

Vin	Model Number	Model Year	Model Name	Category Name	Sub-category Name
2T1GE40E29C		1936 2009MY	MATRIX	Audio/Video/Nav System	Audio/Nav Display
2T1KE40E09C		1934 2009MY	MATRIX	Audio/Video/Nav System	AM/FM Radio
2T1KE40E09C		1934 2009MY	MATRIX	Audio/Video/Nav System	Antenna
2T1KE40E09C		1934 2009MY	MATRIX	Seats	Folding rear seat
2T1KE40E09C		1934 2009MY	MATRIX	Interior Fit and Appearance	Rear compartment floor cover
2T1KE40E09C		1934 2009MY	MATRIX	Interior Fit and Appearance	Floor mat
2T1KE40E09C		1934 2009MY	MATRIX	Transmission	Gearshift/Shift lever hard to operate
2T1KE40E09C		1934 2009MY	MATRIX	Interior Operations and Controls	Cigarette lighter/power outlet
2T1KE40E19C		1934 2009MY	MATRIX	Interior Fit and Appearance	Interior fit/Appearance prob other than
2T1KE40E19C		1934 2009MY	MATRIX	Gauges and Lights	Gauges, Lights problem other than listed
2T1KE40E39C		1934 2009MY	MATRIX	Seats	Seat belt latch
2T1KE40E39C		1934 2009MY	MATRIX	Exterior Body	Fenders
2T1KE40E39C		1934 2009MY	MATRIX	Gauges and Lights	Gauges, Lights problem other than listed
2T1KE40E39C		1934 2009MY	MATRIX	Handling and Steering	Wheels/Rims
2T1KE40E39C		1933 2009MY	MATRIX	Seats	Other -Seats(Unspecified)
2T1KE40E39C		1933 2009MY	MATRIX	Exterior Body	Hood
2T1KE40E39C		1933 2009MY	MATRIX	Exterior Body	Front side windows
2T1KE40E39C		1934 2009MY	MATRIX	Interior Fit and Appearance	Overhead console
2T1KE40E39C		1934 2009MY	MATRIX	Exterior Body	Sunroof/Moonroof
2T1KE40E39C		1934 2009MY	MATRIX	Exterior Body	Roof rack
2T1KE40E39C		1934 2009MY	MATRIX	Seats	Folding rear seat
2T1KE40E39C		1934 2009MY	MATRIX	Exterior Body	Hood
2T1KE40E39C		1934 2009MY	MATRIX	Exterior Body	Wind noise(excessive)
2T1KE40E89C		1934 2009MY	MATRIX	Interior Operations and Controls	Rear view mirror
2T1KE40E89C		1934 2009MY	MATRIX	Heating/Ventilation and Cooling	Fan/blower noise
2T1KU40E09C		1932 2009MY	MATRIX	Seats	Height controls
2T1KU40E09C		1932 2009MY	MATRIX	Interior Operations and Controls	Rear view mirror
2T1KU40E09C		1932 2009MY	MATRIX	Interior Fit and Appearance	Floor mat
2T1KU40E29C		1932 2009MY	MATRIX	Exterior Body	Hood
2T1KU40E29C		1932 2009MY	MATRIX	Engine	Lacks power

Comment

This is more of a suggestion than a complaint. It would be nice if the text for song titles scrolled so that I could see the entire song.

A little lacking, but not a real big deal as I do not listen mainly to news.

No antenna had to buy one.

I had to fold the front passenger seat down to accommodate cargo and the cargo and the seat foam was distorted on upper inside edge. Took a day to re-shape.

No floor mats.

No floor mats.

Very cheap looking. One thing. Absolutely did not like at time of purchase.

Power outlet is unusable for many items due to how it is situated.

Panel under steering wheel keeps coming loose.

Alarm needed when lights left on, key in ignition.

To close to seat makes it hard to latch.

Rear quarter fender popped out.

Lights dim and re-brighten especially when wet outside.

Ice and snow collect in tire rims making front tires seem out of balance and causes decrease in handling.

Seats stain with a rain drop! Always water spots present from rain and snow!

It has a few paint chips missing on the hood.

When it rains you cannot roll down the windows or a lot of rain comes in just a small crack. It makes it difficult to get fresh air while raining.

The overhead storage console is not wide enough to fit my glasses in their case so I have to put them in diagonally without protection if I wish to use the space.

There is a lot of wind noise from the sunroof on the highway...made somewhat better by closing cover but that kind of defeats the purpose of having a sunroof if you cover up the sun anyway.

Not exactly the roof rack but the tracks that one would fit into...rear left section fell off leaving the painted groove exposed.

Back driver's side rear seat must be slammed in order for it to catch/lock.

The tip of my hood is chipping and it has not been hit or knocked into in anyway.

Wind noise is excessive and annoying.

The image is distorted in the center of the mirror. Especially when in the night view setting.

When in the lower positions, 1 or 2, at idle, there is a droning noise. When I select position 3 it is a regular blower noise and when I start moving the droning goes away. There is no problem with the operation of the heater-ventilation.

Need more options for height control.

Too low.

Within a couple of thousand miles the driver's optional floor mat wore away where the driver's heel rested.

Hood damaged in transit prior to delivery.

The car doesn't excel in an emergency even like my 1.8 liter Toyota Corolla used to. This car is supposed to have the same size engine.

