

Wayne
Hutchinson/TMS/Toyota
02/12/2008 05:43 PM

To "Brandt, Robert" <Robert.Brandt@setoyota.com>@TMSVEN
cc
bcc
Subject Re: FW: 70F question 

Have them call CR and have CR will shut it off for them
1-800-331-4331

Wayne Hutchinson
Quality Compliance
Toyota Motor Sales, U.S.A., Inc.
Tel. 310-468-1870
Fax 310-381-6978

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If you have received this message in error, please notify the sender immediately by email reply and please delete this message from your computer. Thank you.
"Brandt, Robert" <Robert.Brandt@setoyota.com>



"Brandt, Robert"
<Robert.Brandt@setoyota.com>
m>
02/12/2008 10:26 AM

To Wayne_Hutchinson@toyota.com
cc
Subject FW: 70F question

Wayne, could you help answer the question below concerning the 70F campaign?

-----Original Message-----

From: Brandt, Robert
Sent: Thursday, February 07, 2008 5:01 PM
To: Adams, Dave
Subject: FW: 70F question

Do you know the answer. Or who might know the answer?

From: Nuclio, Paul
Sent: Thursday, February 07, 2008 3:47 PM
To: Brandt, Robert
Subject: 70F question

Hi Bob,
I just had a question posed to me that I don't have an answer for. If a customer has an 07 Camry and it does not have all weather mats, is there a way to update the system, or will it always show as not completed? The announcement says that customers will be provided with a return postcard to indicate they do not have the all weather mats, but it doesn't address any way the dealer could notify Toyota.

Paul Nuclio

District Service Operations Manager
Southeast Toyota Distributors, LLC.
478-747-9503
FAX: 954-363-4240

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