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Qa Department Name	T3 Id	Vin	Creation Timestamp	Creation Timestamp2	Opened Date	Closed Date
QABody	TA081970097	JTHBJ46GX72[redacted]	15-Jul-08	7/15/2008 7:53	15-Jul-08	
QABody	TA082000005	1NXBR32E18Z[redacted]	18-Jul-08	7/18/2008 5:11	18-Jul-08	
QABody	TA082000262	5TDZA23C96S[redacted]	18-Jul-08	7/18/2008 12:41	18-Jul-08	
QAChassis	TA081960017	JTHBL46F585[redacted]	14-Jul-08	7/14/2008 6:18	14-Jul-08	
QAChassis	TA081960040	JTKDE177850[redacted]	14-Jul-08	7/14/2008 6:56	14-Jul-08	
QAChassis	TA081960167	JTDKB20U983[redacted]	14-Jul-08	7/14/2008 10:11	14-Jul-08	
QAChassis	TA081960209	4T1BE46K88U[redacted]	14-Jul-08	7/14/2008 11:04	14-Jul-08	
QAChassis	TA081960276	5TFBV54158X[redacted]	14-Jul-08	7/14/2008 12:51	14-Jul-08	
QAChassis	TA081960341	4T1FA38P28U[redacted]	14-Jul-08	7/14/2008 14:04	14-Jul-08	
QAChassis	TA081970076	5TEMU52N87Z[redacted]	15-Jul-08	7/15/2008 7:19	15-Jul-08	
QAChassis	TA081970371	JTHBL46F375[redacted]	15-Jul-08	7/15/2008 13:21	15-Jul-08	
QAChassis	TA081970376	JTHBJ46G182[redacted]	15-Jul-08	7/15/2008 13:28	15-Jul-08	
QAChassis	TA081980143	JTMBK32V666[redacted]	16-Jul-08	7/16/2008 8:58	16-Jul-08	
QAChassis	TA081980313	JTHBL46F375[redacted]	16-Jul-08	7/16/2008 12:36	16-Jul-08	
QAChassis	TA081990157	5TDZK23CX7S[redacted]	17-Jul-08	7/17/2008 9:37	17-Jul-08	
QAChassis	TA081990164	JTJBT20X640[redacted]	17-Jul-08	7/17/2008 9:47	17-Jul-08	
QAChassis	TA081990174	5TDBA22C26S[redacted]	17-Jul-08	7/17/2008 9:59	17-Jul-08	
QAChassis	TA081990357	5TDZK22C07S[redacted]	17-Jul-08	7/17/2008 14:37	17-Jul-08	
QAChassis	TA082000002	JTJHT00WX74[redacted]	18-Jul-08	7/18/2008 4:29	18-Jul-08	
QAChassis	TA082000220	4T1BK36B28U[redacted]	18-Jul-08	7/18/2008 11:31	18-Jul-08	
QAChassis	TA082010004	5TDBY64A68S[redacted]	19-Jul-08	7/19/2008 6:40	19-Jul-08	
QAChassis	TA082010010	4T4BE46K59R[redacted]	19-Jul-08	7/19/2008 7:41	19-Jul-08	

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Last Modified Timestamp	Repair Mileage	Dtc Code	Model Name	Model Year	Dealer Code	Region Short Name
7/15/2008 7:53	30,291		ES350	2007	62930	EAS
7/18/2008 5:11	5,129	N	Corolla	2008	48030	CHI
7/18/2008 12:41	43,373	B0116	Sienna	2006	48032	CHI
7/14/2008 6:18	8,909		LS460	2008	64232	SOU
7/14/2008 6:56	49,286		tC	2005	45030	CAT
7/14/2008 10:11	14,436	C1246,C1341,C1364,C1365	Prius	2008	19045	CAT
7/14/2008 11:04	10,036		Camry	2008	19061	CAT
7/14/2008 12:51	10,351		Tundra	2008	13049	CHI
7/14/2008 14:04	4,248		Solara	2008	12134	CHI
7/15/2008 7:19	28,205		Tacoma	2007	7012	CAT
7/15/2008 13:21	705		LS460	2007	63408	CEN
7/15/2008 13:28	4,631		ES350	2008	60930	SOU
7/16/2008 8:58	15,938		RAV4	2006	26021	KCY
7/16/2008 12:36	40,745		LS460	2007	64207	SOU
7/17/2008 9:37	21,488		Sienna	2007	34085	CIN
7/17/2008 9:47	29,490		GX470	2004	60907	SOU
7/17/2008 9:59	40,958		Sienna	2006	19043	CAT
7/17/2008 14:37	999		Sienna	2007	4120	SFR
7/18/2008 4:29	10,155	C1340	LX470	2007	62901	EAS
7/18/2008 11:31	2,987		Avalon	2008	19043	CAT
7/19/2008 6:40	393	C1247	Sequoia	2008	19057	CAT
7/19/2008 7:41	1,904		Camry	2009	41043	CIN

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Region Short Name2	District Code	Status Code	Owner Name	Repair Date	Service Category Desc
EAS	4	INITIATED	JUSTIN ALIMONTI	7/15/2008 0:00	Vehicle Interior
CHI	7	INITIATED	JOHN DIONNE	7/18/2008 0:00	Vehicle Exterior
CHI	7	INITIATED	DENNIS YENOR	5/20/2008 0:00	Vehicle Exterior
SOU	1	INITIATED	CODY DENNING	7/14/2008 0:00	Brake
CAT	10	INITIATED	CHARLIE MCGINNIS	7/14/2008 0:00	Steering
CAT	3	INITIATED	RONALD MATA	7/14/2008 0:00	Brake
CAT	5	INITIATED	DONALD EBERSOLE	7/14/2008 0:00	Steering
CHI	4	INITIATED	VINCENT SCHEETZ	7/14/2008 0:00	Suspension
CHI	2	INITIATED	JOHN VITUG	7/14/2008 0:00	Suspension
CAT	5	INITIATED	RUSSELL WELSH	7/15/2008 0:00	Steering
CEN	3	INITIATED	JOHN COYLE	7/15/2008 0:00	Suspension
SOU	4	INITIATED	PATRICK MEEHAN	7/15/2008 0:00	Suspension
KCY	5	INITIATED	NEAN JAMISON	7/16/2008 0:00	Suspension
SOU	1	INITIATED	HECTOR BECERRA	7/15/2008 0:00	Suspension
CIN	G	INITIATED	RICH HAWKINS	7/17/2008 0:00	Suspension
SOU	4	INITIATED	MICHAEL SULLIVAN	5/14/2008 0:00	Brake
CAT	3	INITIATED	NEIL REAZIN	7/17/2008 0:00	Suspension
SFR	3	INITIATED	BE HUYNH	7/17/2008 0:00	Brake
EAS	5	INITIATED	FRANK HILLER	7/9/2008 0:00	Brake
CAT	3	INITIATED	NEIL REAZIN	7/18/2008 0:00	Brake
CAT	3	INITIATED	WELDEGEBRIEL, EPHREM	7/19/2008 0:00	Brake
CIN	J	INITIATED	CONNER, CHRIS	7/19/2008 0:00	Vehicle Exterior

