
TA073230246	2008 Avalon	4T1BK36B48U	[REDACTED]	2700 P2241
TA073230242	2002 Camry	4T1BE32K32U	[REDACTED]	58662 P0141,P0753,P0758,P1760
TA073230240	2003 Matrix	2T1KR32E23C	[REDACTED]	50045
TA073230237	2006 Corolla	1NXBR32E26Z	[REDACTED]	28127 P043E,P043F,P2401,P2402,P2419
TA073230235	2007 Avalon	4T1BK36B47U	[REDACTED]	4579 P0138
TA073230232	2005 Avalon	4T1BK36B35U	[REDACTED]	34394
TA073230228	2005 4Runner	JTEBU17R350	[REDACTED]	43723 P0430
TA073230226	2006 Tacoma	5TENX22N66Z	[REDACTED]	22039
TA073230221	2006 Tacoma	5TELU42N16Z	[REDACTED]	24848
TA073230215	2007 Camry	4T1BK46K37U	[REDACTED]	22476 P0174
TA073230213	2006 Highlander	JTEEP21A460	[REDACTED]	23222 P0766
TA073230209	2007 Yaris	JTDJT923375	[REDACTED]	37544
TA073230208	2008 Sienna	5TDZK22C28S	[REDACTED]	419 P0301

9183 SET	SET	0 CLOSED-NOT RELIABLE	Lewis Lower	17-Nov-07
4112 LOS	TMS	6 CLOSED-TRAINING/INFO	Cole Stutz	19-Nov-04
18010 BOS	TMS	7 OPEN	Jaime Angulo	17-Nov-07
16005 CIN	TMS	9 OPEN	Motonobu Takeda	19-Nov-07
42246 GST	GST	0 OPEN	Keith Brasovan	19-Nov-07
30041 DEN	TMS	5 CLOSED-NOT RELIABLE	Jaime Angulo	19-Nov-07
43016 DEN	TMS	4 OPEN	Motonobu Takeda	19-Nov-07
22030 CHI	TMS	9 CLOSED-FIXED	Tom Steger	19-Nov-07
4077 SFR	TMS	3 CLOSED-NOT RELIABLE	Jaime Angulo	19-Nov-07
11034 PTL	TMS	7 OPEN	Jaime Angulo	19-Nov-07
31119 NYR	TMS	6 CLOSED-FIXED	Jim Rosasco	19-Nov-07
4077 SFR	TMS	3 CLOSED-FIXED	Motonobu Takeda	19-Nov-07
43019 DEN	TMS	4 OPEN	Jaime Angulo	19-Nov-07
45076 CAT	TMS	9 OPEN	Clayton Meyer	19-Nov-07
4182 LOS	TMS	9 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
45079 CAT	TMS	4 OPEN	Motonobu Takeda	19-Nov-07

Engine/Hybrid System Engine Mechanical Unknown Engine Knock

Drivetrain Drive Shaft/Propeller Shaft Unknown Leak
Drivetrain Automatic Transmission/Transaxle Unknown Vibration

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2241

Engine/Hybrid System Engine Control ECU MIL/Warning Light ON P0141,P0753,P0758,P1760

Drivetrain Manual Transmission/Transaxle Unknown Unspecified

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P043E,P043F,P2401,P2402,P2419

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0138

Steering Power Assist Systems Fluid Leak
Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0430

Drivetrain Drive Shaft/Propeller Shaft Unknown Vibration

Engine/Hybrid System Engine Mechanical Fluid Leak
Engine/Hybrid System Engine Control Unknown MIL/Warning Light ON P0174

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0766

Engine/Hybrid System Engine Control Driveability Starting-No start

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0301

Veh At Dealership Since 11/1 Have Ordered Short Block And Gasket Set. Block Here 2 Weeks Gaskets On Back Order. Need To Resolve Before Lemon Law Involved. >>> Case Closed By Lowerl07 On [2007-11-19 12:30:30]

Slip Yoke Leaking, Tsb #Tc007-06 Calls For Replacing Yoke Assy. However, I Was Told In The Automatic Trans Class That We Are Supposed To Replace Drive Shaft. >>> Case Closed By Stutzc On [2007-11-19 11:31:56]

Shutter When Lock Up Converter Disengages Down Shifting 6 To 5th Gear. >>> Case Opened By Anguloj On [2007-11-19 11:20:36]

Cust States The Vehicle Have Mil On. A/F & Ecu Replaced By Other Dlr (Ta072900013) And Condition Did Not Change. >>> Case Opened By Takedam On [2007-11-19 11:18:02] ----- Takedam At [2007-11-19 11:34:21] -----

Car Would Accelerate, And There Were About 7 Codes. Found Alt Was Putting 19volts. Computer Was Bad And Intergration ... >>> Case Opened By Brasovk07 On [2007-11-19 11:12:08]

Trans Doesnt Have 4th Or Fifth Gear Trans Case Is Leaking Fro The Top Tech States Trans Is Making A Bad Noise ----- Anguloj At [2007-11-19 11:11:34] ----- >>> Case Opened By Anguloj On [2007-11-19 11:11:34] >>> Case Closed By Anguloj On [2007-11-19 11:12:33]

Eg002-06 Done Canister Repalced. Tech Repalced Canister Again, Same Dtc'S. ----- Meyerc At [2007-11-19 11:09:42] ----- >>> Case Opened By Meyerc On [2007-11-19 11:09:42] ----- Meyerc At [2007-11-19 11:13:37] ----- Meyerc At [2007-11-19 11:16:26] ---
----- Tech Is Not Sure Pump Is On Or Off. ----- Callback --- Takedam At [2007-11-19 16:08:12] ----- Takedam At [2007-11-19 16:08:12] ----- Ecu Mppm Did Not Have 12v. ----- Takedam At [2007-11-20 07:15:27] -----

Tech Noted That Replaced Bank 1 Sensor 2 - Oxygen Sensor First Time In For P0138- Tech Noted Car Returned With Same Dtc ----- Stegert At [2007-11-19 11:08:30] ----- >>> Case Opened By Stegert On [2007-11-19 11:08:30] >>> Case Closed By Stegert On [2007-11-19 11:08:30]

Power Steering Pump Leaking >>> Case Opened By Anguloj On [2007-11-19 11:03:40] ----- Anguloj At [2007-11-19 11:05:16] ----- >>> Case Closed By Anguloj On [2007-11-19 11:05:16]

Mil On, ----- Anguloj At [2007-11-19 10:52:55] ----- >>> Case Opened By Anguloj On [2007-11-19 10:52:55]

>>> Case Opened By Stewars On [2007-11-19 10:50:37] Vibration From Front Of Vehicle Over 40 Mph Front U-Joint Making Noise And Has Excessive Play ----- Stewars At [2007-11-19 10:51:44] ----- >>> Case Closed By Rosascj On [2007-11-20 06:59:18]

Cust States The Vehicle Have Squeak Noise From Engine Area W/ Oil Leakage. ----- Takedam At [2007-11-19 10:47:45] ----- >>> Case Opened By Takedam On [2007-11-19 10:47:45] ----- Takedam At [2007-11-19 10:55:16] ----- >>> Case Closed By Takedam On [2007-11-19 10:55:16]

Mil On, Lt Trim=+32% ----- Anguloj At [2007-11-19 10:39:57] ----- >>> Case Opened By Anguloj On [2007-11-19 10:34:01]

Will Not Move In Reverse, Forward Gears Seem Ok. Fluid Looked Ok. No Signs Of Damage Or Linkage Issues. ----- Meyerc At [2007-11-19 10:32:21] ----- >>> Case Opened By Meyerc On [2007-11-19 10:32:21]

The Car Cam In For A Knock And The Short Block Was Replaced. Now Engine Will Not Start. Compression L Dry Cyl 1 L 160 Cyl 2 L 165 Cyl 3 L 155 Cyl 4 L 150 ----- Parkerc1 At [2007-11-19 10:22:10] ----- >>> Case Opened By Parkerc1 On [2007-11-19 10:22:10] ----- Parkerc1 At [2007-11-19 10:32:33] ----- >>> Case Closed By Parkerc1 On [2007-11-19 10:32:33]

Oil In The Intake No Scan Tool Communication When Stalling Accurs >>> Case Opened By Takedam On [2007-11-19 10:21:32]

Order Each Gasket Individually And See If They Are Available. ----- Lowerl07 At [2007-11-19 12:30:30] -----

Tsb Hold True, In Class They Were Referring To The New Gen Not The Old Gen Tundra. ----- Stutzc At [2007-11-19 11:31:56] -----

Jump The Brake Sw And Recheck Get Trans Serial # ----- Anguloj At [2007-11-19 11:26:38] -----

Provide Ffd / Snapshot For Inj Vol Test. *****Contact Fts To Have More Previous Repair History***** (Call The Fts Due To The Number Of Time The Vehicle Has Been In The Dlr Incl Other Dealer Repair History.) ----- Takedam At [2007-11-19 11:34:21] -----

Worked With Tech For A While And Could Not Find Any Reason For These Concerns, Suggested To Tech That The Issue May Be A Component That Is Feeding Voltage Back Into The Circuit Or A Short In The Wire Harness. ----- Brasovk07 At [2007-11-19 13:16:44] -----

Contact Fts Regarding This Vehicle. May Need A Trans Replacement. ----- Anguloj At [2007-11-19 11:12:33] -----

Run Manual Evap System Check. Verfiy Reference Pressure Normal. Backprobe Into Power And Ground At Pump Verify Battery Voltage. Assure No Liquids In Canister. Verfiy Ground At Cyl Head Tight. ----- Meyerc At [2007-11-19 11:13:37] ----- Meyerc At [2007-11-19

11:16:26] ----- Check Vac Pump Voltage From Ecu Mpmp To Evap Terminal 1. Also Verify Ground Circuit Turminal 6. ----- Takedam At [2007-11-19 16:08:12] ----- Verify Connector Id Pin 9 Voltage After Disconnect W/ Pump On. If It Have 12v, Check Wire Between Ecu And Evap. If No Voltage At Id Pin 9, Replace Ecu. ----- Takedam At [2007-11-20 07:15:27] -----

Tech To C Hck Bank 1 Sensor 1 Af Sensor- Tech To Replace B1 S1 Af Sensor ----- Stegert At [2007-11-19 11:08:30] -----

Replace The Power Steering Pump ----- Anguloj At [2007-11-19 11:05:16] -----

Record Scanner Data While Driving At 60 Mph ----- Anguloj At [2007-11-19 10:52:55] -----

Fpe Replaced Front U Joint And Will Submitt Ftr ----- Rosascj At [2007-11-20 06:59:18] -----

Repair By Resealing With Fipg, Stress The Need For Cleanliness ----- Takedam At [2007-11-19 10:55:16] -----

Perform Inj Vol Test And Note The Af And O2 Sensor Voltages ----- Anguloj At [2007-11-19 10:39:57] -----

Provide Serial Number Of Trans, Assure No Linkage Issues. Contact Dspm To Get Preapproval To Replace Trans/Tc. ----- Meyerc At [2007-11-19 10:32:21] -----

Reseting The Timing Per Inststruction Is The Rm. ----- Parkerc1 At [2007-11-19 10:32:33] -----

Advised Tech To No Known Issues, Verify All Ecu +B And Ground Wires. If Everything In The Spec, Swap Ecu To Verify That Condition Is Come Back. - ----- Takedam At [2007-11-19 10:35:41] -----

Fixed By Reseal. ----- Takedam At [2007-11-19 10:55:16] -----

TOYOTA	Michael Colt	Lewis Lower	y	Colt, Michael	Toyota Of Orlando
TOYOTA	Jason Jurick	Cole Stutz	y	Jurick, Jason	Toy Of Rancho Santa Marg
TOYOTA	Mike Rines	Jaime Angulo	y	Rines, Mike	Down East Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Vaught, Michael	Green'S Toy. Of Lexington
TOYOTA	Dustin Roberts	Keith Brasovan	y	Roberts, Dustin	Don Davis Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Benavides, Michael	Roswell Toyota
TOYOTA	Clayton Meyer	Clayton Meyer	n	Yau, David	Larry H. Miller Toyota
TOYOTA	Tom Steger	Tom Steger	n	Rozhansky, Roman	Rudy Luther Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	King, Charles	Folsom Lake Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Carrell, Dennis	Tom Scott Toyota
TOYOTA	Scott Stewart	Scott Stewart	n	Jacobsen, Erik	Lia Toyota Of Colonie
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Kim, David	Folsom Lake Toyota
TOYOTA	David Snyder	Jaime Angulo	y	Snyder, David	Tony Divino Toyota
TOYOTA	Clayton Meyer	Clayton Meyer	n	Riddle, Jamie	Casey Toyota
TOYOTA	Craig Parker	Craig Parker	n	Mode, Ryan	Poway Toyota
TOYOTA	Howard Tribbyjr	Motonobu Takeda	y	Tribbyjr, Howard	Ourisman Chantilly Toyota

QAPowertrain

QAPowertrain
QAPowertrain

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QAPowertrain

QAPowertrain

Clutch & Transmission

Drive Shaft Assy Rear (Propeller Shaft)

QAPowertrain
QAPowertrain

Engine

Valve Cover/Gasket

QAPowertrain

QAPowertrain

QAPowertrain

	603626 NORMAL	19-Nov-07	19-Nov-07
	2327 NORMAL	19-Nov-07	19-Nov-07
	397212 NORMAL	19-Nov-07	01-JAN-0001
	648904 NORMAL	19-Nov-07	01-JAN-0001
	389995 NORMAL	19-Nov-07	01-JAN-0001
	94446 NORMAL	19-Nov-07	19-Nov-07
	357967 NORMAL	19-Nov-07	01-JAN-0001
	388700 NORMAL	19-Nov-07	19-Nov-07
	576314 NORMAL	19-Nov-07	19-Nov-07
	101004 NORMAL	19-Nov-07	01-JAN-0001
Sticking / Difficult To Operate / Unsmooth	305367 HIGH	19-Nov-07	20-Nov-07
Leaks / Fluids (Oil / Grease / Fuel / Water)	576300 NORMAL	19-Nov-07	19-Nov-07
	642400 NORMAL	19-Nov-07	01-JAN-0001
	959276 NORMAL	19-Nov-07	01-JAN-0001
	43800 NORMAL	19-Nov-07	19-Nov-07
	519525 NORMAL	19-Nov-07	01-JAN-0001

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TA073230207	2007 Camry	4T1BK46K07U [REDACTED]	8772
TA073230203	2005 Sienna	5TDZA23C55S [REDACTED]	27125 P0138
TA073230202	2004 Camry	4T1BF30K54U [REDACTED]	56878 P0500
TA073230200	2006 RAV4	JTMZK33V965 [REDACTED]	9774 P043E,P043F,P2401,P2402,P2419
TA073230199	2004 Sienna	5TDBA23C14S [REDACTED]	37600 P0420
TA073230198	2007 Tacoma	5TELU42N07Z [REDACTED]	4949
TA073230195	2008 Tundra	5TFDV58138X [REDACTED]	268
TA073230194			0
TA073230193	2006 IS250	JTHBK262865 [REDACTED]	8343 P0172
TA073230190	2004 Camry	4T1BE32K74U [REDACTED]	57519 P0446
TA073230189	2007 FJ Cruiser	JTEBU11F670 [REDACTED]	1 P0300
TA073230188			0
TA073230187	2008 FJ Cruiser	JTEBU11F580 [REDACTED]	2562 P0300,P0302,P0304

37153 CAT	TMS	9 OPEN	Christopher Schultz	19-Nov-07
4077 SFR	TMS	3 OPEN	Motonobu Takeda	19-Nov-07
2046 DEN	DEN	1 INITIATED	Jim Grisham	13-Nov-07
4094 LOS	TMS	4 OPEN	Clayton Meyer	19-Nov-07
45069 CAT	TMS	4 OPEN	Clayton Meyer	19-Nov-07
26021 KCY	TMS	5 OPEN	Clayton Meyer	19-Nov-07
25051 PTL	TMS	7 CLOSED-FIXED	Motonobu Takeda	19-Nov-07
49026 DEN	TMS	7 CLOSED-TRAINING/INFO	Motonobu Takeda	19-Nov-07
64602 WES	TMS	6 CLOSED-NOT RELIABLE	Jaime Angulo	19-Nov-07
26016 KCY	KCY	5 INITIATED	Luke Loveless	19-Nov-07
11033 PTL	TMS	6 OPEN	Craig Parker	19-Nov-07
60444 WES	TMS	3 CLOSED-NOT RELIABLE	Jaime Angulo	19-Nov-07
11033 PTL	TMS	6 OPEN	Craig Parker	19-Nov-07

Drivetrain Axle/Differential Axle/Hub Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0138
Engine/Hybrid System Engine Control Driveability MIL/Warning Light ON P0500

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P043E,P043F,P2401,P2402,P2419

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0420

Engine/Hybrid System Intake/Exhaust Exhaust Pipe Noise-Abnormal

Drivetrain Automatic Transmission/Transaxle Unknown Abnormal Operation

INFO ONLY

Engine/Hybrid System Engine Control Unknown MIL/Warning Light ON P0172

Engine/Hybrid System Emission Control Unknown MIL/Warning Light ON P0446
Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0300
INFO ONLY

Engine/Hybrid System Engine Control Driveability Starting-No start P0300,P0302,P0304

Bearing Noise At 30 Mph May Be Rear Wheel Bearing ----- Schultc1 At [2007-11-19 10:43:18] ----- >>> Case Opened By Schultc1 On [2007-11-19 10:20:36]

Mil On, Ffd: ----- Anguloj At [2007-11-19 10:13:39] ----- >>> Case Opened By Anguloj On [2007-11-19 10:13:39] At -12 A/F Sensor 3.85. At +25%. 1.69. B1s1 1.82. 02'S At .95. ----- Callback --- Meyerc At [2007-11-19 11:32:31] ----- Meyerc At [2007-11-19 11:32:31] -----

---- Tech Cleared Ffd And No Data At Time Of Mil On. Inj Volume Test == +25% == A/F 2.16 B1 2.11b2 O2 .895 B1 0.95 B2 S-0.04 L 3.99 S-0.04 L 3.09 == -12.5% == A/F 3.93 B1 3.95 B2 O2 0.015 B1 0.015 B2 S1 -8.63 L1 1.53 S2 -14.88 L2 4.65 Connector I/2 Is Ok. ----- Takedam At [2007-11-19 13:08:34] ----- Takedam At [2007-11-19 13:19:37] -----

Intermittant Light On-Not On When Vehicle Arrived. Operating Normal Upon Inspection
Cleared Dtc Reran Auto Test And Had All 5 Dtc'S. ----- Meyerc At [2007-11-19 10:10:44] ----- >>> Case Opened By Meyerc On [2007-11-19 10:04:53]

Tech Is Reporting The The Cat Was Replaced. ----- Parkerc1 At [2007-11-19 10:10:08] ----- Both A/F Sensors Were Replaced. ----- Callback --- Meyerc At [2007-11-20 06:11:17] ----- Meyerc At [2007-11-20 06:11:17] ----- Tech Seeks For Me To Talk To Shop Foreman. ----- Callback --- Meyerc At [2007-11-20 12:01:47] ----- Meyerc At [2007-11-20 12:01:47] ----- Activet Test At -12 Slightl Misfire From Different Cyls. Injection Flush Brought Down Fuel Trims By About 1/3rd. Was 15-18% Now Around 8%. ----- Meyerc At [2007-11-20 12:07:55] -----

Heard Ticking From Engine Area, Cannot Re-Create In Shop. When Driven On Test Drive, Ticking Can Be Heard, Over 25mph And In Any Type Of Load. Sounds Like Exhaust Leak. ----- Meyerc At [2007-11-19 13:13:21] ----- >>> Case Opened By Meyerc On [2007-11-19 10:02:32]

Customer Sts Between 20-40 Mph Under Light Load There Is A Vibration Like On Rumble Strips. Currently Difficult To Verify Due To Icy Roads. ----- Meyerc At [2007-11-19 10:01:44] ----- >>> Case Opened By Meyerc On [2007-11-19 10:01:44] ----- Meyerc At [2007-11-19 10:01:55] -----

----- Meyerc At [2007-11-19 10:07:07] ----- Serial Number 07ktj00071 ----- Takedam At [2007-11-19 10:58:27] -----

---- >>> Case Closed By Takedam On [2007-11-19 10:58:27]

Tech Call For Immobiliser System ----- Takedam At [2007-11-19 10:01:35] ----- >>> Case Opened By Takedam On [2007-11-19 10:01:35]

>>> Case Closed By Takedam On [2007-11-19 10:01:35]

Mil Lamp Is On. P0172 Present And Oil Is Contaminated With Fuel. Tsib #Eg002-07 Has Already Been Performed. Changed Engine Oil And Fuel Trim Readings Now Appear Ok. >>> Case Closed By Anguloj On [2007-11-19 10:08:32]

Dust From The From The Breather Tube Is Getting Sucked In Through The Ccv On The Cansiter And Causing It To Get Slow And Not Work Properly Replaced Valve And Cansiter 15k Miles Ago

----- Parkerc1 At [2007-11-19 09:59:00] -----

>>> Case Opened By Anguloj On [2007-11-19 09:56:13] >>> Case Closed By Anguloj On [2007-11-19 09:56:13]

The Customer Put Gas In The Vehcile And The Set Codes. The Codes Are In Peninding. Tech Is Reporting No Spart. ----- Parkerc1 At [2007-11-19 09:54:20] ----- >>> Case Opened By Parkerc1 On [2007-11-19 09:54:20]

Try The Chassis Ears And Make Sure Nothing Is Rubbing On The Brakes. ----- Schultc1 At [2007-11-19 10:43:18] -----

Perform Inj Vol Test And Note Af And O2 Sensors ----- Anguloj At [2007-11-19 10:14:19] ----- Drive Aggressive Then Retest At -12 Look For A/F To Be Over 4v. Verify Fuel Trim When This Occurs. ----- Meyerc At [2007-11-19 11:32:31] ----- Duplicate Mil And If B1s2 Is More Than 1.0v, Find Out Power Supply From Wire. ----- Takedam At [2007-11-19 13:19:37] -----

Run Manual Evap Check In Step 2, Verify Pwoer And Ground To Pump Present Backprobed At Pump, Verify Reference Pressure Normal Or Not. ----- Meyerc At [2007-11-19 10:10:44] -----

Take A Snap Shot At 60 Mph, Rpm, Tp, All Exhuast Senors Volages. Check For Exhasut Leaks. ----- Parkerc1 At [2007-11-19 10:10:08] -----
---- Check Rear O2 Sensor And Wiring, Especially Where The Wiring Harness Goes Near The Exhaust. Assure No Exhaust Leaks. Verfiy Fuel Pressure And Sample. Do Active Test Inj Volume At -12 And +25%. Verify Misfires And O2 And A/F Sensor Voltages. ----- Meyerc At [2007-11-20 12:02:38] -----
----- Meyerc At [2007-11-20 12:07:55] ----- Assure Not Carboned, Injection Cleaning Should Cleaned It. If Dtc Sets Again Provide Snapshot. ----- Meyerc At [2007-11-20 12:14:02] -----

Possibly Normal Type Noise From Manifold. Compare To Like Vehicle. Assure No Exhaust Leaks By Plug Exhaust. ----- Meyerc At [2007-11-19 13:15:24] -----

Suggest Get Serial Number Of Trans. Verify Can Duplicate Condition Then Jump Brake Switch So Lights Are On Then Attempt To Duplicate The Condition. ----- Meyerc At [2007-11-19 10:02:37] ----- Replace Tc Only. ----- Takedam At [2007-11-19 10:58:27] -----

Change The Oil And Release The Car ----- Anguloj At [2007-11-19 10:08:32] -----

Send In The Ffd. Perform The The Basic Miss Checks. ----- Parkerc1 At [2007-11-19 09:57:07] -----

What Is The Sec Light Doing. What Is Cranking Rpm. Check For Pulse Check For Gas Quility. ----- Parkerc1 At [2007-11-19 09:54:20] -----

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Fixed By Tc ----- Takedam At [2007-11-19 10:58:27] -----

Qae ----- Takedam At [2007-11-19 10:01:35] -----

TOYOTA	Steve Huth	Christopher Schultz	y	Huth, Steve	Dick Milham Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Cann, Bruce	Folsom Lake Toyota
TOYOTA	Jim Grisham		y	Grisham, Jim	Scott Toyota
TOYOTA	Yervant Doudakian	Clayton Meyer	y	Doudakian, Yervant	Bob Smith Toyota
TOYOTA	Craig Parker	Craig Parker	n	Flores, Walter	Koons Arlington Toyota
TOYOTA	Dennis Yin	Clayton Meyer	y	Yin, Dennis	Performance Toyota-Scion
TOYOTA	Clayton Meyer	Clayton Meyer	n	Klingbeil, John	Bitterroot Toyota
	Motonobu Takeda	Motonobu Takeda	n	Carroll, Christopher	Foss Motors
LEXUS	John Dascher	Jaime Angulo	y	Dascher, John	Lexus Of Bellevue
TOYOTA	Luke Loveless		y	Loveless, Luke	Ernst Toyota
TOYOTA	Craig Parker	Craig Parker	n	Gibbs, Rick	James Toyota
	Jaime Angulo	Jaime Angulo	n	Amable, Mark	Magnussen'S Lexus/Fremont
TOYOTA	Craig Parker	Craig Parker	n	Gibbs, Rick	James Toyota