Condition	Report Month	Plant	Engine	Line	Off Date	Code1	Code2	Code3	Code4	Code5
Would like to have/change/add	200804RD	Cambridge	4Cyl		1/24/2008	0505122904WC				
Sound quality	200805RD	Cambridge	4Cyl		1/24/2008	0502002901SL				
Would like to have/change/add	200805RD	Cambridge	4Cyl		1/24/2008	0502022902WC				
Appearance	200805RD	Cambridge	4Cyl		1/24/2008	0502162601AD				
Would like to have/change/add	200805RD	Cambridge	4Cyl		1/24/2008	0502431314WC				
Would like to have/change/add	200805RD	Cambridge	4Cyl		1/24/2008	0505261305WC				
Quality (cheap looking/cheaply made	200805RD	Cambridge	4Cyl		1/24/2008	0505754311QA				
Location	200804RD	Cambridge	4Cyl		2/9/2008	0501611401LE				
Loose/fell off	200805RD	Cambridge	4Cyl		1/21/2008	0505291399LF				
Would like to have/change/add	200804RD	Cambridge	4Cyl		1/29/2008	0505254599WC				
Location	200805RD	Cambridge	4Cyl		1/21/2008	0502122605LE				
Loose/fell off	200805RD	Cambridge	4Cyl		1/21/2008	0502601925LF				
Performance	200805RD	Cambridge	4Cyl		1/21/2008	0505254599PA				
Features/options	200805RD	Cambridge	4Cyl		1/21/2008	0505803413FB				
Dirty/dusty/foreign material/acid rain	200804RD	Cambridge	4Cyl		1/25/2008	0500002692DD				
Paint -Chipped	200805RD	Cambridge	4Cyl		1/31/2008	0502521927CP				
Leaks	200805RD	Cambridge	4Cyl		1/31/2008	0505891915LC				
Size	200804RD	Cambridge	4Cyl		2/5/2008	0502391313SH				
Noise-wind noise	200804RD	Cambridge	4Cyl		2/5/2008	0502541913ND				
Loose/fell off	200804RD	Cambridge	4Cyl		2/5/2008	0505871912LF				
Hard to operate (requires too much effort)	200804RD	Cambridge	4Cyl		2/13/2008	0502162601HB				
Paint -Chipped	200804RD	Cambridge	4Cyl		2/13/2008	0502521927CP				
Noise-wind noise	200804RD	Cambridge	4Cyl		2/13/2008	0502661902ND				
Distorted/distortion	200805RD	Cambridge	4Cyl		1/21/2008	0505301405DF				
Noise	200805RD	Cambridge	4Cyl		1/21/2008	0505552207NA				
Would like to have/change/add	200804RD	Cambridge	4Cyl		1/28/2008	0502192613WC				
Height - too low	200804RD	Cambridge	4Cyl		1/28/2008	0505301405HL				
Worn/scuffed	200804RD	Cambridge	4Cyl		1/31/2008	0505261305WB				
Damaged	200804RD	Cambridge	4Cyl		1/15/2008	0502521927DA				
Engine-lacks/no power/sluggish	200805RD	Cambridge	4Cyl		2/1/2008	0500594107ED				

Code6	Code7	Body Style	Count	Wave	Sale Month	Region	District	Dealer	Rdrdate	Prodyrmm	Tires
		1936 -5-Door XRS CUV -5AT	1	30	200803SD	CHICAGO		0 12086	20080307		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200803SD	CEN. ATLANTIC		0 45072	20080306		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200803SD	CEN. ATLANTIC		0 45072	20080306		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200803SD	CEN. ATLANTIC		0 45072	20080306		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200803SD	CEN. ATLANTIC		0 45072	20080306		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200803SD	CEN. ATLANTIC		0 45072	20080306		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200802SD	CEN. ATLANTIC		0 19005	20080218		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200803SD	SOUTHEAST	A	9043	20080313		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200802SD	NEW YORK		0 6036	20080212		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200802SD	BOSTON		7 28037	20080213		Bridgestone
		1934 -5-Door S CUV -5AT ECT	1	30	200802SD	BOSTON		7 28037	20080213		Bridgestone
		1934 -5-Door S CUV -5AT ECT	1	30	200802SD	BOSTON		7 28037	20080213		Bridgestone
		1934 -5-Door S CUV -5AT ECT	1	30	200802SD	BOSTON		7 28037	20080213		Bridgestone
		1933 -5-Door S CUV -5MT	1	30	200802SD	BOSTON		6 28009	20080225		N/R
		1933 -5-Door S CUV -5MT	1	30	200803SD	GULF STATES	C	42278	20080314		N/R
		1933 -5-Door S CUV -5MT	1	30	200803SD	GULF STATES	C	42278	20080314		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200802SD	CHICAGO		0 12042	20080229		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200802SD	CHICAGO		0 12042	20080229		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200802SD	CHICAGO		0 12042	20080229		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200802SD	NEW YORK		0 29048	20080229		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200802SD	NEW YORK		0 29048	20080229		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200802SD	NEW YORK		0 29048	20080229		N/R
		1934 -5-Door S CUV -5AT ECT	1	30	200803SD	CINCINNATI		0 21110	20080314		Bridgestone
		1934 -5-Door S CUV -5AT ECT	1	30	200803SD	CINCINNATI		0 21110	20080314		Bridgestone
		1932 -4-Door STD CUV -4AT ECT	1	30	200802SD	BOSTON		6 28009	20080229		N/R
		1932 -4-Door STD CUV -4AT ECT	1	30	200802SD	BOSTON		6 28009	20080229		N/R
		1932 -4-Door STD CUV -4AT ECT	1	30	200802SD	BOSTON		6 28009	20080217		N/R
		1932 -4-Door STD CUV -4AT ECT	1	30	200802SD	SOUTHEAST	E	9174	20080211		Good Year
		1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	SAN FRANCISCO		1 4454	20080311		N/R

