

From: Richard Jung/=TMS/Toyota.

Sent:8/19/2008 10:58 AM.

To: [-] Rick Williams/=TMS/Toyota@Toyota.

Cc: [-] George Morino/=TMS/Toyota@Toyota.

Bcc: [-] .

Subject: Re: Fw: THE CAMRY

Hi Rick,

I will be forwarding your request/e-mail to Roger McPhail in Customer Relations since they take care of the clearance request for vehicles exported into Canada. I just spoke with Roger and he is aware of your request. He will gladly forward you or the customer an SSC 70F form so the campaign can be cleared. You may want to touch base with him when you have a moment, here is his phone number 310-468-4991.

Let me know if you need anything else.
Richard

George Morino/TMS/Toyota
08/18/2008 03:44 PM
To Richard_Jung@toyota.com
cc Rick Williams/TMS/Toyota@Toyota
Subject Fw: THE CAMRY

Hi Richard:

Can you arrange to have the card sent to Rick or the dealer?

Thank you for your help!

George Morino
National Manager
Quality Compliance Department
Product Quality and Service Support
Toyota Motor Sales, U.S.A., Inc.
Tel. 310-468-3392
Fax 310-468-3399

NOTICE: This email message and all attachments transmitted with it are intended solely for the use of the addressee and may contain legally privileged and confidential information. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution, copying, or other use of this message or its attachments is strictly prohibited.

If you have received this message in error, please notify the sender immediately by email reply and please delete this message from your computer. Thank you.

----- Forwarded by George Morino/TMS/Toyota on 08/18/2008 03:39 PM -----

Rick Williams/TMS/Toyota
08/15/2008 02:33 PM
To George Morino/TMS/Toyota
cc
Subject Fw: THE CAMRY

George,

I was wondering if you could help me with an SSC for the all weather for a Camry at Wilder Toyota. Their customer is taking the vehicle to Canada and needs the SSC cleared before doing so. They never had the mats, but neither the dealer nor the customer has the card to send in. If you could give me the name of who to contact that would be great. The VIN is below, and I am the DSPM for D2 (Seattle).

Thank you,
Rick

From: "Sarah Aten" [sarah_aten@wilderauto.com]
Sent: 08/15/2008 11:21 AM MST
To: Rick Williams
Subject: THE CAMRY

VIN# JTNBB46K673 [REDACTED]

SSC 70F FLOOR MAT CAMPAIGN