QAPowertrain

QAPowertrain
QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

Clutch & Transmission

Torque Converter Assy

QAPowertrain

TAS Exceptions

Tech got the wrong QA Group and had to be transferred

QAPowertrain

QAPowertrain
QAPowertrain
QAPowertrain

TAS Exceptions

QAPowertrain

	324656 NORMAL	19-Nov-07 01-JAN-0001
	573865 NORMAL	19-Nov-07 01-JAN-0001
	182405 NORMAL	19-Nov-07 01-JAN-0001
	298219 NORMAL	19-Nov-07 01-JAN-0001
	62435 NORMAL	19-Nov-07 01-JAN-0001
	136433 NORMAL	19-Nov-07 01-JAN-0001
Manufacturing /Assembly Process Faulty	302617 NORMAL	19-Nov-07 19-Nov-07
Other / No Applicable Cause	NORMAL	19-Nov-07 19-Nov-07
	153141 NORMAL	19-Nov-07 19-Nov-07
	784644 NORMAL	19-Nov-07 01-JAN-0001
	155301 NORMAL	19-Nov-07 01-JAN-0001
	NORMAL	19-Nov-07 19-Nov-07
	155296 NORMAL	19-Nov-07 01-JAN-0001

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

20-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

TA073230185	2006 GS300	JTHCH96S360 [REDACTED]	48300 P0441,P0455
TA073230175	2006 Tundra	5TBET341X6S [REDACTED]	0
TA073230173	2007 Tundra	5TFBV54157X [REDACTED]	12743 P0456
TA073230169	2007 Tacoma	5TEJU62N27Z [REDACTED]	10215
TA073230167	2008 Corolla	1NXBR30E48Z [REDACTED]	4125 P0300,P0301,P0302,P0303,P0304
TA073230166	2006 Tundra	5TBDT44106S [REDACTED]	14500
TA073230163			0
TA073230162	2003 Camry	4T1BE32K53U [REDACTED]	28295 P0420
TA073230159	2008 Camry	4T1BE46K48U [REDACTED]	7358
TA073230157	2006 Corolla	1NXBR32E36Z [REDACTED]	26833
TA073230154	2007 Avalon	4T1BK36B47U [REDACTED]	4859
TA073230147	2007 Tundra	5TBBV58177S [REDACTED]	11207
TA073230146			0
TA073230142	2008 Corolla	1NXBR32E58Z [REDACTED]	251 P0016,P0116,P0300,P0301,P0302,P0303,P0304

25057 PTL	TMS	7 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
4169 SFR	TMS	6 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
4292 SFR	TMS	6 OPEN	Jaime Angulo	19-Nov-07
42289 GST	GST	0 CLOSED-FIXED	Michael McClure	19-Nov-07
4077 SFR	TMS	3 OPEN	Motonobu Takeda	19-Nov-07
25057 PTL	TMS	7 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
12134 CHI	TMS	2 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
31062 NYR	NYR	8 INITIATED	William Gaygan	12-Nov-07
28028 BOS	TMS	6 CLOSED-WITHOUT RESOLUTION	Motonobu Takeda	19-Nov-07
4189 SFR	TMS	2 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Feb-07
35011 GST	GST	0 OPEN	Carl Smith	19-Nov-07
32134 SET	SET	0 INITIATED	Daniel Eason	19-Nov-07
4112 LOS	TMS	6 CLOSED-TRAINING/INFO	Motonobu Takeda	19-Nov-07
48039 CHI	TMS	7 OPEN	Jaime Angulo	19-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0441,P0455

INFO ONLY

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0456

Engine/Hybrid System Lubrication Oil Plug Leak

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0300,P0301,P0302,P0303,P0304

Engine/Hybrid System Engine Mechanical Unknown Noise-wind noise/whistle

INFO ONLY

Engine/Hybrid System Emission Control Catalytic Converter Abnormal Operation P0420

Drivetrain Automatic Transmission/Transaxle Shift Function Temperature Concern

Engine/Hybrid System Engine Control Driveability Abnormal Operation

Engine/Hybrid System Engine Mechanical Fluid Leak

Engine/Hybrid System Engine Control Ignition System Unspecified

INFO ONLY

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0016,P0116,P0300,P0301,P0302,P0303,P0304

06 Gs300. Originally Had Misfires And P0441, P0455. Cleared Dtc'S Then Car Came Back With Dtc'S Again But No Misfires. Tech Performed Auto Test And Same Dtc'S Came Back. Also P0456 In Pending, But Did Not Clear Dtc'S Before Doing Auto Test. ----- Meyerc At [2007-11-19 09:50:49] ----
----- >>> Case Opened By Meyerc On [2007-11-19 09:50:49] Smoke Check Leaks By Filler Neck. Some Dust Was In Line From Filter To Canister. -
----- Meyerc At [2007-11-19 09:54:33] ----- Meyerc At [2007-11-19 09:58:48] ----- Tech Found A Tank Side Leak. -----
----- Parkerc1 At [2007-11-19 14:10:22] ----- >>> Case Closed By Parkerc1 On [2007-11-19 14:10:22]
Eg026-06 ----- Parkerc1 At [2007-11-19 09:46:13] ----- >>> Case Opened By Parkerc1 On [2007-11-19 09:46:13] >>> Case Closed By
Parkerc1 On [2007-11-19 09:46:13]
Mil On, Has Been In Before For This Code Currently Code Not Reseting When Performing Auto Test ----- Anguloj At [2007-11-19 09:41:58] -----
----- >>> Case Opened By Anguloj On [2007-11-19 09:41:58] ----- Anguloj At [2007-11-19 09:43:43] -----
Oil Leaking From Timing Cover/Where P/S Pump Is Installed.What Part #Seal Packing Is Equivalent For Water Pump & Other Parts.Small Leak At This
Time. >>> Case Opened By Mcclurm2 On [2007-11-19 09:39:10] >>> Case Closed By Mcclurm2 On [2007-11-19 13:26:44]
Mil On, Engine Is Actually Missing Only At Idle Has Good Power While Driving Down The Road Engine Compression Ok Tech States Fuel Quality
Seems Ok ----- Anguloj At [2007-11-19 09:31:31] ----- >>> Case Opened By Anguloj On [2007-11-19 09:31:31] ----- Anguloj At
[2007-11-19 09:32:29] ----- Check Fuel Condition And Tech Found Gas Sample Is Yellow. Tech Replace Fuel But Condition Did Not Change.
(Also Had Efi Fuel Cleaner, Swaped Maf) F/T S -2.4 F/T L -5.4 Fuel Press Is 50psi Ffd / Af 3.4v Ffd / O2 0.76v ----- Callback --- Takedam At [2007-11-
20 14:45:27] ----- Takedam At [2007-11-20 14:58:18] -----
Whistle In Engine Compartment Heard At 4300 To Upshift. Sounds Like It'S In The Intake? Worse When Cold. ----- Parkerc1 At [2007-11-19
09:37:52] ----- >>> Case Opened By Parkerc1 On [2007-11-19 09:30:18] >>> Case Closed By Parkerc1 On [2007-11-19 09:39:57]
2000 Rav Tech Would Like To Know What To Check For The Gas Pump Not Shutting Off. ----- Parkerc1 At [2007-11-19 09:25:43] -----
>>> Case Opened By Parkerc1 On [2007-11-19 09:25:43] >>> Case Closed By Parkerc1 On [2007-11-19 09:25:43]
Code P0420 After Calib. Replace Cat Coverts Both Manifold And Frt. Pipe Also O2s B1s2 And Afs B1 S1
Customer States In Cold Engine Temp Only, Seems To Have Delayed Up Shift. Shifts Normal After Warm Up. Noticed Monitor Status Is Inc. Fluid Is
Normal >>> Case Opened By Takedam On [2007-11-19 09:20:28] >>> Case Closed By Takedam On [2007-11-19 09:31:21]
According To The Customer, Intermittantly, When Stopping Under Normal Conditions Engine Will Accel To Apx 2500 Rpm's Then Quickly Lower And
Stall. Tech Was Unable To Confirm Condition. No Codes Were Stored ----- Parkerc1 At [2007-11-19 09:31:04] ----- >>> Case Closed By
Parkerc1 On [2007-11-19 09:31:04]

Engine Oil Leak From Timing Cover Above Ps Pump >>> Case Opened By Smithc07 On [2007-11-19 09:05:57]
C/S Vehicle Has Extended Crank Time/At Times
2008 Xb Trd Tire Question. ----- Takedam At [2007-11-19 09:01:22] ----- >>> Case Opened By Takedam On [2007-11-19 09:01:22] >>>
Case Closed By Takedam On [2007-11-19 09:01:22]
Vehicle Wont Idle Cold. Ok When Warm ----- Anguloj At [2007-11-19 08:56:42] ----- >>> Case Opened By Anguloj On [2007-11-19
08:56:42]

Clear Dtc'S Cap Canister After Pull Off Line. Rerun Auto Test And See If Passes. Still Possibility Of Power Ground Or Intermittant Pump Issue With Dust Present. ----- Meyerc At [2007-11-19 09:54:33] ----- Leakage By Filler Neck Is Normal When Pressurise Through Purge, Even When Power It Closed. Sst Was Sent To Dealers To Do Pressure Test Through Vent Instead Of Purge. ----- Meyerc At [2007-11-19 09:57:13] -----
-- Find Tank Side Leak And Isolate. ----- Parkerc1 At [2007-11-19 14:10:22] -----

Falls In Tsb ----- Parkerc1 At [2007-11-19 09:46:13] -----
Chk Top Of Fuel Pump Assembly And Chk For Cracks Ask Customer How They Wash The Truck. At Home By Hand Or High Press Carwash -----
Anguloj At [2007-11-19 09:43:43] -----

Check Cover For Straight, If Ok, Use Fipg To Reseal ----- Mcclurm2 At [2007-11-19 13:26:04] -----

Chk Lt Trims Perfrom Human Carb Test ----- Anguloj At [2007-11-19 09:32:29] ----- Perform Inj Vol Test To See Misfire Condition Will Be
Change Or Not. ----- Takedam At [2007-11-20 15:03:38] -----

Replace The Intake Manifold To Correct. ----- Parkerc1 At [2007-11-19 09:39:57] -----

Orvr ----- Parkerc1 At [2007-11-19 09:25:43] -----

Could Be Normal Operation By The Logic Due To Cold Cooland Temp. Compare With Other Known Vehicle From Cold Start. ----- Takedam At
[2007-11-19 09:29:36] -----

No Known Concerns. Check Floormats. Duplicate. ----- Parkerc1 At [2007-11-19 09:31:04] -----

Use Tsb Eg019-07 For Refernce, If From Same Area Then Get The Block# And Submit Dpr. ----- Smithc07 At [2007-11-19 12:12:45] -----

Save Ffd Clear Codes And See What Comes Back ----- Anguloj At [2007-11-19 08:56:42] -----

Case Closure Request, Resealed Front Cover ----- McClurm2 At [2007-11-19 13:26:44] -----

Could Be Normal Operation Check With Other Known Vehicle. ----- Takedam At [2007-11-19 09:31:21] -----

Qac ----- Takedam At [2007-11-19 09:01:22] -----

LEXUS	Clayton Meyer	Clayton Meyer	n	Bidleman, Paul	Prestige Toyota
TOYOTA	Craig Parker	Craig Parker	n	Freitas, Brian	Tracy Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Thompson, Jim	Toyota Of Vallejo
TOYOTA	Paul Papania	Michael McClure	y	Papania, Paul	Cecil Atkission Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Cann, Bruce	Folsom Lake Toyota
TOYOTA	Jerry Jones	Craig Parker	y	Jones, Jerry	Prestige Toyota
TOYOTA	Craig Parker William Gaygan	Craig Parker	n y	Bialas, Todd Gaygan, William	Oakbrook Toy. In Westmont Toyota North
TOYOTA	Brenden Dimauro	Motonobu Takeda	y	Dimauro, Brenden	Rockingham Toyota
TOYOTA	Dan Kiel	Craig Parker	y	Kiel, Dan	Toyota Of Walnut Creek
TOYOTA	John Frazee	Carl Smith	y	Davis, Kent	Doenges Toyota Ford-L/M
TOYOTA	Daniel Eason		y	Eason, Daniel	Toyota Of New Bern
	Motonobu Takeda	Motonobu Takeda	n	Lohoff, Donald	Toy Of Rancho Santa Marg
TOYOTA	Jaime Angulo	Jaime Angulo	n	Kyler, Kristopher	Andrew Toyota

QAPowertrain

QAPowertrain

TAS Exceptions

Tech did not understand TSB Vin Break, P/N etc.

QAPowertrain

TAS Exceptions

Tech called the wrong Call Center

QAPowertrain

	139279 NORMAL	19-Nov-07	19-Nov-07
	NORMAL	19-Nov-07	19-Nov-07
	279088 NORMAL	19-Nov-07	01-JAN-0001
	49731 NORMAL	19-Nov-07	19-Nov-07
	576254 NORMAL	19-Nov-07	01-JAN-0001
	139251 NORMAL	19-Nov-07	19-Nov-07
	NORMAL	19-Nov-07	19-Nov-07
	248925 NORMAL	19-Nov-07	01-JAN-0001
	285678 NORMAL	19-Nov-07	19-Nov-07
	718522 NORMAL	19-Nov-07	19-Nov-07
	6143185 NORMAL	19-Nov-07	01-JAN-0001
	149085 NORMAL	19-Nov-07	01-JAN-0001
Other / No Applicable Cause	NORMAL	19-Nov-07	19-Nov-07
	604837 NORMAL	19-Nov-07	01-JAN-0001

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

20-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

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19-Nov-07

19-Nov-07

19-Nov-07

TA073230137	2007 FJ Cruiser	JTEBU11F070	[REDACTED]	7115 P2714
TA073230135	2004 LS430	JTHBN36F640	[REDACTED]	59669 C1234
TA073230134	2007 Tacoma	5TENX22N57Z	[REDACTED]	9615
TA073230133	2003 Camry	JTDBE32K830	[REDACTED]	59551 P0420,P0607
TA073230125	2008 Avalon	4T1BK36B98U	[REDACTED]	1101 P2238
TA073230118	2004 RX330	2T2GA31U64C	[REDACTED]	31547 P0798,P0986
TA073230116	2006 Tacoma	5TETX22N86Z	[REDACTED]	14668 P0451
TA073230115	2007 Tundra	5TBRT541X7S	[REDACTED]	13051
TA073230114				0

2044 DEN	TMS	1 CLOSED-FIXED	Clayton Meyer	19-Nov-07
64530 EAS	TMS	6 OPEN	Motonobu Takeda	19-Nov-07
13027 CHI	TMS	5 OPEN	Jaime Angulo	19-Nov-07
4061 LOS	TMS	7 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
42161 GST	GST	0 OPEN	Keith Brasovan	19-Nov-07
60906 SOU	TMS	4 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
9163 SET	SET	0 OPEN	Timothy Clevenger	19-Nov-07
10108 SET	SET	0 CLOSED-NOT RELIABLE	Timothy Clevenger	19-Nov-07
5066 DEN	TMS	2 CLOSED-TRAINING/INFO	Clayton Meyer	19-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2714

(NULL) C1234

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0420,P0607

Engine/Hybrid System Engine Control Unknown MIL/Warning Light ON P2238

Drivetrain Automatic Transmission/Transaxle Unknown Unspecified P0798,P0986

Engine/Hybrid System Engine Control ECU MIL/Warning Light ON P0451

Engine/Hybrid System Engine Control Driveability Starting-Hard Start/Long Crank

INFO ONLY

No Forward Gears, Will Go In Reverse. Will Not Move In Manual Low. Can Hear Rattling Noise In The Transmission. No Leaks Found, But Has Not Inspected Fluid Yet. Car Appears To Have A 6 Lift Kit, But No Signs Of Damage To It. Has 35 Tires On 9 To 10 Rim. Customer Sts Was In Desert Climbing A Hill And Just Stopped Forward. ----- Meyerc At [2007-11-19 08:53:48] ----- >>> Case Opened By Meyerc On [2007-11-19 08:53:48] ----- Meyerc At [2007-11-19 08:54:06] ----- Meyerc At [2007-11-19 08:54:41] ----- Tire Size 35 12/50 On 18 Rim. Procomp 6 Lift. Serial Number Is 07ct135700. Fluid Level Is Spec. At 115 Fluid Came Out But Fluid Smelled Deteriorated. Line Pressures 40 Psi, Stall Would Not Stall 90 Psi Reverse Idle 50 Stall 150. Tech Thinks 30 Degree Angle, Was Just Off River. Was In 4 High And Vsc Was Engaged. -- ----- Meyerc At [2007-11-19 13:56:35] ----- >>> Case Closed By Meyerc On [2007-11-19 13:59:23]

Cust States The Vehicle Have Chassis Mil On. ----- Takedam At [2007-11-19 08:52:25] ----- >>> Case Opened By Takedam On [2007-11-19 08:52:25]

The Customer Is Reporting The Vehcimmies From 15-20 Mph And Stalls When Put Into Gear. No Codes. Tech Is Reporting The Truck Is Shaking Very Bad When Slowing Down At 20 Mph. Tech Is Saying Feels Like The T/C Is Staying Locked Up. No Codes Or Alterations. The Fluid Is Full And Clean. -- ----- Parkerc1 At [2007-11-19 08:56:03] ----- Sereial #07er-07623 Got Snap Shot ----- Anguloj At [2007-11-19 10:35:38] -----

Tech Active Shift It With The Scanner And It Shifted Ok ----- Anguloj At [2007-11-19 10:56:32] -----

Eg051-04 ----- Parkerc1 At [2007-11-19 08:49:53] ----- >>> Case Opened By Parkerc1 On [2007-11-19 08:49:53] >>> Case Closed By Parkerc1 On [2007-11-19 08:49:53]

Had P2237 And P2238 Already Had A/F Sensor Replaced. Checked Wiring From Sensor To Ecu Found Pink Wire With No Resistance. Bent Female Prongs To Make Better Connection. Drove 40 Miles Let No Light Light On Again >>> Case Opened By Brasovk07 On [2007-11-19 08:40:50]

Original/ Only Code Was P0798- Found To High Of Resistance At Solenoid. Replaced Solenoid, Cleared Codes. Placed Vehicle Into D And Slammed Into Gear. P0798 Returned With P0986 >>> Case Opened By Takedam On [2007-11-19 08:36:33] The Ecm Has Been Replaced And Now P0983 Is Being Set. The Code Will Set Right Away, When Driving. ----- Parkerc1 At [2007-11-20 07:06:12] ----- >>> Case Closed By Parkerc1 On [2007-11-20 07:06:12]

>>> Case Opened By Clevent2 On [2007-11-19 08:33:37]

C/States Banging Niose From Engine On Start Up. Shut Engine Down And No Restart. Engine Just Spins Like Fuel Fouled. >>> Case Closed By Clevent2 On [2007-11-19 11:06:10]

06 Highlander Hyrid. Jteew21a460002804 ----- Meyerc At [2007-11-19 08:32:01] ----- >>> Case Opened By Meyerc On [2007-11-19 08:32:01] >>> Case Closed By Meyerc On [2007-11-19 08:32:01]

Suggest To Verify Fluid Level And Line Pressures. Provide Serial Number. ----- Meyerc At [2007-11-19 08:56:37] ----- Contact Dspm To Get Preapproval To Replace Trans And Tc. ----- Meyerc At [2007-11-19 13:56:56] -----

Take A Snap Shot And Send In. Trans S/N ----- Parkerc1 At [2007-11-19 08:56:03] ----- Try Shifiting With Scanner ----- Anguloj At [2007-11-19 10:35:38] ----- Try A Known Good Ecm ----- Anguloj At [2007-11-19 10:56:32] -----

Does Not Fall In Tsb. ----- Parkerc1 At [2007-11-19 08:49:53] -----

Suggested Tech Inspects The Ba2 2 Connector For Proper Pin Fit And Pins Properly Seated If Ok, Try A Kgu Engine Ecu And Road Test To See If Ecu May Be At Fault. ----- Brasovk07 At [2007-11-19 08:58:21] -----

Tech Confirmed Hi Resistance Before Replace, But Did Not Check The Resistance After Replace Solenoid. Recheck The Wires Between Ecu And Solenoid. ----- Takedam At [2007-11-19 08:45:07] ----- Check The Voltage From Trans Case To Neg Battery Post. Check Pin Fit. And Power / Ground To The Ecm. ----- Parkerc1 At [2007-11-20 07:06:12] -----

Tech States Has Replaced The Canister/Pump Module Assembly Already; Advised Tech To Ensure There Is Approx. 5 Volts On The L Wire At The Canister, And That The Br Wire And The W/B Wire Have A Good Ground. He Is To Also Check That The G Wire Is Getting Power When First Initializing The Key-Off Test. For Some Reason, The Scan Tool Is Not Allowing Him To Complete The Key-Off Evap Test (It Will Kick Him Out); ----- Clevent2 At [2007-11-19 12:21:20] -----

Tech Stated That When The Vehicle Was Initially Towed To The Dealership, That When Attempting To Start The Engine, It Would Just Spin Over, As If It Had No Compression. After Sitting A While, The Vehicle Will Crank And Run Just Fine, With No Driveability Concerns. Advised Tech That This Could Have Been Due To A Throttle Motor Being Stuck Completely Closed, Therefore Not Allowing The Engine To Build Compression And Making It Sound As If It Has A Broken Timing Belt. It Is Unknow At This Time What Caused The 'Banging' Sound That The Customer Complained Of. ----- Clevent2 At [2007-11-19 11:06:46] -----

Transfer ----- Meyerc At [2007-11-19 08:32:01] -----

Qac ----- Takedam At [2007-11-19 08:52:25] -----

Qah ----- Meyerc At [2007-11-19 08:32:01] -----

TOYOTA	Clayton Meyer	Clayton Meyer	n	Smith, Matthew	Right Toyota
LEXUS	Motonobu Takeda	Motonobu Takeda	n	Cumming, James	Ch Barker'S Lx/Nwprt News
TOYOTA	Craig Parker	Craig Parker	n	Dale, Matthew	Bob Rohrman Toyota
TOYOTA	Craig Parker	Craig Parker	n	Basham, Dan	Toyota Of San Bernardino
TOYOTA	Larry Carney	Keith Brasovan	y	Carney, Larry	Street Toyota, Inc.
LEXUS	Terry Mumblow	Motonobu Takeda	y	Mumblow, Terry	Lexus Of Orlando
TOYOTA	Richard Rivera	Timothy Clevenger	y	Rivera, Richard	Headquarter Toyota
TOYOTA	Victor Vliet	Timothy Clevenger	y	Vliet, Victor	Cherokee County Toyota
	Clayton Meyer	Clayton Meyer	n	Wolfe, Robert	Toy & Scion Of Colo Spgs

QAPowertrain

QAPowertrain

TAS Exceptions

Tech got the wrong QA Group and had to be transferred

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

Other / No Applicable Cause

21517 NORMAL	19-Nov-07	19-Nov-07
33610 NORMAL	19-Nov-07	01-JAN-0001
107874 NORMAL	19-Nov-07	01-JAN-0001
521498 NORMAL	19-Nov-07	19-Nov-07
216797 NORMAL	19-Nov-07	01-JAN-0001
67287 NORMAL	19-Nov-07	20-Nov-07
833139 NORMAL	19-Nov-07	01-JAN-0001
263965 NORMAL	19-Nov-07	19-Nov-07
NORMAL	19-Nov-07	19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

20-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

TA073230107	2007 Tundra	5TFMT52187X [REDACTED]	9020
TA073230104	2007 Tundra	5TFCV54107X [REDACTED]	738 P0158,P2197
TA073230101	2006 GS430	JTHBN96S265 [REDACTED]	21630
TA073230100	2007 Yaris	JTDBT923471 [REDACTED]	22295
TA073230095	2007 Tacoma	5TETX22N27Z [REDACTED]	6701
TA073230094	2005 Matrix	2T1KR32EX5C [REDACTED]	44282 P0741,P2716
TA073230090	2007 Camry	4T1BE46K07U [REDACTED]	3922 P0798,P0983,P2716
TA073230078	2007 Tacoma	3TMLU42N87M [REDACTED]	3480
TA073230074	2007 Tundra	5TFCT54157X [REDACTED]	8618
TA073230073	2006 RAV4	JTMBK34V965 [REDACTED]	106000
TA073230069	2008 RX350	2T2GK31U68C [REDACTED]	20117
TA073230064	2007 Tundra	5TFJV52137X [REDACTED]	2456
TA073230063	2008 Tacoma	5TENX22N68Z [REDACTED]	2 P1613
TA073230062	2005 tC	JTKDE177X50 [REDACTED]	18936 P0012
TA073230061	2007 FJ Cruiser	JTEBU11F370 [REDACTED]	4801 C1201,P0756
TA073230060	2007 Tundra	5TBBV54197S [REDACTED]	25000

