

Qa Department Name	Owner	Ta Case Priority	T3 Id	Vin	Creation Timestamp	Creation Timestamp2	Opened Date
QABody		NORMAL	TA090340364	2T2HK31U49C [REDACTED]	3-Feb-09	2/3/2009 15:05	3-Feb-09
QABody		NORMAL	TA090350131	JTHBC96S875 [REDACTED]	4-Feb-09	2/4/2009 9:16	4-Feb-09
QABody		NORMAL	TA090350303	4T1BE46K77U [REDACTED]	4-Feb-09	2/4/2009 13:36	4-Feb-09
QABody		NORMAL	TA090360007	4T1FA38P18U [REDACTED]	5-Feb-09	2/5/2009 5:35	5-Feb-09
QABody		NORMAL	TA090360047	1NXBU40E39Z [REDACTED]	5-Feb-09	2/5/2009 7:02	5-Feb-09
QABody		NORMAL	TA090360325	4T1BK36B96U [REDACTED]	5-Feb-09	2/5/2009 17:18	5-Feb-09
QABody		NORMAL	TA090370025	2T2GK31U49C [REDACTED]	6-Feb-09	2/6/2009 6:39	6-Feb-09
QABody		NORMAL	TA090370134	4T1FA38P68U [REDACTED]	6-Feb-09	2/6/2009 10:11	6-Feb-09
QABody		NORMAL	TA090370158	JTHCE96S070 [REDACTED]	6-Feb-09	2/6/2009 10:59	6-Feb-09
QABody		NORMAL	TA090370161	JTHCE96S470 [REDACTED]	6-Feb-09	2/6/2009 11:07	6-Feb-09
QABody		NORMAL	TA090370165	JTHBL46F3850 [REDACTED]	6-Feb-09	2/6/2009 11:15	6-Feb-09
QABody		NORMAL	TA090370180	5TBEV58177S4 [REDACTED]	6-Feb-09	2/6/2009 11:49	6-Feb-09
QABody		NORMAL	TA090370191	JTHBH96S265 [REDACTED]	6-Feb-09	2/6/2009 12:18	6-Feb-09
QABody		NORMAL	TA090380002	5TBDV54117S [REDACTED]	7-Feb-09	2/7/2009 7:54	7-Feb-09
QABody		NORMAL	TA090380019	4T1BK46K47U [REDACTED]	7-Feb-09	2/7/2009 11:47	7-Feb-09
QACHassis		NORMAL	TA090330208	JTHBP262285 [REDACTED]	2-Feb-09	2/2/2009 10:42	2-Feb-09
QACHassis		NORMAL	TA090350133	JTJHY00WX84 [REDACTED]	4-Feb-09	2/4/2009 9:21	4-Feb-09
QACHassis		NORMAL	TA090350140	JTHCE96S080 [REDACTED]	4-Feb-09	2/4/2009 9:27	4-Feb-09
QACHassis		NORMAL	TA090360004	2T2GK31U79C [REDACTED]	5-Feb-09	2/5/2009 5:28	5-Feb-09
QACHassis		NORMAL	TA090360159	5TFJT52187X [REDACTED]	5-Feb-09	2/5/2009 9:45	5-Feb-09
QACHassis		NORMAL	TA090370006	JTJHY00W894 [REDACTED]	6-Feb-09	2/6/2009 5:29	6-Feb-09
QACHassis		NORMAL	TA090370008	JTHBL46F775 [REDACTED]	6-Feb-09	2/6/2009 5:39	6-Feb-09

