

CASE NUMBER	MODEL	YEAR	VIN	REPAIR MILEAGE	DTC CODE
TA073300457	Tacoma	2005	5TETX22N65Z [REDACTED]	60700	
TA073300453	Camry	2004	4T1BE32K34U [REDACTED]	4058	
TA073300448	Tundra	2007	5TFRV54177X [REDACTED]	11544	
TA073300445	IS350	2006	JTHBE262765 [REDACTED]	29297	P0301
TA073300443	RAV4	2007	JTMZD33V876 [REDACTED]	16479	
TA073300439	Camry	2007	4T1BE46K77U [REDACTED]	10432	
TA073300437	Avalon	2008	4T1BK36B98U [REDACTED]	4364	P2240,P2241
TA073300431	Tundra	2002	5TBRT34112S [REDACTED]	63312	P0440
TA073300425	Yaris	2007	JTDBT923871 [REDACTED]	11078	
TA073300424				0	
TA073300423	Highlander	2006	JTEDP21A060 [REDACTED]	24014	
TA073300422	Tundra	2006	5TBET34186S [REDACTED]	7089	
TA073300419	Camry	2000	JT2BG22K3Y0 [REDACTED]	53766	P0446
TA073300416	4Runner	2002	JT3HN87RX20 [REDACTED]	98080	

DEALER CODE	REGION/AREA	SOURCE REGION	DISTRIC	SUBMITTED DATE	CLOSED DATE	MODIFIED DATE
4077	SFR	TMS	3	26-Nov-07	01-JAN-0001	26-Nov-07
2033	DEN	TMS	6	26-Nov-07	01-JAN-0001	26-Nov-07
4039	SFR	TMS	5	26-Nov-07	01-JAN-0001	26-Nov-07
64210	SOU	TMS	2	26-Nov-07	01-JAN-0001	27-Nov-07
4062	SFR	TMS	4	26-Nov-07	01-JAN-0001	26-Nov-07
9174	SET	SET	0	26-Nov-07	01-JAN-0001	27-Nov-07
24045	KCY	TMS	2	26-Nov-07	01-JAN-0001	26-Nov-07
4169	SFR	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07
21067	CIN	TMS	7	26-Nov-07	26-Nov-07	26-Nov-07
4109	LOS	TMS	5	26-Nov-07	26-Nov-07	26-Nov-07
42283	GST	GST	0	26-Nov-07	01-JAN-0001	26-Nov-07
27022	DEN	DEN	3	26-Nov-07	26-Nov-07	26-Nov-07
4028	LOS	TMS	5	26-Nov-07	01-JAN-0001	27-Nov-07
49022	DEN	TMS	7	26-Nov-07	01-JAN-0001	26-Nov-07

STATUS	OWNER	REPAIR DATE
OPEN	John Stover	26-Nov-07
OPEN	Craig Parker	26-Nov-07
OPEN	John Stover	26-Nov-07
OPEN	Jaime Angulo	26-Nov-07
OPEN	John Stover	26-Nov-07
OPEN	Eric Carter	16-Nov-07
OPEN	John Stover	26-Nov-07
CLOSED-TRAINING/INFO	John Stover	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Motonobu Takeda	26-Nov-07
CLOSED-WITHOUT RESOLUTION INITIATED	Craig Parker Chris Dragon	26-Nov-07 26-Nov-07
CLOSED-WITHOUT RESOLUTION	Brian Maloney	26-Nov-07
OPEN	Craig Parker	23-Nov-07
OPEN	Motonobu Takeda	26-Nov-07

TITLE

Engine/Hybrid System Engine Control Driveability Starting-Hard Start/Long Crank

Engine/Hybrid System Engine Mechanical Unknown Noise-Abnormal

Drivetrain Drive Shaft/Propeller Shaft Unknown Vibration

Engine/Hybrid System Engine Control Unknown Misses P0301

Engine/Hybrid System Lubrication Oil Consumption

Drivetrain Automatic Transmission/Transaxle Unknown Engagement/slippage

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2240,P2241

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0440

Drivetrain Automatic Transmission/Transaxle Unknown Abnormal Operation

INFO ONLY

Engine/Hybrid System Fuel System Fuel Pump Inoperative

Engine/Hybrid System Engine Control Driveability Surge

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0446

Drivetrain Transfer/4wd/Awd Shift Function Abnormal Operation

CASE CONDITION

Customer States The Vehicle Has An Extended Crank When Cold Tech Has Duplicated Once >>> Case Opened By Stoverj On [2007-11-26 15:56:46] --
----- Stoverj At [2007-11-26 16:03:29] -----

The Dealer Would Like A Case Number. The Engine Is Making A Rattle/Knock Noise In Relation To Engine Speed. From The Bottom Of The Engine,
Near Connecting Rod 1. ----- Parkerc1 At [2007-11-26 15:32:41] ----- >>> Case Opened By Parkerc1 On [2007-11-26 15:32:41]
Customer States Vibration/Rumbling Felt When Towing With Vehicle In Lower Gear And Tached At 2500-3500 Tech States There Is A Vibration When
Taking Off From A Stop With Heavy Accel ----- Stoverj At [2007-11-26 16:40:19] ----- >>> Case Opened By Stoverj On [2007-11-26
15:11:38]

Check Engine Light On Tech Has Replaced #1 Coil And The Code Came Back 300 Mile Later Cs State The Mil Comes On. Does Mention Engine
Actually Missing ----- Anguloj At [2007-11-27 10:38:52] ----- >>> Case Opened By Anguloj On [2007-11-26 15:09:25]

Customer States The Oil Light Comes On At Times And There Is High Oil Consumption Tech States The Oil Is 1 Quart Low >>> Case Opened By
Stoverj On [2007-11-26 15:07:13] ----- Stoverj At [2007-11-26 15:09:30] -----

When Slowing Down Vehicle Bangs Hard When Down Shift To First Current Ecu Cal. Is (333a5000) No Up Date And Not Doing It From 5th To 4th >>>
Case Opened By Cartere2 On [2007-11-26 15:00:08]

Tech Repalced The Af Sensor With No Change Tech States The B2s1 Stays At 3.29v When Going Lean In The Inj Vol Test >>> Case Opened By
Stoverj On [2007-11-26 14:55:43] ----- Stoverj At [2007-11-26 15:00:45] -----

Tech Wants To Know If Eg001-03 Applies >>> Case Opened By Stoverj On [2007-11-26 14:47:19] ----- Stoverj At [2007-11-26 14:53:07] -----
---- >>> Case Closed By Stoverj On [2007-11-26 14:53:07]

Cust States The Vehicle Have Intermittent Wont Shift 2 To 3. ----- Takedam At [2007-11-26 14:34:01] ----- >>> Case Opened By
Takedam On [2007-11-26 14:34:01] >>> Case Closed By Takedam On [2007-11-26 14:36:20]

Tech Is Asking For John ----- Parkerc1 At [2007-11-26 14:33:15] ----- >>> Case Opened By Parkerc1 On [2007-11-26 14:33:15] >>> Case
Closed By Parkerc1 On [2007-11-26 14:33:15]

No Dtc'S Present,Battery Vaoltage To Fuel Present,Good Ground Present.Fuel Sample Good,No Pressure At Fuel Pump,,, No Start Condition

The Customer Is Saying The Engine Has A Rough And Surges. The Car Is Not At The Dealer. Tech Is Just Asking Case Number. ----- Parkerc1
At [2007-11-26 14:30:13] ----- >>> Case Opened By Parkerc1 On [2007-11-26 14:30:13] >>> Case Closed By Parkerc1 On [2007-11-26
14:31:02]

P0446 Tech Replaced Evap, Purge, Ccv. Map Sensor Press -9psi -> From Ffd ----- Takedam At [2007-11-26 15:03:13] ----- >>> Case
Opened By Takedam On [2007-11-26 14:20:35] The Canister Has Been Replaced. Tech Is Reporting The Sensor Has 5.0 V On Vcc. All Plugged In. The
Map Has Good 5 Volt Ref The Ccv Is Working During Active Test. ----- Parkerc1 At [2007-11-27 09:26:29] -----

0204 Ruuner Touch Select With Add. Will Not Come Out Of 4wd. The Light Is Blinking. Tech Is Reporting The Truck Is In Hi 4 Lock. 2 4 Ctr Lock L4 P1
P2 TI1 TI2 TI3 DI1 DI2 Add ----- Parkerc1 At [2007-11-26 14:18:32] ----- >>> Case Opened By Parkerc1 On [2007-11-26 14:18:32] 2 4
10.42v Ctr Lock 10.4v L4 10.4v P1 9.3v P2 30mv TI1 9.4v TI2 25mv TI3 9.3v DI1 91mv To 171mv DI2 26mv Add 44mv ----- Takedam At
[2007-11-26 15:42:02] -----

SUGGESTION

Advised Tech To Check The Underhood J/B For Issues Try And Duplicate ----- Stoverj At [2007-11-26 16:03:29] -----

Gave Case Number. Inspect Oil And Bottom End. ----- Parkerc1 At [2007-11-26 15:32:41] -----

Advised Tech Issue Is Under Investigation No Repair Suggestions ----- Stoverj At [2007-11-26 16:40:19] -----

Chk Spark Plugs ----- Anguloj At [2007-11-27 10:38:52] -----

Advised Tech To Perform And Oil Consumption Test ----- Stoverj At [2007-11-26 15:09:30] -----

Technician Test Drove With Customer And Duplicated Concern. Tech Feels It May Be An Ecm Condition. Advised To Replace Ecm. 850 596 5845 -----
----- Cartere2 At [2007-11-27 07:26:02] -----

Advised Tech To Swap Ecm And Retest With The Inj Vol ----- Stoverj At [2007-11-26 15:00:45] -----

No It Does Not ----- Stoverj At [2007-11-26 14:53:07] -----

Advised Tech To No Known Issues, Duplicate Cust Sts To Pointed Out Problem Area. ----- Takedam At [2007-11-26 14:36:20] -----

Tr4ansfer. ----- Parkerc1 At [2007-11-26 14:33:15] -----

Gave Case. ----- Parkerc1 At [2007-11-26 14:30:13] ----- ----- Parkerc1 At [2007-11-26 14:31:02] ----- Fts Spoke With Sm
At Dealer. Informed To Have Vehicle Available For Fts Inspection On 12-13-07. ----- Maloneb1 At [2007-11-26 17:24:04] -----
Vc 5v Reference Voltage Wire Is Share With Map And Evap Vapor Sensor And Tps. Check Vc 5v Reference Wire Because -9psi From Ffd. -----
Takedam At [2007-11-26 15:03:13] ----- Check The Voltage On Ccv During Active Test. Volt Drop, From Batt Neg. Check All 3 Wires For The Psi
Sensor, Koeo. Record The 11 Step Test And Send In. ----- Parkerc1 At [2007-11-27 09:26:29] -----

Discussed The Switch Application And Dealer Will Check Voltages At 4wd Ecu Find Out What Position The Transfer Case Is Stuck In. Check All The
Voltages At The 4wd Ecu. ----- Parkerc1 At [2007-11-26 14:18:32] ----- Check P1 S/W Condition. It Shoud 0.0v When You Check Voltage
With 4wd Mode. ----- Takedam At [2007-11-26 16:04:01] -----

REPAIR

Tech Could Not Duplicet This Condition. ----- Takedam At [2007-11-26 14:36:20] -----

DIVISION NAME	CREATOR NAME	ORIGINAL OWNER	DEALER TECH INITIATED	DEALER TECH NAME	DEALER NAME
TOYOTA	John Stover	John Stover	n	Huettl, Thomas	Folsom Lake Toyota
TOYOTA	Craig Parker	Craig Parker	n	Smith, Daniel	Tim'S Buick-Pont-Gmc-Toy
TOYOTA	Miguel Medina	John Stover	y	Medina, Miguel	Modesto Toyota World
LEXUS	James Henderson	Jaime Angulo	y	Henderson, James	North Park Lexus Of
TOYOTA	John Stover	John Stover	n	Campbell, Mike	Melody Toyota
TOYOTA	Kennith Kittrell	Eric Carter	y	Kittrell, Kennith	Panama City Toyota
TOYOTA	John Stover	John Stover	n	Loyd, Donald	Lou Fusz Toyota
TOYOTA	John Stover	John Stover	n	Woolever, John	Tracy Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Peterson, Burt	Spartan Toyota
TOYOTA	Craig Parker Chris Dragon	Craig Parker	n y	Carrasco, Victor Dragon, Chris	Toyota Of Glendora Champion Toy Corpus Chrst
TOYOTA	Craig Parker	Craig Parker	n	Kentch, Ryan	Centennial Toy. And Scion
TOYOTA	Gus Heredia	Motonobu Takeda	y	Heredia, Gus	Toyota Of Whittier
TOYOTA	Craig Parker	Craig Parker	n	Pandullo, Willie	Spradley Motors Toyota

QA DEPARTMENT NAME CAUSE COMPONENT DESC CAUSE SUB COMP DESC

QAPowertrain

QAPowertrain

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TAS Exceptions

Reading a currently available TSB would have prevented the call

QAPowertrain

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QAPowertrain

CAUSE CONDITION DESC	REPAIR ORDER NUM	TA CASE PRIORITY
	576825	NORMAL
	360193	NORMAL
	336007	NORMAL
	192446	NORMAL
	356180	NORMAL
	199670	NORMAL
	391902	NORMAL
	77320	NORMAL
Other / No Applicable Cause	625946	NORMAL
		NORMAL
	332346	NORMAL
		NORMAL
	145141	NORMAL
	112397	NORMAL

TA073300415	Yaris	2007 JTDJT923775	[REDACTED]	7905
TA073300409	Matrix	2006 2T1KR32E76C	[REDACTED]	20388 P0741
TA073300403	LS460	2007 JTHBL46F075	[REDACTED]	3071 P0300,P0301,P0307
TA073300398	4Runner	2003 JTEBU14R030	[REDACTED]	45290
TA073300397				0 P0420
TA073300396	Camry	2007 4T1BE46K37U	[REDACTED]	14626
TA073300392	tC	2007 JTKDE167770	[REDACTED]	19855
TA073300390	Corolla	2005 JTDDBR32E552	[REDACTED]	43398 P0171
TA073300388	Sienna	2006 5TDZA22C06S	[REDACTED]	22476
TA073300386	Highlander	2006 JTEEP21A560	[REDACTED]	29740
TA073300383	RX350	2007 2T2HK31U07C	[REDACTED]	16964 P0015
TA073300380	GX470	2006 JTJBT20X860	[REDACTED]	34000 P0776,P2715
TA073300378	Tacoma	2007 5TETX22NX7Z	[REDACTED]	5061
TA073300377	Tundra	2007 5TF5V54137X	[REDACTED]	12805

4109 LOS	TMS	5	26-Nov-07 01-JAN-0001	26-Nov-07
4136 LOS	TMS	5	26-Nov-07 26-Nov-07	26-Nov-07
61209 CEN	TMS	1	26-Nov-07 26-Nov-07	26-Nov-07
37067 CAT	TMS	9	26-Nov-07 01-JAN-0001	26-Nov-07
12141 CHI	TMS	2	26-Nov-07 26-Nov-07	26-Nov-07
42270 GST	GST	0	26-Nov-07 01-JAN-0001	26-Nov-07
13068 CHI	TMS	3	26-Nov-07 01-JAN-0001	26-Nov-07
17057 GST	GST	0	26-Nov-07 01-JAN-0001	26-Nov-07
42283 GST	GST	0	26-Nov-07 01-JAN-0001	26-Nov-07
41061 CIN	CIN	9	26-Nov-07 01-JAN-0001	26-Nov-07
62005 EAS	TMS	1	26-Nov-07 26-Nov-07	26-Nov-07
60407 WES	TMS	2	26-Nov-07 01-JAN-0001	26-Nov-07
9189 SET	SET	0	26-Nov-07 27-Nov-07	27-Nov-07
2010 DEN	TMS	6	26-Nov-07 01-JAN-0001	26-Nov-07

OPEN	John Stover	26-Nov-07
CLOSED-FIXED	John Stover	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Craig Parker	26-Nov-07
OPEN	Motonobu Takeda	26-Nov-07
CLOSED-TRAINING/INFO	John Stover	26-Nov-07
OPEN	Steven Salik	26-Nov-07
OPEN	Motonobu Takeda	26-Nov-07
INITIATED	John Mitchell	26-Nov-07
OPEN	Steven Salik	26-Nov-07
INITIATED	Richard Cooper	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Craig Parker	26-Nov-07
OPEN	Motonobu Takeda	26-Nov-07
CLOSED-NOT RELIABLE	Timothy Clevenger	26-Nov-07
OPEN	John Stover	23-Nov-07

Drivetrain Manual Transmission/Transaxle Fluid Leak

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0741

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0300,P0301,P0307

Drivetrain Transfer/4wd/Awd Shift Function Inoperative

INFO ONLY P0420

Engine/Hybrid System Engine Mechanical Unknown Unspecified

Engine/Hybrid System Engine Control Unknown Stalls/Quits

Engine/Hybrid System Engine Control Driveability MIL/Warning Light ON P0171

Engine/Hybrid System Fuel System Fuel Pump Inoperative

Drivetrain Transfer/4wd/Awd Unknown Leak

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0015

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0776,P2715

Drivetrain Drive Shaft/Propeller Shaft Unknown Noise-wind noise/whistle

Engine/Hybrid System Engine Control Driveability Surge

Customer States The Vehicle Is Leaking Transmission Fluid Tech States The Leak Was Where The Trans And Engine Meet Tech Removed The Trans And Looks Like It Is Comming From The Input Shaft Seal >>> Case Opened By Stoverj On [2007-11-26 14:18:28] ----- Stoverj At [2007-11-26 14:22:53] ----- Trans Sn Y70402739 Pm Dave Petrus 909 305 2031 ----- Callback --- Stoverj At [2007-11-26 14:36:51] ----- Stoverj At [2007-11-26 14:36:51] -----

Tech States Confirmed Torque Converter Clutch Operation With Active Test, Valve Body And Torque Converter Has Already Been Replaced On Previous Repair Tech States The Ecm Was Reaplced Just Before The P0741 Came Up For A No Start ----- Stoverj At [2007-11-26 14:14:53] ---->>> Case Opened By Stoverj On [2007-11-26 14:06:39] Ecm P/N 89661-02k21 Trans S/N 05kzt18707 ----- Callback --- Stoverj At [2007-11-26 14:45:22] ----- Stoverj At [2007-11-26 14:45:22] ----- >>> Case Closed By Stoverj On [2007-11-26 15:55:16]

The Vehcile Is Not At The Dealer. ----- Parkerc1 At [2007-11-26 14:01:58] ----- >>> Case Closed By Parkerc1 On [2007-11-26 14:01:58] 4wd Inop Check And Follow Rm Page 31-41. ----- Takedam At [2007-11-26 14:20:16] ----- >>> Case Opened By Takedam On [2007-11-26 13:51:22]

02 Camry Tech Performing Eg024-04 And The Scantool Came Up With Ans Error And Now There Is No Communication And No Start Tech Had The Charger On The Battery ----- Stoverj At [2007-11-26 13:48:15] ----- >>> Case Opened By Stoverj On [2007-11-26 13:48:15] ----- Stoverj At [2007-11-26 13:49:27] ----- >>> Case Closed By Stoverj On [2007-11-26 13:49:27]

Car Is Burning Oil Between Oil Changes & Smoke From Tailpipe Came In 8/13/07 , It Had Use 1.5 Quart Of Oil In 4307 Miles >>> Case Opened By Saliks On [2007-11-26 13:43:52]

Cust States The Vehicle Have Tow In And Wont Start. (Cust States Mil Was Flush Before Stall The Engine) Techstream Could Not Communicate W/ Ecu. Ticking Noise Keep Comming From Trans. Good Fuel Press But No Inj & Spark Signals. ----- Takedam At [2007-11-26 13:37:59] ----- - >>> Case Opened By Takedam On [2007-11-26 13:37:59] ----- Takedam At [2007-11-26 13:47:09] -----

Checked For Codes And There Are None At This Time. I Checked For Fuel Pressure And It Had 0 Psi. Checked For Power And Ground At Fuel Pump Connector And Had Both Still No Start >>> Case Opened By Saliks On [2007-11-26 13:34:42]

Vech Has Fluid Leak From Vent On Right Side Of Transfer Case,As In Tsb Tc008-07,Vech Is After The Vin Range For Production Change And Should Have The New Bearing Retainer No2 Oil Seal In This Unit..

----- Parkerc1 At [2007-11-26 13:29:48] ----- >>> Case Closed By Parkerc1 On [2007-11-26 13:29:48]

Cust States The Vehicle Have Mil On. Atf Level Is In Level. ----- Takedam At [2007-11-26 13:23:26] ----- >>> Case Opened By Takedam On [2007-11-26 13:23:26] ----- Takedam At [2007-11-26 13:30:36] -----

Bump Feeling When Stopping >>> Case Closed By Clevent2 On [2007-11-27 07:09:09]

Custoemr States The Engine Surges On Light Acceleration Tech States The Short Block Was Replaced A Few Weeks Ago For A Knocking Noise Ref Ta072690339 Tech States 35-40mph The Engine Surges With Steady Throttle ----- Stoverj At [2007-11-26 14:30:16] ----- >>> Case Opened By Stoverj On [2007-11-26 13:20:38]

Advised Tech To Repalce The Trans Get The Trans S/N, Pm And Fax # Contact Dspm For Approval ----- Stoverj At [2007-11-26 14:22:53] -----

Advised Tech To Get The Ecm P/N Get The Trans Serial Nubmer ----- Stoverj At [2007-11-26 14:14:53] ----- Advised Tech To Confrim
With Parts, Should Have A 02k41 Or 31 ----- Stoverj At [2007-11-26 14:45:22] -----

Send In The Ffd. Cranking Compression Through Scanner. ----- Parkerc1 At [2007-11-26 14:01:58] -----
Check And Follow Rm Page 31-41. Record All Pin / Terminal Measurement When You Check That System. ----- Takedam At [2007-11-26
14:20:16] -----

Advised Tech To Replace The Ecm ----- Stoverj At [2007-11-26 13:49:27] -----
Tech Will Inspect Spark Plugs For Deposits, Perform Dry And Wet Compression Test Along With Cylinder Leakdown Test. Possible Short Block Needed
To Repair. ----- Saliks At [2007-11-26 14:32:51] ----- Tech Removed The Spark Plugs And Found Heavy Deposits On #2 And #3. -----
---- Saliks At [2007-11-26 14:55:51] -----

Swap Ecu If You Have Chance, If Not Replace Ecu And Verify No Start Condition. ----- Takedam At [2007-11-26 13:47:09] -----

Tech Will Inspect Gasoline And Repalce Pump. ----- Saliks At [2007-11-26 13:42:37] -----

Active Test The System And Check For The Actuator Sticking. Remove The Ocv And Inspect The Valve. Inspect The Ocv Screen For Debris. Swap The
Ocv?S With The Other Bank And Retest. ----- Parkerc1 At [2007-11-26 13:29:48] -----
Clear Dtc And Duplicate By City / Fwy Test Drive Provide Serial Number Of Trans When You Callback Next Time. ----- Takedam At [2007-11-
26 13:30:36] -----
Tech Will Lube The Yoke ----- Clevent2 At [2007-11-27 07:09:09] -----

Advised Tech To Take A Snapshot Of The Condition And Send It In ----- Stoverj At [2007-11-26 14:30:16] -----

Tech To Order The Correct Ecm ----- Stoverj At [2007-11-26 15:55:16] -----

TOYOTA	John Stover	John Stover	n	Carrasco, Victor	Toyota Of Glendora
TOYOTA	Mariano Rubio	John Stover	y	Rubio, Mariano	Longo Toyota
LEXUS	Craig Parker	Craig Parker	n	Sullivan, Scott	Lexus Of Rockford
TOYOTA	Jeffery Herstine	Motonobu Takeda	y	Herstine, Jeffery	Bennett Toyota
	John Stover	John Stover	n	Bristle, Glen	Elgin Toyota
TOYOTA	Wesley Smith	Steven Salik	y	Smith, Wesley	Joe Myers Toyota
SCION	Motonobu Takeda	Motonobu Takeda	n	Wilcox, Corie	Toyota Of Merrillville
TOYOTA	John Mitchell		y	Mitchell, John	John Harvey Toyota
TOYOTA	Luis Rodriguez	Steven Salik	y	Rodriguez, Luis	Champion Toy Corpus Chrst
TOYOTA	Richard Cooper		y	Cooper, Richard	Rick McGill'S Airport Toy
LEXUS	David Macrae	Craig Parker	y	Macrae, David	Ira Lexus
LEXUS	Motonobu Takeda	Motonobu Takeda	n	Hermosillo, Gerardo	Lexus Of Glendale
TOYOTA	Joel Hansel	Timothy Clevenger	y	Hansel, Joel	Bob Tyler Toyota
TOYOTA	Joseph Fournier	John Stover	y	Fournier, Joseph	Precision Toy. Of Tucson

QAPowertrain

505347 NORMAL

13562 NORMAL

125075 NORMAL

170232 NORMAL

NORMAL

535485 NORMAL

114867 NORMAL

232632 NORMAL

332411 NORMAL

233720 NORMAL

140811 NORMAL

87371 NORMAL

247852 NORMAL

780883 NORMAL

TA073300372	Tundra	2007 5TBDV54107S [REDACTED]	1243 P0766,P2714
TA073300359	Tundra	2007 5TBBV541X7S [REDACTED]	19322
TA073300358	Tundra	2008 5TBBV54138S [REDACTED]	394
TA073300356	Tundra	2007 5TBBT54177S [REDACTED]	27902
TA073300354	4Runner	2003 JTEBU14RX30 [REDACTED]	78400 P0430
TA073300349	4Runner	2005 JTEBU17R558 [REDACTED]	49284 P0420,P0430
TA073300348	Tundra	2007 5TFBV54167X [REDACTED]	1694
TA073300342	Camry	2001 JT2BF22K510 [REDACTED]	0 P0446
TA073300341	Tacoma	2008 5TEUU42N98Z [REDACTED]	55 P0011,P0016
TA073300338	Tundra	2007 5TFCT54167X [REDACTED]	78
TA073300336			0
TA073300333	tC	2007 JTKDE177X70 [REDACTED]	7418
TA073300326	IS250	2006 JTHBK262562 [REDACTED]	9672 P2197
TA073300324	tC	2006 JTKDE177360 [REDACTED]	26833

41052 CIN	TMS	9	26-Nov-07 01-JAN-0001	26-Nov-07
23055 GST	GST	0	26-Nov-07 01-JAN-0001	26-Nov-07
18036 BOS	TMS	7	26-Nov-07 01-JAN-0001	26-Nov-07
42182 GST	GST	0	26-Nov-07 26-Nov-07	26-Nov-07
2047 DEN	TMS	6	26-Nov-07 01-JAN-0001	26-Nov-07
12141 CHI	TMS	2	26-Nov-07 01-JAN-0001	26-Nov-07
13047 CIN	TMS	7	26-Nov-07 01-JAN-0001	26-Nov-07
4317 SFR	TMS	2	26-Nov-07 26-Nov-07	26-Nov-07
36085 PTL	TMS	5	26-Nov-07 01-JAN-0001	26-Nov-07
4136 LOS	TMS	5	26-Nov-07 01-JAN-0001	26-Nov-07
4077 SFR	TMS	3	26-Nov-07 26-Nov-07	26-Nov-07
4143 SFR	TMS	4	26-Nov-07 01-JAN-0001	26-Nov-07
60909 SOU	TMS	3	26-Nov-07 01-JAN-0001	26-Nov-07
9107 SET	SET	0	26-Nov-07 01-JAN-0001	26-Nov-07

OPEN	John Stover	26-Nov-07
OPEN	Steven Salik	26-Nov-07
OPEN	John Stover	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Carl Smith	26-Nov-07
OPEN	Motonobu Takeda	26-Nov-07
OPEN	Motonobu Takeda	26-Nov-07
OPEN	Craig Parker	26-Nov-07
CLOSED-FIXED	Craig Parker	26-Nov-07
OPEN	Craig Parker	26-Nov-07
OPEN	Craig Parker	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Craig Parker	26-Nov-07
OPEN	John Stover	26-Oct-07
OPEN INITIATED	Craig Parker Jeffrey Allen	26-Nov-07 26-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0766,P2714

Engine/Hybrid System Fuel System Fuel Line Appearance Concern

Drivetrain Automatic Transmission/Transaxle Unknown Vibration

Drivetrain Axle/Differential Unknown Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0430

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0420,P0430

Drivetrain Automatic Transmission/Transaxle Shift Function Vibration

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0446

Engine/Hybrid System Engine Control Driveability Surge P0011,P0016

Engine/Hybrid System Engine Control Ignition System Inoperative

INFO ONLY

Drivetrain Automatic Transmission/Transaxle Unknown Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2197

Engine/Hybrid System Lubrication Oil Leak

Customer States When Coming To A Stop There Was A Thump And The Mil Came On >>> Case Opened By Stoverj On [2007-11-26 13:18:14] -----
----- Stoverj At [2007-11-26 13:25:32] -----

Fuel Line Leaking On Top Of Fuel Tank Part On Back Order From Kentucky Part # 77209-0c060 Request Help To Expedite Part Customer In Rental
Car. >>> Case Opened By Saliks On [2007-11-26 13:03:04]

Customer States The Vehcile Vibrates Tech States At 35mph Light Throttle Then Lightly Accel Tech States The Trans Fluid Level Is Correct Trans S/N
7901887 >>> Case Opened By Stoverj On [2007-11-26 13:02:03] ----- Stoverj At [2007-11-26 13:06:43] -----

Customer States Noise (Whine Noise) Coming From Rear End Of Vehicle. Under Load The Noise Is Presentwhen Decleerating The Noise Goes Away.
Vehicle Is Not At Dealer Now. ----- Smithc07 At [2007-11-26 14:47:34] ----- >>> Case Opened By Smithc07 On [2007-11-26 13:00:22]
>>> Case Closed By Smithc07 On [2007-11-26 14:58:50]

Cust States The Vehicle Have Mil On. Cat Replaced For Sulfur Smell On 09/07/2007 75546miles. (New O2 Installed) ----- Takedam At [2007-11-
26 12:56:00] ----- >>> Case Opened By Takedam On [2007-11-26 12:56:00] ----- Takedam At [2007-11-26 13:03:12] -----

Tech Calling For Known Issues >>> Case Opened By Stoverj On [2007-11-26 12:54:38] ----- Stoverj At [2007-11-26 12:57:36] ----- Tech
States Bank 1 O2 Sensor Is Moving Around And The Bank 2 Is Flat At 40mph Tech Cannot Find Any Exhuast Leaks ----- Stoverj At [2007-11-26
13:58:10] ----- Tech Send Snapshot. ----- Takedam At [2007-11-26 17:13:34] -----

The Customer States The Transmission Seems To Rumble And Feel Like The Torque Convertor. Tech Was Able To Duplcate Below 40. -----
Parkerc1 At [2007-11-26 12:53:44] ----- >>> Case Opened By Parkerc1 On [2007-11-26 12:53:44]

Eg010-01 The Vehcile Has 89666-32210 ----- Parkerc1 At [2007-11-26 12:44:32] ----- >>> Case Opened By Parkerc1 On [2007-11-26
12:44:32] >>> Case Closed By Parkerc1 On [2007-11-26 12:48:33]

Cust Also States Eng Flare Between Shifts. Active Test Is Good, No Mil In Check Mode At Idle. The Engine Will Responds To Active Test Every Time. .
----- Parkerc1 At [2007-11-26 13:02:50] ----- >>> Case Opened By Parkerc1 On [2007-11-26 12:43:09]

Engine Will No Start With Remote Starter. Foun Res Ecu At Fault. Need Information How To Hand Shake Computers After Replacement. Factory
Remote,. ----- Parkerc1 At [2007-11-26 12:50:13] ----- >>> Case Opened By Parkerc1 On [2007-11-26 12:40:42]

2005 Tundra. Air Inject Code Closed. ----- Parkerc1 At [2007-11-26 12:39:00] ----- >>> Case Opened By Parkerc1 On [2007-11-26
12:39:00] >>> Case Closed By Parkerc1 On [2007-11-26 12:39:11]

Customer States There Is A Humming Noise From The Left Side Of The Vehicle Tech States There Is A Whining On Decel In 4th And 5th Gear Tech
States Another Dealer Repalced The Clutch For Noise ----- Stoverj At [2007-11-26 12:47:48] ----- >>> Case Opened By Stoverj On [2007-
11-26 12:37:20]

----- Parkerc1 At [2007-11-26 12:28:52] -----

Leaking Oil Onto Underside Of Vehicle.