18023 BOS	TMS	7 OPEN	Motonobu Takeda	19-Nov-07
12125 CHI	TMS	6 OPEN	Jaime Angulo	19-Nov-07
60905 SOU	TMS	3 CLOSED-FIXED	Robert Casado	19-Nov-07
26026 KCY	TMS	5 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
4345 SFR	TMS	1 OPEN	Motonobu Takeda	19-Nov-07
36047 PTL	TMS	3 OPEN	Clayton Meyer	19-Nov-07
48039 CHI	TMS	7 OPEN	Jaime Angulo	19-Nov-07
32027 SET	SET	0 INITIATED	Hardeo Ramkishun	4-Sep-07
34085 CIN	CIN	5 CLOSED-TRAINING/INFO	Johnny Holton	19-Nov-07
34081 CIN	CIN	2 CLOSED-TRAINING/INFO	Johnny Holton	19-Nov-07
64210 SOU	TMS	2 CLOSED-TRAINING/INFO	Motonobu Takeda	19-Nov-07
34077 CIN	CIN	5 CLOSED-TRAINING/INFO	Johnny Holton	19-Nov-07
2042 DEN	TMS	1 OPEN	Motonobu Takeda	19-Nov-07
43007 DEN	TMS	4 OPEN	Andy Curtin	19-Nov-07
31088 NYR	TMS	4 OPEN	Jaime Angulo	19-Nov-07
34077 CIN	CIN	5 CLOSED-TRAINING/INFO	Johnny Holton	19-Nov-07

(NULL)

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0158,P2197

(NULL)

Engine/Hybrid System Engine Control Driveability Unspecified

Drivetrain Automatic Transmission/Transaxle Unknown Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0741,P2716

Vehicle Interior Meter/Gauge/Display Warning Light - VSC MIL/Warning Light ON P0798,P0983,P2716

Drivetrain Automatic Transmission/Transaxle Unknown Vibration

Engine/Hybrid System Engine Control Driveability Unspecified

Engine/Hybrid System Engine Control Driveability Unspecified

Engine/Hybrid System Engine Mechanical Fluid Consumption

Engine/Hybrid System Engine Control Driveability Runs Rough

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P1613

Engine/Hybrid System Engine Control Driveability MIL/Warning Light ON P0012

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON C1201,P0756

Engine/Hybrid System Engine Control Driveability Unspecified

Cs At Times Transmission Wont Shift Up From 2nd To 3rd But It Could Be From 3rd To 4th. Tech Has Duplicated It One Time Cs States It Happens Once A Day ----- Anguloj At [2007-11-19 08:24:12] ----- >>> Case Opened By Anguloj On [2007-11-19 08:24:12] ----- Takedam At [2007-11-19 08:36:30] -----

Cust States The Vehicle Have Mil On. Ffd Was Cleared By Tech. ----- Takedam At [2007-11-19 08:22:17] ----- >>> Case Opened By Takedam On [2007-11-19 08:22:17] ----- Takedam At [2007-11-19 08:28:28] ----- Inj Vol Test +25 B1s1=1.57 B2s1=.7 B1s2= B2s2= -12 B1s1=3.6 B2s1=4.1 ----- Anguloj At [2007-11-19 08:49:31] -----

Customer Sts Right Rear Brake Caliper Loose Slide Pin Broken Off And Rusted. ----- Meyerc At [2007-11-19 08:15:21] ----- >>> Case Opened By Meyerc On [2007-11-19 08:15:21] Tech Sts That The Calipers In The Rear Needed To Be Changed. Tech Replaced The Rear Calipers And Was Not Sure If This Was An Issue At All. ----- Casador At [2007-11-19 08:19:57] ----- >>> Case Closed By Casador On [2007-11-19 08:19:57]

Tech Would Like Know If There Is Any Thing Going On When Backing And Turing The Vehcile Is Jerking. The Customer Has 5 Floor Matts In The Drivers Foot Well Area. ----- Parkerc1 At [2007-11-19 08:13:19] ----- >>> Case Opened By Parkerc1 On [2007-11-19 08:13:19] >>> Case Closed By Parkerc1 On [2007-11-19 08:13:19]

Cust States The Vehicle Have Air Intake Howling Type Noise From Intale Tank When 1800rpm. ----- Takedam At [2007-11-19 08:09:02] ----- >>> Case Opened By Takedam On [2007-11-19 08:09:02]

Replaced Ecm On Friday, Now Has P0741 Dtc. ----- Meyerc At [2007-11-19 08:08:48] ----- >>> Case Opened By Meyerc On [2007-11-19 08:08:48]

Mil On, Fluid Level Ok ----- Anguloj At [2007-11-19 08:02:54] ----- >>> Case Opened By Anguloj On [2007-11-19 08:02:54]

Training Case >>> Case Opened By Holtonj On [2007-11-19 07:37:03] >>> Case Closed By Holtonj On [2007-11-19 08:50:24]

Training Case >>> Case Opened By Holtonj On [2007-11-19 07:34:58] >>> Case Closed By Holtonj On [2007-11-19 08:49:40]

Customer States Vehicle Using Oil. 1200 Miles Ago, Top Off The E/G Oil And Now 1qt Low. Comp Test Spec Is 142psi, This Engine 138psi. ----- Takedam At [2007-11-19 07:49:31] ----- >>> Case Opened By Takedam On [2007-11-19 07:32:21] ----- Takedam At [2007-11-19 07:59:15] ----- >>> Case Closed By Takedam On [2007-11-19 07:59:15]

Training Case >>> Case Closed By Holtonj On [2007-11-19 11:47:17]

Cust States The Vehicle Have Mil On. ----- Takedam At [2007-11-19 07:24:30] ----- >>> Case Opened By Takedam On [2007-11-19 07:24:30] ----- Takedam At [2007-11-19 07:29:48] -----

Mil On With Code P0012 Present. Tsb For Replacement Of Cam Timing Gear Has Been Performed. Cam Gear Has Been Replaced Twice Now. Engine Replacement Was Performed About 6 Months Ago For Some Unknown Issue. Not Sure If This Issue Has Been Present Since Then. ----- Curtina At [2007-11-19 07:35:07] ----- >>> Case Opened By Curtina On [2007-11-19 07:24:27]

Noshift From 1st. Tech Is Reporting The Computer Is Not Asking Or Comanding 2nd Gear. Tech Is Reporting He Started The Fluid Check At 102 Deg F Like The U660. ----- Parkerc1 At [2007-11-19 07:39:27] ----- >>> Case Opened By Parkerc1 On [2007-11-19 07:23:19] Serial # 07dt103469 Fluid Level Was Ok. Trickle At 97? Tech Cleared Code And Still Has Bad Shifting Issues Wont Come Out Of First Gear Even If Commanded With Scanner ----- Anguloj At [2007-11-19 09:21:35] -----

Training Case >>> Case Opened By Holtonj On [2007-11-19 07:23:08] >>> Case Closed By Holtonj On [2007-11-19 08:49:03]

Could Be Something Normal Based On Ecm Logic ----- Anguloj At [2007-11-19 08:24:40] ----- Advised Tech To No Known Issues And No Tsb. Take Snapshot When You Dupuplicate This Condition. ----- Takedam At [2007-11-19 08:36:30] -----

Provide Snapshot Of Active Test Inj Volume At -12 And +25% And Ff Data. Tech Sts That The Ffd Was Erased. ----- Takedam At [2007-11-19 08:28:28] ----- Replace The B2s1 Af Sensor ----- Anguloj At [2007-11-19 08:49:31] -----

Transfer ----- Meyerc At [2007-11-19 08:15:52] ----- I Adv The Tech That This Was Not A Real Issue At This Time. I Provided Tech Case Number. ----- Casador At [2007-11-19 08:19:57] -----

No Known Issues. ----- Parkerc1 At [2007-11-19 08:13:19] -----

Advised Tech To No Known Issues, Find Out Where From The Noise By The Stethoscope. ----- Takedam At [2007-11-19 08:17:42] -----

Provide Ecm Part Number. ----- Meyerc At [2007-11-19 08:08:48] -----
Chk For A Bad Connection At The Trans Connector And At The Ecm ----- Anguloj At [2007-11-19 08:04:00] -----

Test Case ----- Holtonj At [2007-11-19 07:41:41] -----

Check Owner'S Manual. Spec Is Oil Consumption: Max. 1.1 Qt./600km) If You Consume More Than 1.1 Qt. Contact Your Lexus Dealer. -----
Takedam At [2007-11-19 07:59:15] -----

Test Case ----- Holtonj At [2007-11-19 11:47:17] -----

Advised Tech To No Known Issues, Diag This System W/ Follow Rm. Save Send Ffd To This Case. ----- Takedam At [2007-11-19 07:29:48] -----

Adv To Swap Ocv To Eliminate As Possibility. If No Change, Suggest Confirming Correct Camshaft Bearing Cap Installation And Monitor For Oil Pressure At The Cam Gear (Visual Inspection) ----- Curtina At [2007-11-19 07:35:07] -----

Check The Trans Fluid At 97 Deg. Send In The Ffd. Trans Serial Number. Take A Snap Shot Of The Concern. Tech Does Not Seem To Want To Coperate. ----- Parkerc1 At [2007-11-19 07:39:27] ----- Contact Fts Regardign This Vehicle Told Him To Drop The Pan And Chk For Debris, But He Would Rather Wait For Fts Suggestion ----- Anguloj At [2007-11-19 09:21:35] -----

Test Case ----- Holtonj At [2007-11-19 07:30:55] -----

Qac ----- Meyerc At [2007-11-19 08:15:32] -----

TOYOTA	Jaime Angulo	Jaime Angulo	n		Shepard Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Houlihan, Thomas	Fort'S Toyota Of Pekin
LEXUS	Clayton Meyer	Clayton Meyer	n	Valdez, Robert	Jm Lexus
TOYOTA	Craig Parker	Craig Parker	n	White, Mike	Bellevue Toyota-Scion
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Cummings, Keith	Toyota Of Santa Cruz, Inc
TOYOTA	Clayton Meyer	Clayton Meyer	n	Dailey, James	Beaverton Toyota-Scion
TOYOTA	Jaime Angulo	Jaime Angulo	n	Klug, Richard	Andrew Toyota
TOYOTA	Hardeo Ramkishun		y	Ramkishun, Hardeo	Bone'S Toyota, Inc.
TOYOTA	Rich Hawkins	Johnny Holton	y	Hawkins, Rich	Kings Toyota, Inc.
TOYOTA	Adam Williams	Johnny Holton	y	Williams, Adam	Allan Nott Toyota
LEXUS	Craig Happ	Motonobu Takeda	y	Happ, Craig	North Park Lexus Of
TOYOTA	Ryan Smith	Johnny Holton	y	Smith, Ryan	Joseph Airport Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n		Power Toyota Tempe
SCION	Michael Miller	Andy Curtin	y	Miller, Michael	Menlove Dodge Toyota
TOYOTA	Charles Grosick	Craig Parker	y	Paye, Douglas	Burdick Toyota
TOYOTA	Darrell Freeman	Johnny Holton	y	Freeman, Darrell	Joseph Airport Toyota

QAPowertrain

Engine

Engine Oil

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

115431 NORMAL	19-Nov-07 01-JAN-0001
8022 NORMAL	19-Nov-07 01-JAN-0001
9525 NORMAL	19-Nov-07 19-Nov-07
50283 NORMAL	19-Nov-07 19-Nov-07
22340 NORMAL	19-Nov-07 01-JAN-0001
391131 NORMAL	19-Nov-07 01-JAN-0001
604773 NORMAL	19-Nov-07 01-JAN-0001
82687 NORMAL	19-Nov-07 01-JAN-0001
1 NORMAL	19-Nov-07 19-Nov-07
1 NORMAL	19-Nov-07 19-Nov-07
Customer Expectation Not Met	
191529 NORMAL	19-Nov-07 19-Nov-07
1 NORMAL	19-Nov-07 19-Nov-07
334836 NORMAL	19-Nov-07 01-JAN-0001
43178 NORMAL	19-Nov-07 01-JAN-0001
313213 NORMAL	19-Nov-07 01-JAN-0001
1 NORMAL	19-Nov-07 19-Nov-07

19-Nov-07

TA073230057	2005 Tacoma	5TEUX42N55Z	[REDACTED]	35947
TA073230050	2007 Tundra	5TFKT52197X	[REDACTED]	10969
TA073230049	2007 Camry	4T1BE46K67U	[REDACTED]	5676
TA073230048	1997 Land Cruiser	JT3HJ85J9V0	[REDACTED]	72852
TA073230046	2006 RAV4	JTMZK32V066	[REDACTED]	22265
TA073230044	2007 Tundra	5TFBT54177X	[REDACTED]	6136
TA073230042	2007 Avalon	4T1BK36B57U	[REDACTED]	1718
TA073230039	2008 Tundra	5TBRV54158S	[REDACTED]	357
TA073230036	2006 RAV4	JTMBD33V066	[REDACTED]	19700
TA073230034	2008 Solara	4T1CA30P08U	[REDACTED]	11
TA073230032	2008 Tacoma	5TETU62N08Z	[REDACTED]	10 P0894,P2714
TA073230031				0 P0401
TA073230030	2006 Camry	4T1BE32K06U	[REDACTED]	18607 P0441,P0446,P0455
TA073230028	2008 tC	JTKDE167480	[REDACTED]	4180 P0705

41004 CIN	TMS	9 OPEN	Jaime Angulo	19-Nov-07
16051 CIN	CIN	7 CLOSED-TRAINING/INFO	Johnny Holton	19-Nov-07
29048 NYR	TMS	5 CLOSED-TRAINING/INFO	Clayton Meyer	19-Nov-07
39007 SET	SET	0 INITIATED	Robert Wildman	19-Nov-07
17066 GST	GST	0 INITIATED	Levy Robertson	19-Nov-07
34089 CIN	CIN	5 CLOSED-TRAINING/INFO	Johnny Holton	19-Nov-07
20116 BOS	TMS	2 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
9183 SET	SET	0 CLOSED-FIXED	Timothy Clevenger	19-Nov-07
29080 NYR	TMS	5 CLOSED-TRAINING/INFO	Clayton Meyer	19-Nov-07
22046 CHI	TMS	9 OPEN	Clayton Meyer	19-Nov-07
42272 GST	GST	0 OPEN	Carl Smith	16-Nov-07
28028 BOS	TMS	6 OPEN	Clayton Meyer	19-Nov-07
13027 CHI	TMS	5 OPEN	Craig Parker	17-Nov-07
22041 CHI	TMS	9 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07

Drivetrain Clutch Clutch Pedal Assembly Noise-Abnormal
Engine/Hybrid System Engine Control Driveability Unspecified

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Engine/Hybrid System Engine Control Ignition System Abnormal Operation
Engine/Hybrid System Engine Control ECU MIL/Warning Light ON
Engine/Hybrid System Engine Control Driveability Unspecified

Drivetrain Automatic Transmission/Transaxle Shift Function Comfort/feel

Drivetrain Automatic Transmission/Transaxle Unknown Engagement/slippage

(NULL) Unknown Noise-Abnormal

Drivetrain Automatic Transmission/Transaxle Unknown Abnormal Operation

Drivetrain Automatic Transmission/Transaxle Unknown Engagement/slippage P0894,P2714

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0401

Engine/Hybrid System Engine Control Unknown MIL/Warning Light ON P0441,P0446,P0455

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0705

Squeej /Cherp From Trans Clutch Area With Clutch Pedal Released Will Stop With Small Pressure Is Applied To Clutch Pedal Noise Is Interm. See Warrenty History Several Clutch Concerns All Have Been Satisfied Except Chirp >>> Case Opened By Anguloj On [2007-11-19 07:19:23] Training Case >>> Case Opened By Holtonj On [2007-11-19 07:10:58] >>> Case Closed By Holtonj On [2007-11-19 08:45:05]

Customer Sts Has A Delay In Taking Off. Another Tech Was Reprogramming, But Failed. Now Car Won'T Start. Tech Thinks Battery Charger Was Being Used. ----- Meyerc At [2007-11-19 07:10:54] ----- >>> Case Opened By Meyerc On [2007-11-19 07:10:54] ----- Meyerc At [2007-11-19 07:11:25] ----- Meyerc At [2007-11-19 07:12:52] ----- >>> Case Closed By Meyerc On [2007-11-19 07:15:11] Misfire On #6 Replaced Plug Wires Cap & Rotor. Replaced Spark Plugs And #6 Injector. Compression At 180 Psi. Running Compression At 75psi Same As Another Cylinder. Skips Under Load At 1100 Rpm And Higher

P0606 With No Other Dtc'S Stored Replaced Ecm Per Repair Manuel And P0606 Returned

Training Case >>> Case Opened By Holtonj On [2007-11-19 06:55:17] >>> Case Closed By Holtonj On [2007-11-19 08:46:17]

Customer Complaining About Transmission Shifting Hard. Tech Is Reporting This Has The Latest Cal Files. Tech Would Like To Know If There Is Anything Known Out There. ----- Parkerc1 At [2007-11-19 07:18:37] ----- >>> Case Closed By Parkerc1 On [2007-11-19 07:18:37]

Under Gentle Accel. Veh Shudders/Slips Aprox 32mph.Drove Active Test W/Lockup Off No Diff.Seems Mostly 5th But Some Felt In 4th. >>> Case Closed By Clevent2 On [2007-11-19 08:37:05]

Customer Sts Click Noise When Turning Steering Wheel. Tech Can Dupciate On A Lift, Feels Is Steering Shaft Or Joint. ----- Meyerc At [2007-11-19 06:43:37] ----- >>> Case Opened By Meyerc On [2007-11-19 06:43:37] >>> Case Closed By Meyerc On [2007-11-19 06:43:59]

Vehicle Has 11 Miles And It Doesnt Shift Smoothly Especially 1-2 Shift. No Dtc'S. Trans Fluid Is Ok. Shifts Ok In Sport Shift. ----- Meyerc At [2007-11-19 06:45:04] ----- >>> Case Opened By Meyerc On [2007-11-19 06:42:13] ----- Meyerc At [2007-11-19 06:47:12] ----- Noticed On Pdi Test Drive, Just Pulled Codes. ----- Smithc07 At [2007-11-19 12:25:58] ----- >>> Case Opened By Smithc07 On [2007-11-19 06:39:45]

95 TerceL. Egr Was Sticking, Egr And Vsv Was Replaced. ----- Meyerc At [2007-11-19 06:34:52] ----- >>> Case Opened By Meyerc On [2007-11-19 06:34:52] Tech Sts Map Sensor Reading Half What It Should Be. ----- Meyerc At [2007-11-19 06:36:39] -----

Have Replaced Charcoal Canister, Evap Vsv, And Ecm When Tech Tries To Active Test Ccv Vsv Nothing Happens- No Clicking- Tehc Noted If He Applies Power And Ground Vsv Works- Security System Installed In System - Under Dash-Tech Noted Dash Was Hacked Pretty Badly Tech Noted That During System Check No Closing Of Vsv ----- Stegert At [2007-11-19 11:34:33] ----- >>> Case Opened By Stegert On [2007-11-19 06:32:15] Tech Has Voltage Tot He Vsv. The Vsv Is Not Working During Active Test. ----- Callback --- Parkerc1 At [2007-11-19 15:29:44] ----- ----- Parkerc1 At [2007-11-19 15:29:44] -----

Has Aftermarket Alarm System. Code Was Cleared On First Trip In. Sent To Aftermarket Alarm System Company And They Say They Did Not Tap Into Pnp Circuit. The Tech States He Installed A New Computer And A Pnp Switch Although Did Not Find Anything Wrong With Them. >>> Case Opened By Meyerc On [2007-11-19 06:25:23] ----- Meyerc At [2007-11-19 06:31:26] ----- The Code Is Not Resetting. ----- Parkerc1 At [2007-11-20 09:27:23] ----- >>> Case Closed By Parkerc1 On [2007-11-20 09:27:23]

Chk Clutch ----- Anguloj At [2007-11-19 07:37:32] -----
Test Case ----- Holtonj At [2007-11-19 07:21:23] -----

Verify Battery Charger Was Used, Assure No Cable Issues. Explain How To Try And Recover Ecm Using A Donor Car And Old Scan Tool. -----
Meyerc At [2007-11-19 07:15:11] ----- Meyerc At [2007-11-19 07:16:46] -----

Test Case ----- Holtonj At [2007-11-19 07:25:02] -----
No Known Issue. Tech Did Not Seem To Want To Assist Is Getting Information On The Customer Concern. ----- Parkerc1 At [2007-11-19
07:18:37] -----
Tech Is To Replace The Torque Converter, And Reset The Memory, And Set The Trans Fluid Level At 95 Deg F ----- Clevent2 At [2007-11-19
08:37:05] -----

Reset Memory. Drive Car And See If Shift Improvement. If Not Provide Snapshot Serial Number And Line Pressures. ----- Meyerc At [2007-11-
19 06:47:12] -----
Check Atf Fluid Level Using Correct Method At Correct Temp. If Ok See If Codes Will Reset After Save Ffdata.If Low Atf Then Look For Source Of
Leak, May Need Hydro Pressures Alos. ----- Smithc07 At [2007-11-19 12:25:58] -----

Check Passageway For Egr. Assure Modulator Not Perforated. Do Map Test In Rm. ----- Meyerc At [2007-11-19 06:41:09] -----

Tech Confirm Power At Solenoid When Key Turned On- If Power Present Then Check Between Vsv And Ecm For Open Circuit Or Ground All The Time-
----- Stegert At [2007-11-19 11:34:33] ----- Cech The Voltage At Pin 5 Of A, During Active Test. At The Ecm. ----- Parkerc1 At
[2007-11-19 15:29:44] -----

Verify Alarm System Not Backfeeding Voltage. Find Out What Wires Were Tapped Into. Provide Fax Of Ff Data. ----- Meyerc At [2007-11-19
06:33:19] ----- Trace The Wire For The Alterations. ----- Parkerc1 At [2007-11-20 09:27:23] -----

Qac ----- Meyerc At [2007-11-19 06:43:59] -----

TOYOTA	Gary Coleman	Jaime Angulo	y		Coleman, Gary	Fox Toyota
TOYOTA	Jason Roberts	Johnny Holton	y		Roberts, Jason	Oxmoor Toyota
TOYOTA	Clayton Meyer	Clayton Meyer	n		Wichrowski Jr., Richard	Cherry Hill Toyota
TOYOTA	Robert Wildman		y		Wildman, Robert	Dick Dyer Toyota
TOYOTA	Levy Robertson		y		Robertson, Levy	Northshore Toyota
TOYOTA	Jeffrey Dooley	Johnny Holton	y		Dooley, Jeffrey	Toyota Of Cincinnati Co.
TOYOTA	Neil Mcinnes	Craig Parker	y		Mcinnes, Neil	Expressway Toyota
TOYOTA	Michael Colt	Timothy Clevenger	y		Colt, Michael	Toyota Of Orlando
TOYOTA	Clayton Meyer	Clayton Meyer	n		Flores, Rigoberto	Dch Freehold Toyota
TOYOTA	Michael Ahlers	Clayton Meyer	y		Ahlers, Michael	Carlson Toyota
TOYOTA	Robert Minnick	Carl Smith	y		Minnick, Robert	San Marcos Toyota
	Clayton Meyer	Clayton Meyer	n		Timpe, David	Rockingham Toyota
TOYOTA	Mathew Ireland	Tom Steger	y		Ireland, Mathew	Bob Rohrman Toyota
SCION	Clayton Meyer	Clayton Meyer	n		Vo, Hanh	Burnsville Toyota

QAPowertrain
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TAS Exceptions

Tech got the wrong QA Group and had to be transferred

QAPowertrain

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QAPowertrain

186414 NORMAL	19-Nov-07 01-JAN-0001
1 NORMAL	19-Nov-07 19-Nov-07
219634 NORMAL	19-Nov-07 19-Nov-07
210301 NORMAL	19-Nov-07 01-JAN-0001
139972 NORMAL	19-Nov-07 01-JAN-0001
406534 NORMAL	19-Nov-07 19-Nov-07
343877 NORMAL	19-Nov-07 19-Nov-07
605872 NORMAL	19-Nov-07 19-Nov-07
606773 NORMAL	19-Nov-07 19-Nov-07
173529 NORMAL	19-Nov-07 01-JAN-0001
38209 NORMAL	19-Nov-07 01-JAN-0001
NORMAL	19-Nov-07 01-JAN-0001
107830 NORMAL	19-Nov-07 01-JAN-0001
384904 NORMAL	19-Nov-07 20-Nov-07

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19-Nov-07

20-Nov-07

TA073230027	2001 RAV4	JTEGH20V610	[REDACTED]	70274
TA073230025	2008 Camry	4T1BK46KX8U	[REDACTED]	388
TA073230023	2007 Tundra	5TBEV54117S	[REDACTED]	3304
TA073230021	2007 Tacoma	5TEUU42N77Z	[REDACTED]	4825
TA073230020	2007 Sequoia	5TDBT48A47S	[REDACTED]	7282
TA073230018				0 P0420
TA073230016	2007 IS250	JTHCK26217Z	[REDACTED]	4959 P0172,P0175
TA073230015	2001 RX300	JTJHF10U310	[REDACTED]	97467
TA073230011	2007 GS350	JTHBE96S470	[REDACTED]	26740

10083 SET	SET	0 CLOSED-NOT RELIABLE	Lewis Lower	19-Nov-07
7012 CAT	CAT	9 OPEN	Daniel Cudney	19-Nov-07
10116 SET	SET	0 CLOSED-NOT RELIABLE	Timothy Clevenger	19-Nov-07
32138 SET	SET	0 CLOSED-NOT RELIABLE	Timothy Clevenger	17-Nov-07
29069 NYR	NYR	5 OPEN	Nick Poupakis	19-Nov-07
29083 NYR	NYR	3 CLOSED-NOT RELIABLE	Tom Senneca	19-Nov-07
62802 EAS	TMS	1 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07
64503 EAS	TMS	6 OPEN	Motonobu Takeda	14-Nov-07
63904 SOU	TMS	4 OPEN	Clayton Meyer	19-Nov-07