Closed Date	Last Modified Timestamp	Repair Mileage	Dtc Code	Model Name	Model Year	Dealer Code
	2/3/2009 15:05	269		RX350	2009	60603
	2/4/2009 9:16	6,800		GS450H	2007	60605
	2/4/2009 13:36	22,566		Camry	2007	4649
	2/5/2009 5:35	22,491		Solara	2008	29099
	2/5/2009 7:02	17,340		Corolla	2009	45040
	2/5/2009 17:18	29,150		Avalon	2006	4338
	2/6/2009 6:39	7,187		RX350	2009	63203
	2/6/2009 10:11	7,325		Solara	2008	20109
	2/6/2009 10:59	18,200		GS350	2007	62931
	2/6/2009 11:07	7,500		GS350	2007	62931
	2/6/2009 11:15	9,540		LS460	2008	62931
	2/6/2009 11:49	25,102		Tundra	2007	4038
	2/6/2009 12:18	40,471		GS300	2006	60454
	2/7/2009 7:54	23,125		Tundra	2007	29069
	2/7/2009 11:47	15,342		Camry	2007	4222
	2/2/2009 10:42	10,083		IS F	2008	60429
	2/4/2009 9:21	13,480		LX570	2008	60602
	2/4/2009 9:27	25,508		GS350	2008	60605
	2/5/2009 5:28	4,895		RX350	2009	60906
	2/5/2009 9:45	6,544		Tundra	2007	46050
	2/6/2009 5:29	2,782		LX570	2009	63704
	2/6/2009 5:39	17,098		LS460	2007	61002

Region Short Name	Region Short Name2	District Code	Status Code		Repair Date
EAS	EAS		2 INITIATED		1/28/2009 0:00
EAS	EAS		2 INITIATED		12/15/2008 0:00
LOS	LOS		4 INITIATED		2/2/2009 0:00
NYR	NYR		5 INITIATED		1/30/2009 0:00
CAT	CAT		4 INITIATED		2/5/2009 0:00
SFR	SFR		2 INITIATED		2/5/2009 0:00
SOU	SOU		5 INITIATED		2/6/2009 0:00
BOS	BOS		2 INITIATED		2/6/2009 0:00
EAS	EAS		4 INITIATED		2/6/2009 0:00
EAS	EAS		4 INITIATED		2/6/2009 0:00
LOS	LOS		3 INITIATED		2/6/2009 0:00
WES	WES		1 INITIATED		2/5/2009 0:00
NYR	NYR		5 INITIATED		2/7/2009 0:00
LOS	LOS		9 INITIATED		2/7/2009 0:00
WES	WES		3 INITIATED		1/31/2009 0:00
EAS	EAS		2 INITIATED		2/4/2009 0:00
EAS	EAS		2 INITIATED		1/27/2009 0:00
SOU	SOU		4 INITIATED		2/5/2009 0:00
PTL	PTL		1 INITIATED		2/5/2009 0:00
EAS	EAS		4 INITIATED		2/6/2009 0:00
SOU	SOU		6 INITIATED		1/3/2009 0:00

Service Category Desc	Section Desc	Sub Component Desc	Condition Desc
Vehicle Exterior	Exterior Panels/Trim	Exterior Trim/Moldings	Vibration
Vehicle Interior	Interior Panels/Trim	Unknown	Noise-squeak/rattles
Vehicle Interior	Interior Panels/Trim	Dash Assembly/Components	Noise-squeak/rattles
Vehicle Exterior	Sliding Roof/Convertible	Wiring	Condition-Not-Listed
Vehicle Exterior	Door/Hatch	Supports	Design/Less Than Expectation
Vehicle Exterior	Sliding Roof/Convertible	Unknown	Noise-squeak/rattles
Vehicle Exterior	Mirror (ext)	Mirror Glass	Condition-Not-Listed
Vehicle Exterior	Exterior Panels/Trim	Exterior Trim/Moldings	Noise-squeak/rattles
Vehicle Interior	Interior Panels/Trim	Dash Assembly/Components	Noise-squeak/rattles
Vehicle Interior	Interior Panels/Trim	Dash Assembly/Components	Noise-squeak/rattles
Vehicle Exterior	Window/Glass	Side Window Glass	Noise-wind noise/whistle
Vehicle Interior	Interior Panels/Trim	Unknown	Unspecified
Vehicle Interior	Interior Panels/Trim	Garnishes/Trim Panels	Noise-squeak/rattles
Vehicle Interior	Seat	Unknown	Noise-squeak/rattles
Vehicle Interior	Interior Panels/Trim	Garnishes/Trim Panels	Gap/Poor Fit/Loose/Tolerance
Brake	Brake (rear)	Unknown	Noise-squeak/rattles
Brake	Brake Control/Dynamic Control System	ABS	Condition-Not-Listed
Brake	Brake (front)	Unknown	Noise-Abnormal
Brake	Brake System	Unknown	Noise-wind noise/whistle
Suspension	Front Suspension	Unknown	Noise-Abnormal
Brake	Brake System	Brake Pedal	Abnormal Operation
Brake	Brake System	Unknown	Noise-Abnormal

