

	over 60 days	Less than 60 days.
2005	1	
2006	42	
2007	613	
2008	443	3123

Powertrain	911
Electrical	19
Chassis	42
Body	127
Hybrid	0

Qa Department Name	T3 Id	Vin	Creation Timestamp	Creation Timestamp2	Opened Date	Closed Date
QABody	TA080350032	JTHBJ46G572 [REDACTED]	4-Feb-08	2/4/2008 6:27	4-Feb-08	
QABody	TA081480378	4T1BK36B27U [REDACTED]	27-May-08	5/27/2008 14:40	27-May-08	
QABody	TA081540291	5TBDT44126S [REDACTED]	2-Jun-08	6/2/2008 12:27	2-Jun-08	
QABody	TA081560204	JTDJT923785 [REDACTED]	4-Jun-08	6/4/2008 11:04	4-Jun-08	
QABody	TA081000102	4T1CE30P67U [REDACTED]	9-Apr-08	4/9/2008 8:09	9-Apr-08	
QABody	TA080810031	JTDKB20U777 [REDACTED]	21-Mar-08	3/21/2008 7:09	21-Mar-08	
QABody	TA080250037	5TBDT44135S [REDACTED]	25-Jan-08	1/25/2008 6:50	25-Jan-08	
QABody	TA081580159	4T3ZF13C02U [REDACTED]	6-Jun-08	6/6/2008 10:12	6-Jun-08	
QABody	TA081570046	2T2HK31U48C [REDACTED]	5-Jun-08	6/5/2008 7:05	5-Jun-08	
QABody	TA071700154	JTMBK31VX75 [REDACTED]	19-Jun-07	6/19/2007 9:38	19-Jun-07	
QABody	TA081430074	JTHCK262672 [REDACTED]	22-May-08	5/22/2008 7:57	22-May-08	
QABody	TA081400362	5TBDV58127S [REDACTED]	19-May-08	5/19/2008 15:40	19-May-08	
QABody	TA081360078	JTEBU11F480 [REDACTED]	15-May-08	5/15/2008 8:16	15-May-08	
QABody	TA081350125	5TETX62N67Z [REDACTED]	14-May-08	5/14/2008 8:51	14-May-08	
QABody	TA081340294	JTHGL46F685 [REDACTED]	13-May-08	5/13/2008 12:39	13-May-08	
QABody	TA081260244	JTHBJ46G972 [REDACTED]	5-May-08	5/5/2008 11:45	5-May-08	
QABody	TA081280282	JTHBL46F175 [REDACTED]	7-May-08	5/7/2008 12:29	7-May-08	

Last Modified Timestamp	Repair Mileage	Dtc Code	Model Name	Model Year	Dealer Code	Region Short Name	Region Short Name2
8/6/2008 10:35	14,929		ES350	2007	64230	SOU	TMS
6/30/2008 10:27	16,207		Avalon	2007	2031	DEN	TMS
6/23/2008 14:05	34,958		Tundra	2006	25060	PTL	TMS
6/23/2008 9:18	2,643		Yaris	2008	22048	CHI	CHI
6/17/2008 14:54	11,979		Solara	2007	37171	CAT	TMS
6/12/2008 9:53	26,600		Prius	2007	34122	CIN	CIN
6/10/2008 7:03	24,000		Tundra	2005	22047	CHI	TMS
6/6/2008 10:14	60,416		Sienna	2002	4189	SFR	SFR
6/5/2008 7:36	9,550		RX350	2008	62911	EAS	EAS
6/2/2008 7:57	2,851		RAV4	2007	20117	BOS	BOS
5/22/2008 8:00	8,910		IS250	2007	63133	EAS	EAS
5/19/2008 16:37	8,962		Tundra	2007	27017	DEN	DEN
5/15/2008 8:38	27,067		FJ Cruiser	2008	45082	CAT	CAT
5/14/2008 8:58	16,122		Tacoma	2007	2036	DEN	DEN
5/13/2008 12:42	2,220		LS460	2008	63133	EAS	EAS
5/12/2008 13:59	21,386		ES350	2007	60605	EAS	EAS
5/7/2008 12:32	15,151		LS460	2007	62908	EAS	EAS

District Code	Status Code	Owner Name	Repair Date	Service Category Desc	Section Desc
	2 OPEN	Christopher Cocores	2/2/2008 0:00	Vehicle Interior	Interior Panels/Trim
	1 OPEN	Steven Herm	5/27/2008 0:00	Vehicle Exterior	Body Structure
	7 OPEN	Steven Herm	6/2/2008 0:00	Vehicle Exterior	Exterior Panels/Trim
	9 OPEN	Mike Horejsi	6/4/2008 0:00	Vehicle Exterior	Body Structure
	9 OPEN	Michael Hartke	4/9/2008 0:00		
E	REOPENED	Jeff McCoy	3/21/2008 0:00	Vehicle Interior	Seat
	8 REOPENED	Steven Herm	1/25/2008 0:00	Drivetrain	Axle/Differential
	2 OPEN	Paul Blomdal	6/6/2008 0:00		
	4 OPEN	John Loira	6/5/2008 0:00	Vehicle Interior	Interior Panels/Trim
	4 REOPENED	George Hoyt	6/19/2007 0:00	Vehicle Exterior	Sliding Roof/Convertible
	2 OPEN	Rick Holden	5/22/2008 0:00	Vehicle Exterior	Sliding Roof/Convertible
	3 OPEN	Brian Maloney	5/19/2008 0:00	Vehicle Interior	Interior Panels/Trim
	10 OPEN	Daniel Cudney	5/15/2008 0:00	Vehicle Interior	Seat
	1 OPEN	Scott Wright	5/14/2008 0:00	Vehicle Exterior	Window/Glass
	2 OPEN	Rick Holden	5/13/2008 0:00	Vehicle Exterior	Door/Hatch
	2 OPEN	Rick Holden	5/5/2008 0:00	Vehicle Exterior	Sliding Roof/Convertible
	4 OPEN	John Loira	5/7/2008 0:00	Vehicle Exterior	Door/Hatch

Sub Component Desc	Condition Desc
Unknown	Noise-wind noise/whistle
Unknown	Noise-squeak/rattles
Exterior Trim/Moldings	Design/Less Than Expectation
Unknown	Noise-squeak/rattles
Seat Components	Noise-squeak/rattles
Unknown	Vibration
Carpet/Fabric/Liners	Unspecified
Unknown	Noise-squeak/rattles
Sunroof/Wind Deflector	Noise-squeak/rattles
Dash Assembly/Components	Abnormal Operation
Seat Components	Noise-squeak/rattles
Unknown	Noise-wind noise/whistle
Weather Strip/Seals	Noise-wind noise/whistle
Sunroof/Wind Deflector	Noise-squeak/rattles
Weather Strip/Seals	Noise-wind noise/whistle

Case Condition

customer states wind noise coming from lft front window when driving at 65mph >>> case opened by herms on [2008-02-04 06:27:45]
 2007 avalon with a rattle from the moonroof and the dealer performed the tsb and the noise is still there. ----- herms at [2008-05-27 14:40:20] -----
 ----- >>> case opened by herms on [2008-05-27 14:40:20] ----- callback --- herms at [20
 2006 tundra with a driver's side mirror that vibrates at highway speeds. ----- herms at [2008-06-02 12:27:57] ----- >>> case opened by
 herms on [2008-06-02 12:27:57]
 2008 yaris with a tick/pop noise from the "b" pillar area when driving over small sharp bumps. dealer says they want to take the vehicle to their body
 shop for repair. ----- herms at [2008-06-04 11:04:44] ----- >>> case opened by her
 water leak on the driver side door. tech has adjusted the window in, out, up down etc. cant get the leak to stop. replaced the weathstrip already. water
 is leaking around a weired spot on the weather strip. ----- hartkem at [2008-04-09 08:09:
 2007 prius with a seat squeak issue on the passenger's side. ----- herms at [2008-03-21 07:09:03] ----- >>> case opened by herms on
 [2008-03-21 07:09:03] >>> case closed by hartkem on [2008-04-16 08:40:06] >>> case re-opened by herms o
 cs there is a vibration, unable to duplicate ----- anguloj at [2008-01-25 06:50:25] ----- >>> case opened by anguloj on [2008-01-25
 06:50:25] >>> case closed by anguloj on [2008-01-25 06:51:08] >>> case re-opened by herms on [tue jun 1
 02 sienna side glass is breaking loose from the hinge ----- hartkem at [2008-06-06 10:12:47] ----- >>> case opened by hartkem on [2008-
 06-06 10:12:47]
 2008 rx 350 with wet carpeting on the left front side of the vehicle. ----- herms at [2008-06-05 07:05:08] ----- >>> case opened by herms
 on [2008-06-05 07:05:08]
 2007 rav4 - rattle over bumps in the sunroof area. lot of play in the cable assembly left to right. about an 1/8". compared to another car & the other car
 has no slop. ----- kimt3 at [2007-06-19 09:38:36] ----- >>> case opened by ki
 is 250 with a roof rattle noise from the moonroof. ----- herms at [2008-05-22 07:57:12] ----- >>> case opened by herms on [2008-05-22
 07:57:12]
 hvac vent on dash to the immediate right of steering wheel is not holding position customer places it in. vent fit in assembly is too loose and will fall to
 the downward position at will. attempted repair on 4/25/08, replaced assembly, vent was holding po
 squeak from pass rear seatback latch. no wear on striker. appears to be lining up properly, with no unusual contact. on two prior occasions added heavy
 grease to latch and noise subsided for a while but has returned for third repair. ----- wen
 2007 tacoma with a wind noise from the extra cab area up high. the noise sounds the same as the noise described in the tsb. ----- herms at
 [2008-05-14 08:51:32] ----- >>> case opened by herms on [2008-05-14 08:51:32] tech has not tape
 2008 ls 460l with a wind noise from the front doors. the dealer said the vehicle was repaired and now the customer says there is wind noise from the
 sides of the vehicle when the vehicle is sitting still. ----- herms at [2008-05-13 12:39:57]
 2007 es 350 with a panoramic roof assembly that makes a creak and squeak noise while driving. ----- herms at [2008-05-05 11:45:21] -----
 >>> case opened by herms on [2008-05-05 11:45:21] ----- herms at [2008-05-05 11:48:36]
 2007 ls 460 with wind noise from the driver's door area. dealer has driven the vehicle and has confirmed the condition. dealer to try to repair the
 vehicle. ----- herms at [2008-05-07 12:29:58] ----- >>> case opened by herms on [2008

Suggestion

Order one left and one right side front door triangular plastic covers for the vehicle and make sure the covers have EPT sealer on all three legs of the triangle. cbwr. ----- HermS at [2008-02-04 06:33:01] ----- Advised tech that the Suggested the Tech remove the headliner and drop the moonroof housing down to gain access to the correct location to install the felt. cbwr. ----- HermS at [2008-05-27 14:53:58] ----- Robert Ian Spleltzer called and we explained that Suggested the dealer look at the possiblity that there may be nothing wrong with the mrror assembly. It may be as designed. ----- HermS at [2008-06-02 12:34:28] ----- HermS at [2008-06-23 14:05:59] ----- Center punch the spot welds in the area and if that does not correct the condition, please call your FTS for possible hands on assistance. ----- HermS at [2008-06-04 11:04:44] ----- Suggested the dealer call M. Horejsi again an Weatherstrip may have a bad mold spot. I would check tension in that area and order a new weatherstrip that is smooth. ----- HartkeM at [2008-04-09 08:20:50] ----- Will send the information to the FTS. Attention Ron at the dealership. ----- HermS at [2008-03-21 07:09:03] ----- HermS at [2008-03-21 07:10:25] ----- Tom Wenninghoff will ask Kamiya-san about the part num try to duplicate conditiion ----- AnguloJ at [2008-01-25 06:51:08] ----- Suggested the Tech look at the plastic fender liner, hood release cable, battery hold down, air intake snorkle, hood adjustment, brake lines, fuel lines, heat sh When installing new glass check tension on the weatherstip. Check to see if any body work has been done. Something must be out of line causing multiple failures. FTS= case sent FYI ----- HartkeM at [2008-06-06 10:14:05] -----

Vehicle needs to be de-contaminated due mold and mildew residue. ----- HermS at [2008-06-05 07:05:08] ----- Try the Camry TSB NV006-06 to bend the tabs outward. CBWR ----- Kimt3 at [2007-06-19 09:42:24] ----- Suggested contacting the FTS to find out what's unique about this vehicle, causing the condition. May have to replace the moonroof

Please contact your FTS to see if he can arrange a go and see on this vehicle. ----- HermS at [2008-05-22 07:57:12] ----- advised to perform TSB TSB-0050-08 for Tundra Side Vents Loose. Vehicle was produced at TMMI in 2007, far within TSB range. ----- MaulhaT at [2008-05-19 16:36:26] ----- MaulhaT at [2008-05-19 16:37:49] -----

Adv no prior history of this issue. Adv to contact FTS due to multiple repair attempts. ----- WenninT at [2008-05-15 08:38:34] ----- Use the diagnostic TSBs as a reference as to what to tape off to determine the source of the noise. ----- HermS at [2008-05-14 08:56:40] ----- Note to FTS: Dealers should be doing at least the basic diagnostic work before calling TA Since we have no issues reported like this we suggest you get the vehicle into the dealership to verify the customer's compliant. If the complaint is valid, please call you FTS for possible involvement. ----- HermS at [2008-05-13 12:39:57] ---

Will forward the repair instructions to Lyle. ----- HermS at [2008-05-05 11:48:36] -----

Okay the dealer will try to fix the vehicle. Will send the case to the FTS. ----- HermS at [2008-05-07 12:31:22] -----

Repair

----- MartinR66 at [2008-08-06 08:59:22] -----

thank you ----- HartkeM at [2008-04-16 08:40:06] ----- HermS at [2008-06-12 08:45:16] -----

Dealer called back and stated the noise came from the left front fender area. ----- HermS at [2008-06-10 07:01:43] -----

R&R SUN ROOF GLASS TO BEND MOUNTING TABS INWARD AS DESCRIBED IN CAMRY TSB NV006-06 ----- JonesJ9 at [2007-06-20 10:46:58] -----

Division Name	Creator Name	Original Owner	Dealer Tech Initiated	Dealer Tech Name
LEXUS	TIEN DINH	Steven Herm	y	WINDWEHEN, TRACY
TOYOTA	Steven Herm	Steven Herm	n	GALLINGER, AARON
TOYOTA	Steven Herm	Steven Herm	n	JONES, DARON
TOYOTA	Steven Herm	Steven Herm	n	VANG, CHENG
TOYOTA	Michael Hartke	Michael Hartke	n	BUTLER, DALE
TOYOTA	Steven Herm	Steven Herm	n	BOVO, RON
TOYOTA	Jaime Angulo	Jaime Angulo	n	KREUTTER, AARON
TOYOTA	Michael Hartke	Michael Hartke	n	SIMAS, RONALD
LEXUS	Steven Herm	Steven Herm	n	FIGUEIRAS, FRANK
TOYOTA	Tom Kim	Tom Kim	n	CLARK, ERIC
LEXUS	Steven Herm	Steven Herm	n	Johnson, Michael
TOYOTA	WESTON BARKELY	Terence Maulhardt	y	BARKELY, WESTON
TOYOTA	JAMES WYATT	Thomas Wenninghoff	y	WYATT, JAMES
TOYOTA	Steven Herm	Steven Herm	n	SANTIAGO, JORGE
LEXUS	Steven Herm	Steven Herm	n	PULCINO, DANIEL
LEXUS	Steven Herm	Steven Herm	n	DEVLIN, KEITH
LEXUS	Steven Herm	Steven Herm	n	HIGGINS, THOMAS

Dealer Name	Qa Department Name	Cause Component Desc
NORTHSIDE LEXUS	QABody	
LARRY MILLER TOYOTA	QABody	
TOYOTA OF BOZEMAN	QABody	
WALSER BLOOMINGTON TOYOTA	QABody	
MOTORWORLD TOYOTA	QABody	
TOYOTA OF BOARDMAN	QABody	
ROCHESTER TOYOTA	QABody	
TOYOTA OF WALNUT CREEK	QABody	
LEXUS OF BRIDGEWATER	QABody	
HERB CHAMBERS MID-STATE	QABody	
RAY CATENA LEXUS SRV/WP	QABody	
FLETCHER JONES TOY/SCION	QABody	
PRIORITY TOYOTA RICHMOND	QABody	
CAMELBACK TOYOTA	QABody	
RAY CATENA LEXUS SRV/WP	QABody	
NEW COUNTRY LEX/WESTPORT	QABody	
WARNOCK LEXUS	QABody	

Cause Sub Comp Desc

Cause Condition Desc

Repair Order Num Ta Case Priority

200247 NORMAL

597946 NORMAL

n/a NORMAL

n/a HIGH

434731 NORMAL

168663 HIGH

706071 NORMAL

751943 HIGH

434997 HIGH

258958 HIGH

130240 HIGH

66459 HIGH

336947 HIGH

652594 HIGH

128242 HIGH

127231 HIGH

142202 HIGH

QABody	TA081230075	5TEPM62NX1Z	[REDACTED]	2-May-08	5/2/2008 8:21	2-May-08
QABody	TA081220261	5TEWM72N01Z	[REDACTED]	1-May-08	5/1/2008 12:59	1-May-08
QABody	TA080910269	JTHBL46F385	[REDACTED]	31-Mar-08	3/31/2008 12:16	31-Mar-08
QABody	TA081120085	JTHBK262072	[REDACTED]	21-Apr-08	4/21/2008 8:13	21-Apr-08
QABody	TA081090124	4T1BK46K37U	[REDACTED]	18-Apr-08	4/18/2008 9:04	18-Apr-08
QABody	TA081060229	5TDBY67A78S	[REDACTED]	15-Apr-08	4/15/2008 10:45	15-Apr-08
QABody	TA080950254	JTKDE177660	[REDACTED]	4-Apr-08	4/4/2008 12:09	4-Apr-08
QABody	TA080910278	5TDBY68A68S	[REDACTED]	31-Mar-08	3/31/2008 12:21	31-Mar-08
QABody	TA080870323	5TFDV54147X	[REDACTED]	27-Mar-08	3/27/2008 14:45	27-Mar-08
QABody	TA080850338	2T2GK31U97C	[REDACTED]	25-Mar-08	3/25/2008 13:21	25-Mar-08
QABody	TA080840354	5TDZA22C66S	[REDACTED]	24-Mar-08	3/24/2008 13:50	24-Mar-08
QABody	TA080780118	JTEBU11F370	[REDACTED]	18-Mar-08	3/18/2008 8:38	18-Mar-08
QABody	TA080780057	4T1BK36B87U	[REDACTED]	18-Mar-08	3/18/2008 7:10	18-Mar-08
QABody	TA080740214	JTHBK262X72	[REDACTED]	14-Mar-08	3/14/2008 12:03	14-Mar-08
QABody	TA080730183	JTDBT1233Y0	[REDACTED]	13-Mar-08	3/13/2008 10:21	13-Mar-08
QABody	TA080730004	JTHBL46F975	[REDACTED]	13-Mar-08	3/13/2008 5:05	13-Mar-08
QABody	TA080730060	JTEHD20V056	[REDACTED]	13-Mar-08	3/13/2008 7:38	13-Mar-08
QABody	TA080730020	JTHBL46F975	[REDACTED]	13-Mar-08	3/13/2008 6:25	13-Mar-08

5/2/2008 8:31	83,650	Tacoma	2001	28024 BOS	BOS
5/1/2008 13:01	57,045	Tacoma	2001	28024 BOS	BOS
4/28/2008 9:42	303	LS460	2008	64230 SOU	SOU
4/21/2008 8:19	16,704	IS250	2007	60905 SOU	SOU
4/18/2008 9:57	13,238	Camry	2007	30040 DEN	DEN
4/15/2008 10:49	80	Sequoia	2008	13061 CHI	CHI
4/7/2008 9:05	35,102	tC	2006	2037 DEN	DEN
3/31/2008 14:56	1,582	Sequoia	2008	12118 CHI	CHI
3/27/2008 14:52	7,152	Tundra	2007	2037 DEN	DEN
3/25/2008 13:32	24,852	RX350	2007	60905 SOU	SOU
3/24/2008 14:01	35,249	Sienna	2006	27017 DEN	DEN
3/21/2008 10:53	5,000	FJ Cruiser	2007	46093 PTL	PTL
3/18/2008 9:14	8,490	Avalon	2007	12074 CHI	CHI
3/14/2008 12:15	8,081	IS250	2007	60906 SOU	SOU
3/13/2008 10:23	145,140	Echo	2000	28036 BOS	BOS
3/13/2008 8:11	8,570	LS460	2007	62907 EAS	EAS
3/13/2008 7:40	22,245	RAV4	2005	37099 CAT	CAT
3/13/2008 6:31	4,257	LS460	2007	60905 SOU	SOU

6 OPEN	Edward Harrington	5/2/2008 0:00	
6 OPEN	Edward Harrington	5/1/2008 0:00 Vehicle Exterior	Frame/Unibody
2 PENDING CLOSURE	Todd Kortum	3/31/2008 0:00 Vehicle Exterior	Window/Glass
3 OPEN	Jarred Amary	4/21/2008 0:00 Vehicle Interior	Interior Panels/Trim
6 OPEN	Lorin Munsee	4/18/2008 0:00 Vehicle Interior	Interior Panels/Trim
3 OPEN	Melvin Maw	4/15/2008 0:00 Vehicle Exterior	Door/Hatch
6 OPEN	Lorin Munsee	4/4/2008 0:00 Vehicle Interior	Seat
8 OPEN	Chris Albrecht	3/31/2008 0:00 Vehicle Exterior	
6 OPEN	Lorin Munsee	3/27/2008 0:00 Vehicle Exterior	Body Structure
3 OPEN	Jarred Amary	3/25/2008 0:00	
3 OPEN	Brian Maloney	3/24/2008 0:00 Vehicle Interior	Seat
3 PENDING CLOSURE	Brian Hebert	3/18/2008 0:00 Vehicle Exterior	Door/Hatch
2 OPEN	Michael Fleischer	3/18/2008 0:00 Vehicle Exterior	Exterior Panels/Trim
4 OPEN	Jamey Skurtovich	3/14/2008 0:00 Vehicle Interior	Interior Panels/Trim
6 OPEN	Edward Harrington	3/13/2008 0:00	
2 OPEN	Lyle Scalzo	3/11/2008 0:00 Vehicle Exterior	Exterior Panels/Trim
6 OPEN	Joseph Smith	3/13/2008 0:00 Vehicle Interior	Interior Panels/Trim
3 OPEN	Jarred Amary	3/13/2008 0:00 Vehicle Exterior	Exterior Panels/Trim

Frame	Appearance Concern
Side Window Glass	Noise-wind noise/whistle
Garnishes/Trim Panels	Noise-squeak/rattles
Unknown	Noise-squeak/rattles
Hatch	Abnormal Operation
Seat Track	Engagement/slippage
Unknown	Design/Less Than Expectation
Fabrics	Cut/Torn
Door, rear	Noise-squeak/rattles
Unknown	Noise-squeak/rattles
Carpet/Fabric/Liners	Gap/Poor Fit/Loose/Tolerance
Unknown	Noise-wind noise/whistle
Dash Assembly/Components	Noise-squeak/rattles
Exterior Trim/Moldings	Noise-wind noise/whistle

frame has a hole in it and the dealer is calling to open tas case so the dealer will have the fts take a look a the vehicle. ----- herms at [2008-05-02 08:21:45] ----- >>> case opened by herms on [2008-05-02 08:21:45]

tech has two tacomas with possible framer perforation. tech was requesting thnat the veh be inspected by an fts. body group was shutdown until 2:30 pm. i created case to expedite the inspection with the fts. tech has two vehicles with possible perforatio windnoise from drivers side front windows. ----- herms at [2008-03-31 13:31:22] ----- >>> case opened by herms on [2008-03-31 12:16:22]

20078 is 250 with a rattle in the center of the dash. ----- herms at [2008-04-21 08:13:49] ----- >>> case opened by herms on [2008-04-21 08:13:49]

customer states that the vehicle has rattles in instrument panel, moonroof and package tray. rattles seem to be intermitent and occur in relation to ambient temperature. on 3/17/08 (ro# 178170), the vehicle was in the shop and the instrument panel and mo dealer says the rear hatch is rubbing on the roof at the top where the hatch is closest to the roof. dealer was asked by melvin maw to open a tas case. --- ----- herms at [2008-04-15 10:45:59] ----- >>> case opened by herms on [2008-04-15

customer states that driver's seat shifts back and forward when applying brakes or accelerating. >>> case opened by herms on [2008-04-04 12:09:44] dash rattle from the center of the dash - technican did not elaborate on the condtion. no other inspection performed. tech added that is kinda sounds like a bubble in the coolant. ----- bollr at [2008-03-31 12:21:55] ----- >>> case ope

2007 tundra with dents in the side of the bed (left rear above the fenderwell area). customer says there is a crease in the bed and the customer says the bed has a problem. fts to look at the vehicle on 3-31-08. ----- herms at [2008-03-27 14

the passenger seat creaks when occupant sits in seat. cut seat locating pins and that didn't work. ----- hartkem at [2008-03-25 13:21:29] ----- -- >>> case opened by hartkem on [2008-03-25 13:21:29] i talked to another tech that had a v

rear bench seat has 2 inch scuff on leading edge of seat bottom. previous service visit service manger declined warranty repair. is some type of scuff/tear. not a factory defect or failed part. client advised to have fts inspect (by unknown party, may

2007 fj cruiser with a creak noise from the back door (where the spare tire mounts). ----- herms at [2008-03-18 08:38:59] ----- >>> case opened by herms on [2008-03-18 08:38:59]

2007 avalon with a rattle in the dash near the engine wall area. ----- herms at [2008-03-18 07:10:17] ----- >>> case opened by herms on [2008-03-18 07:10:17] callback- tech requests fts assistance. tech has dash out, cowl off and st gas pedal gets stuck in the down position.due to carpet pad is sticking out.not awd campaing will not applied.

customer brought vehicle in to have the 50m sevice campaign performed on this vehicle and it has rust holes about 1/2 inch wide by 1 inch long on the pasenger floor board tech seeks assistance. ----- hartkem at [2008-03-13 10:21:57] -----

dealer has a vehicle with a wind noise from the driver's door area. dlr wants to get the fts involved since the customer says the vehicle is worse now than it was before. ----- herms at [2008-03-13 05:05:01] ----- >>> case opened by issues with rattles in the dash and the cr manager called to check to see if the vehicle has ever had a tas case opened. ----- herms at [2008-03-13 07:38:11] ----- >>> case opened by herms on [2008-03-13 07:38:11] ----- her

2007 ls 460 with wind noise from the driver's door area. previous tech did the tsb on the subject. case was opened and now the customer is still not satisfied with the vehicle. ----- herms at [2008-03-13 06:25:44] ----- >>> case open

Please take a look at this vehicle. TA081220261 also. ----- HermS at [2008-05-02 08:21:45] -----
I adv tech that I will dispatch the FTS to have the frames inspected when the FTS is available. ----- CasadoR at [2008-05-01 12:59:20] -----
----- CasadoR at [2008-05-01 12:59:20] -----
Suggested the dealer do a dealer product report and ask your FTS if he wants to come look at the vehicle. ----- HermS at [2008-03-31 13:31:22] -

Provided all the known fixes to the Tech. Since this is the 3rd time in we are forwarding the information to the FTS for possible follow up. -----
HermS at [2008-04-21 08:18:39] -----
The dealer was advised by the FTS to open a case. Technician was asked how he attempted to do the moonroof reappear and based upon exactly what
he told this TAS Engineer, the Technician put the felt in the wrong location (based upon the instructions in t
Follow Melvin's instructions to replace the hatch. ----- HermS at [2008-04-15 10:46:53] ----- HermS at [2008-04-15 10:48:39] --

Please remove the seat covers and look at all the components to see what is the root cause. Note to FTS: Please follow up with this dealer as soon as
possible, including a visit to the dealer is warranted. ----- HermS at [2008-04-04 12:09:44
Suggested technician start by removing the outter cowl panel and try to isolate the nosie more to a specific inner or outter noise and a good description.
Possible cowl panel noise, also sugg to look at hearer hose clamps are not touching, and check sheet

Have the FTS look at the vehicle. cbwr. ----- HermS at [2008-03-27 14:45:12] -----
Try TSB NV005-06 ----- HartkeM at [2008-03-25 13:23:33] ----- Note to FTS: this dealer has just replaced a seat a few weeks ago for this
same issue. Tech says the NV005-06 TSB doesn't help but has been bending something on the seat

We will forward the case to the FTS on your behalf. ----- HermS at [2008-03-24 13:50:29] -----
Thanks for the information. ----- HermS at [2008-03-18 08:38:59] ----- Brian... Do you think an FTR is in order for this issue? Dealer
seems to think this is on his "A" priority list. ----- HermS at [2008-03-18 08:43:19] -
Suggested the Tech use chassis ears on the "K" member, the fender liners etc. to see if they are causing the issue. cbwr. ----- HermS at [2008-
03-18 07:15:07] -----
Contact FTS for repair instructions. ----- HartkeM at [2008-03-14 12:03:28] -----

Contact FTS on assistance on how to handle the repair on this vehicle. ----- HartkeM at [2008-03-13 10:21:57] -----

Okay will forward the case to the FTS. ----- HermS at [2008-03-13 05:05:01] -----
No cases have been opened. ----- HermS at [2008-03-13 07:38:11] ----- If you need hands on assistance, please call your FTS. -----
- HermS at [2008-03-13 07:38:11] -----
We suggested the dealer contact his FTS to see if he can assist in the repair since this is the 2nd or maybe the 3rd attempt to repair the vehicle. -----
---- HermS at [2008-03-13 06:27:32] -----

Vehicle is operating within TMC specifications, which is not acceptable to US customers. ----- KortumT at [2008-04-28 09:42:29] -----

The noise was in the cowl area. The tab was broken off so the dealer tried to fix the unit. ----- HermS at [2008-03-31 12:23:37] -----

Dealer adjusted the striker and the centering device below the striker. dealer used the brake grease between the plastic piece and the striker. -----
- HermS at [2008-03-18 08:38:59] -----

TOYOTA	Steven Herm	Steven Herm	n	
TOYOTA	Robert Casado	Robert Casado	n	
LEXUS	ROBERT STOLTJE	Steven Herm	y	STOLTJE, ROBERT
LEXUS	Steven Herm	Steven Herm	n	KROVETZ, STUART
TOYOTA	CHRIS CUMMINGS	Steven Herm	y	CUMMINGS, CHRIS
TOYOTA	Steven Herm	Steven Herm	n	
TOYOTA	CLINTON BOGLE	Steven Herm	y	BOGLE, CLINTON
TOYOTA	Regan Boll	Regan Boll	n	AMES, MATTHEW
TOYOTA	Steven Herm	Steven Herm	n	MARLER, KENNY
LEXUS	Michael Hartke	Michael Hartke	n	kamcian, ara
TOYOTA	RANDY STONE	Steven Herm	y	STONE, RANDY
TOYOTA	Steven Herm	Steven Herm	n	HALL, MICHAEL
TOYOTA	Steven Herm	Steven Herm	n	ALANIS, PABLO
LEXUS	CARLOS CRUZ	Michael Hartke	y	CRUZ, CARLOS
TOYOTA	Michael Hartke	Michael Hartke	n	ELLIS, SCOTT
LEXUS	MARK CHRYC	Steven Herm	y	CHRYC, MARK
TOYOTA	Steven Herm	Steven Herm	n	Pierce, Amber
LEXUS	Steven Herm	Steven Herm	n	NELSON, TILLMAN

IRWIN TOYOTA	QABody
IRWIN TOYOTA	QABody
NORTHSIDE LEXUS	QABody
JM LEXUS	QABody
DESERT SUN MOTORS	QABody
LAKESHORE TOYOTA	QABody
ALEXANDER TOYOTA	QABody
ANDERSON TOYOTA	QABody
ALEXANDER TOYOTA	QABody
JM LEXUS	QABody
FLETCHER JONES TOY/SCION	QABody
DICK HANNAH TOYOTA	QABody
LOMBARD TOYOTA	QABody
LEXUS OF ORLANDO	QABody
IRA TOYOTA OF MANCHESTER	QABody
TRI-COUNTY LEXUS	QABody
HARRISBURG TOYOTA	QABody
JM LEXUS	QABody

525686 HIGH

525510 HIGH

206911 HIGH

97800 HIGH

178629 HIGH

173705 HIGH

476294 HIGH

132682 HIGH

475080 HIGH

899081 HIGH

none at this time HIGH

225072 HIGH

87143 HIGH

84335 HIGH

386585 HIGH

85118 HIGH

n/a HIGH

87435 HIGH

QABody	TA080720213	4T1BK36B95U	[REDACTED]	12-Mar-08	3/12/2008 10:18	12-Mar-08
QABody	TA080640030	JTEES42A382	[REDACTED]	4-Mar-08	3/4/2008 6:08	4-Mar-08
QABody	TA080510382	JTEES42A382	[REDACTED]	20-Feb-08	2/20/2008 13:48	20-Feb-08
QABody	TA080180272	JTEEW21A560	[REDACTED]	18-Jan-08	1/18/2008 12:37	18-Jan-08
QABody	TA080590380	5TETX62N65Z	[REDACTED]	28-Feb-08	2/28/2008 15:41	28-Feb-08
QABody	TA080520163	5TBDV541X7S	[REDACTED]	21-Feb-08	2/21/2008 9:08	21-Feb-08
QABody	TA080570255	JTDKB20U977	[REDACTED]	26-Feb-08	2/26/2008 11:40	26-Feb-08
QABody	TA080570250	4T1BK46K68U	[REDACTED]	26-Feb-08	2/26/2008 11:26	26-Feb-08
QABody	TA080510409	JTKDE167680	[REDACTED]	20-Feb-08	2/20/2008 14:59	20-Feb-08
QABody	TA080570048	JTMBD33V866	[REDACTED]	26-Feb-08	2/26/2008 7:08	26-Feb-08
QABody	TA080530067	JTDKB20U387	[REDACTED]	22-Feb-08	2/22/2008 7:35	22-Feb-08
QABody	TA080510405	4T1BK36BX6U	[REDACTED]	20-Feb-08	2/20/2008 14:47	20-Feb-08
QABody	TA080500555	4T1BB46K07U	[REDACTED]	19-Feb-08	2/19/2008 15:17	19-Feb-08
QABody	TA080500503	2T1BR32E97C	[REDACTED]	19-Feb-08	2/19/2008 13:54	19-Feb-08
QABody	TA080500306	5TDZA23CX5S	[REDACTED]	19-Feb-08	2/19/2008 10:08	19-Feb-08
QABody	TA080440024	JTEEW44A482	[REDACTED]	13-Feb-08	2/13/2008 6:31	13-Feb-08
QABody	TA080290387	5TFBV54197X	[REDACTED]	29-Jan-08	1/29/2008 13:55	29-Jan-08

3/12/2008 10:21	20,522	Avalon	2005	12150 CHI	CHI
3/4/2008 6:33	9,226	Highlander	2008	28028 BOS	BOS
3/3/2008 13:54	5,137	Highlander	2008	22030 CHI	CHI
2/28/2008 15:58	13,000	Highlander HV	2006	12066 CHI	CHI
2/28/2008 15:42	99,865	Tacoma	2005	2016 DEN	DEN
2/27/2008 14:05	5,380	Tundra	2007	36090 PTL	PTL
2/26/2008 11:43	14,965	Prius	2007	22048 CHI	CHI
2/26/2008 11:29	10,614	Camry	2008	13068 CHI	CHI
2/26/2008 9:59	553	tC	2008	2016 DEN	DEN
2/26/2008 7:09	22,977	RAV4	2006	18023 BOS	BOS
2/22/2008 8:56	4,664	Prius	2008	20109 BOS	BOS
2/21/2008 8:41	16,500	Avalon	2006	36049 PTL	PTL
2/19/2008 15:56	15,307	Camry HV	2007	4062 SFR	SFR
2/19/2008 13:57	13,114	Corolla	2007	37126 CAT	CAT
2/19/2008 10:11	31,973	Sienna	2005	30027 DEN	DEN
2/13/2008 6:35	1,828	Highlander HV	2008	2042 DEN	DEN
2/11/2008 15:57	2,568	Tundra	2007	11035 PTL	PTL

1 OPEN	Chris Albrecht	3/12/2008 0:00	Vehicle Interior	Seat
6 OPEN	Greg Marchand	3/4/2008 0:00	Vehicle Interior	Interior Panels/Trim
9 OPEN	Mike Horejsi	2/20/2008 0:00	Vehicle Exterior	Door/Hatch
1 OPEN	Chris Albrecht	1/18/2008 0:00	Vehicle Interior	Heating/Air Conditioning
1 OPEN	Scott Wright	2/28/2008 0:00		
4 OPEN	Jate Rademaker	2/21/2008 0:00	Vehicle Exterior	Body Structure
9 OPEN	Mike Horejsi	2/26/2008 0:00	Vehicle Interior	Seat
3 OPEN	Melvin Maw	2/26/2008 0:00	Vehicle Interior	Interior Panels/Trim
1 OPEN	Scott Wright	2/20/2008 0:00	Vehicle Exterior	Sliding Roof/Convertible
7 OPEN	Greg Marchand	2/26/2008 0:00	Vehicle Exterior	Window/Glass
2 OPEN	Walter Zuschlag	2/22/2008 0:00	Vehicle Interior	Seat
4 OPEN	Jate Rademaker	2/20/2008 0:00	Vehicle Interior	Seat
4 OPEN	Mario Jaime	2/19/2008 0:00	Vehicle Interior	Heating/Air Conditioning
6 OPEN	Joseph Smith	2/19/2008 0:00	Vehicle Exterior	Window/Glass
6 OPEN	Lorin Munsee	2/19/2008 0:00	Vehicle Exterior	Door/Hatch
1 OPEN	Scott Wright	2/13/2008 0:00	Vehicle Exterior	Body Structure
7 OPEN	Jate Rademaker	1/29/2008 0:00	Vehicle Interior	Interior Panels/Trim

Unknown	Noise-squeak/rattles
Unknown	Oil Gel
Door, front	Noise-wind noise/whistle
Vents/Outlets	Abnormal Smell
Unknown	Leak
Seat Components	Noise-squeak/rattles
Unknown	Noise-squeak/rattles
Sunroof/Wind Deflector	Noise-squeak/rattles
Windshield Glass	Condition-Not-Listed
Seat Components	Noise-squeak/rattles
Unknown	Noise-Abnormal
Vents/Outlets	Abnormal Smell
Windshield Glass	Noise-wind noise/whistle
Door, front	Design/Less Than Expectation
Unknown	Noise-squeak/rattles
Dash Assembly/Components	Noise-squeak/rattles

2005 avalon with a right front seat is rattling a lot when hitting bumps. ----- herms at [2008-03-12 10:18:31] ----- >>> case opened by herms on [2008-03-12 10:18:31]
rattle when brake is applied. noise may be from the brake booster. ----- herms at [2008-03-04 06:26:24] ----- >>> case opened by herms on [2008-03-04 06:08:16] ----- yzquies at [2008-03-04 06:32:21] -----
driving at or around 70mph faint whistle can be heard just outside of drivers window, no air leaks to interior. vehicle has break away mirrors & changed positions of mirror, no change. all gaskets & seals in place and in good condition, no apparent body milder smell inside the vehicle - veh had a evap plugged and water in the floor - carpet was repalced and the floor was cleaned and scrubbed free of mildew, smell still exists - techncian called mainly to document the condtion ----- bollr at [20
body shop service manager is performing an inspection on a frame issue. engine mount perch is fatigued and almost seperated from the frame. engine has dropped down some. no sign of customer abuse. ----- hartkem at [2008-02-28 15:41:11] -----
customer states that when they frist picked up vehicle when new they had a water leak. they were advised to bring vehicle in for service. customer has not contacted dealer since new then (10 months) all of a sudden customer comes in complaining of water l
2007 prius with a rattle or squeak noise from the seat bottom area. ----- herms at [2008-02-26 11:40:46] ----- >>> case opened by herms on [2008-02-26 11:40:46]
2008 camry - squeak from the left side of dashboard in front of driver's seat. took the dash out & driving with dash out is still making noise. did the tsb for cutting off the windshield pins. still making noise. squeaking noise. almost a chirp. can
2008 scion tc with a moonroof rattle issue when the moonroof. ----- herms at [2008-02-20 14:59:07] ----- >>> case opened by herms on [2008-02-20 14:59:07] tech states repairs helped condition at first but rattle has returned. rattle