Engine/Hybrid System Engine Control ECU Abnormal Operation

Drivetrain Automatic Transmission/Transaxle Unknown Vibration

Drivetrain Automatic Transmission/Transaxle Fluid Leak

Drivetrain Automatic Transmission/Transaxle Unknown Vibration

Engine/Hybrid System Engine Control Driveability Idle-Too Fast/Slow

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0420

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0172,P0175

Drivetrain Automatic Transmission/Transaxle Unknown Engagement/slippage

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON

Engine Dies At Times After Warm Up No Codes >>> Case Opened By Stettlr07 On [2007-11-19 06:24:50] >>> Case Closed By Lowerl07 On [2007-11-20 10:09:56]

Car Has Vibration Between 30 To 40 Mph At Steady Speed Int Feels Like Going Over Rumble Strips. The Customer Is Waiting. ----- Parkerc1 At [2007-11-19 06:45:43] ----- >>> Case Opened By Parkerc1 On [2007-11-19 06:18:15] In 5th Gear At 35mph. Fluid Not Correct Level. 03a07j102514. File Attached. ----- Parkerc1 At [2007-11-19 13:59:15] ----- Condition Went Away When Jumped Brake Switch ----- Anguloj At [2007-11-19 13:59:15] -----

Possible Trans Fluid Leak After Replacing Driveshaft Under Tsb.Appears To Be Residual. Has There Been Any Reports For Tailshaft Housing Leaks >>> Case Closed By Clevent2 On [2007-11-19 07:20:32]

On Decel When Braking At 25-15 Mph Vehicle Has A Vibration That Is Being Caused By Trans Either Not Downshifting Early Enough Or T.C.C. Engaged Too Long. Feels Like A Standard In 5th At 10 Mph But Not As Abrupt But Noticeable. >>> Case Closed By Clevent2 On [2007-11-19 07:11:45] Customer Sts Car Has An Acceleration Issue On The Highway. Customer States Has Occured 3x. Customer Sts Has To Turn Key Off Then Back On To Get Normal Operation. Car Has Factory Floor Mats And Clips Are In Place. The Technician Has Not Been Able To Duplicate At This Time, Or Drive Vehicle Due To Weather Conditions. ----- Meyerc At [2007-11-19 06:07:10] -----
2002 Camry. P0420, And Some Other Dtc. Service Advisor Seeks An Ecm Part Number Has Been Advised By A Tech That The Ecm Will Fix The Car. Service Advisor Does Not Have The R/O. Jose Barbosa Is The Technician And Says The Car Has Some Dtc, But Does Not Even Know What The Dtc Is But Says It Needs A Computer. ----- Meyerc At [2007-11-19 05:52:29] ----- >>> Case Opened By Meyerc On [2007-11-19 05:52:29] >>> Case Closed By Sennect On [2007-11-19 06:12:38]

>>> Case Opened By Parkerc1 On [2007-11-19 05:51:30] >>> Case Closed By Parkerc1 On [2007-11-19 05:58:48]
Harsh Shift When Cold. Will Slip Into Neutral At 2-3 Shift At Times. No Codes. The Trans Was Replaced For No Drive, Trans Was Full Of Metal. The Engine Will Flare To 6k During Light Throttle. The Fluid Is Full And The Linkage Is Adjusted. Can Not Confirm Flushing Of Cooler. ----- Parkerc1 At [2007-11-19 06:33:52] ----- >>> Case Opened By Parkerc1 On [2007-11-19 05:51:17] S/N Of Reman Trans 07ka1175p ----- Takedam At [2007-11-19 11:08:07] -----
Check Engine Light Was On, But Code Was Only In Pending. Mil Was On. Tech Has Not Been Able To Duplicate Any Misfire. No Other Tests Done. --- ----- Meyerc At [2007-11-19 05:42:51] ----- >>> Case Opened By Meyerc On [2007-11-19 05:42:51]

Try Replacing Engine Ecu To See If This Repairs Vehicle ----- Stettlr07 At [2007-11-19 07:49:33] ----- Replacing Ecm Did Not Help. If Vehicle Has Aftermarket Plugs Replace Them With The Correct Ones. If Plugs Are Correct Replace All Four Coils. ----- Lowerl07 At [2007-11-20 10:09:56] -----

The Customer Should Level The Vehcile For Serivice. Check With Andrew On Direction. Check Fluid Condition And Level According To Tsb. Obtain The Serial Number For The Transmission. Verify What Gear It Is In During This Condition. Jump The Brake Switch And Verify If The Condition Is Still Present. ----- Parkerc1 At [2007-11-19 06:45:43] ----- Jump The Brake Switch And Verify If The Condition Is Still Present. ----- Parkerc1 At [2007-11-19 13:59:15] ----- Contact Fts Regardign This Vehicle ----- Anguloj At [2007-11-19 13:59:15] ----- Advised Flush Anf Refill With Fresh Fluid From Closed Container See If Condition Still Present. If Still Present Order Trans/Tc ----- Cudneyd At [2007-11-20 14:12:43] -----

Advised Tech That There Are No Common Cases. I Know Of Only One Case Of Tailshaft Housing Replacement. Advised Tech To Clean Off W/Brake Clean And Put Oil Dye In Trans. To Help Determine If There Is A Definate Leak Remaining, Or If The Oil Residue Was Simply Left Over From Drive Shaft Replacement. ----- Clevent2 At [2007-11-19 07:20:32] -----

Tech Is To Check The Fluid Level @ 95 Deg F And Clear The Ecu Memory And Test Drive The Vehicle Again. If The Condition Persits, Tech Will Jumper The Brake Light Switch And Drive The Vehicle To See If It Does Not Do It Anymore; If Not, Problem May Be With The Lock-Up Torque Converter; If It Persits, Tech Can Remove The Rear Drive Shaft And Put Vehicle In 4wd To Help Further Diagnose If The Condition Is In The Rear Drive Line Area. ----- Clevent2 At [2007-11-19 07:11:45] -----

Technician To Verify Details Of What Exactly Occured. Case Open To Region Suggest Fts Contact Techncian For Details Of Customer Concern. ----- Meyerc At [2007-11-19 06:07:10] -----

Case Open To Region, Suggest Fts Be Involved In Repair. Tech Could Not Explain How He Came About The Diagnosis Of Bad Computer. ----- Meyerc At [2007-11-19 05:52:29] -----

Change The Oil Tmc Is Currently Researching This Issue And A Fix Is Not Available At This Time. ----- Parkerc1 At [2007-11-19 05:51:30] ----- ----- Parkerc1 At [2007-11-19 05:52:00] -----

Obtain The S/N Of Reman Trans And Snap Shot. Confirmed Trans Slip 2 - 3 From Snapshot, Replace Trans. ----- Parkerc1 At [2007-11-19 06:33:52] ----- ----- Takedam At [2007-11-19 11:09:39] -----

Put In Check Mode And See If Can Verify Any Misfire. Questions Customer About When Mil Came On, Any Rough Running Conditions. If Can Duplciate Provide Snapshot. ----- Meyerc At [2007-11-19 05:42:51] ----- ----- Meyerc At [2007-11-19 05:43:31] -----

Fts Contacted Tech. Tech Confirmed Concern And Was Ordering Ecu. Parts Department Advised There Are 4 Different Ecu Part Numbers. Fts Advised Dealer To Call Parts Technical Hot Line. ----- Sennect At [2007-11-19 06:12:38] -----

TOYOTA	Jason Neighbors	Robert Stettler	y	Neighbors, Jason	Toyota Of Roswell
TOYOTA	Richard Vannier	Craig Parker	y	Vannier, Richard	Hertrich Toyota Scion
TOYOTA	Russell Mckinley	Timothy Clevenger	y	Mckinley, Russell	Toyota Of Augusta
TOYOTA	Nevin Kenan	Timothy Clevenger	y	Kenan, Nevin	Toyota Of Elizabeth City
TOYOTA	Clayton Meyer	Clayton Meyer	n	Fox, James	Shore Toyota
	Clayton Meyer	Clayton Meyer	n		Route 22 Toyota
LEXUS	Craig Parker	Craig Parker	n	Rhoades, Christopher	Ira Lexus Of Manchester
LEXUS	Mark Pye	Craig Parker	y	Pye, Mark	Lexus Of Richmond
LEXUS	Clayton Meyer	Clayton Meyer	n	Schoen, Adam	Jim Hudson Lexus,Columbia

QAPowertrain

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329845 NORMAL	19-Nov-07	20-Nov-07
39218 HIGH	19-Nov-07	01-JAN-0001
244582 NORMAL	19-Nov-07	19-Nov-07
39597 NORMAL	19-Nov-07	19-Nov-07
153680 HIGH	19-Nov-07	01-JAN-0001
HIGH	19-Nov-07	19-Nov-07
72693 NORMAL	19-Nov-07	19-Nov-07
204111 NORMAL	19-Nov-07	01-JAN-0001
73846 NORMAL	19-Nov-07	01-JAN-0001

20-Nov-07

20-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

TA073230010	2007 RAV4	JTMZK31V576 [REDACTED]	3410 P0014,P0015,P0300,P0301,P0303,P0305
TA073230009	2005 Tacoma	5TEKU72NX5Z [REDACTED]	51078 P043E,P043F,P0451,P2401,P2402,P2419
TA073230008	2006 IS250	JTHCK262265 [REDACTED]	0
TA073230005	2007 Tundra	5TFEV54197X [REDACTED]	2590
TA073230004	2005 Tacoma	5TEMU52N35Z [REDACTED]	47465
TA073230003	2002 RAV4	JTEHH20V126 [REDACTED]	90718
TA073230001	2008 ES350	JTHBJ46G782 [REDACTED]	8103

34078 CIN	TMS	5 CLOSED-WITHOUT RESOLUTION	Clayton Meyer	19-Nov-07
10114 SET	SET	0 OPEN	Robert Stettler	19-Nov-07
62903 EAS	TMS	2 CLOSED-TRAINING/INFO	Craig Parker	19-Nov-07
17065 GST	GST	0 INITIATED	Shane Cross	19-Nov-07
9199 SET	SET	0 OPEN	Eric Carter	17-Nov-07
10110 SET	SET	0 CLOSED-NOT RELIABLE	Timothy Clevenger	12-Nov-07
64504 EAS	TMS	6 CLOSED-WITHOUT RESOLUTION	Craig Parker	19-Nov-07

Engine/Hybrid System Engine Control Driveability Condition-Not-Listed P0014,P0015,P0300,P0301,P0303,P0305

Engine/Hybrid System Engine Control Unknown MIL/Warning Light ON P043E,P043F,P0451,P2401,P2402,P2419

INFO ONLY

Drivetrain Automatic Transmission/Transaxle Shift Function Vibration

Drivetrain Axle/Differential Unknown Unspecified

Drivetrain Automatic Transmission/Transaxle Shift Function Engagement/slippage

Drivetrain Automatic Transmission/Transaxle Shifter Engagement/slippage

>>> Case Opened By Parkerc1 On [2007-11-19 05:42:00] Attached Ffd. The Valve And Screen Are Free Of Debris. ----- Parkerc1 At [2007-11-19 08:00:08] ----- After Swaping The Ocv To Other Bank The Code Is Not Reset And Not Acting Up. ----- Parkerc1 At [2007-11-19 09:11:18] ----- >>> Case Closed By Parkerc1 On [2007-11-19 09:11:18] ----- Callback --- Obrienp At [2007-11-20 06:39:51] ----- Obrienp At [2007-11-20 06:39:51] ----- Tech Swapped Exhaust Ocv With Front Intake Ocv As They Were The Same Part Number. The Dtc Has Not Reset. ----- Meyerc At [2007-11-20 06:42:55] ----- Meyerc At [2007-11-20 06:44:29] -----

>>> Case Opened By Stettlr07 On [2007-11-19 05:41:51]
The Sw Would Like To Know If Replacing 2 Tires Is Ok. Car Not There. ----- Parkerc1 At [2007-11-19 05:41:44] ----- >>> Case Opened By Parkerc1 On [2007-11-19 05:41:44] >>> Case Closed By Parkerc1 On [2007-11-19 05:41:44]
Torque Converter Vibrate.
Customer States Of Shudder In Rear When Turning, Vehicle Has Limited Slip Diff, Was Serviced 5k Miles Ago, Since Service Shudders When Turning, Has Gm Additive >>> Case Opened By Cartere2 On [2007-11-19 04:57:26]

Trans Slips 2nd Trans Has Been Installed >>> Case Opened By Clevent2 On [2007-11-19 04:56:31] >>> Case Closed By Clevent2 On [2007-11-19 12:31:33]
Added To Fluid Level On 10/13/07. Road Test With Cust. First Thing In Morning. Shift Flare Happens Between 2nd And 3rd. Tsb Is For 2007. Ect Calibration #895363313100. Seiral# 2a07g110417. ----- Parkerc1 At [2007-11-19 05:47:39] ----- >>> Case Opened By Parkerc1 On [2007-11-19 03:43:56] Tech Is Reporting The Trans Is Filled According To Tsb. File Attached. ----- Parkerc1 At [2007-11-19 08:40:01] ----- >>> Case Closed By Parkerc1 On [2007-11-19 08:40:01]

Send In The Ffd. Active Test The System And Check For The Actuator Sticking. Remove The Ocv And Inspect The Valve. Inspect The Ocv Screen For Debris. Swap The Ocv?S With The Other Bank And Retest. ----- Parkerc1 At [2007-11-19 06:59:02] ----- Swap The Ocv?S With The Other Bank And Retest. Active Test The System And Check For The Actuator Sticking. ----- Parkerc1 At [2007-11-19 08:00:08] ----- Perform A Cold Soak Start In The Am. ----- Parkerc1 At [2007-11-19 09:11:18] ----- Continue To Monitor And See If Ocv Dtc Sets For Bank 2. ----- Meyerc At [2007-11-20 06:45:59] -----

Vehicle Has Been Back 5 Times For Evap Failure And Cust Is Not Willing To Let The Vehicle. Dlr Is Going To Order A Canister, Going To Run Auto Test, If Monitor Compeltes And Passes Then They Are Going To Let The Vehicle Sit Over Night And See What The Automatic Test Does. If It Passes And Completes Then It'S Ok To Return Vehicle Back To The Customer. If It Fails Then They Need To Look Into Either A Harness Issue Or Wiring Problem. Also Asked Him To Inspect The Canister For Saturation. If The Canister Is Saturated, Then The Vehicle Either Needs An Orvr Or Gas Tank. Advised If He Needs More Help To Submitt Another Pre Call ----- Stettlr07 At [2007-11-19 06:55:03] -----

What Is The Size Of The Other 2 Tires And Tread Depth. ----- Parkerc1 At [2007-11-19 05:41:44] -----

Advised To Replace Diff. This Is A Repeat Repair Attempt. Tech Has Added Gm Additive With No Change 4077291359 Cell ----- Cartere2 At [2007-11-19 06:41:06] -----

Tech Will Retrieve Engine Ecu Part # And Contact Us Back ----- Clevent2 At [2007-11-19 06:33:06] ----- Vehicle Is Equipped With A 4wd Trans. This Unit Is Not On Manual Allocation At Our Parts Warehouse Like The 2wd Version, But The Ecu # That Is In The Vehicle Is A 89661-42820, And Is Affected By Bulletin # Tc002-06; It Updates To A 89661-42822; The Dealer Is Going To Upsale This Ecu To The Customer'S Extended Warranty; The Dealer Just Installed A Reman. Trans. Unit In This Vehicle On Friday, November 16, 2007, And It Is Experiencing Driveability Concerns That May Be Remedied By The New Ecu-(Sounds Like Similar Condition Described On Tsb); ----- Clevent2 At [2007-11-19 12:31:33] -----

Recheck Fluid, Tc011-07: 07-8 Es350: U660e 6-Speed Fluid Level Inspection. Take A Snap Shot Of The Concern And Send In. ----- Parkerc1 At [2007-11-19 05:47:39] ----- Tmc Is Currently Researching This Issue And A Fix Is Not Available At This Time. ----- Parkerc1 At [2007-11-19 08:40:01] -----

Qap ----- Obrienp At [2007-11-20 06:39:51] -----

TOYOTA	Greg Petrey	Craig Parker	y	Petrey, Greg	Beechmont Toyota, Inc.
TOYOTA	Christopher Hutchinson	Robert Stettler	y	Hutchinson, Christopher	Toyota South
LEXUS	Craig Parker	Craig Parker	n		Prestige Lexus
TOYOTA	Shane Cross		y	Cross, Shane	Hampton Toyota
TOYOTA	Steven Monty	Eric Carter	y	Monty, Steven	Central Florida Toyota
TOYOTA	Stephen Buttarro	Timothy Clevenger	y	Buttarro, Stephen	Hank Aaron Toyota
LEXUS	Michael Matthews	Craig Parker	y	Matthews, Michael	Pohanka Lexus Chantilly

QAPowertrain

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QAPowertrain

QAPowertrain

749673 NORMAL

19-Nov-07

19-Nov-07

441964 NORMAL

19-Nov-07 01-JAN-0001

335438 NORMAL
NORMAL

19-Nov-07

19-Nov-07

19-Nov-07 01-JAN-0001

426458 NORMAL

19-Nov-07 01-JAN-0001

54632 NORMAL

19-Nov-07

19-Nov-07

295030 NORMAL

19-Nov-07

19-Nov-07

20-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

CASE NUMBER	MODEL	YEAR	VIN	REPAIR MILEAGE
TA073230433	Camry	2002	4T1BF30K22U [REDACTED]	94941
TA073230426	Camry	1996	4T1BF12K9TU [REDACTED]	140698
TA073230420	Corolla	2008	1NXBR30EX8Z [REDACTED]	3661
TA073230403	Sienna	2006	5TDZA23C16S [REDACTED]	7643
TA073230399	Yaris	2007	JTDBT903771 [REDACTED]	23418
TA073230394	Solara	2004	4T1CA30PX4U [REDACTED]	27515
TA073230373				0
TA073230342	Sienna	2004	5TDZA23C84S [REDACTED]	50833
TA073230335				0
TA073230328	Camry	2007	JTNBK46K973 [REDACTED]	19865
TA073230325				0
TA073230324	Tundra	2007	5TFKT52197X [REDACTED]	50000
TA073230323	Tundra	2007	5TFJV52137X [REDACTED]	1000
TA073230320	Yaris	2008	JTDJT923085 [REDACTED]	380
TA073230311	LS430	2001	JTHBN30F410 [REDACTED]	52203
TA073230302	Tundra	2007	5TFCV54137X [REDACTED]	8832

DTC CODE	DEALER CODE	REGION/AREA	SOURCE REGION	DISTRIC	STATUS
	4313	SFR	TMS		7 CLOSED-NOT RELIABLE
P1705	46088	PTL	TMS		2 CLOSED-NOT RELIABLE
P0604,P0607	4528	LOS	TMS		8 CLOSED-FIXED
P0500	37153	CAT	TMS		9 CLOSED-NOT RELIABLE
	36052	PTL	TMS		5 CLOSED-FIXED
	24071	KCY	TMS		3 CLOSED-NOT RELIABLE
	45086	CAT	TMS		8 CLOSED-TRAINING/INFO
	31145	NYR	TMS		4 CLOSED-WITHOUT RESOLUTION
	16060	CIN	TMS		7 CLOSED-WITHOUT RESOLUTION
	31135	NYR	TMS		8 CLOSED-TRAINING/INFO
P0401	31156	NYR	TMS		1 CLOSED-TRAINING/INFO
P0118	34024	CIN	CIN		4 CLOSED-TRAINING/INFO
	41041	CIN	CIN		8 CLOSED-TRAINING/INFO
	4185	SFR	TMS		3 CLOSED-WITHOUT RESOLUTION
	63132	EAS	TMS		3 CLOSED-WITHOUT RESOLUTION
	34044	CIN	CIN		5 CLOSED-TRAINING/INFO

OWNER	REPAIR DATE
Motonobu Takeda	19-Nov-07
Motonobu Takeda	19-Nov-07
Motonobu Takeda	19-Nov-07
Jaime Angulo	19-Nov-07
Craig Parker	19-Nov-07
Jaime Angulo	19-Nov-07
Clayton Meyer	19-Nov-07
Craig Parker	19-Nov-07
Motonobu Takeda	19-Nov-07
Craig Parker	19-Nov-07
Clayton Meyer	19-Nov-07
Johnny Holton	19-Nov-07
Johnny Holton	19-Nov-07
Craig Parker	19-Nov-07
Craig Parker	19-Nov-07
Johnny Holton	19-Nov-07

TITLE

Engine/Hybrid System Engine Control Unknown Stalls/Quits

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P1705

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0604,P0607

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0500

Drivetrain Manual Transmission/Transaxle Unknown Unspecified

Engine/Hybrid System Engine Control Driveability Unspecified

INFO ONLY

Engine/Hybrid System Engine Control Driveability Hesitation/Stumble

INFO ONLY

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0401

Engine/Hybrid System Engine Control Driveability Unspecified P0118

Engine/Hybrid System Engine Control Driveability Unspecified

Drivetrain Manual Transmission/Transaxle Unknown Unspecified

Engine/Hybrid System Engine Control Driveability Engine Knock

Engine/Hybrid System Engine Control Driveability Unspecified

CASE CONDITION

Cust States The Vehicle Have Low Idle (200 Rpm) After Engine Get Operation Temp. Shor 2.2 And Long 0.0 ----- Takedam At [2007-11-19 16:51:24] ----- >>> Case Opened By Takedam On [2007-11-19 16:51:24] >>> Case Closed By Takedam On [2007-11-19 16:53:58]

Cust States The Vehicle Have Mil On 1st Replace Spd Sensor But Mil Came Back. ----- Takedam At [2007-11-19 16:23:14] ----- >>> Case Opened By Takedam On [2007-11-19 16:23:14] ----- Takedam At [2007-11-19 16:25:10] ----- >>> Case Closed By Takedam On [2007-11-19 16:25:10]

Cust States The Vehicle Have Mil On And Could Not Going Over 30 Mph. Then Start Hard To Start. ----- Takedam At [2007-11-19 15:48:21] ----- >>> Case Opened By Takedam On [2007-11-19 15:48:21] >>> Case Closed By Takedam On [2007-11-19 15:51:39]

Cs Mil On And Speed Int Inop ----- Anguloj At [2007-11-19 14:53:55] ----- >>> Case Opened By Anguloj On [2007-11-19 14:53:55] >>> Case Closed By Anguloj On [2007-11-19 14:53:55]

The Trans Is Grinding When Goind 3rd At About 4000 Rpm. No Alterations To The Vehcile. The Shift Linkange Is Adjusted Correct And Tight. ----- - Parkerc1 At [2007-11-19 14:43:07] ----- >>> Case Opened By Parkerc1 On [2007-11-19 14:43:07] >>> Case Closed By Parkerc1 On [2007-11-19 14:43:37]

Tech Reflshed Ecm Per Tsb Tc006-05 And Now The Scanner Reads It As An 06 Model Year Original Cal Main 30605000 Sub=50606000 New Cal 30642100 50621100 ----- Anguloj At [2007-11-19 14:30:38] ----- >>> Case Opened By Anguloj On [2007-11-19 14:30:38] >>> Case Closed By Anguloj On [2007-11-19 14:30:38]

02 Rav4. Trans Was Replaced. Replaced Ecm. Customer Took It Somewhere Else When Repalace Trans To Reset Memory. Seeks To Know If Do Same. ----- Meyerc At [2007-11-19 13:53:23] ----- >>> Case Opened By Meyerc On [2007-11-19 13:53:23] >>> Case Closed By Meyerc On [2007-11-19 13:53:23]

The Customer Is Concerned That The Vehcile Hesites On Accelreation. Tech Could Not Duplaccate. The Customer And Tested, Was Not Duplaccated. Trans Fluid Is Full. ----- Parkerc1 At [2007-11-19 13:17:11] ----- >>> Case Closed By Parkerc1 On [2007-11-19 13:17:11]

Cust States The Vehicle Have Ticking Noise When Start From Cold. 07 Tundra 5.7l ----- Takedam At [2007-11-19 12:57:48] ----- >>> Case Opened By Takedam On [2007-11-19 12:57:48] >>> Case Closed By Takedam On [2007-11-19 12:57:48]

The Trans Flare When ----- Parkerc1 At [2007-11-19 12:45:19] ----- >>> Case Opened By Parkerc1 On [2007-11-19 12:45:19] >>> Case Closed By Parkerc1 On [2007-11-19 12:45:37]

97 Landcruiser. Egr And Vsv Were Changed. No Vacuum To Egr Vsv. Throttle Body Taken Off And It Is Clear. ----- Meyerc At [2007-11-19 12:42:38] ----- >>> Case Opened By Meyerc On [2007-11-19 12:42:38] >>> Case Closed By Meyerc On [2007-11-19 12:51:45]

Training Case >>> Case Opened By Holtonj On [2007-11-19 12:39:02] >>> Case Closed By Holtonj On [2007-11-19 13:37:25]

Training Case >>> Case Opened By Holtonj On [2007-11-19 12:38:44] >>> Case Closed By Holtonj On [2007-11-19 13:37:01]