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Section Desc	Sub Component Desc	Condition Desc
Door Lock	Locks	Inoperative
Door/Hatch	Locks	Condition-Not-Listed
Body Structure	Unknown	Abnormal Operation
Brake System	Unknown	Unspecified
Power Assist Systems	Unknown	Noise-squeak/rattles
Brake Control/Dynamic Control System	Warning Light - ABS	Abnormal Operation
Steering Gear/Linkage	Unknown	Noise-Abnormal
Tire/Wheel	Tire	Vibration
Alignment/Handling Diagnoses	Handling Stability	Comfort/feel
Steering Gear/Linkage	Unknown	Misaligned
Tire/Wheel	Tire	Vibration
Tire/Wheel	Unknown	Vibration
Front Suspension	Unknown	Noise-Abnormal
Rear Suspension	Shock (rear)	Noise-Abnormal
Front Suspension	Strut	Noise-Abnormal
Brake Control/Dynamic Control System	Unknown	Abnormal Operation
Tire/Wheel	Unknown	Vibration
Brake Control/Dynamic Control System	ABS	Abnormal Operation
Brake Control/Dynamic Control System	Warning Light - ABS	Abnormal Operation
Brake System	Brake Pedal	Noise-Abnormal
Brake Control/Dynamic Control System	Unknown	MIL/Warning Light ON
Frame/Unibody	Unknown	Noise-Abnormal

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Case Condition
lr door lock inop.found open circuit on door lock detection switch.replaced lock actuator.lock still inop,no voltage signal from body ecu.found open circuit @ connector kl1 pin 10 repaired circuit works as designed now please close case
lost keys, cannot get key code
short side squib lh
moan/groan type sound when releasing brake pedal.
noise and vibration when turning, more so when sitting still
brake,abs,vsc lights on
nosie when steering, no fluid in resievior, both rack boots full of fluid
tire wear cupp or feather dunlops
ride is rough / having compared it's ride to another solara convertible that was being used as a demo in the dealership/ you could feel almost all the bumps in the road / and not so on the demo unit /

after multiple replacement of tires from bridgestone(2 sets) to michelin, vibration is persistent at 70,71,72mph. all road force measurements are below 15lbs. now has developed a brake pulsation as well.
vibration at 65 to 70 mph felt in seats and steering wheel
customer complaining of a stuttering groan accompanied with a slow stop turning right. i have already replaced strut top and bearing and noise is still there. i have lubed every possible contact point and moving part and noise is still there. noise is for the most part minimal but, customer does not like it. help!!!
rear strut makin noise
put struts and strut tops on ft last time in. 2 months later hearing noise from pass ft, with wheel turned, backing out of drive, over curb. tried another new rf strut and top. noise appears to be gone again.

while driving down a slightly curved road abs/vsc activates and causes the car to pull/dive out of your lane have not been able to catch it on scan tool

slight vibratioin felt 58-62 mph inermittent mostly on accel. tires were replaced 1200 miles ago. rfv measured 9,9,7,10 opening case to get fts involved

vsc warning light comes on, customer states vehicle is difficult to steer when light is on.
customer has three concerns with the brake system 1) thunk noise when releasing the brake pedal as it returns to rest. 2) soft pedal feel on panic brake then not applying much force to pedal. 3) squeak noise and soft pedal when cold. comparred to another avalon same conditions. no repair. his biggest concern is the brake pedal "thunk" he asked for an adjustment or a cushion. advised that no modifiction can be done if the brake is functioning properly. he understood but adk if any thing could be done. hence tas case.
the brake light on the dash is alwayes on
at 65-70mph there is a rattle noise under car not heard in stop and go traffic, nothing is visably loose

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Suggestion	Repair	Division Name	Creator Name	Original Owner	Dealer Tech Initiated	Dealer Tech Name
		LEXUS	JUSTIN ALIMONTI		y	ALIMONTI, JUSTIN
		TOYOTA	JOHN DIONNE		y	DIONNE, JOHN
		TOYOTA	DENNIS YENOR		y	YENOR, DENNIS
		LEXUS	CODY DENNING		y	DENNING, CODY
		TOYOTA	CHARLIE MCGINNIS		y	MCGINNIS, CHARLIE
		TOYOTA	RONALD MATA		y	MATA, RONALD
		TOYOTA	DONALD EBERSOLE		y	EBERSOLE, DONALD
		TOYOTA	VINCENT SCHEETZ		y	SCHEETZ, VINCENT
		TOYOTA	JOHN VITUG		y	VITUG, JOHN
		TOYOTA	RUSSELL WELSH		y	WELSH, RUSSELL
		LEXUS	JOHN COYLE		y	COYLE, JOHN
		LEXUS	PATRICK MEEHAN		y	MEEHAN, PATRICK
		TOYOTA	NEAN JAMISON		y	JAMISON, NEAN
		LEXUS	HECTOR BECERRA		y	BECERRA, HECTOR
		TOYOTA	RICH HAWKINS		y	HAWKINS, RICH
		LEXUS	MICHAEL SULLIVAN		y	SULLIVAN, MICHAEL
		TOYOTA	NEIL REAZIN		y	REAZIN, NEIL
		TOYOTA	BE HUYNH		y	HUYNH, BE
		LEXUS	FRANK HILLER		y	HILLER, FRANK
		TOYOTA	NEIL REAZIN		y	REAZIN, NEIL
		TOYOTA	WELDEGEBRIEL, EPHREM		y	WELDEGEBRIEL, EPHREM
		TOYOTA	CONNER, CHRIS		y	CONNER, CHRIS