Case Condition

there is a wind noise coming from drivers door area driving at speed above 35 mph.
customer still has a rattle coming from dshboard after 4 repair attempts

top/heated rear glass replaced 1/13/2009. vehicle back on 1/30/2009 for rear defrost inop. all grids on new window are burnt. there is no physical damage to glass.

cust states trunk falls too easily, trunk functions normally, miller and koons have both addressed complaint. cust also states engine noisy, normal operation, no abnormal sounds, cust states brakes noisy, brakes ok, no abnormal sounds. vehicle has been test driven and compared to like corolla, vehicle is operating as designed.

customer states the sunroof has had a continuous rattle concern: rattle may be coming from the right side front area: heard mostly at residential speeds right outer mirror glass broke while driving for no apparent reason.

when taking an offramp from highway loading car up there is a knock/clunk from the center off the veh sound as if coming from drivers door sill remove plastic skirt

interior dash noises -i have set up appt for client to meet with fts on 2/24 - (ralph bencivenga)

client has had one repair her, last year and we repaired nosies - he has been to dealer in ny? and left to come back to us becasue noises not repaired.

edison has set client up with fts on 2/27 - ralph bencivenga

Is with continuing wind noise - client also mentioned additional issues with vehicle - client reque meeting with fts scheduled for 2/24/09 - ralph bencivenga

a/c vent falls down when hot. could not reproduce first visit. reproduced this visit and replaced drivers side center vent.

road test with guest and was unable to duplicate a concern. must see history for this vehicle/owner. no repair attempt at this time. wil road test again with guest when he comes pick up his vehicle.

cust complained of squeak in driver seat. in march of 2008 i preformed t.s.b. for seat pin guides. truck returned on 2-7-09 for similiar noise. appears noise may be from lumbar section of seat.

excessive gap between trims at center colsole to right of radio.

intermintant brake squek from rear brakes

when stopped on a hill, vehicle will not hold its position. it starts to roll backwards for 1.5 sec, then the abs kicks in while it continues to roll. customer unhappy with this.

when braking there is a springing noise from brakes

metallic squeek noise over speed bumps, when front wheels travel over. have verified when driving straight into bumps and at angles. disconnected antisway bar ends and tested, still present. skid plate is tight. no obvious body damage or body work.

c/s pedal went to floor two times in 3000 miles also stated pumped pedal and was good to drive c/s when pedal was low car would not start one time left front have knocking noise at low speed. for ever 1/3 of wheel turn. a knocking noise can be hear.

Suggestion	Repair	Division Name	Creator Name	Original Owner	Dealer Tech Initiated	Dealer Tech Name
		LEXUS	ROJAS, WALTER		y	ROJAS, WALTER
		LEXUS	ERSEK, PETER		y	ERSEK, PETER
		TOYOTA	KALANJIAN, ROBERT		y	KALANJIAN, ROBERT
		TOYOTA	MONAHAN, DAVE		y	MONAHAN, DAVE
		TOYOTA	BAKER, ALEXANDER		y	BAKER, ALEXANDER
		TOYOTA	SINGH, ROHIT		y	SINGH, ROHIT
		LEXUS	MURRAY, DAVE		y	MURRAY, DAVE
		TOYOTA	SPINNEY, DANIEL		y	SPINNEY, DANIEL
		LEXUS	BENCIVENGA, RALPH		y	BENCIVENGA, RALPH
		LEXUS	BENCIVENGA, RALPH		y	BENCIVENGA, RALPH
		LEXUS	BENCIVENGA, RALPH		y	BENCIVENGA, RALPH
		TOYOTA	EUBANKS, MARK		y	EUBANKS, MARK
		LEXUS	NAPOMBHEJARA, JIRABHAJARA		y	NAPOMBHEJARA, JIRABHAJARA
		TOYOTA	KRIER, CHRIS		y	KRIER, CHRIS
		TOYOTA	NASH, DAVE		y	NASH, DAVE
		LEXUS	NODA, RONALD		y	NODA, RONALD
		LEXUS	SULLIMAN, DEREK		y	SULLIMAN, DEREK
		LEXUS	ERSEK, PETER		y	ERSEK, PETER
		LEXUS	BISHOP, JERRY		y	BISHOP, JERRY
		TOYOTA	WHITEHILL, RANDY		y	WHITEHILL, RANDY
		LEXUS	JENNINGS, MICHAEL		y	JENNINGS, MICHAEL
		LEXUS	CHAN, HO		y	CHAN, HO

