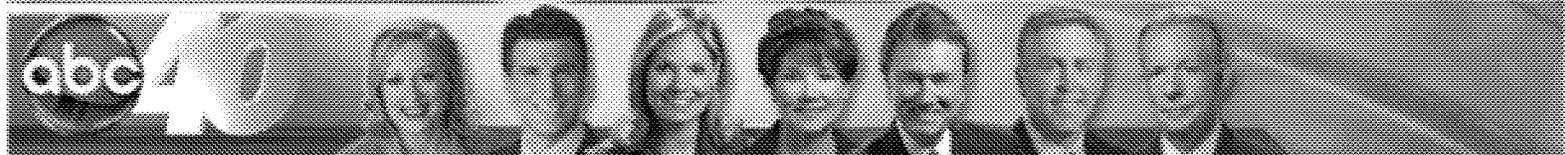


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## Rusty Problem Spurs Angry Truck Owner to Action

Posted: Aug 11, 2008 08:34 PM PDT

By **Kathy Reynolds**

SPRINGFIELD, Mass. (abc40) -- Toyota is buying back some of its Tacoma trucks due to rust perforation issues. However, it's those that aren't included in the buy back that are crying foul.

██████████ has a 2001 Tacoma. A regional Toyota inspector indicated ██████████ truck had significant frame rust and that it wasn't safe to drive. Toyota did not make ██████████ an offer because their customer support program only focuses on 1995-2000 model year Tacomas. ██████████ was manufactured just a few days too late in January 2001.

The National Highway Transportation Safety Administration has received multiple complaints similar to ██████████ issue but a spokesperson says they're not acting because it's a customer satisfaction issue and not a clear cut safety issue.

██████████ persisted and in July Toyota made her an offer, \$9500. That was significantly less than the money being offered to those in the customer support program. Still, ██████████ says she'll take it if she can get it in writing. That has yet to happen.

Toyota says it's looking into ██████████ case and will get back to abc40 Tuesday. The Massachusetts Attorney General's office says it will call back then as well.

Video Gallery < 1 >



**Tacoma Recall Doesn't Go Far Enough, Some Say**  
2:30



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