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Dealer Name	Qa Department Name	Cause Component Desc	Cause Sub Comp Desc	Cause Condition Desc
RAY CATENA LEXUS/FREEHOLD	QABody			
WILDE TOYOTA	QABody			
DON JACOBS TOYOTA	QABody			
PARK PL. LEXUS GRAPEVINE	QAChassis			
MCDONOUGH TOYOTA	QAChassis			
JIM COLEMAN TOYOTA	QAChassis			
POHANKA OF SALISBURY	QAChassis			
BECK TOYOTA	QAChassis			
OAKBROOK TOY. IN WESTMONT	QAChassis			
HERTRICH TOYOTA SCION	QAChassis			
METRO LEXUS	QAChassis			
LEXUS OF CLEARWATER	QAChassis			
PERFORMANCE TOYOTA-SCION	QAChassis			
PARK PLACE LEXUS	QAChassis			
KINGS TOYOTA, INC.	QAChassis			
LEXUS OF JACKSONVILLE	QAChassis			
DARCARS TOYOTA	QAChassis			
ELK GROVE TOYOTA SERV CTR	QAChassis			
LEXUS OF CHERRY HILL	QAChassis			
DARCARS TOYOTA	QAChassis			
355 TOYOTA	QAChassis			
PERFORMANCE TOYOTA	QAChassis			

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Repair Order Num	Ta Case Priority
415560	NORMAL
596300	NORMAL
443378	NORMAL
836557	NORMAL
154362	NORMAL
506746	NORMAL
5466	NORMAL
175572	NORMAL
495989	NORMAL
156215	NORMAL
324094	NORMAL
481999	NORMAL
149308	NORMAL
697965	NORMAL
579427	NORMAL
108685	NORMAL
907418	NORMAL
1	NORMAL
272170	NORMAL
913002	NORMAL
820270	NORMAL
625220	NORMAL

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QAElectrical	TA081960058	JTHBE262375[redacted]	14-Jul-08	7/14/2008 7:27	14-Jul-08
QAElectrical	TA081970025	JTEBU17R078[redacted]	15-Jul-08	7/15/2008 6:09	15-Jul-08
QAElectrical	TA081970143	JTHBE96S470[redacted]	15-Jul-08	7/15/2008 8:41	15-Jul-08
QAElectrical	TA081970144	JTDKB20U177[redacted]	15-Jul-08	7/15/2008 8:42	15-Jul-08
QAElectrical	TA081970151	4T1BE46K07U[redacted]	15-Jul-08	7/15/2008 8:48	15-Jul-08
QAElectrical	TA081970404	5TDZA23C36S[redacted]	15-Jul-08	7/15/2008 14:11	15-Jul-08
QAElectrical	TA081970413	5TEMU52NX8Z[redacted]	15-Jul-08	7/15/2008 14:34	15-Jul-08
QAElectrical	TA081970427	JTMBD31V085[redacted]	15-Jul-08	7/15/2008 15:14	15-Jul-08
QAElectrical	TA081980002	2T2HK31U18C[redacted]	16-Jul-08	7/16/2008 5:04	16-Jul-08
QAElectrical	TA081980070	4T1BK46KX8U[redacted]	16-Jul-08	7/16/2008 7:11	16-Jul-08
QAElectrical	TA081980280	JT6HT00W3Y0[redacted]	16-Jul-08	7/16/2008 11:56	16-Jul-08
QAElectrical	TA081980292	JTDKB20U740[redacted]	16-Jul-08	7/16/2008 12:07	16-Jul-08
QAElectrical	TA081990060	JT2BK18U020[redacted]	17-Jul-08	7/17/2008 7:33	17-Jul-08
QAElectrical	TA081990213	4T1BE46K47U[redacted]	17-Jul-08	7/17/2008 10:38	17-Jul-08
QAElectrical	TA081990288	JTJHW31U572[redacted]	17-Jul-08	7/17/2008 12:22	17-Jul-08
QAElectrical	TA081990302	JTEDS42A282[redacted]	17-Jul-08	7/17/2008 12:48	17-Jul-08
QAElectrical	TA081990327	5TEGM92N84Z[redacted]	17-Jul-08	7/17/2008 13:23	17-Jul-08
QAElectrical	TA081990335	5TDBT48A11S[redacted]	17-Jul-08	7/17/2008 13:52	17-Jul-08
QAElectrical	TA081990381	5TDZA23C16S[redacted]	17-Jul-08	7/17/2008 15:23	17-Jul-08
QAElectrical	TA081990394	5TDZA23C86S[redacted]	17-Jul-08	7/17/2008 16:50	17-Jul-08
QAElectrical	TA082000023	JTDKB20UX83[redacted]	18-Jul-08	7/18/2008 6:16	18-Jul-08
QAElectrical	TA082000105	4T1BK36BX5U[redacted]	18-Jul-08	7/18/2008 8:43	18-Jul-08
QAElectrical	TA082000317	1NXBR32E17Z[redacted]	18-Jul-08	7/18/2008 14:28	18-Jul-08
QAHybrid	TA081990148	JTDKB20U153[redacted]	17-Jul-08	7/17/2008 9:25	17-Jul-08