Dealer Name	Qa Department Name	Cause Component Desc	Cause Sub Comp Desc	Cause Condition Desc
LEXUS OF GREENWICH	QABody			
NEW COUNTRY LEX/WESTPORT	QABody			
TOYOTA OF GLENDALE	QABody			
TOYOTA OF TURNERSVILLE	QABody			
MILLER TOYOTA	QABody			
FREMONT TOYOTA	QABody			
JOHNSON LEXUS OF RALEIGH	QABody			
BERNARDI TOYOTA	QABody			
LEXUS OF EDISON	QABody			
LEXUS OF EDISON	QABody			
LEXUS OF EDISON	QABody			
HAMER TOYOTA	QABody			
PARK PLACE LEXUS M. VIEJO	QABody			
SHORE TOYOTA	QABody			
TOYOTA CARLSBAD	QABody			
LEXUS OF PLEASANTON	QAChassis			
HOFFMAN LEXUS	QAChassis			
NEW COUNTRY LEX/WESTPORT	QAChassis			
LEXUS OF ORLANDO	QAChassis			
MICHAEL'S TOY OF BELLEVUE	QAChassis			
LEXUS OF LEHIGH VALLEY	QAChassis			
HENNESSY LEXUS OF ATLANTA	QAChassis			

Repair Order Num Ta Case Priority

505582 NORMAL

141768 NORMAL

339874 NORMAL

110287 NORMAL

421762 NORMAL

643764 NORMAL

428605 NORMAL

438517 NORMAL

276008 NORMAL

276007 NORMAL

276006 NORMAL

35791 NORMAL

145787 NORMAL

192362 NORMAL

725662 NORMAL

433486 NORMAL

1000000 NORMAL

144248 NORMAL

28269 NORMAL

536133 NORMAL

128352 NORMAL

297424 NORMAL

QAChassis	NORMAL	TA090370019	JTHCK262772		6-Feb-09	2/6/2009 6:25	6-Feb-09
QAChassis	NORMAL	TA090370020	JTHBA30G655		6-Feb-09	2/6/2009 6:28	6-Feb-09
QAChassis	NORMAL	TA090370065	JTJHW31UX72		6-Feb-09	2/6/2009 8:51	6-Feb-09
QAChassis	NORMAL	TA090370124	1NXBR32E87Z		6-Feb-09	2/6/2009 9:58	6-Feb-09
QAChassis	NORMAL	TA090370271	JTJBT20X440		6-Feb-09	2/6/2009 14:28	6-Feb-09
QAChassis	NORMAL	TA090370286	4T1BK46KX9U		6-Feb-09	2/6/2009 15:16	6-Feb-09
QAChassis	NORMAL	TA090380030	JTDKB20U573		7-Feb-09	2/7/2009 15:00	7-Feb-09
QAElectrical	NORMAL	TA090330403	JTHCK262382		2-Feb-09	2/2/2009 16:02	2-Feb-09
QAElectrical	NORMAL	TA090340113	5TBBT54137S		3-Feb-09	2/3/2009 8:19	3-Feb-09
QAElectrical	NORMAL	TA090340209	4T3ZF13C23U		3-Feb-09	2/3/2009 10:37	3-Feb-09
QAElectrical	NORMAL	TA090340321	JTDKB20U173		3-Feb-09	2/3/2009 13:32	3-Feb-09
QAElectrical	NORMAL	TA090340329	JT3AC12R8R1		3-Feb-09	2/3/2009 13:43	3-Feb-09
QAElectrical	NORMAL	TA090340349	5TFRT54187X		3-Feb-09	2/3/2009 14:29	3-Feb-09
QAElectrical	NORMAL	TA090340358	JTEBU14R69K		3-Feb-09	2/3/2009 14:51	3-Feb-09
QAElectrical	NORMAL	TA090350294	JTHFN48Y330		4-Feb-09	2/4/2009 13:23	4-Feb-09
QAElectrical	NORMAL	TA090360200	4T3ZF13C62U		5-Feb-09	2/5/2009 11:15	5-Feb-09
QAElectrical	NORMAL	TA090360236	4T1BK36B16U		5-Feb-09	2/5/2009 12:06	5-Feb-09
QAElectrical	NORMAL	TA090360240	5TFRV54188X		5-Feb-09	2/5/2009 12:18	5-Feb-09
QAElectrical	NORMAL	TA090360263	5TBDV58177S		5-Feb-09	2/5/2009 13:15	5-Feb-09
QAElectrical	NORMAL	TA090360272	JTHBA30G745		5-Feb-09	2/5/2009 13:54	5-Feb-09
QAElectrical	NORMAL	TA090370003	JTEBU14RX70		6-Feb-09	2/6/2009 4:58	6-Feb-09
QAElectrical	NORMAL	TA090370021	4T1BF18B0WU		6-Feb-09	2/6/2009 6:28	6-Feb-09
QAElectrical	NORMAL	TA090370049	JTEBT17R458		6-Feb-09	2/6/2009 8:27	6-Feb-09
QAElectrical	NORMAL	TA090370127	JTDKB20U977		6-Feb-09	2/6/2009 10:01	6-Feb-09
QAElectrical	NORMAL	TA090370179	JTDDR32T320		6-Feb-09	2/6/2009 11:46	6-Feb-09