2006 rav4 with a windshield crack issue. ----- herms at [2008-02-26 07:08:11] ----- >>> case opened by herms on [2008-02-26 07:08:11]
2008 prius with a right front seat rattle from the right rear corner. ----- herms at [2008-02-22 07:35:02] ----- >>> case opened by herms on [2008-02-22 07:35:02]
2006 avalon with a driver's power seat that makes a squealing noise when moving the seat back and forward. ----- herms at [2008-02-20 14:47:59] ----- >>> case opened by herms on [2008-02-20 14:47:59] ----- herms at [2008-02-14:47:59] -----
veh has a moisture odor from the a/c vents when the a?c running or low speed - tech says the conditon smells normal and want to document the condtion ----- bollr at [2008-02-19 15:17:05] ----- >>> case opened by bollr on [2008-02-19 15
07 corolla. tech sts whistle noise from windshield. tech sts wind noise and then the noise goes away. tech sts its the whole windshield in general. tech sts windshield was taped off in previous repair. ----- maulhat at [2008-02-19 13:54:24] ---
2005 sienna with a door check that is broken and the tech was informed by his factory rep to call tas on every repair they do on warranty. curtis was the name of the person who supposedly told the dealer to call tas on every warranty repair. -----
2008 highlander with a creak noise from the top corner of the windshield. ----- herms at [2008-02-13 06:31:45] ----- >>> case opened by herms on [2008-02-13 06:31:45]

rattle noise when driving on road pulled dash found no obvious resons for rattle >>> case opened by bollr on [2008-01-29 13:55:30]

Since the dealer says the seat rattle excessively, we suggest the dealer call his FTS to see if the FTS can inspect the vehicle to determine if seat replacement is necessary. ----- HermS at [2008-03-12 10:18:31] -----
advise to compare to kgu. advise if louder then consider r&r booster, if same possible design characteristic that occurs during cold weather. Please submit DPR/FTR's. ----- YzquieS at [2008-03-04 06:32:21] -----
Advised tech that we know of the issue but don't have a fix for it yet. Tech is going to tape everything off to try and determine root cause and get back to us. ----- HartkeM at [2008-02-20 14:03:30] ----- Since this vehicle has been
Sugg to clean the Evaporator and EVAP box with BG EVAP cleaner and remain intouch with field rep. ----- BollR at [2008-01-18 12:37:17] -----
----- TAS Engineer called the Service Manager at the dealership and advised him to follow the instr

Contact FTS for further assistance ----- HartkeM at [2008-02-28 15:41:11] -----
Advised tech check all door seams and the obvious, then pull up the carpet and inspect all body plugs and seam sealer. Another TA case had a leaking 3rd brake light. Remove interior as necessary and use water and or air hose to find leak. Call back i

Will forward a potential field-fix to your FTS. Please contact him for further details. ----- HermS at [2008-02-26 11:40:46] -----
No known issues like this vehicle. May require FTS assistance. ----- Kimt3 at [2008-02-26 11:26:17] ----- ----- Kimt3 at [2008-02-26 11:29:35] -----
Suggested the dealer use the Camry TSB NV006-06 and lube the track and slides with Base Grease and lube everything else with Body Grease W. cbwr. ----- HermS at [2008-02-20 15:00:21] ----- Suggest tech to have FTS do an inspection on

Please have your FTS look at the vehicle. ----- HermS at [2008-02-26 07:08:11] -----
Will provide a field fix for the issue through the FTS in the area. cbwr. ----- HermS at [2008-02-22 07:35:02] ----- I have spoken with the dealership and customer will be called when fix is available for FTS to assist in repair, will
Please call your FTS for a possible seat inspection on this vehicle. ----- HermS at [2008-02-20 14:47:59] ----- advised tech to gather video recording of seat making noise and e-mail recroding to jate_rademaker@toyota.com. Issolate no
Sugg to clean the HVAC box w/ BG Fridgie fresh and Technican wants to contact FTS due to customer's disposition ----- BollR at [2008-02-19 15:17:05] ----- ----- BollR at [2008-02-19 15:22:16] -----
advised of no known issues other than TSB for reed vibration noise and to inspect upper corners behind roof molding with shop air and soapy water. -----
----- MaulhaT at [2008-02-19 13:56:51] ----- ----- MaulhaT at [2008-02-19 13:
TAS is not sure why the dealer was told to call TAS on every warranty repair so we simply opened a TAS case on the repair even though there is a TSB on the issue. ----- HermS at [2008-02-19 10:08:17] ----- Lorin... Please follow up w
Please use electronic chassis ears on the vehicle to try determine the root cause of the cond. ----- HermS at [2008-02-13 06:31:45] -----
Please have your FTS take a look a the vehicle. ----- HermS at [2008-02-13 06:34:52] --
Sugg to reline the clips with felt on the RH side - Tech noted that the harness that goes down to the carpe does NOT unclip as shown in the R/M -----
--- BollR at [2008-01-29 15:08:42] ----- Case forwarded to FTS at Technician's request ---

FTS spoke to tech and requested confirmation that HVAC drains are open. Have customer roadtested vehicle with tech and demonstrate smell, document results and f/u with FTS. ----- JaimeM at [2008-02-19 15:56:48] -----

TOYOTA	Steven Herm	Steven Herm	n	LEAL, NESTOR
TOYOTA	BRIAN MORTON	Steven Herm	y	MORTON, BRIAN
TOYOTA	KEVIN ERICKSON	Michael Hartke	y	ERICKSON, KEVIN
TOYOTA	Regan Boll	Regan Boll	n	SZPITEL, ADAM
TOYOTA	Michael Hartke	Michael Hartke	n	
TOYOTA	Michael Hartke	Michael Hartke	n	ALBERT, LLOYD
TOYOTA	Steven Herm	Steven Herm	n	SOK, SARA
TOYOTA	Tom Kim	Tom Kim	n	DYKE, JEFFREY
TOYOTA	Steven Herm	Steven Herm	n	WINN, NATHAN
TOYOTA	Steven Herm	Steven Herm	n	
TOYOTA	Steven Herm	Steven Herm	n	RICHARDS, ERIC
TOYOTA	Steven Herm	Steven Herm	n	ALLEN, JOEL
TOYOTA	Regan Boll	Regan Boll	n	KRONERT, RALPH
TOYOTA	Terence Maulhardt	Terence Maulhardt	n	BRANDT, LUKE
TOYOTA	Steven Herm	Steven Herm	n	RUYBALID, WILLIAM
TOYOTA	Steven Herm	Steven Herm	n	MADSEN, BRADY
TOYOTA	ERIC BRIGGS	Regan Boll	y	BRIGGS, ERIC

CHICAGO NORTHSIDE TOYOTA	QABody
ROCKINGHAM TOYOTA	QABody
RUDY LUTHER TOYOTA	QABody
NORTHBROOK TOYOTA	QABody
BIG 2 TOY SCION/CHANDLER	QABody
TOYOTA-SCION OF GLADSTONE	QABody
WALSER BLOOMINGTON TOYOTA	QABody
TOYOTA OF MERRILLVILLE	QABody
BIG 2 TOY SCION/CHANDLER	QABody
SHEPARD TOYOTA	QABody
BERNARDI TOYOTA	QABody
CAPITOL TOYOTA.SCION	QABody
MELODY TOYOTA	QABody
DIEHL TOYOTA	QABody
LAS CRUCES TOYOTA, INC.	QABody
POWER TOYOTA TEMPE	QABody
TETON TOYOTA	QABody

264416 HIGH

294066 HIGH

402943 HIGH

83812 HIGH

HIGH

89019 HIGH

173414 HIGH

118981 HIGH

612191 HIGH

118137 HIGH

401913 HIGH

271297 HIGH

361028 HIGH

294138 HIGH

39686 HIGH

350623 HIGH

89197 HIGH

QABody	TA080380076	JTHCK262475	[REDACTED]	7-Feb-08	2/7/2008 7:47	7-Feb-08
QABody	TA080370187	JTDFR320530	[REDACTED]	6-Feb-08	2/6/2008 10:08	6-Feb-08
QABody	TA080370192	JTMZK32V065	[REDACTED]	6-Feb-08	2/6/2008 10:16	6-Feb-08
QABody	TA080360255	JTNBB46K683	[REDACTED]	5-Feb-08	2/5/2008 10:41	5-Feb-08
QABody	TA080310127	5TBDV58147S	[REDACTED]	31-Jan-08	1/31/2008 8:55	31-Jan-08
QABody	TA080350002	JTHCE96S370	[REDACTED]	4-Feb-08	2/4/2008 4:47	4-Feb-08
QABody	TA080320044	JTEDS41A782	[REDACTED]	1-Feb-08	2/1/2008 7:07	1-Feb-08
QABody	TA080290245	4T1BE46K38U	[REDACTED]	29-Jan-08	1/29/2008 10:59	29-Jan-08
QABody	TA080290230	JTHCK262062	[REDACTED]	29-Jan-08	1/29/2008 10:43	29-Jan-08
QABody	TA080290124	JTHBL46FX85	[REDACTED]	29-Jan-08	1/29/2008 8:30	29-Jan-08
QABody	TA080280151	JTHBJ46G572	[REDACTED]	28-Jan-08	1/28/2008 8:33	28-Jan-08
QABody	TA073650017	JTDKB20U887	[REDACTED]	31-Dec-07	12/31/2007 5:23	31-Dec-07
QABody	TA080230124	JTEBT17RX70	[REDACTED]	23-Jan-08	1/23/2008 8:18	23-Jan-08
QABody	TA080220434	JTHGL46F675	[REDACTED]	22-Jan-08	1/22/2008 12:19	22-Jan-08
QABody	TA080220169	JTHBL46F385	[REDACTED]	22-Jan-08	1/22/2008 8:19	22-Jan-08
QABody	TA080220137	5TFBV54127X	[REDACTED]	22-Jan-08	1/22/2008 7:49	22-Jan-08
QABody	TA080110402	4T1BE32K56U	[REDACTED]	11-Jan-08	1/11/2008 15:34	11-Jan-08

2/7/2008 7:51	7,900	IS250	2007	63701 EAS	EAS
2/6/2008 10:26	31,663	MR2 Spyder	2003	12138 CHI	CHI
2/6/2008 10:25	23,671	RAV4	2006	4308 LOS	LOS
2/5/2008 10:48	375	Camry HV	2008	46089 PTL	PTL
2/4/2008 15:03	541	Tundra	2007	45062 CAT	CAT
2/4/2008 11:07	11,957	GS350	2007	63701 EAS	EAS
2/1/2008 7:40	4,936	Highlander	2008	20053 BOS	BOS
1/31/2008 12:35	2,796	Camry	2008	22041 CHI	CHI
1/29/2008 10:52	15,903	IS250	2006	63106 EAS	EAS
1/29/2008 8:54	3,365	LS460	2008	60906 SOU	SOU
1/28/2008 8:48	10,814	ES350	2007	60701 EAS	EAS
1/25/2008 7:56	1,897	Prius	2008	13058 CHI	CHI
1/23/2008 11:49	8,976	4Runner	2007	31084 NYR	NYR
1/22/2008 12:24	16,664	LS460	2007	63131 EAS	EAS
1/22/2008 8:28	1,911	LS460	2008	60603 EAS	EAS
1/22/2008 7:50	10,102	Tundra	2007	2016 DEN	DEN
1/11/2008 15:45	9,933	Camry	2006	36047 PTL	PTL

5 OPEN	Jeffrey Pellegrino	2/7/2008 0:00	Vehicle Interior	Interior Panels/Trim
2 OPEN	Michael Fleischer	2/6/2008 0:00		
4 OPEN	Mike Houghtling	2/6/2008 0:00	Vehicle Exterior	Body Structure
1 OPEN	Brian Hebert	2/5/2008 0:00	Vehicle Interior	Interior Panels/Trim
5 OPEN	Daniel Cudney	1/31/2008 0:00	Vehicle Exterior	Lighting (ext)
5 OPEN	Jeffrey Pellegrino	2/4/2008 0:00	Vehicle Interior	Interior Panels/Trim
2 OPEN	Walter Zuschlag	2/1/2008 0:00	Vehicle Exterior	Window/Glass
9 OPEN	Michael Horejsi	1/29/2008 0:00	Vehicle Interior	Seat Belt
1 OPEN	Rick Holden	1/29/2008 0:00	Vehicle Interior	Interior Panels/Trim
4 OPEN	Jamey Skurtovich	1/29/2008 0:00	Steering	Steering Column
5 OPEN	Daniel Gaines	1/28/2008 0:00	Vehicle Exterior	Sliding Roof/Convertible
4 OPEN	Bryan Farrington	12/31/2007 0:00	Vehicle Interior	Seat
4 OPEN	Rob Brown	1/23/2008 0:00	Vehicle Interior	Seat
3 OPEN	John Loira	1/22/2008 0:00	Vehicle Exterior	Window/Glass
2 OPEN	Lyle Scalzo	1/22/2008 0:00	Vehicle Interior	Seat
1 OPEN	Scott Wright	1/22/2008 0:00	Vehicle Exterior	Mirror (ext)
3 OPEN	Jody Donker	1/11/2008 0:00	Vehicle Interior	Interior Panels/Trim

Dash Assembly/Components	Noise-squeak/rattles
Unknown	Noise-wind noise/whistle
Unknown	Abnormal Smell
Headlight	Condition-Not-Listed
Dash Assembly/Components	Noise-squeak/rattles
Unknown	Noise-wind noise/whistle
Unknown	Noise-squeak/rattles
Garnishes/Trim Panels	Noise-squeak/rattles
Steering Wheel	Noise-Abnormal
Supports	Noise-squeak/rattles
Fabrics	Noise-squeak/rattles
Seat Components	Noise-Abnormal
Side Window Glass	Noise-wind noise/whistle
Seat Components	Design/Less Than Expectation
Mirror Glass	Vibration
Dash Assembly/Components	Noise-squeak/rattles

2007 is 250 with dash rattles and noises etc. dealer wants the fts to assist in the repair of the vehicle. ----- herms at [2008-02-07 07:47:14] -----
----- >>> case opened by herms on [2008-02-07 07:47:14]
mr2 spider sequential manual. unable to shift. found fluid was low (level was too low to be read. refilled trans, attempting to reinitialize, can not get
neutral light to come on. ----- wennint at [2008-02-06 10:08:24] ----- >>> cas
consistent ticking type noise from lr quarter panel area, removed inside trim panel and applied vise grip to lr inner roof side panel quarter extension,
applied pressure on road test and noise was not present >>> case opened by herms on [2008-02-06 10:16
2008 camry hybrid with a odor from the trunk area that smells like a urine smell. the dealer tried to eliminate the source of the smell by replacing the
trunk weatherstrip and cleaning the carpeting etc. the customer says the loaner vehicle has the sam
2007 tundra 4x4 - does not respond to headlight aiming. customer complaint is too high. tech has checked other tundras, adjustment screws don't seem
to affect headlight aim at all. repair manual picture looks different that the actual part on the vehicl
tech sts dash has been removed and reinstalled. tech sts noise is still present at left hand side of dash. tech previous repair dash was insulated but
unknown since 2nd tech did previous repair. ----- maulhat at [2008-02-04 04:47:39] -----
2008 highlander with a wind noise from somewhere in the vehicle around the "a" pillar. ----- herms at [2008-02-01 07:07:57] ----- >>>
case opened by herms on [2008-02-01 07:07:57]
2008 camry seat belt squeaks in the attached position only when in lock up. several customers have complained of the issue. service writers vehicle
makes the same noise. ----- herms at [2008-01-29 10:59:22] ----- >>> case opened by h
2006 is 250 with continuing issues with the dash squeaks and rattles. ----- herms at [2008-01-29 10:43:50] ----- >>> case opened by
herms on [2008-01-29 10:43:50]
scraping noise from inside the steering column. the dealer says there is a noise that comes from the steering lock where it meets the steering shaft. -----
----- herms at [2008-01-29 08:39:54] ----- >>> case opened by herms on [2008-01-29
2007 es 350 with a moonroof rattle over the customer's. ----- herms at [2008-01-28 08:33:00] ----- >>> case opened by herms on [2008-01-
28 08:33:00]
customer complaint was rattle noise over bumps from passenger seat. duplicated complaint, when technician squeezed passenger seat back with both
hands while customer drove over bumps . normal operation was observed. >>> case opened by herms on [2007-12-3
driver seat creaks/pops when doing figure eight turns etc. ----- herms at [2008-01-23 08:25:11] ----- >>> case opened by herms on [2008-
01-23 08:18:53] tech has lubricated seat and had little to no influence. ----- callback --- wenn
2007 ls 460l with wihd noise and the dealer performed the tsib and now the customer says the vehicle is worse than before. the dealer has confirmed
that the vehicle still has a fair amount of wind noise that is not acceptable to the customer or the deale
2008 ls 460 with a protrusion from the center rear of the seat cushsion. ----- herms at [2008-01-22 08:19:18] ----- >>> case opened by
herms on [2008-01-22 08:19:18]
customer complains that the rear view mirror vibrates - service writer called to make a case and advise that they will be contacting fts. the mirrors have
been repalced previously with the same towing mirror ----- bollr at [2008-01-22 07:49:45]
2006 camry - came in previously for a popping noise from the passenger bottom of the windshield near a-pillar. 3rd time in. the condiition is intermittent
and can't be consistently duplicated. previously, cut off the windshield locating pins and tried

Please call your FTS to set up an appointment for him and the customer etc. Will send latest repair sheet to the FTS. ----- HermS at [2008-02-07 07:48:16] -----

Adv tech to contact FTS for assistance. Prior case for reinitialization was opened in 2/06. TA060410239 ----- WenninT at [2008-02-06 10:24:02] ---

We have known issues like this so we suggest you call your FTS for possible assistance in this matter. ----- HermS at [2008-02-06 10:16:52] ----

Since the customer wants the vehicle bought back, we suggest you get your FTS involved in the vehicle as soon as possible. ----- HermS at [2008-02-05 10:42:58] -----

Suggest tech contact FTS - we are currently investigating this issue. Any additional information would be valuable. ----- HartkeM at [2008-01-31 08:55:31] -----

advised to possibly insulate the dash alignment clips with 1mm felt. advised to check with previous tech on repairs. ----- MaulhaT at [2008-02-04 11:07:19] -----

We have no current fix for this issue therefore we suggest you call your FTS for possible diagnostic help. ----- HermS at [2008-02-01 07:07:57] --

Replace the seat belts on the customer's vehicles and keep them for the FTS to recover. ----- HermS at [2008-01-29 10:59:22] -----

Re-felt the clips with the 1 mm felt. ----- HermS at [2008-01-29 10:43:50] ----- ----- HermS at [2008-01-29 10:52:58] -----

Since this is a new issue we suggest you write a product report on the issue and contact your FTS so he can follow up with you at the dealer level. -----
----- HermS at [2008-01-29 08:39:54] -----

Add 3M tape p/n 06356 between the body and the side brackets. Lube the slides and the track with "Base Grease" p/n 63207-35040. Lube all other moving parts with Body Grease "W" p/n 08887-02007. cbwr. ----- HermS at [2008-01-28 08:43:53] -----

Suggested the Tech get the vehicle back into the dealer and try the lower garnish field-fix on the lower garnish (as per the fix from Kamiya-san, ask him). ----- HermS at [2007-12-31 08:03:25] ----- We have a diagram of what needs to

Try using TSB NV005-06 or remove the seat assembly and try lubricating everything that makes contact. ----- HermS at [2008-01-23 08:25:11] ----
----- ----- HermS at [2008-01-23 08:31:58] ----- ----- WenninT a

Suggested the dealer to call his FTS to see if the FTS can help the dealer resolve the condition. ----- HermS at [2008-01-22 12:19:12] -----

Please call your FTS and see what he wants to do about the issue. ----- HermS at [2008-01-22 08:20:26] -----

Sugg to follow through with ciontacting FTS because of Multiple repair attempt ----- BollR at [2008-01-22 07:49:45] -----

Checked for previous TAS cases. No good info found. Suggested to try and duplicate the noise in a consistent way so that repairs can be verified. If consistently duplicated, try wedging between the dash & windshield. Also take off the cowl trim panel

The new seat belts made the same noise. Mike Peterson is the part manager at the dealership. ----- HermS at [2008-01-31 12:35:24] -----

LEXUS	Steven Herm	Steven Herm	n	
TOYOTA	Thomas Wenninghoff	Thomas Wenninghoff	n	TAN-LIM, CHARLIE
TOYOTA	VINCE AMANO	Steven Herm	y	AMANO, VINCE
TOYOTA	Steven Herm	Steven Herm	n	
TOYOTA	Tom Kim	Tom Kim	n	HOLMES, JEFF
LEXUS	WILLIAM GARY MULLINS	Terence Maulhardt	y	MULLINS, WILLIAM GARY
TOYOTA	Steven Herm	Steven Herm	n	
TOYOTA	Steven Herm	Steven Herm	n	VO, HANH
LEXUS	Steven Herm	Steven Herm	n	SLEEMAN, DOUGLAS
LEXUS	CARLOS CRUZ	Steven Herm	y	CRUZ, CARLOS
LEXUS	Steven Herm	Steven Herm	n	KLAIR, DUANE
TOYOTA	TERROLL SNAVELY	Steven Herm	y	SNAVELY, TERROLL
TOYOTA	JIM PYLE	Steven Herm	y	PYLE, JIM
LEXUS	Steven Herm	Steven Herm	n	
LEXUS	Steven Herm	Steven Herm	n	ROBUSHI, WAYNE
TOYOTA	Regan Boll	Regan Boll	n	
TOYOTA	Tom Kim	Tom Kim	n	MARQUES, ANDREW

WILKIE LEXUS	QABody
ST. CHARLES TOYOTA	QABody
WONDRIES TOYOTA	QABody
TOYOTA OF KIRKLAND	QABody
PRIORITY TOYOTA	QABody
WILKIE LEXUS	QABody
BOCH TOYOTA, INC.	QABody
BURNSVILLE TOYOTA	QABody
BURDICK LEXUS	QABody
LEXUS OF ORLANDO	QABody
LEXUS OF WILMINGTON	QABody
ED MARTIN TOYOTA	QABody
BILL COOKE TOYOTA	QABody
LEXUS OF SOUTHAMPTON	QABody
LEXUS OF GREENWICH	QABody
BIG 2 TOY SCION/CHANDLER	QABody
BEAVERTON TOYOTA-SCION	QABody

n/a

HIGH

130851 HIGH

692480 HIGH

268228 HIGH

357858 HIGH

131842 HIGH

505315 HIGH

394640 HIGH

34477 HIGH

77718 HIGH

76882 HIGH

437200 HIGH

354289 HIGH

26496 HIGH

469798 HIGH

606051 HIGH

399485 HIGH

QABody	TA080090191	5TFRV54127X	[REDACTED]	9-Jan-08	1/9/2008 9:42	9-Jan-08
QABody	TA080080407	4T1BE46K77U	[REDACTED]	8-Jan-08	1/8/2008 15:02	8-Jan-08
QABody	TA080040168	JTEBU11F370	[REDACTED]	4-Jan-08	1/4/2008 9:32	4-Jan-08
QABody	TA073620109	JTMBK31V165	[REDACTED]	28-Dec-07	12/28/2007 8:55	28-Dec-07
QABody	TA073540342	JTEBU11F970	[REDACTED]	20-Dec-07	12/20/2007 14:46	20-Dec-07
QABody	TA073390013	JTHBH96S565	[REDACTED]	5-Dec-07	12/5/2007 5:58	5-Dec-07
QABody	TA073480060	JTDKB20U387	[REDACTED]	14-Dec-07	12/14/2007 7:20	14-Dec-07
QABody	TA073400238	JTHBJ46G872	[REDACTED]	6-Dec-07	12/6/2007 11:54	6-Dec-07
QABody	TA073340196	JTHCE96S170	[REDACTED]	30-Nov-07	11/30/2007 11:35	30-Nov-07
QABody	TA072970150	JTHDU46F385	[REDACTED]	24-Oct-07	10/24/2007 9:21	24-Oct-07
QABody	TA073310222	JTEBU11FX70	[REDACTED]	27-Nov-07	11/27/2007 10:36	27-Nov-07
QABody	TA073250318	2T2GA31U96C	[REDACTED]	21-Nov-07	11/21/2007 14:30	21-Nov-07
QABody	TA073130235	JTKKU10418J	[REDACTED]	9-Nov-07	11/9/2007 13:08	9-Nov-07
QABody	TA073180146	4T1BB46K07U	[REDACTED]	14-Nov-07	11/14/2007 9:33	14-Nov-07
QABody	TA073130079	5TBEV54127S	[REDACTED]	9-Nov-07	11/9/2007 8:04	9-Nov-07
QABody	TA072950014	JTJHW31U260	[REDACTED]	22-Oct-07	10/22/2007 5:41	22-Oct-07
QABody	TA073020168	JTMBD32V866	[REDACTED]	29-Oct-07	10/29/2007 10:16	29-Oct-07

1/9/2008 9:44	4,500	Tundra	2007	30041 DEN	DEN
1/8/2008 15:08	14,852	Camry	2007	12130 CHI	CHI
1/4/2008 10:30	21,247	FJ Cruiser	2007	20109 BOS	BOS
12/28/2007 9:04	17,943	RAV4	2006	4421 SFR	SFR
12/20/2007 14:52	15,251	FJ Cruiser	2007	2049 DEN	DEN
12/17/2007 11:04	12,977	GS300	2006	64211 SOU	SOU
12/14/2007 7:55	1,000	Prius	2008	20109 BOS	BOS
12/6/2007 11:57	9,288	ES350	2007	63133 EAS	EAS
11/30/2007 12:24	10,441	GS350	2007	60601 EAS	EAS
11/27/2007 16:41	1,418	LS600H	2008	60203 WES	WES
11/27/2007 10:42	16,135	FJ Cruiser	2007	4308 LOS	LOS
11/21/2007 14:33	15,061	RX330	2006	64201 SOU	SOU
11/14/2007 16:46	350	xD	2008	37162 CAT	CAT
11/14/2007 10:06	11,849	Camry HV	2007	46092 PTL	PTL
11/9/2007 15:28	3,402	Tundra	2007	2016 DEN	DEN
10/30/2007 12:36	14,906	RX400H	2006	62005 EAS	EAS
10/30/2007 8:51	13,099	RAV4	2006	19020 CAT	CAT

5 OPEN	Sean Butzke	1/9/2008 0:00	Vehicle Interior	Interior Panels/Trim
1 OPEN	Chris Albrecht	1/8/2008 0:00	Vehicle Interior	Seat
2 OPEN	Walter Zuschlag	1/4/2008 0:00	Vehicle Exterior	Door/Hatch
3 OPEN	Leonard Jerkins	12/28/2007 0:00	Vehicle Exterior	Body Structure
6 OPEN	Lorin Munsee	12/20/2007 0:00	Vehicle Exterior	Body Structure
1 OPEN	Ken Ackroyd	12/5/2007 0:00	Vehicle Interior	Interior Panels/Trim
2 OPEN	Walter Zuschlag	12/14/2007 0:00	Vehicle Interior	Seat
2 OPEN	Rick Holden	12/6/2007 0:00	Vehicle Exterior	Sliding Roof/Convertible
2 OPEN	Daniel Gaines	11/30/2007 0:00	Vehicle Interior	Interior Panels/Trim
4 OPEN	Charlie Jorgensen	10/24/2007 0:00	Vehicle Interior	Seat
4 OPEN	Mike Houghtling	11/27/2007 0:00	Vehicle Exterior	Body Structure
2 OPEN	Todd Kortum	11/21/2007 0:00	Vehicle Exterior	Exterior Panels/Trim
8 OPEN	Aaron Domuracki	11/9/2007 0:00	Vehicle Interior	Seat Belt
6 OPEN	Benjamin Melcher	11/14/2007 0:00		
1 REOPENED	Scott Wright	11/9/2007 0:00	Vehicle Exterior	Exterior Panels/Trim
1 OPEN	Daniel Gaines	10/22/2007 0:00	Vehicle Interior	Seat
2 OPEN	Bert Anft	10/29/2007 0:00	Vehicle Exterior	Body Structure

Dash Assembly/Components	Noise-Abnormal
Seat Track	Abnormal Operation
Weather Strip/Seals	Leak
Unknown	Noise-squeak/rattles
Unknown	Design/Less Than Expectation
Dash Assembly/Components	Noise-squeak/rattles
Unknown	Noise-squeak/rattles
Sunroof/Wind Deflector	Noise-squeak/rattles
Dash Assembly/Components	Noise-squeak/rattles
Seat Components	Comfort/feel
Unknown	Appearance Concern
Tonneau Cover	Noise-squeak/rattles
Seatbelt components	Gap/Poor Fit/Loose/Tolerance
Truck Bed and Components	Abnormal Operation
Unknown	Noise-squeak/rattles
Unknown	Leak

07 tundra. tech sts dash rattle on the right side. tech sts inspected a pillar. tech sts cover that goes over the speaker was making noise and insulated but noise is still present. ----- maulhat at [2008-01-09 09:42:14] ----- >>> case
2007 camry with a front passenger's seat with excessive movement from the seat back. ----- herms at [2008-01-08 15:02:11] ----- >>>
case opened by herms on [2008-01-08 15:02:11]
sts has water leak around seat belt. perf tsb twice. customer returned again because leak returned. another leak has been identified from the left kick
panel area. leaks have produced standing water on the floor board. erratic dome light function has also
2006 rav4 with a rattle noise from the rear of the vehicle over bumps. r rear shock was replaced. ----- herms at [2007-12-28 08:55:54] -----
-- >>> case opened by herms on [2007-12-28 08:55:54] ----- herms at [2007-12-28 08:
vehicle has cracked on the inner fenderwell area. vehicle not equipped with aftermarket equipment. >>> case opened by herms on [2007-12-20
14:46:53] ----- herms at [2007-12-20 14:52:21] -----
2006 gs with a pop noise from the left corner of the dash. ----- herms at [2007-12-05 05:58:26] ----- >>> case opened by herms on [2007-
12-05 05:58:26] tech has performed tsib for dash noise and noise has not changed. also checked sp
2008 prius with a passenger's front seat rattles while driving. dealer says the seat moves quite a lot more than other prius' he's seen ----- herms
at [2007-12-14 07:20:58] ----- >>> case opened by herms on [2007-12-14 07:20:58]
07 es 350. tech sts roof rattle. tech sts left side of the glass had play when closed. tech sts play seemed to be from the slides or cables. tech sts track
had some play in the track. tech sts replaced the frame and cables. tech sts vehicle returned from
2007 gs 350 with multiple dash rattles and the dealer wants the fts to come to the dealer to help them correct the cond. ----- herms at [2007-11-30
11:35:55] ----- >>> case opened by herms on [2007-11-30 11:35:55]
08 ls 600h. tech sts lump on the driver and passenger seat cushion. customers sts lumps in the seat bottoms. ----- maulhat at [2007-10-24
09:21:11] ----- >>> case opened by maulhat on [2007-10-24 09:21:11]
2007 fj cruiser and the front fender is bowing and cracking. vehicle is lifted and has aftermarket larger tires and wheels. ----- herms at [2007-11-
27 10:36:50] ----- >>> case opened by herms on [2007-11-27 10:36:50]
07 rx, tech sts tonneau cover noise. tech sts replaced the spacer 2 times. tech sts added some felt to spacer and the noise return. tech sts only does it
on the right side. ----- maulhat at [2007-11-21 14:30:51] ----- >>> case opened
rear seat belt holder in roof seperates. ----- wennint at [2007-11-09 13:08:56] ----- >>> case opened by wennint on [2007-11-09 13:08:56]
----- wennint at [2007-11-09 13:10:38] -----
07 camry hv - ip squeeks and rattles. also has rattle from sunroof. sts customer is considerign lemon law ----- wennint at [2007-11-14 09:33:27] ---
----- >>> case opened by wennint on [2007-11-14 09:33:27] ----- wennint at [200
07 tundra - tail gate shocks do not hold. tail gate falls too quickly. ----- wennint at [2007-11-09 08:04:21] ----- >>> case opened by wennint
on [2007-11-09 08:04:21] ----- wennint at [2007-11-09 08:05:22] -----
2006 rx 400h with a rattle in the rear seat area. dealer removed the rear set and the noise went away. tech says the front mounting pins have
elongated the holes in the floor (guide holes) and the pins may be what is causing the noise. -----
2006 rav4 - leaking water from the cowl panel. tsb was perviously performed. water leak is on passenger side floor. ----- kimt3 at [2007-10-29
10:16:03] ----- >>> case opened by kimt3 on [2007-10-29 10:16:03]

advised to remove dash pad and insulate the alignment pins with thicker felt. advised to possibly create a product report. ----- MaulhaT at [2008-01-09 09:42:14] ----- MaulhaT at [2008-01-09 09:44:57] -----
Suggested the dealer call his FTS for possible involvement in the repair of the vehicle (including a possible inspection of the vehicle prior to the repair process). ----- HermS at [2008-01-08 15:02:11] -----
Adv to replace seat belt, contact FTS. ----- WenninT at [2008-01-04 09:32:12] ----- Will inspect on 1/16/08 ----- ZuschIW at [2008-01-04 10:30:24] -----

Take a look at the spare tire cover, the rear door trim panel and the latch to striker adjustment. ----- HermS at [2007-12-28 08:58:02] -----

Contact your FTS and have him look at the vehicle.