Audio Unit	Mileage	Height	Weight	Riders	Gender	Age	Survey Version	Katashiki	Report Week
Radio/Multiple CD/Satellite Radio	501-1000	6 Ft. - 6 Ft. 5 In.	226 - 250 Lbs.	1	Male	21-30	3		20080418
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	126 - 150 Lbs.	3	Female	51-60	3		20080502
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	126 - 150 Lbs.	3	Female	51-60	3		20080502
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	126 - 150 Lbs.	3	Female	51-60	3		20080502
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	126 - 150 Lbs.	3	Female	51-60	3		20080502
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	126 - 150 Lbs.	3	Female	51-60	3		20080502
Radio+Single CD	501-1000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	2	Male	31-40	3		20080411
Radio+Multiple CD	N/R	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	3	Male	61-70	3		20080425
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	226 - 250 Lbs.	1	Male	61-70	3		20080418
Radio+Multiple CD	2501-5000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	4	Female	31-40	3		20080502
Radio+Multiple CD	2501-5000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	4	Female	31-40	3		20080502
Radio+Multiple CD	2501-5000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	4	Female	31-40	3		20080502
Radio+Multiple CD	2501-5000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	4	Female	31-40	3		20080502
Radio+Multiple CD	1001-1500	5 Ft. - 5 Ft. 5 In.	126 - 150 Lbs.	2	Female	21-30	3		20080418
Radio/Multiple CD/Satellite Radio	2501-5000	5 Ft. 6 In - 6 Ft.	201 - 225 Lbs.	3	Female	21-30	3		20080425
Radio/Multiple CD/Satellite Radio	2501-5000	5 Ft. 6 In - 6 Ft.	201 - 225 Lbs.	3	Female	21-30	3		20080425
Radio+Multiple CD	1001-1500	5 Ft. 6 In - 6 Ft.	201 - 225 Lbs.	2	Female	31-40	3		20080418
Radio+Multiple CD	1001-1500	5 Ft. 6 In - 6 Ft.	201 - 225 Lbs.	2	Female	31-40	3		20080418
Radio+Multiple CD	1001-1500	5 Ft. 6 In - 6 Ft.	201 - 225 Lbs.	2	Female	31-40	3		20080418
Radio+Single CD	1501-2000	5 Ft. 6 In - 6 Ft.	126 - 150 Lbs.	2	Female	31-40	3		20080418
Radio+Single CD	1501-2000	5 Ft. 6 In - 6 Ft.	126 - 150 Lbs.	2	Female	31-40	3		20080418
Radio+Single CD	1501-2000	5 Ft. 6 In - 6 Ft.	126 - 150 Lbs.	2	Female	31-40	3		20080418
Radio+Single CD	1501-2000	5 Ft. 6 In - 6 Ft.	126 - 150 Lbs.	2	Female	31-40	3		20080418
Radio/Multiple CD/Satellite Radio	1001-1500	5 Ft. 6 In - 6 Ft.	151 - 175 Lbs.	1	Male	51-60	3		20080425
Radio/Multiple CD/Satellite Radio	1001-1500	5 Ft. 6 In - 6 Ft.	151 - 175 Lbs.	1	Male	51-60	3		20080425
Radio+Single CD	1501-2000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	2	Female	21-30	3		20080418
Radio+Single CD	1501-2000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	2	Female	21-30	3		20080418
Radio+Single CD	2501-5000	5 Ft. 6 In - 6 Ft.	201 - 225 Lbs.	2	Male	51-60	3		20080403
Radio+Multiple CD	501-1000	5 Ft. 6 In - 6 Ft.	151 - 175 Lbs.	2	Male	51-60	3		20080411
Radio+Single CD	501-1000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	1	Female	41-50	3		20080425

Responsibility	Problem Severity	New To Toyota Family	Problem Category	Problem Sub-category
Other	Not at all serious	No	29	4
Design	N/R	Yes	29	1
Other	N/R	Yes	29	2
Design	Medium severity	Yes	26	1
Other	N/R	Yes	13	14
Other	N/R	Yes	13	5
Design	Extremely serious	Yes	43	11
Design	Not very serious	Yes	14	1
Mfg	Medium severity	Yes	13	99
Other	N/R	No	45	99
Design	N/R	Yes	26	5
Mfg	Not at all serious	Yes	19	25
Design	N/R	Yes	45	99
Design	Not very serious	Yes	34	13
Mfg	Medium severity	No	26	92
Mfg	Not very serious	Yes	19	27
Mfg	Not very serious	Yes	19	15
Design	Medium severity	No	13	13
Mfg	Medium severity	No	19	13
Mfg	Very serious	No	19	12
Mfg	Not very serious	No	26	1
Mfg	Very serious	No	19	27
Mfg	Very serious	No	19	2
Design	Not very serious	Yes	14	5
Mfg	Not at all serious	Yes	22	7
Other	N/R	No	26	13
Design	N/R	No	14	5
Design	Not at all serious	No	13	5
Mfg	Extremely serious	Yes	19	27
Design	Very serious	Yes	41	7