2/6/2009 6:25	24,699	B1206,B2621,C1241,U0073,U0126	IS250	2007	62903
2/6/2009 6:28	46,194		ES330	2005	61006
2/6/2009 8:51	34,039	C1515,C1525	RX400H	2007	60702
2/6/2009 9:58	15,333		Corolla	2007	43016
2/6/2009 14:28	47,062		GX470	2004	60454
2/6/2009 15:16	1,119		Camry	2009	4038
2/7/2009 15:00	40,475		Prius	2007	4421
2/2/2009 16:02	5,198		IS250	2008	63702
2/3/2009 8:19	22,127		Tundra	2007	11028
2/3/2009 10:37	48,193		Sienna	2003	4017
2/3/2009 13:32	36,424		Prius	2007	25061
2/3/2009 13:43	109,420		Previa	1994	21107
2/3/2009 14:29	16,029		Tundra	2007	4167
2/3/2009 14:51	108		4Runner	2009	4362
2/4/2009 13:23	20,940		SC430	2003	60905
2/5/2009 11:15	33,309	P0500	Sienna	2002	27021
2/5/2009 12:06	70,427	C1223,C1246,P0504	Avalon	2006	34114
2/5/2009 12:18	4,486		Tundra	2008	30027
2/5/2009 13:15	26,805	P0705	Tundra	2007	4252
2/5/2009 13:54	64,291		ES330	2004	26028
2/6/2009 4:58	35,000		4Runner	2007	21107
2/6/2009 6:28	117,484		Avalon	1998	45062
2/6/2009 8:27	58,975	P0705	4Runner	2005	43022
2/6/2009 10:01	21,740	NNE	Prius	2007	4256
2/6/2009 11:46	86,665		Celica	2002	34101