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7/14/2008 7:27	33,535		0	IS350	2007	60906	SOU
7/15/2008 6:09	26,742			4Runner	2007	26021	KCY
7/15/2008 8:41	5,759			GS350	2007	60105	SOU
7/15/2008 8:42	35,057			Prius	2007	2052	DEN
7/15/2008 8:48	18,671			Camry	2007	27017	DEN
7/15/2008 14:11	35,839	B0111		Sienna	2006	45084	CAT
7/15/2008 14:34	584			Tacoma	2008	46050	PTL
7/15/2008 15:14	4,884	1C01,1DE3,1L01,1N,1P		RAV4	2008	24074	KCY
7/16/2008 5:04	4,798			RX350	2008	62931	EAS
7/16/2008 7:11	100			Camry	2008	45013	CAT
7/16/2008 11:56	109,130			LX470	2000	43019	DEN
7/16/2008 12:07	0			Prius	2004	13067	CHI
7/17/2008 7:33	71,676			Prius	2002	20116	BOS
7/17/2008 10:38	26,012			Camry	2007	30027	DEN
7/17/2008 12:22	26,087			RX400H	2007	63131	EAS
7/17/2008 12:48	13,847			Highlander	2008	34041	CIN
7/17/2008 13:23	45,662			Tacoma	2004	4038	LOS
7/17/2008 13:52	135,432			Sequoia	2001	26023	KCY
7/17/2008 15:23	34,946			Sienna	2006	4039	SFR
7/17/2008 16:50	26,243	B0111		Sienna	2006	4353	LOS
7/18/2008 6:16	3			Prius	2008	22049	CHI
7/18/2008 8:43	67,522			Avalon	2005	46073	PTL
7/18/2008 14:28	25,197			Corolla	2007	30027	DEN
7/17/2008 9:25	62,612	P1121		Prius	2005	31121	NYR

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SOU		4	INITIATED	MICHAEL MELONE	7/14/2008 0:00	Engine/Hybrid System
KCY		5	INITIATED	CHRISTOPHER HYTREK	7/15/2008 0:00	Vehicle Interior
SOU		6	INITIATED	KYLE GRAYSON	7/15/2008 0:00	Power Source/Network
DEN		6	INITIATED	DANIEL MEJIA	7/15/2008 0:00	Vehicle Exterior
DEN		3	INITIATED	ERIC KIRCHNER	7/15/2008 0:00	Vehicle Interior
CAT		10	INITIATED	DAVID ROBINSON	7/14/2008 0:00	Vehicle Interior
PTL		1	INITIATED	JACOB RICHARDSON	7/15/2008 0:00	Vehicle Interior
KCY		1	INITIATED	BRIAN SWEARINGEN	7/15/2008 0:00	Audio/Visual/Telematics
EAS		4	INITIATED	MICHAEL HALLERAN	7/15/2008 0:00	Vehicle Interior
CAT		10	INITIATED	ROBERT FIELDS	7/10/2008 0:00	Power Source/Network
DEN		4	INITIATED	DAVID SPINDEN	6/16/2008 0:00	Vehicle Exterior
CHI		5	INITIATED	JEFFREY ALLBRIGHT	7/16/2008 0:00	Power Source/Network
BOS		2	INITIATED	NGHIA TRUONG	7/17/2008 0:00	Vehicle Interior
DEN		6	INITIATED	WILLIAM RUYBALID	7/17/2008 0:00	Vehicle Interior
EAS		3	INITIATED	DANIEL MUNSINGER	3/28/2008 0:00	Audio/Visual/Telematics
CIN	F		INITIATED	RICHARD ANGLES	7/16/2008 0:00	Vehicle Interior
LOS		3	INITIATED	GUSTAVO CARRANZA	7/17/2008 0:00	Vehicle Interior
KCY		5	INITIATED	TIMOTHY TIDYMAN	7/17/2008 0:00	Vehicle Interior
SFR		5	INITIATED	CHOUA HER	7/17/2008 0:00	Vehicle Interior
LOS		9	INITIATED	FRANCISCO FLORES	4/17/2008 0:00	Vehicle Interior
CHI		9	INITIATED	BRENT SMITH	7/18/2008 0:00	Audio/Visual/Telematics
PTL		3	INITIATED	RANDY KULP	7/17/2008 0:00	Engine/Hybrid System
DEN		6	INITIATED	WILLIAM RUYBALID	7/18/2008 0:00	Vehicle Interior
NYR		1	INITIATED	DAMIAN VELOZ	7/16/2008 0:00	Engine/Hybrid System

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Starting	Unknown	Noise-squeak/rattles
Heating/Air Conditioning	Vents/Outlets	Temperature Concern
Networking	Unknown	Starting-No start
Lighting (ext)	Headlight	Inoperative
Lighting (int)	Door Courtesy Light	Gap/Poor Fit/Loose/Tolerance
Supplemental Restraint Systems	Warning Light - SRS	MIL/Warning Light ON
Lighting (int)	Lighting Instrument Panel	Inoperative
Audio/Video	Satellite Receiver	Poor reception/static
Heating/Air Conditioning	Fan/Blower/Air Flow	Design/Less Than Expectation
Battery/Charging	Generator	Abnormal Operation
Mirror (ext)	Wiring	Unspecified
Power Distribution	Unknown	Starting-No start
Heating/Air Conditioning	Cooling	Abnormal Operation
Heating/Air Conditioning	Cooling	Temperature Concern
Navigation/Multi Info Display	Nav System/Display/Components	Unspecified
Theft Deterrent/Keyless Entry	Unknown	Abnormal Operation
Heating/Air Conditioning	Unknown	Noise-Abnormal
Theft Deterrent/Keyless Entry	Immobilizer	Inoperative
Lighting (int)	Door Courtesy Light	Inoperative
Supplemental Restraint Systems	Airbag (passenger)	Abnormal Operation
Park Assist/Monitoring	Backup Camera	Inoperative
Cruise Control	Laser/Radar/Cruise	Abnormal Operation
Lighting (int)	Lighting Instrument Panel	Condition-Not-Listed
Cooling	Coolant	MIL/Warning Light ON

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i put intake vvtis in engine a year ago.owner said its making same noise.we found noise but didnt last as long and pitch noise was lower,installed intake vvtis,as we know the ones in the first repair could have been old desing, now has a vvti sound but lower pitch noise half as long on noise period...could we have the exh. vvtis with same problem as the intake have?? please help
a/c blows warmer on driver side.