2T1KU40E29C		1932	2009MY	MATRIX	Interior Operations and Controls	Cruise control
2T1KU40E29C		1932	2009MY	MATRIX	Gauges and Lights	Clock
2T1KU40E29C		1932	2009MY	MATRIX	Audio/Video/Nav System	Antenna
2T1KU40E29C		1932	2009MY	MATRIX	Interior Operations and Controls	Cup holder
2T1KU40E29C		1932	2009MY	MATRIX	Interior Operations and Controls	Cup holder
2T1KU40E29C		1932	2009MY	MATRIX	Interior Fit and Appearance	Sun visor
2T1KU40E29C		1932	2009MY	MATRIX	Exterior Body	Wind noise(excessive)
2T1KU40E29C		1932	2009MY	MATRIX	Interior Operations and Controls	Vanity Mirror light
2T1KU40E29C		1932	2009MY	MATRIX	Transmission	Delayed slow shift
2T1KU40E29C		1932	2009MY	MATRIX	Exterior Body	Other -Window-general/unspecified
2T1KU40E49C		1932	2009MY	MATRIX	Exterior Body	Trunk/hatch/lift back/tailgate
2T1KU40E59C		1932	2009MY	MATRIX	Handling and Steering	Suspension
2T1KU40E59C		1932	2009MY	MATRIX	Seats	Armrest
2T1KU40E59C		1932	2009MY	MATRIX	Seats	Lumbar support
2T1KU40E59C		1932	2009MY	MATRIX	Exterior Body	Chipped paint/scratches
2T1KU40E79C		1931	2009MY	MATRIX	Transmission	Clutch pedal feel
2T1KU40E79C		1931	2009MY	MATRIX	Audio/Video/Nav System	Sound quality
2T1KU40E79C		1931	2009MY	MATRIX	Seats	Headrest
2T1KU40E79C		1931	2009MY	MATRIX	Seats	Seat comfort
2T1KU40E79C		1931	2009MY	MATRIX	Interior Fit and Appearance	Glove box
2T1KU40E79C		1931	2009MY	MATRIX	Exterior Body	Exterior problem other than listed
2T1KU40E89C		1932	2009MY	MATRIX	Brakes	Brake noise
2T1KU40E89C		1932	2009MY	MATRIX	Interior Fit and Appearance	Rear parcel shelf/cargo cover
2T1KU40E89C		1932	2009MY	MATRIX	Seats	Seat material
2T1KU40E89C		1932	2009MY	MATRIX	Interior Fit and Appearance	Door panel
2T1KU40E89C		1931	2009MY	MATRIX	Engine	Rough idle/idles too fast
2T1KU40E89C		1931	2009MY	MATRIX	Handling and Steering	Tires (excessive road noise,wear,etc.)
2T1KU40E89C		1931	2009MY	MATRIX	Brakes	Brake application/pedal feel (soft/hard)
2T1KU40E89C		1931	2009MY	MATRIX	Audio/Video/Nav System	Sound quality

The cruise control knob is too low. To set it you have to look completely away from the road. Very dangerous.

Clock is too low. You have to take your eyes completely off the road to read it.

The antenna seems to get a much weaker signal than my old 1994 Toyota Corolla.

The cup holder is too small for most modern drinking bottles. It is also too close to the gear shift and emergency brake. If you fit it with something to make it bigger, it blocks the use of the emergency brake.

The cup holder is too small for most modern drinking bottles. It is also too close to the gear shift and emergency brake. If you fit it with something to make it bigger, it blocks the use of the emergency brake.

The sun visor isn't long enough or wide enough, so in bad sun glare light comes in through the tinted window in between the visors and below the visors.

When you use it on the side it isn't long enough shield your eyes from the side. The visor is too thick

I was surprised that the outside wind noise is much greater than my 1994 Toyota Corolla.

No vanity mirror light.

The vehicle has the same size engine as my old Corolla had, but it is sluggish in how fast you can accelerate in an emergency situation.

Window rattling noise coming from drivers post area.

Whistling noise when going over 45 miles per hour.

Rear suspension is very stiff.

The curve at the back of the drivers left arm rest makes it not useable.

Very little lumbar support.

The paint is very thin and chips very easily.

Clutch release is a little abrupt.

Way too much bass! (Default settings.)

The headrest forces my head forward to a very uncomfortable position.

The seat is very concave and has no lumbar support, so it is painful on even moderate drives.

You have a nice shelf in the glove box, but it is too small for a legal sized envelope.

Left? front? undercarriage? makes a small gronk noise when I turn sometimes.

Makes funny noise when pressed.

Didn't receive one.

There is a small stain on left side of rear seat, no one has used the seat.

Drivers door panel does not fit smoothly near cup holder area.

No big deal, but the engine shudders when the RPM drops to idle such as after you come to a stop.

Road noise can be deafening when driving at 60 mph on a rough aggregate road such as Massachusetts Rte 3 to Cape Cod. The sound level is tolerable when the road surface is smooth.

When the engine is idling the brake pedal feels soft; with gentle, steadily applied pressure the pedal sinks almost to the floor. Massachusetts safety inspections require that the pedal not sink under 15 (?) lbs force. I once had a car (a 1994 Corolla) fa

The sound is not as clear as I expected. When listening to talk radio (NPR) while driving on a rough-surface highway the midrange and bass resonated with the road noise; the radio was unintelligible and the noise level in the car was excessive. Adjusting