EAS	EAS		2 INITIATED		2/6/2009 0:00
SOU	SOU		4 INITIATED		1/28/2009 0:00
EAS	EAS		5 INITIATED		2/6/2009 0:00
DEN	DEN		4 INITIATED		2/5/2009 0:00
WES	WES		1 INITIATED		2/6/2009 0:00
LOS	LOS		3 INITIATED		2/6/2009 0:00
SFR	SFR		3 INITIATED		2/7/2009 0:00
EAS	EAS		4 INITIATED		2/2/2009 0:00
PTL	PTL		6 INITIATED		2/2/2009 0:00
SFR	SFR		7 INITIATED		2/3/2009 0:00
PTL	PTL		7 INITIATED		2/3/2009 0:00
CIN	CIN	A	INITIATED		2/3/2009 0:00
LOS	LOS		3 INITIATED		2/3/2008 0:00
SFR	SFR		2 INITIATED		2/3/2009 0:00
SOU	SOU		3 INITIATED		2/2/2009 0:00
DEN	DEN		3 INITIATED		1/30/2009 0:00
CIN	CIN	F	INITIATED		1/24/2009 0:00
DEN	DEN		6 INITIATED		2/5/2009 0:00
LOS	LOS		7 INITIATED	2/5/2009 0:00	
KCY	KCY		5 INITIATED	2/5/2009 0:00	
CIN	CIN	A	INITIATED	2/6/2009 0:00	
CAT	CAT		5 INITIATED	2/6/2009 0:00	
DEN	DEN		4 INITIATED	2/6/2009 0:00	
SFR	SFR		2 INITIATED	2/6/2009 0:00	
CIN	CIN	F	INITIATED	2/6/2009 0:00	

Steering	Power Assist Systems	Unknown	Noise-Abnormal
Steering	Steering Column	Unknown	Noise-Abnormal
Steering	Power Assist Systems	Unknown	Unspecified
Brake	Brake (rear)	Brake Drum	Noise-Abnormal
Suspension	Front Suspension	Unknown	Noise-Abnormal
Suspension	Alignment/Handling Diagnoses	Unknown	Unspecified
Brake	Brake System	Brake Line	Noise-squeak/rattles
Audio/Visual/Telematics	Audio/Video	Amplifier	Abnormal Operation
Vehicle Interior	Heating/Air Conditioning	Controls	Abnormal Operation
Vehicle Interior	Heating/Air Conditioning	Automatic Climate Control	Temperature Concern
Vehicle Exterior	Lighting (ext)	Headlight	Inoperative
Audio/Visual/Telematics	Audio/Video	Radio Receiver	Abnormal Operation
Engine/Hybrid System	Starting	Unknown	Starting-No start
Audio/Visual/Telematics	Audio/Video	Radio Receiver	Abnormal Operation
Power Source/Network	Battery/Charging	Battery	Design/Less Than Expectation
Vehicle Interior	Meter/Gauge/Display	Speedometer/Odometer	Inoperative
Power Source/Network	Power Distribution	Fuse/Relay	Abnormal Operation
Audio/Visual/Telematics	Audio/Video	Unknown	Unspecified
Power Source/Network	Power Distribution	Fuse/Relay	Unspecified
Power Source/Network	Power Distribution	Unknown	Inoperative
Engine/Hybrid System	Starting	Unknown	Condition-Not-Listed
Vehicle Interior	Theft Deterrent/Keyless Entry	Immobilizer	Inoperative
Vehicle Interior	Heating/Air Conditioning	Fan/Blower/Air Flow	Inoperative
Power Source/Network	Power Distribution	Unknown	Inoperative
Power Source/Network	Battery/Charging	Generator	Inoperative

when first start vehicle, in drive, vehicle steering felt like it was locked. it did not turn. re-started vehicle and steering was free. when turning wheel a winding type noise was heard from the steering rack.

cust states that when going over bumps or on a rough surface there is a noise that seems to be coming from left side of vehicle.

installed new steering rack as per bulletin 91c, vehicle had power steering after install. when we went to do the torque sensor adjustment the techstream tells me it cannot complete operation and now there is no more power steering, all connectors and grounds are hooked up

upon road test vehicle with guest, were unable to verify a concern. guest states that loud noise occurred only on thursday of last week. road test vehicle with other 2 techs still unable to duplicate a concern.

customer states after making a turn he has to straighten steering wheel. he stated that it keeps turning and won't go straight after a turn. test drove with customer and could not duplicate. only normal operation at time of inspection. performed alignment at customer's request and found rear and front toe out of spec. customer is comparing to 94 camry.

ticking 1-4 times when almost at stop. can verify with car off sitting in parking lot applying foot brake.

am volume is much lower than fm. when switching from am to fm the fm is much louder without adjusting the volume.

heater inop some time and tech notice only blow heat when raise engine rpm

found head lamps inop int. perform pinpoint tests per tsb for hid head lamp diagnosis. replace both head lamp bulbs and retest, reaim head lamps as needed. return to cust.

