

From: George Morino/=TMS/Toyota.

Sent: 1/8/2008 8:50 AM.

To: [-] Richard\_Jung@toyota.com.

Cc: [-] Wayne\_Hutchinson@toyota.com.

Bcc: [-]

Subject: SSC 70F.

Richard:

Can you guys take care of this?

Thanks!

George Morino  
National Manager  
Quality Compliance Department  
Product Quality and Service Support  
Toyota Motor Sales, U.S.A., Inc.  
Tel. 310-468-3392  
Fax 310-468-3399

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----- Forwarded by George Morino/TMS/Toyota on 01/08/2008 08:50 AM -----

Chris Crumby/TMS/Toyota  
01/07/2008 08:56 AM  
To George Morino/TMS/Toyota@Toyota  
cc  
Subject SSC 70F

George:

Could you please have the SSC 70F turned off for this vehicle as it does not have the all weather floor mats. Dealer 25042 inspected and sold the vehicle. The customer is moving to Canada and needs to have this SSC turned off.

Thanks for your help.

vin # 4t4be46k98r [REDACTED]

case # 200801070319

customer name [REDACTED] phone # [REDACTED]

Chris Crumby  
District 7 Service and Parts Manager  
503-493-4963 (Work)  
503-756-0428 (Cell)