Check The Fluid Level Per Tsb Sedn In The Ff Data Clear The Codes And Test Drive Sent Customer Survey Fax 423 587 4828 ----- Stoverj At [2007-11-26 13:25:32] -----

Tech Did Not Have A Order Reference Number Yet. Parts Managewr Will Call Parts Hotline For Help ----- Saliks At [2007-11-26 13:06:52] -----

Advised Tech To Jump The Brake Switch Get Trans S/N ----- Stoverj At [2007-11-26 13:06:43] -----

Get Vehicle Back In.Compare To Another Same Equiped Vehicle,If More Than Kgu Isolate To The Rear Diff Or Not, Use Chassis Ears For Source Id. ---
----- Smithc07 At [2007-11-26 14:47:34] -----

Check Ex Leak W/ Plug Tail Pipe. If Confirmed No Leak, Take Snap Shot Idle, 2500rpm, 30mph, 60mph. ----- Takedam At [2007-11-26 13:03:12] -----

Advised Tech To Monitor The Rear O2 Sensors While Crusing At 40mph And Holding Steady At 2500rpm Check Foe Exhuast Leaks Check For Fuel System Issues ----- Stoverj At [2007-11-26 12:57:36] ----- Advised Tech To Take A Snapshot While Crusing And Send In -----

Stoverj At [2007-11-26 13:58:10] ----- Following The Snapshot -> B1 Cat Is Deteriorated And B2 Cat Is Not Confirmed Deterioration At This Point. Replace B1 Cat And Take Snapshpt, Compar B1 & B2 Signal. ----- Takedam At [2007-11-26 17:13:34] -----

Check Fluid Condition And Level According To Tsb. Obtain The Serial Number For The Transmission. Verify What Gear It Is In During This Condition. Jump The Brake Switch And Verify If The Condition Is Still Present. ----- Parkerc1 At [2007-11-26 12:54:42] ----- Parkerc1 At [2007-11-26 12:56:01] -----

Tsb Eg010-01 For Mil On P0446 Caused By Ecm Logic Error Only Lists Nap Sourced Ecm As Proper Part Numbers For Old Part Numbers A Very Small Number Of Japan Sourced Ecm Were Used In 2001 Camrys Which Can Cause This False Mil On P/N 89666-33211 Is Japan Sourced Ecm P/N That Has Incorrect Ecm Logic (Same As P/N 89666-06180 Or 89666-06181) Repair: Replace Ecm P/N 89666-33211 With 89666-06182 To Repair These Vehicles ***89666-06182 ----- Parkerc1 At [2007-11-26 12:48:33] -----

Remove The Ocv And Inspect The Valve. Inspect The Ocv Screen For Debris. Swap The Ocv?S With The Other Bank And Retest. ----- Parkerc1 At [2007-11-26 13:02:50] -----

Qae ----- Parkerc1 At [2007-11-26 12:50:13] -----

Check For Signa Of Rodent. ----- Parkerc1 At [2007-11-26 12:39:00] -----

Advised Tech To Test Drive Withthe Customer To Confrim Concern ----- Stoverj At [2007-11-26 12:47:48] -----

A/F Control Active Test Comparing Response And Voltage Output From The Suspect Sensor And Comparing It To The Other Bank'S Sensor. ----- Parkerc1 At [2007-11-26 12:28:52] -----

Case Closure Request Not Able To Get Customer Back To Service Shop At This Time. ----- Smithc07 At [2007-11-26 14:58:50] -----

Replace The Ecm See Tc Tc600012750 ----- Parkerc1 At [2007-11-26 12:48:33] -----

TOYOTA	John Stover	John Stover	n		Rusty Wallace Toyota
TOYOTA	Stanley Gorman	Steven Salik	y	Gorman, Stanley	John O'Neil Johnson Toy.
TOYOTA	John Stover	John Stover	n		Prime Toyota
TOYOTA	Randy Heier	Carl Smith	y	Heier, Randy	Kinsel Toyota, Inc
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Curley, Robert	Bob Sellers Toyota
TOYOTA	John Stover	John Stover	n	Roque, Stephain	Elgin Toyota
TOYOTA	Craig Parker	Craig Parker	n	Martin, Shawn	Green Tree Toyota
TOYOTA	Craig Parker	Craig Parker	n	Alfaro, Edwin	Downtown Toyota
TOYOTA	Wid Jensen	Craig Parker	y	Jensen, Wid	Kendall Toyota-Scion
TOYOTA	Rene Lara	Craig Parker	y	Lara, Rene	Longo Toyota
	Craig Parker	Craig Parker	n	Giordano, Joseph	Folsom Lake Toyota
SCION	Minh Lam	John Stover	y	Lam, Minh	City Toyota
LEXUS	Craig Parker	Craig Parker	n	Moser, Mark	Germain Lexus
SCION	Jeffrey Allen		y	Allen, Jeffrey	Toyota Of Hollywood

QAPowertrain

98442 NORMAL

80904 NORMAL

65608 NORMAL

6212868 NORMAL

6020018 NORMAL

183550 NORMAL

357239 NORMAL

NORMAL

965362 NORMAL

12709 NORMAL

NORMAL

319267 NORMAL

577934 NORMAL

797994 NORMAL

TA073300323	tC	2008 JTKDE167080	[REDACTED]	2243
TA073300319	Tundra	2006 5TBET34126S	[REDACTED]	23326
TA073300316	Tundra	2007 5TFBV541X7X	[REDACTED]	17150
TA073300315	Sequoia	2006 5TDZT38A36S	[REDACTED]	33647 NONE
TA073300313	Camry	2003 4T1BE32K43U	[REDACTED]	66310 P0031
TA073300312	Camry	2007 4T1BE46K97U	[REDACTED]	10498
TA073300310	Camry	2002 4T1BE32K02U	[REDACTED]	94983 P0300,P0302,P0303,P0304
TA073300309	Avalon	2005 4T1BK36B15U	[REDACTED]	58023
TA073300302	xB	2005 JTLKT334954	[REDACTED]	35666 P0012
TA073300299	Avalon	2006 4T1BK36BX6U	[REDACTED]	22177 P0015
TA073300292	Sequoia	2003 5TDZT38A93S	[REDACTED]	55079
TA073300291	Highlander	2008 JTEES41A782	[REDACTED]	3000 P0051
TA073300289	Avalon	2004 4T1BF28B84U	[REDACTED]	38000
TA073300287	Avalon	2007 4T1BK36B07U	[REDACTED]	20891

12152 CHI	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07
2047 DEN	DEN	6	26-Nov-07	01-JAN-0001	26-Nov-07
24066 KCY	KCY	3	26-Nov-07	01-JAN-0001	26-Nov-07
9193 SET	SET	0	26-Nov-07	01-JAN-0001	27-Nov-07
28009 BOS	BOS	6	26-Nov-07	01-JAN-0001	26-Nov-07
35049 GST	GST	0	26-Nov-07	01-JAN-0001	26-Nov-07
27015 DEN	DEN	3	26-Nov-07	01-JAN-0001	26-Nov-07
48039 CHI	TMS	7	26-Nov-07	26-Nov-07	26-Nov-07
12077 CHI	TMS	1	26-Nov-07	26-Nov-07	26-Nov-07
4282 LOS	TMS	9	26-Nov-07	01-JAN-0001	26-Nov-07
4135 LOS	TMS	7	26-Nov-07	01-JAN-0001	27-Nov-07
21107 CIN	TMS	7	26-Nov-07	01-JAN-0001	26-Nov-07
42161 GST	GST	0	26-Nov-07	01-JAN-0001	26-Nov-07
4061 LOS	TMS	7	26-Nov-07	01-JAN-0001	26-Nov-07

CLOSED-FIXED	John Stover	26-Nov-07
INITIATED	Daniel Mejia	26-Nov-07
INITIATED	Albert Beshears	26-Nov-07
OPEN	Eric Carter	8-Feb-06
INITIATED	Thomas Haley	26-Nov-07
OPEN	Carl Smith	26-Nov-07
INITIATED	Richard Rein	26-Nov-07
CLOSED-FIXED	Tom Steger	26-Nov-07
CLOSED-FIXED	Tom Steger	26-Nov-07
OPEN	Craig Parker	26-Nov-07
OPEN	Craig Parker	9-Nov-07
OPEN	Craig Parker	26-Nov-07
OPEN	Keith Brasovan	26-Nov-07
OPEN	John Stover	26-Nov-07

Drivetrain Manual Transmission/Transaxle Unknown Abnormal Operation

Engine/Hybrid System Intake/Exhaust Exhaust Pipe Noise-Abnormal

Drivetrain Axle/Differential Unknown Noise-Abnormal

Engine/Hybrid System Intake/Exhaust Exhaust Pipe Abnormal Smell NONE

Engine/Hybrid System Engine Control Unknown MIL/Warning Light ON P0031

Engine/Hybrid System Engine Mechanical Unknown Noise-Abnormal

Engine/Hybrid System Engine Control Driveability MIL/Warning Light ON P0300,P0302,P0303,P0304

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0012

Engine/Hybrid System Engine Control Driveability MIL/Warning Light ON P0015

Engine/Hybrid System Intake/Exhaust Exhaust Pipe Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0051

Drivetrain Automatic Transmission/Transaxle Unknown Engagement/slippage

Engine/Hybrid System Engine Mechanical Fluid Consumption

Customer States Grinds Shifting In To 3rd Gear At Any Speed Tech States The Trans Grinds Going Into And Out Of Third Gear ----- Stoverj At [2007-11-26 12:38:03] ----- >>> Case Opened By Stoverj On [2007-11-26 12:20:10] Tech Drained The Fluid And There Is Metal Particles In The Oil Trans S/N K27193 ----- Stoverj At [2007-11-26 12:52:19] ----- >>> Case Closed By Stoverj On [2007-11-26 12:52:19]

Gsk To Mufler From Y Pipe Worn Out Making Mufler Pipe Rattle. 1 Gsk Replaced @ 18137 Miles.Truck Has Trd Dual Pipes. Is There A Better Gsk?? Whine/Howl At 55mphfrom Rear Of Vehicle

Rotten Egg Smell When Driving >>> Case Opened By Cartere2 On [2007-11-26 12:09:05]

Current Falling Under 3 Amps On Ground Side Of B1s1 Heater With Heater On. If I Ground Heater At Sensor Through Amp Guage - Under 3 Amps. B+ Feed To Sensor Holds At 12v. Heater Ohms - 2.7 (High But Multiple Sensors Checked).

Vibration Noise. Sounds Like Heat Shield Between 4000 And 4500 Rpm Loaded. >>> Case Opened By Smithc07 On [2007-11-26 12:06:29]

Ck Engine Light Will Come On Imediately After 1st Start Of The Day(Morning)

Tech Was Performing Tsb For Shift Enhancement- One Of The Vsvs Was Diffeernt- - Tech Noted That Bracket That Bolts To Head Was Different- For Vsv- (Tsb Doesnot List New Hose) Tech Noted That E Swapped Out Bucket From Tsb Part With Old Part) After Performing Tsb - Tech Did Not Refresh Ecm Memory And Transmisison Has Flare After Performing Tsb Replash ----- Stegert At [2007-11-26 12:01:02] ----- >>> Case Opened By Stegert On [2007-11-26 12:01:02] >>> Case Closed By Stegert On [2007-11-26 12:01:02]

Tech Confirmed That Active Test Stalled Car- ----- Stegert At [2007-11-26 11:55:22] ----- >>> Case Opened By Stegert On [2007-11-26 11:55:22] >>> Case Closed By Stegert On [2007-11-26 11:55:22]

Check Engine Light On,Active Test Bank 1 Vvt System ,Working Properly At This Time During Active Test. No Other Codes. ----- Parkerc1 At [2007-11-26 12:18:17] ----- >>> Case Opened By Parkerc1 On [2007-11-26 11:52:51]

Exhaust Is Making A Ticking Noise Under Load. Another Tech Replaced Manifolds And Gaskets Noise Strill Present Noticed Manifolds Get Red At 4000 Rpm. Tech Assumed Restriced, Replaced Both Cat And All Mufflers. The Concern Is Still Present. Aother Tech lhas Performed The Work. This Tech Has Not Chacked The Vehcile. This Tech Notes There Is An Exhaust Leak By The Engine. ----- Parkerc1 At [2007-11-27 08:58:26] ----- >>> Case Opened By Parkerc1 On [2007-11-26 11:42:16]

The Code Was Found In History. ----- Parkerc1 At [2007-11-26 11:47:22] ----- >>> Case Opened By Parkerc1 On [2007-11-26 11:41:13]

Came In With Complaint Of After Afew Days Start Car Put Into Gear And Would Set There.And Then Go Put Transmission In Customer Still Say It Will Do The Same Thing.Mickey And I Have Let Car Sit Several Days And No Problem. >>> Case Opened By Brasovk07 On [2007-11-26 11:40:49]

Vehicle Is Losing Oil, And No Visual Leaks Found. Vehicle Went Over 2000 Miles And Is Now 3.5 Quarts Low Previously Was In For Same Concern At 11,000 Miles- At 18,392 Oil Was Last Changed- Current Consumption Is About 800 Miles Per Quart- Tech Has Pulled Front Bank Plugs- All Dry- ----- Stegert At [2007-11-26 11:45:49] ----- >>> Case Opened By Stegert On [2007-11-26 11:38:08] Tech States The #1 Spark Plug Is Badly Oil Fouled Engine S/N 6108310 ----- Callback --- Stoverj At [2007-11-26 12:41:07] ----- Stoverj At [2007-11-26 12:41:07] -----

Advised Tech To Check Teh Trans Fluid Level And Condition Get The Trans Serail Nubmer ----- Stoverj At [2007-11-26 12:38:03] -----
Pm Gary Helvic Fax 309 344 1846 ----- Stoverj At [2007-11-26 12:52:19] -----

Advised To Complete Tsb Eg013-06 561 676 7318 Cameron ----- Cartere2 At [2007-11-27 06:55:04] -----

Use Chasis Ears To Isolate To Source. Look At Heatsheild Attachements For Cracks ----- Smithc07 At [2007-11-26 12:40:37] -----

Tech To Reset Transmission Memory ----- Stegert At [2007-11-26 12:01:02] -----

Tech To Replace Cam Gear- (Vvti Assembly) ----- Stegert At [2007-11-26 11:55:22] -----
Remove The Ocv And Inspect The Valve. Inspect The Ocv Screen For Debris. Swap The Ocv?S With The Other Bank And Retest. -----
Parkerc1 At [2007-11-26 12:18:17] -----

Repair All Exhat Leak And Recheck. ----- Parkerc1 At [2007-11-27 08:58:26] -----

Check Voltage At The Ecm (Ha2a), Koeo. While Moving The Harness Around. ----- Parkerc1 At [2007-11-26 11:53:31] -----

Suggested Tech Inspects The Fluid Level ----- Brasovk07 At [2007-11-26 11:58:18] -----

Tech To Pull Back Bank Plugs And Examine For Evidence Of Oil Consumption- Tech To Provide Engine Serial Number ----- Stegert At [2007-11-26 11:45:49] -----
Advised Tech To Disassemble And Inspect ----- Stoverj At [2007-11-26 12:41:07] -----

Tech To Repalce The Trans ----- Stoverj At [2007-11-26 12:52:19] -----

SCION	Cortland Chambers	John Stover	y	Chambers, Cortland	Galesburg Toyota
TOYOTA	Daniel Mejia		y	Mejia, Daniel	Bob Sellers Toyota
TOYOTA	Albert Beshears		y	Beshears, Albert	Joe Machens Toyota
TOYOTA	Cameron Belgrave	Eric Carter	y	Belgrave, Cameron	Palm Beach Toyota
TOYOTA	Thomas Haley		y	Haley, Thomas	Toyota Of Nashua
TOYOTA	Greg Foster	Carl Smith	y	Foster, Greg	Jim Norton Toyota
TOYOTA	Richard Rein		y	Rein, Richard	Carson City Toyota/Scion
TOYOTA	Tom Steger	Tom Steger	n	Neu, Norm	Andrew Toyota
SCION	Tom Steger	Tom Steger	n	Allen, Christopher	Bredemann Toyota
TOYOTA	Jose Flores	Craig Parker	y	Flores, Jose	Toyota Of Escondido
TOYOTA	Robert Dumas	Craig Parker	y	Dumas, Robert	I-10 Toyota
TOYOTA	Mitch McGill	Craig Parker	y	Mcgill, Mitch	Labadie Toyota Jeep
TOYOTA	Larry Carney	Keith Brasovan	y	Carney, Larry	Street Toyota, Inc.
TOYOTA	Steven Ramirez	Tom Steger	y	Ramirez, Steven	Toyota Of San Bernardino

QAPowertrain

121579 NORMAL

6020011 NORMAL

263176 NORMAL

495074 NORMAL

581915 NORMAL

317687 NORMAL

144137 NORMAL

605350 NORMAL

833987 NORMAL

365715 NORMAL

184660 NORMAL

414717 NORMAL

216130 NORMAL

522248 NORMAL

TA073300286	Tacoma	2006 3TMJU62N66M [REDACTED]	30789
TA073300284	Tundra	2007 5TBBT54157S [REDACTED]	3000
TA073300283	4Runner	2007 JTEBU14R470 [REDACTED]	12289
TA073300279	Matrix	2008 2T1KR30E88C [REDACTED]	1440
TA073300277	Tundra	2007 5TFEV54127X [REDACTED]	4273 P0894,P2714
TA073300275	Corolla	2006 2T1BR32E76C [REDACTED]	19607 P0353
TA073300272	4Runner	2004 JTEZU14R240 [REDACTED]	58032
TA073300271	Tacoma	2007 5TELU42N77Z [REDACTED]	11060
TA073300268	Camry	2002 4T1BF32K12U [REDACTED]	59500 P0420,P1566
TA073300266	Corolla	2006 JTDDBR32E360 [REDACTED]	17224 P0456
TA073300258	RX350	2007 2T2HK31U27C [REDACTED]	12500 P2195
TA073300257			0

10112 SET	SET	0	26-Nov-07	27-Nov-07	27-Nov-07
38019 BOS	TMS	3	26-Nov-07	26-Nov-07	26-Nov-07
13044 CHI	TMS	3	26-Nov-07	26-Nov-07	26-Nov-07
22041 CHI	TMS	9	26-Nov-07	26-Nov-07	26-Nov-07
42242 GST	GST	0	26-Nov-07	01-JAN-0001	26-Nov-07
16006 CIN	TMS	7	26-Nov-07	26-Nov-07	26-Nov-07
42283 GST	GST	0	26-Nov-07	01-JAN-0001	26-Nov-07
36085 PTL	TMS	5	26-Nov-07	26-Nov-07	26-Nov-07
26012 KCY	TMS	5	26-Nov-07	26-Nov-07	26-Nov-07
13027 CHI	TMS	5	26-Nov-07	01-JAN-0001	26-Nov-07
62802 EAS	TMS	1	26-Nov-07	26-Nov-07	26-Nov-07
40017 KCY	TMS	8	26-Nov-07	26-Nov-07	26-Nov-07

CLOSED-WITHOUT RESOLUTION	Eric Carter	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Craig Parker	26-Nov-07
CLOSED-FIXED	Craig Parker	26-Nov-07
CLOSED-WITHOUT RESOLUTION INITIATED	Tom Steger Don Tracy	26-Nov-07 24-Nov-07
CLOSED-FIXED	Tom Steger	26-Nov-07
OPEN	Carl Smith	26-Nov-07
CLOSED-TRAINING/INFO	John Stover	26-Nov-07
CLOSED-NOT RELIABLE	John Stover	26-Nov-07
OPEN	Motonobu Takeda	26-Nov-07
CLOSED-TRAINING/INFO	John Stover	26-Nov-07
CLOSED-TRAINING/INFO	John Stover	26-Nov-07

Engine/Hybrid System Engine Control Unknown Abnormal Operation

Engine/Hybrid System Engine Control Driveability Stalls/Quits

Drivetrain Automatic Transmission/Transaxle Shift Function Vibration

Engine/Hybrid System Engine Mechanical Fluid Leak

Drivetrain Automatic Transmission/Transaxle Unknown Engagement/slippage P0894,P2714

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0353

Engine/Hybrid System Fuel System Fuel Pump Inoperative

Engine/Hybrid System Engine Control Driveability Abnormal Operation

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0420,P1566

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0456

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2195

INFO ONLY

Vehicle Wildly Accelerated W/O Help From Driver, Continued In Neutral. Shut Off To Stop It. No Codes Or ?. Not Able Duplicate >>> Case Closed By Cartere2 On [2007-11-27 06:14:51]

Tech Also Sts That According To Customer The Vehicle Stalled Twice When Vehicle Was Placed Into Drive. Only When Starting. ----- Parkerc1 At [2007-11-26 11:36:12] ----- >>> Case Opened By Parkerc1 On [2007-11-26 11:36:12] >>> Case Closed By Parkerc1 On [2007-11-26 11:36:38]

After Shifting Into Fourth Gear, And After Shifting Into Fifth Gear Between 1100 And 1200 Rpm Vibration Occurs. After Vibration Occurs While In Fifth Gear Torque Converter Goes Into Lock-Up. The Undercarriage Is Clean. ----- Parkerc1 At [2007-11-26 11:45:09] ----- >>> Case Opened By Parkerc1 On [2007-11-26 11:36:08] The Fluid Is Full. The Serial Number Is 06mt411424. The File Is Showing Flex Lock On. ----- Parkerc1 At [2007-11-26 13:49:43] ----- >>> Case Closed By Parkerc1 On [2007-11-26 13:49:43]

Tech Noted Engine Oil Leak Between Back Of Engine And Manual Transmission- Tech Has Split Engine And Transmission Because Of Heavy Oil Leak- Tech Noted Oil Everywhere- Tech Noted That Flywheel Bolt Lacked Oil When Removed (Lower Bolt) Tech Noted Pool Of Oil Came Out Of - ----- - Stegert At [2007-11-26 11:32:13] ----- >>> Case Opened By Stegert On [2007-11-26 11:32:13] >>> Case Closed By Stegert On [2007-11-26 11:32:13]

Put Trans In Any Gear Move Forward, And Slippes

Tech Having Trouble Getting Info On This Dtc- Tech Noted No Misfire Yet- ----- Stegert At [2007-11-26 11:26:00] ----- >>> Case Opened By Stegert On [2007-11-26 11:26:00] >>> Case Closed By Stegert On [2007-11-26 11:26:36]

No Start. Checked For Codes. No Codes Present At This Time. Check For Fuel Pressure And It Was At 0 Psi. Check For Power And Ground Had 11.53 At Pump Still No Start >>> Case Opened By Smithc07 On [2007-11-26 11:21:52] ----- Smithc07 At [2007-11-26 13:48:43] -----

Customer States The Rpm's Are Too High When Shifting Gears Tech States If You Keep The Clutch Depressed Inbetween Shifts For An Extended Period Of Time The Engine Rpm's Hold For About 1 Second Then Drop Down Tech Has Been Able To Duplicate On A New Vehicle >>> Case Opened By Stoverj On [2007-11-26 11:21:43] ----- Stoverj At [2007-11-26 11:26:29] ----- >>> Case Closed By Stoverj On [2007-11-26 11:26:29]

Tech Calling To Get Info On The P1566, Tech Has Never Seen This Code ----- Stoverj At [2007-11-26 11:30:59] ----- >>> Case Closed By Stoverj On [2007-11-26 11:30:59]

Cust States The Vehicle Have MIL On. Tech Replace Evap But Same Dtc Came Back. ----- Takedam At [2007-11-26 11:19:24] ----- >>> Case Opened By Takedam On [2007-11-26 11:19:24] ----- Takedam At [2007-11-26 11:26:03] -----

Tech Calling For Known Issues Tech States In The Injector Volume Test The Sensor Went To 4.5 Volts >>> Case Opened By Stoverj On [2007-11-26 11:11:40] ----- Stoverj At [2007-11-26 11:16:13] ----- >>> Case Closed By Stoverj On [2007-11-26 11:16:13]

Steering Issue ----- Stoverj At [2007-11-26 11:09:21] ----- >>> Case Opened By Stoverj On [2007-11-26 11:09:21] >>> Case Closed By Stoverj On [2007-11-26 11:09:21]

Technician Has Been Unable To Duplicate The Concern After A 10 Mile Test Drive. He Stated There Are Only One Set Of Floor Mats Installed. The Technician Does Not Remember If The Hooks Are Installed In The Floor Mats. The Vehicle Is No Longer At The Dealer. The Dealer Advised The Customer If The Condition Returns To Bring The Truck Back To The Dealership. ----- Cartere2 At [2007-11-27 06:14:51] -----

Is The Customer Trying To Start To Quick. Duplcate With Customer. No Match. ----- Parkerc1 At [2007-11-26 11:36:12] -----
Parkerc1 At [2007-11-26 11:36:38] -----

Check Fluid. Trans Serial Number. Jump The Brake Switch And Verify If The Condition Is Still Present. Take A Snap Shot And Send In. -----
Parkerc1 At [2007-11-26 11:45:09] ----- Contact The Dpsm / Dsm For Preapproval Of Transmission And Torque Converter Replacement. Flush
The Prewarmer/Cooler. Clear The Memory And Perform The Automatic Trans/Transaxle System Monitor Drive Pattern. ----- Parkerc1 At [2007-
11-26 13:49:43] -----

Tech Is Planning To Replace Sea;L And Seal With Loctite And See If Leaks ----- Stegert At [2007-11-26 11:32:13] -----

Tech To Swap Coil And See If Resets Same Dtc- If Same Dtc - Checck Wire Before Splice Joint- If Follows Coil Replace Coil ----- Stegert At
[2007-11-26 11:26:00] -----

Take Fuel Sample, Ask Cust Hwere Last Fill Up. If Fuel Contaimination Not Warranty. ----- Smithc07 At [2007-11-26 13:48:13] -----

Advised Tech To Compare To A Like Unit, Confrim This Condiiton Is What The Customer Is Describing This Is A Normal Catalyst Protection Condition ---
----- Stoverj At [2007-11-26 11:26:29] -----

Advised Tech To Chekc Teh Stop Light Signal Circuit Check Cruise Control Operation ----- Stoverj At [2007-11-26 11:30:59] -----

Advised Tech To No Known Issues. 1. Swap Cap 2.Disconnect Colgate 3 Isolete Leak ----- Takedam At [2007-11-26 11:26:03] -----

Advised Tech To Reaplcce The Af Sensor ----- Stoverj At [2007-11-26 11:16:13] -----

Transferred ----- Stoverj At [2007-11-26 11:09:21] -----

Replaced Trans ----- Parkerc1 At [2007-11-26 13:49:43] -----

Qac ----- Stoverj At [2007-11-26 11:09:21] -----

TOYOTA	Watson Ackart	Eric Carter	y	Ackart, Watson	Brunswick Toyota
TOYOTA	Craig Parker	Craig Parker	n		Bristol Toyota, Inc.
TOYOTA	Justin Zehr	Craig Parker	y	Zehr, Justin	Heart City Toyota
TOYOTA	Tom Steger	Tom Steger	n	Sherry, Richard	Burnsville Toyota
TOYOTA	Don Tracy		y	Tracy, Don	Classic Toyota Merc-Benz
TOYOTA	Tom Steger	Tom Steger	n	Dinh, Hai	Toyota Of Louisville
TOYOTA	Luis Rodriguez	Carl Smith	y	Rodriguez, Luis	Champion Toy Corpus Chrst
TOYOTA	John Stover	John Stover	n	Bassett, Robin	Kendall Toyota-Scion
TOYOTA	Sean Kelley	John Stover	y	Kelley, Sean	Old Mill Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Maitlen, Dave	Bob Rohrman Toyota
LEXUS	John Stover	John Stover	n	Rhoades, Christopher	Ira Lexus Of Manchester
	John Stover	John Stover	n	Zweifel, Steve	Sharp Chevy-Pont-Cad-Toy.

QAPowertrain

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QAPowertrain

TAS Exceptions

Tech got the wrong QA Group and had to be transferred

130769 NORMAL

187024 NORMAL

47131 NORMAL

386754 NORMAL

297188 NORMAL

227294 NORMAL

332240 NORMAL

965321 NORMAL

269777 NORMAL

108056 NORMAL

72895 NORMAL

NORMAL

TA073300254	Sienna	2007 5TDZK22C47S [REDACTED]	7621 P0351,P0352,P0353,P0354,P0355,P0356
TA073300250	Tacoma	2005 5TEKU72N65Z [REDACTED]	22591 P043E,P043F,P0451,P0453,P2401,P2402,P2419
TA073300249	xB	2005 JTLKT324350 [REDACTED]	48437
TA073300245	Avalon	2000 4T1BF28B8YU [REDACTED]	87778 P0773
TA073300242	Tacoma	2006 5TEPX42N46Z [REDACTED]	29810
TA073300240	Highlander	2008 JTEES42A482 [REDACTED]	2567 P0138,P2195
TA073300234	Tundra	2007 5TF5V541X7X [REDACTED]	878
TA073300230	LS460	2007 JTHBL46F875 [REDACTED]	4125 P0300,P0308
TA073300226	RAV4	2007 JTMBK31VX75 [REDACTED]	4512 P0158,P2197
TA073300223	Matrix	2005 2T1LR30E65C [REDACTED]	46080 P0133
TA073300217	RX350	2007 2T2GK31U37C [REDACTED]	31667 P0011,P0012,P0300,P0301,P0303,P0305
TA073300211			0
TA073300208	RAV4	2007 JTMZD33VX76 [REDACTED]	12054 P043E,P043F,P2401,P2402,P2419
TA073300206			0

19061 CAT	TMS	9	26-Nov-07 01-JAN-0001	26-Nov-07
4421 SFR	TMS	3	26-Nov-07 01-JAN-0001	26-Nov-07
10083 SET	SET	0	26-Nov-07 01-JAN-0001	26-Nov-07
42263 GST	GST	0	26-Nov-07 01-JAN-0001	26-Nov-07
48032 CHI	TMS	7	26-Nov-07 26-Nov-07	26-Nov-07
20113 BOS	TMS	2	26-Nov-07 26-Nov-07	26-Nov-07
4252 LOS	TMS	7	26-Nov-07 26-Nov-07	26-Nov-07
63503 SOU	SOU	1	26-Nov-07 01-JAN-0001	26-Nov-07
20127 BOS	TMS	1	26-Nov-07 01-JAN-0001	26-Nov-07
28024 BOS	TMS	6	26-Nov-07 26-Nov-07	26-Nov-07
61002 SOU	TMS	6	26-Nov-07 01-JAN-0001	26-Nov-07
34108 CIN	TMS	8	26-Nov-07 26-Nov-07	26-Nov-07
46088 PTL	TMS	2	26-Nov-07 26-Nov-07	26-Nov-07
48039 CHI	TMS	7	26-Nov-07 26-Nov-07	26-Nov-07

OPEN	Tom Steger	26-Nov-07
OPEN INITIATED	John Stover Jason Neighbors	26-Nov-07 26-Nov-07
OPEN	Steven Salik	26-Nov-07
CLOSED-NOT RELIABLE	John Stover	26-Nov-07
CLOSED-FIXED	Motonobu Takeda	26-Nov-07
CLOSED-NOT RELIABLE INITIATED	Motonobu Takeda Barry Barnhart	26-Nov-07 26-Nov-07
OPEN	Craig Parker	26-Nov-07
CLOSED-FIXED	Motonobu Takeda	26-Nov-07
OPEN	Tom Steger	26-Nov-07
CLOSED-TRAINING/INFO	John Stover	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Craig Parker	26-Nov-07
CLOSED-TRAINING/INFO	John Stover	26-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0351,P0352,P0353,P0354,P0355,P0356

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P043E,P043F,P0451,P0453,P2401,P2402,P2419
Engine/Hybrid System Intake/Exhaust Muffler Noise-squeak/rattles

Drivetrain Automatic Transmission/Transaxle Unknown MIL/Warning Light ON P0773

Drivetrain Axle/Differential Unknown Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light - VSC MIL/Warning Light ON P0138,P2195

Engine/Hybrid System Fuel System Unknown Abnormal Operation
Engine/Hybrid System Engine Control Unknown MIL/Warning Light ON P0300,P0308

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0158,P2197

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0133

Engine/Hybrid System Emission Control Unknown MIL/Warning Light ON P0011,P0012,P0300,P0301,P0303,P0305

INFO ONLY

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P043E,P043F,P2401,P2402,P2419

INFO ONLY

Tech Noted That Car Came In With Mil Light Off- But Customer Complained Stalling When Cold And Mil Light On- Cruise Control Also Had Cruise Error Of E3- With Dtc P1578 (Brake System Controller Dtc Stored, Dtc's Are Stored In Current And History But Not Pending- Tech Can'T Duplctae - Tech Noted That It Was Running Fine- After Cold Soak- Of Morning - ----- Stegert At [2007-11-26 11:04:31] ----- >>> Case Opened By Stegert On [2007-11-26 11:04:31] ----- Stegert At [2007-11-26 11:06:35] -----

Tech States The Canister Was Replaced Per The Tsb With No Change Tech States The 5 Codes For The Tsb Return After The Auto Test >>> Case Opened By Stoverj On [2007-11-26 10:58:15] ----- Stoverj At [2007-11-26 11:06:23] ----- Tech Has 5.03v At Vcc Tech States When The Pump Is Activetested The Vps Immediatly Goes To 924 ----- Callback --- Stoverj At [2007-11-26 14:08:54] ----- ----- Stoverj At [2007-11-26 14:08:54] -----

Option Code Ye10 Borla Sport Exhaust Blows Exhaust Gasket Mutple Times Not Sure If Muffler Uses Toyota Gasket Auto Trans Was Replaced A Few Months Ago Code P0773 And Very Poor Fuel Milage. Now Same Code But Cust Says Trans Slips And Will Not Move At Times. Could Tsb Eg016-01 Apply Tech Has Replaced The Transmission And Checked Continuity Of Harness. ----- Saliks At [2007-11-26 14:15:57] ----- >>> Case Opened By Saliks On [2007-11-26 10:51:04]

Customer States When Driving About 55-70 There Is An Abnormal Noise From The Vehicle Tech States There Is A Whining Or Scrapping Noise From The Rear The Vehicle Is Lifted ----- Stoverj At [2007-11-26 10:46:22] ----- >>> Case Opened By Stoverj On [2007-11-26 10:46:22] >>> Case Closed By Stoverj On [2007-11-26 10:47:03]

Cust States The Vehicle Have Mil. ----- Takedam At [2007-11-26 10:40:54] ----- >>> Case Opened By Takedam On [2007-11-26 10:40:54] >>> Case Closed By Takedam On [2007-11-26 10:44:22]

Guest States Fuel Cruise Range Gauge Is Inaccurate. ----- Takedam At [2007-11-26 10:55:47] ----- >>> Case Closed By Takedam On [2007-11-26 10:55:47]

Mil Came On. Car Seems To Be Running Good. We Found Code P0308, Clyinder Eight Missfire.