Please take a look at the dash pins, lower windshield pins, defroster ducts etc. Look at the previous TSIB and confirm everything was done by the plant that is stated in the TSIB. Also remove the old felt and re-felt the dash pins/clips with 1mm thick f

Since we've not heard of this issue so far we suggest you get your FTS involved in the inspection and diagnosis of the issue. ----- HermS at [2007-12-14 07:20:58] -----

advised tech to possibly try bending the brackets on the glass inward about 2mm on each side. advised try performing TSIB. ----- MaulhaT at [2007-12-06 11:54:52] -----

Okay, we suggest you call your FTS for possible assistance. ----- HermS at [2007-11-30 11:35:55] -----

advised of no known issues at this time. advised to provide a field report and advised FTS support for any repair attempts. ----- MaulhaT at [2007-10-24 09:21:11] -----

Please call your FTS and ask for an inspection of the vehicle. ----- HermS at [2007-11-27 10:38:57] -----

advised to replace the back door spacers and to provide a product report. ----- MaulhaT at [2007-11-21 14:33:33] -----

Forwarding case to FTS for review. ----- WenninT at [2007-11-09 13:10:38] ----- More details needed. Dealer should submit a DPR ----- DomuraA at [2007-11-14 16:46:15] -----

Tech will perf TSB for dash rattles NV008-07. Adv to view TSB NV006-06 and TSIB NV004-07 for moon roof noises. seek FTS involvement. -----

WenninT at [2007-11-14 09:33:27] ----- WenninT at [2007-11-14 09:34:56] -----

Adv tech to inspect damper and other related parts. replace parts as needed. ----- WenninT at [2007-11-09 08:05:22] ----- Forwarding case to FTS for review. ----- WenninT at [2007-11-09 15:27:52] -----

Suggested the Tech lube the pins and the holes in the floor and re-test the vehicle. If the noise goes away you can close the case. If the noise doesn't go away, we suggest you contact your FTS for possible involvement. Also do a Dealer Product Report

Forwarding case to FTS for assistance. ----- Kimt3 at [2007-10-29 10:16:03] ----- FTS inspected vehicle. Found adhesive foam from TSB was not installed exactly as directed. Advised tech how to install new adhesive backed foam. FTS a

ACTION TAKEN: L L Other RESOLUTION COMMENTS: L L ----- WenninT at [2007-11-27 16:41:03] -----

TOYOTA	Terence Maulhardt	Terence Maulhardt	n	GROSS, RICHARD
TOYOTA	Steven Herm	Steven Herm	n	SABADO, STEPHEN
TOYOTA	Thomas Wenninghoff	Thomas Wenninghoff	n	
TOYOTA	Steven Herm	Steven Herm	n	MORRISON, MICHAEL
TOYOTA	Steven Herm	Steven Herm	n	
LEXUS	Steven Herm	Steven Herm	n	BILYEW, SCOTT
TOYOTA	Steven Herm	Steven Herm	n	RICHARDS, ERIC
LEXUS	Terence Maulhardt	Terence Maulhardt	n	BARRESE, PATRICK
LEXUS	Steven Herm	Steven Herm	n	
LEXUS	Terence Maulhardt	Terence Maulhardt	n	SCHILL, ROBERT
TOYOTA	Steven Herm	Steven Herm	n	
LEXUS	Terence Maulhardt	Terence Maulhardt	n	MACOMBER, TOM
TOYOTA	Thomas Wenninghoff	Thomas Wenninghoff	n	DOYLE, KEVIN
TOYOTA	Thomas Wenninghoff	Thomas Wenninghoff	n	ALEXANDER, JOSH
TOYOTA	Thomas Wenninghoff	Thomas Wenninghoff	n	AMORANTO, ARNOLD
LEXUS	Steven Herm	Steven Herm	n	NADEAU, JASON
TOYOTA	Tom Kim	Tom Kim	n	WRIGHT, DERRICK

ROSWELL TOYOTA	QABody
GROSSINGER TOYOTA NORTH	QABody
BERNARDI TOYOTA	QABody
ROSEVILLE TOYOTA	QABody
SIERRA TOYOTA	QABody
SEWELL LEXUS OF FT WORTH	QABody
BERNARDI TOYOTA	QABody
RAY CATENA LEXUS SRV/WP	QABody
LEXUS OF NEW HAVEN	QABody
LEXUS OF TUCSON	QABody
WONDRIES TOYOTA	QABody
WESTSIDE LEXUS	QABody
SPITZER TOYOTA	QABody
APPLEWAY TOYOTA	QABody
BIG 2 TOY SCION/CHANDLER	QABody
IRA LEXUS	QABody
RUSSEL TOYOTA	QABody

96109 HIGH

495503 HIGH

396439 HIGH

30054 HIGH

70975 HIGH

349475 HIGH

394910 HIGH

116648 HIGH

n/a HIGH

126212 HIGH

685397 HIGH

689384 HIGH

115114 HIGH

804899 HIGH

592196 HIGH

138305 HIGH

638566 HIGH

QABody	TA072060062	JTHBC96SX75	[REDACTED]	25-Jul-07	7/25/2007 8:08	25-Jul-07
QABody	TA072900226	5TBEV54177S	[REDACTED]	17-Oct-07	10/17/2007 11:08	17-Oct-07
QABody	TA072830214	4T1BE46K07U	[REDACTED]	10-Oct-07	10/10/2007 11:50	10-Oct-07
QABody	TA072750103	JTHBL46F285	[REDACTED]	2-Oct-07	10/2/2007 8:18	2-Oct-07
QABody	TA072500290	JTHBL46F975	[REDACTED]	7-Sep-07	9/7/2007 14:09	7-Sep-07
QABody	TA072670341	5TFJU521X7X	[REDACTED]	24-Sep-07	9/24/2007 13:21	24-Sep-07
QABody	TA072690117	5TBV54157S	[REDACTED]	26-Sep-07	9/26/2007 9:06	26-Sep-07
QABody	TA072680301	5TFRT54187X	[REDACTED]	25-Sep-07	9/25/2007 12:15	25-Sep-07
QABody	TA072670047	JTKDE177270	[REDACTED]	24-Sep-07	9/24/2007 7:11	24-Sep-07
QABody	TA072620080	4T1FA38P98U	[REDACTED]	19-Sep-07	9/19/2007 7:42	19-Sep-07
QABody	TA072600261	2T2HA31UX6C	[REDACTED]	17-Sep-07	9/17/2007 11:54	17-Sep-07
QABody	TA072560218	5TEKU72NX7Z	[REDACTED]	13-Sep-07	9/13/2007 11:48	13-Sep-07
QABody	TA072560249	JTEBT14R2680	[REDACTED]	13-Sep-07	9/13/2007 12:18	13-Sep-07
QABody	TA072550231	JTEBT17R3780	[REDACTED]	12-Sep-07	9/12/2007 10:55	12-Sep-07
QABody	TA072540022	JTHCH96S460	[REDACTED]	11-Sep-07	9/11/2007 6:19	11-Sep-07
QABody	TA072470286	JTKDE177450	[REDACTED]	4-Sep-07	9/4/2007 11:22	4-Sep-07
QABody	TA072420069	2T2HK31U47C	[REDACTED]	30-Aug-07	8/30/2007 7:26	30-Aug-07
QABody	TA072320007	4T1BE46K47U	[REDACTED]	20-Aug-07	8/20/2007 5:46	20-Aug-07

10/17/2007 13:09	9,500	GS450H	2007	61902 EAS	EAS
10/17/2007 11:09	2,081	Tundra	2007	4335 LOS	LOS
10/10/2007 11:53	5,512	Camry	2007	36090 PTL	PTL
10/4/2007 14:50	397	LS460	2008	64530 EAS	EAS
10/3/2007 14:22	9,200	LS460	2007	62006 EAS	EAS
9/26/2007 9:49	3,649	Tundra	2007	2050 DEN	DEN
9/26/2007 9:16	4,955	Tundra	2007	13042 CHI	CHI
9/25/2007 13:01	15,385	Tundra	2007	13035 CHI	CHI
9/24/2007 8:00	9,210	tC	2007	18010 BOS	BOS
9/19/2007 9:46	2,053	Solara	2008	37151 CAT	CAT
9/17/2007 11:56	39,329	RX330	2006	62911 EAS	EAS
9/13/2007 14:29	4,314	Tacoma	2007	4292 SFR	SFR
9/13/2007 12:23	27,214	4Runner	2006	4254 LOS	LOS
9/12/2007 10:56	3,373	4Runner	2007	44014 BOS	BOS
9/11/2007 6:37	38,000	GS300	2006	63109 EAS	EAS
9/4/2007 11:38	20,164	tC	2005	37067 CAT	CAT
8/30/2007 7:30	4,509	RX350	2007	63109 EAS	EAS
8/20/2007 5:54	30,403	Camry	2007	18010 BOS	BOS

6 OPEN	Jeffrey Pellegrino	7/25/2007 0:00	Vehicle Interior	Interior Panels/Trim
8 OPEN	Jim Rose	10/17/2007 0:00	Vehicle Exterior	Body Structure
4 OPEN	Jate Rademaker	10/10/2007 0:00	Vehicle Exterior	Sliding Roof/Convertible
6 OPEN	Jeffrey Pellegrino	10/2/2007 0:00	Vehicle Exterior	Window/Glass
1 REOPENED	Rick Holden	9/7/2007 0:00	Vehicle Exterior	Door/Hatch
1 OPEN	Scott Wright	9/24/2007 0:00	Vehicle Interior	Interior Panels/Trim
4 OPEN	Bryan Farrington	8/24/2007 0:00	Vehicle Interior	Interior Panels/Trim
4 OPEN	Melvin Maw	9/25/2007 0:00	Vehicle Interior	Supplemental Restraint Systems
7 OPEN	Greg Marchand	9/24/2007 0:00	Vehicle Exterior	Sliding Roof/Convertible
11 OPEN	James Simon	9/19/2007 0:00	Vehicle Exterior	Sliding Roof/Convertible
4 OPEN	Lyle Scalzo	9/17/2007 0:00	Vehicle Interior	Interior Panels/Trim
6 OPEN	Leonard Jerkins	9/13/2007 0:00	Vehicle Exterior	Window/Glass
8 OPEN	Mike Houghtling	9/13/2007 0:00	Vehicle Exterior	Body Structure
5 OPEN	Ted Harrington	9/12/2007 0:00	Vehicle Interior	Seat
2 OPEN	Rick Holden	9/11/2007 0:00	Vehicle Interior	Seat
9 OPEN	James Simon	9/4/2007 0:00	Vehicle Exterior	Sliding Roof/Convertible
2 OPEN	Rick Holden	8/30/2007 0:00	Vehicle Interior	Seat
7 OPEN	Greg Marchand	8/20/2007 0:00	Vehicle Exterior	Sliding Roof/Convertible

Garnishes/Trim Panels	Noise-squeak/rattles
Unknown	Gap/Poor Fit/Loose/Tolerance
Sunroof/Wind Deflector	Noise-squeak/rattles
Unknown	Noise-wind noise/whistle
Door, rear	Noise-squeak/rattles
Garnishes/Trim Panels	Gap/Poor Fit/Loose/Tolerance
Center Console/ Box	Gap/Poor Fit/Loose/Tolerance
Airbag (driver)	Vibration
Sunroof/Wind Deflector Fabrics	Noise-squeak/rattles Cut/Torn
Tonneau/Luggage Cover	Noise-squeak/rattles
Windshield Glass	Noise-wind noise/whistle
Unknown	Noise-Abnormal
Fabrics	Appearance Concern
Fabrics	Appearance Concern
Unknown	Noise-squeak/rattles
Unknown	Noise-squeak/rattles
Unknown	Inoperative

creak/rattle sound from drivers side front door panel. tried to felt the clips and any contact points but noise is still there. drove with door panel off and noise went away. tech sts tried inspecting the belt and it did not make a difference. -----
07 tundra crew max. tried to install snug top. snug top dealer stated that bed is not square and top can't be installed. tech measured bed in an x. found one measurement to be 1/4" longer than other. compared to other vehicles on the lot and all were even
4th repair attempt. tech states sunroof "area" rattle. perf tsb nv006-06. att to insulate. states seems to come from sun visor area ----- wennint at [2007-10-10 11:50:08] ----- >>> case opened by wennint on [2007-10-10 11:50:08] ----
wind noise from both sides of vehicle and the customer is not happy with the extent of the noise. ----- herms at [2007-10-02 10:24:49] -----
>>> case opened by herms on [2007-10-02 08:18:57] c/b tech seeking information as to how to i
07 Is460--tech states noise from rear of vehicle. heard mostly when sitting in back seat. heard on acceleration and braking (mostly on accel). creek or chaffe type noise. if rear door is opened slightly noise disipates. seems to emanate from sides of vehi
2007 tundra with a lower steering wheel cover that makes contact with the back side of the steering wheel. dealer repalced the column covers and the steering wheel and the problem persists. ----- herms at [2007-09-24 13:21:59] ----- >
console lid opens without using latch to open 2nd lid has been replaced requiring hotline contact. tech sts does not see any damage to the box or lid. ----
----- maulhat at [2007-09-26 09:06:42] ----- >>> case opened by maulhat on [2007-09-
2007 tundra - with air bag light on. b1650 - ocs malfunction = b1785 ocs sensor front lh collision detection. need to perform zero point calibration. 2nd time in - b1650, can't perform zero point calibration because the weight reading doesn't show up (
2007 scion tc with a moonroof rattle noise when the moonroof is open and slid back. ----- herms at [2007-09-24 07:11:52] ----- >>> case opened by herms on [2007-09-24 07:11:52] performing the tsb did not correct the condition. -----
2008 solara convt. with a tear on the front edge of the top near the windshield. >>> case opened by herms on [2007-09-19 07:42:29]
dealer says the revised rubber bumpers still make noise even after the tsb is done. the vehicle has been in 4 times for the same repair. -----
herms at [2007-09-17 11:54:10] ----- >>> case opened by herms on [2007-09-17 11:54:10]
customer complains of whistling noise from windshield. experienced at 65-70mph with a cross wind from passenger to driver side. aug 1 roadtested and verified with customer. could press on top of glass by mirror and change noise. replaced moulding and re
2006 4runner with click noise from inside the door panel. ----- herms at [2007-09-13 12:18:57] ----- >>> case opened by herms on [2007-09-13 12:18:57]
states drivers seat is turning blue in color. vehicle has grey leather. states coloring will come off with a light solvent. customer states concern has happened on both the seat bottom and back. tech has verified the condition on the side of the seat in a
customer says the seat back leather is distorted near the air bag on the back of the front seat at 37k. >>> case opened by herms on [2007-09-11 06:19:48] ----- herms at [2007-09-11 06:36:39] ----- ----- callback --- herms at [200
2005 tc - moonroof area rattle. nv009-07 tsb already done. did the spot welds & washers were put in. ticking noise near the hinge towards the quarter panel. ticking is a little quieter but still there. can duplicate on rough roads in parking lot. re
2007 rx350 - 3rd time in for a seat noise. passenger seat squeaks with the passenger in it. performed tsb nv001-06. the seat has not been replaced before. technician wants to know if seat should be replaced. ----- kimt3 at [2007-08-30 07:26

water leaking at lf visor mounting hole in headliner >>> case opened by herms on [2007-08-20 05:46:47]

advised of no known issues at this time. advised to possibly adjust the sheet metal at the top of the door panel. advised to possibly swap with another vehicle. ----- MaulhaT at [2007-07-25 08:18:19] -----

Adv to contact FTS for inspection. ----- WenninT at [2007-10-17 11:08:07] ----- WenninT at [2007-10-17 11:09:04] -----

Adv tech to follow Lexus TSB NV004-07. involve FTS due to # of repair attempts. ----- WenninT at [2007-10-10 11:52:39] -----
We have nothing new on the issue so therefore we suggest you get your FTS involved in the potential repair of the vehicle. However, take a look at the inner belt molding and the door glass run as a potential cause of the issue. Bump the door glass down
Adv tech to retorque all four door strikers. adv to check for noise from upper strut mounts using chassis ears. [trans to chassis] ----- WenninT at [2007-09-07 14:09:51] -----
Advised tech of multiple cases for leaking struts and fau
Since this is the 3rd repair attempt, we suggested the Tech try to move the attaching bracket downward away from the back side of the steering wheel and to call his FTS and advise him that they've made 3 repair atmpmts on this vehicle. ----- H

advised to replace the lid at this time. ----- MaulhaT at [2007-09-26 09:06:42] -----
Electrical is on Break (shutdown) & body Tundra engineer is at lunch. Will try to contact after speaking with engineers after their return. -----
Kimt3 at [2007-09-25 12:17:49] ----- tech believes seat is bent. sugg try calibrate on a
Suggested the Tech try NV006-06. ----- HermS at [2007-09-24 07:11:52] ----- Please call your FTS for possible hands on assistance or authorization to replace the moonroof housing sub-assembly. cbwr. ----- HermS at [2007-09-17 11:54:10] -----
We suggest you have your FTS take a look at the vehicle as soon as possible to try to determine the root cause of the issue.
Please write product reports on the issue and please call your FTS for possible assistance as well. ----- HermS at [2007-09-17 11:54:10] -----

Adv tech would call back with decision on possible G&S. ----- WenninT at [2007-09-13 11:49:43] ----- Team member from Nummi will inspect vehicle at 10am on 9/14/07. Tech may not be present, Miguel, shop foreman will provide dealer assi
Suggested the dealer look for the possibility that the door was over-extended causing the front of the door to bend then causing the door check to make contact with the metal door glass run. Or... Look at the intrusion beam inside the door for the possi

Adv tech to have the FTS inspect seat. ----- WenninT at [2007-09-12 10:56:02] -----
Very unusual situation that should be handeled by the FTS at the area office (at this point) since we cannot verify over the phone what the real issue is. Please call your FTS for possible hands on assistance.
Checked for similar cases. One case, replacing the rear hatch gas struts repaired. Try removing the struts to see if the noise goes away. Also, try to pinpoint the noise location, if the noise is from the rear structure, by shimming panels or prying pa

Need FTS to get involved if possible due to 3rd time in. ----- Kimt3 at [2007-08-30 07:29:16] -----

Suggested the Tech look at TSB BO005-07. ----- HermS at [2007-08-20 05:46:47] -----

ACTION TAKEN: L Performed Recommended Adjustment(s) / Repair(s) RESOLUTION COMMENTS: L ----- WenninT at [2007-10-17 13:09:36]

Dan, We've suggested the Tech try cleaning everything in the area with 3M General Purpose Adhesive Cleaner (with silicone remover) to see if that's what is causing the condition. We'll let you know. ----- HermS at [2007-09-13 06:44:00] -----

Note to FTS: Seems like the Tech may not have made the right decision to replace the column covers and the steering wheel since neither repair corrected the root cause of the condition !!! ----- HermS at [2007-09-24 13:31:04] -----

Note to FTS: Please submit an FTR on the subject. Thanks. ----- HermS at [2007-09-24 08:00:37] -----

Note to FTS: This is a strange one that you may want to look into since the circumstances seem a bit odd. Let us know. ----- HermS at [2007-09-13 12:18:57] -----

Note to FTS: Technician did not locate the TSB for this issue. He said he looked but didn't find a TSB on the issue. ----- HermS at [2007-08-20 05:46:47] -----

LEXUS	PATRICK HILL	Terence Maulhardt	y	HILL, PATRICK
TOYOTA	Thomas Wenninghoff	Thomas Wenninghoff	n	CASTANEDA, JORGE
TOYOTA	Thomas Wenninghoff	Thomas Wenninghoff	n	ALBERT, LLOYD
LEXUS	MICHAEL CASTELLOW	Steven Herm	y	CASTELLOW, MICHAEL
LEXUS	Thomas Wenninghoff	Thomas Wenninghoff	n	OBRIEN, KEVIN
TOYOTA	Steven Herm	Steven Herm	n	SANTIAGO, JORGE
TOYOTA	BRIAN KING	Terence Maulhardt	y	KING, BRIAN
TOYOTA	Tom Kim	Tom Kim	n	SHAFFER, RYAN
TOYOTA	Steven Herm	Steven Herm	n	NOYES, FRANK
TOYOTA	Steven Herm	Steven Herm	n	GRABISH, RICHARD
LEXUS	Steven Herm	Steven Herm	n	FIGUEIRAS, FRANK
TOYOTA	Thomas Wenninghoff	Thomas Wenninghoff	n	THOMPSON, JIM
TOYOTA	Steven Herm	Steven Herm	n	
TOYOTA	Thomas Wenninghoff	Thomas Wenninghoff	n	
LEXUS	Steven Herm	Steven Herm	n	DAVIS, GORDON
TOYOTA	Tom Kim	Tom Kim	n	PRIETO, MIKE
LEXUS	Tom Kim	Tom Kim	n	SIEGMUND, CHRIS
TOYOTA	KEVIN POITRAS	Steven Herm	y	POITRAS, KEVIN

LEN STOLER LEXUS	QABody	
SIERRA TOYOTA	QABody	
TOYOTA-SCION OF GLADSTONE	QABody	
CH BARKER'S LX/NWPRT NEWS	QABody	
LEXUS OF NORTHBOROUGH	QABody	Door, Window, Sunroof
AVONDALE TOYOTA	QABody	
KOKOMO TOYOTA	QABody	
EVANS TOYOTA	QABody	
DOWN EAST TOYOTA	QABody	
LAUREL TOYOTA	QABody	
LEXUS OF BRIDGEWATER	QABody	
TOYOTA OF VALLEJO	QABody	
BUD EYRE CHEV-BUICK-TOY.	QABody	
HERITAGE TOYOTA	QABody	
RAY CATENA LEXUS	QABody	
BENNETT TOYOTA	QABody	
RAY CATENA LEXUS	QABody	
DOWN EAST TOYOTA	QABody	TAS Exceptions

Door Weatherstrip (Clip)

Foreign Matter / Clogged

137104 HIGH

645014 HIGH

76576 HIGH

32381 HIGH

70436 HIGH

87858 HIGH

105862 HIGH

203316 HIGH

392665 HIGH

59088 HIGH

408777 HIGH

274279 HIGH

95992 HIGH

293870 HIGH

109340 HIGH

166256 HIGH

107042 HIGH

Reading a currently available TSB would have prevented the call

389667 HIGH

QABody	TA072140323	JTLKE50E881	[REDACTED]	2-Aug-07	8/2/2007 14:26	2-Aug-07
QABody	TA072060324	JTMBD33V266	[REDACTED]	25-Jul-07	7/25/2007 15:04	25-Jul-07
QABody	TA072010102	JTKDE177960	[REDACTED]	20-Jul-07	7/20/2007 9:06	20-Jul-07
QABody	TA071790234	4T1BK36B96U	[REDACTED]	28-Jun-07	6/28/2007 12:13	28-Jun-07
QABody	TA071550152	5TFBV58177X	[REDACTED]	4-Jun-07	6/4/2007 10:10	4-Jun-07
QABody	TA071370201	5TBRV58147S	[REDACTED]	17-May-07	5/17/2007 11:04	17-May-07
QABody	TA071310320	4T1BK36B36U	[REDACTED]	11-May-07	5/11/2007 14:32	11-May-07
QABody	TA071220369	4T1BE30K55U	[REDACTED]	2-May-07	5/2/2007 16:09	2-May-07
QABody	TA070850078	5TDZA22C54S	[REDACTED]	26-Mar-07	3/26/2007 7:50	26-Mar-07
QABody	TA070660046	JTKDE177060	[REDACTED]	7-Mar-07	3/7/2007 7:14	7-Mar-07
QABody	TA070650412	JTHCH96S960	[REDACTED]	6-Mar-07	3/6/2007 15:04	6-Mar-07
QABody	TA070170304	5TBRN34184S	[REDACTED]	17-Jan-07	1/17/2007 12:47	17-Jan-07
QABody	TA070450125	JTDKB20U153	[REDACTED]	14-Feb-07	2/14/2007 9:49	14-Feb-07
QABody	TA070240075	JTHCK262075	[REDACTED]	24-Jan-07	1/24/2007 7:58	24-Jan-07
QABody	TA070230141	JTKDE177260	[REDACTED]	23-Jan-07	1/23/2007 9:13	23-Jan-07
QABody	TA070040014	JTJHW31U360	[REDACTED]	4-Jan-07	1/4/2007 6:26	4-Jan-07
QABody	TA063520257	JTHBA30G255	[REDACTED]	18-Dec-06	12/18/2006 12:47	18-Dec-06

8/3/2007 7:09	568	xB	2008	19043 CAT	CAT
7/25/2007 15:08	11,715	RAV4	2006	2042 DEN	DEN
7/23/2007 12:19	30,600	tC	2006	28009 BOS	BOS
6/29/2007 9:44	28,047	Avalon	2006	4136 LOS	LOS
6/4/2007 10:15	118	Tundra	2007	4260 LOS	LOS
5/21/2007 9:24	3,056	Tundra	2007	4041 LOS	LOS
5/11/2007 14:38	3,800	Avalon	2006	12066 CHI	CHI
5/2/2007 16:36	35,499	Camry	2005	4426 SFR	SFR
3/26/2007 8:07	36,283	Sienna	2004	19045 CAT	CAT
3/7/2007 7:22	11,500	tC	2006	38024 BOS	BOS
3/6/2007 15:31	6,672	GS300	2006	63109 EAS	EAS
3/6/2007 12:48	26,051	Tundra	2004	37114 CAT	CAT
2/14/2007 10:24	39,618	Prius	2005	4338 SFR	SFR
1/24/2007 8:01	3,070	IS250	2007	62908 EAS	EAS
1/23/2007 9:18	26,490	tC	2006	22030 CHI	CHI
1/4/2007 6:38	8,472	RX400H	2006	64830 CEN	CEN
12/19/2006 8:04	19,614	ES330	2005	64211 SOU	SOU

3 OPEN	Bert Anft	8/1/2007 0:00	Vehicle Exterior	Body Structure
1 OPEN	Scott Wright	7/25/2007 0:00	Vehicle Exterior	Body Structure
6 OPEN	Gregory Marchand	7/20/2007 0:00	Vehicle Exterior	Body Structure
5 OPEN	Mike Houghtling	6/27/2007 0:00	Vehicle Interior	Interior Panels/Trim
8 OPEN	Mike Houghtling	6/4/2007 0:00	Vehicle Exterior	Mirror (ext)
9 OPEN	Jim Daher	5/17/2007 0:00	Vehicle Exterior	Mirror (ext)
1 OPEN	Melvin Maw	5/11/2007 0:00	Vehicle Interior	Seat
1 OPEN	Mario Jaime	5/2/2007 0:00	Vehicle Interior	Interior Panels/Trim
3 OPEN	Bernie Graleski	3/26/2007 0:00	Vehicle Exterior	Door/Hatch
3 OPEN	George Hoyt	3/7/2007 0:00	Vehicle Interior	Interior Panels/Trim
2 OPEN	Rick Holden	3/6/2007 0:00	Vehicle Interior	Interior Panels/Trim
1 REOPENED	Mark Slade	1/17/2007 0:00	Vehicle Exterior	Body Structure
2 OPEN	Paul Blomdal	2/14/2007 0:00	Vehicle Exterior	Lighting (ext)
4 OPEN	Jeffrey Pellegrino	1/24/2007 0:00	Vehicle Exterior	Body Structure
9 OPEN	Michael Horejsi	1/23/2007 0:00	Vehicle Exterior	Body Structure
4 OPEN	Michael Zarnecki	1/4/2007 0:00	Vehicle Exterior	Body Structure
1 OPEN	Jamey Skurtovich	12/18/2006 0:00	Vehicle Interior	Seat

Unknown	Noise-squeak/rattles
Unknown	Noise-Abnormal
Unknown	Noise-squeak/rattles
Unknown	Noise-squeak/rattles
Mirror Housing	Noise-wind noise/whistle
Unknown	Gap/Poor Fit/Loose/Tolerance
Electric Motor	Noise-Abnormal
Garnishes/Trim Panels	Noise-squeak/rattles
Door Check	Noise-Abnormal
Unknown	Noise-squeak/rattles
Dash Assembly/Components	Noise-squeak/rattles
Unknown	Leak
Headlight	Appearance Concern
Unknown	Noise-Abnormal
Unknown	Noise-squeak/rattles
Unknown	Noise-squeak/rattles
Seat Track	Noise-Abnormal

creaking noise from the a pillar where it meets the cowl/bulkhead apron left side. removed dash panel, and wiper cowl. can pull on cowl at the base of the w/s to cause noise. noise occurs when driving, corners, accel and braking also on wavy roads >>> case 06 rav4. tech sts ticking sound in the "b" pillar area on drivers side. tech sts the other side makes some noise. tech sts has been in for prior repairs. ----- maulhat at [2007-07-25 15:04:17] ----- >>> case opened by maulhat on [2007-07-25 15:04:17] 2006 tc - rattle from the glass roof at the rear. with moonroof closed. tough to duplicate, only on rough roads. saw the tsb for adding felt washers but this vehicle falls out of vin range. the noise is metallic & does not change when the rear glass i

there is a squeak noise from trunk torsion spring area when open up the trunk slowly. >>> case opened by herms on [2007-06-28 12:13:43] 07 tundra d-cab with big mirrors. sm sts drivers mirror 35-40, windnoise. tech sts high pitch whistle when extended half to fully open. sm sts compared to another vehicle at it did not have any noise. ----- maulhat at [2007-06-04 10:10:22] ----- 07 tundra. previous case. ta071030226. tech sts mirrors were replaced 1 month ago and condition has reoccurred. tech sts freeway speeds. tech sts hole housing at the pivot and moves about 1/4 of an inch. tech sts the customer may be folding mirrors in whe 06 avalon ltd 3k miles noisy driver seat motor replaced before ----- shinozr at [2007-05-11 14:32:39] ----- >>> case opened by shinozr on [2007-05-11 14:32:39] 05 camry. tech sts trim piece noise by left front a pillar area. tech sts 3rd time vehicle is in for repair. tech sts a pillars are being removed and needed case created. ----- maulhat at [2007-05-02 16:09:26] ----- >>> case opened by maulhat on [2007-05-02 16:09:26] noise when opening, cannot see broken weld ----- herms at [2007-03-26 07:59:10] ----- >>> case opened by herms on [2007-03-26 07:50:55]

rattle from hatch/roof >>> case opened by herms on [2007-03-07 07:14:03] 06 gs 300. tech sts dash rattle. tech has done all parts of tsib. tech sts windshield has been resealed. tech sts used chassis ears on dash. tech sts center of dash that meets windshield area is deformed. ----- maulhat at [2007-03-06 15:24:52] 2004 tundra - customer complaint was water on the carpet on the passenger side only. water leak through the fresh air inlet & into the heater box. think that the leak is through the fresh air intake. water is dripping down into the intake. going to se 05 prius, tech sts on both sides just below the bulbs, inside chrome is starting to bubble. ----- maulhat at [2007-02-14 09:49:29] ----- >>> case opened by maulhat on [2007-02-14 09:49:29] ----- maulhat at [2007-02-14 09:52] popping type noise from front of vehicle on left turns going forward or backward. noise is very intermittent. sounds similar to steering intermediate shaft noise, but confirmed that is not the noise on this veh. noise seems to be coming from right side / 06 tc - rattle in right lower corner of windshield. tech sts noise only present in very cold conditions. 15 degrees or colder over rough roads at 20mph. noise sounds like sharp ticking sound. tech has checked and tightened suspension and cradle, under da 06 rx330 - rattle in headliner behind moonroof. tech sts noise is very intermittent. noise sounds tinny, thin. tech has dropped headliner, removed housing. has found the roof skin that rolls around at the back of the moonroof opening when flicking it with as seat moves forward on the track it creates a metallic grating noise. made an attempt to lube to no avail. >>> case opened by herms on [2006-12-18 12:47:48]

Please contact your FTS for field-fix instruction on this issue. ----- HermS at [2007-08-02 14:26:09] -----
advised SM to have tech center punch some of the spots on the upper "B" pillar. advised if noise is not corrected to contact FTS. Possibly provide a field report. cbwr. ----- MaulhaT at [2007-07-25 15:08:03] -----
Suggested diagnosing the rear crossmember (rear hatch hinge mounting structure). If noise is pin-pointed to the rear crossmember structure, then may have to add a spot weld. CBWR for further instructions on adding spot weld. ----- Kimt3 at [20
Suggested the Tech try chassis ears and look for contact between the torsion bars. ----- HermS at [2007-06-28 12:29:39] ----- Since the vehicle has been into the dealership several times and the cannot locate the source of the noise, w
advised to try swapping out another mirror to see in noise changes. cbwr. ----- MaulhaT at [2007-06-04 10:10:22] -----
advised to contact FTS for assistance. ----- MaulhaT at [2007-05-17 11:11:50] ----- recovered parts and will complete FTR -----
DaherJ at [2007-05-21 09:24:36] -----
Advise tech to contact FTS due to 2x repair. Tech adv that seat motor not avail separately. TAS has not confirmed. Tech sts that primary driver is shorter and poss that seat is moved often. ----- ShinozR at [2007-05-11 14:38:34] -----
advised to determine source of noise by driving up driveway to cause body flex, if tick noise is present, to possibly remove windshield alignment pins. advised if rattle noise from A pillar, to insulate retaining clips. advised to call FTS for additional
Since there is no obvious physical damage to the door, we suggest you get your FTS involved if you feel that you cannot make a judgement call as to what to do about the diagnosis of the noise. ----- HermS at [2007-03-26 07:59:10] -----
In preparation for doing the the TSB, remove the moonroof and then drive the vehicle with the moonroof out of the vehicle to see if there are any other things that may be making noise (rear upper roof crossmember). If the crossmember is making the noise
advised to possibly try some vacuum hose at base of dash and windshield to see if noise changes(possible dash clip issue). advised to try new cowl panel and to insulate base of windshield with squeak reduction tape. ----- MaulhaT at [2007-03-06
Gave case number. ----- Kimt3 at [2007-01-17 12:47:35] ----- Confirmed leak was ok and now vehicle is back for 2nd repair. Forward case to FTS and will follow up with them due to 3x repair attempt. ----- ShinozR at [200
advised to check if system is HID. advised if non to check if customer installed aftermarket bulbs. advised possible electrical issue. ----- MaulhaT at [2007-02-14 09:52:40] ----- Please contact your FTS and see if he can recover the
advised tech no known issues on body side. checked with chassis, no known issues there either. advised tech use chassis ears to try to locate. will forward case to Area office. contact area for possible additional assitance. ----- OFlaheS at [20
advised no trending info. description sounds like could be broken spot weld. check corners where bulkhead, A-pillar, floor, fender support, etc come together. contact region office for additional assistance in diag. ----- OFlaheS at [2007-01-23
tech wants to use urathane or some other hardening agent that will correct condition. advised tech can also try 3M squeak and rattle tape, strip caulk or felt. ----- OFlaheS at [2007-01-04 06:38:19] -----
We suggested the dealer call his FTS for a possible inspection of the vehicle since we have no history on this issue. ----- HermS at [2006-12-19 08:03:36] -----

Note to Burt: I have sent the repair instructions to you via Lotus Notes. Please have the dealer repair the vehicle according to the instructions. If you have any issues with the repair, please call Ray Shinozaki at TMS HQ. 310 468 2149. Please submit

Note to FTS: This is just an FYI for you. ----- HermS at [2007-03-07 07:21:39] -----

TOYOTA	NEIL REAZIN	Steven Herm	y	REAZIN, NEIL
TOYOTA	Terence Maulhardt	Terence Maulhardt	n	
TOYOTA	Tom Kim	Tom Kim	n	PETERS, MATTHEW
TOYOTA	HIDEAKI SUZUKI	Steven Herm	y	SUZUKI, HIDEAKI
TOYOTA	Terence Maulhardt	Terence Maulhardt	n	
TOYOTA	Terence Maulhardt	Terence Maulhardt	n	STELMASKY, KENNETH
TOYOTA	Ray Shinozaki	Ray Shinozaki	n	SZPITEL, ADAM
TOYOTA	Terence Maulhardt	Terence Maulhardt	n	Webb, John
TOYOTA	IVAN ADLER	Steven Herm	y	ADLER, IVAN
TOYOTA	RAYMOND CHOQUETTE	Steven Herm	y	CHOQUETTE, RAYMOND
LEXUS	Terence Maulhardt	Terence Maulhardt	n	SIEGMUND, CHRIS
TOYOTA	Tom Kim	Tom Kim	n	Pseil, Michael
TOYOTA	Terence Maulhardt	Terence Maulhardt	n	KWON, SHAWN
LEXUS	Sean OFlaherty	Sean OFlaherty	n	ZIHLBAUER JR., HENRY
TOYOTA	Sean OFlaherty	Sean OFlaherty	n	Peters, Lisa
LEXUS	Sean OFlaherty	Sean OFlaherty	n	DOMER, JOSEPH
LEXUS	BILLY HUGHETT	Steven Herm	y	HUGHETT, BILLY

DARCARS TOYOTA	QABody
POWER TOYOTA TEMPE	QABody
TOYOTA OF NASHUA	QABody
LONGO TOYOTA	QABody
PERRY MOTORS, INC.	QABody
FRANK TOYOTA	QABody
NORTHBROOK TOYOTA	QABody
CAPITOL TOYOTA	QABody
JIM COLEMAN TOYOTA, INC.	QABody
TARBOX TOYOTA	QABody
RAY CATENA LEXUS	QABody
CONICELLI TOYOTA	QABody
FREMONT TOYOTA	QABody
WARNOCK LEXUS	QABody
RUDY LUTHER TOYOTA	QABody
LEXUS NORTH SHORE	QABody
SEWELL LEXUS OF FT WORTH	QABody

837243 HIGH

308727 HIGH

103666 HIGH

50374 HIGH

78645 HIGH

70125 HIGH

798828 HIGH

290253 HIGH

458067 HIGH

55242 HIGH

94773 HIGH

421462 HIGH

529678 HIGH

99863 HIGH

343292 HIGH

44802 HIGH

312600 HIGH

QABody	TA063250333	JTHBK262X62	[REDACTED]	21-Nov-06	11/21/2006 14:40	21-Nov-06
QABody	TA062080329	5TDZA23C26S	[REDACTED]	27-Jul-06	7/27/2006 14:39	27-Jul-06
QABody	TA062060226	2T2GA31U65C	[REDACTED]	25-Jul-06	7/25/2006 11:13	25-Jul-06
QABody	TA061180179	4T1BF30KX6U	[REDACTED]	28-Apr-06	4/28/2006 11:51	28-Apr-06
QABody	TA061170262	JTKDE177850	[REDACTED]	27-Apr-06	4/27/2006 13:41	27-Apr-06
QABody	TA060470270	JTKDE177450	[REDACTED]	16-Feb-06	2/16/2006 13:56	16-Feb-06

11/21/2006 14:47	18,724	IS250	2006	64230 SOU	SOU
7/27/2006 14:49	12,744	Sienna	2006	4077 SFR	SFR
7/25/2006 11:44	26,971	RX330	2005	60910 SOU	SOU
4/28/2006 11:56	2,038	Camry	2006	2033 DEN	DEN
4/27/2006 15:27	40,042	tC	2005	4041 LOS	LOS
2/22/2006 8:11	23,406	tC	2005	4364 SFR	TMS

2 OPEN	Todd Kortum	11/21/2006 0:00	Vehicle Interior	Interior Panels/Trim
3 OPEN	Jim Thiele	7/27/2006 0:00	Vehicle Exterior	Door/Hatch
4 OPEN	Craig Shook	7/25/2006 0:00	Vehicle Interior	Interior Panels/Trim
6 OPEN	Scott Wright	4/28/2006 0:00	Vehicle Exterior	Door/Hatch
9 OPEN	Jim Daher	4/27/2006 0:00	Vehicle Exterior	Exterior Panels/Trim
3 PENDING CLOSURE	Jaime Angulo	2/16/2006 0:00		

Floor Mat/Trunk Mat

Sliding System/Components Noise-squeak/rattles

Unknown Leak

Bumper Gap/Poor Fit/Loose/Tolerance

06 is 250, sts gas pedal sticks to the floor. tech sts can not duplicate the condition. tech sts pedal is not touching anything and does not have any play. ssc does not apply to this model, it is 2wd. ----- maulhat at [2006-11-21 14:40:48] ---

2006 sienna - power passenger door. when the door closes the cable squeaks against the metal plate of the body structure. have lubricated & felted the body where the cable rubs (the track) with no improvement. would like fts help. ----- ki

05 rx, leak in the back door at the body seams. ----- chartrc at [2006-07-25 11:19:03] ----- >>> case opened by chartrc on [2006-07-25 11:19:03]

mike---06 camry---have a click in the drivers door intermittant, with window up. tightened regulator bolts, foamed speaker, have secured harnesses ----- jewell at [2006-04-28 11:52:29] ----- has been in twice >>> case opened by jewe

ken---05 scion tc---where the ground effects contact body the gasket keeps working its way out. on front and rear. happening mostly on corners rf and lr corners. multiple repair. have re-installed strips and glued them a couple of times, ground effect

05 scion tc with creaking and popping from the roof area. ----- jewell at [2006-02-16 15:08:38] ----- >>> case opened by jewell on [2006-02-16 15:08:38]

advised to contact FTS and get field involvement. ----- MaulhaT at [2006-11-21 14:40:48] ----- MaulhaT at [2006-11-21 14:40:48] ----- MaulhaT at [2006-11-21 14:46:12] -----

Want's case number and referral to FTS. Sent case to FTS. ----- Kimt3 at [2006-07-27 14:48:46] ----- Kimt3 at [2006-07-27 14:49:43] -----

Bring to body shop for repair and contact FTS to inform of situation and possibly write an FTR on this scenario. ----- ChartrC at [2006-07-25 11:41:55] -----

advised to contact FTS, check weld flash on run and rubbing of glass on moulding ----- JewellT at [2006-04-28 11:56:20] -----

advised to contact FTS because of this being a 3rd repair attempt ----- JewellT at [2006-04-27 15:18:13] ----- JewellT at [2006-04-27 15:27:19] -----

contacting fts and get info about possible spot weld concern, tech states he talked to travis last week and advised him to send vehicle to body shop so they can drill out some spot welds. 3 spot welds at rear ----- BauerT at [2006-02-21

LEXUS	Terence Maulhardt	Terence Maulhardt	n	LUU, ANDY
TOYOTA	Tom Kim	Tom Kim	n	PRAKASH, ANIL
LEXUS	Christopher Chartron	Christopher Chartron	n	BOWDEN, ERIC
TOYOTA	Travis Jewell	Travis Jewell	n	mike williams
TOYOTA	Travis Jewell	Travis Jewell	n	STELMASKY, KENNETH
TOYOTA	Travis Jewell	Jaime Angulo	n	CARLETON, CHRIS

NORTHSIDE LEXUS	QABody	
FOLSOM LAKE TOYOTA	QABody	
WILDE LEXUS OF SARASOTA	QABody	
TIM'S BUICK-PONT-GMC-TOY	QABody	
FRANK TOYOTA	QABody	
MAITA'S TOY OF SACRAMENTO	QABody	Door, Window, Sunroof

Sunroof, Roof Panel Others

Peeling / Loosening / Falling Off

149572 HIGH

510072 HIGH

181672 HIGH

310358 HIGH

18303 HIGH

718356 NORMAL

Qa Department Name	T3 Id	Vin	Creation Timestamp	Creation Timestamp2	Opened Date	Closed Date
QACHassis	TA071150066	JTEHD20V456 [REDACTED]	25-Apr-07	4/25/2007 8:07	25-Apr-07	
QACHassis	TA071440033	JTHBK262462 [REDACTED]	24-May-07	5/24/2007 6:48	24-May-07	
QACHassis	TA072820382	4T1BE46K17U [REDACTED]	9-Oct-07	10/9/2007 15:10	9-Oct-07	
QACHassis	TA073120129	5TFBV58177X [REDACTED]	8-Nov-07	11/8/2007 8:56	8-Nov-07	
QACHassis	TA073130285	JTMZK33V476 [REDACTED]	9-Nov-07	11/9/2007 14:13	9-Nov-07	
QACHassis	TA073190251	2T2GK31U18C [REDACTED]	15-Nov-07	11/15/2007 11:41	15-Nov-07	
QACHassis	TA073310161	5TBRT34151S [REDACTED]	27-Nov-07	11/27/2007 9:16	27-Nov-07	
QACHassis	TA073400044	JTHBL46F185 [REDACTED]	6-Dec-07	12/6/2007 7:02	6-Dec-07	
QACHassis	TA073400220	JTHGL46F175 [REDACTED]	6-Dec-07	12/6/2007 11:18	6-Dec-07	
QACHassis	TA073400364	2T1FF22PX1C [REDACTED]	6-Dec-07	12/6/2007 15:01	6-Dec-07	
QACHassis	TA073410260	5TDBT48A11S [REDACTED]	7-Dec-07	12/7/2007 12:56	7-Dec-07	
QACHassis	TA073450277	JTLKE50E281 [REDACTED]	11-Dec-07	12/11/2007 11:39	11-Dec-07	
QACHassis	TA080090259	5TBET34106S [REDACTED]	9-Jan-08	1/9/2008 11:12	9-Jan-08	
QACHassis	TA080110211	JTKDE177750 [REDACTED]	11-Jan-08	1/11/2008 10:26	11-Jan-08	
QACHassis	TA080220105	JTEBU11F070 [REDACTED]	22-Jan-08	1/22/2008 7:28	22-Jan-08	
QACHassis	TA080350151	JTJHW31U572 [REDACTED]	4-Feb-08	2/4/2008 8:46	4-Feb-08	
QACHassis	TA080350175	4T1BK36B35U [REDACTED]	4-Feb-08	2/4/2008 9:21	4-Feb-08	