headlight ecm replaced last visit on 1/28/08
rear read light left dosent stay on with door closed and asmbley fell out
intermittent b0111 code. vehilcle has had a possible connector issue at seat/floor wire connector, has had the seat replaced and now is back again with same issue. after checking for open vs short recogiton by the computer at the floor wire /seat connector, (which checked good,) when reconnected to seat system was fine without a code. it was requested by my service manager that i create a case number.
center consel and shifter lights inop and cig and power outlet inop
looses signal for 30 minutes or more. by semi trucks or trees
fowl odor coming from a/c vents
the battery light would flash after driving ~10 miles

vehicle impacted ft. and rear. damage to hv battery case, brake power supply crushed, brackets to inverter bent. wont power up, no power to 7.5 amp ign. fuse. 15 amp am2 fuse has power. ig2 relay not recieving signal from power source control ecu.
ac light flashing after ac run for 10-15 min
customer complains ac blows warm during heat of day. checked system. no codes. pressures:34/225 @idle and 22/210@ 2000-2500 rpm. outlet temp is low 30's. ambient temp is 87*. system operating as it should at this time. cannot duplicate at this time.
client states nav is awful. has no faith in directions offered by system
alarm will go off intermitently.
customer states when a/c is on they can hear slight humming noise specially with low throtle input or at idle, test drove vehicle with customer found sound heard is coming from a/c compressor when clutch is engaged and compressor is actually operating compared to vehicle alike of similar mileage found same exact characteristics, compressor and clutch were replaced during last visit due to compressor shaft had excessive play wich had caused clutch bearing to get damaged as well checked for tsb's during both visits did not find any tsb's related.
replaced key cylinder with key and it is not wanting to register
dome fuse blows out in a few days intermittently.
customer states air bag light is on again, it seems to come on only when car is really hot inside cabin.
on screen diag. no camera check
car accelerated unexpectedly while on the freeway.
customer complained the dash lights would flicker intermitantly when lights were on and while driving. could not duplicate concern on the road. checked dimmer rheostat, connectors, pins in connectors, checked grounds. found that during wiggle test of ground ie under dash, the lights would flicker. clean and tighten ground and recheck with wiggle test. verified that no more flicker in combination meter illumination.
mil on over heating

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ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

LEXUS	MICHAEL MELONE	y	MELONE, MICHAEL
TOYOTA	CHRISTOPHER HYTREK	y	HYTREK, CHRISTOPHER
LEXUS	KYLE GRAYSON	y	GRAYSON, KYLE
TOYOTA	DANIEL MEJIA	y	MEJIA, DANIEL
TOYOTA	ERIC KIRCHNER	y	KIRCHNER, ERIC
TOYOTA	DAVID ROBINSON	y	ROBINSON, DAVID
TOYOTA	JACOB RICHARDSON	y	RICHARDSON, JACOB
TOYOTA	BRIAN SWEARINGEN	y	SWEARINGEN, BRIAN
LEXUS	MICHAEL HALLERAN	y	HALLERAN, MICHAEL
TOYOTA	ROBERT FIELDS	y	FIELDS, ROBERT
TOYOTA	DAVID SPINDEN	y	SPINDEN, DAVID
TOYOTA	JEFFREY ALLBRIGHT	y	ALLBRIGHT, JEFFREY
TOYOTA	NGHIA TRUONG	y	TRUONG, NGHIA
TOYOTA	WILLIAM RUYBALID	y	RUYBALID, WILLIAM
LEXUS	DANIEL MUNSINGER	y	MUNSINGER, DANIEL
TOYOTA	RICHARD ANGLES	y	ANGLES, RICHARD
TOYOTA	GUSTAVO CARRANZA	y	CARRANZA, GUSTAVO
TOYOTA	TIMOTHY TIDYMAN	y	TIDYMAN, TIMOTHY
TOYOTA	CHOUA HER	y	HER, CHOUA
TOYOTA	FRANCISCO FLORES	y	FLORES, FRANCISCO
TOYOTA	BRENT SMITH	y	SMITH, BRENT
TOYOTA	RANDY KULP	y	KULP, RANDY
TOYOTA	WILLIAM RUYBALID	y	RUYBALID, WILLIAM
TOYOTA	DAMIAN VELOZ	y	VELOZ, DAMIAN

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

LEXUS OF ORLANDO	QAElectrical
PERFORMANCE TOYOTA-SCION	QAElectrical
TOM WILLIAMS LEXUS	QAElectrical
FINDLAY TOYOTA FLAGSTAFF	QAElectrical
FLETCHER JONES TOY/SCION	QAElectrical
HALEY TOY. OF RICHMOND CC	QAElectrical
MICHAEL'S TOYOTA, INC.	QAElectrical
JAY WOLFE TOYOTA	QAElectrical
LEXUS OF EDISON	QAElectrical
DAVID R. MC GEORGE TOYOTA	QAElectrical
TONY DIVINO TOYOTA	QAElectrical
KENNY KENT TOYOTA	QAElectrical
EXPRESSWAY TOYOTA	QAElectrical
LAS CRUCES TOYOTA, INC.	QAElectrical
LEXUS OF SOUTHAMPTON	QAElectrical
GERMAIN TOY OF COLUMBUS	QAElectrical
HAMER TOYOTA	QAElectrical
PREMIER TOYOTA	QAElectrical
MODESTO TOYOTA WORLD	QAElectrical
TOYOTA CHULA VISTA	QAElectrical
DENNY HECKER'S TOYOTA	QAElectrical
I-5 TOYOTA	QAElectrical
LAS CRUCES TOYOTA, INC.	QAElectrical
FORDHAM TOYOTA	QAHybrid

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

2824	NORMAL
150198	NORMAL
249819	NORMAL
6026971	NORMAL
78750	NORMAL
76608448	NORMAL
501220	NORMAL
504130	NORMAL
267130	NORMAL
608145	NORMAL
664627	NORMAL
301958	NORMAL
365463	NORMAL
45376	NORMAL
27657	NORMAL
38250	NORMAL
6748	NORMAL
111637	NORMAL
360119	NORMAL
54032	NORMAL
247107	NORMAL
466186	NORMAL
45432	NORMAL
191224	NORMAL

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ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