Tech Is Reporting The A/F Was Replaced And The S2 Is Not Reading Correct. ----- Parkerc1 At [2007-11-26 10:15:22] ----- >>> Case Opened By Parkerc1 On [2007-11-26 10:15:22]

Cust States The Vehicle Have Mil On. (Coolant Pemp Was 70c From Ffd) ----- Takedam At [2007-11-26 10:10:40] ----- >>> Case Opened By Takedam On [2007-11-26 10:10:40] ----- Takedam At [2007-11-26 10:19:28] ----- >>> Case Closed By Takedam On [2007-11-26 10:19:28]

Tech Noted That He Performed Vvti Active Test And It Workedok- Car Ran Rough- ----- Stegert At [2007-11-26 11:41:51] ----- >>> Case Opened By Stegert On [2007-11-26 10:04:24]

Oil Gel Questions ----- Stoverj At [2007-11-26 09:58:19] ----- >>> Case Opened By Stoverj On [2007-11-26 09:58:19] >>> Case Closed By Stoverj On [2007-11-26 09:58:19]

>>> Case Opened By Parkerc1 On [2007-11-26 09:55:27] >>> Case Closed By Parkerc1 On [2007-11-26 09:55:27]

Eg033-07 Tech States The Vsv That Was Ordered Has A Different Braket On It Tech States The Part Nubmer Is Correct Per The Tsb ----- Stoverj At [2007-11-26 09:55:18] ----- >>> Case Opened By Stoverj On [2007-11-26 09:55:18] >>> Case Closed By Stoverj On [2007-11-26 09:55:18]

Tech To Try And Confirm What Temps Car Sat When Had Problem- Was Lot Colderv When Condition Occured- Tech To Check Igf Signal Wires (Harness-) Check Splice Joint Between All Igf Signal And Ecm ----- Stegert At [2007-11-26 11:06:35] ----- Stegert At [2007-11-26 11:11:45] -----

Check For Liquid In The System Check The Canister Harness For Issues Check The Vps Wiring And Connectro Id2 ----- Stoverj At [2007-11-26 11:06:23] ----- Advised Tech To Check Teh Ppmp Circuit For Issues Run A Jumper Wire To Bypass The Harness If Condition Is Still Present Swap The Ecm ----- Stoverj At [2007-11-26 14:08:54] -----

Replace The Engine Ecm ----- Saliks At [2007-11-26 14:15:57] -----

Advised Tech To Use Chassis Ears To Confrim The Noise Location ----- Stoverj At [2007-11-26 10:47:03] -----

Cgheck A/F Sensor By Active Test And If Out Of Spec, Replace B1s1 A/F Sensor. ----- Takedam At [2007-11-26 10:44:22] -----

That Cruise Range Gauge Is Estimate Miles / Gallons. Actual Tank Cap Is 26.4 Gal. ----- Takedam At [2007-11-26 10:55:47] -----

A/F Control Active Test Comparing Response And Voltage Output From The Suspect Sensor And Comparing It To The Other Bank'S Sensor. Check For Exhaust Leaks. Check Voltage The For The A/F Heater At The Ecm, Koeo And Koer. ----- Parkerc1 At [2007-11-26 10:15:22] -----
----- Parkerc1 At [2007-11-26 10:18:37] -----

Tsb Will Release In Our Future, But No Time Line At This Point. ----- Takedam At [2007-11-26 10:19:28] -----

Tech To Check Oil Filter Screen- If Ok- Check Swap Vvti Solenoid And See If He Can Duplicate- Tech To Review Ffd To Confirm When It Occurs- To Try And Redup;lcate- May Require Replacement Of Cam Gear On End Of Camshaft ----- Stegert At [2007-11-26 11:41:51] -----

Advices Sm To Contact The Dspm ----- Stoverj At [2007-11-26 09:58:19] -----

Check Connection At The Canister. Check Power To The Pump. Check For Moisture In The Vent Line And Inspect Filter Trap. Run Auto Test. -----
- Parkerc1 At [2007-11-26 09:55:27] -----

Advised Tech To Double Check The Part Nubmer Order A New Valve Is The Part Number Is Correct ----- Stoverj At [2007-11-26 09:55:18] -----

Bad A/F Sensor ----- Takedam At [2007-11-26 10:44:22] -----

Engine Ecu Soft Issue. ----- Takedam At [2007-11-26 10:19:28] -----

TOYOTA	Tom Steger	Tom Steger	n	White, Wilson	Pohanka Of Salisbury
TOYOTA SCION	John Stover Jason Neighbors	John Stover	n y	Bolan, Todd Neighbors, Jason	Roseville Toyota Toyota Of Roswell
TOYOTA	David Peters	Steven Salik	y	Peters, David	Atkinson Toyota
TOYOTA	John Stover	John Stover	n	Smith, Robert	Don Jacobs Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Labree, Steven	Toyota Of Wellesley
TOYOTA LEXUS	Jason Foerster Barry Barnhart	Motonobu Takeda	y y	Foerster, Jason Barnhart, Barry	Toyota Of Temecula Valley Lexus Of Tulsa
TOYOTA	Craig Parker	Craig Parker	n	Sullivan, Michael	Ira Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Thayer, Wayne	Irwin Toyota
LEXUS	Shaun Anderson	Tom Steger	y	Anderson, Shaun	Hennessy Lexus Of Atlanta
	John Stover	John Stover	n		Montrose Toyota
TOYOTA	Craig Parker	Craig Parker	n	Phan, Think	Toyota Of Tacoma
	John Stover	John Stover	n	Neu, Norm	Andrew Toyota

QAPowertrain

QAPowertrain
QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

Engine

Emission Control Others

QAPowertrain
QAPowertrain

TAS Exceptions

Called for answer to customer's question

QAPowertrain

QAPowertrain

Engine

Emission Control Computer

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

627527 NORMAL

24555 NORMAL
330651 NORMAL

10291 NORMAL

423905 NORMAL

Cracked

149975 NORMAL

Customer Expectation Not Met

480389 NORMAL
97865 NORMAL

741276 NORMAL

Programming Error

514766 NORMAL

252669 NORMAL

NORMAL

199871 NORMAL

NORMAL

TA073300202	Tacoma	2007 5TEUX42N87Z	[REDACTED]	683 P2118
TA073300201				0
TA073300199	Tundra	2006 5TBET34126S	[REDACTED]	12147 P0420,P0430
TA073300197	Land Cruiser	2007 JTEHT05J772	[REDACTED]	8759 C1344/0
TA073300195	Sienna	2007 5TDBK23C27S	[REDACTED]	2503
TA073300191	Truck	1994 JT4RN93P9R5	[REDACTED]	47743
TA073300188	xD	2008 JTKKU10448J	[REDACTED]	1042 P0741
TA073300185	xB	2008 JTLKE50EX81	[REDACTED]	3686
TA073300184	Matrix	2007 2T1KR32E87C	[REDACTED]	4688
TA073300182	Sienna	2007 5TDZK22C67S	[REDACTED]	31835
TA073300181	Camry	2005 4T1BE32K05U	[REDACTED]	49950
TA073300180	Corolla	2005 2T1BR32E25C	[REDACTED]	32793

21086 CIN	CIN	1	26-Nov-07 01-JAN-0001	27-Nov-07
20111 BOS	TMS	4	26-Nov-07 26-Nov-07	26-Nov-07
42237 GST	GST	0	26-Nov-07 01-JAN-0001	26-Nov-07
42116 GST	GST	0	26-Nov-07 01-JAN-0001	26-Nov-07
31162 NYR	TMS	1	26-Nov-07 26-Nov-07	26-Nov-07
24079 KCY	TMS	1	26-Nov-07 26-Nov-07	26-Nov-07
48030 CHI	TMS	7	26-Nov-07 26-Nov-07	26-Nov-07
48039 CHI	TMS	7	26-Nov-07 01-JAN-0001	26-Nov-07
30027 DEN	TMS	6	26-Nov-07 26-Nov-07	26-Nov-07
41073 CIN	TMS	8	26-Nov-07 01-JAN-0001	26-Nov-07
45070 CAT	TMS	8	26-Nov-07 01-JAN-0001	26-Nov-07
18037 BOS	BOS	7	26-Nov-07 01-JAN-0001	26-Nov-07

OPEN	Johnny Holton	26-Nov-07
CLOSED-TRAINING/INFO	John Stover	26-Nov-07
OPEN	Steven Salik	26-Nov-07
OPEN	Bill New	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Craig Parker	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Tom Steger	26-Nov-07
CLOSED-FIXED	Craig Parker	26-Nov-07
OPEN	Motonobu Takeda	26-Nov-07
CLOSED-FIXED	Tom Steger	26-Nov-07
OPEN	Craig Parker	23-Nov-07
OPEN	Craig Parker	26-Nov-07
INITIATED	Christopher Parry	26-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2118

INFO ONLY

Engine/Hybrid System Emission Control Catalytic Converter Abnormal Operation P0420,P0430

Drivetrain Transfer/4wd/Awd Shift Function Abnormal Operation C1344/0

Drivetrain Transfer/4wd/Awd Fluid Leak

Engine/Hybrid System Engine Control Driveability Starting-Hard Start/Long Crank

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0741

Engine/Hybrid System Engine Mechanical Unknown Noise-Abnormal

Drivetrain Manual Transmission/Transaxle Shifter Abnormal Operation

Engine/Hybrid System Engine Mechanical Unknown Noise-Abnormal

Engine/Hybrid System Engine Control Driveability Surge

Engine/Hybrid System Intake/Exhaust Exhaust Pipe Noise-Abnormal

Customer States The Mil Is On And The Vehicle Will Not Go Above 15mph Tech Repalced The Ecm And The Code Has Returned After Tech Clears The Code He Cannot Duplicate It ----- Stoverj At [2007-11-26 10:39:07] ----- >>> Case Opened By Stoverj On [2007-11-26 09:49:31] Tech Is Reporting The Pin Fit Is Tight, Pins Are Seated For The Completed Circuit. The T/B Is Not Acting. ----- Parkerc1 At [2007-11-26 12:36:39] -----

Sm States Over The Weekend The Dealer Was Vandalized And Cats Were Taken From 08 Tundras With 3ur The Police Want To Known The Elements Found In The Cats For Investigation ----- Stoverj At [2007-11-26 09:46:15] ----- >>> Case Opened By Stoverj On [2007-11-26 09:46:15] >>> Case Closed By Stoverj On [2007-11-26 09:46:15]

O2 Sensor B1s1,B2s2 @ 0.70v Afs B1s1,B2s1@3.25v .Monitor Stat.Cat Failed >>> Case Opened By Saliks On [2007-11-26 09:44:02]

Customer States Diff Lock Engages For No Appearant Reason. Technician Feels The Customer Is Hitting The Center Diff Lock Button By Mistake. ----- Newb07 At [2007-11-26 13:32:56] ----- >>> Case Opened By Newb07 On [2007-11-26 09:40:20]

Tech Is Reporting The Right Axel Seal Is Leaking On The Transfer Unit. Not From The Weep Hole. ----- Parkerc1 At [2007-11-26 09:40:05] ----- >>> Case Opened By Parkerc1 On [2007-11-26 09:40:05] >>> Case Closed By Parkerc1 On [2007-11-26 09:40:05]

Condition Occurs Only When Temperature Is Below 30s- Truck Has To Sit Overnight To Do It- - Does Not Do It When Siting Overnight On Warmer 40s Night- Intermittent Problem-0 Will Start On 2nd Try Usually- ----- Stegert At [2007-11-26 11:20:26] ----- >>> Case Closed By Stegert On [2007-11-26 11:20:26]

Customer States The Mil Is On No Driveability Tech Active Tested Lock Up And Saw An Rpm Change Every Time Tech Cleared The Code Put The Vehicle Is Check Mode And The Code Returned >>> Case Opened By Stoverj On [2007-11-26 09:25:31] ----- Stoverj At [2007-11-26 09:28:46] --

----- The Fluid Is Full And In Good Condition. The Trans Serial Number 070704-0027c ----- Parkerc1 At [2007-11-26 09:44:17] -----

The Trans Serial Number 77d8207 ----- Parkerc1 At [2007-11-26 10:03:14] ----- >>> Case Closed By Parkerc1 On [2007-11-26 10:03:14]

Cust States The Vehicle Have Rod Noise From Bottom Of The Engine. Tech Removed Drive Belt And Retorqued Crank Pulley But Still Rod Noise From Bottom Of The Engine. ----- Takedam At [2007-11-26 09:23:52] ----- >>> Case Opened By Takedam On [2007-11-26 09:23:52] -----

----- Takedam At [2007-11-26 09:32:24] -----

Customer States Grinds From 2 To 3erd And From 4rth To 3erd Tech Staes States Ther Trans Grinds Up Or Down Shifting Into 3rd Tech States The Trans Fluid Level Is Correct ----- Stoverj At [2007-11-26 10:49:48] ----- >>> Case Opened By Stoverj On [2007-11-26 09:21:46]

Transmission Serial 76658299 Tech Noted Some Debris- In Oil- ----- Stegert At [2007-11-26 11:35:13] ----- >>> Case Closed By Stegert On [2007-11-26 11:35:31]

Tech Is Reporting Excessive Piston Slap During Cold Operation. The Noise Lasts Between 5-7 Minutes. Isolated To Bank Two. ----- Parkerc1 At [2007-11-26 09:21:20] ----- >>> Case Opened By Parkerc1 On [2007-11-26 09:12:14]

The Mil Is On. Tech Is Reporting The Engine Is Suring While Driving. The Fuel Pressure Is 50 During The Concern. ----- Parkerc1 At [2007-11-26 09:11:23] ----- >>> Case Opened By Parkerc1 On [2007-11-26 09:11:23]

When Cust Is Shifting Gears There Is A Squeak From Engine Compartment.Can Also Duplicate By Rocking Engine.Have Replaced Downpipe Gasket Which Fixed For Approx 1200 Miles.Noise Has Now Returned

Advised Tech To Chekc The Ia1 Connector Gor Issues Check The Etc's Circuit ----- Stoverj At [2007-11-26 10:39:07] ----- Check Power And Ground To The Ecm While Running. ----- Parkerc1 At [2007-11-26 12:36:39] ----- Tech Sts The Condition Occurs On Cold Start Only. Cust Has Veh Towed And Veh Starts Ok With Code Stored. Advised Tech To Leave Meter On +Bm And Start Cold. ----- Holtonj At [2007-11-27 07:56:13] -----

Advised Tech To Contact The Reagion For Assistance Dspm ----- Stoverj At [2007-11-26 09:46:15] ----- Tech Will Replace The Cats And Restest ----- Saliks At [2007-11-26 09:58:33] -----

Disconnect Diff Lock Button And See If Problem Reoccurs. ----- Newb07 At [2007-11-26 13:32:56] -----

Replace The Seal. ----- Parkerc1 At [2007-11-26 09:40:05] -----

Tech To Check For Fuel Pressure When Overnight Cold Soak- Likley Watser In Fuel Tank- Freezing Causing No Strat ----- Stegert At [2007-11-26 11:20:26] -----

Advised Tech To Check The Trans Fluid Level Get The Trans S/N ----- Stoverj At [2007-11-26 09:28:46] ----- Tc012-06 See Page 4 For Serial Number. ----- Parkerc1 At [2007-11-26 09:44:17] ----- Contact The Dpsm / Dsm For Preapproval Of Transmission And Torque Converter Replacement. Flush The Prewarmer/Cooler. Clear The Memory And Perform The Automatic Trans/Transaxle System Monitor Drive Pattern. ----- Parkerc1 At [2007-11-26 10:03:14] -----

Possible Balance Shafts.Wanted To See If Any Outher Problem To Look For. Drop Oil Pan And Chk For Any Abnormal Condition And Debris. -----To Next Tas -> Report Upper Mgr If This Case Is Balance Shaft Issue.----- Takedam At [2007-11-26 09:32:24] -----

Advised Tech To Drain The Fluid And Inspect For Debris Get The Trans S/N ----- Stoverj At [2007-11-26 10:49:48] ----- Tech To Contact Region For Advise On Repair Provcass- Either Transmission Or Repair Parts Damaged =Synchro And Hub For 3rd Gear ----- Stegert At [2007-11-26 11:35:13] ----- Stegert At [2007-11-26 11:35:31] -----

Cancel The Cylinders One At A Time. Isolate The Concern. ----- Parkerc1 At [2007-11-26 09:21:20] ----- Take A Snap Shot And Send In. Go Into Active Test Inj Volume And See If Surge Goes Away. ----- Parkerc1 At [2007-11-26 09:11:23] ----- - ----- Parkerc1 At [2007-11-26 09:16:45] -----

Replaced The Trans ----- Parkerc1 At [2007-11-26 10:03:14] -----

TOYOTA	Dennis Jaroslowski	John Stover	y	Jaroslowski, Dennis	Mcinerney Toyota
TOYOTA	John Stover Luis Guzman	John Stover Steven Salik	n y	Guzman, Luis	Sullivan Brothers Toyota Cardenas Toyota-Bmw
TOYOTA	Charles Bailey	Bill New	y	Bailey, Charles	Alamo Toyota, Inc.
TOYOTA	Craig Parker	Craig Parker	n	Batista, Harold	Toyota Of Manhattan
TOYOTA	Craig Adams	Tom Steger	y	Adams, Craig	Rolling Hills Toyota
SCION	John Stover	John Stover	n	Poulson, Chris	Wilde Toyota
SCION	Motonobu Takeda	Motonobu Takeda	n	Williams, Jim	Andrew Toyota
TOYOTA	Javier Solorzano	John Stover	y	Solorzano, Javier	Las Cruces Toyota, Inc.
TOYOTA	Melvin Gleghorn	Craig Parker	y	Gleghorn, Melvin	Landers Mclarty Toyota
TOYOTA	Craig Parker	Craig Parker	n	Vile, David	Steven Toyota
TOYOTA	Christopher Parry		y	Parry, Christopher	Toyota Of Portland

QAPowertrain

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107486 NORMAL

NORMAL
129373 NORMAL

286848 NORMAL

106223 NORMAL

29658 NORMAL

558055 NORMAL

605356 NORMAL

37315 NORMAL

18719 NORMAL

190545 NORMAL

153146 NORMAL

TA073300176	Tacoma	2007 5TELU42N47Z	[REDACTED]	7901 P0756,P0776,P2714
TA073300174	Tundra	2007 5TFDV58107X	[REDACTED]	2758
TA073300173	Tundra	2007 5TFRT54197X	[REDACTED]	8250 P0756,P2714
TA073300172	Camry	2003 JTDBE32K030	[REDACTED]	0
TA073300167	Corolla	2006 JTDBR32E060	[REDACTED]	34037 P0456
TA073300166	Matrix	2005 2T1KR32E75C	[REDACTED]	39936 P0741
TA073300163	Highlander	2008 JTEES43AX82	[REDACTED]	705
TA073300160	Highlander	2007 JTEGP21A970	[REDACTED]	25708 P043E,P043F,P2401,P2402,P2419
TA073300158	Tundra	2007 5TBBV54157S	[REDACTED]	16747
TA073300153				0
TA073300150	Camry	2007 4T1BK46K87U	[REDACTED]	7815
TA073300149	IS250	2006 JTHBK262X65	[REDACTED]	10252
TA073300146	ES350	2007 JTHBJ46G372	[REDACTED]	9705 U0101

4072 SFR	SFR	7	26-Nov-07 01-JAN-0001	26-Nov-07
14044 KCY	TMS	7	26-Nov-07 26-Nov-07	26-Nov-07
4541 SFR	TMS	5	26-Nov-07 26-Nov-07	26-Nov-07
46091 PTL	TMS	6	26-Nov-07 26-Nov-07	26-Nov-07
42119 GST	GST	0	26-Nov-07 26-Nov-07	26-Nov-07
20051 BOS	TMS	4	26-Nov-07 26-Nov-07	26-Nov-07
28035 BOS	TMS	7	26-Nov-07 01-JAN-0001	26-Nov-07
23061 GST	GST	0	26-Nov-07 01-JAN-0001	26-Nov-07
4098 SFR	TMS	5	26-Nov-07 01-JAN-0001	26-Nov-07
13027 CHI	TMS	5	26-Nov-07 26-Nov-07	26-Nov-07
38024 BOS	BOS	3	26-Nov-07 01-JAN-0001	26-Nov-07
60105 SOU	SOU	6	26-Nov-07 01-JAN-0001	26-Nov-07
60413 WES	TMS	1	26-Nov-07 26-Nov-07	26-Nov-07

OPEN	Leonard Jerkins	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Craig Parker	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Craig Parker	26-Nov-07
CLOSED-TRAINING/INFO	John Stover	26-Nov-07
CLOSED-FIXED	Keith Brasovan	26-Nov-07
CLOSED-WITHOUT RESOLUTION	John Stover	26-Nov-07
OPEN	John Stover	26-Nov-07
OPEN	Keith Brasovan	26-Nov-07
OPEN	Motonobu Takeda	26-Nov-07
CLOSED-TRAINING/INFO	John Stover	26-Nov-07
OPEN INITIATED	George Hoyt Jeffrey Grayson	26-Nov-07 26-Nov-07
CLOSED-FIXED	John Stover	26-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0756,P0776,P2714

Drivetrain Automatic Transmission/Transaxle Shift Function Vibration

Drivetrain Automatic Transmission/Transaxle Shift Function Engagement/slippage P0756,P2714

INFO ONLY

Engine/Hybrid System Emission Control Charcoal Canister Abnormal Operation P0456

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0741

Drivetrain Automatic Transmission/Transaxle Unknown Vibration

Engine/Hybrid System Emission Control Charcoal Canister Abnormal Operation P043E,P043F,P2401,P2402,P2419

Engine/Hybrid System Engine Mechanical Belt Cut/Torn

INFO ONLY

Drivetrain Automatic Transmission/Transaxle Unknown Condition-Not-Listed

Engine/Hybrid System Engine Control Driveability Runs Rough

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON U0101

Customer States The Mil Is On And The Vehicle Shifts Erratic Tech States Once The Vehicle Held 4th Gear To Redline And Would Not Shift *****
 *****Tech States The Vehicle Is Lifted With Big Wheels And Tires Plus A Cold Air *****Intake. ----- Stoverj At [2007-11-26 09:08:44] -----
 -- >>> Case Opened By Stoverj On [2007-11-26 09:08:44] ----- Stoverj At [2007-11-26 09:12:20] ----- New Tech The Fluid Is Full At 100
 Deg F And Looks Clean. Will Not Comand 4th Gear While Driving At 55 Mph 3300rpms. Toyo Open Country Tires 33-12-20 No Engine Braking And
 Will Not Upshift When Backed Out Of The Throttle. ----- Parkerc1 At [2007-11-26 15:04:32] -----
 The Customer Is Concerned With Rumbel At 30mph. The Fluid Is Full. Tech Can Not Duplcate The Concern. ----- Parkerc1 At [2007-11-26
 09:06:04] ----- >>> Case Opened By Parkerc1 On [2007-11-26 09:06:04] >>> Case Closed By Parkerc1 On [2007-11-26 09:06:04]
 Engine Light Is On And Transmission Slips At First And Second Gear. ----- Parkerc1 At [2007-11-26 09:35:08] ----- >>> Case Closed By
 Parkerc1 On [2007-11-26 09:35:08]

Tech States The Vehicle Overheated And The Head Bolts Have Stripped In The Block Tech Cannot Find Info For Helicoil Install ----- Stoverj At
 [2007-11-26 09:05:14] ----- >>> Case Opened By Stoverj On [2007-11-26 09:05:14] >>> Case Closed By Stoverj On [2007-11-26 09:05:14]
 Code P0456 Sets With Evap Test. No Leaks Have Been Found. Charcaol Canister And Purge Valve Have Been Replaced. >>> Case Opened By
 Brasovk07 On [2007-11-26 09:00:59] >>> Case Closed By Brasovk07 On [2007-11-26 14:10:26]
 Tech Replaced The Valvebody And The Code Has Come Back. ----- Parkerc1 At [2007-11-26 09:00:53] ----- >>> Case Opened By
 Parkerc1 On [2007-11-26 09:00:53] >>> Case Closed By Parkerc1 On [2007-11-26 09:00:53] Trans S/N 5c4255866 Ecm 89661-02k21 ----- Callback ---
 Stoverj At [2007-11-26 10:54:32] ----- Stoverj At [2007-11-26 10:54:32] -----
 While Driving Between 30-40mph Up A Slight Grade With Light Throttle Vehical Exhibits A Bad Chatter. >>> Case Opened By Wagnerr On [2007-11-26
 09:00:18] ----- Callback --- Stoverj At [2007-11-26 12:34:01] ----- Stoverj At [2007-11-26 12:34:01] -----

Found Previous Tsb # Eg043-06 For Exhibiting Dtcs. Model Year Of Vehicle And Vin# Is Out Of The Tsb. Also Exhibiting A P0300 Pending Code. >>>
 Case Opened By Brasovk07 On [2007-11-26 08:56:14]
 Tech States The Serpentine Belt Has The Outer Rib Torn Off This Is The Second Belt That Has Done This It Looks As If The Power Steering Pump Is
 Pushed Back ----- Stoverj At [2007-11-26 09:22:02] ----- >>> Case Opened By Stoverj On [2007-11-26 08:54:54] Tech Found Free Play
 On P/S Pump -> 3.0 Mm. ----- Takedam At [2007-11-26 10:37:31] -----
 Prius Question ----- Stoverj At [2007-11-26 08:50:53] ----- >>> Case Opened By Stoverj On [2007-11-26 08:50:53] >>> Case Closed By
 Stoverj On [2007-11-26 08:50:53]
 Customer Staets Hesitation When Letting Off Gas Then Quickly Accelerating Also Shifts Erratic Tech States Customer Has Already Had An 07 Camry
 Bought Back Tech Has Been Able To Duplicate The Hesitation On Quick Reacceleration Tech States The Vehicle Has The Most Current Cal -----
 Stoverj At [2007-11-26 08:48:15] ----- >>> Case Opened By Stoverj On [2007-11-26 08:48:15]
 Customer States That The Mil And Vsc Lights Are On.
 Customer States There Was A Shift Flare Then The Mil Came On Tech States There Is No History Of Trans Or Ecm Parts Replacemeents >>> Case
 Opened By Stoverj On [2007-11-26 08:44:39] ----- Stoverj At [2007-11-26 08:48:16] ----- >>> Case Closed By Stoverj On [2007-11-26
 08:48:16]

Advised Tech To Check The Fluid Level Send In Ff Clear The Codes And Test Drive Pull Pan And Inspect For Debris ----- Stoverj At [2007-11-26 09:12:20] ----- Get The Serial Number. Contact The Dpsm / Dsm For Preapproval Of Transmission And Torque Converter Replacement And Warranty Guidance. Flush The Prewarmer/Cooler. Clear The Memory And Perform The Automatic Trans/Transaxle System Monitor Drive Pattern. ***Note The Case Has Been Fowarded To The Region Due To The Alterations To The Vehcile. ----- Parkerc1 At [2007-11-26 15:04:32] -----

Roadtest Witht He Customer. ----- Parkerc1 At [2007-11-26 09:06:04] -----

Check Fluid Level At 97 Deg F. ----- Parkerc1 At [2007-11-26 09:35:08] -----

Advised Tech To Reaplcce The Short Block ----- Stoverj At [2007-11-26 09:05:14] -----
Suggest Tech Tries To Isolate The Canister From The Tank Side To See If The Leak Is On The Tank Side. ----- Brasovk07 At [2007-11-26 09:29:32] -----

Part Number Off The Ecm Case Installed. Trans Serial Number. ----- Parkerc1 At [2007-11-26 09:00:53] ----- Advised Tech To Confrim The Ecm Part Number Is Corect If So Repalce The Transmisison ----- Stoverj At [2007-11-26 10:54:32] -----

Check The Fluid Level Jump The Brake Switch And Retest ----- Stoverj At [2007-11-26 12:34:01] -----
Suggest Tech Run Automated Evap Test To See If The Vehicle Is Duplicating Now And If So Then To Active Test The Pump On And Back Probe To See If There Is Power And Ground To The Pump. If Power And Ground Are Present At Pump Then Replace The Pump Module. ----- Brasovk07 At [2007-11-26 14:28:08] -----

Advised Tech To Check Pulley Allignment ----- Stoverj At [2007-11-26 09:22:02] ----- Verify W/ Other Known Good Vehicle. ----- Takedam At [2007-11-26 10:37:31] -----

Transfered ----- Stoverj At [2007-11-26 08:50:53] -----

Advised Tech To Comapre To A Like Unit Advised Tech To Contact Fts Due To Customer History ----- Stoverj At [2007-11-26 08:48:15] -----

Advised Tech To Repalce The Tcm ----- Stoverj At [2007-11-26 08:48:16] -----

Tech Found That There Is A Pin Hole In The Line From The Fuel Tank To The Filler Neck, Tech Will Replace The Line To Fix The Leak. -----
Brasovk07 At [2007-11-26 14:10:26] -----

T/O To Powertrain To Review This Case ----- Wagnerr At [2007-11-26 12:16:54] -----

Qah ----- Stoverj At [2007-11-26 08:50:53] -----

Tech To Reaplce The Tcm ----- Stoverj At [2007-11-26 08:48:16] -----

TOYOTA	John Stover	John Stover	n	Sapiane, Robert	Hansel Toyota
TOYOTA	Craig Parker	Craig Parker	n	Lappe, Kenny	Toyota Of Des Moines
TOYOTA	Joseph Briggs	Craig Parker	y	Briggs, Joseph	Merced Toyota
TOYOTA	John Stover	John Stover	n	Salyer, Donald	Toyota Of Tri-Cities
TOYOTA	Floyd Greer	Keith Brasovan	y	Greer, Floyd	Tejas Toyota, Inc.
TOYOTA	Craig Parker	Craig Parker	n	Garcia, Geoffrey	Copeland Toyota
TOYOTA	David Kozler	Randy Wagner	y	Kozler, David	Toyota Of Portsmouth
TOYOTA	Trey Williams	Keith Brasovan	y	Williams, Trey	Carl Hogan Toyota
TOYOTA	Soriano Rodriguez	John Stover	y	Rodriguez, Soriano	Michael Toyota
	John Stover	John Stover	n	Maitlen, Dave	Bob Rohrman Toyota
TOYOTA	Perry Peno	John Stover	y	Choquette, Raymond	Tarbox Toyota
LEXUS	Jeffrey Grayson		y	Grayson, Jeffrey	Tom Williams Lexus
LEXUS	John Stover	John Stover	n	Carrillo, John	Lexus Kearny Mesa

QAPowertrain

TAS Exceptions

Tech got the wrong QA Group and had to be transferred

QAPowertrain

QAPowertrain

QAPowertrain

33449 HIGH

550246 NORMAL

186194 NORMAL

NORMAL

247237 NORMAL

92002 NORMAL

117016 NORMAL

181214 NORMAL

115631 NORMAL

NORMAL

94723 HIGH

232164 NORMAL

318534 NORMAL

TA073300144				0 P0136,P0174,P0302,P0304,P0306
TA073300142	Avalon	2006 4T1BK36B16U	[REDACTED]	11835
TA073300141	Tundra	2007 5TFRV58187X	[REDACTED]	769
TA073300127	ES300	2001 JT8BF28G815	[REDACTED]	89509 P1135,P1155
TA073300126	RAV4	2006 JTMBK33V266	[REDACTED]	3190 P043E,P043F,P2401,P2402,P2419
TA073300120	Camry	2005 4T1BE32KX5U	[REDACTED]	22526 P0171
TA073300119	Sienna	2006 5TDZA23CX6S	[REDACTED]	32580
TA073300110	Camry	2008 4T1BE46K48U	[REDACTED]	3635
TA073300109	Tundra	2007 5TFEV54167X	[REDACTED]	2990 P032D
TA073300108	Camry	2007 4T1BE46K57U	[REDACTED]	74805
TA073300106	ES300	2000 JT8BF28G2Y5	[REDACTED]	0
TA073300101	Tundra	2007 5TBDV54117S	[REDACTED]	6938 P0300,P0305,P0307
TA073300100	Tundra	2007 5TBBV54167S	[REDACTED]	5574 P0751,P0766,P0894,P2714
TA073300098	Tundra	2007 5TBEV54147S	[REDACTED]	25179
TA073300091	Tundra	2005 5TBET34125S	[REDACTED]	32793

21065 CIN	TMS	7	26-Nov-07	26-Nov-07	26-Nov-07
9095 SET	SET	0	26-Nov-07	01-JAN-0001	26-Nov-07
41066 CIN	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07
63602 WES	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07
26026 KCY	KCY	5	26-Nov-07	01-JAN-0001	26-Nov-07
21102 CIN	CIN	1	26-Nov-07	26-Nov-07	26-Nov-07
19043 CAT	TMS	3	26-Nov-07	26-Nov-07	26-Nov-07
39050 SET	SET	0	26-Nov-07	01-JAN-0001	26-Nov-07
42288 GST	GST	0	26-Nov-07	01-JAN-0001	26-Nov-07
26012 KCY	TMS	5	26-Nov-07	26-Nov-07	26-Nov-07
63404 CEN	TMS	3	26-Nov-07	26-Nov-07	26-Nov-07
42209 GST	GST	0	26-Nov-07	01-JAN-0001	26-Nov-07
21112 CIN	TMS	1	26-Nov-07	01-JAN-0001	26-Nov-07
1061 SET	SET	0	26-Nov-07	01-JAN-0001	26-Nov-07
42283 GST	GST	0	26-Nov-07	01-JAN-0001	26-Nov-07

CLOSED-TRAINING/INFO	Craig Parker	26-Nov-07
OPEN	Eric Carter	26-Nov-07
CLOSED-FIXED	Craig Parker	26-Nov-07
CLOSED-NOT RELIABLE	Motonobu Takeda	26-Nov-07
OPEN	Larry Kellogg	26-Nov-07
CLOSED-FIXED	Johnny Holton	26-Nov-07
CLOSED-FIXED	Craig Parker	26-Nov-07
OPEN	Timothy Clevenger	26-Nov-07
OPEN	Steven Salik	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Craig Parker	26-Nov-07
CLOSED-TRAINING/INFO	John Stover	26-Nov-07
OPEN	Carl Smith	25-Nov-07
OPEN	Andy Curtin	26-Nov-07
OPEN	Robert Stettler	26-Nov-07
OPEN	Carl Smith	24-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0136,P0174,P0302,P0304,P0306
Drivetrain Automatic Transmission/Transaxle Fluid Leak

Drivetrain Automatic Transmission/Transaxle Shift Function Vibration

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P1135,P1155

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P043E,P043F,P2401,P2402,P2419

(NULL) P0171

Drivetrain Automatic Transmission/Transaxle Fluid Leak

Drivetrain Automatic Transmission/Transaxle Shift Function Comfort/feel
Engine/Hybrid System Engine Control Driveability MIL/Warning Light ON P032D

Engine/Hybrid System Fuel System Fuel Tank Difficult to fill

INFO ONLY

Engine/Hybrid System Engine Control Unknown MIL/Warning Light ON P0300,P0305,P0307

Drivetrain Automatic Transmission/Transaxle Unknown MIL/Warning Light ON P0751,P0766,P0894,P2714
Drivetrain Automatic Transmission/Transaxle Unknown Engagement/slippage

Engine/Hybrid System Fuel System Fuel Pump Inoperative

How To Diag. ----- Parkerc1 At [2007-11-26 08:43:39] ----- >>> Case Opened By Parkerc1 On [2007-11-26 08:43:39] >>> Case Closed By Parkerc1 On [2007-11-26 08:43:39]

Trans Is Leaking From Very Top Bell Housing Bolt Next To Vent >>> Case Opened By Cartere2 On [2007-11-26 08:41:30]

Cust States At 30-45 Mph Feels Like Running Over Rumble Strips. The Serial Number Of The Transmission Is 07htj09763. The Concern Is Not Present When The Brake Switch Is Jumped. ----- Parkerc1 At [2007-11-26 08:48:07] ----- >>> Case Closed By Parkerc1 On [2007-11-26 08:48:07]

Cust States The Vehicle Have Mil On. This Is 3rd Time In W/ Same Code. Tech Has Been Replace A/F Htr Relay And B1s1 Sensor On Last Time. Ecu Groud & A/F Power Is In The Spec All The Time. ----- Takedam At [2007-11-26 08:21:09] ----- >>> Case Opened By Takedam On [2007-11-26 08:21:09] ----- Takedam At [2007-11-26 08:34:06] ----- >>> Case Closed By Takedam On [2007-11-26 08:34:06]

Tech States Three Canisters And A Gas Tank Has Been Repalced Tech States The Customer Has An 07 Rav4 With The Same Concern Tech States There Was Fuel Found In The Evap System Customer States He Is Not Overfilling The Tank ----- Stoverj At [2007-11-26 08:19:46] ----- Tech Sts Veh Runs Ok But P0171. Tech Has Replaced The A/F Per Tsb. ----- Holtonj At [2007-11-26 08:13:14] ----- >>> Case Opened By Holtonj On [2007-11-26 08:13:14] >>> Case Closed By Holtonj On [2007-11-26 12:20:43]

Fluid Leak Bottom Of Transaxle Where Case Meet Together,Residue On Pan Also. Tech Is Reporting The Case The Case 1/2 Are Leaking. U151 The Lower Section. Tech Is Reporting The Trans Fluid Has Been Dyed. ----- Parkerc1 At [2007-11-26 08:24:58] ----- >>> Case Closed By Parkerc1 On [2007-11-26 08:24:58]

Between 30-35 Miles Per Hour Vehicle Seems To Surge Back And Forth When You Let Off Of The Accelerator Pedal >>> Case Opened By Clevent2 On [2007-11-26 08:03:51]

Eng Light On >>> Case Opened By Saliks On [2007-11-26 07:59:51]

Cust States Hard Time Refueling, Have To Trickle Fill The Tank. The Concern Has Not Been Duplicated. ----- Parkerc1 At [2007-11-26 08:19:58] ----- >>> Case Closed By Parkerc1 On [2007-11-26 08:19:58]

