

From: George Morino/=TMS/Toyota.

Sent:2/10/2009 11:14 PM.

To: [-] Michael Chevedden <chevedden@imagespm.com>@TMSVEN

Cc: [-] Benjamim Hammond <Benjamin\_Hammond@toyota.com>;"Mark T. Kubota" <Mark\_Kubota@toyota.com>;Richard Jung <Richard\_Jung@toyota.com>;Wayne Hutchinson <wayne\_hutchinson@toyota.com>

Bcc: [-]

Subject: Re: Need Quote for 70F/7LB Responses.

Mike:

I greatly appreciate your efforts in looking into this.

Based upon the current pricing structure and our need, I would like to go with Option 1. However, in light of some of the budgetary constraints as well as secondary priority to scan the cards, I would like to wait until March to proceed.

Thank you very much for your understanding!

George Morino  
National Manager  
Quality Compliance Department  
Product Quality and Service Support  
Toyota Motor Sales, U.S.A., Inc.  
Tel. 310-468-3392  
Fax 310-468-3399

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Michael Chevedden <chevedden@imagespm.com>

02/09/2009 01:08 PM

To George\_Morino@Toyota.com

cc "Mark T. Kubota" <Mark\_Kubota@toyota.com>, Benjamim Hammond <Benjamin\_Hammond@toyota.com>, George Morino <george\_morino@toyota.com>, Richard Jung <Richard\_Jung@toyota.com>, Wayne Hutchinson <wayne\_hutchinson@toyota.com>

Subject Re: Need Quote for 70F/7LB Responses

George,

The following are some options to reduce the 70F/7LB data capture cost.

1. Current proposal  
All encompassing

\$0.27/each

2. Toyota opens mailer and provides info cards in stacked groups

\$0.26/each

3. Toyota opens mailer and sorts info cards into all subset groups

\$0.17/each

Please advise.

Mike

George,

here you go.

Please find price quote as follows:

Pick up From Toyota 20 Bins \$50.00

Sort envelopes from Bin. Slit open and pull out infocards. Sort forms. Scan Vin numbers and put into proper order.

Provide CD with proper information on it

Price for all of the above is \$269.00 per thousand.

As a fyi previously this was in the mid thirties per thousand.

Mike

On Jan 12, 2009, at 10:39 PM, George\_Morino@Toyota.com wrote:

Hi Mike:

I hope you had a great weekend.

Compliance has a stack of returned mail for 70F/7LB. As part of our GAME ON initiative, I would like an estimate on the cost for the following:

Pick-up

Opening Envelope

Inputting/Tracking Data

Providing Data Electronically

I think overall you can do it for less expense, but if you can take a look.

Thank you!

George Morino  
National Manager  
Quality Compliance Department  
Product Quality and Service Support  
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Mike Chevedden

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