QAHybrid	TA081990298	JT2BK12U120[redacted]	17-Jul-08	7/17/2008 12:45	17-Jul-08
QAHybrid	TA081990395	JTDKB20U253[redacted]	17-Jul-08	7/17/2008 17:07	17-Jul-08
QAPowertrain	TA081960018	4T1BK36B08U[redacted]	14-Jul-08	7/14/2008 6:18	14-Jul-08
QAPowertrain	TA081960193	5TDZA23C46S[redacted]	14-Jul-08	7/14/2008 10:44	14-Jul-08
QAPowertrain	TA081960281	JTDDR32T810[redacted]	14-Jul-08	7/14/2008 12:57	14-Jul-08
QAPowertrain	TA081960387	4T1BE46K87U[redacted]	14-Jul-08	7/14/2008 15:54	14-Jul-08
QAPowertrain	TA081970016	JTDBL40E59J[redacted]	15-Jul-08	7/15/2008 5:51	15-Jul-08
QAPowertrain	TA081970032	5TFBV54107X[redacted]	15-Jul-08	7/15/2008 6:18	15-Jul-08
QAPowertrain	TA081970035	5TDBK23C18S[redacted]	15-Jul-08	7/15/2008 6:19	15-Jul-08
QAPowertrain	TA081970106	JTEBU11F170[redacted]	15-Jul-08	7/15/2008 8:04	15-Jul-08
QAPowertrain	TA081970132	5TBBV54147S[redacted]	15-Jul-08	7/15/2008 8:28	15-Jul-08
QAPowertrain	TA081970147	JTEES43A282[redacted]	15-Jul-08	7/15/2008 8:45	15-Jul-08
QAPowertrain	TA081970179	5TBBT54117S[redacted]	15-Jul-08	7/15/2008 9:24	15-Jul-08
QAPowertrain	TA081970183	1NXBR32E77Z[redacted]	15-Jul-08	7/15/2008 9:26	15-Jul-08
QAPowertrain	TA081970335	5TEJU62N08Z[redacted]	15-Jul-08	7/15/2008 12:21	15-Jul-08
QAPowertrain	TA081980005	5TDZA22C25S[redacted]	16-Jul-08	7/16/2008 5:24	16-Jul-08
QAPowertrain	TA081980219	JT3HN86R0X0[redacted]	16-Jul-08	7/16/2008 10:48	16-Jul-08
QAPowertrain	TA081980290	JTDBL40E299[redacted]	16-Jul-08	7/16/2008 12:04	16-Jul-08
QAPowertrain	TA081980305	4T1CE38P96U[redacted]	16-Jul-08	7/16/2008 12:27	16-Jul-08
QAPowertrain	TA081990041	5TDBK23CX7S[redacted]	17-Jul-08	7/17/2008 7:02	17-Jul-08
QAPowertrain	TA081990196	5TFCV54187X[redacted]	17-Jul-08	7/17/2008 10:23	17-Jul-08
QAPowertrain	TA081990197	1NXBE40E79Z[redacted]	17-Jul-08	7/17/2008 10:23	17-Jul-08
QAPowertrain	TA081990204	JTDBL40E499[redacted]	17-Jul-08	7/17/2008 10:31	17-Jul-08
QAPowertrain	TA081990211	5TBDV54177S[redacted]	17-Jul-08	7/17/2008 10:37	17-Jul-08

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7/17/2008 12:45	135,504	C1213,C1259,C1513	Prius	2002	4333	LOS
7/17/2008 17:07	56,568	P0A10/263,P3004/132	Prius	2005	46094	PTL
7/14/2008 6:18	2,103	P2240,P2241	Avalon	2008	47020	CAT
7/14/2008 10:44	51,870		Sienna	2006	4649	LOS
7/14/2008 12:57	163,322	P0171,P0300	Celica	2001	34025	CIN
7/14/2008 15:54	20,820		Camry	2007	40016	KCY
7/15/2008 5:51	3,300		Corolla	2009	34036	CIN
7/15/2008 6:18	5,289		Tundra	2007	13049	CHI
7/15/2008 6:19	16,656		Sienna	2008	24045	KCY
7/15/2008 8:04	444,444		FJ Cruiser	2007	45057	CAT
7/15/2008 8:28	4,539		Tundra	2007	37153	CAT
7/15/2008 8:45	5,631	P0123	Highlander	2008	19027	CAT
7/15/2008 9:24	18,714		Tundra	2007	28028	BOS
7/15/2008 9:26	14,353	P0116,P2610	Corolla	2007	31169	NYR
7/15/2008 12:21	8,707	P2118	Tacoma	2008	4066	LOS
7/16/2008 5:24	28,762		Sienna	2005	31144	NYR
7/16/2008 10:48	239,493		4Runner	1999	16061	CIN
7/16/2008 12:04	3,498	P0101	Corolla	2009	34036	CIN
7/16/2008 12:27	40,394	P0038	Solara	2006	31171	NYR
7/17/2008 7:02	8,972	P0031,P0136,P2195	Sienna	2007	31144	NYR
7/17/2008 10:23	18,440	P0456	Tundra	2007	37162	CAT
7/17/2008 10:23	127		Corolla	2009	4150	LOS
7/17/2008 10:31	3,185	B2325	Corolla	2009	28021	BOS
7/17/2008 10:37	20,281		Tundra	2007	4282	LOS

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

LOS		7	INITIATED	ED LUCAS	7/17/2008 0:00	Engine/Hybrid System
PTL		1	INITIATED	RICHARDSON AQUINO	7/3/2008 0:00	Engine/Hybrid System
CAT		7	INITIATED	PHILLIP CRACE	7/14/2008 0:00	Engine/Hybrid System
LOS		4	INITIATED	FERNANDO TALANAY	7/14/2008 0:00	Drivetrain
CIN	F		INITIATED	JAMES GARBARINO	7/10/2008 0:00	Engine/Hybrid System
KCY		8	INITIATED	JEREMY KLABUNDE	6/17/2008 0:00	Drivetrain
CIN	D		INITIATED	RANDY MILLER	7/10/2008 0:00	Engine/Hybrid System
CHI		4	INITIATED	JEREMY SLOAN	7/15/2008 0:00	Drivetrain
KCY		2	INITIATED	ROBERT HENTHORNJR	7/15/2008 0:00	Engine/Hybrid System
CAT		10	INITIATED	DENNIS TARBOX	7/15/2008 0:00	Engine/Hybrid System
CAT		9	INITIATED	KEVIN STEIN	7/15/2008 0:00	Engine/Hybrid System
CAT		2	INITIATED	VICTOR BUTLER	7/15/2008 0:00	Engine/Hybrid System
BOS		6	INITIATED	BRETT MARTIN	7/15/2008 0:00	Drivetrain
NYR		1	INITIATED	JAMES QUINLAN	7/15/2008 0:00	Engine/Hybrid System
LOS		8	INITIATED	DZUNG TRAN	7/14/2008 0:00	Engine/Hybrid System
NYR		1	INITIATED	JOHNNY TORRES	7/16/2008 0:00	Drivetrain
CIN	I		INITIATED	ROBERT DORIS	7/16/2008 0:00	Engine/Hybrid System
CIN	D		INITIATED	TODD SCHERETTE	7/16/2008 0:00	Engine/Hybrid System
NYR		6	INITIATED	DAVID CHIPMAN	7/16/2008 0:00	Engine/Hybrid System
NYR		1	INITIATED	FELIX PHILIP	7/17/2008 0:00	Engine/Hybrid System
CAT		8	INITIATED	JASON DULL	7/17/2008 0:00	Engine/Hybrid System
LOS		8	INITIATED	JAMES QUINLAN	7/17/2008 0:00	Drivetrain
BOS		6	INITIATED	FLETCHER ROGERS	7/17/2008 0:00	Engine/Hybrid System
LOS		9	INITIATED	ANDREW WATERS	7/17/2008 0:00	Drivetrain