Engine Gel Applicability Question >>> Case Opened By Stoverj On [2007-11-26 07:57:49] ----- Stoverj At [2007-11-26 07:59:06] ----- >>> Case Closed By Stoverj On [2007-11-26 07:59:06]

Missing-Dead Miss On Cyl#7 >>> Case Opened By Brasovk07 On [2007-11-26 07:52:52] Unplugged The Dh1 Connector And Plugged Back In, Cylinder #7 Stopped The Dead Miss. Had Moved The Coils From Cylinder To Cylinder Previous W/O Change. ----- Smithc07 At [2007-11-26 11:53:19] -----

Customer States Check Engine Light,Vsc,Traction Control Lights On. Vehicle Not Up Shifting Properly Higher Rpm. Shifts Harsh. And Very Harsh On Down Shifts. First Three Codes Were Erased And A New Code Appeared. P0751 Tech Sts Vehicle Appears To Have Been Utilized For Deer Hunting So Possibly Some Off-Roadng Going On. ----- Curtina At [2007-11-26 07:58:13] ----- >>> Case Opened By Curtina On [2007-11-26 07:52:23]

Transmission Hesitates At Shift Points >>> Case Opened By Stettlr07 On [2007-11-26 07:48:50]

Vehicle Was Towed To Dealership. Performed Active Fuel Pump Test And Checked For Fuel Pressure. There Was 0 Psi At The Fuel Line. Checked For Codes And Any Ecm Updates And There Was None Available. >>> Case Opened By Smithc07 On [2007-11-26 07:44:27]

Check Cam Timing. Compression. A/F Control Active Test Comparing Response And Voltage Output From The Suspect Sensor And Comparing It To The Other Bank'S Sensor. ----- Parkerc1 At [2007-11-26 08:43:39] -----
Trans Is On Order ----- Cartere2 At [2007-11-26 12:09:54] -----

Contact The Dpsm / Dsm For Preapproval Of Torque Converter Replacement. Clear The Memory And Perform The Automatic Trans/Transaxle System Monitor Drive Pattern. ----- Parkerc1 At [2007-11-26 08:48:07] -----

Could Be Inside Ecu Have Open Or Short Condition Possible. Swap Ecu If It Possible, If Not Replace Ecu And Verify No Mil On With New Ecu. -----
---- Takedam At [2007-11-26 08:34:06] -----

Advised Tech Seems Like The Customer Is Overfilling The Vehicle Advised Tech To Contact The Fts For Assistance Forwarding Case To Fts Due To # Of Repair Attempts ----- Stoverj At [2007-11-26 08:19:46] -----

Ck Fuel, Swap In Kgu Injectors. Run A/F Active Test. ----- Holtonj At [2007-11-26 08:13:14] -----

Contact The Dpsm / Dsm For Preapproval Of Transmission And Torque Converter Replacement. Flush The Prewarmer/Cooler. Clear The Memory And Perform The Automatic Trans/Transaxle System Monitor Drive Pattern. ----- Parkerc1 At [2007-11-26 08:24:58] -----
Tech Is To Get A Clear Snapshot Of The Occurance (Customer Will Have To Return To The Dealer In Order To Do This);He Will Contact Us Immediately When He Acquires This Data. ----- Clevent2 At [2007-11-26 11:56:18] -----
Tech Will Inspect Knock Sensor Harness For Assembly Damage Or For Rodent Damage ----- Saliks At [2007-11-26 08:01:19] -----

Duplicate And Look For Restrictions. ----- Parkerc1 At [2007-11-26 08:19:58] -----

Advised Tech To Contact The Region ----- Stoverj At [2007-11-26 07:59:06] -----

Suggested Tech Diagnosis Cylinder # 7 For Proper Compression, Spark And Fuel Delivery ----- Brasovk07 At [2007-11-26 08:06:05] -----
Replace Cyl#7 Injector Anyway. ----- Smithc07 At [2007-11-26 11:53:19] -----

Adv To Check Fluid Quality, Get Atm Serial Number And Send In Ffd For The Case. ----- Curtina At [2007-11-26 08:03:05] -----
Tech Is Going To Replace Torque Converter ----- Stettlr07 At [2007-11-26 08:44:08] -----
Get Fuel Sample, Monitor Fuel Pump Voltage At Time Of Active Test. Find Out Where Filled Up W/ Fuel From Customer. If Fuel Related Condition Is Not Warranty!! ----- Smithc07 At [2007-11-26 07:52:02] -----

Replaced The T/C. ----- Parkerc1 At [2007-11-26 08:48:07] -----

Ecu Had Open Circuit ----- Takedam At [2007-11-26 08:34:06] -----

Tech Found A Vacuum Leak In The Purge Hose. ----- Holtonj At [2007-11-26 12:20:43] -----

Replaced Trans. ----- Parkerc1 At [2007-11-26 08:24:58] -----

TOYOTA	Craig Parker Christopher Barlow	Craig Parker Eric Carter	n y	Tea, Chantha Barlow, Christopher	Toyota Of Grand Rapids De Luca Toyota, Inc.
TOYOTA	Jimly Alphin	Craig Parker	y	Alphin, Jimly	Wolfchase Toyota
LEXUS	Motonobu Takeda	Motonobu Takeda	n	Gabriel, James	Kendall Lexus Of Eugene
TOYOTA	William Weber	John Stover	y	Weber, William	Bellevue Toyota-Scion
TOYOTA	Johnny Holton	Johnny Holton	n	O Connor, Stephen	Rinke Toyota
TOYOTA	Erick Hernandez	Craig Parker	y	Hernandez, Erick	Darcars Toyota
TOYOTA TOYOTA	Freddie Castillo Raul Mora	Timothy Clevenger Steven Salik	y y	Castillo, Freddie Mora, Raul	West Ashley Toyota Rene Isip Toy/Lewisville
TOYOTA	Sean Kelley	Craig Parker	y	Kelley, Sean	Old Mill Toyota
LEXUS	John Stover	John Stover	n	Khalil, Michael	Classic Lexus
TOYOTA	Paul Stevens	Keith Brasovan	y	Stevens, Paul	Toyota Of Paris
TOYOTA TOYOTA	Richard Raveau Thaddeus Oliver	Andy Curtin Robert Stettler	y y	Raveau, Richard Oliver, Thaddeus	Fox Toyota Limbaugh Toyota, Inc.
TOYOTA	Luis Rodriguez	Carl Smith	y	Rodriguez, Luis	Champion Toy Corpus Chrst

QAPowertrain
QAPowertrain

QAPowertrain

QAPowertrain Electrical Electrical System Others

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain
QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain
QAPowertrain

QAPowertrain

NORMAL
252672 NORMAL

757843 NORMAL

Circuit - Open / Short

965127 NORMAL

50490 HIGH

990929 NORMAL

862527 NORMAL

165571 NORMAL

235379 NORMAL

269750 NORMAL

NORMAL

235623 NORMAL

41634 NORMAL

230943 NORMAL

332304 NORMAL

TA073300089	Camry	2001 4T1BG22K61U [REDACTED]	132169 P0442
TA073300085	Tacoma	2007 5TEJU62N17Z [REDACTED]	5552
TA073300083	Tacoma	2005 5TEUU42N55Z [REDACTED]	56862
TA073300081	Tacoma	2004 5TENL42N94Z [REDACTED]	45928
TA073300080	Camry	2007 4T1BE46KX7U [REDACTED]	4262
TA073300077	Camry	2003 4T1BF30K83U [REDACTED]	54000 P0748,P0778,P0983,P2716
TA073300076	ES350	2008 JTHBJ46G282 [REDACTED]	573 P2241
TA073300072	RAV4	2007 JTMBD32V776 [REDACTED]	13395 P0456
TA073300068	4Runner	2006 JTEZU14R960 [REDACTED]	18013
TA073300067	Tundra	2007 5TFCV54157X0 [REDACTED]	250
TA073300065	ES350	2008 JTHBJ46G182 [REDACTED]	838 C1201,P2237,P2238
TA073300062	Tacoma	2007 5TEMU52N97Z [REDACTED]	12638 P0756,P0776,P2714

45013 CAT	TMS	8	26-Nov-07 01-JAN-0001	26-Nov-07
2044 DEN	TMS	1	26-Nov-07 01-JAN-0001	26-Nov-07
42283 GST	GST	0	26-Nov-07 01-JAN-0001	26-Nov-07
19061 CAT	TMS	9	26-Nov-07 01-JAN-0001	26-Nov-07
9158 SET	SET	0	26-Nov-07 01-JAN-0001	26-Nov-07
34094 CIN	TMS	3	26-Nov-07 01-JAN-0001	26-Nov-07
60905 SOU	SOU	3	26-Nov-07 01-JAN-0001	26-Nov-07
24052 KCY	TMS	2	26-Nov-07 01-JAN-0001	26-Nov-07
42283 GST	GST	0	26-Nov-07 01-JAN-0001	26-Nov-07
28036 BOS	TMS	6	26-Nov-07 01-JAN-0001	26-Nov-07
64207 SOU	TMS	1	26-Nov-07 01-JAN-0001	26-Nov-07
31158 NYR	TMS	6	26-Nov-07 27-Nov-07	27-Nov-07

OPEN	Motonobu Takeda	26-Nov-07
OPEN	Clayton Meyer	26-Nov-07
OPEN	Carl Smith	23-Nov-07
OPEN	Motonobu Takeda	26-Nov-07
OPEN	Robert Stettler	26-Nov-07
OPEN	Clayton Meyer	26-Nov-07
INITIATED	Jonathan Fiske	23-Nov-07
OPEN	Motonobu Takeda	26-Nov-07
OPEN	Carl Smith	23-Nov-07
OPEN	John Stover	26-Nov-07
OPEN	Clayton Meyer	26-Nov-07
CLOSED-FIXED	Craig Parker	26-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0442

Drivetrain Automatic Transmission/Transaxle Fluid Leak

Engine/Hybrid System Fuel System Fuel Pump Inoperative

(NULL)

Engine/Hybrid System Engine Control Driveability Unspecified

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0748,P0778,P0983,P2716

Engine/Hybrid System Emission Control Unknown Unspecified P2241

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0456

Engine/Hybrid System Fuel System Fuel Pump Inoperative

Drivetrain Automatic Transmission/Transaxle Shift Function Vibration

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON C1201,P2237,P2238

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0756,P0776,P2714

Step 3 In Evap Test Still Has A Vac. Concern Is Not Present With Purge Pinched. Tech Has Replaced The Purge. ----- Parkerc1 At [2007-11-26 07:41:54] ----- >>> Case Opened By Parkerc1 On [2007-11-26 07:41:54]
 Laek Apparently From Tailshaft Seal, Vin Is After Production Change Listed In Tc001-06. The Driveshaft Is Dry. Tech Sts Very Minor Leak Only Found 1 Drop. Customer Opened Arbitration Request In Attempt To Have Vehicle Bought Back. ----- Meyerc At [2007-11-26 07:49:49] ----- >>> Case Opened By Meyerc On [2007-11-26 07:36:06] ----- Meyerc At [2007-11-26 07:50:56] -----
 Vehicle Towed To Dealership. Performed Active Test For Fuel Pump And There Was 0 Psi At The Fuel Line. Checked For Codes And Any Updates And There Was None Available. >>> Case Opened By Smithc07 On [2007-11-26 07:34:56]
 Cust States The Vehicle Have Tow In No Forward And Reverses. Atf Is Black And Metal Debris In The System. Atf Leak From Rear Of The Trans And Is 1/2 Qt Low. ----- Takedam At [2007-11-26 07:32:45] ----- >>> Case Opened By Takedam On [2007-11-26 07:32:45]
 Hesitation When Accelerating >>> Case Opened By Stettlr07 On [2007-11-26 07:29:35]
 03 Camry. ----- Meyerc At [2007-11-26 07:28:44] ----- >>> Case Opened By Meyerc On [2007-11-26 07:28:44] ----- Meyerc At [2007-11-26 07:33:02] -----
 B2 S2 Has Intermitant Open In A/F Circuit,Computer Controls Ground.No Open In Wires From A/F To Computer And Have Good Connection. A/F Sensor Was Replaced And Tested Ok At The Time.
 Cust States The Vehicle Have Mil On. Tech Duplicate Mil By Auto Test. ----- Takedam At [2007-11-26 07:21:31] ----- >>> Case Opened By Takedam On [2007-11-26 07:21:31] ----- Takedam At [2007-11-26 07:27:00] -----
 Vehicle Was Towed To Dealership. Performed Active Test For Fuel Pump And There Was 0 Psi At The Fuel Line. I Have Notice When A Cold Front Or Change In Weather Condition, We Start Having Problems With A Lot Of Fuel Pumps In Vehicles. >>> Case Opened By Smithc07 On [2007-11-26 07:18:54]
 Cust States The Vehicle Have Vibration 20 Mph To 30 Mph. Belt Squeak First Start Up. ----- Takedam At [2007-11-26 07:17:46] ----- >>> Case Opened By Takedam On [2007-11-26 07:17:46] Tech Confirmed Vibration On 4th 50mph To 60mph. But Tech Could Not Duplicate 20mph - 30 Mph. ----- Takedam At [2007-11-26 13:13:32] ----- Trans S/N 07dtj03778 Tech States The Fluid Level Is Correct ----- Stoverj At [2007-11-26 13:31:02] -----
 Mil, Check Vsc Warning Display, Master Warning Lamp ! , And Slip Indicator On. B1 A/F Sensor Was Replaced. Tech Sts Resistance Of Sensor And +B Not Checked. >>> Case Opened By Meyerc On [2007-11-26 07:15:03] ----- Meyerc At [2007-11-26 07:55:34] ----- Meyerc At [2007-11-26 07:56:16] -----

07 Tacoma - Mil On And C/S Is Not Shifting Out Of 3rd Gear. Tech Has Not Driven The Vehicle Yet. ----- Curtina At [2007-11-26 07:12:48] ----- >>> Case Opened By Curtina On [2007-11-26 07:12:48] Tech Is Not Able To Duplicate Any Condition. At 10k Miles The Customer Was In For Mil And Not Shifting Correctly. Tech States He Did Not Find Any Abnormal Debris In The Pan When Dropped. The Solenoid Is Checking Good At 4.9 Ohms When Cold. ----- Callback --- Parkerc1 At [2007-11-27 05:44:32] ----- Parkerc1 At [2007-11-27 05:44:32] ----- 07at204294 845-297-6709 Fax ----- Parkerc1 At [2007-11-27 06:05:03] ----- >>> Case Closed By Parkerc1 On [2007-11-27 06:06:01]

Send In The Recorded Test. ----- Parkerc1 At [2007-11-26 07:41:54] ----- Step 3 Have Hi Vac. Adv Tech To Verify Ccv Conditoin. May Not Open 100% At Step 3 And Did Close Step4 - 8. But Tech Keep Saying I Check More Than 100 Times. ----- Takedam At [2007-11-26 11:51:35] -----

Repalce Trailshaft Assy And Seal, Assure No Issues With Driveshaft. ----- Meyerc At [2007-11-26 07:54:23] -----
Get Fuel Sample, Monitor Fuel Pump Voltage At Time Of Active Test. Find Out Where Fiulled Up W/ Fuel From Customer. If Fuel Related Condition Is Not Warranty!! ----- Smithc07 At [2007-11-26 07:52:46] -----
Remove Trans Pan And Verify Atf & Trans Condition. If You See Metal Debris From Trans, Replace Trans Assy. ----- Takedam At [2007-11-26 07:34:27] -----
Has All The Latest Information For Tsb. ----- Stettlr07 At [2007-11-26 08:22:18] -----

Check Wiring. Check Pin Fits, Connectors Snapped In. Check Harness. ----- Meyerc At [2007-11-26 07:28:44] -----

Swap Gas Cap From Known Good Vehicle And Run Auto Test. If Come Back Same Code, Disconnect Colgate Hoes & Plug Evap To Find Out Leak From Evap Or Tank. ----- Takedam At [2007-11-26 07:27:00] -----

Get Fuel Sample, Monitor Fuel Pump Voltage At Time Of Active Test. Find Out Where Fiulled Up W/ Fuel From Customer. If Fuel Related Condition Is Not Warranty!! ----- Smithc07 At [2007-11-26 07:53:23] -----
Check Fluid Condition And Level According To Tsb. Obtain The Serial Number For The Transmission. Check Belt And Tensioner Condition. If It In The Spec, R&R Belt. ----- Takedam At [2007-11-26 07:17:46] ----- Obtain The Serial Number When You Callback Next Time. Possibly This Is Possibly Tc Shudder. ----- Takedam At [2007-11-26 13:13:32] ----- Advised Tech To Jump The Brake Switch And Retest If Condition Is Gone Repalce The Tc ----- Stoverj At [2007-11-26 13:31:02] -----

Check +B And Heater Circuit. Check Pin Fits At Ecm And Sensor. ----- Meyerc At [2007-11-26 07:58:31] ----- ----- Meyerc At [2007-11-26 08:01:40] -----

Adv To Test Drive Vehicle. Save Ffd And Take Snapshot If Drivability Is Different. Callback With Results And Repair Suggestions. ----- Curtina At [2007-11-26 07:16:03] ----- Fts Advised To Drop Pan And Check For Debris ----- Clinchr1 At [2007-11-26 09:06:00] ----- Obtain The Serial Number For The Transmission. ----- Parkerc1 At [2007-11-27 05:44:32] ----- ----- Parkerc1 At [2007-11-27 06:05:03] ----
----- Contact The Dpsm / Dsm For Preapproval Of Transmission And Torque Converter Replacement. Flush The Prewarmer/Cooler. Clear The Memory And Perform The Automatic Trans/Transaxle System Monitor Drive Pattern. ----- Parkerc1 At [2007-11-27 06:06:01] -----

Replaced Transmission ----- Parkerc1 At [2007-11-27 06:05:03] -----

TOYOTA	Craig Parker	Craig Parker	n	Macphee, Keith	David R. Mc George Toyota
TOYOTA	Michael Thygeson	Clayton Meyer	y	Thygeson, Michael	Right Toyota
TOYOTA	Luis Rodriguez	Carl Smith	y	Rodriguez, Luis	Champion Toy Corpus Chrst
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Jones, Ted	Pohanka Of Salisbury
TOYOTA	Nelson Lopes	Robert Stettler	y	Lopes, Nelson	Lipton Toyota
TOYOTA	Clayton Meyer	Clayton Meyer	n	Gibbons, John	Sunnyside Toyota
LEXUS	Jonathan Fiske		y	Fiske, Jonathan	Jm Lexus
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Wilson, Randall	Straatmann Toyota
TOYOTA	Luis Rodriguez	Carl Smith	y	Rodriguez, Luis	Champion Toy Corpus Chrst
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Seisn, Migel	Ira Toyota Of Manchester
LEXUS	Grant Baker	Clayton Meyer	y	Baker, Grant	Park Place Lexus
TOYOTA	Andy Curtin	Andy Curtin	n	Church, David	Dch Wappingers Falls Toy.

QAPowertrain

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QAPowertrain

QAPowertrain

QAPowertrain

576635 NORMAL

22434 NORMAL

332268 NORMAL

627316 NORMAL

182265 NORMAL

308328 NORMAL

51809 NORMAL

55946 NORMAL

332265 NORMAL

376356 NORMAL

651909 NORMAL

173670 NORMAL

TA073300061	Sienna	2005 5TDBA22C65S [REDACTED]	34949 P0712
TA073300058	Tacoma	2006 5TETX22N66Z [REDACTED]	34738 P043E,P043F,P0453,P2401,P2402,P2419
TA073300056	Matrix	2005 2T1KY32E55C [REDACTED]	0 P0171
TA073300055	Camry	2007 4T1BE46K97U [REDACTED]	4818
TA073300052	RAV4	2002 JTEGH20V126 [REDACTED]	82078
TA073300050	Corolla	2006 2T1BR30E66C [REDACTED]	41277 P0756
TA073300048	Corolla	2008 2T1BR32E08C [REDACTED]	3160 P0606,P0607
TA073300047	Tundra	2007 5TFBV54147X [REDACTED]	6090
TA073300046	Sienna	2007 5TDZK23C87S [REDACTED]	32000
TA073300044			0

31011 NYR	TMS	6	26-Nov-07	27-Nov-07	27-Nov-07
42242 GST	GST	0	26-Nov-07	01-JAN-0001	26-Nov-07
24071 KCY	TMS	3	26-Nov-07	01-JAN-0001	26-Nov-07
12151 CHI	TMS	1	26-Nov-07	26-Nov-07	26-Nov-07
28036 BOS	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07
41057 CIN	TMS	8	26-Nov-07	26-Nov-07	26-Nov-07
34122 CIN	TMS	8	26-Nov-07	01-JAN-0001	26-Nov-07
33021 KCY	TMS	8	26-Nov-07	26-Nov-07	26-Nov-07
35063 GST	GST	0	26-Nov-07	01-JAN-0001	26-Nov-07
37162 CAT	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07

CLOSED-FIXED	James Rosasco	24-Nov-07
OPEN	Carl Smith	26-Nov-07
OPEN	Clayton Meyer	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Craig Parker	26-Nov-07
CLOSED-TRAINING/INFO	Andy Curtin	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Craig Parker	26-Nov-07
OPEN	Craig Parker	26-Nov-07
CLOSED-FIXED	Craig Parker	26-Nov-07
OPEN	Steven Salik	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Craig Parker	26-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0712

Engine/Hybrid System Emission Control Charcoal Canister Abnormal Operation P043E,P043F,P0453,P2401,P2402,P2419

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0171

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0756

Engine/Hybrid System Engine Control ECU MIL/Warning Light ON P0606,P0607

Engine/Hybrid System Engine Mechanical Unknown Noise-Abnormal

Engine/Hybrid System Engine Mechanical Unknown Inoperative

INFO ONLY

Code Was In History, Customer States Was Driving For Over An Hour When Light Came On. I Ran The Vehicle On My Lift For Over An Hour And The Trans Fluid Temp Toped Out At 203 And Both Cooler Lines Were Hot. Tech Wiggled The Wiring And Found No Concerns. Trans Is Operating Normal At This Time. ----- Parkerc1 At [2007-11-26 07:28:27] ----- >>> Case Closed By Parkerc1 On [2007-11-26 07:28:27] Tech Coalback For Could Not Duplicate Over Heat Condition. ----- Takedam At [2007-11-26 11:08:40] ----- >>> Case Re-Opened By Takedam On [Mon Nov 26 11:08:40 Pst 2007] Tech Cant Attach Any Freeze Frame, The Code Had Already Made Its Way Into History By The Time I Got The Vehicle But The Customer Said He Was Driving To Pittsburg The First Time And To Boston The Second Time And That After He Shut Off The Vehicle,Let It Sit And Then Restarted It The Light Was Off. ----- Rosascj At [2007-11-26 14:03:36] ----- >>> Case Closed By Rosascj On [2007-11-27 09:59:55]

Performed Tsb Eg025-06 On 11/08/07 Codes Came Back On 11/22/07. Vehicle Is Not At Dealer Today. ----- Smithc07 At [2007-11-26 07:31:26] -- >>> Case Opened By Smithc07 On [2007-11-26 07:09:28]

Maf Was Repalced, Car Came Back With Same Dtc. ----- Meyerc At [2007-11-26 07:07:30] ----- >>> Case Opened By Meyerc On [2007-11-26 07:07:30]

Customer States Clunk On Right Side Of Vehcile When Down Shift Oi Slowing Or Stoping. Tech Is Reporting The Trans Has A Harsh Down Shift When Slowing Down. ----- Parkerc1 At [2007-11-26 07:05:54] ----- >>> Case Opened By Parkerc1 On [2007-11-26 07:05:54] >>> Case Closed By Parkerc1 On [2007-11-26 07:07:55]

02 Rav4 - Shifting Issue 2nd To 3rd. Also Neutrals Out At Times And Then Bangs Into Gear. Previous History, After Drain And Fill This Issue Started. Old Fluid Was Black. ----- Curtina At [2007-11-26 07:02:30] ----- >>> Case Opened By Curtina On [2007-11-26 07:02:30] >>> Case Closed By Curtina On [2007-11-26 07:04:50]

The Ecm Has Been Replaced Prior. ----- Parkerc1 At [2007-11-26 07:03:08] ----- >>> Case Closed By Parkerc1 On [2007-11-26 07:03:08]

Heated O2 Sensor Bank 1 Sensor 2, Not Less Than .2 Volts At -12.5% Inj Volume Also Have 2 Codes For Ecm Replacement. Heated O2 Sensor Bank 1 Sensor 2 At 1.01 Volts At 25%. Tech Does Not Have Ffd. ----- Parkerc1 At [2007-11-26 08:35:45] ----- >>> Case Opened By Parkerc1 On [2007-11-26 06:55:55]

The Tech Is Reporting The Engine Is Making A Slight Knock Noise When Cold. The Concern Is Only Present For 2 Minutes At The Most. No Noise When Warm. ----- Parkerc1 At [2007-11-26 06:55:42] ----- >>> Case Opened By Parkerc1 On [2007-11-26 06:55:42] >>> Case Closed By Parkerc1 On [2007-11-26 06:55:42]

Engine Made Noise Then Quit. Found Main Timing Chain Broken. Found Idler Gear Bolt Broken And Bolts To Chain Tensioner Broken. >>> Case Opened By Saliks On [2007-11-26 06:53:32]

The Customer Added Fluid To The Trans And The Tech Would Like To Know If It Should Be Flushed. The Customer Has Not Concerns. ----- Parkerc1 At [2007-11-26 06:50:11] ----- >>> Case Opened By Parkerc1 On [2007-11-26 06:50:11] >>> Case Closed By Parkerc1 On [2007-11-26 06:50:11]

Get Additional Info From The Customer And Permission To Drive. No Matches. ----- Parkerc1 At [2007-11-26 07:28:27] ----- Check Atf Temp Sensor Ressi From Ecu Side. ----- Takedam At [2007-11-26 11:08:40] ----- Fpe Contacted By Tech, Fpe Suggest Wiggle Test Of Transmission Harness Checking Reistance Between Sensor And Ecm And Attach Ff Data To Ta Case ----- Rosascj At [2007-11-26 12:04:12] ----- Fpe Found Three Other Cases Were Technicians Replaced Trans Harness ----- Rosascj At [2007-11-26 12:10:00] ----- I Ran The Warranty On The Three Other Vehicles And Even Though The Tas Cases Said They Replaced The Harness There Is No Part Number On The Warrant Claims. To Better Diagnose Which Harness I Would Suggest First Unplugging The Harness At The Trans And Measure The Resistance Between The Connector And Ecm Use Some Heat From A Heat Gun, Wiggle Test Ect And See If You Can Get The Resistance Up. If You Can Not Get To Act Up Drop The Pan Then Try Doing The Same Thing With Tranny Side. ----- Rosascj At [2007-11-26 14:03:36] ----- Once Vehicle Retunrs,Get With A Higher Trained Tech In Shop And Use Manual Method Of Evap Active Test, Record Each Value During All Steps. Look For Any Aftermarket Elect Acessories Tha May Be Installed In The Evap Related Circuits (Ask About Lo-Jack). ----- Smithc07 At [2007-11-26 07:31:26] -----

Verfiy Current Fuel Trims, Check Maf At Idle And 2500, Verify No Intake Leak As Per Tsb. ----- Meyerc At [2007-11-26 07:07:30] -----

Use The Part Listed In Tsb Tc010-06 To Repair The Vehicle. ----- Parkerc1 At [2007-11-26 07:07:55] -----

Adv To Follow Tc002-06 ----- Curtina At [2007-11-26 07:04:50] -----

Check Ecm Part Number. Check The Solanoid Ressistance From The Ecm Connector. ----- Parkerc1 At [2007-11-26 07:03:08] -----

Check All Tail Light Operations And Check Connector In The Left Rear Trunk. Check B1s2 Wiring. ----- Parkerc1 At [2007-11-26 08:35:45] -----

Compare To A Like Vehcile, May Be Normal. ----- Parkerc1 At [2007-11-26 06:55:42] -----

No Known Issues. Tech Will Tear Down For Inspection And Replace Parts As Needed ----- Saliks At [2007-11-26 07:05:38] -----

No. ----- Parkerc1 At [2007-11-26 06:50:11] -----

When The Sensor Got To 250 Degrees It Read 78 Ohms Acording To The Book The Code Sets At 302 Degrees Which Should Be 79 Ohms, Its Going To Need The Trans Harness ----- Rosascj At [2007-11-27 09:59:55] -----

Noraml Noise For Cold Operation. ----- Parkerc1 At [2007-11-26 06:55:42] -----

TOYOTA	Scott Carroll	Craig Parker	y	Carroll, Scott	Johnstons Toyota
TOYOTA	Jason Kuchera	Carl Smith	y	Berck, Michael	Classic Toyota Merc-Benz
TOYOTA	Clayton Meyer	Clayton Meyer	n	Pilmore, Bill	Reliable Toyota
TOYOTA	Craig Parker	Craig Parker	n	Vance, Rusty	Brian Bemis Toyota
TOYOTA	Andy Curtin	Andy Curtin	n	Hilton, Ian	Ira Toyota Of Manchester
TOYOTA	Craig Parker	Craig Parker	n	Snyder, William	John Roberts Toyota
TOYOTA	Ryan Spangler	Craig Parker	y	Spangler, Ryan	Toyota Of Boardman
TOYOTA	Craig Parker	Craig Parker	n	Hjermstad, Mark	Tim Corwin Toyota
TOYOTA	Brandon Young	Steven Salik	y	Young, Brandon	Fiesta Toyota
	Craig Parker	Craig Parker	n	Dull, Jason	Spitzer Toyota

QAPowertrain

Clutch & Transmission

Transmission Electronic Control Module

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

Circuit - Open / Short

311975 NORMAL

297200 NORMAL

NORMAL

6504 NORMAL

376308 NORMAL

81654 NORMAL

165212 NORMAL

248371 NORMAL

69043 NORMAL

NORMAL

TA073300042	Sienna	2007 5TDZK22C57S	[REDACTED]	10901
TA073300038	GS300	2006 JTHCH96SX60	[REDACTED]	25098 P0335
TA073300037	FJ Cruiser	2007 JTEBU11F970	[REDACTED]	0
TA073300031	Corolla	2005 2T1BR32EX5C	[REDACTED]	14137 P0441,P0455,P0456
TA073300029	LS460	2007 JTHBL46F375	[REDACTED]	14106 P0087
TA073300027				0
TA073300025	Tundra	2007 5TFSV54157X	[REDACTED]	3107
TA073300021	Tundra	2007 5TBDV58127S	[REDACTED]	444
TA073300020	Tacoma	2006 5TEUU42N86Z	[REDACTED]	16891 P2197
TA073300019	ES350	2007 JTHBJ46GX72	[REDACTED]	8378 P0746,P0796,P2714
TA073300017	4Runner	2005 JTEBT14R858	[REDACTED]	39506 P1441,P1444
TA073300013	IS250	2008 JTHBK262885	[REDACTED]	1209 P0051,P0158,P2197

42266 GST	GST	0	26-Nov-07 01-JAN-0001	26-Nov-07
62907 EAS	TMS	2	26-Nov-07 26-Nov-07	26-Nov-07
45085 CAT	TMS	8	26-Nov-07 01-JAN-0001	26-Nov-07
31158 NYR	TMS	6	26-Nov-07 26-Nov-07	26-Nov-07
62911 EAS	TMS	4	26-Nov-07 01-JAN-0001	26-Nov-07
34094 CIN	TMS	3	26-Nov-07 26-Nov-07	26-Nov-07
1077 SET	SET	0	26-Nov-07 01-JAN-0001	26-Nov-07
1066 SET	SET	0	26-Nov-07 26-Nov-07	26-Nov-07
45070 CAT	TMS	8	26-Nov-07 26-Nov-07	26-Nov-07
60602 EAS	TMS	2	26-Nov-07 01-JAN-0001	26-Nov-07
37176 CAT	TMS	9	26-Nov-07 26-Nov-07	26-Nov-07
60907 SOU	TMS	4	26-Nov-07 01-JAN-0001	26-Nov-07

OPEN	Carl Smith	21-Nov-07
CLOSED-TRAINING/INFO	Craig Parker	26-Nov-07
OPEN	Clayton Meyer	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Craig Parker	26-Nov-07
OPEN	Motonobu Takeda	26-Nov-07
CLOSED-TRAINING/INFO	Clayton Meyer	26-Nov-07
OPEN	Timothy Clevenger	23-Nov-07
CLOSED-NOT RELIABLE	Lewis Lower	26-Nov-07
CLOSED-FIXED	Craig Parker	26-Nov-07
OPEN	Clayton Meyer	26-Nov-07
CLOSED-WITHOUT RESOLUTION	Craig Parker	26-Nov-07
OPEN	Clayton Meyer	26-Nov-07

Engine/Hybrid System Engine Mechanical Unknown Engine Knock

INFO ONLY P0335

INFO ONLY Unknown Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0441,P0455,P0456

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0087

INFO ONLY

Engine/Hybrid System Engine Mechanical Unknown Temperature Concern
Drivetrain Automatic Transmission/Transaxle Shift Function Comfort/feel

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2197

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0746,P0796,P2714

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P1441,P1444

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0051,P0158,P2197

When Cold Sounds Like A Diesel, Lots Of Timing Chain Type Noise. We Have Changed The Oil With A Factory Filter Oil Cap Shows 5w 30 It Helped But Still There When Cold Noise Is Excessive By Anyones Standerds And Is Way Louder Than One Off The Lot .Sound Will Last For About 20 Minutes On Cold Start Up, Sound Is Louder On The Rear Bank. ----- Smithc07 At [2007-11-26 07:12:28] ----- >>> Case Opened By Smithc07 On [2007-11-26 06:47:02]

Tech Is Trying To Get The Crank Sensor And Can Not Find It In The Parts System. ----- Parkerc1 At [2007-11-26 06:42:04] ----- >>> Case Opened By Parkerc1 On [2007-11-26 06:42:04] >>> Case Closed By Parkerc1 On [2007-11-26 06:42:04]

07 Fj Car Not Currently At The Dealer. Car Has A Noise, Not Sure Of Source. Tech Thinks Maybe From Heater Box Area. Do No Hear It Driving, And Seems Intermittant. Auto Trans. Occurs In Neutral And While In Drive. Tech Not Sure But Thinks It Did Not Change When Revved Engine. Cannot Hear Under The Hood. ----- Meyerc At [2007-11-26 06:37:08] ----- >>> Case Opened By Meyerc On [2007-11-26 06:37:08] ----- Meyerc At [2007-11-26 06:39:49] -----

The Canister Has Been Replaced On The First Repair. During The Auto Test The P0441 And P0455 ----- Parkerc1 At [2007-11-26 06:30:00] ----- >>> Case Opened By Parkerc1 On [2007-11-26 06:30:00] >>> Case Closed By Parkerc1 On [2007-11-26 06:32:14]

Tech Is Reporting The Voltage On The Ffd Is 13.6 Volts. Tech Is Reporting The Engine Smells Of Fuel. ----- Parkerc1 At [2007-11-26 06:24:32] ----- >>> Case Opened By Parkerc1 On [2007-11-26 06:24:32] Tech Swaped Inj Driver, Mil Not Comeback But Confirmed Misfire And Fuel Smell. ----- Takedam At [2007-11-26 13:59:27] -----