Last Modified Timestamp	Repair Mileage	Dtc Code	Model Name	Model Year	Dealer Code	Region Short Name	Region Short Name2
4/25/2007 8:10	29,411		RAV4	2005	44015	BOS	BOS
5/29/2007 14:42	26,375		IS250	2006	61005	SOU	SOU
10/10/2007 13:22	5,082		Camry	2007	20053	BOS	BOS
11/13/2007 8:10	4,227		Tundra	2007	22047	CHI	CHI
11/9/2007 14:16	1,284		RAV4	2007	2051	DEN	DEN
11/15/2007 11:42	254		RX350	2008	61002	SOU	SOU
12/10/2007 7:48	0		Tundra	2001	30039	DEN	DEN
12/6/2007 7:08	22		LS460	2008	62906	EAS	EAS
12/6/2007 11:22	19,012		LS460	2007	62904	EAS	EAS
1/2/2008 10:03	74,000	P0500			20124	BOS	BOS
12/7/2007 13:18	82,668	C1363	Sequoia	2001	22049	CHI	CHI
12/20/2007 23:54	12,231		xB	2008	4167	LOS	LOS
1/9/2008 11:17	40,097		Tundra	2006	27022	DEN	DEN
1/14/2008 7:14	30,018	C1249	tC	2005	37150	CAT	CAT
1/22/2008 7:35	37,260	U0126	FJ Cruiser	2007	12102	CHI	CHI
2/5/2008 12:27	33,985		RX400H	2007	61502	CEN	CEN
2/4/2008 9:24	23,496		Avalon	2005	45084	CAT	CAT

District Code	Status Code	Owner Name	Repair Date	Service Category Desc	Section Desc
	5 OPEN	George Hoyt	4/25/2007 0:00	Brake	Brake (rear)
	6 REOPENED	Leonard St Amand	5/22/2007 0:00	Suspension	Alignment/Handling Diagnoses
	2 OPEN	Walter Zuschlag	10/9/2007 0:00	Drivetrain	Automatic Transmission/Transaxle
	8 OPEN	Harry Peterson	11/8/2007 0:00	Suspension	Tire/Wheel
	1 OPEN	Scott Wright	11/9/2007 0:00	Suspension	Front Suspension
	6 OPEN	Leonard St Amand	11/15/2007 0:00	Brake	Brake Control/Dynamic Control System
	5 OPEN	Sean Butzke	11/27/2007 0:00	Suspension	Tire/Wheel
	4 OPEN	Lyle Scalzo	12/6/2007 0:00	Suspension	Tire/Wheel
	3 OPEN	Lyle Scalzo	12/6/2007 0:00	Brake	Brake System
	4 OPEN	Edward F Harrington	12/6/2007 0:00	Vehicle Interior	Meter/Gauge/Display
	9 OPEN	Michael Horejsi	12/7/2007 0:00	Vehicle Interior	Meter/Gauge/Display
	3 PENDING CLOSURE	Greg Ball	12/11/2007 0:00	Brake	Brake (front)
	3 OPEN	Brian Maloney	1/9/2008 0:00	Suspension	Rear Suspension
	1 OPEN	Mark Slade	1/11/2008 0:00	Vehicle Interior	Meter/Gauge/Display
	1 OPEN	Chris Albrecht	1/22/2008 0:00	Vehicle Interior	Meter/Gauge/Display
	5 OPEN	Michael Zarnecki	2/4/2008 0:00	Vehicle Exterior	
	10 OPEN	Daniel Cudney	2/4/2008 0:00	Suspension	Rear Suspension

Sub Component Desc	Condition Desc
Brake Pad	Consumption
Handling Stability	Pulls left/right
Unknown	Unspecified
Tire	Vibration
Shock (front)	Noise-squeak/rattles
Unknown	Abnormal Operation
Wheel, Alloy/Cover	Unspecified
Tire	Vibration
Unknown	Noise-Abnormal
Warning Light- Engine/Hybrid	MIL/Warning Light ON
Warning Light - VSC	MIL/Warning Light ON
Brake Pad	Unspecified
Unknown	Abnormal Operation
Warning Light - ABS	MIL/Warning Light ON
Warning Light - ABS	MIL/Warning Light ON
Unknown	Noise-Abnormal

Case Condition

05 rav4 - brake issue. 3rd time in. rear brakes going through inner pads. 1st time replaced pads rotors and calipers, replaced same parts the second time. calipers appear to be binding again. tech sts full of dirt. fts visited for second repair. -----

06 is250--customer states vehicle is pulling to the right. alignment was performed already. tech sts that they inverted the tires and the veh still pulls. dunlops are on the veh. ----- casador at [2007-05-24 07:02:22] ----- >>> case cl makes like a rotational type sound starting at about 60 - 70 mph wont do it before or after this range. doesnt matter if it accelerating or decelerating ----- anguloj at [2007-10-09 15:10:10] ----- >>> case opened by anguloj on [2007-1 cust states the vehicle have shimmy. ----- takedam at [2007-11-08 08:56:21] ----- >>> case opened by takedam on [2007-11-08 08:56:21] veh does have 20 inch wheels on it. tech swapped out the tires with another set and the shimmy went a

07 ryan there is a thump noise coming from the right side, tech already did the tsb for the noise but customer state the noise is still present. tech can only duplicate this noise on certain types of bumps. tech also tired another instock unit and had customer has has a low brake pedal sensation twice technician is unable to duplicate ----- schultc1 at [2007-11-15 11:41:04] ----- >>> case opened by schultc1 on [2007-11-15 11:41:04] ----- schultc1 at [2007-11-15 11:42:42] -

2001 tundra gst 2 wheels have stress crack on the wheels and no other appearant damage customer is seeking warranty on gst wheels ----- schultc1 at [2007-11-27 09:16:09] ----- >>> case opened by schultc1 on [2007-11-27 09:16:09]

bad vibration 60 - 75 mph.measured road force with tires warm 41 28 50 21 . turabza tech sts is planning call to fts. ----- oflahes at [2007-12-06 07:08:37] ----- >>> case opened by oflahes on [2007-12-06 07:02:14]

brake pedal makes noise when stopped at a light reprogrammed the ecu and now seems quiet the actuator is making a noise but not like the other ls that he's seen ----- schultc1 at [2007-12-06 11:18:28] ----- >>> case opened by schultc1

2001 solara replaced the trans speed sensor and engine ecu x2 ----- schultc1 at [2007-12-06 15:01:56] ----- >>> case opened by schultc1 on [2007-12-06 15:01:56] ----- schultc1 at [2007-12-06 15:14:00] -----

2001 sequoia trac abs vsc light flashing heath check showed the dtc replaced to the booster ----- schultc1 at [2007-12-07 12:56:16] ----- >>> case opened by schultc1 on [2007-12-07 12:56:16] the barke and master switch are synced -----

2nd brake job in 12000 miles service writer wanted me to open case

2006 tundra with a clunk noise and feeling sensation when coming to a stop and when reaccelerating after being stopped. the condition is intermittant and the technician is unable to duplicate when riding with the customer. >>> case opened by schultc1 on

2005 tc abs and brake light on ----- schultc1 at [2008-01-11 10:26:17] ----- >>> case opened by schultc1 on [2008-01-11 10:26:17] ----- schultc1 at [2008-01-11 10:31:10] -----

2007 fj intermitant condition tech has been unable to dup aftermarket nav system installed to the dlc3 tech following the rm ntf in the scan tool sas self test, checked at e16 pin 1 e16 pin 9, all voltage ok? ----- schultc1 at [2008-01-22 07:28

popping noise when dropping off a driveway or turning either way abruptly. popping noise from the rear. tech has check stabalizer bushings. >>> case opened by hartkem on [2008-02-04 08:46:26] ----- hartkem at [2008-02-04 08:57:50] -----

2005 avalon thumping noise from the rear that customer had heard in the vehicle since new replaced the rear strut caps as per tsb can hear when accelerating from a stop, and not too much over bumps thrid time in for repair for this concern, and several ot

Suggestion

advised tech will send case to region for additional assistance. 3rd time repair. same condition. ----- OFlaheS at [2007-04-25 08:10:02] -----

-

I adv tech to either perform the caster adjustment or replace the tires with Bridgestone RE050. I adv the tech if they opt to replace the tires then he needs to contact the DSPM to see if they are willing to assist. ----- CasadoR at [2007-05-24
use chassis ears throw it into neutral and see if it goes away ----- AnguloJ at [2007-10-09 15:11:09] ----- StutzC at [2007-10-10 11:54:55] ----- I adv tech to check the front bearings for possible issues
tech call QAP ----- TakedaM at [2007-11-08 08:57:06] ----- I adv teo replace the tires with Bridgestone and to make sure that the DSPM and the SM are advised of the repair. ----- CasadoR at [2007-11-08 09:05:44] -----

May be normal. ----- SasakiM at [2007-11-09 14:16:08] -----

Refer to region for additional diagnostic assistance. ----- SchultC1 at [2007-11-15 11:42:42] -----
Warranty is expired and GST wheel is not a factory installed unit. ----- SchultC1 at [2007-11-27 09:16:09] ----- FTS talked to dealer and advised not in warranty and also is a gulf states vehicle not a factory part. ----- But

advised tech replace tires for high RFV. contact FTS as planned. ----- OFlaheS at [2007-12-06 07:08:37] -----

Confirm noise complaint with the customer and check ----- SchultC1 at [2007-12-06 11:22:11] -----
check the combo meter and harness to the engine ecm DO NOT REPLACE THE ECM AGAIN! ----- SchultC1 at [2007-12-06 15:14:00] -----
- Spoke w/ Will C. stated this is a grey market vehicle (Canadian spec. converted to US spec.). Stated order
Check the booster and pressure switch timing ----- SchultC1 at [2007-12-07 12:57:17] ----- Release the vehicle and see if dtc duplicates ----
----- SchultC1 at [2007-12-07 13:18:04] -----

No repair available. FTS note: The customer is very upset and is seeking an immediate repair. Also CR case created by a customer. -----
SchultC1 at [2008-01-09 11:16:06] ----- SchultC1 at [2008-01-09 11:16:55] -----
Technician is refusing to follow logical diagnostic procedure. ----- SchultC1 at [2008-01-11 10:31:10] ----- F/u FTS called the S/M and discussed the issue with him. S/M to follow up with the Tech. ----- SladeM at [2008-01-14

Duplicate the concern and consult the region for any known cases with the FTS. ----- SchultC1 at [2008-01-22 07:33:49] -----
Look over rear suspension/re-torque rear strut bolts/nuts. Noise possibly coming from the pinch weld area in front of rear wheels. Suggest to get FTS involved. ----- HartkeM at [2008-02-04 08:57:50] ----- Transferred call to chassis
use chassis ears to pinpoint the source of the noise. Contact FTS due to amount of repair attempts ----- SchultC1 at [2008-02-04 09:21:47] -----
----- SchultC1 at [2008-02-04 09:23:35] -----

Repair

transfer to QAC ----- TakedaM at [2007-11-08 08:57:06] -----

FTS followed up w/ Shop Foreman - 2nd brake job has been done, vehicle is gone. Recommend having customer return and check brake pushrod adjustment & follow up w/ FTS on findings. ----- BallG at [2007-12-20 23:54:38] -----

Division Name	Creator Name	Original Owner	Dealer Tech Initiated	Dealer Tech Name
TOYOTA	Sean OFlaherty	Sean OFlaherty	n	McNichols, Kent
LEXUS	ANDRE GERVAIS	Robert Casado	y	GERVAIS, ANDRE
TOYOTA	Jaime Angulo	Jaime Angulo	n	DWYER, SHAUN
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	AYERHART, HAMILTON
TOYOTA	Mark Sasaki	Mark Sasaki	n	AQUIPEL, RYAN
LEXUS	Christopher Schultz	Christopher Schultz	n	MIZE, PAUL
TOYOTA	Christopher Schultz	Christopher Schultz	n	MARQUEZ, ORLANDO
LEXUS	CRAIG ESTELLE	Sean OFlaherty	y	ESTELLE, CRAIG
LEXUS	Christopher Schultz	Christopher Schultz	n	BIERMAN, KENNETH
TOYOTA	Christopher Schultz	Christopher Schultz	n	COMEAU, WILLIAM
TOYOTA	Christopher Schultz	Christopher Schultz	n	RUBERTO, TRAVIS
TOYOTA	JESUS RIOS	Greg Ball	y	RIOS, JESUS
TOYOTA	Christopher Schultz	Christopher Schultz	n	GALINDO, JORGE
TOYOTA	Christopher Schultz	Christopher Schultz	n	YEOM, CHUNG
TOYOTA	Christopher Schultz	Christopher Schultz	n	SKRYPEK, MARC
LEXUS	Michael Hartke	Michael Hartke	n	SAMARAH, BASSAM
TOYOTA	Christopher Schultz	Christopher Schultz	n	K, Jay

Dealer Name	Qa Department Name	Cause Component Desc	Cause Sub Comp Desc
COURTESY TOYOTA	QACHassis		
LEXUS OF SOUTH ATLANTA	QACHassis		
BOCH TOYOTA, INC.	QACHassis		
ROCHESTER TOYOTA	QACHassis		
EARNHARDT TOYOTA/SCION	QACHassis		
HENNESSY LEXUS OF ATLANTA	QACHassis		
KARL MALONE TOYOTA	QACHassis		
LAWRENCE LEXUS	QACHassis		
LEXUS OF ENGLEWOOD	QACHassis		
NORM WAGNER TOYOTA	QACHassis		
DENNY HECKER'S TOYOTA	QACHassis		
THOUSAND OAKS TOYOTA	QACHassis		
CENTENNIAL TOY. AND SCION	QACHassis		
TEAM TOYOTA	QACHassis		
ARLINGTON TOYOTA	QACHassis		
SCHOLFIELD LEXUS	QACHassis		
HALEY TOY. OF RICHMOND CC	QACHassis		

Cause Condition Desc Repair Order Num Ta Case Priority

422944 HIGH

108659 HIGH

483928 HIGH

695744 HIGH

120818 HIGH

251794 HIGH

HIGH

89800 HIGH

78695 HIGH

169532 HIGH

234198 HIGH

512970 NORMAL

63559 HIGH

505289 HIGH

438758 HIGH

78528 HIGH

744353 HIGH

QAChassis	TA080370154	JTHCE96S270	[REDACTED]	6-Feb-08	2/6/2008 9:21	6-Feb-08
QAChassis	TA080420163	4T1BE46K38U	[REDACTED]	11-Feb-08	2/11/2008 9:24	11-Feb-08
QAChassis	TA080430293	4T4BE46K08R	[REDACTED]	12-Feb-08	2/12/2008 11:16	12-Feb-08
QAChassis	TA080450230	JTHBL46F485	[REDACTED]	14-Feb-08	2/14/2008 12:21	14-Feb-08
QAChassis	TA080460241	4T1BE30K25U	[REDACTED]	15-Feb-08	2/15/2008 12:10	15-Feb-08
QAChassis	TA080520070	JTMZD33V765	[REDACTED]	21-Feb-08	2/21/2008 7:39	21-Feb-08
QAChassis	TA080580033	2T2HK31U37C	[REDACTED]	27-Feb-08	2/27/2008 6:44	27-Feb-08
QAChassis	TA080640220	5TETU62N08Z	[REDACTED]	4-Mar-08	3/4/2008 9:51	4-Mar-08
QAChassis	TA080660287	5TFCV54157X	[REDACTED]	6-Mar-08	3/6/2008 13:46	6-Mar-08
QAChassis	TA080840218	4T1BE46K47U	[REDACTED]	24-Mar-08	3/24/2008 10:38	24-Mar-08
QAChassis	TA080870028	JTDKB22U457	[REDACTED]	27-Mar-08	3/27/2008 6:32	27-Mar-08
QAChassis	TA080930412	2T1LR32EX4C	[REDACTED]	2-Apr-08	4/2/2008 14:14	2-Apr-08
QAChassis	TA080990390	5TFRT54197X	[REDACTED]	8-Apr-08	4/8/2008 15:03	8-Apr-08
QAChassis	TA081080305	JTDKB20U377	[REDACTED]	17-Apr-08	4/17/2008 13:31	17-Apr-08
QAChassis	TA081120174	JTHBL46F785	[REDACTED]	21-Apr-08	4/21/2008 9:44	21-Apr-08
QAChassis	TA081140208	5TELU42N97Z	[REDACTED]	23-Apr-08	4/23/2008 10:47	23-Apr-08
QAChassis	TA081140222	JTJGW31U560	[REDACTED]	23-Apr-08	4/23/2008 11:04	23-Apr-08

2/6/2008 9:28	14,978	GS350	2007	62405 CEN	CEN
2/11/2008 9:31	3,250	Camry	2008	22047 CHI	CHI
2/12/2008 11:25	1,396	Camry	2008	4278 LOS	LOS
2/15/2008 9:30	321	LS460	2008	62002 EAS	EAS
3/31/2008 12:54	26,044	Camry	2005	37126 CAT	CAT
2/21/2008 7:58	14,571	RAV4	2006	4412 SFR	SFR
2/27/2008 6:44	11,849	RX350	2007	63701 EAS	EAS
3/4/2008 14:33	2,303	Tacoma	2008	2050 DEN	DEN
3/13/2008 10:00	41,112 C1241,C1333	Tundra	2007	11011 PTL	PTL
3/24/2008 10:58	8,074	Camry	2007	27017 DEN	DEN
3/31/2008 7:42	63,528 C1377	Prius	2005	20096 BOS	BOS
7/17/2008 16:37	69,059 P0500	Matrix	2004	2036 DEN	TMS
7/3/2008 13:37	14,132 C1249	Tundra	2007	4335 LOS	LOS
4/17/2008 14:55	15,102 C1241,C1241/83	Prius	2007	36049 PTL	PTL
4/21/2008 9:53	1,867	LS460	2008	63109 EAS	EAS
4/23/2008 11:25	12,521	Tacoma	2007	4222 LOS	LOS
5/1/2008 17:50	320,282	RX400H	2006	60916 SOU	SOU

5 OPEN	Michael Zarnecki	2/6/2008 0:00 Brake	Brake (front)
8 OPEN	Mike Horejsi	2/11/2008 0:00 Steering	Power Assist Systems
9 OPEN	Jim Daher	2/12/2008 0:00 Brake	Brake Control/Dynamic Control System
1 OPEN	Rick Holden	2/14/2008 0:00 Brake	Brake System
6 REOPENED	Mark Slade	2/15/2008 0:00 Suspension	Rear Suspension
4 OPEN	Mario Jaime	2/19/2008 0:00 Suspension	Rear Suspension
5 OPEN	Jeffrey Pellegrino	2/27/2008 0:00 Brake	Brake System
1 OPEN	Scott Wright	3/4/2008 0:00 Suspension	Tire/Wheel
7 OPEN	Jate Rademaker	3/6/2008 0:00 Vehicle Interior	Meter/Gauge/Display
3 OPEN	Brian Maloney	3/24/2008 0:00 Suspension	Front Suspension
3 OPEN	George Hoyt	3/27/2008 0:00 Vehicle Interior	Meter/Gauge/Display
1 REOPENED	Mark Sasaki	4/2/2008 0:00 Brake	Brake Control/Dynamic Control System
8 REOPENED	Jim Rose	4/8/2008 0:00 Brake	Brake System
4 OPEN	Jate Rademaker	4/17/2008 0:00 Vehicle Interior	Meter/Gauge/Display
2 OPEN	Lyle Scalzo	4/21/2008 0:00 Brake	Brake System
9 OPEN	Jim Daher	4/23/2008 0:00 Suspension	Rear Suspension
3 OPEN	Jarred Amary	4/23/2008 0:00 Steering	Steering Column

Brake Pad	Noise-squeak/rattles
Unknown	Noise-Abnormal
Unknown	Unspecified
Unknown	Noise-Abnormal
Unknown	Noise-Abnormal
Unknown	Noise-squeak/rattles
Unknown	Abnormal Operation
Unknown	Vibration
Warning Light - VSC	MIL/Warning Light ON
Unknown	Vibration
Warning Light - ABS	MIL/Warning Light ON
Warning Light - ABS	Abnormal Operation
Unknown	Abnormal Operation
Warning Light - VSC	MIL/Warning Light ON
Brake Pedal	Noise-Abnormal
Spring	Condition-Not-Listed
Steering Wheel	Unspecified

first few brake applications the noise is heard from the front on the vehicle. there has been no other repairs performed on the vehicle. pm: tabitha k teufler fax: (816)943-1102 direct phone: 8165082802 ----- schultc1 at [2008-02-06 09:21:41] -
2008 camry c/s hearing a grinding sound upon startup after sitting overnight put in wynn power steering fluid cust reports noise only happens around 0 degrees. ok when warmer. has to cold soak before it happens. tech verified. noise from ps pump. heard on customer states have to pump brake pedal to make vehicle come to complete stop. technician is unable to duplicate the concern. vehicle was in previously at 300 miles ----- schultc1 at [2008-02-12 11:16:07] ----- >>> case opened by schu
customer states when car is at idle, can hear a metal scraping noise when push button pressed and brake released. previously bleed brakes, noise went away, and now noise returned, customer is very upset. noise seems to be coming from the brake actuator.
2005 camry 4cyl. customer states that there is a rubbing noise from the left rear when going over bumps. has to be driving 50+ and hit a dip, unsure of source of the noise ----- schultc1 at [2008-02-15 12:10:12] ----- >>> case opened b
vehicle has been in are shop 2 time, once weather was raining and no noise was heard, on 2nd time tech lubed rear suspension. customer has been to other dealer and rear shock had been replaced. customer still hears squeak noise when rocking vehicle side t
07 rx350 - cust sts that the car does not feel right when stopping. cust sts pedal feels soft. full brake inspection performed. could not feel any abnormalities in the pedal. customers husband also could not feel anything wrong with veh. at 10k miles pads
vehicle vibrates at 65-75mph tires have been balanced several times, similar truck with similar tires was driven tires exchanged vehicle still vibrates road force on tires is 5 and 9lbs on front and 11 and 15lbs on rear. tech states the vehicle is equipp
2007 tundra vsc light and 4hi and 4lo lights are on swapped the speed sensor, ecu, harness after replacing the ecu the condition has returned. ----- - schultc1 at [2008-03-06 13:46:03] ----- >>> case opened by schultc1 on [2008-03-06 13:
customer advised to bring vehicle into fletcher jones toyota 27017 by cec, prior to her going forward with arbitraion case. fts was advised when serv manager recieved phone call from cust. two previous repair attempts were made at centennial toyota 2702
customer states warning light is on. tech replaced brake control power supply. >>> case opened by schultc1 on [2008-03-27 06:32:18] mike is on the case now nothing found around the connectors and pin fit ----- schultc1 at [2008-03-27 08:20:07] -
04 matrix- check engine light was not on. tech sts that the abs light stays on until the vehicle starts to move and then it goes out. ----- casador at [2008-04-02 14:21:53] ----- >>> case closed by casador on [2008-04-02 14:21:53] ecm
open circuit in brake light switch. tech states the code is in history. ----- sasakim at [2008-04-08 15:14:49] ----- >>> case opened by sasakim on [2008-04-08 15:03:22] >>> case closed by rosej on [2008-04-15 23:37:59] tech called b
07 prius- cust reports that after a 12 hour drive the triangle light came on. ----- casador at [2008-04-17 13:31:16] ----- >>> case opened by casador on [2008-04-17 13:31:16]
08 ls460-veh has brake actuator noise currently. part was repalced previously with part number 44050-50130 ----- casador at [2008-04-21 09:44:46] ----- >>> case opened by casador on [2008-04-21 09:44:46] updated part was installed on l
07 tacoma--customer says bottoms out w/250lbs in bed front end has been lifted rear stock will tsb su006-07 help this complaint? ----- mcveas at [2008-04-23 10:47:05] ----- >>> case opened by mcveas on [2008-04-23 10:47:05]
rx 400h, steering concern. 3 weeks ago dealer preformed alignment for a tire wear concern, now the steering wheel is off center. tech is calling to get case number. ----- jaramip at [2008-04-23 11:04:01] ----- >>> case opened by jara

Take movie file. Replace the Pads Rotors, and calipers as an assembled unit. ----- SchultC1 at [2008-02-06 09:21:41] -----
SchultC1 at [2008-02-06 09:24:18] -----
Try ATF for fluid to reduce the noise, compare to other vehicles, contact region if nessecary ----- SchultC1 at [2008-02-11 09:25:45] -----
----- SchultC1 at [2008-02-11 09:31:15] -----
Have customer drive another Camry to compare Dealer requests FTS escalation for customer satisfaction ----- SchultC1 at [2008-02-12
11:16:07] ----- SchultC1 at [2008-02-12 11:25:47] -----
Contact the FTS for repair suggestion. ----- SchultC1 at [2008-02-14 12:26:39] ----- Perform brake bleeding procedure, if noise continues
replace actuator and submit Field Report. ----- ReidaR at [2008-02-15 09:30:09] -----
QAB ----- SchultC1 at [2008-02-15 12:10:12] ----- Advised tech to check sway bar links and toe arm bushings. ----- McVeaS at
[2008-03-31 09:04:48] ----- i adv tech that I was going to get in touch with the FTS to se

confirm location with chassis ears ----- SchultC1 at [2008-02-21 07:58:07] -----

forwarding case to area office for assistance. ----- OFlaheS at [2008-02-27 06:44:10] -----
Advised tech to verify any loose bearings and hub run out. Lastly possibly replace steel wheels with aluminum. ----- SasakiM at [2008-03-04
14:32:49] -----
Check the connector for the harness above the charcoal canister ----- SchultC1 at [2008-03-06 13:49:03] ----- advised to inspect
bearing/tone ring for damage. monitor lr wss input compared to other wss for erratic fluctuations. swap
Check the wheel and tire balance for RFV, then check the front hubs for excessive runout. FTS contact TAS for additional info on hubs. -----
SchultC1 at [2008-03-24 10:57:01] ----- SchultC1 at [2008-03-24 10:58:25] ---
Start checking the connector and j/B ----- SchultC1 at [2008-03-27 08:20:07] ----- Confir that Batt voltage is being read at all the inputs,
and replace ECU is nessecary ----- SchultC1 at [2008-03-28 10:32:04] -----
I adv tech that the engine ECM might be the cause. ----- CasadoR at [2008-04-02 14:21:53] ----- clear code and see if the code comes
right back montir abs scanner data when light wont shut off ----- AnguloJ at [2008-07-17 13:
Advised tech to check the stop lamp switch adjustment and also the pins for loose terminals. ----- SasakiM at [2008-04-08 15:14:49] -----
Adv tech to inspect the wire harness between the battery and skid ECU for faults. -----
I adv tech to test the battery and see if the voltages fluctuate enough to show a bad battery. tech states aux battery reading 13.3 volts next step in rm
check is the brake control voltage step 3 for C1241 code. unsure what problem is with this vehicle

Advised tech to rplc the acuator again. contact FTS. ----- McVeaS at [2008-04-21 09:52:27] -----
ADvised tech that TSB has a stiffer spring and upgrade to TRD shocks. It will address the complaint of bottoming out. As far as warranty coverage due
to the lift, will need to contact FTS for possible visual inspection and final decision. Tech to contac
Advised tech to keep looking for something loose. ----- SasakiM at [2008-04-24 14:30:21] ----- ----- AmaryJ at [2008-05-01
17:50:18] -----

Whoa There! Let's install a new "stop light switch", adjust it as per R/M, and erase DTC. Get this vehicle down the Road! ----- RoseJ at [2008-04-15 23:37:59] -----

FTS discussed with dealer. Repair was made in intermediate shaft. ----- AmaryJ at [2008-05-01 17:50:18] -----

LEXUS	Christopher Schultz	Christopher Schultz	n	OHLDE, DALE
TOYOTA	Christopher Schultz	Christopher Schultz	n	LABELLE, DENIS
TOYOTA	CARL RICHARDSON	Christopher Schultz	y	RICHARDSON, CARL
LEXUS	PAUL MEDEIROS	Christopher Schultz	y	MEDEIROS, PAUL
TOYOTA	Christopher Schultz	Christopher Schultz	n	MWANGI, STEPHEN
TOYOTA	JOSEPH NAVARRETTE	Christopher Schultz	y	NAVARRETTE, JOSEPH
LEXUS	Sean OFlaherty	Sean OFlaherty	n	
TOYOTA	KEVIN UNGER	Mark Sasaki	y	UNGER, KEVIN
TOYOTA	Christopher Schultz	Christopher Schultz	n	RYDALCH, RICK
TOYOTA	RANDY STONE	Christopher Schultz	y	STONE, RANDY
TOYOTA	ROBERT AGUIAR	Christopher Schultz	y	AGUIAR, ROBERT
TOYOTA	DAVID THOMAS	Robert Casado	y	THOMAS, DAVID
TOYOTA	RODRIGO CAMACHO	Mark Sasaki	y	CASTANEDA, JORGE
TOYOTA	Robert Casado	Robert Casado	n	KETCHAM, KERRY
LEXUS	Robert Casado	Robert Casado	n	SIEGMUND, CHRIS
TOYOTA	SCOTT KNOX	Seth McVea	y	KNOX, SCOTT
LEXUS	Phillip Jaramillo	Phillip Jaramillo	n	ZARON, KENNETH

SUPERIOR LEXUS	QACHassis
ROCHESTER TOYOTA	QACHassis
MOSSY TOYOTA	QACHassis
LEXUS OF WATERTOWN	QACHassis
DIEHL TOYOTA	QACHassis
TOYOTA 101	QACHassis
WILKIE LEXUS	QACHassis
AVONDALE TOYOTA	QACHassis
STONES TOWN & COUNTRY TOY	QACHassis
FLETCHER JONES TOY/SCION	QACHassis
FALMOUTH TOYOTA, INC.	QACHassis
CAMELBACK TOYOTA	QACHassis
SIERRA TOYOTA	QACHassis
CAPITOL TOYOTA.SCION	QACHassis
RAY CATENA LEXUS	QACHassis
TOYOTA CARLSBAD	QACHassis
LEXUS OF PALM BEACH	QACHassis

TAS Exceptions

Tech got the wrong QA Group and had to be transferred

581016 HIGH

708058 HIGH

166107 HIGH

281338 HIGH

477871 HIGH

445521 HIGH

132926 HIGH

108607 HIGH

101970 HIGH

none at this time HIGH

97470 HIGH

645352 NORMAL

662482 HIGH

275444 HIGH

127501 HIGH

663696 HIGH

506893 HIGH

QAChassis	TA081150289	JTHBL46F285	[REDACTED]	24-Apr-08	4/24/2008 13:26	24-Apr-08
QAChassis	TA081150357	4T1BE32K14U	[REDACTED]	24-Apr-08	4/24/2008 16:32	24-Apr-08
QAChassis	TA081190197	JTEDS41A182	[REDACTED]	28-Apr-08	4/28/2008 10:11	28-Apr-08
QAChassis	TA081300020	5TBBV54127S	[REDACTED]	9-May-08	5/9/2008 6:33	9-May-08
QAChassis	TA081420349			21-May-08	5/21/2008 13:25	21-May-08
QAChassis	TA081500053	5TFBV54157X	[REDACTED]	29-May-08	5/29/2008 7:24	29-May-08
QAChassis	TA081550028	JTLKE50E781	[REDACTED]	3-Jun-08	6/3/2008 6:35	3-Jun-08
QAChassis	TA081550137	4T1BE46K79U	[REDACTED]	3-Jun-08	6/3/2008 9:10	3-Jun-08

4/24/2008 13:47	160 C1646	LS460	2008	60602 EAS	EAS
6/24/2008 15:46	0	Camry	2004	4313 SFR	TMS
5/19/2008 10:38	4,117	Highlander	2008	12143 CHI	CHI
5/9/2008 6:39	7,276 U0129	Tundra	2007	20051 BOS	BOS
8/6/2008 9:28	0			12149 CHI	TMS
6/2/2008 14:52	12,092	Tundra	2007	25060 PTL	PTL
6/3/2008 6:39	4,332	xB	2008	22035 CHI	CHI
6/4/2008 6:05	374	Camry	2009	38024 BOS	BOS

2 OPEN	Lyle Scalzo	4/24/2008 0:00 Steering	Power Assist Systems
7 REOPENED	Phillip Jaramillo	4/24/2008 0:00 Brake	Brake (front)
6 OPEN	Harry Peterson	4/28/2008 0:00 Brake	Brake System
4 OPEN	Walter Zuschlag	5/9/2008 0:00 Brake	Brake Control/Dynamic Control System
5 REOPENED	Nathaniel Molgren	5/21/2008 0:00	
7 OPEN	Jate Rademaker	5/29/2008 0:00	
9 OPEN	Mike Horejsi	6/3/2008 0:00 Brake	Brake (front)
3 OPEN	George Hoyt	6/3/2008 0:00 Brake	Brake System

Unknown	Condition-Not-Listed
Unknown	Condition-Not-Listed
Brake Pedal	Comfort/feel
ABS	Inoperative
Brake Pad	Noise-Abnormal
Brake Pedal	Unspecified

08 Is460, vehicle was a dealer trade - during pds inspection tech preformed health check and retrieved dtc c1646. tech states he is unable to clear the code. tech states all sys work correctly. tech is able to communicate with the ecu and can initializ
tech adjusted the rear brakes. brakes have been bled. tech states that there is excessive pedal 5 inches of travel before you get any. -----
sasakim at [2008-04-24 16:32:38] ----- >>> case opened by sasakim on [2008-04-24 16:32:38]
08 highlander- tech sts that brake pedal was soft feeling. tech replaced the master cylinder and the cust has returned the veh with similar condition. cust
drove antoher one and they feel completely different. ----- casador at [2008-04-28 10:11

had po500 last apply tsbroo3-07 now has uo129 >>> case opened by oflahes on [2008-05-09 06:33:17]
03 sequoia- cust hit a deer with the right front. veh has c0200 tech replaced speed sensor and code went away. after a couple days c1360 came on. -----
----- casador at [2008-05-21 13:25:54] ----- >>> case opened by casador on [2008-05-21
tech hears sometype of bearing type noise(whiring) from right rear at approx 20-30mph. tech states noise is louder from right rear wheel area. tech
states cannot hear any type noise coming from differential pinion or side bearings ----- wagner
over man hole covers hearing a chattering noise from front brakes. ----- yzquies at [2008-06-03 06:35:04] ----- >>> case opened by
yzquies on [2008-06-03 06:35:04] tech states noise seems like caliper chattering against caliper housing
09 camry--can feel a popping/binding in brake pedal when depressing lightly. tech has disconnected brake pedal and pushed on push rod and can still
feel the pop/bind. compared to several kgu, and unable to duplicate on those vehicles. vehicle stops fin

Adv tech of no known QAC issues. Adv tech we would forward info on to Service Technology. ----- JaramiP at [2008-04-24 13:26:13] -----
Adv tech to test the proportion valve by measuring the pressure at each wheel. Adv tech to interview the customer to see if he/she is driving the vehicle with two feet. ----- JaramiP at [2008-06-24 15:46:43] -----
I adv tech to check pressure at the wheels and see if possibly the actuator or master cylinder pressure sensor. ----- CasadoR at [2008-04-28 10:11:22] ----- CasadoR at [2008-04-28 10:12:49] ----- I adv tech t
advised tech have seen some post C/M problems. will probably need ABS ECU replacement again. contact region to advise of 2nd repair on same condition. ----- OFlaheS at [2008-05-09 06:39:12] -----
I adv tech to check timing of STP and PMC to see if they are timed correctly. ----- CasadoR at [2008-05-21 13:25:54] ----- tech
replaced Master Cylinder, and Skid Control ECU -New Technician Meredith, Sonnie- MIL comes on only if
have not heard of wheel bearing noise on this truck NO field reports for wheel bearing noise No dealer reports ...review with fts ----- WagnerR at [2008-05-29 07:56:46] ----- o/c to tech for followup. tech will install hub and bearin

advise to contact FTS to review situation. ----- YzquieS at [2008-06-03 06:39:06] -----
No known issues or similar cases. Advised tech to pull m/c off and inspect booster and linkage. If nothing visually obvious, go with m/c and cbwr. -----
----- McVeaS at [2008-06-03 11:02:54] -----

tech swapped tires and wheels from kgu with no change to noise. ----- WagnerR at [2008-05-29 13:59:59] -----

LEXUS	JASON DAGRACA	Phillip Jaramillo	y	DAGRACA, JASON
TOYOTA	Mark Sasaki	Mark Sasaki	n	Cox, Steven
TOYOTA	Robert Casado	Robert Casado	n	SYKES, JOE
TOYOTA	DANIEL FREITAS	Sean OFlaherty	y	FREITAS, DANIEL
TOYOTA	Robert Casado	Robert Casado	n	HOWELL, KENNETH
TOYOTA	Randy Wagner	Randy Wagner	n	HERRERA, GILBERTO
TOYOTA	Shaun Yzquierdo	Shaun Yzquierdo	n	STERN, JOSHUA
TOYOTA	RICHARD DUTREMBLE	Seth McVea	y	DUTREMBLE, RICHARD

HOFFMAN LEXUS	QACHassis
HOBBIE AUTO CENTER	QACHassis
O'BRIEN TOYOTA OF URBANA	QACHassis
COPELAND TOYOTA	QACHassis
WOODRUM TOYOTA OF MACOMB	QACHassis
TOYOTA OF BOZEMAN	QACHassis
MAPLEWOOD TOYOTA	QACHassis
TARBOX TOYOTA	QACHassis

97811 HIGH

NORMAL

480428 HIGH

108488 HIGH

NORMAL

305530 HIGH

388062 HIGH

109296 HIGH

Qa Department Name	T3 Id	Vin	Creation Timestamp	Creation Timestamp2	Opened Date	Closed Date
QAElectrical	TA062410335	2T2HK31U87C [REDACTED]	29-Aug-06	8/29/2006 14:32	29-Aug-06	
QAElectrical	TA070530174	JTEEP21A660 [REDACTED]	22-Feb-07	2/22/2007 10:12	22-Feb-07	
QAElectrical	TA071130222	2T1BY30E85C [REDACTED]	23-Apr-07	4/23/2007 11:14	23-Apr-07	
QAElectrical	TA071780216	JTEDP21A270 [REDACTED]	27-Jun-07	6/27/2007 11:07	27-Jun-07	
QAElectrical	TA072280160	5TDZA22C96S [REDACTED]	16-Aug-07	8/16/2007 9:59	16-Aug-07	
QAElectrical	TA072280179	JTHBN36F040 [REDACTED]	16-Aug-07	8/16/2007 10:39	16-Aug-07	
QAElectrical	TA072280220	JTHCH96S560 [REDACTED]	16-Aug-07	8/16/2007 11:38	16-Aug-07	
QAElectrical	TA072290257	5TETU62N76Z [REDACTED]	17-Aug-07	8/17/2007 13:41	17-Aug-07	
QAElectrical	TA072340265	1NXBR32E77Z [REDACTED]	22-Aug-07	8/22/2007 12:15	22-Aug-07	
QAElectrical	TA072500150	JTHGL46F375 [REDACTED]	7-Sep-07	9/7/2007 10:31	7-Sep-07	
QAElectrical	TA072530153	5TDBT48A34S [REDACTED]	10-Sep-07	9/10/2007 9:16	10-Sep-07	
QAElectrical	TA072760176	JTHCK262672 [REDACTED]	3-Oct-07	10/3/2007 10:17	3-Oct-07	
QAElectrical	TA073160190	JTEEP21A240 [REDACTED]	12-Nov-07	11/12/2007 10:18	12-Nov-07	
QAElectrical	TA073170350	JTDKB20U663 [REDACTED]	13-Nov-07	11/13/2007 13:51	13-Nov-07	
QAElectrical	TA080090177	JTDKB20U163 [REDACTED]	9-Jan-08	1/9/2008 9:17	9-Jan-08	
QAElectrical	TA080280239	JTEHT05J162 [REDACTED]	28-Jan-08	1/28/2008 10:20	28-Jan-08	
QAElectrical	TA081020317	3TMJU62N58M [REDACTED]	11-Apr-08	4/11/2008 14:27	11-Apr-08	