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Hybrid/Battery Control System	Unknown	Unspecified
Hybrid/Battery Control System	Unknown	Inoperative
Engine Control	ECU	MIL/Warning Light ON
Axle/Differential	Axle/Hub	Noise-Abnormal
Engine Control	Driveability	MIL/Warning Light ON
Automatic Transmission/Transaxle	Unknown	Abnormal Operation
Engine Control	Driveability	MIL/Warning Light ON
Axle/Differential	Unknown	Noise-squeak/rattles
Engine Mechanical	Unknown	Engine Knock
Engine Control	Driveability	Unspecified
Engine Control	Driveability	Unspecified
Engine Control	Driveability	Idle-Too Fast/Slow
Axle/Differential	Axle/Hub	Noise-Abnormal
Engine Control	ECU	MIL/Warning Light ON
Engine Control	Unknown	MIL/Warning Light ON
Automatic Transmission/Transaxle	Unknown	Noise-wind noise/whistle
Engine Control	Driveability	Lack/Loss of Power
Engine Control	Driveability	Stalls/Quits
Engine Control	Unknown	Unspecified
Engine Control	Driveability	MIL/Warning Light ON
Emission Control	Unknown	Unspecified
Automatic Transmission/Transaxle	Shift Function	Engagement/slippage
Engine Control	Driveability	Starting-No start
Drive Shaft/Propeller Shaft	Unknown	Comfort/feel

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ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

master worning steering
tow company jumped vehicle. found several fuse blown including 120a aux batt and main fusible bar in eng. ready light would flash and turn off when attempting to start. codes present each attempt after clearing. note: vehicle started twice with no problem during multiple attempts.

customer states when turning right, front axle is making loud noise as if joints will come apart.
vehicle has hard start. throttle response is very bad. stumbles/misfires upon acceleration. long term fuel trims are around +15% @idle. new intake manifold gasket,maf and fuel pump on car. tested for vacuum leaks, none found at this time.
at last attempt to fix trans. problem, i reprogrammed ecu as per tsb 0069-08. cust. states problem is still present. spoke with dave dennis from kansas city region, reccomended to reprogam ecu, if that didnt fix problem to replace transmission and converter assembly
customer claims check engine light was flashing after initial start up and car made rattling noise and stalled. then started up fine has not done it since. unable to duplicate problem and no codes found in the computer.
clunk noise heard when goiing over bumps or moving side to side rapidly. sounds like loose rear axle but fasteners are tight. noise is duplicated when shaking veh side to side by hand. seems to come from leaf springs.

the driveability of this car sucks

faint rear diff. noise while coasting/decel. noticeable but not loud. cannot detect on lift.
customer came to shop with mil on. vehicle had no drivability concerns spoke with fts tom morin. said to open case. the fix was the ecu for code p2610. fts in involved.

3 min snap shots of 99 4runner for kyle whitaker of cincinatti region fts to see. has no power on acceleration .
stalls when hot 200 . fuel trim out of spec short 20% long 18% . afr sensor high 4.71 1% missfire in cylinders 1 and 2. sorry lost freeze frame. no engine light today code currant and hist no pending.
replaced bank 1 sensor 2 . chewed wires . clear code check engine light back on in aprox 30sec. same code . trace diag tree ... no voltage at ecm e8 ht1b(+) and e1(-) should be 9-14 volts.
mil
evap small leak. replaced gas cap and filler neck due to code going away after applying grease to the filler neck sealing surface. vehicle came back with the same code again. pressurized evap system and checked with soapy water but no leaks were found.
harsh 1st to 2nd intermitant harsh 2nd to 3rd and 4th, also intermitant delayed shift with slipping, mostly lower gears, 1,2,3. also noted bind with sudden decel. fluid has burnt odor, fliud level is good. no ect codes noted. removal of pan shows small suspended particles in fluid, small chunks in pan, poss clutch material or spacer parts, magnet shows debree build up.
cust states cranked over but did not start all day used a nother key and started. has not had a problem sens

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TOYOTA	ED LUCAS	y	LUCAS, ED
TOYOTA	RICHARDSON AQUINO	y	AQUINO, RICHARDSON
TOYOTA	PHILLIP CRACE	y	CRACE, PHILLIP
TOYOTA	FERNANDO TALANAY	y	TALANAY, FERNANDO
TOYOTA	JAMES GARBARINO	y	GARBARINO, JAMES
TOYOTA	JEREMY KLABUNDE	y	KLABUNDE, JEREMY
TOYOTA	RANDY MILLER	y	MILLER, RANDY
TOYOTA	JEREMY SLOAN	y	SLOAN, JEREMY
TOYOTA	ROBERT HENTHORNJR	y	HENTHORNJR, ROBERT
TOYOTA	DENNIS TARBOX	y	TARBOX, DENNIS
TOYOTA	KEVIN STEIN	y	STEIN, KEVIN
TOYOTA	VICTOR BUTLER	y	BUTLER, VICTOR
TOYOTA	BRETT MARTIN	y	MARTIN, BRETT
TOYOTA	JAMES QUINLAN	y	QUINLAN, JAMES
TOYOTA	DZUNG TRAN	y	TRAN, DZUNG
TOYOTA	JOHNNY TORRES	y	TORRES, JOHNNY
TOYOTA	ROBERT DORIS	y	DORIS, ROBERT
TOYOTA	TODD SCHERETTE	y	SCHERETTE, TODD
TOYOTA	DAVID CHIPMAN	y	CHIPMAN, DAVID
TOYOTA	FELIX PHILIP	y	PHILIP, FELIX
TOYOTA	JASON DULL	y	DULL, JASON
TOYOTA	JAMES QUINLAN	y	QUINLAN, JAMES
TOYOTA	FLETCHER ROGERS	y	ROGERS, FLETCHER
TOYOTA	ANDREW WATERS	y	WATERS, ANDREW