Trying To Do 60i For Highlander Cannot Download Cal File. Gives Error When Tries To Save And Cal Update Wizard Will Not Load. ----- Meyerc At [2007-11-26 06:17:21] ----- >>> Case Opened By Meyerc On [2007-11-26 06:17:21] >>> Case Closed By Meyerc On [2007-11-26 06:17:21]

Vehicle Over Heated (Pressure In Coolant System) Possible Blown Headgasket >>> Case Opened By Clevent2 On [2007-11-26 06:11:53] Transmission Shudders When Shifting >>> Case Closed By Lowerl07 On [2007-11-26 07:16:00]

A/F Control Active Test At -12.5 B1s1-3.87 B2s1-4.67 B1s2-0.05 B2s2-0.05 At +25 B1s1-1.86 B2s1-0.89 B1s2-0.89 B2s2-0.89 ----- Parkerc1 At [2007-11-26 06:01:08] ----- >>> Case Opened By Parkerc1 On [2007-11-26 06:01:08] >>> Case Closed By Parkerc1 On [2007-11-26 06:04:37] Customer Sts Pulling From Parking Lot Heard A Clunk And Mil Came On. Tech Sts Slammed Into Gear From First To Second Gear. Then Started Shifting Normally. Fluid Has Not Been Inspected Yet. ----- Meyerc At [2007-11-26 05:59:05] ----- >>> Case Opened By Meyerc On [2007-11-26 05:59:05]

The Vehcile Is Not At The Dealer. Tech Is Reporting The Pressure Does Not Change Whether The Vsv'S Are Open Or Closed. Tech Also Note That Power And Ground Is Allways At The Vsv. The Also Reports The When Power And Grouning The Solanoids That They Work Fine. ----- Parkerc1 At [2007-11-26 05:52:29] ----- >>> Case Opened By Parkerc1 On [2007-11-26 05:52:29] ----- Parkerc1 At [2007-11-26 06:17:54] ----- --- >>> Case Closed By Parkerc1 On [2007-11-26 06:17:54]

No Testing Done. Sensor Stuck At 3.29v. ----- Meyerc At [2007-11-26 05:51:28] ----- >>> Case Opened By Meyerc On [2007-11-26 05:47:56] ----- Meyerc At [2007-11-26 05:53:48] -----

Get Sound Recording And Try To Isolate To Source Of Rattle Sound. ----- Smithc07 At [2007-11-26 07:12:28] -----

Call Parts Tech. ----- Parkerc1 At [2007-11-26 06:42:04] -----

Verify Condition When Vehicle Comes In, A/C On Or Off. Put On A Lift And See If Can Hear It. ----- Meyerc At [2007-11-26 06:41:27] -----

Check For Purge Flow All The Time, See Tsb Eg041-07 ----- Parkerc1 At [2007-11-26 06:32:14] -----

Check For Raw Fuel Near The Runners. Clear The Code And See If It Comes Back. Perform The Pressure Checks. ----- Parkerc1 At [2007-11-26 06:24:32] ----- Verify Fuel Smell. ----- Takedam At [2007-11-26 13:59:27] -----

Verify Current With Certifications, Also Assure Cal Update Wizard Is Current. Can Also Call 877 DI Daily. ----- Meyerc At [2007-11-26 06:17:21] --

Tech Is Going To Remove The Engine And Disassemble It To Determine The Extent To Which The Failure Has Occured. This Will Determine The Needed Repair (Possible Head Gasket/Head/Short Block, Etc...???) Actual Technician Working On The Vehicle Is David Mcnider -----
Clevent2 At [2007-11-26 07:46:01] -----

Replace Torque Converter. ----- Lowerl07 At [2007-11-26 07:16:00] -----

Check The Heater Triger At The Ecm. If Good Replace The Sensor. ----- Parkerc1 At [2007-11-26 06:04:37] -----

Verfiy Fluid Level Proper. Provide Serial Number Of Tranmission. Contact Region Get Preapproval To Replace Trans And Tc. ----- Meyerc At [2007-11-26 06:00:01] ----- Meyerc At [2007-11-26 06:00:57] -----

Check The Voltage At The Ecm For The Trigers While Turning Them On And Off. ----- Parkerc1 At [2007-11-26 06:17:54] -----

Check For B+ At Sensor While Backprobed And Car Running. Verfiy Voltage At Ha2a. Do Cross Check Of Sensor As Per Rm. ----- Meyerc At [2007-11-26 05:53:48] ----- Meyerc At [2007-11-26 05:56:05] -----

Replaced The A/F Sensor. ----- Parkerc1 At [2007-11-26 06:04:37] -----

TOYOTA	Riff Hall	Carl Smith	y	Hall, Riff	Durant Toyota
LEXUS	Craig Parker	Craig Parker	n	Ghandour, Hatem	Tri-County Lexus
TOYOTA	Clayton Meyer	Clayton Meyer	n	Pruitt, John	Berglund Oak Ridge Toyota
TOYOTA	Craig Parker	Craig Parker	n	Valenzuela, Dan	Dch Wappingers Falls Toy.
LEXUS	Craig Parker	Craig Parker	n	Grau, James	Lexus Of Bridgewater
	Clayton Meyer	Clayton Meyer	n	Kocuba, Gregory	Sunnyside Toyota
TOYOTA	James Tillmaniii	Timothy Clevenger	y	Tillmaniii, James	Springhill Toyota
TOYOTA	Charlie Allred	Lewis Lower	y	Allred, Charlie	Tuscaloosa Toyota
TOYOTA	Craig Parker	Craig Parker	n	Vile, David	Steven Toyota
LEXUS	Clayton Meyer	Clayton Meyer	n	Cattanach, Donald	Hoffman Lexus
TOYOTA	Craig Parker	Craig Parker	n	Linko, Gregory	Toyota Of Scranton
LEXUS	Michael Sullivan	Clayton Meyer	y	Sullivan, Michael	Lexus Of Jacksonville

QAPowertrain

QAPowertrain

TAS Exceptions

Tech called the wrong Call Center

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

TAS Exceptions

Tech called with a Scan Tool / TIS question

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

TAS Exceptions

Tech did not attempt to perform any diagnosis before calling

123633 NORMAL

79087 NORMAL

NORMAL

173587 NORMAL

415759 NORMAL

NORMAL

175508 NORMAL

321698 NORMAL

190529 NORMAL

90255 NORMAL

233790 NORMAL

98372 NORMAL

TA073300012	Camry	1994 4T1GK12C2RU	[REDACTED]	200000
TA073300011	Tundra	2007 5TFRV54167X	[REDACTED]	9724
TA073300009				0
TA073300007	Corolla	2006 2T1BR32E36C	[REDACTED]	24973 P2610
TA073300004	FJ Cruiser	2007 JTEBU11FX70	[REDACTED]	31828
TA073300002	ES350	2007 JTHBJ46G372	[REDACTED]	15683
TA073300001	Camry	2007 4T1BK46K77U	[REDACTED]	680 P505

19052 CAT	TMS	3	26-Nov-07	26-Nov-07	26-Nov-07
32114 SET	SET	0	26-Nov-07 01-JAN-0001		27-Nov-07
19059 CAT	TMS	3	26-Nov-07	26-Nov-07	26-Nov-07
34093 CIN	TMS	3	26-Nov-07 01-JAN-0001		26-Nov-07
29048 NYR	TMS	5	26-Nov-07 01-JAN-0001		26-Nov-07
63203 SOU	TMS	5	26-Nov-07 01-JAN-0001		26-Nov-07
9096 SET	SET	0	26-Nov-07	26-Nov-07	26-Nov-07

CLOSED-TRAINING/INFO	Clayton Meyer	26-Nov-07
OPEN	Timothy Clevenger	26-Nov-07
CLOSED-TRAINING/INFO	Clayton Meyer	26-Nov-07
OPEN	Clayton Meyer	26-Nov-07
OPEN	Clayton Meyer	26-Nov-07
OPEN	Clayton Meyer	20-Nov-07
CLOSED-NOT RELIABLE	Timothy Clevenger	23-Nov-07

Engine/Hybrid System Engine Mechanical Unknown Noise-Abnormal

Drivetrain Axle/Differential Unknown Engine Knock

Engine/Hybrid System Lubrication Oil Leak

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2610

Drivetrain Transfer/4wd/Awd Fluid Leak

Engine/Hybrid System Engine Mechanical Unknown Vibration

Engine/Hybrid System Engine Control Driveability Unspecified P505

Customer Sts Tapping Noise, Increases As Engine Rpm Increases. Tech Sts Cannot Hear At Idle. Can Hear At 3500 To 3000 Rpm. Can Hear Near Scissors Gears. Timing Belt Done 15000 Miles Ago. Pulled Valve Cover Off And Intake Cam Out. Valve Clearances Checked. Tech Was Examining Camshaft Gear And Has Strange Wear Pattern. Tech Also Inspected Mains And Other Parts. ----- Meyerc At [2007-11-26 05:46:43] -----
>>> Case Opened By Meyerc On [2007-11-26 05:46:43] ----- Meyerc At [2007-11-26 05:49:10] ----- >>> Case Closed By Meyerc On [2007-11-26 05:49:53]

There Is A Knocking Noise Coming From Vehicle When At Idle Speed You Put Truck In Gear With Foot On Brake. The Only Time Noticed Is Idle With Foot On Brake. >>> Case Opened By Clevent2 On [2007-11-26 05:45:35]
03 4runner. Oil In Coolant. No Coolant In Crankcase. Pressure Tested, But Cannot Find Source. Holds Pressure. Transmisison Fluid Is Ok. ----- Meyerc At [2007-11-26 05:41:54] ----- >>> Case Opened By Meyerc On [2007-11-26 05:41:54] >>> Case Closed By Meyerc On [2007-11-26 05:41:54]

Can Manual Test Evap, Cant Run Auto Test >>> Case Opened By Meyerc On [2007-11-26 05:26:39]

Transfer Case Leaking At Input Shaft Seal Area. Seal Was Replaced At 28646 Miles,10/10/2007. Also Was Previous Case. Transmisson Is At Proper Level. ----- Meyerc At [2007-11-26 06:25:47] ----- >>> Case Opened By Meyerc On [2007-11-26 04:54:03] ----- Meyerc At [2007-11-26 06:30:15] -----

Customer States Excessive Vibration Noted With Vehicle Stopped In Gear. Felt In Steering Wheel. Car Is Not Currently At The Dealer. ----- Meyerc At [2007-11-26 07:00:51] ----- >>> Case Opened By Meyerc On [2007-11-26 04:36:48] ----- Meyerc At [2007-11-26 07:01:12] -----

Po505 Idle System Malfunction Lighthouse Toyota Already Replced Ecm,Throttle Body ,Intake Hose.All Values Look Ok Fueltrim,Trottle Pos,Load, Idle .Could Not Find Open Ore Short In Harnees. Any Sugg???? ----- Clevent2 At [2007-11-26 08:09:10] ----- >>> Case Closed By Clevent2 On [2007-11-26 08:09:10]

If Unusual Wear Pattern Or Damage To Gear Replace It, Assure Not Engine Carboned. ----- Meyerc At [2007-11-26 05:47:58] -----
Tech Will Check Tightness Of Torque Converter Bolts And/Or The Integrity Of The Flywheel. If Nothing Unusual Found, Tech Will Remove The Engine
Oil Pan To Inspect For Any Bearing Debris Present. ----- Clevent2 At [2007-11-27 08:38:59] -----

Verfiy Oil Cooler Not Leaking. May Do Leakdown Test In Cylinders. ----- Meyerc At [2007-11-26 05:41:54] -----
Verify Ground At Cyl Ok. Replace Ecm. ----- Meyerc At [2007-11-26 06:34:50] -----
Verify Not Leaking From Transmission To Transfer, Verify No Contamination Of Either Fluid. Teardown And Inspect Transfer Case. Don'T Just
Repalace Seal, Fiond Source Of Leak Or Excessive Clearance Or Play In The Transfer Case Or Input Shaft. Look For Sign Of Where The Seal Rides,
Should Be Narrow Line Where Seal Touches, Not Wide. ----- Meyerc At [2007-11-26 06:31:25] ----- Meyerc At [2007-11-26
06:32:43] -----

Assure No A/C Issue, Pull Accy Drive Belt And See If Any Difference. If Suspect Active Mount Can Swap With Known Good Mount. Clean Inside Of
Throttle Body. Verfiy Normal Data List. ----- Meyerc At [2007-11-26 07:03:46] -----
Tech Is To Reset The Ecm Learned Memory And Also Will Disconnect The Battery Cables And Hook Them Together For 1 Minute (To Deplete Any
Remaining Voltage Left In The Circuit); Tech Will Drive The Vehicle To See If The Condition Returns; If It Does, Tech Will Replace The Throttle Body. -
----- Clevent2 At [2007-11-26 08:09:10] -----

TOYOTA	Clayton Meyer	Clayton Meyer	n	Redden, Harold	Fitzgerald'S Lakeforest
TOYOTA	Derrick Herring	Timothy Clevenger	y	Herring, Derrick	Go Toyota
TOYOTA	Clayton Meyer Daniel Medved	Clayton Meyer Clayton Meyer	n y	Hamilton, David Medved, Daniel	Toyota Of So. Maryland Classic Toyota
TOYOTA	Ronald Hill	Clayton Meyer	y	Hill, Ronald	Cherry Hill Toyota
LEXUS	Dave Murray	Clayton Meyer	y	Murray, Dave	Johnson Lexus Of Raleigh
TOYOTA	Markus Ruff	Timothy Clevenger	y	Ruff, Markus	Arlington Toyota, Inc.

QAPowertrain

QAPowertrain

QAPowertrain

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QAPowertrain

QAPowertrain

QAPowertrain

NORMAL

68059 NORMAL

NORMAL

759668 NORMAL

220305 NORMAL

378330 NORMAL

319484 NORMAL

CASE NUMBER	MODEL	YEAR	VIN	REPAIR MILEAGE	DTC CODE	DEALER CODE
TA073300431	Tundra	2002	5TBRT34112S [REDACTED]	63312	P0440	4169
TA073300425	Yaris	2007	JTDBT923871 [REDACTED]	11078		21067
TA073300424				0		4109
TA073300422	Tundra	2006	5TBET34186S [REDACTED]	7089		27022
TA073300409	Matrix	2006	2T1KR32E76C [REDACTED]	20388	P0741	4136
TA073300403	LS460	2007	JTHBL46F075 [REDACTED]	3071	P0300,P0301,P0307	61209
TA073300397				0	P0420	12141
TA073300383	RX350	2007	2T2HK31U07C [REDACTED]	16964	P0015	62005
TA073300356	Tundra	2007	5TBBT54177S [REDACTED]	27902		42182
TA073300342	Camry	2001	JT2BF22K510 [REDACTED]	0	P0446	4317
TA073300336				0		4077
TA073300323	tC	2008	JTKDE167080 [REDACTED]	2243		12152

REGION/AREA	SOURCE REGION	DISTRIC	SUBMITTED DATE	CLOSED DATE	MODIFIED DATE	STATUS
SFR	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07	CLOSED-TRAINING/INFO
CIN	TMS	7	26-Nov-07	26-Nov-07	26-Nov-07	CLOSED-WITHOUT RESOLUTION
LOS	TMS	5	26-Nov-07	26-Nov-07	26-Nov-07	CLOSED-WITHOUT RESOLUTION
DEN	DEN	3	26-Nov-07	26-Nov-07	26-Nov-07	CLOSED-WITHOUT RESOLUTION
LOS	TMS	5	26-Nov-07	26-Nov-07	26-Nov-07	CLOSED-FIXED
CEN	TMS	1	26-Nov-07	26-Nov-07	26-Nov-07	CLOSED-WITHOUT RESOLUTION
CHI	TMS	2	26-Nov-07	26-Nov-07	26-Nov-07	CLOSED-TRAINING/INFO
EAS	TMS	1	26-Nov-07	26-Nov-07	26-Nov-07	CLOSED-WITHOUT RESOLUTION
GST	GST	0	26-Nov-07	26-Nov-07	26-Nov-07	CLOSED-WITHOUT RESOLUTION
SFR	TMS	2	26-Nov-07	26-Nov-07	26-Nov-07	CLOSED-FIXED
SFR	TMS	3	26-Nov-07	26-Nov-07	26-Nov-07	CLOSED-WITHOUT RESOLUTION
CHI	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07	CLOSED-FIXED

OWNER	REPAIR DATE
John Stover	26-Nov-07
Motonobu Takeda	26-Nov-07
Craig Parker	26-Nov-07
Brian Maloney	26-Nov-07
John Stover	26-Nov-07
Craig Parker	26-Nov-07
John Stover	26-Nov-07
Craig Parker	26-Nov-07
Carl Smith	26-Nov-07
Craig Parker	26-Nov-07
Craig Parker	26-Nov-07
John Stover	26-Nov-07

TITLE

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0440

Drivetrain Automatic Transmission/Transaxle Unknown Abnormal Operation

INFO ONLY

Engine/Hybrid System Engine Control Driveability Surge

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0741

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0300,P0301,P0307

INFO ONLY P0420

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0015

Drivetrain Axle/Differential Unknown Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0446

INFO ONLY

Drivetrain Manual Transmission/Transaxle Unknown Abnormal Operation

CASE CONDITION

Tech Wants To Know If Eg001-03 Applies >>> Case Opened By Stoverj On [2007-11-26 14:47:19] ----- Stoverj At [2007-11-26 14:53:07] -----
 ----- >>> Case Closed By Stoverj On [2007-11-26 14:53:07]

Cust States The Vehicle Have Intermittent Wont Shift 2 To 3. ----- Takedam At [2007-11-26 14:34:01] ----- >>> Case Opened By
 Takedam On [2007-11-26 14:34:01] >>> Case Closed By Takedam On [2007-11-26 14:36:20]

Tech Is Asking For John ----- Parkerc1 At [2007-11-26 14:33:15] ----- >>> Case Opened By Parkerc1 On [2007-11-26 14:33:15] >>> Case
 Closed By Parkerc1 On [2007-11-26 14:33:15]

The Customer Is Saying The Engine Has A Rough And Surges. The Car Is Not At The Dealer. Tech Is Just Asking Case Number. ----- Parkerc1
 At [2007-11-26 14:30:13] ----- >>> Case Opened By Parkerc1 On [2007-11-26 14:30:13] >>> Case Closed By Parkerc1 On [2007-11-26
 14:31:02]

Tech States Confirmed Torque Converter Clutch Operation With Active Test, Valve Body And Torque Converter Has Already Been Replaced On
 Previous Repair Tech States The Ecm Was Reaplced Just Before The P0741 Came Up For A No Start ----- Stoverj At [2007-11-26 14:14:53] ----
 ----- >>> Case Opened By Stoverj On [2007-11-26 14:06:39] Ecm P/N 89661-02k21 Trans S/N 05kzt18707 ----- Callback --- Stoverj At [2007-11-
 26 14:45:22] ----- Stoverj At [2007-11-26 14:45:22] ----- >>> Case Closed By Stoverj On [2007-11-26 15:55:16]

The Vehcile Is Not At The Dealer. ----- Parkerc1 At [2007-11-26 14:01:58] ----- >>> Case Closed By Parkerc1 On [2007-11-26 14:01:58]
 02 Camry Tech Performing Eg024-04 And The Scantool Came Up With Ans Error And Now There Is No Communication And No Start Tech Had The
 Charger On The Battery ----- Stoverj At [2007-11-26 13:48:15] ----- >>> Case Opened By Stoverj On [2007-11-26 13:48:15] -----
 Stoverj At [2007-11-26 13:49:27] ----- >>> Case Closed By Stoverj On [2007-11-26 13:49:27]

----- Parkerc1 At [2007-11-26 13:29:48] ----- >>> Case Closed By Parkerc1 On [2007-11-26 13:29:48]

Customer States Noise (Whine Noise) Coming From Rear End Of Vehicle. Under Load The Noise Is Presentwhen Decleerating The Noise Goes Away.
 Vehicle Is Not At Dealer Now. ----- Smithc07 At [2007-11-26 14:47:34] ----- >>> Case Opened By Smithc07 On [2007-11-26 13:00:22]
 >>> Case Closed By Smithc07 On [2007-11-26 14:58:50]

Eg010-01 The Vehcile Has 89666-32210 ----- Parkerc1 At [2007-11-26 12:44:32] ----- >>> Case Opened By Parkerc1 On [2007-11-26
 12:44:32] >>> Case Closed By Parkerc1 On [2007-11-26 12:48:33]

2005 Tundra. Air Inject Code Closed. ----- Parkerc1 At [2007-11-26 12:39:00] ----- >>> Case Opened By Parkerc1 On [2007-11-26
 12:39:00] >>> Case Closed By Parkerc1 On [2007-11-26 12:39:11]

Customer States Grinds Shifting In To 3rd Gear At Any Speed Tech States The Trans Grinds Going Into And Out Of Third Gear ----- Stoverj At
 [2007-11-26 12:38:03] ----- >>> Case Opened By Stoverj On [2007-11-26 12:20:10] Tech Drained The Fluid And There Is Metal Particles In The
 Oil Trans S/N K27193 ----- Stoverj At [2007-11-26 12:52:19] ----- >>> Case Closed By Stoverj On [2007-11-26 12:52:19]

SUGGESTION

No It Does Not ----- Stoverj At [2007-11-26 14:53:07] -----

Advised Tech To No Known Issues, Duplicate Cust Sts To Pointed Out Problem Area. ----- Takedam At [2007-11-26 14:36:20] -----

Tr4ansfer. ----- Parkerc1 At [2007-11-26 14:33:15] -----

Gave Case. ----- Parkerc1 At [2007-11-26 14:30:13] ----- ----- Parkerc1 At [2007-11-26 14:31:02] ----- Fts Spoke With Sm
At Dealer. Informed To Have Vehicle Available For Fts Inspection On 12-13-07. ----- Maloneb1 At [2007-11-26 17:24:04] -----

Advised Tech To Get The Ecm P/N Get The Trans Serial Nubmer ----- Stoverj At [2007-11-26 14:14:53] ----- Advised Tech To Confrim
With Parts, Should Have A 02k41 Or 31 ----- Stoverj At [2007-11-26 14:45:22] -----

Send In The Ffd. Cranking Compression Through Scanner. ----- Parkerc1 At [2007-11-26 14:01:58] -----

Advised Tech To Replace The Ecm ----- Stoverj At [2007-11-26 13:49:27] -----

Active Test The System And Check For The Actuator Sticking. Remove The Ocv And Inspect The Valve. Inspect The Ocv Screen For Debris. Swap The
Ocv?S With The Other Bank And Retest. ----- Parkerc1 At [2007-11-26 13:29:48] -----

Get Vehicle Back In.Compare To Another Same Equiped Vehicle,If More Than Kgu Isolate To The Rear Diff Or Not, Use Chassis Ears For Source Id. ---
----- Smithc07 At [2007-11-26 14:47:34] -----

Tsb Eg010-01 For Mil On P0446 Caused By Ecm Logic Error Only Lists Nap Sourced Ecm As Proper Part Numbers For Old Part Numbers A Very
Small Number Of Japan Sourced Ecm Were Used In 2001 Camrys Which Can Cause This False Mil On P/N 89666-33211 Is Japan Sourced Ecm P/N
That Has Incorrect Ecm Logic (Same As P/N 89666-06180 Or 89666-06181) Repair: Replace Ecm P/N 89666-33211 With 89666-06182 To Repair
These Vehicles ***89666-06182 ----- Parkerc1 At [2007-11-26 12:48:33] -----

Check For Signa Of Rodent. ----- Parkerc1 At [2007-11-26 12:39:00] -----

Advised Tech To Check Teh Trans Fluid Level And Condition Get The Trans Serail Nubmer ----- Stoverj At [2007-11-26 12:38:03] -----
Pm Gary Helvic Fax 309 344 1846 ----- Stoverj At [2007-11-26 12:52:19] -----

REPAIR

Tech Could Not Duplicet This Condition. ----- Takedam At [2007-11-26 14:36:20] -----

Tech To Order The Correct Ecm ----- Stoverj At [2007-11-26 15:55:16] -----

Case Closure Request Not Able To Get Customer Back To Service Shop At This Time. ----- Smithc07 At [2007-11-26 14:58:50] -----

Replace The Ecm See Tc Tc600012750 ----- Parkerc1 At [2007-11-26 12:48:33] -----

Tech To Repalce The Trans ----- Stoverj At [2007-11-26 12:52:19] -----

DIVISION NAME	CREATOR NAME	ORIGINAL OWNER	DEALER TECH INITIATED	DEALER TECH NAME	DEALER NAME
TOYOTA	John Stover	John Stover	n	Woolever, John	Tracy Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Peterson, Burt	Spartan Toyota
	Craig Parker	Craig Parker	n	Carrasco, Victor	Toyota Of Glendora
TOYOTA	Craig Parker	Craig Parker	n	Kentch, Ryan	Centennial Toy. And Scion
TOYOTA	Mariano Rubio	John Stover	y	Rubio, Mariano	Longo Toyota
LEXUS	Craig Parker	Craig Parker	n	Sullivan, Scott	Lexus Of Rockford
	John Stover	John Stover	n	Bristle, Glen	Elgin Toyota
LEXUS	David Macrae	Craig Parker	y	Macrae, David	Ira Lexus
TOYOTA	Randy Heier	Carl Smith	y	Heier, Randy	Kinsel Toyota, Inc
TOYOTA	Craig Parker	Craig Parker	n	Alfaro, Edwin	Downtown Toyota
	Craig Parker	Craig Parker	n	Giordano, Joseph	Folsom Lake Toyota
SCION	Cortland Chambers	John Stover	y	Chambers, Cortland	Galesburg Toyota

QA DEPARTMENT NAME	CAUSE COMPONENT DESC	CAUSE SUB COMP DESC
QAPowertrain		
QAPowertrain	TAS Exceptions	Reading a currently available TSB would have prevented the call
QAPowertrain		

CAUSE CONDITION DESC

REPAIR ORDER NUM TA CASE PRIORITY

Other / No Applicable Cause

77320 NORMAL

625946 NORMAL

NORMAL

NORMAL

13562 NORMAL

125075 NORMAL

NORMAL

140811 NORMAL

6212868 NORMAL

NORMAL

NORMAL

121579 NORMAL

TA073300309	Avalon	2005 4T1BK36B15U [REDACTED]	58023	48039
TA073300302	xB	2005 JTLKT334954 [REDACTED]	35666 P0012	12077
TA073300284	Tundra	2007 5TBBT54157S [REDACTED]	3000	38019
TA073300283	4Runner	2007 JTEBU14R470 [REDACTED]	12289	13044
TA073300279	Matrix	2008 2T1KR30E88C [REDACTED]	1440	22041
TA073300275	Corolla	2006 2T1BR32E76C [REDACTED]	19607 P0353	16006
TA073300271	Tacoma	2007 5TELU42N77Z [REDACTED]	11060	36085
TA073300268	Camry	2002 4T1BF32K12U [REDACTED]	59500 P0420,P1566	26012
TA073300258	RX350	2007 2T2HK31U27C [REDACTED]	12500 P2195	62802
TA073300257			0	40017
TA073300242	Tacoma	2006 5TEPX42N46Z [REDACTED]	29810	48032
TA073300240	Highlander	2008 JTEES42A482 [REDACTED]	2567 P0138,P2195	20113

CHI	TMS	7	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
CHI	TMS	1	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
BOS	TMS	3	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
CHI	TMS	3	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
CHI	TMS	9	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
CIN	TMS	7	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
PTL	TMS	5	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO
KCY	TMS	5	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
EAS	TMS	1	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO
KCY	TMS	8	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO
CHI	TMS	7	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
BOS	TMS	2	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED

Tom Steger 26-Nov-07

Tom Steger 26-Nov-07

Craig Parker 26-Nov-07

Craig Parker 26-Nov-07

Tom Steger 26-Nov-07

Tom Steger 26-Nov-07

John Stover 26-Nov-07

Motonobu Takeda 26-Nov-07

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0012

Engine/Hybrid System Engine Control Driveability Stalls/Quits

Drivetrain Automatic Transmission/Transaxle Shift Function Vibration

Engine/Hybrid System Engine Mechanical Fluid Leak

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0353

Engine/Hybrid System Engine Control Driveability Abnormal Operation

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0420,P1566

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2195

INFO ONLY

Drivetrain Axle/Differential Unknown Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light - VSC MIL/Warning Light ON P0138,P2195

Tech Was Performing Tsb For Shift Enhancement- One Of The Vsvs Was Diffeernt- - Tech Noted That Bracket That Bolts To Head Was Different- For Vsv- (Tsb Doesnot List New Hose) Tech Noted That E Swapped Out Bucket From Tsb Part With Old Part) After Performing Tsb - Tech Did Not Refresh Ecm Memory And Transmisison Has Flare After Performing Tsb Replash ----- Stegert At [2007-11-26 12:01:02] ----- >>> Case Opened By Stegert On [2007-11-26 12:01:02] >>> Case Closed By Stegert On [2007-11-26 12:01:02]

Tech Confirmed That Active Test Stalled Car- ----- Stegert At [2007-11-26 11:55:22] ----- >>> Case Opened By Stegert On [2007-11-26 11:55:22] >>> Case Closed By Stegert On [2007-11-26 11:55:22]

Tech Also Sts That According To Customer The Vehicle Stalled Twice When Vehicle Was Placed Into Drive. Only When Starting. ----- Parkerc1 At [2007-11-26 11:36:12] ----- >>> Case Opened By Parkerc1 On [2007-11-26 11:36:12] >>> Case Closed By Parkerc1 On [2007-11-26 11:36:38]

After Shifting Into Fourth Gear, And After Shifting Into Fifth Gear Between 1100 And 1200 Rpm Vibration Occurs. After Vibration Occurs While In Fifth Gear Torque Converter Goes Into Lock-Up. The Undercarrieg Is Clean. ----- Parkerc1 At [2007-11-26 11:45:09] ----- >>> Case Opened By Parkerc1 On [2007-11-26 11:36:08] The Fluid Is Full. The Serial Number Is 06mt411424. The File Is Showing Flex Lock On. ----- Parkerc1 At [2007-11-26 13:49:43] ----- >>> Case Closed By Parkerc1 On [2007-11-26 13:49:43]

Tech Noted Engine Oil Leak Between Back Of Engine And Manual Transmisison- Tech Has Split Engine And Transmission Because Of Heavy Oil Leak- Tech Noted Oil Everywhere- Tech Noted That Flywheel Bolt Lesked Oil When Removed (Lower Bolt) Tech Noted Pool Of Oil Came Out Of - ----- Stegert At [2007-11-26 11:32:13] ----- >>> Case Opened By Stegert On [2007-11-26 11:32:13] >>> Case Closed By Stegert On [2007-11-26 11:32:13]

Tech Having Trouble Getting Info On This Dtc- Tech Noted No Misfire Yet- ----- Stegert At [2007-11-26 11:26:00] ----- >>> Case Opened By Stegert On [2007-11-26 11:26:00] >>> Case Closed By Stegert On [2007-11-26 11:26:36]

Customer States The Rpm's Are Too High When Shifting Gears Tech States If You Keep The Clutch Depressed Inbetween Shifts For An Extended Period Of Time The Engine Rpm's Hold For About 1 Second Then Drop Down Tech Has Been Able To Duplicate On A New Vehicle >>> Case Opened By Stoverj On [2007-11-26 11:21:43] ----- Stoverj At [2007-11-26 11:26:29] ----- >>> Case Closed By Stoverj On [2007-11-26 11:26:29] Tech Calling To Get Info On The P1566, Tech Has Never Seen This Code ----- Stoverj At [2007-11-26 11:30:59] ----- >>> Case Closed By Stoverj On [2007-11-26 11:30:59]

Tech Calling Fro Known Issues Tech States In The Injector Volume Test The Sesnor Went To 4.5 Volts >>> Case Opened By Stoverj On [2007-11-26 11:11:40] ----- Stoverj At [2007-11-26 11:16:13] ----- >>> Case Closed By Stoverj On [2007-11-26 11:16:13]

Steering Issue ----- Stoverj At [2007-11-26 11:09:21] ----- >>> Case Opened By Stoverj On [2007-11-26 11:09:21] >>> Case Closed By Stoverj On [2007-11-26 11:09:21]

Customer States When Driving About 55-70 There Is An Abnormal Noise From The Vehicle Tech States There Is A Whining Or Scraping Noise From The Rear The Vehicle Is Lifted ----- Stoverj At [2007-11-26 10:46:22] ----- >>> Case Opened By Stoverj On [2007-11-26 10:46:22] >>> Case Closed By Stoverj On [2007-11-26 10:47:03]

Cust States The Vehicle Have Mil. ----- Takedam At [2007-11-26 10:40:54] ----- >>> Case Opened By Takedam On [2007-11-26 10:40:54] >>> Case Closed By Takedam On [2007-11-26 10:44:22]

Tech To Reset Transmission Memory ----- Stegert At [2007-11-26 12:01:02] -----

Tech To Replace Cam Gear- (Vvti Assembly) ----- Stegert At [2007-11-26 11:55:22] -----

Is The Customer Trying To Start To Quick. Duplcate With Customer. No Match. ----- Parkerc1 At [2007-11-26 11:36:12] -----
Parkerc1 At [2007-11-26 11:36:38] -----

Check Fluid. Trans Serial Number. Jump The Brake Switch And Verify If The Condition Is Still Present. Take A Snap Shot And Send In. -----
Parkerc1 At [2007-11-26 11:45:09] ----- Contact The Dpsm / Dsm For Preapproval Of Transmission And Torque Converter Replacement. Flush
The Prewarmer/Cooler. Clear The Memory And Perform The Automatic Trans/Transaxle System Monitor Drive Pattern. ----- Parkerc1 At [2007-
11-26 13:49:43] -----

Tech Is Planning To Replace Sea;L And Seal With Loctite And See If Leaks ----- Stegert At [2007-11-26 11:32:13] -----

Tech To Swap Coil And See If Resets Same Dtc- If Same Dtc - Check Wire Before Splice Joint- If Follows Coil Replace Coil ----- Stegert At
[2007-11-26 11:26:00] -----

Advised Tech To Compare To A Like Unit, Confrim This Condiiton Is What The Customer Is Describing This Is A Normal Catalyst Protection Condition ---
----- Stoverj At [2007-11-26 11:26:29] -----

Advised Tech To Chekc Teh Stop Light Signal Circuit Check Cruise Control Operation ----- Stoverj At [2007-11-26 11:30:59] -----

Advised Tech To Reaplcce The Af Sensor ----- Stoverj At [2007-11-26 11:16:13] -----

Transferred ----- Stoverj At [2007-11-26 11:09:21] -----

Advised Tech To Use Chassis Ears To Confrim The Noise Location ----- Stoverj At [2007-11-26 10:47:03] -----

Cgheck A/F Sensor By Active Test And If Out Of Spec, Replace B1s1 A/F Sensor. ----- Takedam At [2007-11-26 10:44:22] -----

