

From: Wayne Hutchinson/=TMS/Toyota.

Sent:9/11/2008 11:08 AM.

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Bcc: [-]

Subject: 70F/7LB.

Hey George,

Richard and I put our heads together and came up with an answer to why the completion rates were so high for 70F & 7LB.

When Return Cards stating the customer did not have the AWFMs were scanned in the system, Op Code 7519J2 was used along with our dealer codes.

So we ran the claims, dumped the claims into Access, and pulled out all the claims using dealer codes 82450 & 92450.

The attached Excel sheet contains the results.

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