Tech Was Advised To Open A Case By Fts Jim Cust Is Reporting That The Trans Is Poping Out Of 4th Gear On Acceleration. Tech Can Not Duplaccate And The Fluid Is Full. No Alteration. ----- Parkerc1 At [2007-11-19 12:37:50] ----- >>> Case Opened By Parkerc1 On [2007-11-19 12:37:50] ----- Parkerc1 At [2007-11-19 12:41:11] ----- >>> Case Closed By Parkerc1 On [2007-11-19 12:41:11]

The Customer Is Concerned About Engine Ping. ----- Parkerc1 At [2007-11-19 12:30:17] ----- >>> Case Opened By Parkerc1 On [2007-11-19 12:30:17] >>> Case Closed By Parkerc1 On [2007-11-19 12:30:46]

Training Case >>> Case Opened By Holtonj On [2007-11-19 12:21:45] >>> Case Closed By Holtonj On [2007-11-19 13:36:30]

SUGGESTION

Verify Sparl Pulgs, Air Leakage, Perform Inj Vol Test. ----- Takedam At [2007-11-19 16:53:58] -----

Check Direct Clutch Speed Sensor Circuit. Re-Check Aftermarket Options. ----- Takedam At [2007-11-19 16:25:10] -----
Check Stop Light System Cirucit & O2 Sensor Cirucit. If It Inthe Spec, Replace Engine Ecu W/ 2008 My. ----- Takedam At [2007-11-19 15:51:39]

Wiggle Speed Sensor Signal Wiring Betwenn The Skid Control Ecu And The Ecm ----- Anguloj At [2007-11-19 14:53:55] -----

Obtain The Serial Of The Trans. Replace The Transmission Assembly. ----- Parkerc1 At [2007-11-19 14:43:07] -----

Replace The Ecm ----- Anguloj At [2007-11-19 14:30:38] -----

Tsb Is Available. ----- Meyerc At [2007-11-19 13:53:23] -----

Drive With The Customer And Or Dupclate. ----- Parkerc1 At [2007-11-19 13:17:11] -----
That Is Character Of This Engine. Unless If It Not Loud As Something Broken Inside Engine Parts. ----- Takedam At [2007-11-19 12:57:48] -----

Tc011-07: 07-8 Es350: U660e 6-Speed Fluid Level Inspection Recheck For Concern. ----- Parkerc1 At [2007-11-19 12:45:19] -----

Check Modulator For Damage. Vsv Bleeds Off Vacuum, Does Not Supply It. ----- Meyerc At [2007-11-19 12:51:45] -----
Test Case ----- Holtonj At [2007-11-19 12:41:24] -----
Test Case ----- Holtonj At [2007-11-19 12:40:33] -----

No Matches. Dupclate The Concern. ----- Parkerc1 At [2007-11-19 12:41:11] -----

Advise The Customer High Test Gas. Check Carbon Build. ----- Parkerc1 At [2007-11-19 12:30:17] -----
Test Case ----- Holtonj At [2007-11-19 12:28:53] -----

REPAIR

Bad Ecu ----- Takedam At [2007-11-19 15:51:39] -----

Replaced Trans. ----- Parkerc1 At [2007-11-19 14:43:37] -----

Normal For This Engine. ----- Takedam At [2007-11-19 12:57:48] -----

DIVISION NAME	CREATOR NAME	ORIGINAL OWNER	DEALER TECH INITIATED	DEALER TECH NAME	DEALER NAME
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Johnson, Jacob	Hobbie Auto Center
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Cox, Lucas	Toyota Of Tacoma
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Meji, Morris	North Bakersfield Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Granger, Art	Dick Milham Toyota
TOYOTA	Craig Parker	Craig Parker	n	Osborne, Chris	Lithia Toyota Scion
TOYOTA	Jaime Angulo	Jaime Angulo	n	Daugherty, Ryan	Reliable Toyota
	Clayton Meyer	Clayton Meyer	n	Gaskins, Daniel	Battlefield Toyota
TOYOTA	Craig Parker	Craig Parker	n	Raymond, John	Fox Toyota-Subaru
	Motonobu Takeda	Motonobu Takeda	n	O'Rear, Adam	Hudson Toyota-Chrysler
TOYOTA	Craig Parker	Craig Parker	n	Tavares, Jason	New Rochelle Toyota
TOYOTA	Clayton Meyer	Clayton Meyer	n	Gilardi, Accursio	Plaza Toyota
TOYOTA	Richard Bowlby	Johnny Holton	y	Bowlby, Richard	Toyota Of Logan
TOYOTA	Tim Martin	Johnny Holton	y	Martin, Tim	Rivergate Toyota, Inc.
TOYOTA	Craig Parker	Craig Parker	n	Prow, Gordon	Thompson'S Toyota Of
LEXUS	Craig Parker	Craig Parker	n	Markovic, Vasko	Lexus Of Queens
TOYOTA	Brad Peters	Johnny Holton	y	Peters, Brad	Performance Toyota

QA DEPARTMENT NAME	CAUSE COMPONENT DESC	CAUSE SUB COMP DESC
QAPowertrain	Engine	
QAPowertrain	Clutch & Transmission	
QAPowertrain	Engine	Emission Control Computer
QAPowertrain		
QAPowertrain		
QAPowertrain		
QAPowertrain	TAS Exceptions	Reading a currently available TSB would have prevented the call
QAPowertrain		
QAPowertrain	TAS Exceptions	Called for answer to customer's question
QAPowertrain		

CAUSE CONDITION DESC	REPAIR ORDER NUM	TA CASE PRIORITY	SUBMITTED DATE	CLOSED DATE
	60248602	NORMAL	19-Nov-07	19-Nov-07
	199579	NORMAL	19-Nov-07	19-Nov-07
Circuit - Open / Short	576770	NORMAL	19-Nov-07	19-Nov-07
	324402	NORMAL	19-Nov-07	19-Nov-07
	59979	NORMAL	19-Nov-07	19-Nov-07
	352012	NORMAL	19-Nov-07	19-Nov-07
		NORMAL	19-Nov-07	19-Nov-07
	445385	NORMAL	19-Nov-07	19-Nov-07
Customer Expectation Not Met		NORMAL	19-Nov-07	19-Nov-07
	159968	NORMAL	19-Nov-07	19-Nov-07
		NORMAL	19-Nov-07	19-Nov-07
	1	NORMAL	19-Nov-07	19-Nov-07
	1	NORMAL	19-Nov-07	19-Nov-07
	95802	NORMAL	19-Nov-07	19-Nov-07
	20764	NORMAL	19-Nov-07	19-Nov-07
	#00001	NORMAL	19-Nov-07	19-Nov-07

MODIFIED DATE

19-Nov-07

TA073230299	Solara	2002 2T1FF28P52C	[REDACTED]	73713
TA073230298	Tundra	2007 5TFBT54177X	[REDACTED]	6136
TA073230294	Corolla	2005 2T1BR32E15C	[REDACTED]	31514
TA073230293	Tundra	2007 5TFCT54157X	[REDACTED]	8618
TA073230291	Yaris	2007 JTDJT903875	[REDACTED]	3063
TA073230286	Corolla	2004 2T1BR32E34C	[REDACTED]	59658
TA073230273	Tundra	2006 5TBET34156S	[REDACTED]	32676
TA073230256	Tundra	2007 5TFBV54117X	[REDACTED]	4739
TA073230252	Tundra	2004 5TBRT34104S	[REDACTED]	58196
TA073230240	Matrix	2003 2T1KR32E23C	[REDACTED]	50045
TA073230235	Avalon	2007 4T1BK36B47U	[REDACTED]	4579
TA073230232	Avalon	2005 4T1BK36B35U	[REDACTED]	34394
TA073230221	Tacoma	2006 5TELU42N16Z	[REDACTED]	24848
TA073230209	Yaris	2007 JTDJT923375	[REDACTED]	37544

P0500	37114 CAT	TMS	1 CLOSED-WITHOUT RESOLUTION
	34073 CIN	CIN	5 CLOSED-TRAINING/INFO
	16051 CIN	TMS	7 CLOSED-WITHOUT RESOLUTION
	34077 CIN	CIN	5 CLOSED-TRAINING/INFO
P2118	37162 CAT	TMS	6 CLOSED-WITHOUT RESOLUTION
P0012	31158 NYR	TMS	6 CLOSED-FIXED
	45078 CAT	TMS	9 CLOSED-NOT RELIABLE
	9183 SET	SET	0 CLOSED-NOT RELIABLE
	4112 LOS	TMS	6 CLOSED-TRAINING/INFO
	30041 DEN	TMS	5 CLOSED-NOT RELIABLE
P0138	22030 CHI	TMS	9 CLOSED-FIXED
	4077 SFR	TMS	3 CLOSED-NOT RELIABLE
	4077 SFR	TMS	3 CLOSED-FIXED
	4182 LOS	TMS	9 CLOSED-WITHOUT RESOLUTION

Craig Parker	19-Nov-07
Johnny Holton	19-Nov-07
Craig Parker	19-Nov-07
Johnny Holton	19-Nov-07
Jaime Angulo	19-Nov-07
Tom Steger	19-Nov-07
Jaime Angulo	19-Nov-07
Lewis Lower	17-Nov-07
Cole Stutz	19-Nov-04
Jaime Angulo	19-Nov-07
Tom Steger	19-Nov-07
Jaime Angulo	19-Nov-07
Motonobu Takeda	19-Nov-07
Craig Parker	19-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0500
Engine/Hybrid System Engine Control Driveability Unspecified

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Engine/Hybrid System Engine Control Driveability Unspecified

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2118

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0012

Engine/Hybrid System Intake/Exhaust Exhaust Pipe Abnormal Smell

Engine/Hybrid System Engine Mechanical Unknown Engine Knock

Drivetrain Drive Shaft/Propeller Shaft Unknown Leak

Drivetrain Manual Transmission/Transaxle Unknown Unspecified

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0138

Steering Power Assist Systems Fluid Leak

Engine/Hybrid System Engine Mechanical Fluid Leak

Engine/Hybrid System Engine Control Driveability Starting-No start

Tech Found 9 Volts On The Input To The Ecm. ----- Parkerc1 At [2007-11-19 12:20:26] ----- >>> Case Opened By Parkerc1 On [2007-11-19 12:20:26] >>> Case Closed By Parkerc1 On [2007-11-19 12:20:26]

Training Case >>> Case Opened By Holtonj On [2007-11-19 12:18:13] >>> Case Closed By Holtonj On [2007-11-19 13:36:04]

Speedo Bounces Up And Down, Esp. On Decel. Found Speedo Driven Gear Worn Down. Found Excessive Movement In Differential Which Is Root Cause Of Speedo Problem. Trans Is Reman Replaced 12/13/06. ----- Parkerc1 At [2007-11-19 12:27:45] ----- >>> Case Closed By Parkerc1 On [2007-11-19 12:27:45]

Test Case ----- Holtonj At [2007-11-19 12:19:26] ----- >>> Case Opened By Holtonj On [2007-11-19 12:15:16] >>> Case Closed By Holtonj On [2007-11-19 12:45:04]

Tech Is Reporting The Check Etc's Fuse (2) Or +Bm (A21-3) - Body Ground 3-A3 Has 2.7 Ohms And Rm Wants 10k Or Higher. ----- Parkerc1 At [2007-11-19 12:12:27] ----- >>> Case Opened By Parkerc1 On [2007-11-19 12:12:27] >>> Case Closed By Parkerc1 On [2007-11-19 12:14:40]

Tech Tried A Known Good Ecm And The Codes ----- Anguloj At [2007-11-19 13:19:29] -----

Tech Noted He Ran Active Test And Car Stalled- Tech Noted Customer Complained That Mil Came On And Went Out By Itself- Tehc Noted Codes Stored In ----- Stegert At [2007-11-19 12:03:49] ----- >>> Case Opened By Stegert On [2007-11-19 12:03:49] >>> Case Closed By Stegert On [2007-11-19 12:03:49]

Has Sulfur Smell Tech States All Basics Are Ok. ----- Anguloj At [2007-11-19 11:53:30] ----- >>> Case Opened By Anguloj On [2007-11-19 11:53:30] ----- Anguloj At [2007-11-19 11:54:52] ----- >>> Case Closed By Anguloj On [2007-11-19 11:54:52]

Veh At Dealership Since 11/1 Have Ordered Short Block And Gasket Set. Block Here 2 Weeks Gaskets On Back Order. Need To Resolve Before Lemon Law Involved. >>> Case Closed By Lowerl07 On [2007-11-19 12:30:30]

Slip Yoke Leaking, Tsb #Tc007-06 Calls For Replacing Yoke Assy. However, I Was Told In The Automatic Trans Class That We Are Supposed To Replace Drive Shaft. >>> Case Closed By Stutzc On [2007-11-19 11:31:56]

Trans Doesnt Have 4th Or Fifth Gear Trans Case Is Leaking Fro The Top Tech States Trans Is Making A Bad Noise ----- Anguloj At [2007-11-19 11:11:34] ----- >>> Case Opened By Anguloj On [2007-11-19 11:11:34] >>> Case Closed By Anguloj On [2007-11-19 11:12:33]

Tech Noted That Replaced Bank 1 Sensor 2 - Oxygen Sensor First Time In For P0138- Tech Noted Car Returned With Same Dtc ----- Stegert At [2007-11-19 11:08:30] ----- >>> Case Opened By Stegert On [2007-11-19 11:08:30] >>> Case Closed By Stegert On [2007-11-19 11:08:30]

Power Steering Pump Leaking >>> Case Opened By Anguloj On [2007-11-19 11:03:40] ----- Anguloj At [2007-11-19 11:05:16] ----- >>> Case Closed By Anguloj On [2007-11-19 11:05:16]

Cust States The Vehicle Have Squeak Noise From Engine Area W/ Oil Leakage. ----- Takedam At [2007-11-19 10:47:45] ----- >>> Case Opened By Takedam On [2007-11-19 10:47:45] ----- Takedam At [2007-11-19 10:55:16] ----- >>> Case Closed By Takedam On [2007-11-19 10:55:16]

The Car Cam In For A Knock And The Short Block Was Replaced. Now Engine Will Not Start. Compression_L Dry Cyl 1_L 160 Cyl 2_L 165 Cyl 3_L 155 Cyl 4_L 150 ----- Parkerc1 At [2007-11-19 10:22:10] ----- >>> Case Opened By Parkerc1 On [2007-11-19 10:22:10] ----- Parkerc1 At [2007-11-19 10:32:33] ----- >>> Case Closed By Parkerc1 On [2007-11-19 10:32:33]

Check For Abs For Codes. Check Trans Make Scope The Input To Ecm. ----- Parkerc1 At [2007-11-19 12:20:26] -----
Test Case ----- Holtonj At [2007-11-19 12:27:19] -----

Trans Serial Number. Replace The Trns And Driven Gear. ----- Parkerc1 At [2007-11-19 12:27:45] -----

Test Case ----- Holtonj At [2007-11-19 12:19:26] -----

Find Short To Ground. ----- Parkerc1 At [2007-11-19 12:12:27] ----- Tech To Get A New Ecm ----- Anguloj At [2007-11-19
13:19:29] -----

Tech To Replace Vvti Unit Assembly Offlow Tsb For '05 ----- Stegert At [2007-11-19 12:03:49] -----

Try Different Brand Gas ----- Anguloj At [2007-11-19 11:54:52] -----

Order Each Gasket Individually And See If They Are Available. ----- Lowerl07 At [2007-11-19 12:30:30] -----

Tsb Hold True, In Class They Were Referring To The New Gen Not The Old Gen Tundra. ----- Stutzc At [2007-11-19 11:31:56] -----

Contact Fts Regarding This Vehicle. May Need A Trans Replacement. ----- Anguloj At [2007-11-19 11:12:33] -----

Tech To C Hck Bank 1 Sensor 1 Af Sensor- Tech To Replace B1 S1 Af Sensor ----- Stegert At [2007-11-19 11:08:30] -----

Replace The Power Steering Pump ----- Anguloj At [2007-11-19 11:05:16] -----

Repair By Resealing With Fipg, Stress The Need For Cleanliness ----- Takedam At [2007-11-19 10:55:16] -----

Reseting The Timing Per Inststruction Is The Rm. ----- Parkerc1 At [2007-11-19 10:32:33] -----

Fixed By Reseal. ----- Takedam At [2007-11-19 10:55:16] -----

TOYOTA	Craig Parker	Craig Parker	n	Stock, Pete	Conicelli Toyota
TOYOTA	Mark Obringer	Johnny Holton	y	Obringer, Mark	Walker Toyota
TOYOTA	Jon Drechsel	Craig Parker	y	Drechsel, Jon	Oxmoor Toyota
TOYOTA	Brad Malott	Johnny Holton	y	Malott, Brad	Joseph Airport Toyota
TOYOTA	Craig Parker	Craig Parker	n	Persico, John	Spitzer Toyota
TOYOTA	Tom Steger	Tom Steger	n	Chirinos, Jose	Dch Wappingers Falls Toy.
TOYOTA	Jaime Angulo	Jaime Angulo	n	Richards, Gary	Rk Toyota
TOYOTA	Michael Colt	Lewis Lower	y	Colt, Michael	Toyota Of Orlando
TOYOTA	Jason Jurick	Cole Stutz	y	Jurick, Jason	Toy Of Rancho Santa Marg
TOYOTA	Jaime Angulo	Jaime Angulo	n	Benavides, Michael	Roswell Toyota
TOYOTA	Tom Steger	Tom Steger	n	Rozhansky, Roman	Rudy Luther Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	King, Charles	Folsom Lake Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Kim, David	Folsom Lake Toyota
TOYOTA	Craig Parker	Craig Parker	n	Mode, Ryan	Poway Toyota

QAPowertrain
QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

Engine

Valve Cover/Gasket

QAPowertrain

	463627 NORMAL	19-Nov-07	19-Nov-07
	1 NORMAL	19-Nov-07	19-Nov-07
	980643 NORMAL	19-Nov-07	19-Nov-07
	1 NORMAL	19-Nov-07	19-Nov-07
	115405 NORMAL	19-Nov-07	19-Nov-07
	173260 NORMAL	19-Nov-07	19-Nov-07
	88667 NORMAL	19-Nov-07	19-Nov-07
	603626 NORMAL	19-Nov-07	19-Nov-07
	2327 NORMAL	19-Nov-07	19-Nov-07
	94446 NORMAL	19-Nov-07	19-Nov-07
	388700 NORMAL	19-Nov-07	19-Nov-07
	576314 NORMAL	19-Nov-07	19-Nov-07
Leaks / Fluids (Oil / Grease / Fuel / Water)	576300 NORMAL	19-Nov-07	19-Nov-07
	43800 NORMAL	19-Nov-07	19-Nov-07

19-Nov-07

TA073230195	Tundra	2008 5TFDV58138X	[REDACTED]	268
TA073230194				0
TA073230193	IS250	2006 JTHBK262865	[REDACTED]	8343
TA073230188				0
TA073230185	GS300	2006 JTHCH96S360	[REDACTED]	48300
TA073230175	Tundra	2006 5TBET341X6S	[REDACTED]	0
TA073230169	Tacoma	2007 5TEJU62N27Z	[REDACTED]	10215
TA073230166	Tundra	2006 5TBDT44106S	[REDACTED]	14500
TA073230163				0
TA073230159	Camry	2008 4T1BE46K48U	[REDACTED]	7358
TA073230157	Corolla	2006 1NXBR32E36Z	[REDACTED]	26833
TA073230146				0

	25051 PTL	TMS	7 CLOSED-FIXED
	49026 DEN	TMS	7 CLOSED-TRAINING/INFO
P0172	64602 WES	TMS	6 CLOSED-NOT RELIABLE
	60444 WES	TMS	3 CLOSED-NOT RELIABLE
P0441,P0455	25057 PTL	TMS	7 CLOSED-WITHOUT RESOLUTION
	4169 SFR	TMS	6 CLOSED-WITHOUT RESOLUTION
	42289 GST	GST	0 CLOSED-FIXED
	25057 PTL	TMS	7 CLOSED-WITHOUT RESOLUTION
	12134 CHI	TMS	2 CLOSED-WITHOUT RESOLUTION
	28028 BOS	TMS	6 CLOSED-WITHOUT RESOLUTION
	4189 SFR	TMS	2 CLOSED-WITHOUT RESOLUTION
	4112 LOS	TMS	6 CLOSED-TRAINING/INFO

Motonobu Takeda 19-Nov-07

Motonobu Takeda 19-Nov-07

Jaime Angulo 19-Nov-07

Jaime Angulo 19-Nov-07

Craig Parker 19-Nov-07

Craig Parker 19-Nov-07

Michael McClure 19-Nov-07

Craig Parker 19-Nov-07

Craig Parker 19-Nov-07

Motonobu Takeda 19-Nov-07

Craig Parker 19-Feb-07

Motonobu Takeda 19-Nov-07

Drivetrain Automatic Transmission/Transaxle Unknown Abnormal Operation

INFO ONLY

Engine/Hybrid System Engine Control Unknown MIL/Warning Light ON P0172

INFO ONLY

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0441,P0455

INFO ONLY

Engine/Hybrid System Lubrication Oil Plug Leak

Engine/Hybrid System Engine Mechanical Unknown Noise-wind noise/whistle

INFO ONLY

Drivetrain Automatic Transmission/Transaxle Shift Function Temperature Concern

Engine/Hybrid System Engine Control Driveability Abnormal Operation

INFO ONLY

Customer Sts Between 20-40 Mph Under Light Load There Is A Vibration Like On Rumble Strips. Currently Difficult To Verify Due To Icy Roads. -----
---- Meyerc At [2007-11-19 10:01:44] ----- >>> Case Opened By Meyerc On [2007-11-19 10:01:44] ----- Meyerc At [2007-11-19 10:01:55]
----- Meyerc At [2007-11-19 10:07:07] ----- Serial Number 07ktj00071 ----- Takedam At [2007-11-19 10:58:27] -----
---- >>> Case Closed By Takedam On [2007-11-19 10:58:27]
Tech Call For Immobiliser System ----- Takedam At [2007-11-19 10:01:35] ----- >>> Case Opened By Takedam On [2007-11-19 10:01:35]
>>> Case Closed By Takedam On [2007-11-19 10:01:35]
Mil Lamp Is On. P0172 Present And Oil Is Contaminated With Fuel. Tsib #Eg002-07 Has Already Been Performed. Changed Engine Oil And Fuel Trim
Readings Now Appear Ok. >>> Case Closed By Anguloj On [2007-11-19 10:08:32]
>>> Case Opened By Anguloj On [2007-11-19 09:56:13] >>> Case Closed By Anguloj On [2007-11-19 09:56:13]
06 Gs300. Originally Had Misfires And P0441, P0455. Cleared Dtc'S Then Car Came Back With Dtc'S Again But No Misfires. Tech Performed Auto Test
And Same Dtc'S Came Back. Also P0456 In Pending, But Did Not Clear Dtc'S Before Doing Auto Test. ----- Meyerc At [2007-11-19 09:50:49] ----
----- >>> Case Opened By Meyerc On [2007-11-19 09:50:49] Smoke Check Leaks By Filler Neck. Some Dust Was In Line From Filter To Canister. -
----- Meyerc At [2007-11-19 09:54:33] ----- Meyerc At [2007-11-19 09:58:48] ----- Tech Found A Tank Side Leak. -----
----- Parkerc1 At [2007-11-19 14:10:22] ----- >>> Case Closed By Parkerc1 On [2007-11-19 14:10:22]
Eg026-06 ----- Parkerc1 At [2007-11-19 09:46:13] ----- >>> Case Opened By Parkerc1 On [2007-11-19 09:46:13] >>> Case Closed By
Parkerc1 On [2007-11-19 09:46:13]
Oil Leaking From Timing Cover/Where P/S Pump Is Installed.What Part #Seal Packing Is Equivalent For Water Pump & Other Parts.Small Leak At This
Time. >>> Case Opened By Mcclurm2 On [2007-11-19 09:39:10] >>> Case Closed By Mcclurm2 On [2007-11-19 13:26:44]
Whistle In Engine Compartment Heard At 4300 To Upshift. Sounds Like It'S In The Intake? Worse When Cold. ----- Parkerc1 At [2007-11-19
09:37:52] ----- >>> Case Opened By Parkerc1 On [2007-11-19 09:30:18] >>> Case Closed By Parkerc1 On [2007-11-19 09:39:57]
2000 Rav Tech Would Like To Know What To Check For The Gas Pump Not Shutting Off. ----- Parkerc1 At [2007-11-19 09:25:43] -----
>>> Case Opened By Parkerc1 On [2007-11-19 09:25:43] >>> Case Closed By Parkerc1 On [2007-11-19 09:25:43]
Customer States In Cold Engine Temp Only, Seems To Have Delayed Up Shift. Shifts Normal After Warm Up. Noticed Monitor Status Is Inc. Fluid Is
Normal >>> Case Opened By Takedam On [2007-11-19 09:20:28] >>> Case Closed By Takedam On [2007-11-19 09:31:21]
According To The Customer, Intermittantly, When Stopping Under Normal Conditions Engine Will Accel To Apx 2500 Rpm's Then Quickly Lower And
Stall. Tech Was Unable To Confirm Condition. No Codes Were Stored ----- Parkerc1 At [2007-11-19 09:31:04] ----- >>> Case Closed By
Parkerc1 On [2007-11-19 09:31:04]
2008 Xb Trd Tire Question. ----- Takedam At [2007-11-19 09:01:22] ----- >>> Case Opened By Takedam On [2007-11-19 09:01:22] >>>
Case Closed By Takedam On [2007-11-19 09:01:22]