Replaced Trans ----- Parkerc1 At [2007-11-26 13:49:43] -----

Qac ----- Stoverj At [2007-11-26 11:09:21] -----

Bad A/F Sensor ----- Takedam At [2007-11-26 10:44:22] -----

TOYOTA	Tom Steger	Tom Steger	n	Neu, Norm	Andrew Toyota
SCION	Tom Steger	Tom Steger	n	Allen, Christopher	Bredemann Toyota
TOYOTA	Craig Parker	Craig Parker	n		Bristol Toyota, Inc.
TOYOTA	Justin Zehr	Craig Parker	y	Zehr, Justin	Heart City Toyota
TOYOTA	Tom Steger	Tom Steger	n	Sherry, Richard	Burnsville Toyota
TOYOTA	Tom Steger	Tom Steger	n	Dinh, Hai	Toyota Of Louisville
TOYOTA	John Stover	John Stover	n	Bassett, Robin	Kendall Toyota-Scion
TOYOTA	Sean Kelley	John Stover	y	Kelley, Sean	Old Mill Toyota
LEXUS	John Stover	John Stover	n	Rhoades, Christopher	Ira Lexus Of Manchester
	John Stover	John Stover	n	Zweifel, Steve	Sharp Chevy-Pont-Cad-Toy.
TOYOTA	John Stover	John Stover	n	Smith, Robert	Don Jacobs Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Labree, Steven	Toyota Of Wellesley

QAPowertrain

TAS Exceptions

Tech got the wrong QA Group and had to be transferred

QAPowertrain

QAPowertrain

Engine

Emission Control Others

Cracked

605350 NORMAL

833987 NORMAL

187024 NORMAL

47131 NORMAL

386754 NORMAL

227294 NORMAL

965321 NORMAL

269777 NORMAL

72895 NORMAL

NORMAL

423905 NORMAL

149975 NORMAL

TA073300234	Tundra	2007 5TFSV541X7X [REDACTED]	878	4252
TA073300223	Matrix	2005 2T1LR30E65C [REDACTED]	46080 P0133	28024
TA073300211			0	34108
TA073300208	RAV4	2007 JTMZD33VX76 [REDACTED]	12054 P043E,P043F,P2401,P2402,P2419	46088
TA073300206			0	48039
TA073300201			0	20111
TA073300195	Sienna	2007 5TDBK23C27S [REDACTED]	2503	31162
TA073300191	Truck	1994 JT4RN93P9R5 [REDACTED]	47743	24079
TA073300188	xD	2008 JTKKU10448J [REDACTED]	1042 P0741	48030
TA073300184	Matrix	2007 2T1KR32E87C [REDACTED]	4688	30027
TA073300174	Tundra	2007 5TFDV58107X [REDACTED]	2758	14044
TA073300173	Tundra	2007 5TFRT54197X [REDACTED]	8250 P0756,P2714	4541

LOS	TMS	7	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
BOS	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
CIN	TMS	8	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO
PTL	TMS	2	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
CHI	TMS	7	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO
BOS	TMS	4	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO
NYR	TMS	1	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
KCY	TMS	1	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
CHI	TMS	7	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
DEN	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
KCY	TMS	7	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
SFR	TMS	5	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION

Motonobu Takeda	26-Nov-07
Motonobu Takeda	26-Nov-07
John Stover	26-Nov-07
Craig Parker	26-Nov-07
John Stover	26-Nov-07
John Stover	26-Nov-07
Craig Parker	26-Nov-07
Tom Steger	26-Nov-07
Craig Parker	26-Nov-07
Tom Steger	26-Nov-07
Craig Parker	26-Nov-07
Craig Parker	26-Nov-07

Engine/Hybrid System Fuel System Unknown Abnormal Operation

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0133

INFO ONLY

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P043E,P043F,P2401,P2402,P2419

INFO ONLY

INFO ONLY

Drivetrain Transfer/4wd/Awd Fluid Leak

Engine/Hybrid System Engine Control Driveability Starting-Hard Start/Long Crank

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0741

Drivetrain Manual Transmission/Transaxle Shifter Abnormal Operation

Drivetrain Automatic Transmission/Transaxle Shift Function Vibration

Drivetrain Automatic Transmission/Transaxle Shift Function Engagement/slippage P0756,P2714

Guest States Fuel Cruise Range Gauge Is Inaccurate. ----- Takedam At [2007-11-26 10:55:47] ----- >>> Case Closed By Takedam On [2007-11-26 10:55:47]

Cust States The Vehicle Have Mil On. (Coolant Pemp Was 70c From Ffd) ----- Takedam At [2007-11-26 10:10:40] ----- >>> Case Opened By Takedam On [2007-11-26 10:10:40] ----- Takedam At [2007-11-26 10:19:28] ----- >>> Case Closed By Takedam On [2007-11-26 10:19:28]

Oil Gel Questions ----- Stoverj At [2007-11-26 09:58:19] ----- >>> Case Opened By Stoverj On [2007-11-26 09:58:19] >>> Case Closed By Stoverj On [2007-11-26 09:58:19]

>>> Case Opened By Parkerc1 On [2007-11-26 09:55:27] >>> Case Closed By Parkerc1 On [2007-11-26 09:55:27]

Eg033-07 Tech States The Vsv That Was Ordered Has A Different Braket On It Tech States The Part Nubmer Is Correct Per The Tsb ----- Stoverj At [2007-11-26 09:55:18] ----- >>> Case Opened By Stoverj On [2007-11-26 09:55:18] >>> Case Closed By Stoverj On [2007-11-26 09:55:18]

Sm States Over The Weekend The Dealer Was Vandalized And Cats Were Taken From 08 Tundras With 3ur The Police Want To Known The Elements Found In The Cats For Investigation ----- Stoverj At [2007-11-26 09:46:15] ----- >>> Case Opened By Stoverj On [2007-11-26 09:46:15] >>> Case Closed By Stoverj On [2007-11-26 09:46:15]

Tech Is Reporting The Right Axel Seal Is Leaking On The Transfer Unit. Not From The Weep Hole. ----- Parkerc1 At [2007-11-26 09:40:05] ----- >>> Case Opened By Parkerc1 On [2007-11-26 09:40:05] >>> Case Closed By Parkerc1 On [2007-11-26 09:40:05]

Condition Occurs Only When Temperature Is Below 30s- Truck Has To Sit Overnight To Do It- - Does Not Do It When Sitiing Overnight On Warmer 40s Night- Intermittent Problem-0 Will Start On 2nd Try Usually- ----- Stegert At [2007-11-26 11:20:26] ----- >>> Case Closed By Stegert On [2007-11-26 11:20:26]

Customer States The Mil Is On No Driveability Tech Active Tested Lock Up And Saw An Rpm Change Every Time Tech Cleared The Code Put The Vehicle Is Check Mode And The Code Returned >>> Case Opened By Stoverj On [2007-11-26 09:25:31] ----- Stoverj At [2007-11-26 09:28:46] ----- The Fluid Is Full And In Good Condition. The Trans Serial Number 070704-0027c ----- Parkerc1 At [2007-11-26 09:44:17] ----- The Trans Serial Number 77d8207 ----- Parkerc1 At [2007-11-26 10:03:14] ----- >>> Case Closed By Parkerc1 On [2007-11-26 10:03:14]

Customer States Grinds From 2 To 3erd And From 4rth To 3erd Tech Staes States Ther Trans Grinds Up Or Down Shifting Into 3rd Tech States The Trans Fluid Level Is Correct ----- Stoverj At [2007-11-26 10:49:48] ----- >>> Case Opened By Stoverj On [2007-11-26 09:21:46]

Transmission Serial 76658299 Tech Noted Some Debris- In Oil- ----- Stegert At [2007-11-26 11:35:13] ----- >>> Case Closed By Stegert On [2007-11-26 11:35:31]

The Customer Is Concerned With Rumbel At 30mph. The Fluid Is Full. Tech Can Not Duplcate The Concern. ----- Parkerc1 At [2007-11-26 09:06:04] ----- >>> Case Opened By Parkerc1 On [2007-11-26 09:06:04] >>> Case Closed By Parkerc1 On [2007-11-26 09:06:04]

Engine Light Is On And Transmission Slips At First And Second Gear. ----- Parkerc1 At [2007-11-26 09:35:08] ----- >>> Case Closed By Parkerc1 On [2007-11-26 09:35:08]

That Cruise Range Gauge Is Estimate Miles / Gallons. Actual Tank Cap Is 26.4 Gal. ----- Takedam At [2007-11-26 10:55:47] -----

Tsb Will Release In Our Future, But No Time Line At This Point. ----- Takedam At [2007-11-26 10:19:28] -----

Advise Sm To Contact The Dspm ----- Stoverj At [2007-11-26 09:58:19] -----

Check Connection At The Canister. Check Power To The Pump. Check For Moisture In The Vent Line And Inspect Filter Trap. Run Auto Test. -----
- Parkerc1 At [2007-11-26 09:55:27] -----

Advise Tech To Double Check The Part Number Order A New Valve Is The Part Number Is Correct ----- Stoverj At [2007-11-26 09:55:18] -----

Advise Tech To Contact The Region For Assistance Dspm ----- Stoverj At [2007-11-26 09:46:15] -----

Replace The Seal. ----- Parkerc1 At [2007-11-26 09:40:05] -----

Tech To Check For Fuel Pressure When Overnight Cold Soak- Likley Water In Fuel Tank- Freezing Causing No Start ----- Stegert At [2007-11-26 11:20:26] -----

Advise Tech To Check The Trans Fluid Level Get The Trans S/N ----- Stoverj At [2007-11-26 09:28:46] ----- Tc012-06 See Page 4 For
Serial Number. ----- Parkerc1 At [2007-11-26 09:44:17] ----- Contact The Dspm / Dsm For Preapproval Of Transmission And Torque
Converter Replacement. Flush The Prewarmer/Cooler. Clear The Memory And Perform The Automatic Trans/Transaxle System Monitor Drive Pattern.
----- Parkerc1 At [2007-11-26 10:03:14] -----

Advise Tech To Drain The Fluid And Inspect For Debris Get The Trans S/N ----- Stoverj At [2007-11-26 10:49:48] ----- Tech To Contact
Region For Advice On Repair Process- Either Transmission Or Repair Parts Damaged =Synchro And Hub For 3rd Gear ----- Stegert At [2007-11-26 11:35:13] -----
----- Stegert At [2007-11-26 11:35:31] -----

Roadtest With The Customer. ----- Parkerc1 At [2007-11-26 09:06:04] -----

Check Fluid Level At 97 Deg F. ----- Parkerc1 At [2007-11-26 09:35:08] -----

Engine Ecu Soft Issue. ----- Takedam At [2007-11-26 10:19:28] -----

Replaced The Trans ----- Parkerc1 At [2007-11-26 10:03:14] -----

TOYOTA	Jason Foerster	Motonobu Takeda	y	Foerster, Jason	Toyota Of Temecula Valley
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Thayer, Wayne	Irwin Toyota
	John Stover	John Stover	n		Montrose Toyota
TOYOTA	Craig Parker	Craig Parker	n	Phan, Thinh	Toyota Of Tacoma
	John Stover	John Stover	n	Neu, Norm	Andrew Toyota
	John Stover	John Stover	n		Sullivan Brothers Toyota
TOYOTA	Craig Parker	Craig Parker	n	Batista, Harold	Toyota Of Manhattan
TOYOTA	Craig Adams	Tom Steger	y	Adams, Craig	Rolling Hills Toyota
SCION	John Stover	John Stover	n	Poulson, Chris	Wilde Toyota
TOYOTA	Javier Solorzano	John Stover	y	Solorzano, Javier	Las Cruces Toyota, Inc.
TOYOTA	Craig Parker	Craig Parker	n	Lappe, Kenny	Toyota Of Des Moines
TOYOTA	Joseph Briggs	Craig Parker	y	Briggs, Joseph	Merced Toyota

QAPowertrain	TAS Exceptions	Called for answer to customer's question
QAPowertrain	Engine	Emission Control Computer
QAPowertrain		

Customer Expectation Not Met

480389 NORMAL

Programming Error

514766 NORMAL

NORMAL

199871 NORMAL

NORMAL

NORMAL

106223 NORMAL

29658 NORMAL

558055 NORMAL

37315 NORMAL

550246 NORMAL

186194 NORMAL

TA073300172	Camry	2003 JTDBE32K030	[REDACTED]	0	46091
TA073300167	Corolla	2006 JTDBR32E060	[REDACTED]	34037 P0456	42119
TA073300166	Matrix	2005 2T1KR32E75C	[REDACTED]	39936 P0741	20051
TA073300153				0	13027
TA073300146	ES350	2007 JTHBJ46G372	[REDACTED]	9705 U0101	60413
TA073300144				0 P0136,P0174,P0302,P0304,P0306	21065
TA073300141	Tundra	2007 5TFRV58187X	[REDACTED]	769	41066
TA073300127	ES300	2001 JT8BF28G815	[REDACTED]	89509 P1135,P1155	63602
TA073300120	Camry	2005 4T1BE32KX5U	[REDACTED]	22526 P0171	21102
TA073300119	Sienna	2006 5TDZA23CX6S	[REDACTED]	32580	19043
TA073300108	Camry	2007 4T1BE46K57U	[REDACTED]	74805	26012
TA073300106	ES300	2000 JT8BF28G2Y5	[REDACTED]	0	63404
TA073300055	Camry	2007 4T1BE46K97U	[REDACTED]	4818	12151

PTL	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO
GST	GST	0	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
BOS	TMS	4	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
CHI	TMS	5	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO
WES	TMS	1	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
CIN	TMS	7	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO
CIN	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
WES	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
CIN	CIN	1	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
CAT	TMS	3	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
KCY	TMS	5	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
CEN	TMS	3	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO
CHI	TMS	1	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION

John Stover	26-Nov-07
Keith Brasovan	26-Nov-07
John Stover	26-Nov-07
John Stover	26-Nov-07
John Stover	26-Nov-07
Craig Parker	26-Nov-07
Craig Parker	26-Nov-07
Motonobu Takeda	26-Nov-07
Johnny Holton	26-Nov-07
Craig Parker	26-Nov-07
Craig Parker	26-Nov-07
John Stover	26-Nov-07
Craig Parker	26-Nov-07

INFO ONLY

Engine/Hybrid System Emission Control Charcoal Canister Abnormal Operation P0456

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0741

INFO ONLY

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON U0101

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0136,P0174,P0302,P0304,P0306

Drivetrain Automatic Transmission/Transaxle Shift Function Vibration

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P1135,P1155

(NULL) P0171

Drivetrain Automatic Transmission/Transaxle Fluid Leak

Engine/Hybrid System Fuel System Fuel Tank Difficult to fill

INFO ONLY

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Tech States The Vehicle Overheated And The Head Bolts Have Stripped In The Block Tech Cannot Find Info For Helicoil Install ----- Stoverj At [2007-11-26 09:05:14] ----- >>> Case Opened By Stoverj On [2007-11-26 09:05:14] >>> Case Closed By Stoverj On [2007-11-26 09:05:14] Code P0456 Sets With Evap Test. No Leaks Have Been Found. Charcoal Canister And Purge Valve Have Been Replaced. >>> Case Opened By Brasovk07 On [2007-11-26 09:00:59] >>> Case Closed By Brasovk07 On [2007-11-26 14:10:26]

Tech Replaced The Valvebody And The Code Has Come Back. ----- Parkerc1 At [2007-11-26 09:00:53] ----- >>> Case Opened By Parkerc1 On [2007-11-26 09:00:53] >>> Case Closed By Parkerc1 On [2007-11-26 09:00:53] Trans S/N 5c4255866 Ecm 89661-02k21 ----- Callback --- Stoverj At [2007-11-26 10:54:32] ----- Stoverj At [2007-11-26 10:54:32] -----

Prius Question ----- Stoverj At [2007-11-26 08:50:53] ----- >>> Case Opened By Stoverj On [2007-11-26 08:50:53] >>> Case Closed By Stoverj On [2007-11-26 08:50:53]

Customer States There Was A Shift Flare Then The Mil Came On Tech States There Is No History Of Trans Or Ecm Parts Replacemeents >>> Case Opened By Stoverj On [2007-11-26 08:44:39] ----- Stoverj At [2007-11-26 08:48:16] ----- >>> Case Closed By Stoverj On [2007-11-26 08:48:16]

How To Diag. ----- Parkerc1 At [2007-11-26 08:43:39] ----- >>> Case Opened By Parkerc1 On [2007-11-26 08:43:39] >>> Case Closed By Parkerc1 On [2007-11-26 08:43:39]

Cust States At 30-45 Mph Feels Like Running Over Rumble Strips. The Serial Number Of The Transmission Is 07htj09763. The Concern Is Not Present When The Brake Switch Is Jumped. ----- Parkerc1 At [2007-11-26 08:48:07] ----- >>> Case Closed By Parkerc1 On [2007-11-26 08:48:07]

Cust States The Vehicle Have Mil On. This Is 3rd Time In W/ Same Code. Tech Has Been Replace A/F Htr Relay And B1s1 Sensor On Last Time. Ecu Groud & A/F Power Is In The Spec All The Time. ----- Takedam At [2007-11-26 08:21:09] ----- >>> Case Opened By Takedam On [2007-11-26 08:21:09] ----- Takedam At [2007-11-26 08:34:06] ----- >>> Case Closed By Takedam On [2007-11-26 08:34:06]

Tech Sts Veh Runs Ok But P0171. Tech Has Replaced The A/F Per Tsb. ----- Holtonj At [2007-11-26 08:13:14] ----- >>> Case Opened By Holtonj On [2007-11-26 08:13:14] >>> Case Closed By Holtonj On [2007-11-26 12:20:43]

Fluid Leak Bottom Of Transaxle Where Case Meet Together,Residue On Pan Also. Tech Is Reporting The Case The Case 1/2 Are Leaking. U151 The Lower Section. Tech Is Reporting The Trans Fluid Has Been Dyed. ----- Parkerc1 At [2007-11-26 08:24:58] ----- >>> Case Closed By Parkerc1 On [2007-11-26 08:24:58]

Cust States Hard Time Refueling, Have To Trickle Fill The Tank. The Concern Has Not Been Duplcatd. ----- Parkerc1 At [2007-11-26 08:19:58] ----- >>> Case Closed By Parkerc1 On [2007-11-26 08:19:58]

Engine Gel Applicability Question >>> Case Opened By Stoverj On [2007-11-26 07:57:49] ----- Stoverj At [2007-11-26 07:59:06] ----- >>> Case Closed By Stoverj On [2007-11-26 07:59:06]

Customer States Clunk On Right Side Of Vehcile When Down Shift Ol Slowing Or Stoping. Tech Is Reporting The Trans Has A Harsh Down Shift When Slowing Down. ----- Parkerc1 At [2007-11-26 07:05:54] ----- >>> Case Opened By Parkerc1 On [2007-11-26 07:05:54] >>> Case Closed By Parkerc1 On [2007-11-26 07:07:55]

Advised Tech To Reaplace The Short Block ----- Stoverj At [2007-11-26 09:05:14] -----

Suggest Tech Tries To Isolate The Canister From The Tank Side To See If The Leak Is On The Tank Side. ----- Brasovk07 At [2007-11-26 09:29:32] -----

Part Number Off The Ecm Case Installed. Trans Serial Number. ----- Parkerc1 At [2007-11-26 09:00:53] ----- Advised Tech To Confrim The Ecm Part Number Is Corect If So Repalce The Transmisison ----- Stoverj At [2007-11-26 10:54:32] -----

Transfered ----- Stoverj At [2007-11-26 08:50:53] -----

Advised Tech To Repalce The Tcm ----- Stoverj At [2007-11-26 08:48:16] -----

Check Cam Timing. Compression. A/F Control Active Test Comparing Response And Voltage Output From The Suspect Sensor And Comparing It To The Other Bank'S Sensor. ----- Parkerc1 At [2007-11-26 08:43:39] -----

Contact The Dpsm / Dsm For Preapproval Of Torque Converter Replacement. Clear The Memory And Perform The Automatic Trans/Transaxle System Monitor Drive Pattern. ----- Parkerc1 At [2007-11-26 08:48:07] -----

Could Be Inside Ecu Have Open Or Short Condition Possible. Swap Ecu If It Possible, If Not Replace Ecu And Verify No Mil On With New Ecu. ----- Takedam At [2007-11-26 08:34:06] -----

Ck Fuel, Swap In Kgu Injectors. Run A/F Active Test. ----- Holtonj At [2007-11-26 08:13:14] -----

Contact The Dpsm / Dsm For Preapproval Of Transmission And Torque Converter Replacement. Flush The Prewarmer/Cooler. Clear The Memory And Perform The Automatic Trans/Transaxle System Monitor Drive Pattern. ----- Parkerc1 At [2007-11-26 08:24:58] -----

Duplcate And Look For Restrictions. ----- Parkerc1 At [2007-11-26 08:19:58] -----

Advised Tech To Contact The Region ----- Stoverj At [2007-11-26 07:59:06] -----

Use The Part Listed In Tsb Tc010-06 To Repair The Vehicle. ----- Parkerc1 At [2007-11-26 07:07:55] -----

Tech Found That There Is A Pin Hole In The Line From The Fuel Tank To The Filler Neck, Tech Will Replace The Line To Fix The Leak. -----
Brasovk07 At [2007-11-26 14:10:26] -----

Qah ----- Stoverj At [2007-11-26 08:50:53] -----

Tech To Reaplace The Tcm ----- Stoverj At [2007-11-26 08:48:16] -----

Replaced The T/C. ----- Parkerc1 At [2007-11-26 08:48:07] -----

Ecu Had Open Circuit ----- Takedam At [2007-11-26 08:34:06] -----

Tech Found A Vacuum Leak In The Purge Hose. ----- Holtonj At [2007-11-26 12:20:43] -----

Replaced Trans. ----- Parkerc1 At [2007-11-26 08:24:58] -----

TOYOTA	John Stover	John Stover	n	Salyer, Donald	Toyota Of Tri-Cities
TOYOTA	Floyd Greer	Keith Brasovan	y	Greer, Floyd	Tejas Toyota, Inc.
TOYOTA	Craig Parker	Craig Parker	n	Garcia, Geoffrey	Copeland Toyota
	John Stover	John Stover	n	Maitlen, Dave	Bob Rohrman Toyota
LEXUS	John Stover	John Stover	n	Carrillo, John	Lexus Kearny Mesa
	Craig Parker	Craig Parker	n	Tea, Chantha	Toyota Of Grand Rapids
TOYOTA	Jimly Alphin	Craig Parker	y	Alphin, Jimly	Wolfchase Toyota
LEXUS	Motonobu Takeda	Motonobu Takeda	n	Gabriel, James	Kendall Lexus Of Eugene
TOYOTA	Johnny Holton	Johnny Holton	n	O Connor, Stephen	Rinke Toyota
TOYOTA	Erick Hernandez	Craig Parker	y	Hernandez, Erick	Darcars Toyota
TOYOTA	Sean Kelley	Craig Parker	y	Kelley, Sean	Old Mill Toyota
LEXUS	John Stover	John Stover	n	Khalil, Michael	Classic Lexus
TOYOTA	Craig Parker	Craig Parker	n	Vance, Rusty	Brian Bemis Toyota

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

TAS Exceptions

Tech got the wrong QA Group and had to be transferred

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

Electrical

Electrical System Others

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

Circuit - Open / Short

NORMAL

247237 NORMAL

92002 NORMAL

NORMAL

318534 NORMAL

NORMAL

757843 NORMAL

965127 NORMAL

990929 NORMAL

862527 NORMAL

269750 NORMAL

NORMAL

6504 NORMAL

TA073300052	RAV4	2002 JTEGH20V126	████████	82078	28036
TA073300050	Corolla	2006 2T1BR30E66C	████████	41277 P0756	41057
TA073300047	Tundra	2007 5TFBV54147X	████████	6090	33021
TA073300044				0	37162
TA073300038	GS300	2006 JTHCH96SX60	████████	25098 P0335	62907
TA073300031	Corolla	2005 2T1BR32EX5C	████████	14137 P0441,P0455,P0456	31158
TA073300027				0	34094
TA073300021	Tundra	2007 5TBDV58127S	████████	444	1066
TA073300020	Tacoma	2006 5TEUU42N86Z	████████	16891 P2197	45070
TA073300017	4Runner	2005 JTEBT14R858	████████	39506 P1441,P1444	37176
TA073300012	Camry	1994 4T1GK12C2RU	████████	200000	19052
TA073300009				0	19059

BOS	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO
CIN	TMS	8	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
KCY	TMS	8	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
CAT	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
EAS	TMS	2	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO
NYR	TMS	6	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
CIN	TMS	3	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO
SET	SET	0	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
CAT	TMS	8	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
CAT	TMS	9	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
CAT	TMS	3	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO
CAT	TMS	3	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-TRAINING/INFO

Andy Curtin	26-Nov-07
Craig Parker	26-Nov-07
Clayton Meyer	26-Nov-07
Lewis Lower	26-Nov-07
Craig Parker	26-Nov-07
Craig Parker	26-Nov-07
Clayton Meyer	26-Nov-07
Clayton Meyer	26-Nov-07

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0756

Engine/Hybrid System Engine Mechanical Unknown Noise-Abnormal

INFO ONLY

INFO ONLY P0335

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0441,P0455,P0456

INFO ONLY

Drivetrain Automatic Transmission/Transaxle Shift Function Comfort/feel

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2197

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P1441,P1444

Engine/Hybrid System Engine Mechanical Unknown Noise-Abnormal

Engine/Hybrid System Lubrication Oil Leak

02 Rav4 - Shifting Issue 2nd To 3rd. Also Neutrals Out At Times And Then Bangs Into Gear. Previous History, After Drain And Fill This Issue Started. Old Fluid Was Black. ----- Curtina At [2007-11-26 07:02:30] ----- >>> Case Opened By Curtina On [2007-11-26 07:02:30] >>> Case Closed By Curtina On [2007-11-26 07:04:50]
The Ecm Has Been Replaced Prior. ----- Parkerc1 At [2007-11-26 07:03:08] ----- >>> Case Closed By Parkerc1 On [2007-11-26 07:03:08]
The Tech Is Reporting The Engine Is Making A Slight Knock Noise When Cold. The Concern Is Only Present For 2 Minutes At The Most. No Noise When Warm. ----- Parkerc1 At [2007-11-26 06:55:42] ----- >>> Case Opened By Parkerc1 On [2007-11-26 06:55:42] >>> Case Closed By Parkerc1 On [2007-11-26 06:55:42]
The Customer Added Fluid To The Trans And The Tech Would Like To Know If It Should Be Flushed. The Customer Has Not Concerns. ----- Parkerc1 At [2007-11-26 06:50:11] ----- >>> Case Opened By Parkerc1 On [2007-11-26 06:50:11] >>> Case Closed By Parkerc1 On [2007-11-26 06:50:11]
Tech Is Trying To Get The Crank Sensor And Can Not Find It In The Parts System. ----- Parkerc1 At [2007-11-26 06:42:04] ----- >>> Case Opened By Parkerc1 On [2007-11-26 06:42:04] >>> Case Closed By Parkerc1 On [2007-11-26 06:42:04]
The Canister Has Been Replaced On The First Repair. During The Auto Test The P0441 And P0455 ----- Parkerc1 At [2007-11-26 06:30:00] ----- >>> Case Opened By Parkerc1 On [2007-11-26 06:30:00] >>> Case Closed By Parkerc1 On [2007-11-26 06:32:14]
Trying To Do 60i For Highlander Cannot Download Cal File. Gives Error When Tries To Save And Cal Update Wizard Will Not Load. ----- Meyerc At [2007-11-26 06:17:21] ----- >>> Case Opened By Meyerc On [2007-11-26 06:17:21] >>> Case Closed By Meyerc On [2007-11-26 06:17:21]
Transmission Shudders When Shifting >>> Case Closed By Lowerl07 On [2007-11-26 07:16:00]

A/F Control Active Test At -12.5 B1s1-3.87 B2s1-4.67 B1s2-0.05 B2s2-0.05 At +25 B1s1-1.86 B2s1-0.89 B1s2-0.89 B2s2-0.89 ----- Parkerc1 At [2007-11-26 06:01:08] ----- >>> Case Opened By Parkerc1 On [2007-11-26 06:01:08] >>> Case Closed By Parkerc1 On [2007-11-26 06:04:37]
The Vehcile Is Not At The Dealer. Tech Is Reporting The Pressure Does Not Change Whether The Vsv'S Are Open Or Closed. Tech Also Note That Power And Ground Is Allways At The Vsv. The Also Reports The When Power And Grouning The Solanoids That They Work Fine. ----- Parkerc1 At [2007-11-26 05:52:29] ----- >>> Case Opened By Parkerc1 On [2007-11-26 05:52:29] ----- Parkerc1 At [2007-11-26 06:17:54] ----- >>> Case Closed By Parkerc1 On [2007-11-26 06:17:54]
Customer Sts Tapping Noise, Increases As Engine Rpm Increases. Tech Sts Cannot Hear At Idle. Can Hear At 3500 To 3000 Rpm. Can Hear Near Scissors Gears. Timing Belt Done 15000 Miles Ago. Pulled Valve Cover Off And Intake Cam Out. Valve Clearances Checked. Tech Was Examining Camshaft Gear And Has Strange Wear Pattern. Tech Also Inspected Mains And Other Parts. ----- Meyerc At [2007-11-26 05:46:43] ----- >>> Case Opened By Meyerc On [2007-11-26 05:46:43] ----- Meyerc At [2007-11-26 05:49:10] ----- >>> Case Closed By Meyerc On [2007-11-26 05:49:53]
03 4runner. Oil In Coolant. No Coolant In Crankcase. Pressure Tested, But Cannot Find Source. Holds Pressure. Transmisison Fluid Is Ok. ----- Meyerc At [2007-11-26 05:41:54] ----- >>> Case Opened By Meyerc On [2007-11-26 05:41:54] >>> Case Closed By Meyerc On [2007-11-26 05:41:54]

Adv To Follow Tc002-06 ----- Curtina At [2007-11-26 07:04:50] -----

Check Ecm Part Number. Check The Solenoid Resistance From The Ecm Connector. ----- Parkerc1 At [2007-11-26 07:03:08] -----

Compare To A Like Vehicle, May Be Normal. ----- Parkerc1 At [2007-11-26 06:55:42] -----

No. ----- Parkerc1 At [2007-11-26 06:50:11] -----

Call Parts Tech. ----- Parkerc1 At [2007-11-26 06:42:04] -----

Check For Purge Flow All The Time, See Tsb Eg041-07 ----- Parkerc1 At [2007-11-26 06:32:14] -----

Verify Current With Certifications, Also Assure Cal Update Wizard Is Current. Can Also Call 877 DI Daily. ----- Meyerc At [2007-11-26 06:17:21] --

Replace Torque Converter. ----- Lowerl07 At [2007-11-26 07:16:00] -----

Check The Heater Trigger At The Ecm. If Good Replace The Sensor. ----- Parkerc1 At [2007-11-26 06:04:37] -----

Check The Voltage At The Ecm For The Triggers While Turning Them On And Off. ----- Parkerc1 At [2007-11-26 06:17:54] -----

If Unusual Wear Pattern Or Damage To Gear Replace It, Assure Not Engine Carboned. ----- Meyerc At [2007-11-26 05:47:58] -----

Verify Oil Cooler Not Leaking. May Do Leakdown Test In Cylinders. ----- Meyerc At [2007-11-26 05:41:54] -----

Noraml Noise For Cold Operation. ----- Parkerc1 At [2007-11-26 06:55:42] -----

Replaced The A/F Sensor. ----- Parkerc1 At [2007-11-26 06:04:37] -----

TOYOTA	Andy Curtin	Andy Curtin	n	Hilton, Ian	Ira Toyota Of Manchester
TOYOTA	Craig Parker	Craig Parker	n	Snyder, William	John Roberts Toyota
TOYOTA	Craig Parker	Craig Parker	n	Hjermstad, Mark	Tim Corwin Toyota
	Craig Parker	Craig Parker	n	Dull, Jason	Spitzer Toyota
LEXUS	Craig Parker	Craig Parker	n	Ghandour, Hatem	Tri-County Lexus
TOYOTA	Craig Parker	Craig Parker	n	Valenzuela, Dan	Dch Wappingers Falls Toy.
TOYOTA	Clayton Meyer Charlie Allred	Clayton Meyer Lewis Lower	n y	Kocuba, Gregory Allred, Charlie	Sunnyside Toyota Tuscaloosa Toyota
TOYOTA	Craig Parker	Craig Parker	n	Vile, David	Steven Toyota
TOYOTA	Craig Parker	Craig Parker	n	Linko, Gregory	Toyota Of Scranton
TOYOTA	Clayton Meyer	Clayton Meyer	n	Redden, Harold	Fitzgerald'S Lakeforest
	Clayton Meyer	Clayton Meyer	n	Hamilton, David	Toyota Of So. Maryland

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

TAS Exceptions

Tech called the wrong Call Center

QAPowertrain

QAPowertrain

TAS Exceptions

Tech called with a Scan Tool / TIS question

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

376308 NORMAL

81654 NORMAL

248371 NORMAL

NORMAL

79087 NORMAL

173587 NORMAL

NORMAL

321698 NORMAL

190529 NORMAL

233790 NORMAL

NORMAL

NORMAL

TA073300001	Camry	2007 4T1BK46K77U [REDACTED]	680 P505	9096
TA073280007	GS300	2006 JTHCH96S060 [REDACTED]	13048 P0175	62906
TA073270060	Tundra	2008 5TBBV54148S [REDACTED]	383	39031
TA073270046	Camry	2007 4T1BK46K97U [REDACTED]	23876 P0500	28009
TA073270015	ES300	2002 JTHBF30G120 [REDACTED]	66105	60910
TA073270005	Camry	2003 4T1BF30K43U [REDACTED]	42831	9210
TA073270003	Corolla	2006 2T1BR32E76C [REDACTED]	23124	44016
TA073250280	Camry	2008 4T1BE46K08U [REDACTED]	6725	4638
TA073250269	Corolla	2007 JTDDBR32E870 [REDACTED]	7683 P0705,P0850	42262
TA073250237	Tacoma	2006 5TELU42N56Z [REDACTED]	54570	5066
TA073250047	Corolla	2008 1NXBR32E18Z [REDACTED]	409 P0016	14003
TA073240374	Camry	2008 4T1BE46K78U [REDACTED]	291	4638
TA073240367	LX470	2004 JTJHT00WX43 [REDACTED]	0	64207
TA073240312		JTEHP21A140 [REDACTED]	0	14003

SET	SET	0	26-Nov-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
EAS	TMS	4	24-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
SET	SET	0	23-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
BOS	TMS	6	23-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
SOU	TMS	4	23-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
SET	SET	0	23-Nov-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
BOS	TMS	5	23-Nov-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
LOS	LOS	6	21-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
GST	GST	0	21-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
DEN	TMS	2	21-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
KCY	KCY	6	21-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
LOS	LOS	6	20-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
SOU	TMS	1	20-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
KCY	KCY	6	20-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED

Timothy Clevenger	23-Nov-07
Craig Parker	24-Nov-07
Timothy Clevenger	23-Nov-07
Motonobu Takeda	23-Nov-07
Motonobu Takeda	23-Nov-07
Lewis Lower	23-Nov-07
Motonobu Takeda	23-Nov-07
Scott Davidson	21-Nov-07
Carl Smith	21-Nov-07
Craig Parker	21-Nov-07
Johnie Manley	21-Nov-07
Scott Davidson	20-Nov-07
Clayton Meyer	20-Nov-07
Johnie Manley	20-Nov-07