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

TOYOTA OF REDLANDS	QAHybrid
TOYOTA OF LAKE CITY	QAHybrid
LOVE TOYOTA/LEXUS	QAPowertrain
TOYOTA OF GLENDALE	QAPowertrain
TANSKY SAWMILL TOYOTA	QAPowertrain
TOYOTA OF THE BLACK HILLS	QAPowertrain
METRO TOYOTA	QAPowertrain
BECK TOYOTA	QAPowertrain
LOU FUSZ TOYOTA	QAPowertrain
HALEY TOYOTA OF RICHMOND	QAPowertrain
DICK MILHAM TOYOTA	QAPowertrain
R & H TOYOTA	QAPowertrain
ROCKINGHAM TOYOTA	QAPowertrain
VICTORY TOYOTA/FIVE TOWNS	QAPowertrain
DCH TOYOTA OF OXNARD	QAPowertrain
STAR TOYOTA OF BAYSIDE	QAPowertrain
GLENN TOYOTA	QAPowertrain
METRO TOYOTA	QAPowertrain
NEWBURGH TOYOTA	QAPowertrain
STAR TOYOTA OF BAYSIDE	QAPowertrain
SPITZER TOYOTA	QAPowertrain
TOYOTA OF SANTA BARBARA	QAPowertrain
BILL DUBE TOYOTA	QAPowertrain
TOYOTA OF ESCONDIDO	QAPowertrain

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

321561	NORMAL
181947	NORMAL
33988	NORMAL
320300	NORMAL
218961	NORMAL
118487	NORMAL
682791	NORMAL
175583	NORMAL
411158	NORMAL
4	NORMAL
123456	NORMAL
389719	NORMAL
306229	NORMAL
287450	NORMAL
530244	NORMAL
257751	NORMAL
87105	NORMAL
683385	NORMAL
23702	NORMAL
257920	NORMAL
124661	NORMAL
28437	NORMAL
646095	NORMAL
412129	NORMAL

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ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

QAPowertrain	TA081990293	5TEUU42N75Z[redacted]	17-Jul-08	7/17/2008 12:29	17-Jul-08
QAPowertrain	TA082000001	JTHBF30G830[redacted]	18-Jul-08	7/18/2008 4:22	18-Jul-08
QAPowertrain	TA082000022	5TDZK23C28S[redacted]	18-Jul-08	7/18/2008 6:16	18-Jul-08
QAPowertrain	TA082000034	JTNBE46K173[redacted]	18-Jul-08	7/18/2008 6:31	18-Jul-08
QAPowertrain	TA082010014	JT3HP10V3X7[redacted]	19-Jul-08	7/19/2008 8:28	19-Jul-08
QAPowertrain	TA082010028	4T1BK36BX5U[redacted]	19-Jul-08	7/19/2008 12:35	19-Jul-08

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7/17/2008 12:29	36,442	P043E,P043F,P2401,P2402,P2419	Tacoma	2005	19063	CAT
7/18/2008 4:22	86,445		ES300	2003	62901	EAS
7/18/2008 6:16	2,132	P0748	Sienna	2008	29018	NYR
7/18/2008 6:31	16,473		Camry	2007	31157	NYR
7/19/2008 8:28	162,051		RAV4	1999	22046	CHI
7/19/2008 12:35	67,625		Avalon	2005	46073	PTL

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

CAT	3 INITIATED	GARY JONES	7/16/2008 0:00	Engine/Hybrid System
EAS	5 INITIATED	FRANK HILLER	7/9/2008 0:00	Drivetrain
NYR	0 INITIATED	Thomas Senneca	7/17/2008 0:00	Drivetrain
NYR	9 INITIATED	JORGE ACEVEDO	7/18/2008 0:00	Engine/Hybrid System
CHI	9 INITIATED	ESTERBY, GRANT	7/18/2008 0:00	Engine/Hybrid System
PTL	3 INITIATED	KULP, RANDY	7/19/2008 0:00	Engine/Hybrid System

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ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

Emission Control	Charcoal Canister	Abnormal Operation
Automatic Transmission/Transaxle	Shift Function	Hesitation/Stumble
Automatic Transmission/Transaxle	Shift Function	Engagement/slippage
Engine Mechanical	Unknown	Vibration
Engine Control	ECU	Unspecified
Engine Control	Driveability	Abnormal Operation

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replaced charcoal canister as per bulletin eg025-06. still will not run evap test without failure codes returning
customer states shift hestitation/slipping when driving 20 to 40 mph. di-tech test drove vehicle, found to perform as designed.
mil on
vehicle in drive body vibration and when a/c is on vibration is more noticiable. rpm is 670 and w/ ac is the same.
am2 fuse keeps popping, 4.6m ohms resistance in circuit, to ground
after tsb for shift enhancement we now have shift flare between 2nd $ 3rd

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TOYOTA	GARY JONES	y	JONES, GARY
LEXUS	FRANK HILLER	y	HILLER, FRANK
TOYOTA	Thomas Senneca	y	SENNECA, THOMAS
TOYOTA	JORGE ACEVEDO	y	ACEVEDO, JORGE
TOYOTA	ESTERBY, GRANT	y	ESTERBY, GRANT
TOYOTA	KULP, RANDY	y	KULP, RANDY

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ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

DARCARS TOY. OF FREDERICK	QAPowertrain
LEXUS OF CHERRY HILL	QAPowertrain
TMS - NEW YORK REGION	QAPowertrain
ROCKLAND TOYOTA	QAPowertrain
CARLSON TOYOTA	QAPowertrain
I-5 TOYOTA	QAPowertrain

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184372 NORMAL
272300 NORMAL
24864 NORMAL
493138 NORMAL
197807 NORMAL
466186 NORMAL

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