

From: Wayne Hutchinson/=TMS/Toyota.

Sent:1/10/2008 10:51 AM.

To: [-] George Morino/=TMS/Toyota@Toyota.

Cc: [-] David Stovall/=TMS/Toyota@Toyota;Mark Kubota/=TMS/Toyota@Toyota;Richard Jung/=TMS/Toyota@Toyota;Paul Hattori/=TMS/Toyota@Toyota.

Bcc: [-] .

Subject: 70F and 7LB Floor Mats.

George,

I think I found the problem with the Floor Mats that are being returned. I ran all the P/N's on the parts return that I sent to Paul Hattori's group. I believe all the P/N were included for the Old Floor Mat. The P/N for the newly designed floor mats are not on the parts recovery request.

If the dealer is using the P/N off of the new floor mat when returning the old mat the P/N will not show up as part of the Parts Return Request.

As soon as Paul Hattori gets back to his desk I will discuss some options with him.

Wayne Hutchinson
Quality Compliance
Toyota Motor Sales, U.S.A., Inc.
Tel. 310-468-1870
Fax 310-381-6978

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