Suggest Get Serial Number Of Trans. Verify Can Duplicate Condition Then Jump Brake Switch So Lights Are On Then Attempt To Duplicate The Condition. ----- Meyerc At [2007-11-19 10:02:37] ----- Replace Tc Only. ----- Takedam At [2007-11-19 10:58:27] -----

Change The Oil And Release The Car ----- Anguloj At [2007-11-19 10:08:32] -----

Clear Dtc'S Cap Canister After Pull Off Line. Rerun Auto Test And See If Passes. Still Possibility Of Power Ground Or Intermittant Pump Issue With Dust Present. ----- Meyerc At [2007-11-19 09:54:33] ----- Leakage By Filler Neck Is Normal When Pressurise Through Purge, Even When Power It Closed. Sst Was Sent To Dealers To Do Pressure Test Through Vent Instead Of Purge. ----- Meyerc At [2007-11-19 09:57:13] -----
-- Find Tank Side Leak And Isolate. ----- Parkerc1 At [2007-11-19 14:10:22] -----

Falls In Tsb ----- Parkerc1 At [2007-11-19 09:46:13] -----

Check Cover For Straight, If Ok, Use Fipg To Reseal ----- Mcclurm2 At [2007-11-19 13:26:04] -----

Replace The Intake Manifold To Correct. ----- Parkerc1 At [2007-11-19 09:39:57] -----

Orvr ----- Parkerc1 At [2007-11-19 09:25:43] -----

Could Be Normal Operation By The Logic Due To Cold Cooland Temp. Compare With Other Known Vehicle From Cold Start. ----- Takedam At [2007-11-19 09:29:36] -----

No Known Concerns. Check Floormats. Duplcate. ----- Parkerc1 At [2007-11-19 09:31:04] -----

Fixed By Tc ----- Takedam At [2007-11-19 10:58:27] -----

Qae ----- Takedam At [2007-11-19 10:01:35] -----

Case Closure Request, Resealed Front Cover ----- Mcclurm2 At [2007-11-19 13:26:44] -----

Could Be Normal Operation Check With Other Known Vehicle. ----- Takedam At [2007-11-19 09:31:21] -----

Qac ----- Takedam At [2007-11-19 09:01:22] -----

TOYOTA	Clayton Meyer	Clayton Meyer	n	Klingbeil, John	Bitterroot Toyota
	Motonobu Takeda	Motonobu Takeda	n	Carroll, Christopher	Foss Motors
LEXUS	John Dascher	Jaime Angulo	y	Dascher, John	Lexus Of Bellevue
	Jaime Angulo	Jaime Angulo	n	Amable, Mark	Magnussen'S Lexus/Fremont
LEXUS	Clayton Meyer	Clayton Meyer	n	Bidleman, Paul	Prestige Toyota
TOYOTA	Craig Parker	Craig Parker	n	Freitas, Brian	Tracy Toyota
TOYOTA	Paul Papania	Michael McClure	y	Papania, Paul	Cecil Atkission Toyota
TOYOTA	Jerry Jones	Craig Parker	y	Jones, Jerry	Prestige Toyota
	Craig Parker	Craig Parker	n	Bialas, Todd	Oakbrook Toy. In Westmont
TOYOTA	Brenden Dimauro	Motonobu Takeda	y	Dimauro, Brenden	Rockingham Toyota
TOYOTA	Dan Kiel	Craig Parker	y	Kiel, Dan	Toyota Of Walnut Creek
	Motonobu Takeda	Motonobu Takeda	n	Lohoff, Donald	Toy Of Rancho Santa Marg

QAPowertrain	Clutch & Transmission	Torque Converter Assy
QAPowertrain	TAS Exceptions	Tech got the wrong QA Group and had to be transferred
QAPowertrain QAPowertrain	TAS Exceptions	
QAPowertrain		
QAPowertrain	TAS Exceptions	Tech did not understand TSB Vin Break, P/N etc.
QAPowertrain		
QAPowertrain	TAS Exceptions	Tech called the wrong Call Center

Manufacturing /Assembly Process Faulty	302617	NORMAL	19-Nov-07	19-Nov-07
Other / No Applicable Cause		NORMAL	19-Nov-07	19-Nov-07
	153141	NORMAL	19-Nov-07	19-Nov-07
		NORMAL	19-Nov-07	19-Nov-07
	139279	NORMAL	19-Nov-07	19-Nov-07
		NORMAL	19-Nov-07	19-Nov-07
	49731	NORMAL	19-Nov-07	19-Nov-07
	139251	NORMAL	19-Nov-07	19-Nov-07
		NORMAL	19-Nov-07	19-Nov-07
	285678	NORMAL	19-Nov-07	19-Nov-07
	718522	NORMAL	19-Nov-07	19-Nov-07
Other / No Applicable Cause		NORMAL	19-Nov-07	19-Nov-07

19-Nov-07

TA073230137	FJ Cruiser	2007 JTEBU11F070	[REDACTED]	7115
TA073230133	Camry	2003 JTDBE32K830	[REDACTED]	59551
TA073230115	Tundra	2007 5TBRT541X7S	[REDACTED]	13051
TA073230114				0
TA073230101	GS430	2006 JTHBN96S265	[REDACTED]	21630
TA073230100	Yaris	2007 JTDBT923471	[REDACTED]	22295
TA073230074	Tundra	2007 5TFCT54157X	[REDACTED]	8618
TA073230073	RAV4	2006 JTMBK34V965	[REDACTED]	106000
TA073230069	RX350	2008 2T2GK31U68C	[REDACTED]	20117
TA073230064	Tundra	2007 5TFJV52137X	[REDACTED]	2456
TA073230060	Tundra	2007 5TBBV54197S	[REDACTED]	25000
TA073230050	Tundra	2007 5TFKT52197X	[REDACTED]	10969
TA073230049	Camry	2007 4T1BE46K67U	[REDACTED]	5676

P2714	2044 DEN	TMS	1 CLOSED-FIXED
P0420,P0607	4061 LOS	TMS	7 CLOSED-WITHOUT RESOLUTION
	10108 SET	SET	0 CLOSED-NOT RELIABLE
	5066 DEN	TMS	2 CLOSED-TRAINING/INFO
	60905 SOU	TMS	3 CLOSED-FIXED
	26026 KCY	TMS	5 CLOSED-WITHOUT RESOLUTION
	34085 CIN	CIN	5 CLOSED-TRAINING/INFO
	34081 CIN	CIN	2 CLOSED-TRAINING/INFO
	64210 SOU	TMS	2 CLOSED-TRAINING/INFO
	34077 CIN	CIN	5 CLOSED-TRAINING/INFO
	34077 CIN	CIN	5 CLOSED-TRAINING/INFO
	16051 CIN	CIN	7 CLOSED-TRAINING/INFO
	29048 NYR	TMS	5 CLOSED-TRAINING/INFO

Clayton Meyer 19-Nov-07

Craig Parker 19-Nov-07

Timothy Clevenger 19-Nov-07

Clayton Meyer 19-Nov-07

Robert Casado 19-Nov-07

Craig Parker 19-Nov-07

Johnny Holton 19-Nov-07

Johnny Holton 19-Nov-07

Motonobu Takeda 19-Nov-07

Johnny Holton 19-Nov-07

Johnny Holton 19-Nov-07

Johnny Holton 19-Nov-07

Clayton Meyer 19-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2714

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0420,P0607

Engine/Hybrid System Engine Control Driveability Starting-Hard Start/Long Crank

INFO ONLY

(NULL)

Engine/Hybrid System Engine Control Driveability Unspecified

Engine/Hybrid System Engine Control Driveability Unspecified

Engine/Hybrid System Engine Control Driveability Unspecified

Engine/Hybrid System Engine Mechanical Fluid Consumption

Engine/Hybrid System Engine Control Driveability Runs Rough

Engine/Hybrid System Engine Control Driveability Unspecified

Engine/Hybrid System Engine Control Driveability Unspecified

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

No Forward Gears, Will Go In Reverse. Will Not Move In Manual Low. Can Hear Rattling Noise In The Transmission. No Leaks Found, But Has Not Inspected Fluid Yet. Car Appears To Have A 6 Lift Kit, But No Signs Of Damage To It. Has 35 Tires On 9 To 10 Rim. Customer Sts Was In Desert Climbing A Hill And Just Stopped Forward. ----- Meyerc At [2007-11-19 08:53:48] ----- >>> Case Opened By Meyerc On [2007-11-19 08:53:48] ----- Meyerc At [2007-11-19 08:54:06] ----- Meyerc At [2007-11-19 08:54:41] ----- Tire Size 35 12/50 On 18 Rim. Procomp 6 Lift. Serial Number Is 07ct135700. Fluid Level Is Spec. At 115 Fluid Came Out But Fluid Smelled Deteriorated. Line Pressures 40 Psi, Stall Would Not Stall 90 Psi Reverse Idle 50 Stall 150. Tech Thinks 30 Degree Angle, Was Just Off River. Was In 4 High And Vsc Was Engaged. -- ----- Meyerc At [2007-11-19 13:56:35] ----- >>> Case Closed By Meyerc On [2007-11-19 13:59:23] Eg051-04 ----- Parkerc1 At [2007-11-19 08:49:53] ----- >>> Case Opened By Parkerc1 On [2007-11-19 08:49:53] >>> Case Closed By Parkerc1 On [2007-11-19 08:49:53]

C/States Banging Niose From Engine On Start Up. Shut Engine Down And No Restart. Engine Just Spins Like Fuel Fouled. >>> Case Closed By Clevent2 On [2007-11-19 11:06:10] 06 Highlander Hyrid. Jteew21a460002804 ----- Meyerc At [2007-11-19 08:32:01] ----- >>> Case Opened By Meyerc On [2007-11-19 08:32:01] >>> Case Closed By Meyerc On [2007-11-19 08:32:01] Customer Sts Right Rear Brake Caliper Loose Slide Pin Broken Off And Rusted. ----- Meyerc At [2007-11-19 08:15:21] ----- >>> Case Opened By Meyerc On [2007-11-19 08:15:21] Tech Sts That The Calipers In The Rear Needed To Be Changed. Tech Replaced The Rear Calipers And Was Not Sure If This Was An Issue At All. ----- Casador At [2007-11-19 08:19:57] ----- >>> Case Closed By Casador On [2007-11-19 08:19:57] Tech Would Like Know If There Is Any Thing Going On When Backing And Turing The Vehcile Is Jerking. The Customer Has 5 Floor Matts In The Drivers Foot Well Area. ----- Parkerc1 At [2007-11-19 08:13:19] ----- >>> Case Opened By Parkerc1 On [2007-11-19 08:13:19] >>> Case Closed By Parkerc1 On [2007-11-19 08:13:19] Training Case >>> Case Opened By Holtonj On [2007-11-19 07:37:03] >>> Case Closed By Holtonj On [2007-11-19 08:50:24] Training Case >>> Case Opened By Holtonj On [2007-11-19 07:34:58] >>> Case Closed By Holtonj On [2007-11-19 08:49:40] Customer States Vehicle Using Oil. 1200 Miles Ago, Top Off The E/G Oil And Now 1qt Low. Comp Test Spec Is 142psi, This Engine 138psi. ----- Takedam At [2007-11-19 07:49:31] ----- >>> Case Opened By Takedam On [2007-11-19 07:32:21] ----- Takedam At [2007-11-19 07:59:15] ----- >>> Case Closed By Takedam On [2007-11-19 07:59:15] Training Case >>> Case Closed By Holtonj On [2007-11-19 11:47:17] Training Case >>> Case Opened By Holtonj On [2007-11-19 07:23:08] >>> Case Closed By Holtonj On [2007-11-19 08:49:03] Training Case >>> Case Opened By Holtonj On [2007-11-19 07:10:58] >>> Case Closed By Holtonj On [2007-11-19 08:45:05]

Customer Sts Has A Delay In Taking Off. Another Tech Was Reprogramming, But Failed. Now Car Won'T Start. Tech Thinks Battery Charger Was Being Used. ----- Meyerc At [2007-11-19 07:10:54] ----- >>> Case Opened By Meyerc On [2007-11-19 07:10:54] ----- Meyerc At [2007-11-19 07:11:25] ----- Meyerc At [2007-11-19 07:12:52] ----- >>> Case Closed By Meyerc On [2007-11-19 07:15:11]

Suggest To Verify Fluid Level And Line Pressures. Provide Serial Number. ----- Meyerc At [2007-11-19 08:56:37] ----- Contact Dspm To Get Preapproval To Replace Trans And Tc. ----- Meyerc At [2007-11-19 13:56:56] -----

Does Not Fall In Tsb. ----- Parkerc1 At [2007-11-19 08:49:53] -----
Tech Stated That When The Vehicle Was Initially Towed To The Dealership, That When Attempting To Start The Engine, It Would Just Spin Over, As If It Had No Compression. After Sitting A While, The Vehicle Will Crank And Run Just Fine, With No Driveability Concerns. Advised Tech That This Could Have Been Due To A Throttle Motor Being Stuck Completely Closed, Therefore Not Allowing The Engine To Build Compression And Making It Sound As If It Has A Broken Timing Belt. It Is Unknow At This Time What Caused The 'Banging' Sound That The Customer Complained Of. -----
Clevent2 At [2007-11-19 11:06:46] -----

Transfer ----- Meyerc At [2007-11-19 08:32:01] -----

Transfer ----- Meyerc At [2007-11-19 08:15:52] ----- I Adv The Tech That This Was Not A Real Issue At This Time. I Provided Tech Case Number. ----- Casador At [2007-11-19 08:19:57] -----

No Known Issues. ----- Parkerc1 At [2007-11-19 08:13:19] -----

Test Case ----- Holtonj At [2007-11-19 07:41:41] -----

Check Owner'S Manual. Spec Is Oil Consumption: Max. 1.1 Qt./600km) If You Consume More Than 1.1 Qt. Contact Your Lexus Dealer. -----
Takedam At [2007-11-19 07:59:15] -----

Test Case ----- Holtonj At [2007-11-19 11:47:17] -----

Test Case ----- Holtonj At [2007-11-19 07:30:55] -----

Test Case ----- Holtonj At [2007-11-19 07:21:23] -----

Verfiry Battery Charger Was Used, Assure No Cable Issues. Explaine How To Try And Recover Ecm Using A Donor Car And Old Scan Tool. -----
Meyerc At [2007-11-19 07:15:11] ----- Meyerc At [2007-11-19 07:16:46] -----

Qah ----- Meyerc At [2007-11-19 08:32:01] -----

Qac ----- Meyerc At [2007-11-19 08:15:32] -----

TOYOTA	Clayton Meyer	Clayton Meyer	n	Smith, Matthew	Right Toyota
TOYOTA	Craig Parker	Craig Parker	n	Basham, Dan	Toyota Of San Bernardino
TOYOTA	Victor Vliet	Timothy Clevenger	y	Vliet, Victor	Cherokee County Toyota
	Clayton Meyer	Clayton Meyer	n	Wolfe, Robert	Toy & Scion Of Colo Spgs
LEXUS	Clayton Meyer	Clayton Meyer	n	Valdez, Robert	Jm Lexus
TOYOTA	Craig Parker	Craig Parker	n	White, Mike	Bellevue Toyota-Scion
TOYOTA	Rich Hawkins	Johnny Holton	y	Hawkins, Rich	Kings Toyota, Inc.
TOYOTA	Adam Williams	Johnny Holton	y	Williams, Adam	Allan Nott Toyota
LEXUS	Craig Happ	Motonobu Takeda	y	Happ, Craig	North Park Lexus Of
TOYOTA	Ryan Smith	Johnny Holton	y	Smith, Ryan	Joseph Airport Toyota
TOYOTA	Darrell Freeman	Johnny Holton	y	Freeman, Darrell	Joseph Airport Toyota
TOYOTA	Jason Roberts	Johnny Holton	y	Roberts, Jason	Oxmoor Toyota
TOYOTA	Clayton Meyer	Clayton Meyer	n	Wichrowski Jr., Richard	Cherry Hill Toyota

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

Engine

Engine Oil

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

	21517 NORMAL	19-Nov-07	19-Nov-07
	521498 NORMAL	19-Nov-07	19-Nov-07
	263965 NORMAL	19-Nov-07	19-Nov-07
	NORMAL	19-Nov-07	19-Nov-07
	9525 NORMAL	19-Nov-07	19-Nov-07
	50283 NORMAL	19-Nov-07	19-Nov-07
	1 NORMAL	19-Nov-07	19-Nov-07
	1 NORMAL	19-Nov-07	19-Nov-07
Customer Expectation Not Met	191529 NORMAL	19-Nov-07	19-Nov-07
	1 NORMAL	19-Nov-07	19-Nov-07
	1 NORMAL	19-Nov-07	19-Nov-07
	1 NORMAL	19-Nov-07	19-Nov-07
	219634 NORMAL	19-Nov-07	19-Nov-07

19-Nov-07

TA073230044	Tundra	2007 5TFBT54177X	[REDACTED]	6136
TA073230042	Avalon	2007 4T1BK36B57U	[REDACTED]	1718
TA073230039	Tundra	2008 5TBRV54158S	[REDACTED]	357
TA073230036	RAV4	2006 JTMBD33V066	[REDACTED]	19700
TA073230023	Tundra	2007 5TBEV54117S	[REDACTED]	3304
TA073230021	Tacoma	2007 5TEUU42N77Z	[REDACTED]	4825
TA073230018				0
TA073230016	IS250	2007 JTHCK262172	[REDACTED]	4959
TA073230010	RAV4	2007 JTMZK31V576	[REDACTED]	3410
TA073230008	IS250	2006 JTHCK262265	[REDACTED]	0
TA073230003	RAV4	2002 JTEHH20V126	[REDACTED]	90718

	34089 CIN	CIN	5 CLOSED-TRAINING/INFO
	20116 BOS	TMS	2 CLOSED-WITHOUT RESOLUTION
	9183 SET	SET	0 CLOSED-FIXED
	29080 NYR	TMS	5 CLOSED-TRAINING/INFO
	10116 SET	SET	0 CLOSED-NOT RELIABLE
	32138 SET	SET	0 CLOSED-NOT RELIABLE
P0420	29083 NYR	NYR	3 CLOSED-NOT RELIABLE
P0172,P0175	62802 EAS	TMS	1 CLOSED-WITHOUT RESOLUTION
P0014,P0015,P0300,P0301,P0303,P0305	34078 CIN	TMS	5 CLOSED-WITHOUT RESOLUTION
	62903 EAS	TMS	2 CLOSED-TRAINING/INFO
	10110 SET	SET	0 CLOSED-NOT RELIABLE

Johnny Holton 19-Nov-07

Craig Parker 19-Nov-07

Timothy Clevenger 19-Nov-07

Clayton Meyer 19-Nov-07

Timothy Clevenger 19-Nov-07

Timothy Clevenger 17-Nov-07

Tom Senneca 19-Nov-07

Craig Parker 19-Nov-07

Clayton Meyer 19-Nov-07

Craig Parker 19-Nov-07

Timothy Clevenger 12-Nov-07

Engine/Hybrid System Engine Control Driveability Unspecified

Drivetrain Automatic Transmission/Transaxle Shift Function Comfort/feel

Drivetrain Automatic Transmission/Transaxle Unknown Engagement/slippage

(NULL) Unknown Noise-Abnormal

Drivetrain Automatic Transmission/Transaxle Fluid Leak

Drivetrain Automatic Transmission/Transaxle Unknown Vibration

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0420

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0172,P0175

Engine/Hybrid System Engine Control Driveability Condition-Not-Listed P0014,P0015,P0300,P0301,P0303,P0305

INFO ONLY

Drivetrain Automatic Transmission/Transaxle Shift Function Engagement/slippage

Training Case >>> Case Opened By Holtonj On [2007-11-19 06:55:17] >>> Case Closed By Holtonj On [2007-11-19 08:46:17]
Customer Complaining About Transmission Shifting Hard. Tech Is Reporting This Has The Latest Cal Files. Tech Would Like To Know If There Is
Anything Known Out There. ----- Parkerc1 At [2007-11-19 07:18:37] ----- >>> Case Closed By Parkerc1 On [2007-11-19 07:18:37]
Under Gentle Accel. Veh Shudders/Slips Aprox 32mph.Drove Active Test W/Lockup Off No Diff.Seems Mostly 5th But Some Felt In 4th. >>> Case
Closed By Clevent2 On [2007-11-19 08:37:05]
Customer Sts Click Noise When Turning Steering Wheel. Tech Can Dupciate On A Lift, Feels Is Steering Shaft Or Joint. ----- Meyerc At [2007-
11-19 06:43:37] ----- >>> Case Opened By Meyerc On [2007-11-19 06:43:37] >>> Case Closed By Meyerc On [2007-11-19 06:43:59]

Possible Trans Fliud Leak After Replacing Driveshaft Under Tsb.Appears To Be Residual. Has There Been Any Reports For Tailshaft Housing Leaks
>>> Case Closed By Clevent2 On [2007-11-19 07:20:32]

On Decel When Braking At 25-15 Mph Vehicle Has A Vibration That Is Being Caused By Trans Either Not Downshifting Early Enough Or T.C.C.
Engaged Too Long. Feels Like A Standard In 5th At 10 Mph But Not As Abrupt But Noticable. >>> Case Closed By Clevent2 On [2007-11-19 07:11:45]
2002 Camry. P0420, And Some Other Dtc. Service Advisor Seeks An Ecm Part Number Has Been Advised By A Tech That The Ecm Will Fix The Car.
Service Advisor Does Not Have The R/O. Jose Barbosa Is The Technician And Says The Car Has Some Dtc, But Does Not Even Know What The Dtc
Is But Says It Needs A Computer. ----- Meyerc At [2007-11-19 05:52:29] ----- >>> Case Opened By Meyerc On [2007-11-19 05:52:29]
>>> Case Closed By Sennect On [2007-11-19 06:12:38]

>>> Case Opened By Parkerc1 On [2007-11-19 05:51:30] >>> Case Closed By Parkerc1 On [2007-11-19 05:58:48]
>>> Case Opened By Parkerc1 On [2007-11-19 05:42:00] Attached Ffd. The Valve And Screen Are Free Of Debris. ----- Parkerc1 At [2007-11-
19 08:00:08] ----- After Swaping The Ocv To Other Bank The Code Is Not Reset And Not Acting Up. ----- Parkerc1 At [2007-11-19
09:11:18] ----- >>> Case Closed By Parkerc1 On [2007-11-19 09:11:18] ----- Callback --- Obrienp At [2007-11-20 06:39:51] -----
Obrienp At [2007-11-20 06:39:51] ----- Tech Swapped Exhaust Ocv With Front Intake Ocv As They Were The Same Part Number. The Dtc Has
Not Reset. ----- Meyerc At [2007-11-20 06:42:55] ----- ----- Meyerc At [2007-11-20 06:44:29] -----
The Sw Would Like To Know If Replacing 2 Tires Is Ok. Car Not There. ----- Parkerc1 At [2007-11-19 05:41:44] ----- >>> Case Opened
By Parkerc1 On [2007-11-19 05:41:44] >>> Case Closed By Parkerc1 On [2007-11-19 05:41:44]

Trans Slips 2nd Trans Has Been Installed >>> Case Opened By Clevent2 On [2007-11-19 04:56:31] >>> Case Closed By Clevent2 On [2007-11-19
12:31:33]

Test Case ----- Holtonj At [2007-11-19 07:25:02] -----

No Known Issue. Tech Did Not Seem To Want To Assist Is Getting Information On The Customer Concern. ----- Parkerc1 At [2007-11-19 07:18:37] -----

Tech Is To Replace The Torque Converter, And Reset The Memory, And Set The Trans Fluid Level At 95 Deg F ----- Clevent2 At [2007-11-19 08:37:05] -----

Advised Tech That There Are No Common Cases. I Know Of Only One Case Of Tailshaft Housing Replacement. Advised Tech To Clean Off W/Brake Clean And Put Oil Dye In Trans. To Help Determine If There Is A Definate Leak Remaining, Or If The Oil Residue Was Simply Left Over From Drive Shaft Replacement. ----- Clevent2 At [2007-11-19 07:20:32] -----

Tech Is To Check The Fluid Level @ 95 Deg F And Clear The Ecu Memory And Test Drive The Vehicle Again. If The Condition Persits, Tech Will Jumper The Brake Light Switch And Drive The Vehicle To See If It Does Not Do It Anymore; If Not, Problem May Be With The Lock-Up Torque Converter; If It Persits, Tech Can Remove The Rear Drive Shaft And Put Vehicle In 4wd To Help Further Diagnose If The Condition Is In The Rear Drive Line Area. ----- Clevent2 At [2007-11-19 07:11:45] -----

Case Open To Region, Suggest Fts Be Involved In Repair. Tech Could Not Explain How He Came About The Diagnosis Of Bad Computer. ----- Meyerc At [2007-11-19 05:52:29] -----

Change The Oil Tmc Is Currently Researching This Issue And A Fix Is Not Available At This Time. ----- Parkerc1 At [2007-11-19 05:51:30] -----
----- Parkerc1 At [2007-11-19 05:52:00] -----