Last Modified Timestamp	Repair Mileage	Dtc Code	Model Name	Model Year	Dealer Code	Region Short Name	Region Short Name2
11/20/2006 11:42	138	B0116	RX350	2007	64606	WES	WES
2/22/2007 10:54	0		Highlander	2006	31110	NYR	TMS
8/5/2008 6:49	18,551	B1821	Corolla	2005	31135	NYR	NYR
6/29/2007 8:48	12,313		Highlander	2007	34049	CIN	CIN
8/16/2007 10:06	31,155	B0111,B0116	Sienna	2006	12069	CHI	CHI
8/16/2007 10:41	86,733		LS430	2004	64230	SOU	SOU
8/16/2007 11:41	13,171		GS300	2006	63130	EAS	EAS
8/17/2007 13:42	17,948		Tacoma	2006	2042	DEN	DEN
9/4/2007 16:20	14,664		Corolla	2007	27022	DEN	DEN
9/12/2007 14:17	15,000		LS460	2007	63902	SOU	TMS
9/10/2007 10:37	54,928		Sequoia	2004	46092	PTL	PTL
1/29/2008 11:58	10,333		IS250	2007	63404	CEN	CEN
11/12/2007 10:20	23,125		Highlander	2004	37106	CAT	CAT
8/4/2008 11:35	34,843		Prius	2006	12142	CHI	TMS
1/10/2008 22:57	36,939		Prius	2006	4154	LOS	LOS
2/4/2008 17:37	27,023		Land Cruiser	2006	4290	LOS	LOS
4/16/2008 15:04	7,304		Tacoma	2008	4263	LOS	LOS

District Code	Status Code	Owner Name	Repair Date	Service Category Desc	Section Desc
	6 PENDING CLOSURE	Dominic Vinciguerra	8/29/2006 0:00	Vehicle Interior	Meter/Gauge/Display
	1 PENDING CLOSURE	Travis Jewell	2/22/2007 0:00	Audio/Visual/Telematics	Navigation/Multi Info Display
	8 REOPENED	Joel Goldschmitt	4/23/2007 0:00	Vehicle Interior	Meter/Gauge/Display
F	PENDING CLOSURE	Stefanos Stathos	6/27/2007 0:00		
	3 OPEN	Melvin Maw	8/16/2007 0:00		
	2 OPEN	Todd Kortum	8/16/2007 0:00	Vehicle Interior	Meter/Gauge/Display
	3 OPEN	Rick Holden	8/16/2007 0:00	Vehicle Interior	Heating/Air Conditioning
	1 OPEN	Scott Wright	8/17/2007 0:00	Vehicle Interior	Heating/Air Conditioning
	3 OPEN	Brian Maloney	8/22/2007 0:00	Vehicle Interior	Supplemental Restraint Systems
	4 PENDING CLOSURE	Ted Lui	9/7/2007 0:00	Audio/Visual/Telematics	Navigation/Multi Info Display
	6 REOPENED	Benjamin Melcher	9/10/2007 0:00	Power Source/Network	Networking
	3 OPEN	Rick Vierke	10/3/2007 0:00	Vehicle Interior	Meter/Gauge/Display
	8 OPEN	Aaron Domuracki	11/12/2007 0:00	Vehicle Exterior	Window/Glass
	1 REOPENED	Jim Stout	11/13/2007 0:00	Audio/Visual/Telematics	Audio/Video
	3 PENDING CLOSURE	Greg Ball	1/9/2008 0:00	Audio/Visual/Telematics	Cellular Communication
	8 PENDING CLOSURE	James Rose	1/28/2008 0:00		
	4 PENDING CLOSURE	Bryon Aceto	4/9/2008 0:00	Vehicle Interior	Heating/Air Conditioning

Sub Component Desc	Condition Desc
Warning Light - SRS	MIL/Warning Light ON
Nav System/Display/Components	Condition-Not-Listed
Warning Light - SRS	MIL/Warning Light ON
Fuel Gauge	Appearance Concern
Cooling	Abnormal Smell
Fan/Blower/Air Flow	
Airbag (passenger)	Gap/Poor Fit/Loose/Tolerance
Unknown	
Unknown	Abnormal Operation
Fuel Gauge	
Rear Window Glass	Inoperative
Satellite Receiver	
Automatic Climate Control	Temperature Concern

Case Condition

b0116 - open in side squib code. light is flashing steady. ----- stoutj at [2006-08-29 14:46:28] ----- >>> case opened by stoutj on [2006-08-29 14:46:28]

tech states vehicle is off on the location of the dealership. ----- koelscr at [2007-02-22 10:12:35] ----- >>> case opened by koelscr on [2007-02-22 10:12:35] tech wanted to know how to delete all previous points ----- callback --- j

vehicle was back twice for tech sts open in side squib (d seat side) circuit. tech sts the connector was adjusted last time, & no debris under the seat. ----- stoutj at [2007-04-23 12:25:29] ----- >>> case opened by stoutj on [2007-04-23 12:25:29]

cust sts the a/c inop. a/c light flashes. teh has replaced the a/c clutch relay already. tech sts when the cond occurs he can push the a/c switch off and on and the compressor will run about 2 seconds. the tech sts he removed the a/c relay and cooled

srs light is on. center airbag sensor replaced 4 months ago. left front seat has been replaced 4/11/07. ----- brands at [2007-08-16 09:59:08] ----- >>> case opened by brands on [2007-08-16 09:59:08] ----- brands at [2007-08-16 09:59:08]

cust sts dte shows 40-50 mi left, but the fuel gauge reads e, low fuel light does not turn on and the vehicle runs out of fuel. tech has replaced the fuel senders and active test looks ok. ----- stoutj at [2007-08-16 10:39:51] ----- >

cust still complains about the odor. tsb's have been done. ----- stoutj at [2007-08-16 11:38:54] ----- >>> case opened by stoutj on [2007-08-16 11:38:54]

cust states that the blower is not high enough, tech states that the blower motor tests bad ----- obrienp at [2007-08-17 13:41:42] ----- >>> case opened by obrienp on [2007-08-17 13:41:42]

tech sts that the passenger side airbag is creased/warped. tech sts that the dash and bag were replaced w/ no change. ----- stoutj at [2007-08-22 13:26:08] ----- >>> case opened by stoutj on [2007-08-22 13:26:08] tech clarified that t

07 Is460 the nav screen just went blank. there was a code 01-d1(data transmission error in the avc lan+) that occurred 6 times. customer did not mention if anything else went abnormal. ----- sasakim at [2007-09-07 10:31:07] ----- >>

tech states that there is a communication problem with dl 3. vehicle runs and no lights are on. ----- obrienp at [2007-09-10 09:16:12] ----- >>> case opened by obrienp on [2007-09-10 09:16:12] >>> case closed by obrienp on [2007-09-10 09:16:12]

07 is250 ----- luit at [2007-10-03 10:17:10] ----- >>> case opened by luit on [2007-10-03 10:17:10] when add fuel will not go to full, stay at 3/4. drove 100 mi, added fuel then it would only take \$4. tech has repl the combination mete

04 highlander left rear window motor is getting contant voltage in the down position. window will not go up. tech swapped window switches side to side and no change. left rear window. master switch has been replaced once before and window motor also was r

vaq - xm radio fads in and out. 26k ----- brands at [2007-11-13 13:51:03] ----- >>> case opened by brands on [2007-11-13 13:51:03] >>> case closed by renthc on [2008-07-10 13:56:18] 34k cust sts xm cuts out / does not power up at times

phone does not connect with the bluetooth. phone is on approved list tech can not pair his approved phone either. ----- brands at [2008-01-09 09:17:31] ----- >>> case opened by brands on [2008-01-09 09:17:31] ----- brands

intermittent the sat does not come up. key cycle restores system. ----- brands at [2008-01-28 10:20:53] ----- >>> case opened by brands on [2008-01-28 10:20:53] ----- brands at [2008-01-28 10:21:52] -----

a/c compressor runs for 4 sec. then turns off. a/c light flashes. ----- stoutj at [2008-04-11 15:19:11] ----- >>> case opened by stoutj on [2008-04-11 14:27:01]

Suggestion

Advised to check all related connections & follow RM diag. CBWR. ----- StoutJ at [2006-08-29 14:46:28] -----
Advise tech to check system for codes. Check vehicle sensor inputs. Check for sat inputs to system. Prg another address and recheck. If still off and all is normal call back. ----- KoelscR at [2007-02-22 10:12:35] -----
Advised to swap a seat out of a KGV. ----- StoutJ at [2007-04-23 12:25:29] ----- Advised tech to replace.... Contact FTS -----
OBrienP at [2008-08-05 06:41:18] ----- Advised tech to reorder the kit... call back w
advised to voltage drop power to the clutch. monitor the waveform at the amplifier for the lock sensor. ----- HoltonJ at [2007-06-27 11:07:32] -----

Adv. to contact FTS ----- BrandS at [2007-08-16 10:02:08] -----

Advised to test drive, then swap the combo meter, and test drive. Contact FTS for 3rd attempt. ----- StoutJ at [2007-08-16 10:39:51] -----

Advised to contact the FTS. ----- StoutJ at [2007-08-16 11:38:54] -----

Advised tech to order the blower motor, contact FTS. Hold parts for recovery. ----- OBrienP at [2007-08-17 13:41:42] -----
Adv tech some airbags will fit better than others. Adv to replace again until one is found that fits better. ----- WenninT at [2007-08-22 13:41:27] ---

Not enough information. Advised tech to duplicate condition. ----- SasakiM at [2007-09-07 10:31:07] ----- possible radio issue -----
LuiT at [2007-09-12 14:17:23] -----

Advised tech to check for shorts to ground on SIL ----- OBrienP at [2007-09-10 09:16:12] ----- Checked SIL wire for short to ground and
b+ with Body ECU disconnected, should read "OL" ----- HebertB at [2007-09-10 10:37:08] -
verify wire integrity/loose connections for the sender. test the sender resistance on passenger side. if still problem contact local assistance. -----
LuiT at [2007-10-03 10:27:39] ----- contact local rep ----- LuiT at [2008

Advised to check for short in wiring. Compare signals on right rear to left when inop. Contact FTS for 3rd repair attempt. ----- JonesJ9 at [2007-11-
12 10:18:16] -----

Adv. to try external antenna PT546-89060-AK ----- BrandS at [2007-11-13 13:51:03] ----- Advised to check all related connections. No
known issues. Advised to duplicate the condition. ----- StoutJ at [2008-08-04 11:35:32] --

Adv. to swap radio. ----- BrandS at [2008-01-09 09:17:59] -----

Adv. to replace sat receiver. ----- BrandS at [2008-01-28 10:20:53] ----- BrandS at [2008-01-28 10:21:52] -----

Advised to recover and inspect for debris. Probable Compressor. ----- StoutJ at [2008-04-11 15:19:11] -----

Repair

Replaced driver's side seat ----- VinciD at [2006-11-20 11:42:17] -----

tech found loose conn at D seat. ----- MorinT at [2007-05-01 07:34:37] -----

tech confirmed open circuit on lock sensor output. ordered replacement compressor. ----- StathoS1 at [2007-06-29 08:48:17] -----

QAB ----- StoutJ at [2007-08-22 13:26:08] -----

NEC INSTALL EXTERNAL ANT ----- RenthC at [2008-07-10 13:56:18] -----

Shop Foreman ordered radio. Waiting..... ----- BallG at [2008-01-10 22:57:53] -----

FTS was at this Dealership on 1/31/08. The Satellite Receiver was replaced and the vehicle has been effectively repaired. ----- RoseJ at [2008-01-31 21:18:55] -----

FTS inspected. Advised Tech to replace whole a/c system. ----- AcetoB at [2008-04-16 15:04:40] -----

Division Name	Creator Name	Original Owner	Dealer Tech Initiated	Dealer Tech Name	Dealer Name
LEXUS	Jim Stout	Jim Stout	n	Sitko, Henry	LEXUS OF SEATTLE, LLC
TOYOTA	Robert Koelsch	Robert Koelsch	n	Panayiotou, Andrew	STATEN ISLAND TOYOTA
TOYOTA	CARLOS MAVILA	Jim Stout	y	MAVILA, CARLOS	NEW ROCHELLE TOYOTA
TOYOTA	Johnny Holton	Johnny Holton	n	KEMP, GREG	RIVER VALLEY TOYOTA
TOYOTA	Stefan Brand	Stefan Brand	n	RANGEL, JORGE	PLANET TOYOTA
LEXUS	Jim Stout	Jim Stout	n	RAMIREZ, JOSE	NORTHSIDE LEXUS
LEXUS	Jim Stout	Jim Stout	n	SIEGEL, TODD	LEXUS OF ROCKVILLE CENTRE
TOYOTA	Patrick OBrien	Patrick OBrien	n	CARRACAO, ANTONIO	POWER TOYOTA TEMPE
TOYOTA	GEORGE FREY	Jim Stout	y	FREY, GEORGE	CENTENNIAL TOY. AND SCION
LEXUS	Mark Sasaki	Mark Sasaki	n	HOLST, ELDRIDGE	LEXUS OF CHARLESTON
TOYOTA	Patrick OBrien	Patrick OBrien	n	LYNCH, RJ	APPLEWAY TOYOTA
LEXUS	Ted Lui	Ted Lui	n	QUEISSER, DENNIS	CLASSIC LEXUS
TOYOTA	Justin Jones	Justin Jones	n	BURGE, JACOB	ROHRICH TOYOTA
TOYOTA	Stefan Brand	Stefan Brand	n	MIKULA, DAVID	GROSSINGER CITY TOYOTA
TOYOTA	Stefan Brand	Stefan Brand	n	OTIS, STEVEN	TOYOTA OF NORTH HOLLYWOOD
TOYOTA	Stefan Brand	Stefan Brand	n		TOYOTA OF SANTA MARIA
TOYOTA	WALTER MATTHEWS	Jim Stout	y	MATTHEWS, WALTER	VALLEY-HI TOYOTA

Qa Department Name	Cause Component Desc	Cause Sub Comp Desc	Cause Condition Desc	Repair Order Num	Ta Case Priority
QAElectrical				49662	NORMAL
QAElectrical					NORMAL
QAElectrical				146120	HIGH
QAElectrical				57421	NORMAL
QAElectrical				241283	HIGH
QAElectrical				178434	HIGH
QAElectrical				275047	HIGH
QAElectrical				317594	HIGH
QAElectrical				49634	HIGH
QAElectrical					NORMAL
QAElectrical				802628	HIGH
QAElectrical				675440	HIGH
QAElectrical				410373	HIGH
QAElectrical				145811	NORMAL
QAElectrical				494303	NORMAL
QAElectrical				217429	NORMAL
QAElectrical				478648	NORMAL

QAElectrical	TA081050265 4T1FA38P17U [REDACTED]	14-Apr-08	4/14/2008 11:17	14-Apr-08
QAElectrical	TA081330191 JTDKB20U577 [REDACTED]	12-May-08	5/12/2008 11:17	12-May-08

4/15/2008 9:29	373	Solara	2007	4309 LOS	LOS
5/12/2008 11:18	63,945	Prius	2007	4421 SFR	TMS

5	PENDING CLOSURE	Michael Houghtling	4/14/2008 0:00		
3	PENDING CLOSURE	Christopher Chartron	5/12/2008 0:00	Vehicle Exterior	Lighting (ext)

Headlight

rear defroster inop ----- brands at [2008-04-14 11:17:45] ----- >>> case opened by brands on [2008-04-14 11:17:45]
headlights replaced about 30,000 miles ago. goes out intermittently. ----- chartrc at [2008-05-12 11:17:50] ----- >>> case opened by
chartrc on [2008-05-12 11:17:50]

Adv. to replace glass ----- BrandS at [2008-04-14 11:19:17] -----

go throught the TSB for headlight, ----- ChartrC at [2008-05-12 11:18:45] -----

Condition 2 Pay Type: INTERNAL (DEALER) PAY Op Code Desc: YOU WILL RECEIVE A POSTCARD SSC No. ---- CUSTOMER STATES THAT REAR WINDOW DEFROST IS NOT WORKING CHECK AND ADVISE. ~|~CONVERTABLE TOP CASE # TA081050265 ~|~YOU WILL RECEIVE A POSTCARD WHEN THE

TOYOTA	Stefan Brand	Stefan Brand	n
TOYOTA	Christopher Chartron	Christopher Chartron	n

SOSA, SALVADOR	PUENTE HILLS TOYOTA
LANDRETH, RICHARD	ROSEVILLE TOYOTA

QAElectrical

QAElectrical

54607 NORMAL

56972 NORMAL

Qa Department Name	T3 Id	Vin	Ta Case	Priority	Creation Timestamp	Creation Timestamp2	Opened Date
QAPowertrain	TA081550354	4T1BE32K35U [REDACTED]		NORMAL	3-Jun-08	6/3/2008 13:45	3-Jun-08
QAPowertrain	TA081540403	JTDFR320X20 [REDACTED]		NORMAL	2-Jun-08	6/2/2008 15:01	2-Jun-08
QAPowertrain	TA072840108	4T1BK46K97U [REDACTED]		NORMAL	11-Oct-07	10/11/2007 8:39	11-Oct-07
QAPowertrain	TA080070089	4T1BE46K27U [REDACTED]		NORMAL	7-Jan-08	1/7/2008 7:46	7-Jan-08
QAPowertrain	TA073170153	JTHCK262762 [REDACTED]		NORMAL	13-Nov-07	11/13/2007 9:55	13-Nov-07
QAPowertrain	TA081580311	4T1BK46K97U [REDACTED]		NORMAL	6-Jun-08	6/6/2008 15:20	6-Jun-08
QAPowertrain	TA081580061	JTHBK262062 [REDACTED]		NORMAL	6-Jun-08	6/6/2008 7:38	6-Jun-08

Closed Date	Last Modified Timestamp	Repair Mileage	Dtc Code	Model Name	Model Year
	6/10/2008 8:36	32,698	P0300,P0301,P0302,P0303,P0304	Camry	2005
	7/15/2008 8:45	34,458		MR2 Spyder	2002
	10/11/2007 16:42	64	P0505	Camry	2007
	6/17/2008 7:08	19,082	P0301	Camry	2007
	6/16/2008 10:23	21,325	P0301	IS250	2006
	6/11/2008 15:56	23,564	P0796,P2714	Camry	2007
	6/9/2008 7:54	49,001	P0300,P0302	IS250	2006

Dealer Code	Region Short Name	Region Short Name2	District Code	Status Code	Owner Name	Repair Date
44021	BOS	TMS		6 OPEN	John Stover	6/3/2008 0:00
43021	DEN	TMS		4 OPEN	John Stover	6/2/2008 0:00
4143	SFR	TMS		4 PENDING CLOSURE	John Stover	10/11/2007 0:00
37066	CAT	TMS		1 REOPENED	Jaime Angulo	1/7/2008 0:00
63105	EAS	TMS		3 OPEN	Jaime Angulo	11/13/2007 0:00
4109	LOS	TMS		5 REOPENED	Jaime Angulo	6/6/2008 0:00
61703	SOU	TMS		1 OPEN	Jaime Angulo	6/6/2008 0:00

Service Category Desc	Section Desc	Sub Component Desc	Condition Desc
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Drivetrain	Manual Transmission/Transaxle	Fluid	Leak
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON

Case Condition

tech states #3 count is 30 all others are 1-2, tech swaped injectors and the high counts followed the injector, tech states there is corroision on the injector tip >>> case opened by stoverj on [2008-06-03 13:45:57] ----- stoverj at [2008-06-03 13:49:03] ----- tech repalced all the injectors and misfires were gone vehicle back in with all misfire codes tech states there is rust in the tank near the pump and there is water in the tank ----- callback -- stoverj at [2008-06-10 08:36:04] ----- stoverj at [2008-06-10 08:36:04] -----

transmisson fluid leak ----- anguloj at [2008-06-02 15:01:58] ----- >>> case opened by anguloj on [2008-06-02 15:01:58] tech put dye in the system, leak is near the clutch stroke sensor, looks like it is coming from a weep hole, tech repalced the senosr o ring with no change ----- callback -- stoverj at [2008-07-15 08:45:55] ----- stoverj at [2008-07-15 08:45:55] -----

vehicle idle at 890 when code p0505 was set first time. vehicle had dead battery. spoke to fts. he advised to replace ecm and some cases throttle body assembly. no vacuum leak. code p0505 came back after ecm replaced. engine rpm now at 800. tech does not know if the mil was on prior to battery concern. the code is reseting. the car was driven in stop and go trafic after the ecm was replaced. tech found the idel would creep up to almost 900 rpm, at a stop when warm. ----- parkerc1 at [2007-10-11 08:52:50] ----- tech senst snap shot in ----- callback --- stoverj at [2007-10-11 16:42:37] ----- stoverj at [2007-10-11 16:42:37] -----

cust states the vehicle have mil on. last time p0301 1 st time in = swaped inj, ig coil, but misfire does not follow those parts. (misfre is gone when tech diag this vehicle) mil on -> 71 mph, 2219rpm, 192f ft-s 8.5% ft-l 2.3%. ----- takedam at [2008-01-07 07:46:26] ----- >>> case opened by takedam on [2008-01-07 07:46:26] ----- takedam at [2008-01-07 07:53:36] ----- tech sts current ambient temp is 60 f and was 30 f at time of misfire. tech has duplicated misfire on previous visit but not this time. the parts that were swapped last time were returned to original before releasing the vehicle to the customer. first time in was 10/19/07 @ 15286 miles. ----- callback --- curtina at [2008-01-07 08:55:23] ----- curtina at [2008-01-07 08:55:23] ----- stays on #1 after moving parts ----- anguloj at [2008-03-05 08:03:20] ----- tech sts vehicle is missing when at idle in park. all parts have been swapped but not sure if com

cust states the vehicle have mil for misfire 3 times. ----- takedam at [2007-11-13 09:55:25] ----- >>> case opened by takedam on [2007-11-13 09:55:25] ----- takedam at [2007-11-13 10:05:51] ----- tech calling back ----- anguloj at [2007-11-13 11:02:21] ----- swapped plug and coil and misfire stays with #1 ----- anguloj at [2008-06-16 10:23:07] -----

customer states the vehicle have mil on. ----- takedam at [2008-06-06 15:20:46] ----- >>> case opened by takedam on [2008-06-06 15:20:46] tech did not cleared memory when last time reflush the ecu. ----- takedam at [2008-06-06 15:29:04] ----- tech adjusted fluid leveland added 200ml and still has hesitation on 2-3 shift ----- anguloj at [2008-06-09 08:55:16] ----- trans serial 2a06e100895. tech found the trans fluid low and was readjusted. the mil has not come back on. ----- parkerc1 at [2008-06-09 09:30:28] ----- >>> case closed by parkerc1 on [2008-06-09 09:30:28] same codes cam back ----- anguloj at [2008-06-11 15:56:28] ----- >>> case re-opened by anguloj on [wed jun 11 15:56:28 pdt 2008]

customer states the engine stalls when driving, loses power, cycles key and engine runs fine tech has been able to duplciate a #2 misire and the mil was flashing tech calling to see if tsib applies ----- stoverj at [2008-06-06 07:38:41] ----- >>> case opened by stoverj on [2008-06-06 07:38:41] ----- stoverj at [2008-06-06 07:42:12] ----- all basics check ok ----- anguloj at [2008-06-09 07:54:22] -----

Suggestion

advised tech to check the fuel lines and tank for debris repalce parts as nessesary ----- StoverJ at [2008-06-03 13:49:03] ----- advised tech to clear out the fuel system, repalce parts as nessesary ----- StoverJ at [2008-06-10 08:36:04] -----

use dye to pinpoint where leak is ----- AnguloJ at [2008-06-02 15:01:58] ----- advised tech to reaplce the actuator assembly ----- StoverJ at [2008-07-15 08:45:55] -----

Take a snap shot when the concern is happening and submitt. Poss that may need T/B but can not diag until snap shot. ----- ParkerC1 at [2007-10-11 08:52:50] ----- advised tech to confrim no issues with ac system swap TB if suspected ----- StoverJ at [2007-10-11 16:42:37] -----

advised tech to perform the inj vol test check maf readings check for intake leaks ----- TakedaM at [2008-01-07 08:00:39] ----- Adv to swap parts again and leave them swapped and if unable to duplicate misfire release to customer and monitor to see if code follows any swapped parts. Request tech fax in printed FFD. ----- CurtinA at [2008-01-07 08:55:23] ----- swap inj conn #3 and #1 also record misfire data driving at higher speed and then review the data in graph view and see if there was any misfires ----- AnguloJ at [2008-03-05 08:03:20] ----- Adv to check compression on all 4 cylinders. Perform wet/dry if needed and leakdown test if compression is low on #1. ----- CurtinA at [2008-03-05 08:16:34] ----- swap inj conn #1 and #3 and see if the miss follows or stays with the cyl ----- AnguloJ at [2008-03-05 10:44:20] ----- chk wiring and all connections ----- AnguloJ at [2008-03-06 10:06:37] ----- lets try again:swap inj conn #1 and #3 and see if the miss follows or stays with the cyl ----- AnguloJ at [2008-06-17 07:08:54] -----
under investigation and no update information available at this time. tech will send FFD by fax and will callback to get adv. ----- TakedaM at [2007-11-13 10:05:51] ----- chack basic misfire stuff maybe swap sprak plug, coil see if code follows ----- AnguloJ at [2007-11-13 11:02:21] ----- record scanner data from 0-60mph and back to 0mph and review misfire data on a graph view ----- AnguloJ at [2008-06-16 10:23:07] -----

verify ATF level @ 104F and disconnect batt terminal 15 min and test drive 15miles. ----- TakedaM at [2008-06-06 15:29:04] ----- get serial # also take in an aggressive test drive. ----- AnguloJ at [2008-06-09 08:55:16] ----- see if code comes back. ----- ParkerC1 at [2008-06-09 09:30:28] ----- replace the transmission ----- AnguloJ at [2008-06-11 15:56:28] -----

TSIB does not apply, perform basic misfire checks ----- StoverJ at [2008-06-06 07:42:12] ----- perform tsb eg019-06 ----- AnguloJ at [2008-06-09 07:54:22] -----

Repair

----- AnguloJ at [2008-06-17 07:08:54] -----

Division Name	Creator Name	Original Owner	Dealer Tech Initiated	Dealer Tech Name
TOYOTA	John Stover	John Stover	n	RAPINI, CHRISTOPHER
TOYOTA	Jaime Angulo	Jaime Angulo	n	CHRISTENSEN, ANDREW
TOYOTA	MINH LAM	Craig Parker	y	LAM, MINH
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	MYERS, DAVE
LEXUS	Motonobu Takeda	Motonobu Takeda	n	MUNSINGER, EDWARD
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	HODSON, BRENT
LEXUS	John Stover	John Stover	n	SPIERS, DAVID

Dealer Name	Qa Department Name	Cause Component Desc	Cause Sub Comp Desc	Cause Condition Desc
DURAND TOYOTA FORD	QAPowertrain			
BRENT BROWN TOYOTA	QAPowertrain			
CITY TOYOTA	QAPowertrain			
ARDMORE TOYOTA	QAPowertrain			
RALLYE LEXUS	QAPowertrain			
TOYOTA OF GLENDORA	QAPowertrain			
LEXUS OF SHREVEPORT	QAPowertrain			

Repair Order Num Ta Case Priority

61044 NORMAL

265558 NORMAL

312744 NORMAL

775281 NORMAL

289984 NORMAL

530015 NORMAL

426593 NORMAL

QAPowertrain	TA072810314	JTEBU14R978	██████	NORMAL	8-Oct-07	10/8/2007 12:42	8-Oct-07
QAPowertrain	TA081000194	2T1BR32E97C	██████	NORMAL	9-Apr-08	4/9/2008 10:32	9-Apr-08
QAPowertrain	TA081550282	4T1BE30K22U	██████	NORMAL	3-Jun-08	6/3/2008 12:22	3-Jun-08
QAPowertrain	TA060470175	JTJBT20X850	██████	HIGH	16-Feb-06	2/16/2006 11:52	16-Feb-06
QAPowertrain	TA072740195	JTMBK33V175	██████	NORMAL	1-Oct-07	10/1/2007 10:19	1-Oct-07
QAPowertrain	TA072600070	4T3ZF13C01U	██████	NORMAL	17-Sep-07	9/17/2007 7:29	17-Sep-07
QAPowertrain	TA072600060	JTEHH20V920	██████	NORMAL	17-Sep-07	9/17/2007 7:12	17-Sep-07

7/30/2008 15:41	14,574 P0171,P0174	4Runner	2007
6/13/2008 16:47	21,950 P0456	Corolla	2007
6/11/2008 16:56	91,798 P0440,P0442	Camry	2002
2/22/2006 8:17	19,581 P0441,P0455	GX470	2005
10/1/2007 13:40	9,356 P0441,P0455	RAV4	2007
9/17/2007 9:45	81,676 P0420	Sienna	2001
9/17/2007 8:16	39,004 P1135,P1155	RAV4	2002

36047 PTL	TMS	3 PENDING CLOSURE	Jaime Angulo	10/8/2007 0:00
20132 BOS	TMS	4 OPEN	Jaime Angulo	4/9/2008 0:00
37160 CAT	TMS	8 OPEN	Jaime Angulo	6/3/2008 0:00
64204 SOU	TMS	1 PENDING CLOSURE	Jaime Angulo	2/16/2006 0:00
28028 BOS	TMS	6 PENDING CLOSURE	Jaime Angulo	10/1/2007 0:00
19057 CAT	TMS	3 PENDING CLOSURE	Jaime Angulo	9/15/2007 0:00
20109 BOS	TMS	2 PENDING CLOSURE	Jaime Angulo	9/17/2007 0:00

Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Emission Control	Charcoal Canister	Abnormal Operation
Engine/Hybrid System	Emission Control	Catalytic Converter	Abnormal Operation
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON

mil on ltrims=29% ----- anguloj at [2007-10-08 12:42:30] ----- >>> case opened by anguloj on [2007-10-08 12:42:30]

mil on, new gas cap ----- anguloj at [2008-04-09 10:37:37] ----- >>> case opened by anguloj on [2008-04-09 10:32:05] ran the test twice and the code has not returned fuel between 3/4 and full ----- stewars at [2008-04-09 11:31:18] ----- the will not set when tech isolates the fuel tank teh code will set when tech reconnects the corriated hose ----- anguloj at [2008-06-13 16:47:50] -----

mil on, ccv, vapor pressure vsv >>> case opened by anguloj on [2008-06-03 12:22:06] ----- anguloj at [2008-06-03 12:24:07] ----- got snap shot, seem like a leak on the tank side ----- anguloj at [2008-06-11 16:56:55] ----- first attempt replaced purge vsv, 2nd attempt replaced canister, matt henessey came by and helped tech with diagnosising vehicle, tech kept running automatic, purge hose is clear and free flowing, ----- tejedat at [2006-02-16 11:58:33] ----- >>> case opened by tejedat on [2006-02-16 11:58:33] gauge reading went to -17 in 1 second. step 3 made it to -23 in 123 seconds. canister was replaced in january. ----- meyer at [2006-02-16 12:33:50] ----- tech checked all hoses, did fing from filter to valve to pump there is dust. inside inlet line is really full of debris. in corrugated line there is some dust present. pump module was clean. ----- meyer at [2006-02-16 13:54:14] -----

the codes are resetting in auto test. ----- parkerc1 at [2007-10-01 10:29:24] ----- tech states unable to run auto test tech states was able to run manual test ----- blackr at [2007-10-01 12:27:06] ----- 14.8 / vap 0.0 14.473 / vap 0.36 14.664 / 0.22 14.617 / 0.233 14.6 / 0.388 14.85 / 0.0 ----- takedam at [2007-10-01 13:08:31] ----- pump has power when active testing ----- anguloj at [2007-10-01 13:40:57] -----

both ecu and cat has been replaced i will send 2 snap shot 1 is after releaseing gas pedal 2 is 2min after releaseing gas pedal. the cat was replaced at 71000 miles with factory parts. the ecu was replaced at 72k. the part that was replaced for b1 t0 17410-0a310 (system is not working. ----- parkerc1 at [2007-09-17 07:46:24] ----- tech calling back for smapshot. ----- callback --- takedam at [2007-09-17 08:56:45] ----- ----- takedam at [2007-09-17 09:01:13] ----- tech states its very inconvinient to get on the highway and get another snap shot, he is asking if we can work with what we got, the data he submitted is 30 seconds of 60mph and the rear o2 senosr seems to read ok. ----- anguloj at [2007-09-17 09:45:01] -----

>>> case opened by parkerc1 on [2007-09-17 07:12:58] ----- parkerc1 at [2007-09-17 07:15:48] ----- koeo haf2a=12.1 haf1a=12.1 koer haf2a=13.78 haf1a=13.78 possibly got 13.7 volts on heater control terminals because of the ecm disabling the heaters. ----- anguloj at [2007-09-17 07:50:18] ----- got 13.7 on each terminal even after he cleared the codes ----- anguloj at [2007-09-17 08:16:10] -----

run inj vol test and monitor af sensor and o2 sensor readings ----- AnguloJ at [2007-10-08 12:42:30] -----
run auto test and see if the code comes back ----- AnguloJ at [2008-04-09 10:37:37] ----- run test a few more times to try to duplicate
verify the neck and sealing surface is clean ----- StewarS at [2008-04-09 11:31:18] ----- run auto test. Disconnect the evap line (3/4 inch)
from the canister and plug the canister port. Rerun the auto test and see if the codes reset in pending. ----- ParkerC1 at [2008-06-13 10:13:49] ----
----- try to find the leak on the tank side ----- AnguloJ at [2008-06-13 16:47:50] -----

run evap test and note the pressure at begining and end of each step ----- AnguloJ at [2008-06-03 12:24:07] ----- resend files. -----
ParkerC1 at [2008-06-09 10:12:56] ----- look for leakon the tank side of the system ----- AnguloJ at [2008-06-11 16:56:55] -----
get steps 2 and 3 gauge readings in manual mode, ----- TejedaT at [2006-02-16 11:58:33] ----- Check old canister and see if it is
saturated with fuel. Check filler for smooth surface with magic marker test. Check electrical connections. Check corrugated line and o-rings. -----
MeyerC at [2006-02-16 12:33:50] ----- Case being sent to region as notification of 3rd repair attempt, tech indicated M.H. had been at dealer
assisting in repair. ----- MeyerC at [2006-02-16 12:41:10] ----- Clear out line to pump, replace filter box. ----- MeyerC at [2006-02-
16 13:54:14] -----

swap the gas cap with a known good and retest. Disconnect the evap line (3/4 inch) from the canister and plug the canister port. Rerun the auto test and
see if the codes reset in pending. ----- ParkerC1 at [2007-10-01 10:29:24] ----- advised tech to run manual test and record values for each
step in gauge pressure call back with readings ----- BlackR at [2007-10-01 12:27:06] ----- check vac pump power and ground when it
active. if it have good power and ground, replace Evap assy. ----- TakedaM at [2007-10-01 13:08:31] ----- on step4 since the pressure
does not return to step one values see if anything is staying on ----- AnguloJ at [2007-10-01 13:40:57] -----

take a snap shot at 60mph, flat ground and steady speed. s1,s2, rpm, mph. tp. verify part number. ----- ParkerC1 at [2007-09-17 07:46:24] -----
---- data is too short to analysis O2 and / or CAT condition and tech does not want to take any more data. However, rear o2 is lean condition from those
data, but data is too short for find out what is bad. ----- TakedaM at [2007-09-17 09:01:13] ----- chk ffd. if ffd shows not fully warmed up
yet then it could be an exhaust systme leak during warm up. if it is fully warmed up then we need a longer snap shot or at least the engine racing pattern
test. per the rm ----- AnguloJ at [2007-09-17 09:45:01] -----

check the volatage at HAF2A and HAF1A, from the neg side of the battery koeo and koer. ----- ParkerC1 at [2007-09-17 07:15:48] -----
clear codes and rechk haf1a and haf2a koer with the codes not present ----- AnguloJ at [2007-09-17 07:50:18] ----- chk ecm powers and
grounds koeo ecm plugged in powers: a16, a1, a2 grounds: e21, e31, d17 a22 d18, d1, d8, e30 **get a voltage result for each one of these terminals**
----- AnguloJ at [2007-09-17 08:16:10] -----

REPLACED FUEL PUMP & FILTER HAD LOW FLOW FROM PUMP, ALSO REPLACED AF'S AS RECOMMENDED ----- AnguloJ at [2008-07-30 15:41:47] -----

follow up call: christopher hicks not in today, but they have replaced the filter box and they are waiting for the vehicle to do a self test overnight. -----
--- AnguloJ at [2006-02-22 08:17:44] -----

TOYOTA	Jaime Angulo	Jaime Angulo	n	WALKER, FRED
TOYOTA	JOHN MURPHYIII	Jaime Angulo	y	MURPHYIII, JOHN
TOYOTA	Jaime Angulo	Jaime Angulo	n	FISCHER, MICHAEL
LEXUS	Thomas Tejada	Jaime Angulo	n	HICKS, CHRISTOPHER
TOYOTA	MIGUEL SESIN	Craig Parker	y	SESin, MIGUEL
TOYOTA	GHOLAM MAKAREHCHI	Craig Parker	y	MAKAREHCHI, GHOLAM
TOYOTA	Craig Parker	Craig Parker	n	GRAHAM, WILLIAM

BEAVERTON TOYOTA-SCION QAPowertrain

BOCH TOYOTA SOUTH QAPowertrain

BAIERL TOYOTA QAPowertrain

SEWELL LEXUS QAPowertrain

ROCKINGHAM TOYOTA QAPowertrain

355 TOYOTA QAPowertrain

BERNARDI TOYOTA QAPowertrain

384311 NORMAL

308559 NORMAL

756549 NORMAL

1205412 HIGH

174957 NORMAL

732181 NORMAL

385864 NORMAL

QAPowertrain	TA080710173	JTEHH20V530	[REDACTED]	NORMAL	11-Mar-08	3/11/2008 9:06	11-Mar-08
QAPowertrain	TA081360119	JTLKE50E481	[REDACTED]	NORMAL	15-May-08	5/15/2008 9:03	15-May-08
QAPowertrain	TA072760042	5TBRN3415YS	[REDACTED]	NORMAL	3-Oct-07	10/3/2007 7:19	3-Oct-07
QAPowertrain	TA072740145	1NXBR30E26Z	[REDACTED]	NORMAL	1-Oct-07	10/1/2007 8:55	1-Oct-07
QAPowertrain	TA081500131	JTMBD33V075	[REDACTED]	NORMAL	29-May-08	5/29/2008 8:53	29-May-08
QAPowertrain	TA072820076	JTHBJ46G672	[REDACTED]	NORMAL	9-Oct-07	10/9/2007 7:56	9-Oct-07

7/30/2008 9:37	25,050 P0300	RAV4	2003
6/24/2008 12:27	7,245 P0101	xB	2008
10/3/2007 8:21	0 P0171,P0420	Tundra	2000
10/1/2007 10:54	37,944 P0741	Corolla	2006
6/12/2008 10:19	15,666	RAV4	2007
10/12/2007 8:03	1,388 P0776	ES350	2007