Height - too low	200805RD	Cambridge 4Cyl	2/1/2008 0501551417HL	
Height - too low	200805RD	Cambridge 4Cyl	2/1/2008 0501814505HL	
Reception/static (interference)	200805RD	Cambridge 4Cyl	2/1/2008 0502022902PB	
Location	200805RD	Cambridge 4Cyl	2/1/2008 0502311404LE	0502311404SH
Size	200805RD	Cambridge 4Cyl	2/1/2008 0502311404SH	0502311404LE
Size	200805RD	Cambridge 4Cyl	2/1/2008 0502361308SH	
Noise-wind noise	200805RD	Cambridge 4Cyl	2/1/2008 0502661902ND	
Would like to have/change/add	200805RD	Cambridge 4Cyl	2/1/2008 0505341410WC	
Shifting Delayed/slow start (engagement)	200805RD	Cambridge 4Cyl	2/1/2008 0505744305SQ	
Noise-squeaks/rattles	200805RD	Cambridge 4Cyl	2/23/2008 0500001990NC	
Noise-wind noise	200804RD	Cambridge 4Cyl	2/2/2008 0502511909ND	
Binding/sticking/stuck/tight/stiff	200805RD	Cambridge 4Cyl	1/14/2008 0501133403BC	
Features/options	200805RD	Cambridge 4Cyl	1/14/2008 0502152607FB	
Comfort/fit	200805RD	Cambridge 4Cyl	1/14/2008 0502172609CI	
Quality (cheap looking/cheaply made)	200805RD	Cambridge 4Cyl	1/14/2008 0502671933QA	
Performance	200804RD	Cambridge 4Cyl	1/21/2008 0500754309PA	
Sound quality	200804RD	Cambridge 4Cyl	1/21/2008 0502012912SL	
Comfort/fit	200804RD	Cambridge 4Cyl	1/21/2008 0502142608CI	
Comfort/fit	200804RD	Cambridge 4Cyl	1/21/2008 0502182610CI	
Size	200804RD	Cambridge 4Cyl	1/21/2008 0502371312SH	
Noise	200804RD	Cambridge 4Cyl	1/21/2008 0505981999NA	
Noise	200804RD	Cambridge 4Cyl	1/31/2008 0501283603NA	
Would like to have/change/add	200804RD	Cambridge 4Cyl	1/31/2008 0502421315WC	
Dirty/dusty/foreign material/acid rain	200804RD	Cambridge 4Cyl	2/5/2008 0502102602DD	
Gap/poor fit	200804RD	Cambridge 4Cyl	2/5/2008 0502321303GA	
Engine-rough/high/low idle	200804RD	Cambridge 4Cyl	2/11/2008 0500554109EE	
Noise	200804RD	Cambridge 4Cyl	2/11/2008 0501173412NA	
Soft (mechanical)	200804RD	Cambridge 4Cyl	2/11/2008 0501313605SK	
Sound quality	200804RD	Cambridge 4Cyl	2/11/2008 0502012912SL	

1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	SAN FRANCISCO		1	4454	20080311	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	SAN FRANCISCO		1	4454	20080311	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	SAN FRANCISCO		1	4454	20080311	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	SAN FRANCISCO		1	4454	20080311	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	SAN FRANCISCO		1	4454	20080311	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	SAN FRANCISCO		1	4454	20080311	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	SAN FRANCISCO		1	4454	20080311	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	SAN FRANCISCO		1	4454	20080311	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	SAN FRANCISCO		6	4324	20080317	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200802SD	BOSTON		2	20116	20080218	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	GULF STATES	J		35068	20080308	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	GULF STATES	J		35068	20080308	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	GULF STATES	J		35068	20080308	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	GULF STATES	J		35068	20080308	N/R
1931 -4-Door STD CUV -5MT	1	30	200802SD	CEN. ATLANTIC		0	19026	20080219	Bridgestone
1931 -4-Door STD CUV -5MT	1	30	200802SD	CEN. ATLANTIC		0	19026	20080219	Bridgestone
1931 -4-Door STD CUV -5MT	1	30	200802SD	CEN. ATLANTIC		0	19026	20080219	Bridgestone
1931 -4-Door STD CUV -5MT	1	30	200802SD	CEN. ATLANTIC		0	19026	20080219	Bridgestone
1931 -4-Door STD CUV -5MT	1	30	200802SD	CEN. ATLANTIC		0	19026	20080219	Bridgestone
1931 -4-Door STD CUV -5MT	1	30	200802SD	CEN. ATLANTIC		0	19026	20080219	Bridgestone
1932 -4-Door STD CUV -4AT ECT	1	30	200802SD	LOS ANGELES		8	4187	20080229	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200802SD	LOS ANGELES		8	4187	20080229	N/R
1932 -4-Door STD CUV -4AT ECT	1	30	200802SD	SOUTHEAST	G		1007	20080215	Good Year
1932 -4-Door STD CUV -4AT ECT	1	30	200802SD	SOUTHEAST	G		1007	20080215	Good Year
1931 -4-Door STD CUV -5MT	1	30	200802SD	BOSTON		2	20109	20080226	Good Year
1931 -4-Door STD CUV -5MT	1	30	200802SD	BOSTON		2	20109	20080226	Good Year
1931 -4-Door STD CUV -5MT	1	30	200802SD	BOSTON		2	20109	20080226	Good Year

Radio+Single CD	501-1000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	1 Female	41-50	3	20080425
Radio+Single CD	501-1000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	1 Female	41-50	3	20080425
Radio+Single CD	501-1000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	1 Female	41-50	3	20080425
Radio+Single CD	501-1000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	1 Female	41-50	3	20080425
Radio+Single CD	501-1000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	1 Female	41-50	3	20080425
Radio+Single CD	501-1000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	1 Female	41-50	3	20080425
Radio+Single CD	501-1000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	1 Female	41-50	3	20080425
Radio+Single CD	501-1000	5 Ft. 6 In - 6 Ft.	176 - 200 Lbs.	2 Male	51-60	3	20080502
Radio+Single CD	1001-1500	5 Ft. - 5 Ft. 5 In.	100 - 125 Lbs.	1 Female	61-70	3	20080411
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	151 - 175 Lbs.	2 Male	N/R	3	20080502
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	151 - 175 Lbs.	2 Male	N/R	3	20080502
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	151 - 175 Lbs.	2 Male	N/R	3	20080502
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	151 - 175 Lbs.	2 Male	N/R	3	20080502
Radio+Single CD	1001-1500	6 Ft. - 6 Ft. 5 In.	176 - 200 Lbs.	1 Female	41-50	3	20080411
Radio+Single CD	1001-1500	6 Ft. - 6 Ft. 5 In.	176 - 200 Lbs.	1 Female	41-50	3	20080411
Radio+Single CD	1001-1500	6 Ft. - 6 Ft. 5 In.	176 - 200 Lbs.	1 Female	41-50	3	20080411
Radio+Single CD	1001-1500	6 Ft. - 6 Ft. 5 In.	176 - 200 Lbs.	1 Female	41-50	3	20080411
Radio+Single CD	1001-1500	6 Ft. - 6 Ft. 5 In.	176 - 200 Lbs.	1 Female	41-50	3	20080411
Radio+Single CD	1001-1500	6 Ft. - 6 Ft. 5 In.	176 - 200 Lbs.	1 Female	41-50	3	20080411
Radio+Single CD	0-500	5 Ft. - 5 Ft. 5 In.	176 - 200 Lbs.	2 N/R	51-60	3	20080418
Radio+Single CD	0-500	5 Ft. - 5 Ft. 5 In.	176 - 200 Lbs.	2 N/R	51-60	3	20080418
Radio+Multiple CD	0-500	5 Ft. 6 In - 6 Ft.	201 - 225 Lbs.	1 Male	51-60	3	20080403
Radio+Multiple CD	0-500	5 Ft. 6 In - 6 Ft.	201 - 225 Lbs.	1 Male	51-60	3	20080403
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	151 - 175 Lbs.	1 N/R	51-60	3	20080418
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	151 - 175 Lbs.	1 N/R	51-60	3	20080418
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	151 - 175 Lbs.	1 N/R	51-60	3	20080418