Engine/Hybrid System Engine Control Driveability Unspecified P505

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0175
Drivetrain Automatic Transmission/Transaxle Unknown Vibration

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0500

Engine/Hybrid System Fuel System Fuel Tank Difficult to fill
Engine/Hybrid System Engine Control Driveability Engine Knock

Engine/Hybrid System Emission Control Charcoal Canister Abnormal Operation

Engine/Hybrid System Engine Mechanical Unknown Unspecified
Engine/Hybrid System Engine Control ECU MIL/Warning Light ON P0705,P0850

Engine/Hybrid System Engine Control Driveability Hesitation/Stumble

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0016

Engine/Hybrid System Lubrication Oil Leak

Drivetrain Transfer/4wd/Awd Shift Function Abnormal Operation

INFO ONLY

Po505 Idle System Malfunction Lighthouse Toyota Already Replced Ecm,Throttle Body ,Intake Hose.All Values Look Ok Fueltrim,Trottle Pos,Load, Idle .Could Not Find Open Ore Short In Harnees. Any Sugg???? ----- Clevent2 At [2007-11-26 08:09:10] ----- >>> Case Closed By Clevent2 On [2007-11-26 08:09:10]

Has Most Current Ecu Calibration . Oil Smells Like Fuel And Is About Half A Quart Overfilled . Tsbeg007-07 Has Already Been Performed. A/F Pcv Recal Aleady Completed. >>> Case Opened By Meyerc On [2007-11-24 11:05:06] ----- Meyerc At [2007-11-26 07:22:20] ----- Fuel Trim Are Going Normal After The Oil Change. ----- Parkerc1 At [2007-11-26 12:24:41] ----- >>> Case Closed By Parkerc1 On [2007-11-26 12:24:41]

Shudder From Transmissioin Between 20 And 40 Mph. >>> Case Closed By Clevent2 On [2007-11-26 07:32:36]

During Test Drive Noticed Scan Tool Data Reads Zero Mph While Speedometer Reads 40mph Unable To Back Probe Ecm >>> Case Closed By Takedam On [2007-11-26 08:00:03]

Fuel Nozzle Shuts Off When Filling Tank. Tech Replaced The Tank And The Filler Neck. ----- Parkerc1 At [2007-11-26 06:44:56] ----- >>> Case Closed By Parkerc1 On [2007-11-26 06:44:56] After Remove The Large Line, Easy To Fill The Gas. ----- Takedam At [2007-11-26 09:15:53] -----

Engine Pings At Light Throttle >>> Case Closed By Lowerl07 On [2007-11-26 07:07:51]

No Dtc'S...Customers Complaint Is Fuel Splash Back When Removing Nossle After Filling. I Replace Canister Suspecting Refueling Valve. >>> Case Closed By Takedam On [2007-11-26 11:17:22]

Leaking Coolant From Above Thermostat Housing Area ----- Anguloj At [2007-11-21 13:06:13] ----- >>> Case Opened By Anguloj On [2007-11-21 13:06:13] >>> Case Closed By Davidss On [2007-11-26 09:11:06]

Check Engine Light On >>> Case Opened By Smithc07 On [2007-11-21 12:56:38] >>> Case Closed By Smithc07 On [2007-11-26 07:05:25]

Customer Sts On Heavy Accel It Hesitates And Bogs. ----- Meyerc At [2007-11-21 12:14:33] ----- >>> Case Opened By Meyerc On [2007-11-21 12:14:33] ----- Callback --- Meyerc At [2007-11-21 13:59:50] ----- Meyerc At [2007-11-21 13:59:50] ----- Tech Found The Fuel Pressure Would Drop To 10psi. ----- Callback --- Parkerc1 At [2007-11-26 10:09:21] ----- Parkerc1 At [2007-11-26 10:09:21] ----- >>> Case Closed By Parkerc1 On [2007-11-26 10:09:21]

The Customer Is Saying Engine Ran Rough When Coming To A Stop. Tech Is Reporting The Active Test Is Working. Run Time 25 Coolant 178 Deg F lat 52 Deg F ----- Parkerc1 At [2007-11-21 07:15:08] ----- >>> Case Opened By Parkerc1 On [2007-11-21 07:15:08] >>> Case Closed By Manleyj On [2007-11-26 07:49:20]

Oil Leaking From Back Side Of Block--Possibly Porous Case. Below An Expension Plug. Is Pooled Up In Crevice Behind It. Tech Cleaned Off And Leak Came Back. Trans Is Out Of It Now. Originally Thought Was Rear Main Seal. ----- Meyerc At [2007-11-20 14:48:43] ----- >>> Case Opened By Meyerc On [2007-11-20 14:44:33] >>> Case Closed By Davidss On [2007-11-26 09:07:08]

Customer Sts 4wd Light Center Diff Lock Light Engages And Will Not Disengage. Crusie Light And 2nd Start Start Flashing. ----- Meyerc At [2007-11-20 14:29:51] ----- >>> Case Opened By Meyerc On [2007-11-20 14:29:51] >>> Case Closed By Meyerc On [2007-11-26 06:07:15]

Previously Had Atf Leaking From Same Place 3 Mo Ago Gear Oil Leak From Right Side Bearing Retainer Wheep Hole Canadian Vehicle ----- Anguloj At [2007-11-20 13:08:45] ----- >>> Case Opened By Anguloj On [2007-11-20 13:08:45] >>> Case Closed By Manleyj On [2007-11-26 07:48:05]

Tech Is To Reset The Ecm Learned Memory And Also Will Disconnect The Battery Cables And Hook Them Together For 1 Minute (To Deplete Any Remaining Voltage Left In The Circuit); Tech Will Drive The Vehicle To See If The Condition Returns; If It Does, Tech Will Replace The Throttle Body. -
----- Clevent2 At [2007-11-26 08:09:10] -----

Change Oil And Filter And See If Fuel Trims Drop. ----- Meyerc At [2007-11-26 07:22:20] ----- Tmc Is Currently Researching This Issue And A Fix Is Not Available At This Time. ----- Parkerc1 At [2007-11-26 12:24:41] -----
Tech Will Replace The Torque Converter And Reset Ecu Memory ----- Clevent2 At [2007-11-26 07:32:36] -----
Could Be Poor Connection On Ecu Connector Before When You Check That Connector. Verify No More Come Back Mil By Test Drive And Adv Cust To That Was Poor Pin Fit. ----- Takedam At [2007-11-26 08:00:03] -----

Remove The Large Line On The Canister And Attempt To Duplcate. ----- Parkerc1 At [2007-11-26 06:44:56] ----- Check Inside Evap Condition, And Replace It If You See Abnormal Condition. ----- Takedam At [2007-11-26 09:15:53] -----
Tech To Check Valves For Excessive Carbon. ----- Lowerl07 At [2007-11-26 07:07:51] -----

Advised Tech To No Known Issues Check Cut Off Valve And Filler Neck Area. ----- Takedam At [2007-11-26 11:17:22] -----

Fts To Take A Look At It Later ----- Anguloj At [2007-11-21 13:09:03] -----

Provide Snapshots Of Condition. Assure Include All Engine Data. Verfiy Rich On Accel, Fuel Trims Normal, Timing Advance Normal, Fuel Pressure On Heavy Accel Normal. ----- Meyerc At [2007-11-21 12:15:57] ----- Meyerc At [2007-11-21 12:20:28] ----- Do Active Test Inj Volume At -12 And +25%. Check For Misfires. ----- Meyerc At [2007-11-21 13:59:50] ----- Check Voltage To Pump During Hi Operation. If Good Replace The Pump. ----- Parkerc1 At [2007-11-26 10:09:21] -----
Remove The Ocv And Inspect The Valve. Inspect The Ocv Screen For Debris. Swap The Ocv?S With Know Good And Retest. ----- Parkerc1 At [2007-11-21 07:19:04] ----- Tech Swapped The Ocv With A Known Good Vehicle And The Concern Has Not Repeated. Tech Is Waiting For The Customer Or The Like Unit To Repeat The Condition. ----- Manleyj At [2007-11-26 07:49:20] -----

Case Open To Region, Suggest Fts Be Involved In Repair Due To Possible High Cost Of Replacing Short Block. Provide Ftr To Document Condtion. ----
----- Meyerc At [2007-11-20 14:48:43] ----- Meyerc At [2007-11-20 14:50:04] -----

Check Detection Switch And 2-4 And 3-4. Verify Grounds Ec And Ii. ----- Meyerc At [2007-11-20 14:34:45] ----- Meyerc At [2007-11-20 14:35:39] -----

Replace The Double Lip Seal ----- Anguloj At [2007-11-20 13:08:45] ----- Tech Has Found The Tsb That Refers To This Concern. Tech Was Not Using Sst Previously. Tech Replacing Seal And Ensuring His Process Is Accurate To Prevent Future Return Of Vehicle. ----- Manleyj At [2007-11-26 07:48:05] -----

Poor Ecu Pin Fit. ----- Takedam At [2007-11-26 08:00:03] -----

Bad Cut Off Valve ----- Takedam At [2007-11-26 11:17:22] -----

Fts Inspected Has A Pours Block, Or Slight Crack, Dealer To Replace Short Block Assy ----- Davidss At [2007-11-26 09:11:06] -----
Found Ecm Was Bad, Replaced To Repair. ----- Smithc07 At [2007-11-26 06:59:06] -----

Dealer Replaced Short Block, Fts Will Submit Ftr ----- Davidss At [2007-11-26 09:07:08] -----

Found Relay Controller And Right Side Junction Block Failed Internally ----- Meyerc At [2007-11-26 06:07:15] -----

TOYOTA	Markus Ruff	Timothy Clevenger	y	Ruff, Markus	Arlington Toyota, Inc.
LEXUS TOYOTA	Craig Estelle James Dodd	Clayton Meyer Timothy Clevenger	y y	Estelle, Craig Dodd, James	Lawrence Lexus Sparks Toyota
TOYOTA	Benjamin Briggs	Motonobu Takeda	y	Briggs, Benjamin	Toyota Of Nashua
LEXUS TOYOTA	Dennis Rimes Greg Sanmiguel	Craig Parker Lewis Lower	y y	Rimes, Dennis Sanmiguel, Greg	Wilde Lexus Of Sarasota Courtesy Toyota
TOYOTA	Everett Towne	Motonobu Takeda	y	Towne, Everett	White River Toyota
TOYOTA TOYOTA	Jaime Angulo Claudio Gonzales	Jaime Angulo Carl Smith	n y	Martinez, Jorge Gonzales, Claudio	Power Toyota Irvine Champion Toyota
TOYOTA	Clayton Meyer	Clayton Meyer	n	Bowen, Jeremy	Toy & Scion Of Colo Spgs
TOYOTA	Craig Parker	Craig Parker	n	Schlabaugh, James	Toyota Of Iowa City
TOYOTA	Lawrence Harris	Clayton Meyer	y	Harris, Lawrence	Power Toyota Irvine
LEXUS	Clayton Meyer	Clayton Meyer	n	Traylor, Bradley	Park Place Lexus
	Jaime Angulo	Jaime Angulo	n	Schmidt, Richard	Toyota Of Iowa City

QAPowertrain

QAPowertrain
QAPowertrain

QAPowertrain

Electrical

Wire Harness/Connector/Fuse Others

QAPowertrain
QAPowertrain

QAPowertrain

Engine

Fuel Relief Valve

QAPowertrain
QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

319484 NORMAL

89104 NORMAL

154075 NORMAL

Tension Loss / Weakened / Poor Return / Recovery

581968 NORMAL

223344 NORMAL

249160 NORMAL

Sticking / Difficult To Operate / Unsmooth

227562 NORMAL

539510 NORMAL

253405 NORMAL

178513 NORMAL

276003 NORMAL

539135 HIGH

NORMAL

NORMAL

TA073240045	Highlander	2004 JTEEP21A940	[REDACTED]	37535	25057
TA073230116	Tacoma	2006 5TETX22N86Z	[REDACTED]	14668 P0451	9163
TA073210004	Corolla	2007 1NXBR30E97Z	[REDACTED]	20992 P0010	4061
TA073200229	Tundra	2005 5TBRU34165S	[REDACTED]	50257	4335
TA073200191	Camry	2007 4T1BE46KX7U	[REDACTED]	10038 P0351	19061
TA073190322	Highlander	2003 JTEGF21A730	[REDACTED]	75146	23069
TA073190300	Sienna	2006 5TDZA23C46S	[REDACTED]	24415 P0500	4136
TA073190249	GX470	2006 JTJBT20X060	[REDACTED]	30632 P0156,P0158,P0504,P2197	60452
TA073190230	RAV4	2006 JTMBK33V265	[REDACTED]	16843	14003

PTL	TMS	7	20-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
SET	SET	0	19-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
LOS	LOS	7	17-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
LOS	LOS	8	16-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
CAT	TMS	9	16-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
GST	GST	0	15-Nov-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
LOS	TMS	5	15-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
WES	TMS	4	15-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
KCY	KCY	6	15-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION

Craig Parker 20-Nov-07

Robert Stettler 19-Nov-07

Eric Pattison 17-Nov-07

Jim Rose 16-Nov-07

John Stover 16-Nov-07

Keith Brasovan 14-Nov-07

John Stover 15-Nov-07

Scott Stewart 15-Nov-07

Johnie Manley 15-Nov-07

Engine/Hybrid System Engine Mechanical Unknown Noise-Abnormal

Engine/Hybrid System Engine Control ECU MIL/Warning Light ON P0451

Engine/Hybrid System Engine Control Driveability Stalls/Quits P0010

Drivetrain Manual Transmission/Transaxle Clutch Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0351

Engine/Hybrid System Fuel System Fuel Tank Difficult to fill

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0500

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0156,P0158,P0504,P2197

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation

The Engine Has A Knock Noise All The Time, Hot Or Cold. Tech Can Not Tell If It Is From The Top Or Bottom. The Customer Has Performed The Maintenance At The Dealer. ----- Parkerc1 At [2007-11-20 07:13:52] ----- >>> Case Opened By Parkerc1 On [2007-11-20 07:13:52] The Noise Did Not Change When Canceling The Cylinders. Tech Found Scoring In The Cylinders. Tech Found All Of The 6 Of The Oil Control Rings Frozen To The Piston. ----- Parkerc1 At [2007-11-26 13:53:27] ----- >>> Case Closed By Parkerc1 On [2007-11-26 13:53:27]

>>> Case Opened By Clevent2 On [2007-11-19 08:33:37] >>> Case Closed By Stettlr07 On [2007-11-26 05:45:09]
4th Time In, 2nd Time Tow In. First Had Code P0117. Second Had P0351. Third Had No Codes. Now Has P0010. Have Not Been Able To Dup Stall Or Code Condition At Any Visit. Drove 30 Miles During Last Visit. So Far On This Visit They Have Let The Vehicle Run In The Stall For 4-5 Hours. Also Active Tested The Vvt And Successfully Stalled Engine 4 Times. Ecm Was Replaced 2 Visits Ago (11/2/07 @ 20103) Ffd - Coolant 169 & Run Time 2 ----- Curtina At [2007-11-19 08:35:38] ----- >>> Case Opened By Curtina On [2007-11-17 08:50:14] ----- Curtina At [2007-11-19 08:37:55] ----- >>> Case Closed By Pattise On [2007-11-26 08:56:35]

Squeak Noise From Clutch Area. As Soon As Press On Pedal A Little It Will Go Away. Clutch Noise Not Present Currently. ----- Meyerc At [2007-11-16 12:01:55] ----- >>> Case Opened By Meyerc On [2007-11-16 11:48:31] ----- Meyerc At [2007-11-16 12:04:43] ----- >>> Case Closed By Rosej On [2007-11-26 14:01:43]
Tech States The Vehicle Has Been Back 3 Times But Tech Cannot Duplicate The Code Tech States It Has Been About 1000 Miles For The Light To Set Tech Has Never Been Able To Duplicate The Code ----- Stoverj At [2007-11-16 11:08:06] ----- >>> Case Opened By Stoverj On [2007-11-16 10:53:39] >>> Case Closed By Stoverj On [2007-11-26 15:25:19]
Very Slow To Take Fuel When Refueling >>> Case Opened By Smithc07 On [2007-11-15 12:54:49] >>> Case Closed By Brasovk07 On [2007-11-26 07:38:56]
Cust States Mil Came On For A Few Miles Then Went Off. Light Is Not On Now Speedo Is Working Normal Tech States The Speedo And Scantool Are Currently Reading Correctly ----- Stoverj At [2007-11-15 12:50:59] ----- >>> Case Opened By Stoverj On [2007-11-15 12:40:20] >>> Case Closed By Stoverj On [2007-11-26 15:21:27]
Snapshot Has: St B1 .7 Lt B1 0 St B2 1.5 Lt B2 1.5 ----- Stewars At [2007-11-15 11:33:23] ----- >>> Case Opened By Stewars On [2007-11-15 11:33:23] ----- Stewars At [2007-11-15 11:36:06] ----- >>> Case Closed By Stewars On [2007-11-26 17:28:13]
Customer States The Trans Is Jerky When Taking Off From A Stop Light Tech Has Test Driven Around The Lot, Calling For Known Issues First >>> Case Opened By Stoverj On [2007-11-15 11:04:21] ----- Stoverj At [2007-11-15 11:08:18] ----- >>> Case Closed By Manleyj On [2007-11-26 07:45:24]

Attempt To Isolate The Concern. Cancel The Cylinder. Enge Serial Number. ----- Parkerc1 At [2007-11-20 07:13:52] ----- Replace The Short Block. ----- Parkerc1 At [2007-11-26 13:53:27] -----
Tech States Has Replaced The Canister/Pump Module Assembly Already; Advised Tech To Ensure There Is Approx. 5 Volts On The L Wire At The Canister, And That The Br Wire And The W/B Wire Have A Good Ground. He Is To Also Check That The G Wire Is Getting Power When First Initializing The Key-Off Test. For Some Reason, The Scan Tool Is Not Allowing Him To Complete The Key-Off Evap Test (It Will Kick Him Out); -----
---- Clevent2 At [2007-11-19 12:21:20] ----- Tech Is Going To Swap Purge Valve From Known Good Vehicle ----- Stettlr07 At [2007-11-21 07:52:56] -----

Get More Information From Customer. Continue Attempting To Duplicate. Contact Region For Further Assistance Due To Multiple Repair Attempts. -----
----- Curtina At [2007-11-19 08:41:42] -----

Check Clutch Finger Height Assure Not Out Of Spec. Verfiy No Trans Issues. ----- Meyerc At [2007-11-16 12:01:55] ----- Case Open To Region As Fyi Of Third Time In For Repair Of Clutch Squeak. Suggest Fts Be Involved In Repair. ----- Meyerc At [2007-11-16 12:03:08] -----

Advised Tech To Confirm There Are No Coil Harness Issues Try And Duplicate ----- Stoverj At [2007-11-16 11:08:06] -----
Remove Corrigated Hose From Canister See If Takes Fuel Normal, If Does Issue Is In Canister. If Not Then Look At Orv Valve And Tank For Issue -----
----- Smithc07 At [2007-11-15 13:19:53] -----

Advised Tech To Try And Duplicate The Code Check Speed Signal Circuit For Issues ----- Stoverj At [2007-11-15 12:50:59] -----
Attach Ffd Run An Inject Vol Test +25 / -12 And Take Snapshot, Attach To File. Quickly Verify Fuel Quality, Ethanol. ----- Stewars At [2007-11-15 11:33:23] -----
----- Stewars At [2007-11-15 11:36:06] -----
Advised Tech To Check The Fluid Level Take On A Long Test Drive ----- Stoverj At [2007-11-15 11:08:18] ----- Tech Test Drove The Vehicle And Was Unable To Duplicate The Concern. Tech Sts That He Was Unable To Get A Quality Description Of Exactly What The Customer Was Complaining Of. Npf ----- Manleyj At [2007-11-26 07:45:24] -----

Replaced Short Block. ----- ParkerC1 At [2007-11-26 13:53:27] -----

Found Id2 To Be Shorted To The Fuel Gauge Wire. Not Sure Which Wires Was Chaffed To Fuel Gauge. ----- Stettlr07 At [2007-11-26 05:45:09] -----

Inspected Vehicle According To R/M Specs, Found Vehicle Operating As Designed. Vehicle Was Driven 2 Hours By Fts In A Variety Of Conditions, Vehicle Did Not Stall Or Die. Vehicle Returned To Customer With No Repairs. ----- Pattise At [2007-11-26 08:56:35] -----
Fts Inspected Vehicle On 11/21/07. Technician Had Applied Sil-Glide To Inner Portion Of T.O Bearing And Collar Of Transmission. This Was Preventing T.O Bearing From Returning To A Neutral Position. Flywheel Had Been Sent Out And Machined And Suffered From Excessive Run-Out. The Collar Area Of The Transmission Bell Housing Was Worn Excessively And Fts Advised Replacement Of Trans Bell Housing. It Should Be Noted That Sil-Glide Becomes Very Sticky When Exposed To Heat. Fts Advised Using High Temp Grease Sparingly In Any Future Clutch Repairs. ----- Rosej At [2007-11-26 14:01:43] -----

Resolution Comments: L L Fts Advised To Move Injector, Coil, Plug. Advised To Replace Ecu And Return To Customer ----- Stoverj At [2007-11-26 15:25:19] -----

Performed Recommended Adjustment(S) / Repair(S) ----- Brasovk07 At [2007-11-26 07:38:56] -----

Resolution Comments: L L Cleared Code Drove Car 30 Miles Mil Did Not Return. No Problem Found At This Time. ----- Stoverj At [2007-11-26 15:21:27] -----

Replaced B2 O/2 Sensor And B2 A/F Sensor Rechecked Ok ----- Stewars At [2007-11-26 17:28:13] -----

TOYOTA	Craig Parker	Craig Parker	n	Bidleman, Paul	Prestige Toyota
TOYOTA	Richard Rivera	Timothy Clevenger	y	Rivera, Richard	Headquarter Toyota
TOYOTA	Dan Basham	Andy Curtin	y	Basham, Dan	Toyota Of San Bernardino
TOYOTA	Jorge Castaneda	Clayton Meyer	y	Castaneda, Jorge	Sierra Toyota
TOYOTA	Brant Parks	John Stover	y	Parks, Brant	Pohanka Of Salisbury
TOYOTA	Shawn Huey	Carl Smith	y	Huey, Shawn	Carlock Toyota Of Tupelo
TOYOTA	Bryon Aceto	John Stover	y	Aceto, Bryon	Longo Toyota
LEXUS	Scott Stewart	Scott Stewart	n	Malone, Daniel	Fresno Lexus
TOYOTA	John Stover	John Stover	n	Schlabaugh, James	Toyota Of Iowa City

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

139347 NORMAL

833139 NORMAL

521366 HIGH

648005 HIGH

625836 NORMAL

55194 NORMAL

9436 NORMAL

80657 NORMAL

275670 NORMAL

TA073190189	Highlander	2008 JTEES41A482	[REDACTED]	235 P0335	31119
TA073190065	Corolla	2007 2T1BR32E47C	[REDACTED]	41856 P0741	31158
TA073180160	Tundra	2008 5TFBV541X8X	[REDACTED]	428	36049
TA073170293	Tacoma	2003 5TENL42N23Z	[REDACTED]	55051	45062
TA073170189	RAV4	2007 JTMBK31V576	[REDACTED]	18222 P0328	4338
TA073170181	Camry	2007 4T1BK46K67U	[REDACTED]	328 P0301	31136
TA073170132	Avalon	2008 4T1BK36BX8U	[REDACTED]	1259 P2240,P2241	16014
TA073160309	RX350	2007 2T2HK31U97C	[REDACTED]	3567	60408

NYR	TMS	6	15-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
NYR	TMS	6	15-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
PTL	PTL	4	14-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
CAT	TMS	9	13-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
SFR	TMS	2	13-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
NYR	TMS	7	13-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
CIN	CIN	9	13-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
WES	WES	1	12-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED

James Rosasco 15-Nov-07

John Stover 15-Nov-07

Jate Rademaker 14-Nov-07

John Stover 13-Nov-07

John Stover 13-Nov-07

Clayton Meyer 7-Nov-07

David Grasty 13-Nov-07

Josh Addison 12-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0335

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0741

Drivetrain Automatic Transmission/Transaxle Unknown Vibration

Drivetrain Automatic Transmission/Transaxle Unknown Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0328

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0301

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P2240,P2241

Drivetrain Automatic Transmission/Transaxle Unknown Noise-Abnormal

Was Cleaning The Vehicle After It Came Off The Transport Found The Dtc, Tech Cleared It. Customer Returned With The Same Dtc. Dtc Is Off Currently. ----- Meyerc At [2007-11-15 10:10:38] ----- >>> Case Opened By Meyerc On [2007-11-15 09:58:10] ----- Meyerc At [2007-11-15 10:16:24] ----- >>> Case Closed By Rosascj On [2007-11-19 07:54:38] >>> Case Re-Opened By Rosascj On [Tue Nov 20 10:12:07 Pst 2007] >>> Case Closed By Rosascj On [2007-11-26 05:22:22] Mil On ----- Anguloj At [2007-11-15 07:47:06] ----- >>> Case Opened By Anguloj On [2007-11-15 07:47:06] Trans S/N 06lzt24983 ----- ----- Stoverj At [2007-11-26 10:40:46] ----- >>> Case Closed By Stoverj On [2007-11-26 10:40:46]

Sudder While Driving At High Speeds. The Serial Number Is 07jtj19393 ----- Parkerc1 At [2007-11-14 09:58:32] ----- >>> Case Opened By Parkerc1 On [2007-11-14 09:58:32] >>> Case Closed By Rademaj On [2007-11-26 15:37:30] Vehicle Not Currently At The Dealer Customer States There Is A Clunk Noise From Between 0-32mph Tech Has Been Able To Duplicate The Noise When Shifitng Into Second Gear About 2000rpms Tech Cannot Duplicate On The Lift, Tech Can Only Duplicate In Drive Tech States The Trans Fluid Level Is Correct >>> Case Opened By Stoverj On [2007-11-13 12:33:05] ----- Stoverj At [2007-11-13 12:42:22] ----- >>> Case Closed By Stoverj On [2007-11-26 15:24:12] Tech Replaced The Short Block For Diesel Fuel Contamination Tech States Now Has A Code >>> Case Opened By Stoverj On [2007-11-13 10:45:46] ----- Stoverj At [2007-11-13 10:55:08] ----- >>> Case Closed By Stoverj On [2007-11-26 15:30:08] Upon Cold Start-Up, Engine Has A Misfire On Cylinder #1 Only. As Engine Warms Up The Misfire Goes Away. Swapped Coil & Plug With Another Cylinder & Misfire Did Not Move. Also Replaced Injector & Misfire Still Did Not Go Away. Compression_L Dry Cyl 1_L 210 Cyl 2_L 200 Cyl 3_L 200 Cyl 4_L 200 Cyl 5_L 195 Cyl 6_L 210 No Other Codes. ----- Parkerc1 At [2007-11-13 12:13:14] ----- >>> Case Opened By Parkerc1 On [2007-11-13 10:36: Ffd Atached. ----- Parkerc1 At [2007-11-14 05:39:57] ----- ----- Callback --- Meyerc At [2007-11-14 06:54:39] ----- ----- Meyerc At [2007-11-14 06:54:39] ----- >>> Case Closed By Meyerc On [2007-11-26 06:11:00] Cust States The Vehicle Have Mil On. Replaced Af Sensor, Ffd Is Not Valuable. Tech Performed Inj Volume Test, But No Data. No Aftermarket Equipment On Vehicle, Tech Sts Dealer Did Not Install Any Equipment Either. ----- Takedam At [2007-11-13 09:17:56] ----- >>> Case Opened By Takedam On [2007-11-13 09:17:56] ----- Takedam At [2007-11-13 09:32:14] ----- Tech Is Reporting The Wire For The A/F Sen Is Good. Tech Is Reporting It Is Intermittent. The Code Is Code Not Reseting. ----- Parkerc1 At [2007-11-13 12:54:45] ----- >>> Case Closed By Grastyd On [2007-11-26 06:43:09]

Customer States There Is A Whinning Noise 42mph And Up Tech States There Is A Whinning Noise From 40-80mph Tech Has Repalced The Rear Diff With No Change Tech Has Swaped The Rear Driveshaft With No Change Tech States The Trans Fluid Level Is Correct >>> Case Opened By Stoverj On [2007-11-12 13:18:28] ----- Stoverj At [2007-11-12 13:23:16] ----- >>> Case Closed By Addisoj On [2007-11-26 11:14:53]

Check Pin Fits. ----- Meyerc At [2007-11-15 10:10:57] ----- Fpe Could Not Verify Condition ----- Rosascj At [2007-11-19 07:54:38] .
----- Rosascj At [2007-11-19 07:55:19] ----- Code Came Back Tech Will Attach Ff Data ----- Rosascj At [2007-11-20
10:12:07] -----

Verify Ecu Is Correct One If So Tehn Replace The Trans Call Back Serial # ----- Anguloj At [2007-11-15 07:47:06] -----
Anguloj At [2007-11-15 07:47:33] -----

Tc009-07: 07 Tundra Ab60 Fluid Level Inspection. Check Fluid Condition And Level According To Tsb. Obtain The Serial Number For The
Transmission. Verify What Gear It Is In During This Condition. Take A Snap Shot With Flag And Subit. Jump The Brake Switch And Verify If The
Condition Is Still Present. ----- Parkerc1 At [2007-11-14 09:58:32] ----- Advised Sm To Replace Torque Converter. Fts Will Write A Ftr
And Will Have Torque Converter Shipped To Product Engineering. ----- Rademaj At [2007-11-15 09:24:01] ----- Rademaj At
[2007-11-15 09:24:51] -----

Advised Tech To Use Chasis Ears To Narrow Down The Noise Location ----- Stoverj At [2007-11-13 12:42:22] -----

Advised Tech To Check The Bank 1 Knock Sensor Harness For Issues ----- Stoverj At [2007-11-13 10:55:08] -----

Send In A Snap Shot On Cold Start. Send In Ffd. Fax Inspect Plug For Color. ----- Parkerc1 At [2007-11-13 12:13:14] ----- Check Fuel
Sample. Do Active Test Inj Volume At -12 And +25% Look For Misfires. Find Why Fuel Trims Are -15%. ----- Meyerc At [2007-11-14 06:51:42] --

Verfiy If Dtc Present, Also Check +B And Ground For Ecu. Verify Open & Short Wire Between Ecu & A/F Sensor. Provide Inj Active Test Resul When
You Call Next Time. ----- Takedam At [2007-11-13 09:32:14] ----- Verfiy If Dtc Present, Also Check +B And Ground For Ecu, Pin Fit. -----
----- Parkerc1 At [2007-11-13 12:54:45] -----

Advised Tech To Use Chassis Ears To Narrow Down The Noise Location ----- Stoverj At [2007-11-12 13:23:16] ----- Gary Contacted Me
Today. Explaining The Noise Situation. From What Gary Described, The Noise Is Coming From The Transaxle Assembly. Fts Suspects Final Drive
Noise. Noise Happens Only At Light Throttle And Above 42 Mph. I Instructed Gary To Compare To Like Vehicle. Gary Stated That He Did, And The
Other Vehicle Is Substantially Quieter. Gary Has Already Atm Brace And Noise Is Still There. I Advised Gary That Since I Am Not At The Dealership,
He'D Have To Be The Decision Maker As To Install A New Atm Or Not. Gary Assured Me That The Customer'S Vehicle Is Much Louder, So We
Agreed To Have Him Install A Replacement Atm. ----- Addisoj At [2007-11-13 20:45:52] -----

Fpf Tighten All Pin Fits On Crank And Cam Position @ Ecm Fpe Found Pin B24 Loose Dealership Will Test Drive 20 Miles And Cycle Key Start Vehicle 50 Times To Be Sure Cel Does Not Come Back On ----- Rosascj At [2007-11-19 07:55:19] ----- Rosascj At [2007-11-20 07:00:45] ----- Technician Found The Reluctor Wheel On Intake Cam # 1 To Be Bent Straightened Star And Condition Is Repaired. Fpe Will Write Ftr ----- Rosascj At [2007-11-26 05:22:22] -----

Tech Repalced The Trans To Resolve ----- Stoverj At [2007-11-26 10:40:46] -----

After Replacing The Torque Converter The Concern Is Resolved And The Customer Is Satisfied With Repair ----- Rademaj At [2007-11-26 15:37:18] -----

Resolution Comments: L L Replaced Drive Shaft. Noise Is Gone. ----- Stoverj At [2007-11-26 15:24:12] -----

Resolution Comments: L L Wiring Harness Connector Pin Backed Out Repairedcnnector ----- Stoverj At [2007-11-26 15:30:08] -----

Removed Bank 1 Valve Cover & Discovered That The Rocker Arm ,For The Second Intake Valve On #1 Cylinder, Was Missing. Cam Lobe Had No Wear Marks. While Looking Further, Discovered Rocker Arm Laying In Back Of Head By #5 Cylinder. ----- Meyerc At [2007-11-26 06:10:47] -----

Tech Replaced The Ecm Correcting The Problem. ----- Grastyd At [2007-11-26 06:43:09] -----

TOYOTA	Erik Jacobsen	Clayton Meyer	y	Jacobsen, Erik	Lia Toyota Of Colonie
TOYOTA	Jaime Angulo	Jaime Angulo	n	Valenzuela, Dan	Dch Wappingers Falls Toy.
TOYOTA	Craig Parker	Craig Parker	n		Capitol Toyota.Scion
TOYOTA	John Stover	John Stover	n	Sauerbrunn, Johnathon	Priority Toyota
TOYOTA	John Stover	John Stover	n	Deanda, Enrique	Fremont Toyota
TOYOTA	Anthony Aiezza	Craig Parker	y	Aiezza, Anthony	Vanderstyne Toyota
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	Ratliff, Justin	Fannin Toyota
LEXUS	John Stover	John Stover	n	Goodrich, Gary	Lexus Of Riverside

QAPowertrain

Engine

Valve Train Others

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

Bent / Deformed / Dent / Twisted / Warped / Wrinkled / Swell / Shrunk

305184 NORMAL

173045 NORMAL

264627 NORMAL

347746 NORMAL

568674 NORMAL

154250 NORMAL

88369 NORMAL

86874 NORMAL

TA073130154	Avalon	2007 4T1BK36B37U [REDACTED]	10398 P0156,P0157,P0304	43022
TA073130103	Camry	2007 4T1BK46K87U [REDACTED]	16295	41062
TA073130089	Tundra	2002 5TBBT44132S [REDACTED]	67431	13045
TA073120028	Camry	2007 4T1BE46K27U [REDACTED]	15946	9210
TA073120017	Avalon	2008 4T1BK36B38U [REDACTED]	237	34085
TA073110298	Tundra	2007 5TBEV54157S [REDACTED]	258	32130
TA073090216	ES350	2007 JTHBJ46G172 [REDACTED]	16771 P0117	64504
TA073060345	RX330	2005 2T2GA31U55C [REDACTED]	58556 P0712	60407
TA073060036	LS460	2007 JTHBL46F875 [REDACTED]	4300	62003