30024 DEN	TMS	5 REOPENED	Jaime Angulo	3/11/2008 0:00
19056 CAT	TMS	3 OPEN	Jaime Angulo	5/15/2008 0:00
20109 BOS	TMS	2 PENDING CLOSURE	Jaime Angulo	10/3/2007 0:00
31097 NYR	TMS	1 PENDING CLOSURE	Jaime Angulo	10/1/2007 0:00
20123 BOS	TMS	5 OPEN	Jaime Angulo	5/28/2008 0:00
60906 SOU	TMS	4 PENDING CLOSURE	Craig Parker	10/9/2007 0:00

Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Engine Control	Driveability	Stalls/Quits
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Engine Control	ECU	Inoperative
Drivetrain	Automatic Transmission/Transaxle	Unknown	MIL/Warning Light ON

mil intermitent comes only sets p0300 can not duplicate. ----- meyerer at [2008-03-11 09:42:26] ----- >>> case opened by meyerer on [2008-03-11 09:06:52] tech states the vehicle came in with all misfire codes, pedal has to be held to the floor to start tech states the vheicle has to sit for a while to duplicate ----- stoverj at [2008-07-24 08:22:21] ----- tech replaced all inj and swped maf but condition didnt change. ----- ---- takedam at [2008-07-28 13:36:41] ----- >>> case closed by takedam on [2008-07-29 09:09:50] tech sts intermittant no power. tech sts case was closed, cannot add attachments. ----- meyerer at [2008-07-29 13:06:03] ----- >>> case re-opened by meyerer on [tue jul 29 13:06:03 pdt 2008] ----- meyerer at [2008-07-29 13:06:24] ----- only occurs cold. let it set for 3-4 hours. spark plugs were black ash fouled. cold start has black smoke. ----- meyerer at [2008-07-29 13:14:01] -----

customer sts started shaking then shut off. has ocured cold and hot. customer thinks when stopped or coming to a stop. heated O2 monitor said incomplete. others were ok. customer stated this started after an oil change. ----- meyerer at [2008-05-15 09:03:06] ----- >>> case opened by meyerer on [2008-05-15 09:03:06] ----- meyerer at [2008-05-15 09:07:17] ----- tech wanted to update mileage. ----- meyerer at [2008-05-15 10:23:01] ----- vehicle back with stalling complaint again tech cant duplicate ----- anguloj at [2008-06-24 12:27:06] -----

customer sts p0171 and car was bogging. no ff data available. tech has not examined teh rear O2 sensor voltage yet. replaced maf. seeks to know how to tell which cat to replace. ----- meyerer at [2007-10-03 07:19:26] ----- >>> case opened by meyerer on [2007-10-03 07:19:26] ----- meyerer at [2007-10-03 07:22:07] ----- vehicle is back with a p0420 ----- anguloj at [2007-10-03 08:21:15] ----- tech sts when goes through all gears, when goes to 4th rpms start going up and down and car shakes. trans fluid looks dark and is deteriorated. ----- --- meyerer at [2007-10-01 08:55:02] ----- >>> case opened by meyerer on [2007-10-01 08:55:02] serial#05nzt33383 line pressures idle d=59 psi r=100psi stall d=110psi r=235psi ----- anguloj at [2007-10-01 10:54:04] ----- no scan com vehicle runs very poorly. replaced the ecm and dash lights come on but gauges doen't work and no communication still. no aftermarket accessories noticed. no history on vehicle other than maintainence. other lights, radio are all functional. unable to communicate with any other module either. ----- curtina at [2008-05-29 09:00:13] ----- >>> case opened by curtina on [2008-05-29 08:53:44] ***kevin johnston is working on the vehcile and is calling *** the engine runns but poorly. tech replaced the wire harness behind the dashboard. tech also replace p/s ecu and the 4wd ecu and now have all communcation with all units. the engine engine still poor and battery light is on. tech is reporting the alt is outputting 14 volts. the altanotor has been swaped. the engine has a miss on 1,2, and 3. ----- parkerc1 at [2008-06-12 08:01:33] ----- rough idle, no codes, ----- ---- anguloj at [2008-06-12 08:22:49] ----- kg maf took care of the driveability i

check engine light is on, b shift solonoid vehicle is loaner cannot confirm whether or not shfit concern was felt ----- blackr at [2007-10-10 08:49:15] ----- >>> case opened by blackr on [2007-10-09 07:56:59] tech notes the engine flares at high gears. 4-5. 2a07g106094. fluid is full ----- ---- parkerc1 at [2007-10-10 13:07:29] ----- ---- parkerc1 at [2007-10-12 08:03:55] -----

Monitor fuel trims hot, appears fuel trims are negative, cold engines like more fuel, also borescope cyls and look for carbon. may also check fuel pressure and bleeddown. Can do inj volume at -12 and +25%. ----- MeyerC at [2008-03-11 09:46:54] ----- check inj for leak down after a cold soak, confirm purge valve operation ----- StoverJ at [2008-07-24 08:22:21] ----- check fuel pressuer after cold soak, verify ECU ground, send snapshot from cold start and after warmed up. ----- TakedaM at [2008-07-28 13:36:41] ----- verify no cat damage. verify maf at 2500. Provide warm all data snapshot. ----- MeyerC at [2008-07-29 13:14:51] ----- MeyerC at [2008-07-29 13:23:42] ----- make sure it has the correct coils ----- AnguloJ at [2008-07-30 09:37:59] -----

Verify more details from customer, when it occurs does it restart easily, verify normal data list. verify any aftermarket equipment. verify no fuel in evap. verify no damage to valve cover baffle. ----- MeyerC at [2008-05-15 09:07:17] ----- replace main engine harness ----- AnguloJ at [2008-06-24 12:27:06] -----

Follow rm diag first before replacement of cat. With no diag, good chance simple replacement of cat may not repair and car will return with same concern. Without knowing fuel trims, and data list difficult to tell if cat was damaged. Fuel trims should have been high on both banks if maf was the concern. Verify current fuel trims and diag p0420. ----- MeyerC at [2007-10-03 07:24:22] ----- chk ffd for p0420 ----- AnguloJ at [2007-10-03 08:21:15] -----

Provider serial number of trans. Get line pressures, Contact dspm for preapproval to replace trans and tc. ----- MeyerC at [2007-10-01 08:55:02] - ----- MeyerC at [2007-10-01 08:56:41] ----- make sure it has the correct ecm, if so then replace the trans and tc ----- AnguloJ at [2007-10-01 10:54:04] -----

Adv no known issues, sounds like something is pulling CAN communication line down. Suggest unplugging other CAN related modules/components and see if engine/ECM operation is improved. ----- CurtinA at [2008-05-29 09:00:13] ----- diag the battery light. swap the coil with a known good vehicle and retest. SEnd in FFD and snap shot of all data. ----- ParkerC1 at [2008-06-12 08:01:33] ----- chk for e85 take scanner data snap shot and send to us ----- AnguloJ at [2008-06-12 08:22:49] ----- try a kg combo meter ----- AnguloJ at [2008-06-12 10:19:46] -----

advised t3ech to verify fluid level TC011-07 test drive with correct fluid level if shift concern felt add additional 200 ml retest if shift concern present shift with scanner call back with trans serial number ----- BlackR at [2007-10-10 08:49:15] ----- Contact the DPSM / DSM for preapproval of transmission and torque converter replacement. Flush the prewarmer/cooler. Clear the memory and perform the automatic transaxle system monitor drive pattern. ----- ParkerC1 at [2007-10-10 13:07:29] -----

TOYOTA	MARCUS HODGE	Clayton Meyer	y	HODGE, MARCUS
TOYOTA	Clayton Meyer	Clayton Meyer	n	BUCKLER, GLENN
TOYOTA	Clayton Meyer	Clayton Meyer	n	FRENCH, JOSHUA
TOYOTA	Clayton Meyer	Clayton Meyer	n	lewis, kevin
TOYOTA	ANTHONY PIKE	Andy Curtin	y	PIKE, ANTHONY
LEXUS	DANIEL OSYPIAN	Ryan Black	y	OSYPIAN, DANIEL

UNITED TOYOTA

QAPowertrain

BAYSIDE TOYOTA

QAPowertrain

BERNARDI TOYOTA

QAPowertrain

BAY RIDGE TOYOTA

QAPowertrain

LIA TOYOTA

QAPowertrain

LEXUS OF ORLANDO

QAPowertrain

20269 NORMAL

157713 NORMAL

NORMAL

336866 NORMAL

239371 NORMAL

62466 NORMAL

QAPowertrain	TA072570140	JT8BF28G010	[REDACTED]	NORMAL	14-Sep-07	9/14/2007 10:13	14-Sep-07
QAPowertrain	TA073100219	5TEJU62N57Z	[REDACTED]	NORMAL	6-Nov-07	11/6/2007 10:59	6-Nov-07
QAPowertrain	TA072410382	5TDZT38AX4S	[REDACTED]	NORMAL	29-Aug-07	8/29/2007 14:32	29-Aug-07
QAPowertrain	TA072810148	4T1BE32K42U	[REDACTED]	NORMAL	8-Oct-07	10/8/2007 9:17	8-Oct-07
QAPowertrain	TA072760052	5TBEV54117S	[REDACTED]	NORMAL	3-Oct-07	10/3/2007 7:39	3-Oct-07
QAPowertrain	TA072950414	JT3DJ81W7R0	[REDACTED]	NORMAL	22-Oct-07	10/22/2007 15:47	22-Oct-07
QAPowertrain	TA071910249	JTMZK31V165	[REDACTED]	NORMAL	10-Jul-07	7/10/2007 11:58	10-Jul-07

9/24/2007 12:41	91,886 P1130,P1150	ES300	2001
6/12/2008 7:42	16,985 P043E,P043F,P2401,P2402,P2419	Tacoma	2007
10/9/2007 13:54	34,681	Sequoia	2004
10/8/2007 10:01	118,384	Camry	2002
10/3/2007 14:41	5,388 P0761,P0894,P2714	Tundra	2007
10/25/2007 12:16	124,494	71 Land Cruiser	1994
9/27/2007 8:14	9,590 B2799,P0137,P0606	RAV4	2006

60231 WES	TMS		4 PENDING CLOSURE	Craig Parker	9/14/2007 0:00
45042 CAT	TMS		5 REOPENED	Craig Parker	11/6/2007 0:00
4167 LOS	TMS		3 PENDING CLOSURE	Craig Parker	8/29/2007 0:00
12066 CHI	TMS		1 PENDING CLOSURE	Craig Parker	10/8/2007 0:00
41066 CIN	TMS	J	PENDING CLOSURE	Craig Parker	10/3/2007 0:00
5066 DEN	TMS		2 PENDING CLOSURE	Craig Parker	10/22/2007 0:00
12013 CHI	TMS		3 PENDING CLOSURE	Craig Parker	7/10/2007 0:00

Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Engine Control	Driveability	Starting-No start
Engine/Hybrid System	Engine Control	Unknown	Abnormal Operation
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON

replaced both a/f sensors and manifolds came back with p1150 at time of fault af b1s1 st 19% st bank 2 19% lt-1.6 lt bank 2 3.87 ----- blackr at [2007-09-14 10:13:14] ----- >>> case opened by blackr on [2007-09-14 10:13:14] ----- blackr at [2007-09-14 10:14:47] ----- tech calling back not sure about inj vol test ----- callback --- stoverj at [2007-09-14 10:51:29] ----- stoverj at [2007-09-14 10:51:29] ----- at +25% b1s2 .925v a/f b1s1 2.26v, b2s1 2.49v, -12 b2s1 3.57, b1s1 3.47v, 02 b1s2 0 v. both a/f already repalced. returned with p1150 only. ----- callback --- meyerer at [2007-09-14 11:33:08] ----- replaced rear o2 sensor codes came back in pending ----- blackr at [2007-09-17 16:31:43] ----- ----- p1150 is reseting the current miles is 92244. both a/f sensors have been replaced. ----- parkerc1 at [2007-09-24 07:37:11] ----- customer is not using 91 oct fuel. ----- parkerc1 at [2007-09-24 07:37:11] ----- cust states the vehicle have mil on. replaced evap / ecu and couldnot complet auto check by scam tool. could not activate purge vsv and pump. ----- --- takedam at [2007-11-06 10:59:09] ----- >>> case opened by takedam on [2007-11-06 10:59:09] ----- takedam at [2007-11-06 11:10:24] ----- tech sts kicks out of scan tool. blue wire had 5.1v at canister, gray wire was ----- meyerer at [2007-11-06 12:22:15] ----- ----- callback --- meyerer at [2007-11-06 12:22:35] ----- ----- meyerer at [2007-11-06 12:22:35] ----- >>> case closed by meyerer on [2008-04-14 12:33:21] now back with the 5 evap codes ----- anguloj at [2008-06-11 13:27:17] ----- >>> case re-opened by anguloj on [wed jun 11 13:27:17 pdt 2008] new tech vcc=5.02 vout 1.79 unplugged. no aterations. the codes are reseting. ----- parkerc1 at [2008-06-12 07:42:40] ----- ---

engine stalls on start up with no dtc. tech could not duplicate this condition. no aftermarket stuff on vehicle. ----- takedam at [2007-08-29 14:52:34] ----- >>> case opened by takedam on [2007-08-29 14:32:57] new tech hovik, currant mile 35745 on 10-9-07 the dealer has replaced throttle body, fuel pump relay and resistor and fuel pump. this is the forth time in and this is the first time the dealer has duplcated. tech found the fuel system would lack pressure with the relay on high. ia1 and 2 connection are good, along the with the fuse block connection. the vehcile is altered with aftermarket dvd palyer system. ----- callback --- parkerc1 at [2007-10-09 13:54:03] ----- ----- parkerc1 at [2007-10-09 13:54:03] ----- cust states the vehicle have mil on and off with no dtc. ----- takedam at [2007-10-08 09:17:03] ----- >>> case opened by takedam on [2007-10-08 09:17:03] ----- takedam at [2007-10-08 09:21:41] ----- tech found the mil off but would flash intermittently. tech can set codes in the system. lack power and lacks power only for the first 1/2 of the acceleration. ----- parkerc1 at [2007-10-08 10:01:51] ----- cust states the vehicle have mil on and shudder. after replaced trance no shift to 4th. tech checked atf level but tem was 120f +. ----- takedam at [2007-10-03 07:39:58] ----- >>> case opened by takedam on [2007-10-03 07:39:58] ----- takedam at [2007-10-03 07:41:54] ----- the dealer installed a reman transmission and the trans will not shift past 4th. p0761 is not being also. the cooler was set and in check mode the trans was filled at 125 deg f. (1/2 quart low) the serial number is 07dtj03896x. first trans installede at 2100 miles on 7-31-07. the customer does tow a trailer. --- ----- parkerc1 at [2007-10-03 13:35:02] ----- mil on has code 71 ----- anguloj at [2007-10-22 15:47:06] ----- >>> case opened by anguloj on [2007-10-22 15:47:06] tech found the egr will open with a vacuum ----- parkerc1 at [2007-10-25 12:16:17] ----- mil on, vsc light on ----- anguloj at [2007-07-10 11:58:42] ----- >>> case opened by anguloj on [2007-07-10 11:58:42] tech had an immobilizer code but the p0606 is the only code returning tech states the code comes back after clearing ----- callback --- stoverj at [2007-08-02 08:20:46] ----- ----- stoverj at [2007-08-02 08:20:46] ----- this is 3rd visit. the vehcile is altered with aftermarket python alarm with remote starter. now b2799 and p0138. ----- parkerc1 at [2007-09-27 08:14:07] -----

advised tech to look at plugs to see if vehicle is running lean perform inj vol test chk for exhaust leaks fuel quality ----- BlackR at [2007-09-14 10:14:47] ----- advised tech how to perform inj vol test ----- StoverJ at [2007-09-14 10:51:29] ----- Monitor rear O2 sensor and B+ voltage at sensor. Do snapshot of condition. ----- MeyerC at [2007-09-14 11:41:18] ----- advised tech to put vehicle in check mode to get FFD monitor fuel trim values during cold start to see if possible intake leak ----- BlackR at [2007-09-17 16:31:43] ----- send the FFD. Use injector volume test after clearing memory, check for misfire and all exhaust sensor voltages. ----- ParkerC1 at [2007-09-24 07:37:11] ----- have customer use 91 oct gas and retest. see owner guid. ----- ParkerC1 at [2007-09-24 12:41:19] -----

check voltage for vac sensor VCC and ground, pump voltage and ground. ----- TakedaM at [2007-11-06 11:10:24] ----- swap pump to a known good car. check pin 10 id2. Verify pump good in manual evap check, verify vapor pressure. ----- MeyerC at [2007-11-06 12:22:15] ----- ----- chk all at the pressure sensor chk wiring to the pressure sensor ----- AnguloJ at [2008-06-11 13:27:17] ----- record the manual test. recheck voltages at the VPS, plug in and backprobe. ----- ParkerC1 at [2008-06-12 07:42:40] -----

prepare more info from cust, when it happen this on start condition. cold start - hot start - any time - engine was trying to start up but die in five sec - outside temp - etc. ----- TakedaM at [2007-08-29 14:52:34] ----- check the installation of dvd. check pin fit for the tank unit. check voltage at pins 4 and 5 of the fuel pump when on high, from neg side of the battery. ----- ParkerC1 at [2007-10-09 13:54:03] -----

disconnect connector to see you can create DTC or not. If not -> replace ECU. If yes -> check throttle & pedal system ----- TakedaM at [2007-10-08 09:21:41] ----- take a snapshot. reset the memory and perform drive pattern. ----- ParkerC1 at [2007-10-08 10:01:51] -----

re-check ATF level @ 97F (less than 115F) if it in the spec call back w/ s# ----- TakedaM at [2007-10-03 07:41:54] ----- obtain the trailer weight and size and how often. snapshot. Contact the DPSM / DSM for preapproval of transmission and torque converter replacement. Flush the prewarmer/cooler. Clear the memory and perform the automatic trans system monitor drive pattern. ----- ParkerC1 at [2007-10-03 13:35:02] -----

chk vac to egr when snap throttle ----- AnguloJ at [2007-10-22 15:47:06] ----- check the vsv for operation. check the voltage of the egr temp sensor while the egr open. ----- ParkerC1 at [2007-10-25 12:16:17] -----

chk for and repair other issues and code that may be present ----- AnguloJ at [2007-07-10 12:03:18] ----- advised tech to check the rear tail light harness for issues if code still sets, swap ecm with a kgv ----- StoverJ at [2007-08-02 08:20:46] ----- check the AF sensor. check the grounds for the ecm. Check the tail light. Remove the connections to the alterations. ----- ParkerC1 at [2007-09-27 08:14:07] -----

CHECK ENGINE LIGHT IS ON Cause Description: CHECK LIGHT ONEVAP PUMP NOT ON TESTED VOLT&GROUND Remedy Description:
REPAIRED POOR CONNECTION ----- MeyerC at [2008-04-14 12:33:21] -----

LEXUS	Ryan Black	Ryan Black	n	SPARKS, MICHAEL
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	LORENZ, THOMAS
TOYOTA	JESUS RIOS	Motonobu Takeda	y	RIOS, JESUS
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	AGUILAR, FRANCISCO
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	LUMAN, MICHAEL
TOYOTA	Jaime Angulo	Jaime Angulo	n	EACKER, RANDALL
TOYOTA	Jaime Angulo	Jaime Angulo	n	NEUBAUER, ROBERT

LEXUS OF CHANDLER QAPowertrain

CHARLES BARKER TOYOTA QAPowertrain

THOUSAND OAKS TOYOTA QAPowertrain

NORTHBROOK TOYOTA QAPowertrain

WOLFCHASE TOYOTA QAPowertrain

TOY & SCION OF COLO SPGS QAPowertrain

TOYOTA ON WESTERN QAPowertrain

33265 NORMAL

542469 NORMAL

504031 NORMAL

818517 NORMAL

750932 NORMAL

177074 NORMAL

155044 NORMAL

QAPowertrain	TA072360022	2T1BR32E85C	██████	NORMAL	24-Aug-07	8/24/2007 6:32	24-Aug-07
QAPowertrain	TA081580227	5TBBV54117S	██████	NORMAL	6-Jun-08	6/6/2008 12:26	6-Jun-08
QAPowertrain	TA073090344	2T1KR32E45C	██████	NORMAL	5-Nov-07	11/5/2007 12:40	5-Nov-07
QAPowertrain	TA073050049	JTEHF21A510	██████	NORMAL	1-Nov-07	11/1/2007 7:25	1-Nov-07
QAPowertrain	TA073040302	4T1BK36B36U	██████	NORMAL	31-Oct-07	10/31/2007 13:05	31-Oct-07
QAPowertrain	TA073040144	5TBDT44156S	██████	NORMAL	31-Oct-07	10/31/2007 8:58	31-Oct-07
QAPowertrain	TA073040104	JTHBL46F675	██████	NORMAL	31-Oct-07	10/31/2007 8:15	31-Oct-07
QAPowertrain	TA073040057	5TDBA22C94S	██████	NORMAL	31-Oct-07	10/31/2007 7:05	31-Oct-07
QAPowertrain	TA073030275	5TDBT48A11S	██████	NORMAL	30-Oct-07	10/30/2007 12:07	30-Oct-07
QAPowertrain	TA073030159	JTEEP21A050	██████	NORMAL	30-Oct-07	10/30/2007 9:22	30-Oct-07
QAPowertrain	TA073020380	5TETX22N56Z	██████	NORMAL	29-Oct-07	10/29/2007 15:24	29-Oct-07
QAPowertrain	TA073020211	5TDBT44AX6S	██████	NORMAL	29-Oct-07	10/29/2007 11:15	29-Oct-07
QAPowertrain	TA073020238	JTDBR32E360	██████	NORMAL	29-Oct-07	10/29/2007 11:57	29-Oct-07
QAPowertrain	TA073020235	JTHBJ46G272	██████	NORMAL	29-Oct-07	10/29/2007 11:47	29-Oct-07

8/4/2008 9:58	58,429 P0420	Corolla	2005
6/9/2008 13:32	12,919 P2447	Tundra	2007
11/5/2007 13:21	19,218 B2780,B2799	Matrix	2005
11/1/2007 7:31	159,015 P0442,P0500,P0505	Highlander	2001
10/31/2007 13:10	11,794 C1201	Avalon	2006
10/31/2007 10:34	14,839	Tundra	2006
10/31/2007 8:21	8,081 P043E,P043F,P2401,P2402,P2419	LS460	2007
10/31/2007 7:16	44,398 P0420	Sienna	2004
10/30/2007 13:12	82,936	Sequoia	2001
10/30/2007 9:29	42,000	Highlander	2005
10/29/2007 15:31	29,848 P0705,P0850	Tacoma	2006
10/29/2007 12:18	28,573	Sequoia	2006
10/29/2007 11:57	23,958 P024E,P024F,P2401,P2402,P2419	Corolla	2006
10/29/2007 11:49	4,058 P0015,P0300	ES350	2007

45027 CAT	TMS		4 OPEN	Craig Parker	8/24/2007 0:00
20006 BOS	TMS		6 OPEN	Craig Parker	5/24/2008 0:00
41066 CIN	TMS	J	PENDING CLOSURE	Craig Parker	11/5/2007 0:00
20129 BOS	TMS		1 PENDING CLOSURE	Craig Parker	11/1/2007 0:00
22048 CHI	TMS		9 PENDING CLOSURE	Craig Parker	10/31/2007 0:00
45074 CAT	TMS		10 PENDING CLOSURE	Craig Parker	10/31/2007 0:00
61603 CEN	TMS		5 PENDING CLOSURE	Craig Parker	10/31/2007 0:00
20053 BOS	TMS		2 PENDING CLOSURE	Craig Parker	10/31/2007 0:00
19057 CAT	TMS		3 PENDING CLOSURE	Craig Parker	10/30/2007 0:00
46077 PTL	TMS		6 PENDING CLOSURE	Craig Parker	10/30/2007 0:00
36082 PTL	TMS		5 PENDING CLOSURE	Craig Parker	10/29/2007 0:00
20058 BOS	TMS		4 PENDING CLOSURE	Craig Parker	10/29/2007 0:00
20058 BOS	TMS		4 PENDING CLOSURE	Craig Parker	10/29/2007 0:00
60601 EAS	TMS		2 PENDING CLOSURE	Craig Parker	10/29/2007 0:00

Engine/Hybrid System	Emission Control	Unknown	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Engine Control	ECU	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Drivetrain	Automatic Transmission/Transaxle	Unknown	Unspecified
Vehicle Interior Engine/Hybrid System	Meter/Gauge/Display Intake/Exhaust	Warning Light- Engine/Hybrid Filter	MIL/Warning Light ON MIL/Warning Light ON
Engine/Hybrid System Drivetrain	Engine Control Axle/Differential	Driveability Unknown	Stalls/Quits Leak
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Drivetrain	Drive Shaft/Propeller Shaft	Unknown	Unspecified
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON

customer came in first time.back probed computer and ck data list the first time,could not duplicate reason for light parameters were ok...today i have graph 2 send..s1+2 w/conv????? ----- parkerc1 at [2007-08-24 06:38:43] ----- >>> case opened by parkerc1 on [2007-08-24 06:32:12] no exhaust leaks per tech file attached. ----- parkerc1 at [2007-08-24 12:42:03] -----
mil on code p2447 replaced air injection control drivers per tsb mil back on p2447. gavin ----- parkerc1 at [2008-06-09 13:30:03] ----- >>> case opened by parkerc1 on [2008-06-06 12:26:33]
b2780 resolved with new immob. ecm b2799 is still present after handsake with immob. ecm, ordered new ecu and now can't communicate with ecu. ----- parkerc1 at [2007-11-05 12:48:18] ----- >>> case opened by parkerc1 on [2007-11-05 12:40:23] 89661-02r50 89661-02c71 is what epc call for and update to a 89661-02d62 ----- parkerc1 at [2007-11-05 13:21:19] -----
the customer is concerned with a hard start when cold. tech confirmed on a cold start the engine will start and stop. the outside temp during the condition is 55 deg f. the dealer replaced the iac motr in aug 07. tech found the mil on and 3 codes. tech replaced the 442 with gas cap and the 500 applied replaced the skid cu. the ps signal is on at idel with no steering input. ----- parkerc1 at [2007-11-01 07:25:55] ----- >>> case opened by parkerc1 on [2007-11-01 07:25:55] ----- parkerc1 at [2007-11-01 07:29:20] -----
calling for another tech. tech would like know what would cause the ecm not being on system select and no communication with techstream. ----- parkerc1 at [2007-10-31 13:05:07] ----- >>> case opened by parkerc1 on [2007-10-31 13:05:07] ----- parkerc1 at [2007-10-31 13:10:36] -----

customer complains of a thump noise when applying heavy throttle after decelerating a pit. noise doesnt occur during light throttle. tech can feel a tump. no alteration to the vehicle. ----- parkerc1 at [2007-10-31 10:30:25] ----- >>> case opened by parkerc1 on [2007-10-31 08:58:19] the codes will reset in auto test. the undercarrage is clean. parts mgr: jim davis, fax 502-499-4577 ----- parkerc1 at [2007-10-31 08:21:18] -----

car has a p0420 code sensors are switching good. ----- parkerc1 at [2007-10-31 07:16:41] -----
no dtc. after rodtesting 20miles coming to a traffic stop felt one hard single miss. have the snapshot. the customer is concerned about a stalling concern. the throttle body clean and an induction clean performed last week for this concern. tech re ----- parkerc1 at [2007-10-30 13:04:28] ----- --
----- parkerc1 at [2007-10-30 13:07:34] -----
leak from right axle vent. the seals have been replaced about 3 weeks ago. ----- parkerc1 at [2007-10-30 09:29:57] -----
vehicle is setting both of these codes, the park/neutral position switch has been replaced and adjusted and the shift lock ecu checks good. the pnp switch has been replaced and the code is resetting. tech found there is two inputs when the brakes are applied. ----- parkerc1 at [2007-10-29 15:31:48] -----
after warm up at a stop for 5 to 10 sec feels like someone rearends you, or slips from on take off. 4wd with no alterations to the vehicle. ----- parkerc1 at [2007-10-29 12:07:23] ----- >>> case opened by parkerc1 on [2007-10-29 11:15:46]

the canister was replaced under tsb. ----- parkerc1 at [2007-10-29 11:57:15] ----- >>> case opened by parkerc1 on [2007-10-29 11:57:15] tech would like a search and know if there is anything going on. the active test is working every time. ----- parkerc1 at [2007-10-29 11:49:28] -----

perform the a snap shot at 60 mph and stedy throttle. send ffd in. ----- ParkerC1 at [2007-08-24 06:38:43] ----- tech to take another snap shot with only 5 sensors. ----- ParkerC1 at [2007-08-24 12:42:03] -----
verify votage to the pump. check for pump oeration, location and check for moistier intrusion. ----- ParkerC1 at [2008-06-09 13:30:03] -----
- ----- ParkerC1 at [2008-06-09 13:32:32] -----

89661-02K41 ----- ParkerC1 at [2007-11-05 13:21:19] -----

check the voltage from neg batt, at the ecm for ps switch and at the switch. ----- ParkerC1 at [2007-11-01 07:29:20] -----

check powers and ground tot he ecm, volt drops. check exhaust sensor ----- ParkerC1 at [2007-10-31 13:10:36] -----

compare to a know good. Does it happen in 4wd. remove the rear driveshaft and retest. ----- ParkerC1 at [2007-10-31 10:33:29] -----

replace Charcoal Canister Assembly. part will be collected. ----- ParkerC1 at [2007-10-31 08:21:18] -----
check for exhaust leaks. Take a snap shot and send in 60 mph. ----- ParkerC1 at [2007-10-31 07:16:41] -----

check the ground on the back of the heads. check fuel pressure during concern. ----- ParkerC1 at [2007-10-30 13:12:38] -----
follow the tsb tc008-07 ----- ParkerC1 at [2007-10-30 09:29:57] -----

checking Junction Block 1, pins 4, 12, and 5 or 13 for corrosion and signs of water entry. ----- ParkerC1 at [2007-10-29 15:31:48] -----

remove the rear driveshaft and retest. fill the trans at 97 deg f. ----- ParkerC1 at [2007-10-29 12:11:57] -----

check the voltage at the pump. Volt. ----- ParkerC1 at [2007-10-29 11:57:15] -----

Inspect the OCV screen for debris. Swap the OCV?s with the other bank and retest. ----- ParkerC1 at [2007-10-29 11:49:28] -----

TOYOTA	DOUGLAS DAVISJR	Craig Parker	y	DAVISJR, DOUGLAS
TOYOTA	JASON MARCHI	Craig Parker	y	MARCHI, JASON
TOYOTA	JIMLY ALPHIN	Craig Parker	y	ALPHIN, JIMLY
TOYOTA	Craig Parker	Craig Parker	n	?, Steve
TOYOTA	Craig Parker	Craig Parker	n	CREGAN, BRAD
TOYOTA	DONALD COMER	Craig Parker	y	COMER, DONALD
LEXUS TOYOTA	Craig Parker JONATHAN AUCLAIR	Craig Parker Craig Parker	n y	NEWLAN, DAVID AUCLAIR, JONATHAN
TOYOTA TOYOTA	GHOLAM MAKAREHCHI RANDY ALEXANDER	Craig Parker Craig Parker	y y	MAKAREHCHI, GHOLAM ALEXANDER, RANDY
TOYOTA	DAVID LYONS	Craig Parker	y	LYONS, DAVID
TOYOTA	SCOTT ALLEN	Craig Parker	y	ALLEN, SCOTT
TOYOTA	Craig Parker	Craig Parker	n	DODGE, KENT
LEXUS	Craig Parker	Craig Parker	n	COLWELL, WILLIAM

ALEXANDRIA TOYOTA	QAPowertrain
JAFFARIAN VOLVO TOYOTA	QAPowertrain
WOLFCHASE TOYOTA	QAPowertrain
IRA TOYOTA II	QAPowertrain
WALSER BLOOMINGTON TOYOTA	QAPowertrain
MECHANICSVILLE TOYOTA	QAPowertrain
LEXUS OF LOUISVILLE BOCH TOYOTA, INC.	QAPowertrain QAPowertrain
355 TOYOTA ABAJIAN TOYOTA	QAPowertrain QAPowertrain
CLINT NEWELL TOYOTA	QAPowertrain
WESTBORO TOYOTA, INC.	QAPowertrain
WESTBORO TOYOTA, INC.	QAPowertrain
LEXUS OF NEW HAVEN	QAPowertrain

772087 NORMAL

290407 NORMAL

754654 NORMAL

176997 NORMAL

16087 NORMAL

250537 NORMAL

523910 NORMAL

488472 NORMAL

744953 NORMAL

3762 NORMAL

210228 NORMAL

6143985 NORMAL

6143948 NORMAL

60763 NORMAL

QAPowertrain	TA072980253	JTDBR32E060	██████	NORMAL	25-Oct-07	10/25/2007 12:24	25-Oct-07
QAPowertrain	TA072980075	4T1BE46K67U	██████	NORMAL	25-Oct-07	10/25/2007 7:46	25-Oct-07
QAPowertrain	TA072970004	JTHBJ46G772	██████	NORMAL	24-Oct-07	10/24/2007 5:19	24-Oct-07
QAPowertrain	TA072960238	JTEBT14R958	██████	NORMAL	23-Oct-07	10/23/2007 11:38	23-Oct-07
QAPowertrain	TA072950336	5TBBT48142S	██████	NORMAL	22-Oct-07	10/22/2007 12:51	22-Oct-07
QAPowertrain	TA072950186	JTHBJ46G272	██████	NORMAL	22-Oct-07	10/22/2007 9:46	22-Oct-07
QAPowertrain	TA072950017	JTHBJ46G272	██████	NORMAL	22-Oct-07	10/22/2007 5:49	22-Oct-07
QAPowertrain	TA072910304	4T1BE46K47U	██████	NORMAL	18-Oct-07	10/18/2007 14:43	18-Oct-07
QAPowertrain	TA072910237	4T1BK36B77U	██████	NORMAL	18-Oct-07	10/18/2007 12:09	18-Oct-07
QAPowertrain	TA072910174	5TDBA22CX4S	██████	NORMAL	18-Oct-07	10/18/2007 10:31	18-Oct-07
QAPowertrain	TA072840166	1NXBR32E55Z	██████	NORMAL	11-Oct-07	10/11/2007 9:52	11-Oct-07
QAPowertrain	TA072820137	JTHGL46F475	██████	NORMAL	9-Oct-07	10/9/2007 8:59	9-Oct-07
QAPowertrain	TA072840037	5TDBT44A86S	██████	NORMAL	11-Oct-07	10/11/2007 6:41	11-Oct-07

10/25/2007 12:41	23,952 P042E,P043F,P2401,P2402,P2419	Corolla	2006
10/25/2007 8:05	10,236 P0500	Camry	2007
10/24/2007 5:48	10,569 P0015,P0017	ES350	2007
10/23/2007 11:44	36,532	4Runner	2005
10/22/2007 12:54	77,277 P0301,P0302,P0303,P0304,P0305,P0306,P0307,P0308	Tundra	2002
10/22/2007 9:46	36,598 P0796	ES350	2007
10/22/2007 6:16	10,099 B2791,B2799,U0100,U0101	ES350	2007
10/18/2007 14:45	10,232 P0171	Camry	2007
10/18/2007 13:14	16,000	Avalon	2007
10/18/2007 10:34	59,974 P0136,P0420,P0430	Sienna	2004
10/11/2007 10:15	38,596 P0741	Corolla	2005
10/11/2007 7:36	5,192	LS460	2007
10/11/2007 6:42	32,267 P2445	Sequoia	2006

38014 BOS	TMS		3 PENDING CLOSURE	Craig Parker	10/24/2007 0:00
4143 SFR	TMS		4 PENDING CLOSURE	Craig Parker	10/25/2007 0:00
61031 SOU	TMS		6 PENDING CLOSURE	Craig Parker	10/23/2007 0:00
20119 BOS	TMS		3 PENDING CLOSURE	Craig Parker	10/23/2007 0:00
45074 CAT	TMS		10 PENDING CLOSURE	Craig Parker	10/22/2007 0:00
61203 CEN	TMS		1 PENDING CLOSURE	Craig Parker	10/22/2007 0:00
60931 SOU	TMS		3 PENDING CLOSURE	Craig Parker	10/18/2007 0:00
22041 CHI	TMS		9 PENDING CLOSURE	Craig Parker	10/18/2007 0:00
12136 CHI	TMS		8 PENDING CLOSURE	Craig Parker	10/18/2007 0:00
46050 PTL	TMS		1 PENDING CLOSURE	Craig Parker	10/18/2007 0:00
34118 CIN	TMS	D	PENDING CLOSURE	Craig Parker	10/10/2007 0:00
63802 EAS	TMS		2 PENDING CLOSURE	Craig Parker	10/9/2007 0:00
20122 BOS	TMS		2 PENDING CLOSURE	Craig Parker	10/11/2007 0:00

Engine/Hybrid System	Emission Control	Charcoal Canister	Abnormal Operation
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Engine Control	Driveability	Runs Rough
Engine/Hybrid System	Engine Control	Driveability	Stalls/Quits
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Cruise Control		
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Engine Control	Driveability	Unspecified
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON

replaced canister previous attempt, then currently tried other canister due to inability to determine if part is revision. the canister was replaced 10-15-07, the code returned. tech replaced the canister today and the codes are still seting. ----- parkerc1 at [2007-10-25 12:40:46] ----- >>> case opened by parkerc1 on [2007-10-25 12:24:30]

check light was not on. retrieved code p0500. check speedometer and ecm is getting speed sensor signal. vehicle speed reading 2mph when code was set. ffd attached. ----- parkerc1 at [2007-10-25 08:02:37] ----- >>> case opened by parkerc1 on [2007-10-25 07:46:42]

tech only works on used and psi cars. tech notes p0017 was found in pending. tech reports the engine is running fine. the vehicle is in dealer used car stock and was a prior trac vehicle. the ocv is moving good when power and grounded. the filter screen is clean and the valve is free of scratches. ----- parkerc1 at [2007-10-24 05:48:37] -----

the customer is concern that the engine will stop running intermitently when coming to a stop, will run rough. sm would like a search. dealer has not duplicated or found any codes. ----- parkerc1 at [2007-10-23 11:38:30] ----- >>> case opened by parkerc1 on [2007-10-23 11:38:30]

the truck will not idel. all codes are in pending. no exhsut sensor volts at idle fuel trims short \lfloor 19.40% \lfloor 19.49% long \lfloor 23.39% \lfloor 22.61% the maf readings at idle are 4.4 g/s and at 2500 the reading is 12.81 g/s. the tank has been drained and has new gas. the fuel psi ais 3.3 kpa ----- parkerc1 at [2007-10-22 12:52:33] ----- parkerc1 at [2007-10-22 12:54:25] -----

tech reports the transmission has eritic shifting, tech updated the tcm and performed drive pattern. tech is reporting fluid wchecked and no 200ml was added. code is not settting. the trans is shifting eriticly when warm. ----- parkerc1 at [2007-10-22 09:46:02] ----- >>> case opened by parkerc1 on [2007-10-22 09:46:02]

mil was on for 24 hours then went off. the tcm has not been programed. ----- parkerc1 at [2007-10-22 06:13:43] -----

freez frame data \lfloor short \lfloor 1.50% long \lfloor 36.70% eng temp \lfloor 196 deg f iat \lfloor 117 deg f eng run time \lfloor 81 b1s1 \lfloor 3.26 stabel on the ffd b1s2 \lfloor 0.09 no other codes ----- parkerc1 at [2007-10-18 14:43:38] ----- >>> case opened by parkerc1 on [2007-10-18 14:43:38]

no codes in any system. the cruise will not set. c1 is display where the mph would be displayed. the cruise laser was releared and will work for about 300 feet. the lens of the laser is clean and free from scratches. ----- parkerc1 at [2007-10-18 12:09:21] ----- >>> case opened by parkerc1 on [2007-10-18 12:09:21]

tech is reporting the o2 has a open in the heater for the b1s2 the b1 cat manifold has been replaced twice. ----- parkerc1 at [2007-10-18 10:31:57] ----- >>> case opened by parkerc1 on [2007-10-18 10:31:57]

the ecm has been replaced prior for this code. active test is working every time. second time in for this code. the car is not at the dealer. ----- parkerc1 at [2007-10-11 10:15:04] -----

c/s there is a little hesitation when starting from a stop. tech road tested and was unable to confirm cust. concern. customer not to concerned but service manager wanted to open case. the dealer drove other like vehicles and found the vehicle opertes the same. ----- parkerc1 at [2007-10-11 07:36:53] -----

the customer took the vehicle. tech replaced the driver. code is resetting. tech would like to know how often the pumps are replaced. ----- parkerc1 at [2007-10-11 06:41:55] ----- >>> case opened by parkerc1 on [2007-10-11 06:41:55]

during active test of the pump check the voltage of power and ground to the negative side of the battery. Check for moisture in the vent line and inspect filter trap. ----- ParkerC1 at [2007-10-25 12:40:46] -----

check with the customer and see if customer noticed any issue with speed. take snap shot. see if code will reset. ----- ParkerC1 at [2007-10-25 08:02:37] -----

active test ocv for the B cam on B1. If passes swap the swap the OCV with B2 or a known good.. ----- ParkerC1 at [2007-10-24 05:48:37] -----

check the MAF for debris. check fuel for quality and pressure. Check crank signal during hard braking application, inspect the crank pully. TC600011327 --
----- ParkerC1 at [2007-10-23 11:44:30] -----

check engine vacuum and for plugged exhaust. check voltage sensor at the sensor. ----- ParkerC1 at [2007-10-22 12:51:03] -----