Send In The Ffd. Active Test The System And Check For The Actuator Sticking. Remove The Ocv And Inspect The Valve. Inspect The Ocv Screen For Debris. Swap The Ocv?S With The Other Bank And Retest. ----- Parkerc1 At [2007-11-19 06:59:02] ----- Swap The Ocv?S With The Other Bank And Retest. Active Test The System And Check For The Actuator Sticking. ----- Parkerc1 At [2007-11-19 08:00:08] -----
Perform A Cold Soak Start In The Am. ----- Parkerc1 At [2007-11-19 09:11:18] ----- Continue To Monitor And See If Ocv Dtc Sets For Bank 2. ----- Meyerc At [2007-11-20 06:45:59] -----

What Is The Size Of The Other 2 Tires And Tread Depth. ----- Parkerc1 At [2007-11-19 05:41:44] -----

Tech Will Retrieve Engine Ecu Part # And Contact Us Back ----- Clevent2 At [2007-11-19 06:33:06] ----- Vehicle Is Equipped With A 4wd Trans. This Unit Is Not On Manual Allocation At Our Parts Warehouse Like The 2wd Version, But The Ecu # That Is In The Vehicle Is A 89661-42820, And Is Affected By Bulletin # Tc002-06; It Updates To A 89661-42822; The Dealer Is Going To Upsale This Ecu To The Customer'S Extended Warranty; The Dealer Just Installed A Reman. Trans. Unit In This Vehicle On Friday, November 16, 2007, And It Is Experiencing Driveability Concerns That May Be Remedied By The New Ecu-(Sounds Like Similar Condition Described On Tsb); ----- Clevent2 At [2007-11-19 12:31:33] -----

Qac ----- Meyerc At [2007-11-19 06:43:59] -----

Fts Contacted Tech. Tech Confirmed Concern And Was Ordering Ecu. Parts Department Advised There Are 4 Different Ecu Part Numbers. Fts Advised Dealer To Call Parts Technical Hot Line. ----- Sennect At [2007-11-19 06:12:38] -----

Qap ----- Obrienp At [2007-11-20 06:39:51] -----

TOYOTA	Jeffrey Dooley	Johnny Holton	y	Dooley, Jeffrey	Toyota Of Cincinnati Co.
TOYOTA	Neil Mcinnes	Craig Parker	y	McInnes, Neil	Expressway Toyota
TOYOTA	Michael Colt	Timothy Clevenger	y	Colt, Michael	Toyota Of Orlando
TOYOTA	Clayton Meyer	Clayton Meyer	n	Flores, Rigoberto	Dch Freehold Toyota
TOYOTA	Russell Mckinley	Timothy Clevenger	y	Mckinley, Russell	Toyota Of Augusta
TOYOTA	Nevin Kenan	Timothy Clevenger	y	Kenan, Nevin	Toyota Of Elizabeth City
	Clayton Meyer	Clayton Meyer	n		Route 22 Toyota
LEXUS	Craig Parker	Craig Parker	n	Rhoades, Christopher	Ira Lexus Of Manchester
TOYOTA	Greg Petrey	Craig Parker	y	Petrey, Greg	Beechmont Toyota, Inc.
LEXUS	Craig Parker	Craig Parker	n		Prestige Lexus
TOYOTA	Stephen Buttarro	Timothy Clevenger	y	Buttarro, Stephen	Hank Aaron Toyota

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

TAS Exceptions

Tech got the wrong QA Group and had to be transferred

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

406534 NORMAL	19-Nov-07	19-Nov-07
343877 NORMAL	19-Nov-07	19-Nov-07
605872 NORMAL	19-Nov-07	19-Nov-07
606773 NORMAL	19-Nov-07	19-Nov-07
244582 NORMAL	19-Nov-07	19-Nov-07
39597 NORMAL	19-Nov-07	19-Nov-07
HIGH	19-Nov-07	19-Nov-07
72693 NORMAL	19-Nov-07	19-Nov-07
749673 NORMAL	19-Nov-07	19-Nov-07
NORMAL	19-Nov-07	19-Nov-07
54632 NORMAL	19-Nov-07	19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

20-Nov-07

19-Nov-07

19-Nov-07

TA073230001	ES350	2008 JTHBJ46G782	[REDACTED]	8103
TA073200166	xA	2006 JTKKT624460	[REDACTED]	23076
TA073200094	Sienna	2006 5TDZA23C26S	[REDACTED]	29182
TA073200070	RAV4	2006 JTMBK31V265	[REDACTED]	24160
TA073200017	RX350	2008 2T2HK31UX8C	[REDACTED]	429
TA073190391	Tundra	2007 5TBDV54107S	[REDACTED]	1724
TA073190315	Camry	2006 4T1BE32K06U	[REDACTED]	33639
TA073180056	Tacoma	1996 4TAWN72N5TZ	[REDACTED]	219937
TA073170183	Sienna	2008 5TDZK23CX8S	[REDACTED]	1064
TA073160175	Camry	2007 JTNBK46K473	[REDACTED]	10682

	64504 EAS	TMS	6 CLOSED-WITHOUT RESOLUTION
	9154 SET	SET	0 CLOSED-WITHOUT RESOLUTION
P1615,U0122	45013 CAT	TMS	8 CLOSED-FIXED
U0105	19054 CAT	CAT	9 CLOSED-WITHOUT RESOLUTION
P0771,P0776	63402 CEN	TMS	3 CLOSED-WITHOUT RESOLUTION
	39052 SET	SET	0 CLOSED-FIXED
P0446	42201 GST	GST	0 CLOSED-FIXED
P0300,P0301,P0303,P0305	23069 GST	GST	0 CLOSED-FIXED
P034E,P034F,P0453,P2401,P2419,P2420	29091 NYR	NYR	3 CLOSED-FIXED
	29070 NYR	NYR	3 CLOSED-NOT RELIABLE

Craig Parker 19-Nov-07

Eric Carter 16-Nov-07

Craig Parker 16-Nov-07

Daniel Cudney 16-Nov-07

Craig Parker 16-Nov-07

Timothy Clevenger 15-Nov-07

Bill New 15-Nov-07

Michael McClure 13-Nov-07

Thomas Senneca 13-Nov-07

Tom Senneca 12-Nov-07

Drivetrain Automatic Transmission/Transaxle Shifter Engagement/slippage

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P1615,U0122

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON U0105

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0771,P0776

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Engine/Hybrid System Emission Control Charcoal Canister Abnormal Operation P0446

Engine/Hybrid System Engine Mechanical Unknown Misses P0300,P0301,P0303,P0305

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P034E,P034F,P0453,P2401,P2419,P2420

Engine/Hybrid System Engine Mechanical Unknown Abnormal Operation

Added To Fluid Level On 10/13/07. Road Test With Cust. First Thing In Morning. Shift Flare Happens Between 2nd And 3rd. Tsb Is For 2007. Ect Calibration #895363313100. Seiral# 2a07g110417. ----- Parkerc1 At [2007-11-19 05:47:39] ----- >>> Case Opened By Parkerc1 On [2007-11-19 03:43:56] Tech Is Reporting The Trans Is Filled According To Tsb. File Attached. ----- Parkerc1 At [2007-11-19 08:40:01] ----- >>> Case Closed By Parkerc1 On [2007-11-19 08:40:01]

When Putting Into Gear It Will Make Clunk Noise >>> Case Closed By Cartere2 On [2007-11-19 06:15:22]
The Vehicle Does Not Have Laser Cruise. 30811000-50805000 The Vehcile Was Accuired At 27675 Miles As A Used Car. The Vehcile Has Been Welded On At 27574. ----- Parkerc1 At [2007-11-16 08:22:12] ----- >>> Case Opened By Parkerc1 On [2007-11-16 08:22:12] Abs Ecu Part Number Is 89541-08050 ----- Meyerc At [2007-11-16 09:18:18] ----- 44050-08030 ----- Meyerc At [2007-11-16 09:18:55] ----- Parts Dept Says Ecm Part Number Is Correct, Indicated Part Number Is 89661-08141 ----- Meyerc At [2007-11-16 09:37:30] ----- Tech Put In A Known Good Ecu And Drove And Over Two Trips And Cruis Work Great. ----- Parkerc1 At [2007-11-19 09:34:59] ----- >>> Case Closed By Parkerc1 On [2007-11-19 09:34:59]

Customer Sts No Start And Unusual Fuel Odor. Customer Sts Cold Engine Would Not Start. Technician Has Been Unable To Duplicate. Customer Sts Left Last Time As Customer Could Not Leave The Vehicle For Duplication. Tech Not Sure If Dtc Was Present Before. ----- Meyerc At [2007-11-16 07:54:41] ----- >>> Case Opened By Meyerc On [2007-11-16 07:54:41] Ta071780303 Case Also Exists On The Vehicle. ----- Meyerc At [2007-11-16 07:56:12] ----- Meyerc At [2007-11-16 08:00:06] ----- >>> Case Closed By Cudneyd On [2007-11-19 07:04:22] Car Towed To Dealer. Tech Drove, 1-2 Shifted Ok, 2-3 Felt Shift Flare. Tech Checked Fluid Warm. Fluid Smells Somewhat Deteriorated. Color Is Darker Than Should Be. ----- Meyerc At [2007-11-16 06:15:17] ----- >>> Case Opened By Meyerc On [2007-11-16 06:15:17] ----- Meyerc At [2007-11-16 06:18:06] ----- Parkerc1 At [2007-11-19 12:34:53] ----- >>> Case Closed By Parkerc1 On [2007-11-19 12:34:53]

Shudder All The Way Through Third Gear >>> Case Closed By Clevent2 On [2007-11-19 05:17:11]

Cust States - Mil On & Poor Gas Mileage. Dtc P0446 Stored >>> Case Opened By Smithc07 On [2007-11-15 12:47:54] >>> Case Closed By Newb07 On [2007-11-19 06:40:53]

Check Compression On 1,3,5, Was 200,175,180 Replaced Timing Belt Found 1 Out On Right Cam >>> Case Opened By Mcclurm2 On [2007-11-14 07:26:13] >>> Case Closed By Mcclurm2 On [2007-11-19 08:06:05]

Cust States The Vehicle Have Mil On. Tech Confirmed Pump Is Working But Dont Know Vac Reading. ----- Takedam At [2007-11-13 10:40:18] ----- >>> Case Opened By Takedam On [2007-11-13 10:40:18] ----- Takedam At [2007-11-13 10:46:55] ----- >>> Case Closed By Sennect On [2007-11-19 05:50:59]

Cust States The Vehicle Have Blue From Tale Pipe When After Long Soak. Also Bottom Of The Engine Makes Rattle Noise All The Time. ----- Takedam At [2007-11-12 09:51:51] ----- >>> Case Opened By Takedam On [2007-11-12 09:51:51] ----- Takedam At [2007-11-12 09:55:06] ----- >>> Case Closed By Sennect On [2007-11-19 05:57:19]

Recheck Fluid, Tc011-07: 07-8 Es350: U660e 6-Speed Fluid Level Inspection. Take A Snap Shot Of The Concern And Send In. ----- Parkerc1 At [2007-11-19 05:47:39] ----- Tmc Is Currently Researching This Issue And A Fix Is Not Available At This Time. ----- Parkerc1 At [2007-11-19 08:40:01] -----

Spoke With David Wright And He Will Advise The Tech If Assistance Is Still Needed To Submit Another Precall. ----- Cartere2 At [2007-11-19 06:15:22] -----

Inspect The Vehcile For Accident Damage. Check All System For Codes And Abs Cu Part Number. ----- Parkerc1 At [2007-11-16 08:22:12] -----
----- Parkerc1 At [2007-11-16 08:27:36] ----- Verified With Electrical For Verification Of Distance Control Ecu Function. Does Not Have Distance Control Ecu. ----- Meyerc At [2007-11-16 09:25:10] ----- May Try Swapping Engine Ecm From Known Good Car. Also Verify Any Wiring Damaged In Driver Side Kickpanel. ----- Meyerc At [2007-11-16 09:37:30] ----- Replace The Ecm ----- Parkerc1 At [2007-11-19 09:34:59] -----

Case Open To Region, Advise Of 4th Time In For Same Concern, Suggest Fts Be Involved In Repair And Possible Inspection Of Vehicle Due To Nature Of Driveability Concern. ----- Meyerc At [2007-11-16 07:54:41] ----- Check Applicability Of Tsb, Verify Normal Fuel Trims. Use Hc Tester To Verify No Leakage. ----- Meyerc At [2007-11-16 08:00:06] ----- Dealer Has Not Been Able Do Duplicate Condition. Customer Is Driving Vehicle Attempting To Gather Data Of When Condition Occurs. ----- Cudneyd At [2007-11-19 07:04:22] -----

Provide Serial Number Of Trans And Line Pressures. Seek Preapproval From Region To Replace Trans And Tc. ----- Meyerc At [2007-11-16 06:18:06] ----- Obtain The Serial Number For The Transmission. Contact The Dpsm / Dsm For Preapproval Of Transmission And Torque Converter Replacement. Flush The Prewarmer/Cooler. Clear The Memory And Perform The Automatic Trans/Transaxle System Monitor Drive Pattern. -
----- Parkerc1 At [2007-11-19 12:34:53] -----

Actual Tech That Opened Case On Vehicle Is Tim Moore. Advised To Recheck Trans Fluid Level @ 95 Deg F And Clear Ecu Memory And Test Drive Vehicle Again. If Condition Persists, Tech Is To Replace Transmission/Torque Converter, And Check The Fluid @ 95 Deg F And Reset Ecu Memory. ---
----- Clevent2 At [2007-11-19 05:17:11] -----

Follow Rm Diag And Use The Levii Diag Flow Chart On Tech Resources Page (Record Readings At Each Step) So Assist W/ Isolation If Needed. -----
----- Smithc07 At [2007-11-15 12:52:46] -----

Performe Active Test And Verify Good Vac. Check Inside Evap Condition. ----- Takedam At [2007-11-13 10:46:55] -----

Check Oil Level, Wet / Dry Compression, Leak Down Test. Case Open To Region To Suggest Fts Be Involved In Repair And Diagnosis. -----
Takedam At [2007-11-12 09:51:51] ----- Takedam At [2007-11-12 09:55:06] -----

Replaced The Ecm ----- Parkerc1 At [2007-11-19 09:34:59] -----

Case Closure Request: As Instructed, Went Through Diag Process From Dealer Daily. Found Pressure Drop From Purge Vsv. Cust From Out Of Town. Vsv Not In Stock, Canister In Stock W/Vsv. Rpl Canister. Retested And Confirmed Repair. ----- Newb07 At [2007-11-19 06:40:53] -----

Case Closure Request, Found Exhaust Cam Out 3 Teeth ----- Mcclurm2 At [2007-11-19 08:05:50] -----

Tech. Replaced Evap. Canister. ----- Sennect At [2007-11-19 05:50:59] -----

Tech, Checked Compression Ok . Tech. States All Plugs Are Black From Fuel. Tech. Drained Fuel And Changed Oil. ----- Sennect At [2007-11-19 05:57:19] -----

LEXUS	Michael Matthews	Craig Parker	y	Matthews, Michael	Pohanka Lexus Chantilly
SCION	Arnaldo Vegaberrios	Eric Carter	y	Vegaberrios, Arnaldo	Stadium Toyota, Inc.
TOYOTA	Craig Parker	Craig Parker	n	Macphee, Keith	David R. Mc George Toyota
TOYOTA	Clayton Meyer	Clayton Meyer	n	Hockman, Brian	Midway Toyota
LEXUS	Clayton Meyer	Clayton Meyer	n	Holbrook, Ronald	Performance Lexus
TOYOTA	J S Braley	Timothy Clevenger	y	Braley, J S	Jim Hudson Toyota
TOYOTA	Frank Driffill	Carl Smith	y	Solis, Andrew	Red Mccombs Toyota
TOYOTA	Billy House	Michael McClure	y	House, Billy	Carlock Toyota Of Tupelo
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Fruge, Jason	James Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Rudd, Jermaine	Autoland Toyota

QAPowertrain

295030 NORMAL	19-Nov-07	19-Nov-07
871948 NORMAL	16-Nov-07	19-Nov-07
576088 NORMAL	16-Nov-07	19-Nov-07
278647 HIGH	16-Nov-07	19-Nov-07
38308 NORMAL	16-Nov-07	19-Nov-07
79100 NORMAL	15-Nov-07	19-Nov-07
367590 NORMAL	15-Nov-07	19-Nov-07
54699 NORMAL	14-Nov-07	19-Nov-07
108023 NORMAL	13-Nov-07	19-Nov-07
94308 HIGH	12-Nov-07	19-Nov-07

19-Nov-07

TA073120290	Corolla	2006 2T1BR32E76C [REDACTED]	27503
TA073120063	Tundra	2007 5TFRV58187X [REDACTED]	13653
TA073110324	Corolla	2003 JTDBR32E730 [REDACTED]	63097
TA073110177	Tundra	2007 5TFJV52197X [REDACTED]	32
TA073110086	Tundra	2007 5TBBV541X7S [REDACTED]	27
TA073110026	Highlander	2006 JTEHD21A160 [REDACTED]	11262
TA073100156	RAV4	2006 JTMBK34V965 [REDACTED]	2089
TA073100133	FJ Cruiser	2007 JTEBU11F370 [REDACTED]	9513
TA073100131	Sienna	2004 5TDBA22C04S [REDACTED]	12
TA073090194	Sequoia	2002 5TDBT44A72S [REDACTED]	62733

P2716	45039 CAT	CAT	9 CLOSED-NOT RELIABLE
P0766,P2714	17066 GST	GST	0 CLOSED-FIXED
P0505	24036 KCY 21078 CIN	TMS CIN	2 CLOSED-FIXED 2 CLOSED-TRAINING/INFO
	31171 NYR	NYR	6 CLOSED-NOT RELIABLE
P0121	31174 NYR 21067 CIN 13047 CIN 16057 CIN	NYR CIN CIN CIN	4 CLOSED-FIXED 7 CLOSED-TRAINING/INFO 7 CLOSED-TRAINING/INFO 6 CLOSED-TRAINING/INFO
P1120	31158 NYR	NYR	6 CLOSED-NOT RELIABLE

Daniel Cudney 8-Nov-07

Bill New 8-Nov-07

Motonobu Takeda 7-Nov-07
Johnny Holton 7-Nov-07

Richard Clinchy 7-Nov-07

Richard Clinchy 7-Nov-07
Johnny Holton 6-Nov-07
Johnny Holton 6-Nov-07
Johnny Holton 6-Nov-07

Richard Clinchy 5-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2716

Drivetrain Automatic Transmission/Transaxle Shift Function Inoperative P0766,P2714

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0505
Engine/Hybrid System Engine Control Driveability Unspecified

Drivetrain Transfer/4wd/Awd Shift Function Abnormal Operation

Engine/Hybrid System Engine Control Driveability Starting-Hard Start/Long Crank
Engine/Hybrid System Engine Control Driveability Unspecified
Engine/Hybrid System Engine Control Driveability Unspecified P0121
Engine/Hybrid System Engine Control Driveability Unspecified

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P1120

First Time Cleared Dtc And No Issues Found. Came Back 3 Days Later And Ecm Was Repalced. Now 3 Months Later Replaced Ecm Again. Replaced Another Ecm Again. Total Ecm Repalcemens Is 3. ----- Meyerc At [2007-11-08 12:27:22] ----- >>> Case Opened By Meyerc On [2007-11-08 12:27:22] Cannot Find Any Wiring Issues. ----- Callback --- Meyerc At [2007-11-12 12:55:54] ----- ----- Meyerc At [2007-11-12 12:55:54] ----- >>> Case Closed By Cudneyd On [2007-11-19 11:37:27]

Will Not Shift Out Of Third Gear-Fluid Level Is Good, Will Not Shift Out Third Manually Either-Fluid Level Is Good ----- Mcclurm2 At [2007-11-08 07:43:16] ----- >>> Case Opened By Mcclurm2 On [2007-11-08 07:39:56] ----- Mcclurm2 At [2007-11-08 07:45:02] ----- >>> Case Closed By Newb07 On [2007-11-19 06:43:11]

Mil On, Has Code P0505 Ffd: Run Time=9 Ect=35f ----- Anguloj At [2007-11-07 13:29:02] ----- >>> Case Opened By Anguloj On [2007-11-07 13:29:02] >>> Case Closed By Anguloj On [2007-11-07 13:29:54] Tech States This Morning For About 5 Min Tech Was Unable To Clear The Code And The Engine Was Not Running Tech Got The Code To Cleared And The Idle Sis Normal ----- Callback --- Stoverj At [2007-11-08 09:24:12] -- -- -- Stoverj At [2007-11-08 09:24:12] ----- >>> Case Re-Opened By Stoverj On [Thu Nov 08 09:24:16 Pst 2007] Tech Request To Close This Case. ----- Callback --- Takedam At [2007-11-19 14:23:26] ----- ----- Takedam At [2007-11-19 14:23:26] ----- >>> Case Closed By Takedam On [2007-11-19 14:23:26]

Training Case >>> Case Closed By Holtonj On [2007-11-19 11:47:57]

4wd Hi/Lo Lights Blink Rapidly On Acceleration Or Deceleration. Ignition Must Be Cycled To Cancel. Vehicle Must Be Moving, Cannot Duplicate On Lift. No Codes Any System, Abs Sensors And Reading Appear Normal. Does Not Happen If 4wd Is Engaged >>> Case Opened By Takedam On [2007-11-07 08:03:10] >>> Case Closed By Clinchr1 On [2007-11-19 13:42:06]

The Customer Is Concerned The Engine Cranks To Long Intermittently. The Dealer Was Abel To Duplcate The Customer'S Condition And The Engine Cranks For About 10 Seconds And Did Not Start. No Codes. Ambient Temp Is About 35 Deg F For The Low Overnight. Sm Did Not Note If The Security Light Was Doing. Sm Reports Smelling Fuel. On A Cold Start. ----- Parkerc1 At [2007-11-07 06:19:14] ----- >>> Case Opened By Parkerc1 On [2007-11-07 06:19:14] ----- Parkerc1 At [2007-11-07 06:20:55] ----- ----- Parkerc1 At [2007-11-07 06:25:49] ----- -- Tech Sts Ordered An Ecm, Programmed The Vin Then Would Shut Off. Has Not Checked Spark. When Cranks Loses Power Ignition At 15a Ig2 Fuse. ----- Callback --- Meyerc At [2007-11-15 11:32:09] ----- ----- Meyerc At [2007-11-15 11:32:09] ----- ----- Meyerc At [2007-11-15 11:36:59] ----- >>> Case Closed By Clinchr1 On [2007-11-19 08:13:58]

Trainingcase >>> Case Closed By Holtonj On [2007-11-19 11:48:22]

Training Case >>> Case Closed By Holtonj On [2007-11-19 11:48:44]

Trans Case >>> Case Closed By Holtonj On [2007-11-19 11:49:03]

Tech Asking For Any Tsbs ----- Anguloj At [2007-11-05 10:05:18] ----- >>> Case Opened By Anguloj On [2007-11-05 10:05:18] >>> Case Closed By Anguloj On [2007-11-05 10:05:18] Tech States Voltage Readings Within Range With Pedal Released And Depressed ----- Blackr At [2007-11-12 12:18:22] ----- >>> Case Re-Opened By Blackr On [Mon Nov 12 12:18:22 Pst 2007] >>> Case Closed By Clinchr1 On [2007-11-19 08:07:36]

Case Opened To Region To Advise Of 3x In For Same Concern, 3x Replacement Of Ecm Suggest Fts Be Involved In Repair, Question Technician Ability To Troubleshoot Wiring To Solenoid Correctly In Intermittant Condition. Appears Also To Be Lemon Law Case. ----- Meyerc At [2007-11-08 12:27:22] ----- Suggest Technician Needs To Thoroughly Check Harness Inside Trans, Outside Trans. Resistance Of Solenoid, All 6 Pin Fits In And Out Of Trans And At Ecm, Shorts To Ground And Shorts Across Wiring. Check Resistsance From Ecm Across Wires Through Solenoid. Assure Ecm Grounds Tight, Ground At Cyl Head Tight. ----- Meyerc At [2007-11-08 12:33:42] ----- Suggest Technician Work With Fts For Repair. ----- Meyerc At [2007-11-12 12:55:54] ----- Shop Foreman Had 2 Diff Techs Check Harness Integrity For Shorts/Opens/Resistance. Will Recheck For Pin Fit. Current Ecu Is -02k20. Tsb Latest Ecu Is -02k21. Last Issue Was 3 Months Ago. Intermittent Condition Try Latest Ecu Per Tsb ----- Cudneyd At [2007-11-14 06:40:58] -----

Check And Replace Trans/Converter Assy ----- Mcclurm2 At [2007-11-08 07:43:16] -----

Chk Engine Rpm At Norm Op Temp Chk For Dirty Throttle Body ----- Anguloj At [2007-11-07 13:29:54] ----- Advised Tech To Install The Ecm In Another Vehicle And See If The Condition Follows ----- Stoverj At [2007-11-08 09:24:12] ----- Tech Found Bad Aic And Problem Follow This Bad Aic. ----- Takedam At [2007-11-19 14:23:26] -----

Advised Tech To No Known Issues. Follow Rm To Diag 2wd / 4wd System. ----- Takedam At [2007-11-07 08:27:59] -----

Check For Bad Fuel, Fuel Psi During Condition. Monitor Sec Lite. ----- Parkerc1 At [2007-11-07 06:25:49] ----- Check Gray Wire Ignition To Pin 1 1c ----- Meyerc At [2007-11-15 11:36:59] -----

Chk Vpa And Vpa2 ----- Anguloj At [2007-11-05 10:05:18] ----- Advised Tech To Confimr Good Ground On E2 Cirsuit And Replace Ecm --- ----- Blackr At [2007-11-12 12:18:22] -----

Replaced Ecu With -02k21 Per Tsb. Ok Since 11/16/07 ----- Cudneyd At [2007-11-19 11:37:27] -----

Case Closure Request: Replaced Transmission ----- Newb07 At [2007-11-19 06:43:11] -----

Replace Bad Aic ----- Takedam At [2007-11-19 14:23:26] -----

4 Whell Drive Started Working. Tech States That He Thinks Someone May Have Not Been Operating 4 Wheel Drive Correctly On Road Test. -----
- Clinchr1 At [2007-11-19 13:42:06] -----

Tech Found No Power To Fuel Pump. Tech Found Intermittent Open In Circuit Opening Relay. ----- Clinchr1 At [2007-11-19 08:13:58] -----

Fts Adviced To Replace Accell Pedal Position Sensor If Dtc Occurs Again After Replacing Ecm ----- Clinchr1 At [2007-11-19 08:07:36] -----
-

TOYOTA	Clayton Meyer	Clayton Meyer	n	Gonzalez, Julio	Denbigh Toyota, Inc.
TOYOTA	John Mccrory	Michael McClure	y	Mccrory, John	Northshore Toyota
TOYOTA TOYOTA	Jaime Angulo William Story	Jaime Angulo Johnny Holton	n y	Bohall, Bryan Story, William	Tom Pappas Toyota Signature Toyota
TOYOTA	Brian Colt	Motonobu Takeda	y	Colt, Brian	Newburgh Toyota
TOYOTA TOYOTA TOYOTA TOYOTA	Craig Parker Burt Peterson Roger Smith Brian Davis	Craig Parker Johnny Holton Johnny Holton Johnny Holton	n y y y	Peterson, Burt Smith, Roger Davis, Brian	Steet Toy/Johnstwn-Glvsvl Spartan Toyota Green Tree Toyota Mike Smith Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Manor, Josh	Dch Wappingers Falls Toy.