DEN	TMS	4	9-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
CIN	TMS	6	9-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
CHI	TMS	4	9-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
SET	SET	0	8-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
CIN	CIN	5	8-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
SET	SET	0	7-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
EAS	TMS	6	5-Nov-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
WES	TMS	2	2-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
EAS	TMS	1	2-Nov-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION

John Stover 8-Nov-07

John Stover 9-Nov-07

John Stover 9-Nov-07

Timothy Clevenger 8-Nov-07

Dave Grasty 8-Nov-07

Timothy Clevenger 7-Nov-07

John Stover 5-Nov-07

John Stover 2-Nov-07

Craig Parker 2-Nov-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0156,P0157,P0304

Drivetrain Automatic Transmission/Transaxle Shift Function Hesitation/Stumble

Drivetrain Transfer/4wd/Awd Unknown Abnormal Operation

Engine/Hybrid System Engine Mechanical Unknown Engine Knock

Engine/Hybrid System Lubrication Oil Leak

Drivetrain Automatic Transmission/Transaxle Unknown Vibration

Engine/Hybrid System Engine Mechanical Fluid Temperature Concern P0117

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0712

INFO ONLY

Mil On. Codes P0156 And P0157. Replaced B2 S2 O2 Sensor. Codes Have Reset. Graphed Sensors. B2 S2 Intermittantly Reads Low At .1v. >>> Case Opened By Takedam On [2007-11-09 10:29:34] B1s1 At -12 3.63 B1s2 .70v B2s1 -12 3.77 B2s2 .05v +25 B1s1 1.88 B1s2 .27 B2s1 2.00 B2s2 .93 ----- Meyerc At [2007-11-19 09:21:43] ----- Tech Changed Name Of File And Is Not Getting An Error Message. ----- Meyerc At [2007-11-19 09:28:46] ----- Both A/F Were Replaced Before Doing Snapshots. Had To Order New Exhaust Mainfolds As A/F Sensors Were Siezed In Manifolds. Also Had Misfire Percentage In Cyl 4. ----- Meyerc At [2007-11-19 09:33:00] ----- The Codes Have Not Come Back But The Monitor Have Not Passed. During The Engine Running Back Probe Readings At The Sensor. Bank 2 S1 Connector Pin Voltage B2_1 0.35 Eng Running B2_2 13.7 Eng Running B2_3 0.17 Eng Running Ox2b B2_4 0.02 Eng Running And Bank 1 S2 Connector Pin Voltage B3_1 0.27 Eng Running B3_2 13.7 Eng Running B3_3 0.88 Eng Running Ox1b B3_4 0.02 Eng Running Now Has Miss Codes. ----- Parkerc1 At [2007-11-20 14:59:31] ----- Parkerc1 At [2007-11-20 15:17:28] ----- Stoverj At [2007-11-26 Customer States The Trans Slips Intermittently Seems Worse When Cold Tech Is Unable To Duplciate Shift Flare Tsb Was Performed In July At Another Dealer ----- Stoverj At [2007-11-09 09:02:27] ----- >>> Case Opened By Stoverj On [2007-11-09 08:46:36] >>> Case Closed By Stoverj On [2007-11-26 15:22:22] Customer States 4wd Is Inop Tech States The 4wd Lights Flash All The Time When The Key Is On >>> Case Opened By Stoverj On [2007-11-09 08:21:21] ----- Stoverj At [2007-11-09 08:26:58] ----- >>> Case Closed By Stoverj On [2007-11-26 15:25:52]

Noise On The Top On The Engine. Check Valve Clearance Is Good.Remove Serpentine Belt Noise Still There. >>> Case Opened By Clevent2 On [2007-11-08 06:28:59] >>> Case Closed By Clevent2 On [2007-11-26 08:33:21]

Has Oil Leak, Appears To Be Coming From Corner Above Timing Cover And Block Meet Above Power Steering Pump. ----- Meyerc At [2007-11-08 06:11:40] ----- >>> Case Opened By Meyerc On [2007-11-08 06:11:40] >>> Case Closed By Grastyd On [2007-11-26 06:12:43] Washboard Effect Felt And Heard When Driving At 30 To 35mph.Needs Torque Converter. >>> Case Opened By Cartere2 On [2007-11-07 12:53:10] Left Message For An Update Request On Brian'S Voice Mail ----- Clevent2 At [2007-11-26 08:52:36] ----- >>> Case Closed By Clevent2 On [2007-11-26 11:49:31] Customer States The Mil Came On, Drove 10 Miles And Car Started Smoking And Engine Stopped, Cranks But Won'T Start Tech States The Radiator Cap Is Missing And The Coolant Level Is Low ----- Stoverj At [2007-11-05 10:40:20] ----- >>> Case Opened By Stoverj On [2007-11-05 10:23:03] >>> Case Closed By Stoverj On [2007-11-26 15:27:12] Customer States The Mil Comes On And Off At Times Tech States The Trans Fluid Level Is Correct Tech States The Temp Sensor Wiring Is Good To The Trans >>> Case Opened By Stoverj On [2007-11-02 16:21:03] ----- Stoverj At [2007-11-02 16:34:15] ----- >>> Case Closed By Stoverj On [2007-11-26 15:24:40] Rick Holden Ls460 The Vehcile Repurchased For Miss And Was Corrected. The Vehcile Lacks Power. ----- Parkerc1 At [2007-11-02 07:13:33] --- ----- >>> Case Opened By Parkerc1 On [2007-11-02 07:13:33] The Vehcile Is Lacking Power. Tech Made A Recording During Lack Of Power. ----- Parkerc1 At [2007-11-05 06:36:40] ----- Tech Notes That All The Ground Electrodes Were Whiteish. File Attached. No Codes. ----- Parkerc1 At [2007-11-06 07:17:39] ----- >>> Case Closed By Parkerc1 On [2007-11-26 14:25:33]

Use Injector Volume Test After Clearing Memory, Check For Misfire And All Exhaust Sensor Voltages. Send Ffd And Injector Volume Test Snapshot. -----
----- Takedam At [2007-11-19 07:43:34] ----- Backprobe Into All Four Terminals If O2 Sensor. Suggest Changing To Default Filename Or No
Dashes Spaces Characters Etc. ----- Meyerc At [2007-11-19 09:30:36] ----- B1s2 Is Not Working Correctly In Active Test. If B2s2
Hanging At .1 Volt In Cruise That Isn'T Correct Either. Backprobe At Both O2 Sensors And Provide Voltages At 2500 Rpm. Also Provide Snapshots
When Car Is In Cruise. Assure No Exhaust Leaks. ----- Meyerc At [2007-11-19 09:47:38] ----- Fts Advisd Tech To Swap The Injector And
Retest. ----- Parkerc1 At [2007-11-20 14:59:31] ----- Check For Exhaust Leak. Make Sure The Wiring For Exhaust Sensor Are In Correct
Locations. ----- Parkerc1 At [2007-11-20 15:17:28] ----- Pm Mark Dean Fax 801 553 5368 ----- Stoverj At [2007-11-26
07:51:11] -----

Advised Tech To Try And Duplicate The Concern With The Customer Check The Trans Fluid Level ----- Stoverj At [2007-11-09 09:02:27] -----

Confrim Current Position Of The Drivetrain Get Voltages At The 4wd Ecu ----- Stoverj At [2007-11-09 08:26:58] -----
Tech Says A 'Tapping' Noise Is Coming From The Valve Train Area. Advised Tech To Use A Stethoscope To Pinpoint For Sure If Noise Is Coming From
The Cylinder Head Area , Or If It Is Coming From The Block And/Or The Flywheel. If It Is Definatly Coming From The Cylinder Head, Removal Will Be
Necessary In Order To Properly Inspect And/ Or Replace If Necessary. Tech Is To Also Inspect Valve Guides, Springs, Valves, And The Cam/Cam
Journals. ----- Clevent2 At [2007-11-09 11:17:48] -----
Clean It Off, Put Dye In It And See If Leaking At Junction Of Head Block And Timing Cover. ----- Meyerc At [2007-11-08 06:11:40] -----
Case Open To Region As Notification Of Possible High Dollar Repair Cost For Oil Leak At Timing Cover. Provide Ftr If Applicable. ----- Meyerc
At [2007-11-08 06:16:36] ----- Meyerc At [2007-11-08 06:17:48] -----

Advised To Replace Torque Convertor. Daniel Moore - 910 520 6867 ----- Cartere2 At [2007-11-07 13:54:30] -----

Get More Info From The Customer About When The Condition Occured Advised Tech To Check The Compression ----- Stoverj At [2007-11-05
10:40:20] -----

Advised Tech To Check The Trans Harness For Issues ----- Stoverj At [2007-11-02 16:34:15] -----

Tech Will Send File And Take Pic Of The Plugs. ----- Parkerc1 At [2007-11-02 07:15:29] ----- Send In The File. ----- Parkerc1 At
[2007-11-05 06:45:17] ----- Replace All Valves And Both Bare Heads. ----- Parkerc1 At [2007-11-06 07:17:39] -----

Tech Swaped The Injectors And The Misfire Followed The Injector Tech Replaced The Injector On #4 And The O2 Sensor Started Reading Correctly And The O2 Monitor Has Passed Now ----- Stoverj At [2007-11-26 07:51:44] -----

Resolution Comments: L L Replaced Tranmission After Making The Needed Fluid Checks ----- Stoverj At [2007-11-26 15:22:22] -----

Resolution Comments: L L The Actuators For The Transfer Case And Front Diff Were Frozen Up ----- Stoverj At [2007-11-26 15:25:52] -----

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Tech Replaced The Cylinder Head; Vehicle Is Fixed; Tech Could Not See Anything Visibly Wrong With The Head Itself, Or The Valve Clearances, But The Vehicle Is Definately Fixed. ----- Clevent2 At [2007-11-26 08:33:21] -----

Tech Replaced The Rear Valve Cover Gasket Correcting The Oil Leak. ----- Grastyd At [2007-11-26 06:12:43] -----

Torque Converter Fixed Vehicle ----- Clevent2 At [2007-11-26 11:49:31] -----

Resolution Comments: L L Checked Compression Etc. Going To Replace Necessary Parts And Then Recheck ----- Stoverj At [2007-11-26 15:27:12] -----

Resolution Comments: L L Flushed Transmission Fluid And Cleared Dtc And Roadtest. Condition No Longer Evident. ----- Stoverj At [2007-11-26 15:24:40] -----

TOYOTA	Michael Brown	Motonobu Takeda	y	Brown, Michael	Karl Malone Toyota
TOYOTA	David Schnepfer	John Stover	y	Schnepfer, David	Peppers Toyota
TOYOTA	John Stover	John Stover	n	Sipes, Mike	Royal Toyota Volvo, Inc.
TOYOTA	Edward Bernabe	Timothy Clevenger	y	Bernabe, Edward	Courtesy Toyota
TOYOTA	Clayton Meyer	Clayton Meyer	n	Mason, Frederick	Kings Toyota, Inc.
TOYOTA	Brian Flick	Eric Carter	y	Flick, Brian	Toyota Scion Of Wilmington
LEXUS	Tejpal Gill	John Stover	y	Gill, Tejpal	Pohanka Lexus Chantilly
LEXUS	John Stover	John Stover	n	Jumthong, Prasit	Lexus Of Glendale
LEXUS	Craig Parker	Craig Parker	n	Franco, Jose	Balise Lexus

QAPowertrain

QAPowertrain

Clutch & Transmission

Automatic Transmission Assy

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

512995 NORMAL

126681 NORMAL

3014872 NORMAL

247444 NORMAL

547168 HIGH

221477 NORMAL

293859 NORMAL

84628 NORMAL

NORMAL

TA073050296	RX300	1999 JT6GF10U3X0 [REDACTED]	110751 P0300,P0302,P0304,P0306	60413
TA073040021	Tundra	2007 5TFRV54117X [REDACTED]	1627	23061
TA073030397	Sienna	2007 5TDZK23C57S [REDACTED]	1915 P0776,P0793	4309
TA073030330	xB	2005 JTLKT324854 [REDACTED]	23471	34081
TA073030143	RAV4	2008 JTMZK35V385 [REDACTED]	245	10116
TA073030064	xB	2008 JTLKE50E781 [REDACTED]	3631	3070
TA072980196	Tacoma	2003 5TEHN72N53Z [REDACTED]	18700 P0442,P0446,P0456	26028
TA072980096	Camry	2007 4T1BK46K07U [REDACTED]	12043	15047
TA072980068	IS300	2004 JTHBD192340 [REDACTED]	42009	60904
TA072980002	RAV4	2007 JTMZD33V875 [REDACTED]	19829	32130

WES	WES	1	1-Nov-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
GST	GST	0	31-Oct-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
LOS	TMS	5	30-Oct-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
CIN	TMS	2	30-Oct-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
SET	SET	0	30-Oct-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
GST	GST	0	30-Oct-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
KCY	KCY	5	25-Oct-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
KCY	KCY	1	25-Oct-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
SOU	TMS	3	25-Oct-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
SET	SET	0	25-Oct-07	26-Nov-07	26-Nov-07 CLOSED-FIXED

Josh Addison 1-Nov-07

Keith Brasovan 31-Oct-07

John Stover 29-Oct-07

John Stover 30-Oct-07

Timothy Clevenger 29-Oct-07

Keith Brasovan 25-Oct-07

Don Scarbrough 25-Oct-07

Larry Kellogg 25-Oct-07

John Stover 22-Oct-07

Timothy Clevenger 25-Oct-07

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0300,P0302,P0304,P0306

Drivetrain Drive Shaft/Propeller Shaft Unknown Leak

Drivetrain Automatic Transmission/Transaxle Unknown MIL/Warning Light ON P0776,P0793

Engine/Hybrid System Engine Mechanical Unknown Vibration

Drivetrain Automatic Transmission/Transaxle Unknown Comfort/feel

Engine/Hybrid System Engine Mechanical Unknown Noise-Abnormal

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0442,P0446,P0456

Engine/Hybrid System Lubrication Oil Leak

Drivetrain Axle/Differential Unknown Noise-Abnormal

Engine/Hybrid System Engine Control Unknown Starting-No start

Put Additvie To Take Water Out Of Gas Drained Tank Replaced With 91 Octane Tech Verified Fuel Pressure Swapped Injecotrs And Coils Plugs Tech States Short Fuel Trim Is 10 Long16 On Bank 2 ----- Blackr At [2007-11-01 13:52:10] ----- >>> Case Opened By Blackr On [2007-11-01 13:52:10] ----- Blackr At [2007-11-01 13:54:55] ----- >>> Case Closed By Addisoj On [2007-11-26 10:49:48]
 Drive Shaft Yoke Is Leaking Right Behind Transmission Extension Shaft Houseing >>> Case Opened By Smithc07 On [2007-10-31 06:22:03] >>> Case Closed By Brasovk07 On [2007-11-26 08:51:49]

Check Engine Light On & Car Not Shift Properly. The Fluid Is Full And Clean. No Concerns With Trans Operations. ----- Parkerc1 At [2007-10-31 08:25:09] ----- >>> Case Opened By Parkerc1 On [2007-10-30 15:06:33] Serial#570527156 Codes Have Not Returned ----- Anguloj At [2007-11-02 10:47:13] ----- >>> Case Closed By Anguloj On [2007-11-02 10:47:13] Tech States The Vehicle Returned With A P0793 And Tech Has Reaplced The Sensor With No Change ----- Callback --- Stoverj At [2007-11-13 16:09:26] ----- Stoverj At [2007-11-13 16:09:26] ----- >>> Case Re-Opened By Stoverj On [Tue Nov 13 16:09:26 Pst 2007] >>> Case Closed By Stoverj On [2007-11-26 15:29:31]

Customer States The Engien Vibrates At Idle And When Driving Tech States At Idle When The Vehicle Is Cold The Engine Vibrated The Whole Vehicle When It Warms Up The Vibration Is Gone Tech Has Replaced The Injectors With No Change Tech States The Fuel >>> Case Opened By Stoverj On [2007-10-30 13:18:27] ----- Stoverj At [2007-10-30 13:27:44] ----- >>> Case Closed By Stoverj On [2007-11-26 15:33:24]
 Feels Slight Vibration On Incline When Cold At 55to 60 Does Not Do It After Warm >>> Case Opened By Stettlr07 On [2007-10-30 08:59:02] >>> Case Closed By Clevent2 On [2007-11-26 05:16:28]

A Noise In Engine Area Is Heard While Accelirating. Sounds Like Gears Meshing. Sound Is Loud. >>> Case Opened By Smithc07 On [2007-10-30 07:22:29] Tech Found One Of The Bearing For The Balance Shaft To Be Scored, On The Drv Shaft Side Of Balance Shafts Back Bearing. ----- Smithc07 At [2007-10-30 14:20:00] ----- >>> Case Closed By Brasovk07 On [2007-11-26 10:33:48]
 Tech Has Repalced The Evap Canister With No Change Tech Cannot Find Any Leakas >>> Case Opened By Stoverj On [2007-10-25 10:32:18] ----- Stoverj At [2007-10-25 10:36:32] ----- Step 1 773.68 Step 2 765 Step 3 764 Oppen Purge 760 After 30 Sec. Pressure Equalize 763.6 Step 5 Dropped To 743, Step 6 761.5 After 30 Secon. Step 7 743 Step 8 750 After 30 Seconds. Dropped To 763 764 Last Step 768. ----- Meyerc At [2007-10-25 13:13:01] ----- >>> Case Closed By Scarbrd On [2007-11-26 07:35:08]

Customer Sts Oil Leak. Tech Sts Leaking From Timing Chain Cover, Like What Tsb Says. Car Is Nap Produced, Not Under Tsb. Verified Using Dye In Oil. ----- Meyerc At [2007-10-25 08:07:57] ----- >>> Case Opened By Meyerc On [2007-10-25 08:07:57] ----- Meyerc At [2007-10-25 08:11:26] ----- >>> Case Closed By Scarbrd On [2007-11-26 07:30:12]

Customer States There Is A Thumping Noise From The Vehicle When Shifting Tech States There Is A Clunking Noise From The Rear Diff ----- Stoverj At [2007-10-25 07:48:45] ----- >>> Case Opened By Stoverj On [2007-10-25 07:35:27] >>> Case Closed By Stoverj On [2007-11-26 15:23:38]

No Start When Cold Has Power But Will Not Spin Over >>> Case Opened By Clevent2 On [2007-10-25 04:41:39] Left Message On Tech'S Cell# ----- Clevent2 At [2007-11-26 08:50:34] ----- >>> Case Closed By Clevent2 On [2007-11-26 11:50:44]

Advised Tech To Submit Ffd Advised Tech To Clear Memory And Run Inj Vol Test At Zero To See If Misfire Increase For Bank 2 Look For Lean/False Air In Bank 2 Side ----- Blackr At [2007-11-01 13:54:55] ----- Contacted Dealership Technician. Advised Please Inspect Timing Marks, And Do A/F Sensor Volume Test. Compare B1s1 & B2s1 Voltages. Also, Since Timing Belt Was Recently Done Please Inspect Lower Crank Reluctor For Bent/Missing Teeth. Tech: Keith Diomino ----- Addisoj At [2007-11-02 11:18:09] -----

Replace Drive Shaft ----- Smithc07 At [2007-10-31 07:47:28] -----

Send In Ffd. Clear Code And See If They Reset. Obtain The Serial Number For The Transmission. ----- Parkerc1 At [2007-10-31 08:25:09] -----
----- Release Vehicle ----- Anguloj At [2007-11-02 10:47:13] ----- Advised Tech To Check The Nc Sensor Harness For Issues If No Issues Found Swap Out The Ecm And Retest ----- Stoverj At [2007-11-13 16:09:26] -----

Advised Tech To See If The Rpm's Are Fluctuating During The Condition Check The Engine And Trans Mounts Check Fuel Trims ----- Stoverj At [2007-10-30 13:27:44] -----

Tech Has Not Been Able To Duplicate. Must Duplicate And Then Compare To Known Good Vehicle. Then Make A Decision On Repairs. ----- Stettlr07 At [2007-10-30 11:42:03] -----

Get Block# Inspect For Debris In Oil And Possible Damage To The Counter Gears. ----- Smithc07 At [2007-10-30 11:26:38] ----- Photos Of The Bearings And Counter Gears. ----- Smithc07 At [2007-10-30 14:20:00] ----- Based On Damage To The Balance Shafts Order Opartial Engine Assembly 19000-Oh131. ----- Smithc07 At [2007-10-31 09:26:00] -----

Advised Tech To Run The Manual Evap Test And Record Vps Readings ----- Stoverj At [2007-10-25 10:36:32] ----- Check Tank For Leaks. ----- Meyerc At [2007-10-25 13:13:01] -----

Case Open To Region As Fyi Of 3x Of Diagnosis. Suggest Pull Timing Cover And Reseal Leak. ----- Meyerc At [2007-10-25 08:11:26] -----
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Advised Tech To Check The Rear Diff Mounts Check Rear Diff Back Lash Check Fluid Level ----- Stoverj At [2007-10-25 07:48:45] -----
Tech Will Put A Volt Meter On The Lg Wire Coming Out Of The P/N Switch And Attempt To Get The Condition To Reoccur. According To His Voltage Readings At Terminal 5 Of The P/N Switch When The Condition Occurs, He Will Determine If There Is A Problem Before, Or After The P/N Switch. -----
----- Clevent2 At [2007-10-25 06:04:25] -----

===== Dealer Site: Tis Tas Case Closure Request By
Diomino, Keith (60413 - Lexus Kearny Mesa) =====
Note: L L T

Replaced Propeller Shaft Assembly ----- Brasovk07 At [2007-11-26 08:51:49] -----

Resolution Comments: L L Follow Repair Diag Trce To Ecm At The Speed Circuit Inop ----- Stoverj At [2007-11-26 15:29:31] -----

Block3 2az C212674 ----- Smithc07 At [2007-10-30 11:45:01] ----- Recieved Partial Eng Assm. ----- Smithc07 At [2007-11-05
11:35:15] -----

Auctioned 5 Times. Vapor Line From Canister To Tank Missing O Ring ----- Scarbrd At [2007-11-26 07:35:08] -----

Resealed Front Cover ----- Scarbrd At [2007-11-26 07:30:12] -----

Tech Replaced The Neutral Safety Switch; Vehicle Is Fixed ----- Clevent2 At [2007-11-26 11:50:44] -----

LEXUS	Ryan Black	Ryan Black	n	Diomino, Keith	Lexus Kearny Mesa
TOYOTA	Trey Williams	Carl Smith	y	Williams, Trey	Carl Hogan Toyota
TOYOTA	Louis Espinola	Craig Parker	y	Perez, Mario	Puente Hills Toyota
SCION	John Stover	John Stover	n	Yutzy, Michael	Allan Nott Toyota
TOYOTA	John Owen	Robert Stettler	y	Owen, John	Toyota Of Augusta
SCION	Ronnie Burdess	Carl Smith	y	Burdess, Ronnie	Landers Toyota
TOYOTA	John Stover	John Stover	n	Trook, James	Legacy Toy Of Scottsbluff
TOYOTA	Clayton Meyer	Clayton Meyer	n	Davis, Adam	Superior Toyota
LEXUS	Ramon Vicaria	John Stover	y	Vicaria, Ramon	Lexus Of Pembroke Pines
TOYOTA	Ritchie Bosch	Timothy Clevenger	y	Bosch, Ritchie	Toyota Scion Of Wilmington

QAPowertrain

QAPowertrain

QAPowertrain

Clutch & Transmission

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

QAPowertrain

315509 NORMAL

179894 NORMAL

35590 NORMAL

137642 NORMAL

149236 NORMAL

396128 NORMAL

30632 NORMAL

633311 HIGH

204016 NORMAL

218960 NORMAL

TA072950044	Corolla	2008 1NXBR32E38Z [REDACTED]	165 P0303	9210
TA072950004	Camry	2007 4T1BE46K27U [REDACTED]	14105	9212
TA072890019	Corolla	2003 1NXBR32E33Z [REDACTED]	96051 P0171,P0300,P0301,P0302,P0303,P0304	1077
TA072840279	Corolla	2006 1NXBR30E26Z [REDACTED]	27130 P2610	4154
TA072840170	Avalon	2008 4T1BK36B28U [REDACTED]	483 P0014	9199
TA072810332	RAV4	2006 JTMBK31V965 [REDACTED]	20340 P0011,P0016,P0300,P0301,P0303,P0305	19044
TA072680014	RX330	2006 2T2GA31U96C [REDACTED]	16537 P0442	61004
TA072610384	Camry	2001 4T1BG22KX1U [REDACTED]	144696 P440	42267
TA072340383	Tacoma	2007 5TETU22N27Z [REDACTED]	3897	2031

SET	SET	0	22-Oct-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
SET	SET	0	22-Oct-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
SET	SET	0	16-Oct-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
LOS	LOS	3	11-Oct-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
SET	SET	0	11-Oct-07	26-Nov-07	26-Nov-07 CLOSED-NOT RELIABLE
CAT	TMS	2	8-Oct-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
SOU	TMS	4	25-Sep-07	26-Nov-07	26-Nov-07 CLOSED-WITHOUT RESOLUTION
GST	GST	0	18-Sep-07	26-Nov-07	26-Nov-07 CLOSED-FIXED
DEN	TMS	1	22-Aug-07	26-Nov-07	26-Nov-07 CLOSED-FIXED

Timothy Clevenger 22-Oct-07

Timothy Clevenger 19-Oct-07
Timothy Clevenger 21-Sep-07

Greg Ball 11-Oct-07

Timothy Clevenger 11-Oct-07

John Stover 8-Oct-07

Craig Parker 25-Sep-07

Keith Brasovan 18-Sep-07

John Stover 22-Aug-07

Engine/Hybrid System Engine Control Driveability Misses P0303

Drivetrain Automatic Transmission/Transaxle Shift Function Abnormal Operation
Engine/Hybrid System Engine Mechanical Unknown Misses P0171,P0300,P0301,P0302,P0303,P0304

Power Source/Network Networking Unknown MIL/Warning Light ON P2610

Engine/Hybrid System Engine Control Driveability MIL/Warning Light ON P0014

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0011,P0016,P0300,P0301,P0303,P0305

Vehicle Interior Meter/Gauge/Display Warning Light- Engine/Hybrid MIL/Warning Light ON P0442

Engine/Hybrid System Emission Control Charcoal Canister Abnormal Operation P440

Drivetrain Clutch Clutch Pedal Assembly Noise-Abnormal

Intermently Has Missfire But For A Short Period Of Time. I Clear Dtc's Still Misfire Intermently But No Mil Light When It Missfires. >>> Case Opened By Cartere2 On [2007-10-22 06:46:06] >>> Case Closed By Clevent2 On [2007-11-26 08:31:42]
Trans. Feels Like Torque Converter Is Not Disengaging When It Should. When You Release Throttle Trans. Feels Like It Is Dragging Down Car More Than It Should. >>> Case Opened By Stettlr07 On [2007-10-22 05:12:40] >>> Case Closed By Clevent2 On [2007-11-26 08:24:25]
Vehicle Missing At Idle >>> Case Opened By Stettlr07 On [2007-10-16 06:12:56] >>> Case Closed By Clevent2 On [2007-11-26 05:05:53]
Car Has Come In Repeatedly For Ecm Problems. We Have Put 3 Ecm'S In The Car Already. The Code P2610 In The Tis Repair Section Says A Little, So Much As To Just Replace The Ecm. Engine Ecu Has Been Replace Multiple Times. ----- Brands At [2007-10-11 14:22:52] ----- >>>
Case Opened By Brands On [2007-10-11 13:32:16] Tech Sts That The Vehicle Is Back Again - Multiple Repairs With A P2610. ----- Stoutj At [2007-10-22 12:32:49] ----- >>> Case Closed By Stoverj On [2007-11-26 08:43:04]

>>> Case Opened By Cartere2 On [2007-10-11 09:55:39] ----- Cartere2 At [2007-11-01 12:33:44] ----- >>> Case Closed By Clevent2 On [2007-11-26 05:02:01]
Vehicle Towed In, Noise When Starting And Mil Light On Tech States Vehicle Had A Hard Start, Tech Staets There Was A Knocking Noise Until The Engine Started Tech States The Vvti Active Test For Bank 1 Does Not Stumble The Enigne Tech Has Removed The Vavle Covers And Confrimed Timing And The Vvti Units Are Not Damaged >>> Case Opened By Stoverj On [2007-10-08 13:04:36] ----- Stoverj At [2007-10-08 13:13:51] ----- >>> Case Closed By Stoverj On [2007-11-26 15:23:14]
No Parts Replaced. ----- Parkerc1 At [2007-09-25 06:18:36] ----- >>> Case Opened By Parkerc1 On [2007-09-25 06:18:36] Tech Replaced The Canister At 16k. Cur 18402. Small Leak And Very Small Leak Being Set Now. Tech Can Smell Fuel, But Can Not Locate. Tech Has Removed The Tank And Can Not Find Leak. ----- Parkerc1 At [2007-11-26 08:06:57] ----- >>> Case Closed By Parkerc1 On [2007-11-26 08:06:57]
After Market Shop Insta LI Canister Engine Liggth Back On >>> Case Opened By Smithc07 On [2007-09-18 14:52:47] With The Bypass Vsv Off The Pressure Continues To Rise Indicating A Tank Side Leak. ----- Newb07 At [2007-09-19 08:48:19] ----- >>> Case Closed By Brasovk07 On [2007-11-26 06:27:59]
Customer States There Is A Groaning Noise Comming From The Clutch Pedal Tech States The Pedal Sping And Bushings Have Been Replaced With No Change Tech States The Pedal Has Excessive Movement >>> Case Opened By Stoverj On [2007-08-22 16:15:55] ----- Stoverj At [2007-08-22 16:23:25] ----- >>> Case Closed By Stoverj On [2007-11-26 15:32:43]

Advised To Drain And Refill Gas Tank. ----- Cartere2 At [2007-10-22 12:33:12] -----

Advised To Do Tsb For Slt Solinoid ----- Stettlr07 At [2007-10-22 07:47:33] -----
Check Fuel Trim, If Fuel Trim Is Positive, Replace Intake Manifold ----- Stettlr07 At [2007-10-16 07:36:02] -----

Adv. To Contact The Fts Due To Multiple Repair Attempts. ----- Brands At [2007-10-11 14:22:52] ----- Transferred To Qap. -----
Stoutj At [2007-10-22 12:32:49] ----- Check The Conister Harness For Issues, Run The Evap Auto Test Advised Tech To Contact Fts Due To
High Nubmer Of Repair AtempS ----- Stoverj At [2007-10-22 12:33:07] ----- ----- Stoverj At [2007-10-22 12:43:35] -----
Technician Has Cleared The Dtc And It Has Returned. Tech Has Performed Vvt Active Test And The Engine Does Idle Rough. Advised Tech To
Remove Valve Covers And Inspect Engine Timing Marks. If The Engine Is In Time, Advised To Replace Ocv And Vvt Actuator Gear. -----
Cartere2 At [2007-10-17 06:01:53] ----- L/M For Tech To Call Me Back With An Update ----- Cartere2 At [2007-11-01 12:33:44] -----
- Tech Replaced Camshaft; Tech Stated That Someone In The Shop Was Messing Around With The Vehicle And Caused One Of The Valve Lifters To
Be Out Of Place; He Then Attempted To Start The Engine, And Bent A Valve; Tech Is Going To Replace The Necessary Parts (Consists Of Removing
The Cylinder Head) ----- Clevent2 At [2007-11-14 13:26:35] -----

Advised Tech To Confrim No Issues With The Actuators Check Ocv And Filters For Debris Possible Actuator Issue ----- Stoverj At [2007-10-08
13:13:51] -----

Run Manual Test And Record Pressures Abs And Gauge. ----- Parkerc1 At [2007-09-25 06:18:36] ----- Put The Tank Back And Rerun The
Evap Test. ----- Parkerc1 At [2007-11-26 08:06:57] -----
Use Course Book 874 For Proper Connections To Canister. Use Flow Chart From Tech Resources Page For Intrusive Evap Diag. ----- Smithc07
At [2007-09-18 15:00:25] ----- Remove Tank And Investigate Source Of Leak. Check Around The Fuel Pump Holder, Roll Over Valve. Look For
Pin Holes Or Cracks In The Tank. ----- Newb07 At [2007-09-19 08:48:19] -----

Advised Tech To Dissassemble And Inspect The Clutch Pedal And Mount ----- Stoverj At [2007-08-22 16:23:25] -----

Tech Performed Repair Above; Vehicle Is Fixed ----- Clevent2 At [2007-11-26 08:31:42] -----

Performed Tsb; Vehicle Has Not Returned ----- Clevent2 At [2007-11-26 08:24:25] -----

Vacuum Lines Were Crossed On It; Evap Purge Line ----- Clevent2 At [2007-11-12 12:52:54] -----

Qap ----- Stoutj At [2007-10-22 12:33:07] ----- Tech States An After Market Alarm Was Removed Tech Found A Head Light Wire And Ecm B+ Wire Switched Tech Reset The Wiring And The Code Has Not Returned ----- Stoverj At [2007-11-26 08:43:04] -----

Resolution Comments: L L Performed Several Checks After Scanning For Dtc'S. Concluded That Bank 1 Intake And Exhaust Camshaft Vvt Gears Were Not Performing Properly. Replaced Both Camshaft Gears. Engine Operating Normally. ----- Stoverj At [2007-11-26 15:23:14] -----

Found New Canister Leaking Internal Replaced Canister With A New And Pass Test And Completed Drive Cycle ----- Brasovk07 At [2007-11-26 06:27:59] -----

Resolution Comments: L L Replaced Parts Per Previose Tsb Wich Included Pivot Ball Of Clutch Pedal Operating Assy. ----- Stoverj At [2007-11-26 15:32:43] -----

TOYOTA	Jonathan Ruiz	Eric Carter	y	Ruiz, Jonathan	Courtesy Toyota
TOYOTA	Albert Mcmanus	Robert Stettler	y	Mcmanus, Albert	Legacy Toy Of Tallahassee
TOYOTA	James Tillmaniii	Robert Stettler	y	Tillmaniii, James	Springhill Toyota
TOYOTA	Kasey Cano	Stefan Brand	y	Otis, Steven	Toyota Of North Hollywood
TOYOTA	Lancelot Busgith	Eric Carter	y	Busgith, Lancelot	Central Florida Toyota
TOYOTA	John Stover	John Stover	n	Penn, Thomas	Antwerpen'S Toy. Village
LEXUS	Craig Parker	Craig Parker	n	Digiovanna, James	Chatham Parkway Lexus
TOYOTA	Antonio Tristan	Carl Smith	y	Tristan, Antonio	Demontrond Toyota
TOYOTA	John Stover	John Stover	n	Fogle, Mike	Larry Miller Toyota

QAPowertrain

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TAS Exceptions

Tech got the wrong QA Group and had to be transferred

QAPowertrain

QAPowertrain

Engine

Camshaft -Timing Gear

QAPowertrain

QAPowertrain

QAPowertrain

Clutch & Transmission

Clutch Pedal

244539 NORMAL

65453 NORMAL

170916 NORMAL

482956 HIGH

418823 NORMAL

250507 NORMAL

314378 NORMAL

120720 NORMAL

562585 NORMAL