- ParkerC1 at [2007-10-22 12:54:25] -----

Obtain the serial number for the transmission. Contact the DPSM / DSM for preapproval of transmission and torque converter replacement. Flush the prewarmer/cooler. Clear the memory and perform the automatic trans/transaxle system monitor drive pattern. TC011-07: 07-8 ES350: U660E 6-Speed Fluid Level Inspection ----- ParkerC1 at [2007-10-22 09:46:02] -----

check power and ground to the TCM, check pin fit at tcm and ecm, if good replace. ----- ParkerC1 at [2007-10-22 06:13:43] -----

Check fuel quality. Use injector volume test after clearing memory, check for misfire and all exhaust sensor voltages. What are the MAF readings at idle and 2500? check debris in the MAF. check PCV hose connection. May be a/f Sensor. ----- ParkerC1 at [2007-10-18 14:43:38] -----
----- ParkerC1 at [2007-10-18 14:45:47] -----

eI012-05 ----- ParkerC1 at [2007-10-18 12:15:22] -----

diagnose the circuit and replace the o2 for open heater. check for exhaust leaks. take a snap shot at the speed the code was set at. -----
ParkerC1 at [2007-10-18 10:31:57] ----- ParkerC1 at [2007-10-18 10:34:02] -----

ecm part number off the case. Trans serial number off trans and the part number. Contact the DPSM / DSM for preapproval of transmission and torque converter replacement. Flush the prewarmer/cooler. Clear the memory and perform the automatic transaxle system monitor drive pattern. -----
ParkerC1 at [2007-10-11 10:15:04] -----

the vhefile is comparable to like vehicles. ----- ParkerC1 at [2007-10-11 07:36:53] -----

run auto test, check pump restance. ----- ParkerC1 at [2007-10-11 06:41:55] -----

TOYOTA	NELSON PIMENTEL	Craig Parker	y	PIMENTEL, NELSON
TOYOTA	MINH LAM	Craig Parker	y	LAM, MINH
LEXUS	MICHAEL SNELLING	Craig Parker	y	SNELLING, MICHAEL
TOYOTA	Craig Parker	Craig Parker	n	
TOYOTA	Craig Parker	Craig Parker	n	?, Donnie
LEXUS	Craig Parker	Craig Parker	n	SKOG, WILLIAM
LEXUS	MICHAEL COWANS	Craig Parker	y	COWANS, MICHAEL
TOYOTA	Craig Parker	Craig Parker	n	NIN, KOEUN
TOYOTA	Craig Parker	Craig Parker	n	BROWN, JARAMIE
TOYOTA	Craig Parker	Craig Parker	n	WITONSKY, DAVID
TOYOTA	TALON PIRRONE	Craig Parker	y	PIRRONE, TALON
LEXUS	DAVID TRZUSKOWSKI	Craig Parker	y	TRZUSKOWSKI, DAVID
TOYOTA	Craig Parker	Craig Parker	n	TERHUNE, ROBERT

COLONIAL TOYOTA	QAPowertrain
CITY TOYOTA	QAPowertrain
NALLEY LEXUS - ROSWELL	QAPowertrain
HYANNIS TOYOTA	QAPowertrain
MECHANICSVILLE TOYOTA	QAPowertrain
LEXUS OF NAPERVILLE COUNTYLINE LEXUS	QAPowertrain QAPowertrain
BURNSVILLE TOYOTA	QAPowertrain
KEN NELSON TOYOTA	QAPowertrain
MICHAEL'S TOYOTA, INC.	QAPowertrain
TOYOTA OF BEDFORD	QAPowertrain
INSKIP LEXUS	QAPowertrain
TOYOTA OF WEYMOUTH	QAPowertrain

251800 NORMAL

315546 NORMAL

166018 NORMAL

362050 NORMAL

249867 NORMAL

112354 NORMAL

218297 NORMAL

382107 NORMAL

250713 NORMAL

455453 NORMAL

337644 NORMAL

389995 NORMAL

151568 NORMAL

QAPowertrain	TA072840020	JTNBK46K973	██████	NORMAL	11-Oct-07	10/11/2007 6:12	11-Oct-07
QAPowertrain	TA072830226	JTEHF21A020	██████	NORMAL	10-Oct-07	10/10/2007 12:04	10-Oct-07
QAPowertrain	TA072820376	5TBRT34112S	██████	NORMAL	9-Oct-07	10/9/2007 14:59	9-Oct-07
QAPowertrain	TA072820333	JTEGH20V510	██████	NORMAL	9-Oct-07	10/9/2007 14:04	9-Oct-07
QAPowertrain	TA072820237	5TDZA23C76S	██████	NORMAL	9-Oct-07	10/9/2007 11:27	9-Oct-07
QAPowertrain	TA072820035	1NXBR32E17Z	██████	NORMAL	9-Oct-07	10/9/2007 7:05	9-Oct-07
QAPowertrain	TA072820141	2T2GK31U97C	██████	NORMAL	9-Oct-07	10/9/2007 9:03	9-Oct-07
QAPowertrain	TA072820070	4T1BE32K13U	██████	NORMAL	9-Oct-07	10/9/2007 7:45	9-Oct-07
QAPowertrain	TA072820066	JTDBR32E560	██████	NORMAL	9-Oct-07	10/9/2007 7:38	9-Oct-07
QAPowertrain	TA072820047	4T1BF30K65U	██████	NORMAL	9-Oct-07	10/9/2007 7:19	9-Oct-07
QAPowertrain	TA072810208	2T2HK31U98C	██████	NORMAL	8-Oct-07	10/8/2007 10:43	8-Oct-07
QAPowertrain	TA072810384	4T1BK46K77U	██████	NORMAL	8-Oct-07	10/8/2007 14:17	8-Oct-07
QAPowertrain	TA072810367	JTEGD21AX50	██████	NORMAL	8-Oct-07	10/8/2007 13:55	8-Oct-07

10/11/2007 6:13	20,479 P0990,P2714	Camry	2007
10/10/2007 12:08	77,847	Highlander	2002
10/9/2007 15:03	65,065	Tundra	2002
10/9/2007 14:06	105,602	RAV4	2001
10/9/2007 11:30	8,666	Sienna	2006
10/9/2007 11:01	12,039 P0741	Corolla	2007
10/9/2007 9:07	9,989 P0016	RX350	2007
10/9/2007 7:45	44,000	Camry	2003
10/9/2007 7:40	21,904 P0351,P0352,P0353	Corolla	2006
10/9/2007 7:19	21,639	Camry	2005
10/9/2007 6:09	1,094	RX350	2008
10/8/2007 14:17	23,100 U0101	Camry	2007
10/8/2007 14:07	34,291	Highlander	2005

20063 BOS	TMS	2 PENDING CLOSURE	Craig Parker	10/11/2007 0:00
22049 CHI	TMS	9 PENDING CLOSURE	Craig Parker	10/10/2007 0:00
4421 SFR	TMS	3 PENDING CLOSURE	Craig Parker	10/9/2007 0:00
4005 LOS	TMS	9 PENDING CLOSURE	Craig Parker	10/9/2007 0:00
31089 NYR	TMS	2 PENDING CLOSURE	Craig Parker	10/9/2007 0:00
22049 CHI	TMS	9 PENDING CLOSURE	Craig Parker	10/9/2007 0:00
64232 SOU	TMS	1 PENDING CLOSURE	Craig Parker	10/9/2007 0:00
45078 CAT	TMS	5 PENDING CLOSURE	Craig Parker	10/9/2007 0:00
22035 CHI	TMS	9 PENDING CLOSURE	Craig Parker	10/9/2007 0:00
37066 CAT	TMS	1 PENDING CLOSURE	Craig Parker	10/9/2007 0:00
62802 EAS	TMS	1 PENDING CLOSURE	Craig Parker	10/8/2007 0:00
20129 BOS	TMS	1 PENDING CLOSURE	Craig Parker	10/8/2007 0:00
4187 LOS	TMS	8 PENDING CLOSURE	Craig Parker	10/8/2007 0:00

Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Engine Mechanical	Fluid	Consumption
Engine/Hybrid System	Intake/Exhaust	Exhaust Pipe	Noise-Abnormal
Drivetrain	Automatic Transmission/Transaxle	Shift Function	Abnormal Operation
Engine/Hybrid System	Engine Control	Driveability	Lack/Loss of Power
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Drivetrain	Automatic Transmission/Transaxle	Shifter	Abnormal Operation
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Drivetrain	Automatic Transmission/Transaxle	Shift Function	Abnormal Operation
Drivetrain	Automatic Transmission/Transaxle	Shift Function	Abnormal Operation
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Engine Control	Driveability	Runs Rough

tech is reporting trans flares between 2-3. tech updated tcm. ----- parkerc1 at [2007-10-11 06:12:54] ----- >>> case opened by parkerc1 on [2007-10-11 06:12:54]

the engine was ringed and heads sent out to sublet, for oil consumption. customer is still concerned with oil consumption. tech is reporting the the engine will use 3 quarts of oil in 3000 miles. the valvestem seal were replaced. car is not at the dealer. ----- parkerc1 at [2007-10-10 12:04:58] -----
- >>> case opened by parkerc1 on [2007-10-10 12:04:58]

the customer is concerned that the cat convertor is making a rattling type noise. tech is reporting the cat is making tin type rattle noise that he has heard on other like vehicles. tech think the inside of the cat may be loose. ----- parkerc1 at [2007-10-09 14:59:38] ----- >>> case opened by parkerc1 on [2007-10-09 14:59:38] ----- parkerc1 at [2007-10-09 15:03:17] -----

no codes. the trans is starting out in third and slams in reverse. the trans was just replaced. ----- parkerc1 at [2007-10-09 14:04:34] -----
>>> case opened by parkerc1 on [2007-10-09 14:04:34]

the customer is concerned will lack of power after driving 0.5 hour or more. tech can not duplicate. no codes any where. monitor are compete. -----
--- parkerc1 at [2007-10-09 11:27:03] ----- >>> case opened by parkerc1 on [2007-10-09 11:27:03] ----- parkerc1 at [2007-10-09 11:30:49] -----

the convertor is active test find. ----- parkerc1 at [2007-10-09 07:05:32] ----- >>> case opened by parkerc1 on [2007-10-09 07:05:32] the ecm 89661-02k20 the serial number of the transmission is 06ht1995a the part number charged out on the ro is t030510-12a00-84. no part number on the trans assembly ----- parkerc1 at [2007-10-09 10:59:39] -----

the resetting after 8 miles. the vvti responds to active test everytime on b1 intake. ----- parkerc1 at [2007-10-09 09:07:36] -----

the customer is concerned about moving the shifter out of park intermittently. tech can not duplicate the concern. tech would like a search for known cases. ----- parkerc1 at [2007-10-09 07:45:37] ----- >>> case opened by parkerc1 on [2007-10-09 07:45:37]

the vehicle is running good. the customer is reporting the engine is stalling. tech tested all the wires all check out. no alterations to the vehicle. -----
- parkerc1 at [2007-10-09 07:38:23] ----- >>> case opened by parkerc1 on [2007-10-09 07:38:23]

customer states states the overdrive is still not working properly, at high hi rpms when drifting, overdrive does not kick out. the ecm has been reflashed in may 07. ----- parkerc1 at [2007-10-09 07:19:01] ----- >>> case opened by parkerc1 on [2007-10-09 07:19:01]

trans slipping when shifting into second gear. tech found fluid good and no codes. u151f ----- parkerc1 at [2007-10-08 10:43:11] ----- >>>
case opened by parkerc1 on [2007-10-08 10:43:11] 570814720 ----- parkerc1 at [2007-10-09 06:09:41] -----

the code was memory and is intermittent and sets to current. ----- parkerc1 at [2007-10-08 14:17:31] ----- >>> case opened by parkerc1 on [2007-10-08 14:17:31]

no codes. the engine is running rough only when in gear and the brakes on. during the condition the short is 3.0% long -1.6%. no alterations to the vehicle. only when hot. ----- parkerc1 at [2007-10-08 14:00:15] ----- >>> case opened by parkerc1 on [2007-10-08 13:55:07] -----
parkerc1 at [2007-10-08 14:07:30] -----

TC014-07: 07-8 Camry (V6 Only): U660E 6-Speed Fluid Level Inspection. Obtain the serial number for the transmission. Clear the memory and perform the automatic transaxle system monitor drive pattern. ----- ParkerC1 at [2007-10-11 06:12:54] -----

check pcv operation and perform dry wet compression with leak down. check oil in the intake system. ----- ParkerC1 at [2007-10-10 12:04:58] -----

gently tap on the cat listening for rattle type or loose substraight. Replace the cat is the honeycone is found to be loose. ----- ParkerC1 at [2007-10-09 15:03:17] -----

tc002-06 Replace the ecm first and retest, may need trans replacement as necessary ----- ParkerC1 at [2007-10-09 14:04:34] -----

no matches. duplcate ----- ParkerC1 at [2007-10-09 11:30:49] -----

check and verify repair history, what parts installed. ecm part number and trans pn, send in ffd via fax. trans serial number and orinal vin off the trans. ---
----- ParkerC1 at [2007-10-09 07:05:32] ----- Contact the DPSM / DSM for preapproval of transmission and torque converter replacement.

Flush the prewarmer/cooler. Clear the memory and perform the automatic transaxle system monitor drive pattern. ----- ParkerC1 at [2007-10-09 10:59:39] -----

Remove the OCV and inspect the valve. Inspect the OCV screen for debris. Swap the OCV?s with the other bank and retest. ----- ParkerC1 at [2007-10-09 09:07:36] -----

does customer park on hill, no matches. ----- ParkerC1 at [2007-10-09 07:45:37] -----

Replace the ECM and retest. ----- ParkerC1 at [2007-10-09 07:40:27] -----

verify the customer concern, speed, gears. ----- ParkerC1 at [2007-10-09 07:19:01] -----

obtain the serial number of the trans. check HP's ----- ParkerC1 at [2007-10-08 10:45:53] ----- Contact the DPSM / DSM for preapproval of transmission and torque converter replacement. Flush the prewarmer/cooler. Clear the memory and perform the automatic transaxle system monitor drive pattern. ----- ParkerC1 at [2007-10-09 06:09:41] -----

check the pin fit for the TCM. check [power and ground. swap with a known good. ----- ParkerC1 at [2007-10-08 14:17:31] -----

Use injector volume test after clearing memory, check for misfire and all exhaust sensor voltages. take snap shot. plug the vac line for the booster and recheck. ----- ParkerC1 at [2007-10-08 14:07:30] -----

TOYOTA	Craig Parker	Craig Parker	n	WHITMAN, MARK
TOYOTA	Craig Parker	Craig Parker	n	WALLI, ROGER
TOYOTA	Craig Parker	Craig Parker	n	NEEL, BEN
TOYOTA	Craig Parker	Craig Parker	n	SKOMSKI, JIM
TOYOTA	Craig Parker	Craig Parker	n	LABRUZZO, VINCENT
TOYOTA	Craig Parker	Craig Parker	n	KOURI, RICHARD
LEXUS	Craig Parker	Craig Parker	n	NETTERVILLE, KENNETH
TOYOTA	Craig Parker	Craig Parker	n	RICHARDS, GARY
TOYOTA	Craig Parker	Craig Parker	n	OLSEN, ROBERT
TOYOTA	Craig Parker	Craig Parker	n	LAW, SHAWN
LEXUS	Craig Parker	Craig Parker	n	NARO, JEREMY
TOYOTA	Craig Parker	Craig Parker	n	OLIVIERO, PAUL
TOYOTA	STEVE JONES	Craig Parker	y	JONES, STEVE

MCGEE TOYOTA	QAPowertrain
DENNY HECKER'S TOYOTA	QAPowertrain
ROSEVILLE TOYOTA	QAPowertrain
BOB BAKER TOY-LEMON GROVE	QAPowertrain
SUNRISE TOYOTA	QAPowertrain
DENNY HECKER'S TOYOTA	QAPowertrain
PARK PL. LEXUS GRAPEVINE	QAPowertrain
RK TOYOTA	QAPowertrain
MAPLEWOOD TOYOTA	QAPowertrain
ARDMORE TOYOTA	QAPowertrain
IRA LEXUS OF MANCHESTER	QAPowertrain
IRA TOYOTA II	QAPowertrain
BILL WRIGHT TOYOTA	QAPowertrain

350259 NORMAL

231316 NORMAL

15149 NORMAL

246458 NORMAL

708791 NORMAL

231259 NORMAL

979739 NORMAL

85918 NORMAL

342439 NORMAL

769751 NORMAL

71542 NORMAL

175474 NORMAL

568807 NORMAL

QAPowertrain	TA072810274	JTKKT624750	[REDACTED]	NORMAL	8-Oct-07	10/8/2007 12:06	8-Oct-07
QAPowertrain	TA072810179	1NXBR32E55Z	[REDACTED]	NORMAL	8-Oct-07	10/8/2007 10:04	8-Oct-07
QAPowertrain	TA072810044	JTHBA30G740	[REDACTED]	NORMAL	8-Oct-07	10/8/2007 7:12	8-Oct-07
QAPowertrain	TA072810004	5TELU42N25Z	[REDACTED]	NORMAL	8-Oct-07	10/8/2007 5:30	8-Oct-07
QAPowertrain	TA072780071	4T1BK36B75U	[REDACTED]	NORMAL	5-Oct-07	10/5/2007 8:04	5-Oct-07
QAPowertrain	TA072740369	5TBBV54107S	[REDACTED]	NORMAL	1-Oct-07	10/1/2007 14:11	1-Oct-07
QAPowertrain	TA072770033	JTHBE96SX70	[REDACTED]	NORMAL	4-Oct-07	10/4/2007 6:50	4-Oct-07
QAPowertrain	TA072770026	JTHBK262865	[REDACTED]	NORMAL	4-Oct-07	10/4/2007 6:30	4-Oct-07
QAPowertrain	TA072750044	5TELU42N25Z	[REDACTED]	NORMAL	2-Oct-07	10/2/2007 6:52	2-Oct-07
QAPowertrain	TA072740325	2T1BY32E25C	[REDACTED]	NORMAL	1-Oct-07	10/1/2007 13:05	1-Oct-07
QAPowertrain	TA072740097	5TEKU72N66Z	[REDACTED]	NORMAL	1-Oct-07	10/1/2007 8:09	1-Oct-07
QAPowertrain	TA072740081	JTMBD33V175	[REDACTED]	NORMAL	1-Oct-07	10/1/2007 7:48	1-Oct-07
QAPowertrain	TA072700293	JTEGH20V220	[REDACTED]	NORMAL	27-Sep-07	9/27/2007 12:50	27-Sep-07
QAPowertrain	TA072700286	5TDBT44A57S	[REDACTED]	NORMAL	27-Sep-07	9/27/2007 12:40	27-Sep-07
QAPowertrain	TA072690002	4T1BE46K07U	[REDACTED]	NORMAL	26-Sep-07	9/26/2007 5:18	26-Sep-07
QAPowertrain	TA072680429	JTEBU11F170	[REDACTED]	NORMAL	25-Sep-07	9/25/2007 14:54	25-Sep-07

10/8/2007 12:29	42,762 P0441	xA	2005
10/8/2007 10:12	53,310 P2118	Corolla	2005
10/8/2007 7:12	13,858	ES330	2004
10/8/2007 6:36	43,315 P0430	Tacoma	2005
10/5/2007 8:05	47,212	Avalon	2005
10/4/2007 13:20	2,532	Tundra	2007
10/4/2007 11:40	17,227	GS350	2007
10/4/2007 6:33	6,000 U0105	IS250	2006
10/2/2007 6:59	34,222	Tacoma	2005
10/1/2007 13:06	32,464 P0300,P0301,P0303	Corolla	2005
10/1/2007 8:10	14,158	Tacoma	2006
10/1/2007 7:56	1,233 P0766	RAV4	2007
9/27/2007 12:55	81,000 P0440	RAV4	2002
9/27/2007 12:40	7,485	Sequoia	2007
9/27/2007 9:00	9,291	Camry	2007
9/25/2007 14:54	15,631	FJ Cruiser	2007

37143 CAT	TMS	6 PENDING CLOSURE	Craig Parker	10/8/2007 0:00
12136 CHI	TMS	8 PENDING CLOSURE	Craig Parker	10/5/2007 0:00
62910 EAS	TMS	4 PENDING CLOSURE	Craig Parker	10/8/2007 0:00
31144 NYR	TMS	1 PENDING CLOSURE	Craig Parker	10/6/2007 0:00
31135 NYR	TMS	8 PENDING CLOSURE	Craig Parker	10/4/2007 0:00
45037 CAT	TMS	4 PENDING CLOSURE	Craig Parker	10/1/2007 0:00
61004 SOU	TMS	4 PENDING CLOSURE	Craig Parker	10/4/2007 0:00
60905 SOU	TMS	3 PENDING CLOSURE	Craig Parker	10/1/2007 0:00
20133 BOS	TMS	5 PENDING CLOSURE	Craig Parker	10/2/2007 0:00
4417 SFR	TMS	6 PENDING CLOSURE	Craig Parker	10/1/2007 0:00
30041 DEN	TMS	5 PENDING CLOSURE	Craig Parker	10/1/2007 0:00
6050 NYR	TMS	4 PENDING CLOSURE	Craig Parker	10/1/2007 0:00
4345 SFR	TMS	1 PENDING CLOSURE	Craig Parker	9/27/2007 0:00
30042 DEN	TMS	5 PENDING CLOSURE	Craig Parker	9/27/2007 0:00
19061 CAT	TMS	5 PENDING CLOSURE	Craig Parker	9/26/2007 0:00
2021 DEN	TMS	6 PENDING CLOSURE	Craig Parker	9/25/2007 0:00

Vehicle Interior Engine/Hybrid System	Meter/Gauge/Display Engine Control	Warning Light- Engine/Hybrid Driveability	MIL/Warning Light ON Lack/Loss of Power
Engine/Hybrid System Engine/Hybrid System	Engine Control Engine Control	ECU ECU	Inoperative MIL/Warning Light ON
Drivetrain	Automatic Transmission/Transaxle	Shift Function	Abnormal Operation
Engine/Hybrid System	Cooling	Unknown	Temperature Concern
Engine/Hybrid System	Engine Mechanical	Unknown	Noise-squeak/rattles
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Drivetrain	Manual Transmission/Transaxle	Unknown	Abnormal Operation
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Engine Mechanical	Fluid	Leak
Vehicle Interior Vehicle Interior	Meter/Gauge/Display Meter/Gauge/Display	Warning Light- Engine/Hybrid Warning Light- Engine/Hybrid	MIL/Warning Light ON MIL/Warning Light ON
Engine/Hybrid System	Intake/Exhaust	Muffler	Abnormal Smell
Engine/Hybrid System	Engine Control	ECU	Condition-Not-Listed
Drivetrain	Automatic Transmission/Transaxle	Unknown	Noise-wind noise/whistle

car came in complaining of intermittent stalling. olly code was a pending code p0441. ran evap system test with scan tool. engine almost stalls when purge valve is commanded on. tech is reporting he did not find liquid in the evap line. fuel level is above 1/2. b1s1 goes real rich during purge. purge is operating correctly and not leaking. ----- parkerc1 at [2007-10-08 12:29:04] -----
can not duplicate condition/customer wants to leave with vehicle. ----- parkerc1 at [2007-10-08 10:12:05] -----
the car will not pass smog, lack of communication. the tdt will shut the car off. the techstream works fine ----- parkerc1 at [2007-10-08 07:12:10] ---
----- >>> case opened by parkerc1 on [2007-10-08 07:12:10]
the b2 cat was replaced on 41,000 miles. no alterations to the vehicle. ----- parkerc1 at [2007-10-08 05:42:41] -----
the customer is concerned the trans is shifting hard. eg033-07 was performed. ----- parkerc1 at [2007-10-05 08:04:41] ----- >>> case opened by parkerc1 on [2007-10-05 08:04:41]
customer states when backing up w/ 8,500lb trailer 100yds, 20ft up, engine overheats every time. i somewhat duplicated w/ stall test 1500-1700rpm in r, less than 30 sec got below the red. the coolant is fill and red pink color. the truck is not at the dealer. no codes. ----- parkerc1 at [2007-10-04 13:16:29] -----
the customer is concerned that the engine is making a rattle type noise on start up. eg020-07 tech would like vin check for tsb. tech has not duplicated the concern, when cold starting. ----- parkerc1 at [2007-10-04 06:50:22] ----- >>> case opened by parkerc1 on [2007-10-04 06:50:22] -----
----- parkerc1 at [2007-10-04 06:53:54] ----- pe call the dealer and spoke to brian and the sm calvin daily. replace the intake cam gears with 13050-31161 not 13050-31120 as listed in tsb ----- parkerc1 at [2007-10-04 11:40:43] -----
techstream can not read the trans ans ecm cu's. the engine will only run for 2 minutes and then stall. the battery has to be disconnected and reset, then the engine will run again for two minutes. tech is reporting no voltage on +b and +b1 key off. ----- parkerc1 at [2007-10-04 06:30:57] -----
>>> case opened by parkerc1 on [2007-10-04 06:30:57]
the customer is reporting the transmission is popping out 4th gear when going a hill. the dealer is not able to duplicate. no alterations to the vehicle. ----- parkerc1 at [2007-10-02 06:52:58] ----- >>> case opened by parkerc1 on [2007-10-02 06:52:58]
tech found bent intake valves. leak down =60-100% leakage through the intake. ----- parkerc1 at [2007-10-01 13:05:37] ----- >>> case opened by parkerc1 on [2007-10-01 13:05:37]
the engine is leaking between the engine and the trans. tech does not if it is from the rear main or pan. tech would like a search. ----- parkerc1 at [2007-10-01 08:09:37] ----- >>> case opened by parkerc1 on [2007-10-01 08:09:37]
the fluid is full. transmission is skipping 4th gear. when the tech commands techstream to shift nothing happens. ----- parkerc1 at [2007-10-01 07:56:30] -----
>>> case opened by parkerc1 on [2007-09-27 12:50:36] ----- parkerc1 at [2007-09-27 12:55:30] -----

the customer is concerned about a hesitation and sulfur smell.no codes and fuel trims are good according to the tech. tech can not duplicate hesitation but can smell sulfur on hard accel. ----- parkerc1 at [2007-09-27 12:40:23] ----- >>> case opened by parkerc1 on [2007-09-27 12:40:23]
tdt (handheld) techstream will not communicate with ecu. mil is working and the engine does run. the vehicle is in for hesitation. ----- parkerc1 at [2007-09-27 09:00:49] -----
the tech roadtested with the customer and when off road and when the tires are spinning there is buzzing or clicking noise. ----- parkerc1 at [2007-09-25 14:54:32] ----- >>> case opened by parkerc1 on [2007-09-25 14:54:32]

check for liquid in the canister. ----- ParkerC1 at [2007-10-08 12:29:04] -----
check the ground, dupcate, may be ecm. ----- ParkerC1 at [2007-10-08 10:12:05] -----

try a differnt scanner, use tsb for cabgel. ----- ParkerC1 at [2007-10-08 07:12:10] -----
send in FFD check for exhaust leaks. Take a sap shot and send in. ----- ParkerC1 at [2007-10-08 05:42:41] -----
confirm all installed. confirm the update to ecm. Clear the memory and perform the automatic transaxle system monitor drive pattern. -----
ParkerC1 at [2007-10-05 08:04:41] -----

check the data list for engine temp during concern and temp check t-stat house with temp gun. what is the customer prior truck. ----- ParkerC1 at [2007-10-04 13:16:29] -----

this vehcile is not included in TSB. Clod start the vhecile with the customer in an effort to duplicate and pin point. ----- ParkerC1 at [2007-10-04 06:53:54] -----
replace the intake cam gears with 13050-31161 NOT 13050-31120 as listed in TSB. em ----- ParkerC1 at [2007-10-04 11:40:43] -----

Check the power and ground to the ecm with ign on from the batter. check the vc voltage. ----- ParkerC1 at [2007-10-04 06:30:57] -----

TC052440013 Replace 6 Speed Manual Transmission Assembly ----- ParkerC1 at [2007-10-02 06:52:58] -----

remove the head and inspect. ----- ParkerC1 at [2007-10-01 13:05:37] -----

dye the engine oil and diagnose. no like case from the rear of engine. ----- ParkerC1 at [2007-10-01 08:10:32] -----

Obtain the serial number for the transmission. inspect solanoid and pan for debris. ----- ParkerC1 at [2007-10-01 07:56:30] -----
perform 11 step test and record the abs and gauge in mmhg. ----- ParkerC1 at [2007-09-27 12:55:30] -----

have the customer switch brand of gas and give the sulfur info. drive with the customer for other concern. ----- ParkerC1 at [2007-09-27 12:40:23] -----

check the cummuncations line to the ecm from dlc and power and ground at the dlc. Check voltage on VC ----- ParkerC1 at [2007-09-27 09:00:49] -----

compair to a known good and report. ----- ParkerC1 at [2007-09-25 14:54:32] -----

TOYOTA	DALE BUCKWALTER	Craig Parker	y	BUCKWALTER, DALE
TOYOTA	JEREMY JAHN	Craig Parker	y	JAHN, JEREMY
LEXUS	Craig Parker	Craig Parker	n	CACCIATORE, JOSEPH
TOYOTA	WILFREDO RODRIGUEZ	Craig Parker	y	RODRIGUEZ, WILFREDO
TOYOTA	Craig Parker	Craig Parker	n	SAMSUNDAR, NANDALAL
TOYOTA	CLINTON COLLIE	Craig Parker	y	COLLIE, CLINTON
LEXUS	Craig Parker	Craig Parker	n	BUFFKIN, BRIAN
LEXUS	Craig Parker	Craig Parker	n	MORALES, RAFAEL
TOYOTA	Craig Parker	Craig Parker	n	FOKSHA, SLAVIK
TOYOTA	Craig Parker	Craig Parker	n	LO, MONG
TOYOTA	Craig Parker	Craig Parker	n	LERMA, ALEJANDRO
TOYOTA	Craig Parker	Craig Parker	n	PUNT, KENNETH
TOYOTA	Craig Parker	Craig Parker	n	RALSTON III, CHARLES
TOYOTA	Craig Parker	Craig Parker	n	SALINAS, MANUEL
TOYOTA	BRANT PARKS	Craig Parker	y	PARKS, BRANT
TOYOTA	Craig Parker	Craig Parker	n	????, EreK

NEW HOLLAND TOYOTA	QAPowertrain
KEN NELSON TOYOTA	QAPowertrain
RAY CATENA LEXUS	QAPowertrain
STAR TOYOTA OF BAYSIDE	QAPowertrain
NEW ROCHELLE TOYOTA	QAPowertrain
ROSNER TOYOTA	QAPowertrain
CHATHAM PARKWAY LEXUS	QAPowertrain
JM LEXUS	QAPowertrain
LIA TOYOTA OF NORTHAMPTON	QAPowertrain
GEWEKE TOYOTA	QAPowertrain
ROSWELL TOYOTA	QAPowertrain
HARTFORD TOYOTA	QAPowertrain
TOYOTA OF SANTA CRUZ, INC	QAPowertrain
BEAVER TOYOTA OF SANTA FE	QAPowertrain
POHANKA OF SALISBURY	QAPowertrain
DESERT TOYOTA OF TUCSON	QAPowertrain

452987 NORMAL
250821 NORMAL

374842 NORMAL
239612 NORMAL

157083 NORMAL

308322 NORMAL

315310 NORMAL

36474 NORMAL

58038 NORMAL

355187 NORMAL

92652 NORMAL

200506 NORMAL
18021 NORMAL

351963 NORMAL

614661 NORMAL

251531 NORMAL

QAPowertrain	TA072680219	5TFBV54147X	██████	NORMAL	25-Sep-07	9/25/2007 10:39	25-Sep-07
QAPowertrain	TA072680090	JTJHF10UX10	██████	NORMAL	25-Sep-07	9/25/2007 8:01	25-Sep-07
QAPowertrain	TA072680058	4T3ZF13C6XU	██████	NORMAL	25-Sep-07	9/25/2007 7:23	25-Sep-07
QAPowertrain	TA072670351	JTEBT17R058	██████	NORMAL	24-Sep-07	9/24/2007 13:30	24-Sep-07
QAPowertrain	TA072670004	JTEBT14R538	██████	NORMAL	24-Sep-07	9/24/2007 5:39	24-Sep-07
QAPowertrain	TA072670288	2T1KR32E53C	██████	NORMAL	24-Sep-07	9/24/2007 12:23	24-Sep-07
QAPowertrain	TA072670035	2T2GA31U75C	██████	NORMAL	24-Sep-07	9/24/2007 6:55	24-Sep-07
QAPowertrain	TA072640229			NORMAL	21-Sep-07	9/21/2007 12:33	21-Sep-07
QAPowertrain	TA072640166	5TFBV54127X	██████	NORMAL	21-Sep-07	9/21/2007 10:54	21-Sep-07
QAPowertrain	TA072640156			NORMAL	21-Sep-07	9/21/2007 10:27	21-Sep-07
QAPowertrain	TA072640127	2T1KR32E67C	██████	NORMAL	21-Sep-07	9/21/2007 9:32	21-Sep-07
QAPowertrain	TA072630322	5TDBA23CX6S	██████	NORMAL	20-Sep-07	9/20/2007 12:52	20-Sep-07
QAPowertrain	TA072630179	JTEEP21A170	██████	NORMAL	20-Sep-07	9/20/2007 9:35	20-Sep-07
QAPowertrain	TA072620274	JTEHD20V056	██████	NORMAL	19-Sep-07	9/19/2007 12:11	19-Sep-07

9/25/2007 10:40	11,753 P0456	Tundra	2007
9/25/2007 8:01	55,681	RX300	2001
9/25/2007 7:23	99,051 P0300,P0303	Sienna	1999
9/24/2007 13:30	36,186	4Runner	2005
9/24/2007 12:58	51,137	4Runner	2003
9/24/2007 12:23	32,458	Matrix	2003
9/24/2007 7:00	27,506 P0455	RX330	2005
9/21/2007 12:33	0		
9/21/2007 11:39	1,083	Tundra	2007
9/21/2007 10:29	0		
9/21/2007 9:32	3,957 P0351,P0352,P0353,P0354	Matrix	2007
9/20/2007 12:53	134,891 P0746	Sienna	2006
9/20/2007 9:42	11,956	Highlander	2007
9/19/2007 12:32	52,203	RAV4	2005

46091 PTL	TMS	6 PENDING CLOSURE	Craig Parker	9/24/2007 0:00
63404 CEN	TMS	3 PENDING CLOSURE	Craig Parker	9/25/2007 0:00
20073 BOS	TMS	3 PENDING CLOSURE	Craig Parker	9/25/2007 0:00
31068 NYR	TMS	7 PENDING CLOSURE	Craig Parker	9/24/2007 0:00
44020 BOS	TMS	5 PENDING CLOSURE	Craig Parker	9/24/2007 0:00
13046 CHI	TMS	3 PENDING CLOSURE	Craig Parker	9/24/2007 0:00
64232 SOU	TMS	1 PENDING CLOSURE	Craig Parker	9/24/2007 0:00
46087 PTL	TMS	2 PENDING CLOSURE	Craig Parker	9/21/2007 0:00
38023 BOS	TMS	3 PENDING CLOSURE	Craig Parker	9/21/2007 0:00
4169 SFR	TMS	6 PENDING CLOSURE	Craig Parker	9/21/2007 0:00
20019 BOS	TMS	1 PENDING CLOSURE	Craig Parker	9/21/2007 0:00
20101 BOS	TMS	4 PENDING CLOSURE	Craig Parker	9/20/2007 0:00
37500 TMS	TMS	2 PENDING CLOSURE	Craig Parker	9/20/2007 0:00
6046 NYR	TMS	4 PENDING CLOSURE	Craig Parker	9/19/2007 0:00

Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Engine Mechanical	Unknown	Unspecified
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Drivetrain	Drive Shaft/Propeller Shaft	Unknown	Noise-Abnormal
Drivetrain	Transfer/4wd/Awd	Shift Function	Abnormal Operation
Engine/Hybrid System	Intake/Exhaust	Muffler	Abnormal Smell
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Drivetrain	Automatic Transmission/Transaxle	Unknown	Vibration
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Engine Control	Driveability	Starting-No start
Drivetrain	Manual Transmission/Transaxle	Shifter	Vibration

the customer is concerned with hard to start. tech found when the truck is starting hot the engine is exhibiting a clunk once and runs fine other wise. auto evap is passing tech found the gas cap loose. ----- parkerc1 at [2007-09-25 10:39:33] ----- >>> case opened by parkerc1 on [2007-09-25 10:39:33] ----- parkerc1 at [2007-09-25 10:40:49] -----

oil consumption. no gel. tech report the pcv operation is normal. compressionL dryL wet cyl 1L 165L 180 cyl 2L 140L 180 cyl 3L 160L 185 cyl 4L 160L 185 cyl 5L 165L 185 cyl 6L 165L 190 tech called for case number ----- parkerc1 at [2007-09-25 08:01:30] ----- >>> case opened by parkerc1 on [2007-09-25 08:01:30]

the vehicile has new plugs and wire. the injectors have been swaped, no change. ----- parkerc1 at [2007-09-25 07:23:23] ----- >>> case opened by parkerc1 on [2007-09-25 07:23:23]

the customer is concerned about a pop or clunk from the rear when stoping and also taking off. ----- parkerc1 at [2007-09-24 13:30:25] ----- >>> case opened by parkerc1 on [2007-09-24 13:30:25]

c/s stuck in 4wd low and all dash warning lights are on. v8 awd vehicile. the light is blinking in 4 hi. ----- parkerc1 at [2007-09-24 05:51:00] -----