Design	Extremely serious	Yes	14	17
Design	Extremely serious	Yes	45	5
Design	Not very serious	Yes	29	2
Design	Medium severity	Yes	14	4
Design	Medium severity	Yes	14	4
Design	Very serious	Yes	13	8
Mfg	Not at all serious	Yes	19	2
Other	Not very serious	Yes	14	10
Design	Extremely serious	Yes	43	5
Mfg	Medium severity	Yes	19	90
Mfg	N/R	Yes	19	9
Mfg	Not very serious	Yes	34	3
Design	Extremely serious	Yes	26	7
Design	Extremely serious	Yes	26	9
Design	Medium severity	Yes	19	33
Design	Not at all serious	No	43	9
Design	Not at all serious	No	29	12
Design	Medium severity	No	26	8
Design	Medium severity	No	26	10
Design	Not at all serious	No	13	12
Mfg	Not at all serious	No	19	99
Design	Medium severity	No	36	3
Other	N/R	No	13	15
Mfg	Not very serious	Yes	26	2
Mfg	Not at all serious	Yes	13	3
Design	Not at all serious	No	41	9
Mfg	Medium severity	No	34	12
Design	Medium severity	No	36	5
Design	Not very serious	No	29	12

2T1KU40E89C	[REDACTED]	1931 2009MY	MATRIX	Interior Fit and Appearance	Rear compartment floor cover
2T1KU40E89C	[REDACTED]	1931 2009MY	MATRIX	Exterior Body	Wind noise(excessive)
2T1KU40E89C	[REDACTED]	1931 2009MY	MATRIX	Exterior Body	Left rear door
2T1KU40E99C	[REDACTED]	1932 2009MY	MATRIX	Handling and Steering	Steering system
2T1KU40E99C	[REDACTED]	1932 2009MY	MATRIX	Interior Operations and Controls	Cruise control
2T1KU40E99C	[REDACTED]	1932 2009MY	MATRIX	Exterior Body	Trunk/hatch/lift back/tailgate
2T1KU40E99C	[REDACTED]	1932 2009MY	MATRIX	Exterior Body	Wind noise(excessive)
2T1KU40E99C	[REDACTED]	1932 2009MY	MATRIX	Engine	Ignition switch key
2T1KU40E99C	[REDACTED]	1932 2009MY	MATRIX	Engine	Ignition switch key
2T1KU40E99C	[REDACTED]	1932 2009MY	MATRIX	Handling and Steering	Vehicle pulls to the left
2T1KU40E99C	[REDACTED]	1932 2009MY	MATRIX	Interior Operations and Controls	Controls on steering wheel
2T1KU40EX9C	[REDACTED]	1932 2009MY	MATRIX	Seats	Seat material
2T1LE40E59C	[REDACTED]	1938 2009MY	MATRIX	Interior Operations and Controls	Cigarette lighter/power outlet
2T1LE40E59C	[REDACTED]	1938 2009MY	MATRIX	Interior Fit and Appearance	Rear parcel shelf/cargo cover
2T1LE40E59C	[REDACTED]	1938 2009MY	MATRIX	Audio/Video/Nav System	Bluetooth
2T1LE40E79C	[REDACTED]	1938 2009MY	MATRIX	Interior Fit and Appearance	Interior fit/Appearance prob other than
2T1LE40E99C	[REDACTED]	1938 2009MY	MATRIX	Exterior Body	Other-Door(s) unspecified
2T1LE40E99C	[REDACTED]	1938 2009MY	MATRIX	Audio/Video/Nav System	Sound quality
2T1LE40EX9C	[REDACTED]	1938 2009MY	MATRIX	Exterior Body	Other -Window-general/unspecified
2T1LE40EX9C	[REDACTED]	1938 2009MY	MATRIX	Interior Operations and Controls	Cup holder
2T1LE40EX9C	[REDACTED]	1938 2009MY	MATRIX	Interior Fit and Appearance	Center console
2T1LE40EX9C	[REDACTED]	1938 2009MY	MATRIX	Exterior Body	Sunroof/Moonroof

The floor cover isn't fastened down, so that when you go over a speed bump (very slowly, of course) there is a thumping sound from the back of the car. I assume that it is the floor cover making this sound. Annoying, but minor.

At 70 mph there is a whistling noise that in other cars I have heard only from roof racks. I can't tell if it is caused by gaps in the body panels or the radio antenna.

The rear driver's side door is not accurately aligned. The bottom front of the door is indented about 1/8 inch from the back of the driver's door (in other words they are not flush). The top of the door is even with the driver's door. By today's standards

I believe initial alignment is off and I need to have your service department check it out. I experience arm strain after driving a few miles because I have to pull or push the steering wheel to the right constantly.