QAPowertrain

QAPowertrain

QAPowertrain
QAPowertrain

Engine

Intake Manifold Air Valve Assembly

QAPowertrain

QAPowertrain
QAPowertrain
QAPowertrain
QAPowertrain

QAPowertrain

Circuit - Open / Short

17964 HIGH	8-Nov-07	19-Nov-07
139232 NORMAL	8-Nov-07	19-Nov-07
30932 NORMAL	7-Nov-07	19-Nov-07
1 NORMAL	7-Nov-07	19-Nov-07
206677 NORMAL	7-Nov-07	19-Nov-07
103754 NORMAL	7-Nov-07	19-Nov-07
324654 NORMAL	6-Nov-07	19-Nov-07
111111 NORMAL	6-Nov-07	19-Nov-07
1 NORMAL	6-Nov-07	19-Nov-07
172809 NORMAL	5-Nov-07	19-Nov-07

19-Nov-07

TA073060018	Corolla	2007 JTDBR32E670	[REDACTED]	7683
TA073040372	Tundra	2007 5TBEV54157S	[REDACTED]	1234
TA073020256	Avalon	2003 4T1BF28B83U	[REDACTED]	45614
TA072990256	Camry	2007 4T1BK46K77U	[REDACTED]	108
TA072970128				0
TA072950236	Tundra	2007 5TFRV58107X	[REDACTED]	822
TA072950040	Yaris	2008 JTDJT923285	[REDACTED]	27
TA072910172	Tundra	2007 5TBEV58157S	[REDACTED]	15599
TA072890225	Corolla	2000 2T1BR12E5YC	[REDACTED]	57275
TA072850003	Tundra	2007 5TBBV54107S	[REDACTED]	720
TA072760277	Camry	2007 4T1BK46K47U	[REDACTED]	12151

P0138,P2195	35049 GST	GST	0 CLOSED-FIXED
	17061 GST	GST	0 CLOSED-FIXED
P0753	31169 NYR	NYR	1 CLOSED-TRAINING/INFO
P0505	31144 NYR	NYR	1 CLOSED-FIXED
	31144 NYR	NYR	1 CLOSED-TRAINING/INFO
P0022	42246 GST	GST	0 CLOSED-WITHOUT RESOLUTION
	13066 CHI	TMS	4 CLOSED-FIXED
P0441	42283 GST	GST	0 CLOSED-NOT RELIABLE
P0441	16050 CIN	CIN	5 CLOSED-FIXED
	18033 BOS	TMS	7 CLOSED-FIXED
P0606	31156 NYR	NYR	1 CLOSED-NOT RELIABLE

Bill New 1-Nov-07

Bill New 31-Oct-07

Thomas Morin 29-Oct-07

Thomas Morin 26-Oct-07

Thomas Morin 24-Oct-07

Bill New 22-Oct-07

Andy Curtin 22-Oct-07

Keith Brasovan 18-Oct-07

David Grasty 16-Oct-07

Andy Curtin 12-Oct-07

Thomas Morin 3-Oct-07

Engine/Hybrid System Engine Control ECU MIL/Warning Light ON P0138,P2195

Drivetrain Automatic Transmission/Transaxle Unknown Vibration

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0753

Engine/Hybrid System Engine Control ECU MIL/Warning Light ON P0505

INFO ONLY

Engine/Hybrid System Engine Control ECU MIL/Warning Light ON P0022

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Engine/Hybrid System Emission Control Unknown Vibration P0441

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0441

Drivetrain Automatic Transmission/Transaxle Shift Function Vibration

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0606

P0138 And P02195... Replaced Ecu Per Tsb ..Codes Reset On 2 Trip Cycle >>> Case Opened By Newb07 On [2007-11-02 06:42:35] >>> Case Closed By Newb07 On [2007-11-19 07:30:40]
Shudder Present 40-45mph Intermittently. Fluid Level Ok. No Dtc'S. Suspect Torque Converter Problem. >>> Case Opened By Saliks On [2007-10-31 15:29:26] >>> Case Closed By Newb07 On [2007-11-19 06:38:03]
Resistance From Solenoid Is 5.4 Ohms Out Of Spec. No Short To Ground Found. >>> Case Opened By Meyerc On [2007-10-29 12:19:23] -----
-- Meyerc At [2007-10-29 12:25:36] ----- >>> Case Closed By Morint On [2007-11-19 09:00:08]
Cust States The Vehicle Have Mil On But No Ffd. Current E/G Idle Is 750 - 800rpm Idle Speed Spec Is 600 To 700 Rpm Tech Cleared Dtc But Duplicate Pending Code. ----- Takedam At [2007-10-26 13:12:22] ----- >>> Case Opened By Takedam On [2007-10-26 13:04:06] -----
Takedam At [2007-10-26 13:16:32] ----- >>> Case Closed By Morint On [2007-11-19 08:57:52]
Asking If Vehicle Can Be Shifted From 2wd To 4wd On The Fly At 30 Mph ----- Anguloj At [2007-10-24 08:50:08] ----- >>> Case Opened By Anguloj On [2007-10-24 08:50:08] >>> Case Closed By Morint On [2007-11-19 08:54:50]
Mil On Dtc P0022. Customer Also States Engine Has A Loud Chattering Noise >>> Case Opened By Brasovk07 On [2007-10-22 10:58:46] >>> Case Closed By Newb07 On [2007-11-19 12:35:53]

Has Click Noise When Slowing Down. Can Duplicate On A Lift, Sounds Like Coming From The Center Of The Trans. Trans Fluid Level Is Good, Normal Look. Appears To Be Occuring In All Gears When Slowing Down. Also Occured In Neutral. A Tech Grabbed The Right Side Cv And Stopped It And The Noise Was Still Present. ----- Meyerc At [2007-10-22 06:36:46] ----- >>> Case Opened By Meyerc On [2007-10-22 06:36:46] -----
Meyerc At [2007-10-22 06:40:15] ----- Tech States Clicking Is Continous Ratcheting Type Consistant On Slowing Down With Speed, Noise Still There When Throws Trans In Nuetral Cv Splines Checked Ok, (Not Rusty Or Dry) Serial # 78g0116 ----- Anguloj At [2007-10-22 11:39:14] -----
----- Curtina At [2007-11-19 14:45:18] ----- >>> Case Closed By Curtina On [2007-11-19 14:45:18]

Evap Test Normal >>> Case Opened By Smithc07 On [2007-10-18 10:29:34] >>> Case Closed By Brasovk07 On [2007-11-19 14:35:46]
Cust States The Vehicle Have Mil On 1. Gas Cap 2. Clear Dtc 3. Replace Ccv 4. Today ----- Takedam At [2007-10-16 10:47:24] ----- >>>
Case Opened By Takedam On [2007-10-16 10:47:24] ----- Takedam At [2007-10-16 10:55:12] ----- >>> Case Closed By Grastyd On [2007-11-19 07:35:00]
Confirmed Customer Complaint Of Shutter When Trying To Maintain Steady Speed, Torque Converter Internal Problem, Occurs At 40-50 Mph. -----
---- Meyerc At [2007-10-12 05:33:43] ----- >>> Case Opened By Meyerc On [2007-10-12 04:56:37] Tech Sts Does Not Occur With Brake Switch Jumped, Will Provide Serial Number And Verify Fluid Level. ----- Meyerc At [2007-10-12 05:38:34] ----- S/N: 075tj02728 Current Mileage 1,028 ----- Callback --- Curtina At [2007-11-19 08:53:08] ----- Curtina At [2007-11-19 08:53:08] ----- >>> Case Closed By Curtina On [2007-11-19 08:53:08]
Cust States The Vehicle Have Mil On P0606 Tech Replaced Ecu And Came Back Same Code. ----- Takedam At [2007-10-03 12:40:29] -----
-- >>> Case Opened By Takedam On [2007-10-03 12:40:29] ----- Takedam At [2007-10-03 12:49:42] ----- >>> Case Closed By Morint On [2007-11-19 08:51:46]

Both Sensors Are Responding Correctly During Active Test. Try Ecu From Kgu And See If Problem Still Occurs. ----- Newb07 At [2007-11-02 08:19:47] -----

Tech Will Replace The Torque Converter ----- Saliks At [2007-11-01 08:33:12] -----

Check Solenoid, Repalce Out Of Spec. ----- Meyerc At [2007-10-29 12:25:36] -----

Test Drive And Make Hard Code To Get Ffd. ----- Takedam At [2007-10-26 13:16:32] -----

Told Him Yes ----- Anguloj At [2007-10-24 08:50:08] -----

Suggest Tech Follows Repair Manual To Diagnosis And If Need Be Swap Ocv From Bank One To Bank Two To See If The Problem Follows The Part. --
----- Brasovk07 At [2007-10-22 11:13:36] -----

Provide Serial Number Of Trans. Inspect Cv'S And Splines, Assure No Excessive Runout Or Movement Up And Down, Clips In Place Etc. If Suspect
Trans Needs Replaced Contact Fts For Possible Ftr. Also Compare To Known Good. ----- Meyerc At [2007-10-22 06:42:31] -----
--- Meyerc At [2007-10-22 06:43:26] ----- Get Serial # See If Goes Away In Neutral And Accelerating The Engine ----- Anguloj At [2007-10-
22 11:39:14] -----

Ff Data Show When Key Off Or Vehicle Running? Use Manual Metheod See If Vehicle Can Reach Ref Check Value. ----- Smithc07 At [2007-10-
18 14:53:15] -----

Check Vsv For Pressuer Swicthing Valv Hose And If In The Spec, Perfome 11 Step Vacc Test. ----- Takedam At [2007-10-16 10:55:12] -----
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Duplicate The Condition, Verify Can Duplciate Consistantly, Then Jump Brake Switch And See If Still Occurs. Provide Serial Number Of Trans. Verify
Fluid Level As Per Tsb. ----- Meyerc At [2007-10-12 05:36:30] ----- Adv To Replace The Torque Converter Only. ----- Curtina At
[2007-11-19 08:53:08] -----

Check Stop Light Bulbs Condition, Ex Leake, If They Are In The Spec Call Back W/ 40 Mph Snap Shot To Check A/F And O2 Signal. -----
Takedam At [2007-10-03 12:49:42] -----

After Consulting With Tech Service About This And Reviewing The Data List It Was Determend To Replace Ecu Again.. After 2nd Ecu Replacement P0138 Reset.The Code Would Not Reset When I Would Use On The Scan Tool. So To Remedy The Conditon I Replaced B1s1 Air Fuel Sensor And B1s2 02 Sensor.. After Replacement Test Drove Several Times And No Futher Codes Set.. ----- Newb07 At [2007-11-19 07:30:40] -----

Case Closure Request: Replaced Torque Converter. ----- Newb07 At [2007-11-19 06:38:03] -----
Wound Up Replacing Complete Valve Body. Gaskets Broke. Not Detailed Enough Info For Where All Balls Go. Missing Placement For One In Manual. -
----- Meyerc At [2007-11-09 06:11:02] -----

Tech Replaced Throttle Body Assembly ----- Morint At [2007-11-19 08:57:52] -----

Unable To Confirm After Clearing Codes As Advised From Fts Swapped Oil Control Valves And Noted Ro If Vehicle Is To Return For Same Condition ---
----- Newb07 At [2007-11-19 12:35:53] -----

Action Taken: Performed Recommended Adjustment(S) / Repair(S) ----- Brasovk07 At [2007-11-19 14:35:46] -----

Tech Replaced The Ccv Correcting The Problem. ----- Grastyd At [2007-11-19 07:35:00] -----

Tech To Replace The Torque Converter. ----- Curtina At [2007-11-19 08:53:08] -----

TOYOTA	Tom Laster	Bill New	y	Laster, Tom	Jim Norton Toyota
TOYOTA	Jon Pettus	Steven Salik	y	Pettus, Jon	Toyota Of Slidell
TOYOTA	James Quinlan	Clayton Meyer	y	Quinlan, James	Victory Toyota/Five Towns
TOYOTA	Johnny Torres	Motonobu Takeda	y	Torres, Johnny	Star Toyota Of Bayside
	Jaime Angulo	Jaime Angulo	n		Star Toyota Of Bayside
TOYOTA	Matthew Roberts	Keith Brasovan	y	Roberts, Matthew	Don Davis Toyota
TOYOTA	Clayton Meyer	Clayton Meyer	n	Hammack, William	Wiese Toyota
TOYOTA	Heli Pena	Carl Smith	y	Pena, Heli	Champion Toy Corpus Chrst
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Harsley, Rick	Kerry Toyota
TOYOTA	Robert Chapman	Clayton Meyer	y	Chapman, Robert	Charlie'S Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Martori, Rafael	Plaza Toyota

QAPowertrain

314799 NORMAL	2-Nov-07	19-Nov-07
212053 NORMAL	31-Oct-07	19-Nov-07
274112 NORMAL	29-Oct-07	19-Nov-07
240956 NORMAL	26-Oct-07	19-Nov-07
NORMAL	24-Oct-07	19-Nov-07
38925 NORMAL	22-Oct-07	19-Nov-07
199491 NORMAL	22-Oct-07	19-Nov-07
329005 NORMAL	18-Oct-07	19-Nov-07
266863 NORMAL	16-Oct-07	19-Nov-07
564445 NORMAL	12-Oct-07	19-Nov-07
913212 NORMAL	3-Oct-07	19-Nov-07

19-Nov-07

TA072740057	RAV4	2007 JTMBD31V476	[REDACTED]	4140
TA072710014	Avalon	2007 4T1BK36B47U	[REDACTED]	4174
TA072610134	Camry	2007 4T1BK46K87U	[REDACTED]	13918
TA072610088	Camry	2007 4T1BE46K77U	[REDACTED]	11936
TA072600210	Camry	2005 4T1BE30K05U	[REDACTED]	19037
TA072480430	FJ Cruiser	2007 JTEBU11F370	[REDACTED]	24636
TA072000353	Camry	2007 JTNBE46K373	[REDACTED]	4984
TA071580142	Echo	2001 JTDBT123610	[REDACTED]	84161

	31097 NYR	NYR	1 CLOSED-WITHOUT RESOLUTION
P0015,P0017,P0300	31097 NYR	NYR	1 CLOSED-NOT RELIABLE
	31156 NYR	NYR	1 CLOSED-NOT RELIABLE
	31097 NYR	NYR	1 CLOSED-FIXED
	41029 CIN	CIN	9 CLOSED-WITHOUT RESOLUTION
	5053 DEN	DEN	5 CLOSED-FIXED
	12086 CHI	TMS	2 CLOSED-FIXED
P0300	31161 NYR	NYR	1 CLOSED-NOT RELIABLE

Tom Morin	1-Oct-07
Thomas Morin	27-Sep-07
Thomas Morin	18-Sep-07
Thomas Morin	18-Sep-07
Duane Bristow	7-Sep-07
Lorin Munsee	5-Sep-07
Jaime Angulo	19-Jul-07
Thomas Morin	7-Jun-07

Engine/Hybrid System Engine Control Unknown Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0015,P0017,P0300

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON

Engine/Hybrid System Engine Mechanical Fluid Consumption

Engine/Hybrid System Engine Control Driveability Stalls/Quits

Drivetrain Axle/Differential Unknown Unspecified

Engine/Hybrid System Lubrication Oil Consumption

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0300

Cust States The Vehicle Have Pinging Nois When Light Acceleration In First Gears. 1st Time Cust Use 87 Octane And Tech Adv Cust To Ues 92 Octane But Still It Have Pinging Nois. ----- Takedam At [2007-10-01 07:13:33] ----- >>> Case Opened By Takedam On [2007-10-01 07:13:33] >>> Case Closed By Morint On [2007-11-19 08:32:31]

Cust. States Mil Light On Dash. 4t1bk36b470204845. Idles Rough And Shakes. ----- Meyerc At [2007-09-28 06:24:26] ----- >>> Case Opened By Meyerc On [2007-09-28 06:13:01] Tech Swapped Ocv's Tech States Ran Active Test And It Fuctioned Properly On Both Banks Code Have Not Come Bank ----- Anguloj At [2007-10-01 08:12:20] ----- >>> Case Closed By Morint On [2007-11-19 08:49:45]

Mil On, New Ecm Was Installed Yesterday And The Code Came Right Back After A Mile Drive, Has 20 Wheels And And Tire Pressure Warning Light Is On All The Time, ----- Anguloj At [2007-09-18 08:28:55] ----- >>> Case Opened By Anguloj On [2007-09-18 08:28:55] >>> Case Closed By Morint On [2007-11-19 08:42:21]

Cust States The Vehicle Have Oil Consumption. No Black Or Blue Smoke Confirmed By Tech. Thech Mark The Engine And Fill The Oil To F Line @ 10131mile. Current Oil Level Is Middle Of Dip Stick Between F & L After 1805miles Drive. >>> Case Opened By Takedam On [2007-09-18 07:46:37] ----- Takedam At [2007-09-18 08:03:06] ----- Compression Test 1-205 2-210 3-210 4- 205 Drained Three Qts Left In Oil Pan No Smoke Out Tail Pipe Oil Light Did Not Come On Before Oil Change ----- Blackr At [2007-09-18 12:15:19] ----- >>> Case Closed By Morint On [2007-11-19 08:40:31]

Customer Complains Vehicle Quits On Decel Or Stopping Starts Right Back Scanned System. No Codes Present Pending Or History Tech Cannot Duplicate. ----- Meyerc At [2007-09-17 12:05:36] ----- >>> Case Opened By Meyerc On [2007-09-17 10:26:58] ----- Meyerc At [2007-09-17 12:10:19] ----- >>> Case Closed By Bristod On [2007-11-19 14:20:45]

The Front Differnetial Housing Is Crack All The Way Around, On The Ring Gear Side. From Top To Bottom. The Vehcile Is Altered With A 3 Inch Lift And Tire Size Is 285-70-17. ----- Parkerc1 At [2007-09-05 14:27:54] ----- >>> Case Opened By Parkerc1 On [2007-09-05 14:27:54]

Pictures Attached. ----- Parkerc1 At [2007-09-05 15:23:06] ----- >>> Case Closed By Maloneb1 On [2007-11-19 11:08:36]

Oil Consumption, 2000 Miles It Comsumed Over 2qts Compression Dry 1=180 2=180 3=190 4=160 Wet 1=? 2=? 3=? 4=240 Tech States #4 Plug Has Some Deposits ----- Anguloj At [2007-07-19 15:38:11] ----- >>> Case Opened By Anguloj On [2007-07-19 15:38:11] >>> Case Closed By Anguloj On [2007-11-19 15:18:35]

Very Slight Misfire When First Start Varies The Cylinder At Varying Times Drained Tank And Installed Fresh Fuel Injector Service Platinum Plugs ----- Schultc1 At [2007-06-07 10:11:55] ----- >>> Case Opened By Schultc1 On [2007-06-07 10:11:55] >>> Case Closed By Morint On [2007-11-19 08:37:11]

Case Open To Region To Suggest Fts Be Involved In Repair And Diagnosis. (Try To Get More Info From Customer About This Cndition) -----
Takedam At [2007-10-01 07:15:34] -----

Swap Ocv, Also Do Active Test On Vvti. ----- Meyerc At [2007-09-28 06:24:26] ----- Meyerc At [2007-09-28 06:24:59] -----
---- Take It For A Test Drive And See If The Code Appear The Opposite Bank ----- Anguloj At [2007-10-01 08:12:20] -----

Chk For Any After Market Equipment, Chk All Interior And Exterior Lighting And Make All Is Factory And Is Working Ok. Find Out When The P0606
Came Up, After They Did What? Chaged Wheels?, Lojack, ??? ----- Anguloj At [2007-09-18 08:32:28] -----

Check Provide E/G Comp, And Leakdown Test Result. Also Measurement How Much Oil Left In The Oil Pan. ----- Takedam At [2007-09-18
08:03:06] ----- Advised Tech To Perform Service And Advise Customer To Return Vehicle In 600 Miles As Stated In Pg 192 Owners Manual 1.1
Qts Per 600 Miles Max Oil Consumption If Cust Is Dissatisfied Contact Fts ----- Blackr At [2007-09-18 12:15:19] ----- Blackr
At [2007-09-18 12:15:40] -----

Verify No Fuel In Canister. Assure Throttle Body Clean. ----- Meyerc At [2007-09-17 12:05:36] ----- Case Open To Region, Advised
Customer Complaint Of Car Stalling While Driving And When Coming To A Stop. Suggest Fts Involvement In Repair. Multiple Times To Dealer For
Same Concern. ----- Meyerc At [2007-09-17 12:10:19] ----- Whitakk1 At [2007-10-05 04:38:29] -----

Call The Fts For Repair Direction. Note For The Region: Qap Has Not Seen Any Issues Like Except On Modified Vehciles. ----- Parkerc1 At
[2007-09-05 14:27:54] ----- Fts Called Dealer To Check On Repair Information. Dealer Advised The Customer Admitted Damage Was Done
While Rough 4x4 Driving And Tried To Cover It Up. Tech States There Was Some Additional Damage As Well. Customer Did Not Have Skid Plate
Installed At The Time Of The Damage. ----- Maloneb1 At [2007-11-19 11:08:36] -----

Contact Fts ----- Anguloj At [2007-07-19 15:39:15] -----

Check Fuel Pressure ----- Schultc1 At [2007-06-07 10:11:55] -----

Fts Suggested Cust Change Fuel Stations And Return In One Month With Results. ----- Morint At [2007-11-19 08:32:31] -----

Kept Vehicle For 1 Week And Drove Approximately 250 Miles. Could Never Duplicate Complaint ----- Bristod At [2007-11-19 14:20:45] -----

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Vehicle Was Repaired At Via Insureance Claim Costs. No Warranty Was Provided Due To Customer Abuse. Customer Feels That The Vehicle Is Made For 4x4 And Should Have Held Up To The Conditions He Put It Through. Customer Expectactions Were Not Met. ----- Maloneb1 At [2007-11-19 11:08:36] -----

New Short Block ----- Anguloj At [2007-11-19 15:18:35] -----

TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Morris, Marvin	Bay Ridge Toyota
TOYOTA	Nigel Mcfarlane	Clayton Meyer	y	Mcfarlane, Nigel	Bay Ridge Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Tesauro, Danny	Plaza Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Mcfarlane, Nigel	Bay Ridge Toyota
TOYOTA	Willard Patrickjr	Clayton Meyer	y	Patrickjr, Willard	Phil Bachman Toyota
TOYOTA	Craig Parker	Craig Parker	n	Raine, Paul	New Country Toyota
TOYOTA	Jaime Angulo	Jaime Angulo	n	Arquiza, Bienvenido	Schaumburg Toyota
TOYOTA	Christopher Schultz	Christopher Schultz	n	Padilla, Willie	Toyota Of The Bronx

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

TAS Exceptions

Vehicle involved in accident

QAPowertrain

QAPowertrain

	336848 HIGH	1-Oct-07	19-Nov-07
	336661 NORMAL	28-Sep-07	19-Nov-07
	909967 NORMAL	18-Sep-07	19-Nov-07
	335759 NORMAL	18-Sep-07	19-Nov-07
	200748 HIGH	17-Sep-07	19-Nov-07
Customer Expectation Not Met	288800 HIGH	5-Sep-07	19-Nov-07
	558722 NORMAL	19-Jul-07	19-Nov-07
	127683 NORMAL	7-Jun-07	19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07

19-Nov-07