---- when the transfer is is in 4hi. tl2L 12.5 tl3L 0 cdL 7.75 hl1L 0 hl2L 12.5 ----- parkerc1 at [2007-09-24 12:58:54] -----

the customer is concern sulfur smell. tsb eg017-04 ha been done. ----- parkerc1 at [2007-09-24 12:23:38] ----- >>> case opened by parkerc1 on [2007-09-24 12:23:38]

on the first repar tech found the gas cap loose. tech can not find any leaks. ----- parkerc1 at [2007-09-24 06:55:27] ----- >>> case opened by parkerc1 on [2007-09-24 06:55:27]

trd phone number. ----- parkerc1 at [2007-09-21 12:33:33] ----- >>> case opened by parkerc1 on [2007-09-21 12:33:33]

cust. states when transmission is shifting into 6th gear when towing experiences a soft shift combined with a vibration. happened several times during the beginning of his trip, could not reproduce condition on the way home or since. the customer was towing a camper trailer that the weight is 7000 lbs. tech drove the vehicile without a trailer and was not able to duplcate. no codes and the fluid was not check. tech is saying they will scheid customer leave veh. ----- parkerc1 at [2007-09-21 11:39:46] -----

05 avalon customer is saying has surging and tech would like a case serch. tech can not duplciate. 4t1bk36bx5u152944 ----- parkerc1 at [2007-09-21 10:27:40] ----- >>> case opened by parkerc1 on [2007-09-21 10:27:40] ----- parkerc1 at [2007-09-21 10:29:49] -----

the vehicile stoped running and would not reset start. ----- parkerc1 at [2007-09-21 09:32:23] ----- >>> case opened by parkerc1 on [2007-09-21 09:32:23]

the fluid is full but very dark. tech found the trans is shifting eritic. ----- parkerc1 at [2007-09-20 12:52:09] ----- >>> case opened by parkerc1 on [2007-09-20 12:52:09]

engine crank but will not start. mil is working. ecm has no comuncation with the scan tool. tech woukld like to know where is the can and bean bus wiring diagrams. ----- parkerc1 at [2007-09-20 09:35:35] ----- >>> case opened by parkerc1 on [2007-09-20 09:35:35] ----- parkerc1 at [2007-09-20 09:42:39] -----

while driving vehicle at speeds above 45mph and in 5th gear, the vehicle vibrates. also, when accelerating the selector stick moves about 1/2 way out of position and returns when decelerating. tech reports that while driving in 4th gear there is no vibration and the shifter does not move. there cables are all justed and tight. the vibration can be felt in the shifter and in seat. the concern is not noticeable on decell. ----- parkerc1 at [2007-09-19 12:31:00] -----

pin down the source of the noise with the chassis ears. ----- ParkerC1 at [2007-09-25 10:39:33] -----

repair as necessary. ----- ParkerC1 at [2007-09-25 08:01:30] -----

Use injector volume test after clearing memory, check for misfire and all exhaust sensor voltages. Check fuel pressure pressure, rest pressure and quality. ----- ParkerC1 at [2007-09-25 07:23:23] -----

compare to known good vehicle. ----- ParkerC1 at [2007-09-24 13:30:25] -----

Find out what position the transfer case is stuck in. Check all the voltages at the 4WD ECU. TL2 TL3 CDL HL1 HL2 ----- ParkerC1 at [2007-09-24 05:51:00] ----- replace the accuator. ----- ParkerC1 at [2007-09-24 12:58:54] -----

very parts install. Have customer switch brand of gas. ----- ParkerC1 at [2007-09-24 12:23:38] -----

record the abs and gauge for testing. ----- ParkerC1 at [2007-09-24 06:55:27] -----

Call TRD ----- ParkerC1 at [2007-09-21 12:33:33] -----

check fluid level according TSB. reroad test for condition when hot. Obtain the serial number for the transmission. ----- ParkerC1 at [2007-09-21 11:39:46] -----

road test with the customer may be related to other issue with tsb. tech to call with vin. ----- ParkerC1 at [2007-09-21 10:29:49] -----

eg042-07 ----- ParkerC1 at [2007-09-21 09:32:23] -----

Obtain the serial number for the transmission. perform the diag in RM. ----- ParkerC1 at [2007-09-20 12:52:09] -----

guided tech. ----- ParkerC1 at [2007-09-20 09:42:39] -----

verify when the condition happens on decell and or cruiss . compare to known good. ----- ParkerC1 at [2007-09-19 12:31:00] -----

TOYOTA	Craig Parker	Craig Parker	n	YOUNG, BRYAN
LEXUS	Craig Parker	Craig Parker	n	CINCO, NICHOLAS
TOYOTA	Craig Parker	Craig Parker	n	LAFOUNTAINE, MICHAEL
TOYOTA	Craig Parker	Craig Parker	n	SZPAKOWSKI, JON
TOYOTA	JEFFREY TOWERS	Craig Parker	y	TOWERS, JEFFREY
TOYOTA	Craig Parker	Craig Parker	n	TABLER, SCOTT
LEXUS	Craig Parker	Craig Parker	n	DE JONG, TJIBBE
TOYOTA	Craig Parker	Craig Parker	n	BROOK, DAVE
TOYOTA	PAUL WHITE	Craig Parker	y	WHITE, PAUL
TOYOTA	Craig Parker	Craig Parker	n	?, bill
TOYOTA	Craig Parker	Craig Parker	n	YOKUM, MICHAEL
TOYOTA	Craig Parker	Craig Parker	n	RICHARDSON, PAUL
TOYOTA	Craig Parker	Craig Parker	n	dale, steve
TOYOTA	CREIGHTON LARIBEE	Craig Parker	y	LARIBEE, CREIGHTON

TOYOTA OF TRI-CITIES	QAPowertrain
CLASSIC LEXUS	QAPowertrain
FIORE TOYOTA	QAPowertrain
NORTHTOWN TOYOTA	QAPowertrain
ALDERMAN'S TOYOTA	QAPowertrain
GATES TOYOTA	QAPowertrain
PARK PL. LEXUS GRAPEVINE	QAPowertrain
HEARTLAND TOYOTA	QAPowertrain
TOYOTA OF NEWPORT	QAPowertrain
TRACY TOYOTA	QAPowertrain
TOYOTA OF WATERTOWN	QAPowertrain
HARR TOYOTA, INC.	QAPowertrain
HERTZ WARRANTY	QAPowertrain
DOWLING TOYOTA LITCHFIELD	QAPowertrain

184379 NORMAL

656583 NORMAL

75019 NORMAL

343870 NORMAL

57409 NORMAL

745800 NORMAL

795476 NORMAL
NORMAL

247264 NORMAL

NORMAL

163598 NORMAL

249594 NORMAL

40341 NORMAL

58876 NORMAL

QAPowertrain	TA072600369	JTJHT00W154	[REDACTED]	NORMAL	17-Sep-07	9/17/2007 14:13	17-Sep-07
QAPowertrain	TA072560141	2T1KY30E55C	[REDACTED]	NORMAL	13-Sep-07	9/13/2007 9:46	13-Sep-07
QAPowertrain	TA072560119	5TELU42N36Z	[REDACTED]	NORMAL	13-Sep-07	9/13/2007 9:02	13-Sep-07
QAPowertrain	TA072490316	JTMBK31V975	[REDACTED]	NORMAL	6-Sep-07	9/6/2007 12:36	6-Sep-07
QAPowertrain	TA072530019	5TEWN72N34Z	[REDACTED]	NORMAL	10-Sep-07	9/10/2007 6:23	10-Sep-07
QAPowertrain	TA081160040	4T1BE32K72U	[REDACTED]	NORMAL	25-Apr-08	4/25/2008 6:51	25-Apr-08
QAPowertrain	TA081560245	4T1BG28K5YU	[REDACTED]	NORMAL	4-Jun-08	6/4/2008 11:58	4-Jun-08
QAPowertrain	TA073040329	JTHBK262165	[REDACTED]	NORMAL	31-Oct-07	10/31/2007 13:40	31-Oct-07
QAPowertrain	TA072960037	5TFMV52147X	[REDACTED]	NORMAL	23-Oct-07	10/23/2007 7:08	23-Oct-07

9/17/2007 14:45	38,401		LX470	2005
9/13/2007 9:48	34,752		Matrix	2005
9/13/2007 9:03	9,313		Tacoma	2006
9/11/2007 9:00	14,354	P0500	RAV4	2007
9/10/2007 16:23	30,534		Tacoma	2004
6/13/2008 12:35	70,242	P0136	Camry	2002
6/10/2008 9:25	83,793		Camry	2000
11/1/2007 8:42	26,605	P0306,P2017	IS250	2006
10/25/2007 11:46	744		Tundra	2007

63203 SOU	TMS		5 PENDING CLOSURE	Craig Parker	9/17/2007 0:00
46080 PTL	TMS		6 PENDING CLOSURE	Craig Parker	9/13/2007 0:00
29086 NYR	TMS		5 PENDING CLOSURE	Craig Parker	9/13/2007 0:00
34006 CIN	TMS	E	PENDING CLOSURE	Craig Parker	9/6/2007 0:00
31145 NYR	TMS		10 PENDING CLOSURE	Craig Parker	9/10/2007 0:00
12150 CHI	TMS		1 OPEN	Craig Parker	4/25/2008 0:00
37066 CAT	TMS		1 OPEN	Craig Parker	6/4/2008 0:00
62403 CEN	TMS		5 PENDING CLOSURE	Craig Parker	10/31/2007 0:00
21100 CHI	TMS		7 PENDING CLOSURE	Craig Parker	10/23/2007 0:00

Drivetrain	Transfer/4wd/Awd	Unknown	Noise-Abnormal
Drivetrain	Automatic Transmission/Transaxle	Shift Function	Noise-Abnormal
Drivetrain	Drive Shaft/Propeller Shaft	Unknown	Vibration
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Drivetrain	Drive Shaft/Propeller Shaft	Unknown	Vibration
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Engine Control	Driveability	Stalls/Quits
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Drivetrain	Automatic Transmission/Transaxle	Shift Function	Abnormal Operation

abnormal rotational grinding noise from transfer case. worse under load. sounds like chipped gears. metal pieces on drain plug. fluid level normal. the vehicle may be flate towed. ----- parkerc1 at [2007-09-17 14:45:23] -----

the customer is concerned with a rattele noise like gears. the transmission has replaced on 6-20-07. the customer is back with the same concern. only when warm. very faint. ----- parkerc1 at [2007-09-13 09:46:57] ----- >>> case opened by parkerc1 on [2007-09-13 09:46:57]
after market whells and tires with left kit of 2-3 inches. the customer is concerned about a humming noise between 30-40. does not happen in 4wd. -----
----- parkerc1 at [2007-09-13 09:02:07] ----- >>> case opened by parkerc1 on [2007-09-13 09:02:07]

the speedometer is working and the customer did not note any issues with speedo. tech can see speed in the ecm. the first tech just erased the code. code will reset. the car is not at the dealer. ----- parkerc1 at [2007-09-11 08:54:13] -----

tech is reporting the truck is exhibiting a veibration at 40 to5 mph. the drive was sent out and the center bearing was replaced. this is the second visit for this concern. goes away in 4wd. no alterations to the vehcile. can be felt in the floor and seat. ----- parkerc1 at [2007-09-10 06:23:48] -----
>>> case opened by parkerc1 on [2007-09-10 06:23:48]

02 sensor was replaced already, came back and another tech tightened the 02 sensor. car has aftermarket alarm and wiring tapped into coils. -----
- meyerer at [2008-04-25 06:51:33] ----- >>> case opened by meyerer on [2008-04-25 06:51:33] ----- meyerer at [2008-04-25 06:54:39] -----
----- the map sensor was replaced. ----- parkerc1 at [2008-06-13 09:27:40] ----- fuel injection active L L L 25% L b1s1=2.6 L b1s2=0.585 -
12% L b1s1=3.70 b1s2=0.000 ----- parkerc1 at [2008-06-13 12:35:25] -----

customer states vehicle stalls intermittent when coming to a stop, also stumbles when going up hills. if customer hits the accelerator pedal vehicle will not stall. while driving vehicle upon acceleration, vehicle feels like a very dirty maf meter or clogged fuel filter. fuel filter is new obviously no maf on this vehicle. no stored codes. ta080160045 egr seems ok as well. tech has nto duplicated the concern. tech blocked off egr, but car continues to run poor. - 22% long term fuel trim. ----- meyerer at [2008-06-04 12:01:12] ----- >>> case opened by meyerer on [2008-06-04 11:58:43] -----
meyerer at [2008-06-04 12:08:35] ----- tech has not verified the stalling concern. tech found the engine has a slight hesitation. iac is working smoothly and passes active test. t/b is clean. the file sent is for a 2001 camry. ----- parkerc1 at [2008-06-10 08:16:21] ----- califor em and no immobilizer. 89666-06121 is installed in the vehicle. the call file in the e

tech cannot duplicate any misfire. 47 sec run time. >>> case opened by meyerer on [2007-10-31 13:40:28] ----- meyerer at [2007-10-31 13:49:12] ----- this is the send time for this code and 2 exhaust lifters were replaced at that time, 5420 mile. none of the codes are resetting. no spring installed. ----- parkerc1 at [2007-11-01 06:20:21] ----- ----- parkerc1 at [2007-11-01 06:27:14] -----
customer sts when driving at 30-40 mph feels vibration and growling. tech sts at 32 mph under light throttle duplicated only 2 times. tech sts loud noise present like a wheel bearing. customer sts saw online issue with tundra transmissions. ----- meyerer at [2007-10-23 07:08:29] ----- >>>
case opened by meyerer on [2007-10-23 07:08:29] ----- meyerer at [2007-10-23 07:10:54] ----- the serial number is 07htj08864. tech is found the concerns happens in 3rd, 4th, 5th. on light accelleration. according to the tech, concern still happens when the brake lights are off and the switch is jumped. tech found the trans filled at 125 deg. ----- parkerc1 at [2007-10-25 11:41:47] -----

replace the transfer unit ----- ParkerC1 at [2007-09-17 14:24:49] -----

compare to known good and retest. ----- ParkerC1 at [2007-09-13 09:48:12] -----

swap the tires to stock and retest. use nvh tool and see what order. ----- ParkerC1 at [2007-09-13 09:02:07] -----

save the FFD and send in. scope the input to the ecm. ----- ParkerC1 at [2007-09-11 08:54:13] -----

use the NVH tool to get the order. ----- ParkerC1 at [2007-09-10 06:23:48] -----

Do inj volume active test at -12 and +25%. voltage reading O2 sensor. do snapshots. ----- MeyerC at [2008-04-25 06:54:39] ----- redo the wire check. Use injector volume test after clearing memory, check for misfire and all exhaust sensor voltages. verify e1 ground and +b to sensor. ----- ParkerC1 at [2008-06-13 09:27:40] ----- ParkerC1 at [2008-06-13 09:33:30] ----- tech to check for exhaust leaks. check voltage drop on the grounds for sensor and ecm. ----- ParkerC1 at [2008-06-13 12:35:25] -----

check iac. verify if iac active tst works properly, or tb and iac is carboned. Provide snapshot. assure good fuel pressure and fuel. Verify exhaust sensors on accel. Assure no fuel in evap. Check fuel trims and timing advance. ----- MeyerC at [2008-06-04 12:08:35] ----- verify the ECM in the vehicle and part number. ----- ParkerC1 at [2008-06-10 08:16:21] ----- Isot call ----- ParkerC1 at [2008-06-10 08:48:53] ----- check for plugged exhasut. check vacuum. Use injector volume test after clearing memory, check for misfire and all exhaust sensor voltages. ----- ParkerC1 at [2008-06-10 09:25:21] ----- attach ff to case. provide snapshot. Put in check mode. check cold start injector for leakage. ----- MeyerC at [2007-10-31 13:48:34] ----- Check cold start injector for leakage. check the ground on the ecm (voltage drop). Perform EG019-06. check voltage on all 3 wires at the sensor for 2017. ----- ParkerC1 at [2007-11-01 06:29:25] ----- Pe called the tech back and asked not to perform the TSB EG019-06. TMC is currently researching this issue and a fix is not available at this time. continue the diag for the code. Put plug 6 on 4 and coil on 2. Check gas. ----- ParkerC1 at [2007-11-01 08:38:55] ----- ParkerC1 at [2007-11-01 08:41:41] -----

Provide serial number of trans. Verify fluid level accurate as per tsb. If can duplicate condition consistently then jump brake switch and see if condition still present. ----- MeyerC at [2007-10-23 07:12:54] ----- Use the NVH tool and obtain the order. ----- ParkerC1 at [2007-10-25 11:41:47] -----

LEXUS	DAVE MURRAY	Craig Parker	y	MURRAY, DAVE
TOYOTA	Craig Parker	Craig Parker	n	ORDWAY, ROY
TOYOTA	Craig Parker	Craig Parker	n	RAUCHFUSS, RONALD
TOYOTA	ERIC DYER	Craig Parker	y	DYER, ERIC
TOYOTA	Craig Parker	Craig Parker	n	RAYMOND, JOHN
TOYOTA	Clayton Meyer	Clayton Meyer	n	OLIPAS, GLIBRIM
TOYOTA	NICHOLAS STATEN	Clayton Meyer	y	STATEN, NICHOLAS
LEXUS	Clayton Meyer	Clayton Meyer	n	BASKIN, JEFFREY
TOYOTA	Clayton Meyer	Clayton Meyer	n	mason, paul

JOHNSON LEXUS OF RALEIGH QAPowertrain

TOWN TOYOTA, INC. QAPowertrain

TOYOTA OF VINELAND QAPowertrain

CAIN TOYOTA, INC. QAPowertrain

FOX TOYOTA-SUBARU QAPowertrain

CHICAGO NORTHSIDE TOYOTA QAPowertrain

ARDMORE TOYOTA QAPowertrain

DAVE MUNGENAST LEXUS QAPowertrain

RIVERSIDE TWN & CNTRY TOY QAPowertrain

369313 NORMAL

165942 NORMAL

190714 NORMAL

158013 NORMAL

443056 NORMAL

267192 NORMAL

784764 NORMAL

194014 NORMAL

6019831 NORMAL

QAPowertrain	TA072550024	5TDZK23C07S	██████	NORMAL	12-Sep-07	9/12/2007 6:24	12-Sep-07
QAPowertrain	TA072710024	5TENL42N22Z	██████	NORMAL	28-Sep-07	9/28/2007 6:48	28-Sep-07
QAPowertrain	TA073020245	JTHFN48Y469	██████	NORMAL	29-Oct-07	10/29/2007 12:06	29-Oct-07
QAPowertrain	TA072700267	JTEGH20V310	██████	NORMAL	27-Sep-07	9/27/2007 12:20	27-Sep-07
QAPowertrain	TA081130188	5TEMU52N85Z	██████	NORMAL	22-Apr-08	4/22/2008 10:38	22-Apr-08
QAPowertrain	TA081120134	JTHBK262362	██████	NORMAL	21-Apr-08	4/21/2008 9:03	21-Apr-08
QAPowertrain	TA072810129	4T1BE46K27U	██████	NORMAL	8-Oct-07	10/8/2007 8:57	8-Oct-07

9/12/2007 6:39	165 P0771,P0796	Sienna	2007
10/10/2007 10:55	71,982	Tacoma	2002
11/1/2007 8:59	30,471 P0456	SC430	2006
10/25/2007 12:17	96,359 P1349	RAV4	2001
7/3/2008 12:34	39,939	Tacoma	2005
7/2/2008 7:39	47,997 B2799,P0302	IS250	2006
10/11/2007 8:12	10,095	Camry	2007

37077 CAT	TMS		6 PENDING CLOSURE	Craig Parker	9/12/2007 0:00
41004 CIN	TMS	L	PENDING CLOSURE	Craig Parker	9/24/2007 0:00
63133 EAS	TMS		2 PENDING CLOSURE	Clayton Meyer	10/29/2007 0:00
28021 BOS	TMS		6 PENDING CLOSURE	Clayton Meyer	9/27/2007 0:00
37156 CAT	TMS		8 OPEN	Clayton Meyer	4/22/2008 0:00
60905 SOU	TMS		3 OPEN	Clayton Meyer	4/21/2008 0:00
13027 CHI	TMS		5 PENDING CLOSURE	Clayton Meyer	10/8/2007 0:00

Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Drivetrain	Drive Shaft/Propeller Shaft	Unknown	Noise-Abnormal
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Emission Control	Unknown	Surge
Drivetrain	Automatic Transmission/Transaxle	Unknown	Engagement/slippage
Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
Engine/Hybrid System	Engine Mechanical	Unknown	Vibration

shifts, but feels like in higher gear than normal on takeoff. trans fluid was ok. >>> case opened by meycrc on [2007-09-12 06:24:17] -----
 meycrc at [2007-09-12 06:25:34] ----- meycrc at [2007-09-12 06:27:04] ----- the serial number is 570707481 -----
 parkerc1 at [2007-09-12 06:39:51] -----

driveline ping when vehicle shifts to second gear,sounds like drive shaft. can only be heard on 1-2 shift. happens every time. 2wd vehicle. replaced
 both u-joints on 1 piece driveshaft and no change. verified noise with customer. ----- curtina at [2007-09-28 07:33:28] ----- >>> case
 opened by curtina on [2007-09-28 06:48:10] tech can not isolate the noise. under moderate load or more. ----- parkerc1 at [2007-10-10 10:55:44] -

third time for same code no parts replaced tech states run auto test code comes back in pending ----- callback --- blackr at [2007-10-29 12:15:22] -----
 ----- blackr at [2007-10-29 12:15:22] ----- >>> case opened by blackr on [2007-10-29 12:06:35] the gas has been replaced, this visit and
 still would not pass. tech did not get the code to reset when the system was seperated. ----- parkerc1 at [2007-11-01 08:21:09] -----
 lubed o-ring with no pending dtc's. ----- callback --- meycrc at [2007-11-01 08:59:43] ----- meycrc at [2007-11-01 08:59:43] -----
 slight stumble on litgh accl. between 2nd to 3rd only cold tech cleared code retested code came back in pending tech active tested vvti - ok during active
 test ----- blackr at [2007-09-27 12:32:37] ----- >>> case opened by blackr on [2007-09-27 12:20:11] tech replaced the gear and the code is
 not resetting, but the customer is still concerned slight stumble on litgh accl. between 2nd to 3rd only cold. tech has duplacted the concern and changed
 the ect sensor. tech does not know if this is a trans or engine concern ----- parkerc1 at [2007-10-10 08:38:41] ----- tech send snap shot. ----
 - callback --- takedam at [2007-10-11 14:01:37] ----- takedam at [2007-10-11 14:01:37] ----- tech noted the trans intermittently trans
 shift eritic. the ecm was swaped with new and the condition did not change or see speedinput. may be a hesitation. ----- parkerc1 at [2007-10-22
 13:36:19] ----- parkerc1 at [2007-10-22 13:3

cust states the vehicle have shift hard 1st to 2nd / 3rd to 4th. tech could not duplicate. ----- takedam at [2008-04-22 10:38:44] ----- >>>
 case opened by takedam on [2008-04-22 10:38:44] ----- takedam at [2008-04-22 10:40:55] ----- csutomer returned with same concern.
 servcie mgr says duplicated but only cold. feels like slamming into gear. tech did not duplicate that but did see somewhat of a harsh shift. customer does
 tow with it, but tech does not feel that is a factor. tech sts was going to reset memory. seeks to know if any reflash available. ----- callback --- meycrc at
 [2008-07-03 12:34:07] ----- meycrc at [2008-07-03 12:34:07] -----

cust states the vehicle have mil on. mil flsh when cust drive this vehicle and start abnormal vibration. the vibration is not came back after cly ig key.
 tech found metal shaving from fuel pump unit. tech have pic of inside fuel tank condition w/ metal shavings. ----- takedam at [2008-04-21
 09:03:47] ----- >>> case opened by takedam on [2008-04-21 09:03:47] ----- takedam at [2008-04-21 09:12:37] ----- add pic and file
 ----- takedam at [2008-04-21 10:26:52] ----- vehicle back with same condition p0302 ----- anguloj at [2008-07-02 07:32:11] -----
 ---- run time 174. fuel trims were normal. ----- meycrc at [2008-07-02 07:37:59] -----

vehicle came in with oil leak, stiffner case was cracked and replaced. ----- meycrc at [2007-10-11 08:11:04] ----- cust states the vehicle
 have vibration when start e/g. start from after #2 oil pan replaced. ----- takedam at [2007-10-08 08:57:33] ----- >>> case opened by
 takedam on [2007-10-08 08:57:33] ----- takedam at [2007-10-08 09:12:45] ----- vibration starts around 2000 rpm, goes away by 3000,
 bearings were replaced. ----- meycrc at [2007-10-11 08:11:04] ----- tech sts balance shafts and engine in time, mounts were replaced. ----
 ----- meycrc at [2007-10-11 08:11:36] ----- meycrc at [2007-10-11 08:12:52] -----

Provide serial number of trans. Contact DSPM to get preapproval to replace trans and tc. Flush cooler thoroughly. ----- MeyerC at [2007-09-12 06:25:34] ----- Contact the DPSM / DSM for preapproval of transmission and torque converter replacement. Flush the prewarmer/cooler. Clear the memory and perform the automatic transaxle system monitor drive pattern. ----- ParkerC1 at [2007-09-12 06:39:51] -----

Adv no known issues, utilize chassis ear to determine if noise is Diff/ATM or other related. ----- CurtinA at [2007-09-28 07:33:28] ----- Adv no known issues, utilize chassis ear to determine if noise is Diff/ATM or other related. ----- ParkerC1 at [2007-10-10 10:55:44] -----

advised tech to separate tank from canister and rerun test call back with result ----- BlackR at [2007-10-29 12:15:22] ----- check oring on the vent line. check filler neck. check the fuel module. locate the tank side leak. ----- ParkerC1 at [2007-11-01 08:21:09] ----- Run manual test assure greater than ref pressure in 2.5 minutes or less. ----- MeyerC at [2007-11-01 08:59:43] -----

advised tech to replace actuator ----- BlackR at [2007-09-27 12:32:37] ----- tech to submit a snapshot. Clear the memory after duplication and retest. TC002-06 ----- ParkerC1 at [2007-10-10 08:38:41] ----- contact to region to suggest FTS to have repair info or diagnosis. ----- TakedaM at [2007-10-11 14:01:37] ----- tech to redor recording with limited data. ----- ParkerC1 at [2007-10-22 13:36:19] ----- - Provide engine data, trans does not seem to be slipping. Timing advance seems to be delayed, but may be due to long data list. ----- MeyerC at [2007-10-23 11:47:45] ----- Drive injvolume rich and see if condition still present. ----- MeyerC at [2007-10-25 12:17:09] -----

verify ATF level @ 97F. ctake snapshot when cust demonstrate trans abnormal operation. ----- TakedaM at [2008-04-22 10:40:55] ----- ----- TakedaM at [2008-04-22 10:46:10] ----- Suggest same. ----- MeyerC at [2008-07-03 12:34:07] ----- clean fuel tank, relace fuel pump and filter. verify misfire condition after clean fuel tank, relace fuel pump and filter. send pic and snapshot to QAP. ----- TakedaM at [2008-04-21 09:12:37] ----- perform tsb eg019-06 tech put me on hold for too long didnt give me a chance to tell him to perform the tsb i was having him look at the run time even if its after the 60 secs, perform tsb per tim Hps ----- AnguloJ at [2008-07-02 07:32:11] - ----- Advised to do tsb eg019-06 assuming data list is normal. ----- MeyerC at [2008-07-02 07:37:59] ----- ----- MeyerC at [2008-07-02 07:39:24] -----

check moter mounts and try swap from known good vehicle. suspect area is balance shaft -> re cheek balance shaft. ----- TakedaM at [2007-10-08 09:12:45] ----- Verify dowel pins in balance shaft. Seeks FTS assistance for repair. ----- MeyerC at [2007-10-11 08:09:45] ----- ----- MeyerC at [2007-10-11 08:12:52] -----

TOYOTA	Clayton Meyer	Clayton Meyer	n	DEIBERT, HOWARD
TOYOTA	RICHARD HARDIN	Andy Curtin	y	HARDIN, RICHARD
LEXUS	JOSE PAMPIN	Ryan Black	y	PAMPIN, JOSE
TOYOTA	FLETCHER ROGERS	Ryan Black	y	ROGERS, FLETCHER
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	STRATIFF, JOSEPH
LEXUS	Motonobu Takeda	Motonobu Takeda	n	Persaud, Christfet
TOYOTA	Motonobu Takeda	Motonobu Takeda	n	ANDRIST, JOURDAN

PERFORMANCE MOTORS TOYOTA QAPowertrain

FOX TOYOTA QAPowertrain

RAY CATENA LEXUS SRV/WP QAPowertrain

BILL DUBE TOYOTA QAPowertrain

DAY TOYOTA QAPowertrain

JM LEXUS QAPowertrain

BOB ROHRMAN TOYOTA QAPowertrain

164252 NORMAL

182516 NORMAL

113728 NORMAL

632017 NORMAL

166744 NORMAL

98539 NORMAL

106472 NORMAL

QAPowertrain	TA072840011	JTJHT00W313	[REDACTED]	NORMAL	11-Oct-07	10/11/2007 5:55	11-Oct-07
QAPowertrain	TA072630309	JTMBD32V976	[REDACTED]	NORMAL	20-Sep-07	9/20/2007 12:30	20-Sep-07
QAPowertrain	TA081060088			NORMAL	15-Apr-08	4/15/2008 8:11	15-Apr-08
QAPowertrain	TA072840225	1NXBR12E11Z	[REDACTED]	NORMAL	11-Oct-07	10/11/2007 11:27	11-Oct-07
QAPowertrain	TA072410008	2T1BR12E7YC	[REDACTED]	NORMAL	29-Aug-07	8/29/2007 5:45	29-Aug-07
QAPowertrain	TA072350115	JTJHF10U110	[REDACTED]	NORMAL	23-Aug-07	8/23/2007 9:04	23-Aug-07
QAPowertrain	TA070100257	JTHBN36F240	[REDACTED]	NORMAL	10-Jan-07	1/10/2007 11:44	10-Jan-07
QAPowertrain	TA080850439	4T1BF30KX6U	[REDACTED]	NORMAL	25-Mar-08	3/25/2008 16:13	25-Mar-08

10/11/2007 6:36	164,566 C1340	LX470	2001
9/20/2007 12:45	2,216 C1298	RAV4	2007
4/15/2008 8:14	0		
10/11/2007 11:30	30,569 P0755	Corolla	2001
10/10/2007 12:44	92,821 P0441	Corolla	2000
9/13/2007 9:45	74,497	RX300	2001
1/10/2007 11:44	0	LS430	2004
6/20/2008 9:03	26,423	Camry	2006

63133 EAS	TMS	2 PENDING CLOSURE	Clayton Meyer	10/11/2007 0:00
20101 BOS	TMS	4 PENDING CLOSURE	Clayton Meyer	9/20/2007 0:00
82413 TMS	TMS	0 PENDING CLOSURE	Clayton Meyer	4/15/2008 0:00
4250 LOS	TMS	2 PENDING CLOSURE	Clayton Meyer	10/11/2007 0:00
38014 BOS	TMS	3 PENDING CLOSURE	Clayton Meyer	8/29/2007 0:00
37175 CAT	TMS	1 PENDING CLOSURE	Clayton Meyer	8/23/2007 0:00
64503 EAS	TMS	6 PENDING CLOSURE	Clayton Meyer	1/10/2007 0:00
25060 PTL	TMS	7 OPEN	Andy Curtin	3/25/2008 0:00

Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
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Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
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Engine/Hybrid System	Intake/Exhaust	Muffler	Leak
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Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
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Vehicle Interior	Meter/Gauge/Display	Warning Light- Engine/Hybrid	MIL/Warning Light ON
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Engine/Hybrid System	Engine Control	Driveability	Runs Rough
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Engine/Hybrid System	Engine Control	Driveability	Surge
----------------------	----------------	--------------	-------

theye trac and vsc light are on when the cnt lock switch is pushed. tech needs assistance in diag. ----- parkerc1 at [2007-10-11 05:55:24] -----
 - >>> case opened by parkerc1 on [2007-10-11 05:55:24] switch off 2.4 volt switch on .06v. ----- meyerer at [2007-10-11 06:26:45] -----
 -- callback --- meyerer at [2007-10-11 06:36:10] ----- meyerer at [2007-10-11 06:36:10] -----
 came from a body shop, hit front and rear. battery connection show signs of arching. c1298 will not clear. the restance for the coupler was not passing,
 tech replaced the coupler, code is still setting when key is turned on. ----- parkerc1 at [2007-09-20 12:30:39] ----- >>> case opened by
 parkerc1 on [2007-09-20 12:30:39] ----- parkerc1 at [2007-09-20 12:33:16] ----- 5.5 ohms, infinite to ground. etcs fuse was blown,
 evidence was jump started backwards or was due to an accident. ----- callback --- meyerer at [2007-09-20 12:41:44] ----- meyerer at [2007-
 09-20 12:41:44] -----
 test case ----- meyerer at [2008-04-15 08:11:41] ----- >>> case opened by meyerer on [2008-04-15 08:11:41] >>> case closed by meyerer on
 [2008-04-15 08:12:07] >>> case re-opened by meyerer on [tue apr 15 08:12:35 pdt 2008]
 originally had p0755, repalced trans with reman, came back with same dtc. tech sts has harsh shift. fluid is ok. ----- meyerer at [2007-10-11
 11:27:15] ----- >>> case opened by meyerer on [2007-10-11 11:27:15] ----- meyerer at [2007-10-11 11:28:49] -----
 tech sts canister, gas cap have been replaced. ----- meyerer at [2007-08-29 05:45:37] ----- >>> case opened by meyerer on [2007-08-29
 05:45:37] tech is reporting during the system test, step 4 tech received a error mesage that can not activate ccv. ----- callback --- parkerc1 at [2007-08-
 29 06:20:04] ----- parkerc1 at [2007-08-29 06:20:04] ----- pin 5 of connector have 12v when during the ccv test. ----- takedam
 at [2007-08-29 07:22:08] ----- canister replaceed 2x, gas cap, ecm. ----- callback --- meyerer at [2007-10-10 11:25:23] -----
 meyerer at [2007-10-10 11:25:23] ----- evap test readingL stepL abs 1L 763 2L 762 3L 762 4L 762 5L 762 6L 762 7L 762 8L 762 9L 762 10L 762
 11L 762 tech found the purg line has vacuum to the canister during active test. vac line are hooked up correctly. tech can not locate any leak with the
 smoke machine. ----- parkerc1 at [2007-10-10 11:58:14] ----- tech unplugged big h
 customer sts has rough running and hesitating in am. ----- meyerer at [2007-08-23 09:04:14] ----- >>> case opened by meyerer on [2007-08-
 23 09:04:14] tech has replaced the tps sensor and cleaned the trottle body and maf with no change tech sent wrong snapshot ----- callback --- stoverj at
 [2007-08-23 10:02:20] ----- stoverj at [2007-08-23 10:02:20] ----- tech sent a snap shot hot at idel. ----- parkerc1 at [2007-08-
 23 11:37:01] ----- the customer is now back with the concern of runs rough when cold on a cold start and hesitation on acceleration. tech cold
 started the vehcile and found the engine was running on accelration when cold. the engine is running normal when the engine is at operating temp. -----
 ----- parkerc1 at [2007-09-13 08:32:38] ----- tech is looking at data list, rear 02 b2s1 reads 99% ----- meyerer at [2007-09-13 09:45:47] ----

 call was dropped. ----- meyerer at [2007-01-10 11:44:24] ----- >>> case opened by meyerer on [2007-01-10 11:44:24]
 custmer states the motor or maybe the trans surges, also complains the engine smells hot, road tested the vehical and unable to duplicate the concern,
 no codes >>> case opened by anguloj on [2008-03-25 16:13:56] went for test drive with customer and they are not sure if concern was duplicated. at
 highway speeds customer went to wot and feels lacking power. other concern was at lower speeds (cold operation) there is a hard shift or gear hunting.
 tech test drove cold this morning and didn't duplicate concerns. ----- callback --- curtina at [2008-06-20 09:03:31] ----- curtina at [2008-06-
 20 09:03:31] -----

check the voltage at pin 3 of connector A41. ----- ParkerC1 at [2007-10-11 05:56:53] ----- Verfiy if exi is losing voltage. -----
MeyerC at [2007-10-11 06:34:05] -----

Unplug the ecu and check the resistance between slc+ and slc-. ----- ParkerC1 at [2007-09-20 12:30:39] ----- Swap ecm if unsure bad. ----
----- MeyerC at [2007-09-20 12:42:27] -----

test case ----- MeyerC at [2008-04-15 08:11:41] -----
Poss swap ecm with known good car and verfiy if condition still present. Provide serial number of reman. verify no ground issues. ----- MeyerC
at [2007-10-11 11:28:49] ----- MeyerC at [2007-10-11 11:30:58] -----

Run evap test. ----- MeyerC at [2007-08-29 05:45:37] ----- Check pin 5 of connector "A" of the ECM or pin 1 of the CCV during the test. ---
----- ParkerC1 at [2007-08-29 06:20:04] ----- replace E/G ecu. ----- TakedaM at [2007-08-29 07:22:08] ----- run manual check
cbwr. ----- MeyerC at [2007-10-10 11:25:23] ----- check the orvr. ----- ParkerC1 at [2007-10-10 11:58:14] ----- Verfiy purge
flow from purge and at cansiter, try to isolate canister from tank, apply vacuum to cansiter side with mityvac, assure holds. assure bypass vsv is
opening. ----- MeyerC at [2007-10-10 12:42:36] ----- MeyerC at [2007-10-10 12:44:14] -----

Provide snapshot. Verfiy data, fuel trims, rich on accel, timing advance etc. ----- MeyerC at [2007-08-23 09:04:14] -----
----- MeyerC at [2007-08-23 09:05:15] ----- advised tech to resend snapshot ----- StoverJ at [2007-08-23 10:02:20] ----- tech to provide
a snap shot of the condition. ----- ParkerC1 at [2007-08-23 11:37:01] ----- Duplicate the condition and richen the fuel trim with the scan
tool. retake with min data. ----- ParkerC1 at [2007-09-13 08:32:38] ----- Look at voltage, not percentage. ----- MeyerC at [2007-09-
13 09:45:47] -----

check basics compare how it drives to another vehicle ----- AnguloJ at [2008-03-25 16:24:24] ----- Adv need to get better understanding
of customer concern. Contact region for assistance due to multiple attempts if needed. Check with customer if fuel grade changed recently. -----
CurtinA at [2008-06-20 09:03:31] -----

LEXUS	Craig Parker	Craig Parker	n	Serio, Cosimo
TOYOTA	Craig Parker	Craig Parker	n	GANAS, MICHAEL
TOYOTA	Clayton Meyer	Clayton Meyer	n	CHARTRON, CHRIS
TOYOTA	Clayton Meyer	Clayton Meyer	n	hadnioto, rudy
TOYOTA	Clayton Meyer	Clayton Meyer	n	JANEIRO, CARLOS
TOYOTA LEXUS	Clayton Meyer Clayton Meyer	Clayton Meyer Clayton Meyer	n n	URRUTIA, DAVID PYE, MARK
TOYOTA	JAMES BLOW	Jaime Angulo	y	BLOW, JAMES

RAY CATENA LEXUS SRV/WP QAPowertrain

HARR TOYOTA, INC. QAPowertrain

VEHICLE SERV. CNTR-TOYOTA QAPowertrain

CARSON TOYOTA QAPowertrain

COLONIAL TOYOTA QAPowertrain

ARDMORE TCSC-CENTRAL CITY QAPowertrain
LEXUS OF RICHMOND QAPowertrain

TOYOTA OF BOZEMAN QAPowertrain

112015 NORMAL

249498 NORMAL

NORMAL

244832 NORMAL

248865 NORMAL

421612 NORMAL

183403 NORMAL

299388 NORMAL