Difficult location to use! Needs to be visible and not something you have to look for. Requires the driver look down, locate the switch, then activate and set. Possibly a safety issue. Why not incorporate into steering wheel?

I hear more noise than I would expect coming from the rear of the vehicle. At highway speeds I believe there is an air leak around the rear hatch seal.

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Keys are difficult to insert! Key must be aligned perfectly with switch for it to engage the switch. A self aligning switch would be a great improvement.

Keys are difficult to insert! Key must be aligned perfectly with switch for it to engage the switch. A self aligning switch would be a great improvement.

I believe initial alignment is off and I need to have your service department check it out. I experience arm strain after driving a few miles because I have to pull or push the steering wheel to the right constantly.

Difficult location to use! Needs to be visible and not something you have to look for. Requires the driver look down, locate the switch, then activate and set. Possibly a safety issue. Why not incorporate into steering wheel?

After a couple days of use having grandchildren they spilled something on the seats. I tried wiping it but everything left a water spot especially on the lighter part of the seat.

It is in a place that is not easily accessible

It is difficult to remove it when necessary

People have said it is not clear when speaking - I had Bluetooth in a Prius and did not have the problem

The plastic panel that is on the pillar between the front and rear doors continually pops loose every time I get into the car. This is the plastic part that the seatbelt is located in.

After rain upon opening the doors, water drops on seats. Wet mess. Need some thing to run down-shield or something to keep water off seats.

Not as good as sound as my Camry.

Really too noisy with window cracked.

Could be larger-would be nice.

Not large enough to hold anything.

Wish it had one.

Noise	200804RD	Cambridge 4Cyl	2/11/2008 0502431314NA	
Noise-wind noise	200804RD	Cambridge 4Cyl	2/11/2008 0502661902ND	
Misaligned	200804RD	Cambridge 4Cyl	2/11/2008 0505841905MA	
Misaligned	200805RD	Cambridge 4Cyl	2/26/2008 0501143405MA	0505783411PL
Location	200805RD	Cambridge 4Cyl	2/26/2008 0501551417LE	0506051415WC
Leaks	200805RD	Cambridge 4Cyl	2/26/2008 0502511909LC	0502661902ND
Noise-wind noise	200805RD	Cambridge 4Cyl	2/26/2008 0502661902ND	0502511909LC
Hard to operate (requires too much effort)	200805RD	Cambridge 4Cyl	2/26/2008 0505624104HB	0505624104WC
Would like to have/change/add	200805RD	Cambridge 4Cyl	2/26/2008 0505624104WC	0505624104HB
Pulls left	200805RD	Cambridge 4Cyl	2/26/2008 0505783411PL	0501143405MA
Would like to have/change/add	200805RD	Cambridge 4Cyl	2/26/2008 0506051415WC	0501551417LE
Dirty/dusty/foreign material/acid rain	200805RD	Cambridge 4Cyl	2/2/2008 0502102602DD	
Location	200805RD	Cambridge 4Cyl	3/12/2008 0501611401LE	
Hard to operate (requires too much effort)	200805RD	Cambridge 4Cyl	3/12/2008 0502421315HB	
Performance	200805RD	Cambridge 4Cyl	3/12/2008 0506142908PA	
Loose/fell off	200804RD	Cambridge 4Cyl	1/31/2008 0505291399LF	
Leaks	200805RD	Cambridge 4Cyl	2/2/2008 0500001993LC	
Sound quality	200805RD	Cambridge 4Cyl	2/2/2008 0502012912SL	
Noise-wind noise	200805RD	Cambridge 4Cyl	1/29/2008 0500001990ND	
Size	200805RD	Cambridge 4Cyl	1/29/2008 0502311404SH	
Size	200805RD	Cambridge 4Cyl	1/29/2008 0502381311SH	
Would like to have/change/add	200805RD	Cambridge 4Cyl	1/29/2008 0502541913WC	

1931 -4-Door STD CUV -5MT	1	30	200802SD	BOSTON	2	20109	20080226	Good Year
1931 -4-Door STD CUV -5MT	1	30	200802SD	BOSTON	2	20109	20080226	Good Year
1931 -4-Door STD CUV -5MT	1	30	200802SD	BOSTON	2	20109	20080226	Good Year
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	CHICAGO	0	12143	20080311	Good Year
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	CHICAGO	0	12143	20080311	Good Year
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	CHICAGO	0	12143	20080311	Good Year
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	CHICAGO	0	12143	20080311	Good Year
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	CHICAGO	0	12143	20080311	Good Year
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	CHICAGO	0	12143	20080311	Good Year
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	CHICAGO	0	12143	20080311	Good Year
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	CHICAGO	0	12143	20080311	Good Year
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	CHICAGO	0	12143	20080311	Good Year
1932 -4-Door STD CUV -4AT ECT	1	30	200803SD	CEN. ATLANTIC	0	37153	20080317	N/R
1938 -5-Door S CUV AWD -4AT	1	30	200803SD	NEW YORK	0	31078	20080317	N/R
1938 -5-Door S CUV AWD -4AT	1	30	200803SD	NEW YORK	0	31078	20080317	N/R
1938 -5-Door S CUV AWD -4AT	1	30	200803SD	NEW YORK	0	31078	20080317	N/R
1938 -5-Door S CUV AWD -4AT	1	30	200802SD	CINCINNATI	0	34077	20080228	N/R
1938 -5-Door S CUV AWD -4AT	1	30	200803SD	CEN. ATLANTIC	0	47018	20080313	Good Year
1938 -5-Door S CUV AWD -4AT	1	30	200803SD	CEN. ATLANTIC	0	47018	20080313	Good Year
1938 -5-Door S CUV AWD -4AT	1	30	200803SD	DENVER	7	5046	20080304	N/R
1938 -5-Door S CUV AWD -4AT	1	30	200803SD	DENVER	7	5046	20080304	N/R
1938 -5-Door S CUV AWD -4AT	1	30	200803SD	DENVER	7	5046	20080304	N/R
1938 -5-Door S CUV AWD -4AT	1	30	200803SD	DENVER	7	5046	20080304	N/R

Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	151 - 175 Lbs.	1 N/R	51-60	3	20080418
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	151 - 175 Lbs.	1 N/R	51-60	3	20080418
Radio+Single CD	1001-1500	5 Ft. 6 In - 6 Ft.	151 - 175 Lbs.	1 N/R	51-60	3	20080418
Radio+Single CD	2501-5000	5 Ft. 6 In - 6 Ft.	251 - 300 Lbs.	2 Male	61-70	3	20080502
Radio+Single CD	2501-5000	5 Ft. 6 In - 6 Ft.	251 - 300 Lbs.	2 Male	61-70	3	20080502
Radio+Single CD	2501-5000	5 Ft. 6 In - 6 Ft.	251 - 300 Lbs.	2 Male	61-70	3	20080502
Radio+Single CD	2501-5000	5 Ft. 6 In - 6 Ft.	251 - 300 Lbs.	2 Male	61-70	3	20080502
Radio+Single CD	2501-5000	5 Ft. 6 In - 6 Ft.	251 - 300 Lbs.	2 Male	61-70	3	20080502
Radio+Single CD	2501-5000	5 Ft. 6 In - 6 Ft.	251 - 300 Lbs.	2 Male	61-70	3	20080502
Radio+Single CD	2501-5000	5 Ft. 6 In - 6 Ft.	251 - 300 Lbs.	2 Male	61-70	3	20080502
Radio+Single CD	2501-5000	5 Ft. 6 In - 6 Ft.	251 - 300 Lbs.	2 Male	61-70	3	20080502
Radio+Single CD	501-1000	5 Ft. - 5 Ft. 5 In.	N/R	2 Female	61-70	3	20080502
Radio/Multiple CD/Satellite Radio	2001-2500	5 Ft. - 5 Ft. 5 In.	N/R	1 Female	51-60	3	20080502
Radio/Multiple CD/Satellite Radio	2001-2500	5 Ft. - 5 Ft. 5 In.	N/R	1 Female	51-60	3	20080502
Radio/Multiple CD/Satellite Radio	2001-2500	5 Ft. - 5 Ft. 5 In.	N/R	1 Female	51-60	3	20080502
Radio/Multiple CD/Satellite Radio	1501-2000	5 Ft. 6 In - 6 Ft.	226 - 250 Lbs.	2 Male	51-60	3	20080418
Radio+Single CD	501-1000	5 Ft. 6 In - 6 Ft.	N/R	1 Female	41-50	3	20080502
Radio+Single CD	501-1000	5 Ft. 6 In - 6 Ft.	N/R	1 Female	41-50	3	20080502
Radio+Single CD	501-1000	5 Ft. - 5 Ft. 5 In.	126 - 150 Lbs.	1 Female	51-60	3	20080502
Radio+Single CD	501-1000	5 Ft. - 5 Ft. 5 In.	126 - 150 Lbs.	1 Female	51-60	3	20080502
Radio+Single CD	501-1000	5 Ft. - 5 Ft. 5 In.	126 - 150 Lbs.	1 Female	51-60	3	20080502
Radio+Single CD	501-1000	5 Ft. - 5 Ft. 5 In.	126 - 150 Lbs.	1 Female	51-60	3	20080502

Mfg	Not at all serious	No	13	14
Mfg	Not at all serious	No	19	2
Mfg	Medium severity	No	19	5
Mfg	Medium severity	Yes	34	5
Design	Medium severity	Yes	14	17
Mfg	Medium severity	Yes	19	9
Mfg	Medium severity	Yes	19	2
Mfg	Medium severity	Yes	41	4
Other	Medium severity	Yes	41	4
Design	Medium severity	Yes	34	11
Other	Medium severity	Yes	14	15
Mfg	Medium severity	Yes	26	2
Design	Not at all serious	Yes	14	1
Mfg	Not very serious	Yes	13	15
Design	Not very serious	Yes	29	8
Mfg	Very serious	No	13	99
Mfg	N/R	Yes	19	93
Design	Medium severity	Yes	29	12
Mfg	N/R	Yes	19	90
Design	N/R	Yes	14	4
Design	N/R	Yes	13	11
Other	N/R	Yes	19	13

2T1LE40EX9C
2T1LE40EX9C



1938 2009MY
1938 2009MY

MATRIX
MATRIX

Interior Fit and Appearance
Heating/Ventilation and Cooling

Floor mat
Fan/blower noise

Can't get custom mats.
Way too noisy.

Would like to have/change/add
Noise

200805RD
200805RD

Cambridge 4Cyl
Cambridge 4Cyl

1/29/2008 0505261305WC
1/29/2008 0505552207NA

1938 -5-Door S CUV AWD -4AT	1	30 200803SD	DENVER	7	5046 20080304	N/R
1938 -5-Door S CUV AWD -4AT	1	30 200803SD	DENVER	7	5046 20080304	N/R

Radio+Single CD	501-1000	5 Ft. - 5 Ft. 5 In.	126 - 150 Lbs.	1 Female 51-60	3	20080502
Radio+Single CD	501-1000	5 Ft. - 5 Ft. 5 In.	126 - 150 Lbs.	1 Female 51-60	3	20080502

Other
Mfg

N/R
N/R

Yes
Yes

13
22

5
7