i need code to unlock radio

2 times this truck has had to be jump started and the battery tests good when it is tested here. charging is @ 13.8 volt idle. continuous draw is 19ma. mp3 jack inop

speedometer inop., check engine, abs & brake warning lights on

stop fuse #2 7.5 amp keeps blowing freeze frame on c 1246 with abs and vsc

customer states that radio turns on by itself while driving and radio is off.

a/c panel illumination goes out when headlights are turned on

what is the procedure for lost keys

customer lost keys, ordered new ecu and cut new keys for immobilizer, system will not auto register new keys, code 2-1 present, cannot communicate with vehicle with new or old scan tools???

cust first came in 02/04/09, complaint of mil on, no turn signals, and no blower motor operation. found internal open between ig1 fuse and all three pinouts on driver's side (j/b(1e p20, 1j p08, 1a p02). replaced body ecu-j/b and checked, everything working fine. cust brought back to with same exact condition, verified same open condition in j/b. looking for ideas of cause or if problem has been seen before.

gbs add on alarm installed 21000 miles ago alarm did not set off when driver's window break installation and set up are right when checked.

charge light flashing no gauge operation coolant temp fuel level does not light up

LEXUS
LEXUS

y
y

LEXUS
TOYOTA

y
y

LEXUS

y

TOYOTA
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PRESTIGE LEXUS	QAChassis
JIM HUDSON LEXUS-AUGUSTA	QAChassis
LEXUS OF WILMINGTON	QAChassis
LARRY H. MILLER TOYOTA	QAChassis
PARK PLACE LEXUS M. VIEJO	QAChassis
HAMER TOYOTA	QAChassis
ROSEVILLE TOYOTA	QAChassis
THOMPSON LEXUS	QAElectrical
ROGERS TOYOTA	QAElectrical
JIMMY VASSER TOYOTA	QAElectrical
HELENA TOYOTA	QAElectrical
LABADIE TOYOTA	QAElectrical
THOUSAND OAKS TOYOTA	QAElectrical
DUBLIN TOYOTA	QAElectrical
JM LEXUS	QAElectrical
DESERT TOY & SCION OF LV	QAElectrical
TOYOTA WEST	QAElectrical
LAS CRUCES TOYOTA, INC.	QAElectrical
TOYOTA OF TEMECULA VALLEY	QAElectrical
LEGACY TOY OF SCOTTSBLUFF	QAElectrical
LABADIE TOYOTA	QAElectrical
PRIORITY TOYOTA	QAElectrical
KARL MALONE TOYOTA	QAElectrical
HAYWARD TOYOTA	QAElectrical
DON WOOD TOYOTA	QAElectrical

375517 NORMAL
78511 NORMAL

93299 NORMAL
399394 NORMAL

145531 NORMAL

35869 NORMAL
7682 NORMAL
125379 NORMAL
119777 NORMAL
21180 NORMAL

6073855 NORMAL
6207501 NORMAL

549493 NORMAL
688640 NORMAL
171063 NORMAL
181451 NORMAL
189406 NORMAL
52058 NORMAL
532688 NORMAL
41724 NORMAL
6207573 NORMAL

411949 NORMAL

555835 NORMAL
445086 NORMAL
258877 NORMAL

QAElectrical	NORMAL	TA090370263	5TBDV54158S	[REDACTED]	6-Feb-09	2/6/2009 14:15	6-Feb-09
QAElectrical	NORMAL	TA090380008	JTDKB20UX67	[REDACTED]	7-Feb-09	2/7/2009 9:15	7-Feb-09
QAHybrid	NORMAL	TA090330160	JTJHW31U760	[REDACTED]	2-Feb-09	2/2/2009 9:20	2-Feb-09
QAHybrid	NORMAL	TA090330261	JTDKB20U697	[REDACTED]	2-Feb-09	2/2/2009 11:50	2-Feb-09
QAHybrid	NORMAL	TA090340230	JTDKB20U353	[REDACTED]	3-Feb-09	2/3/2009 11:05	3-Feb-09
QAHybrid	NORMAL	TA090350065	JTDKB20UX87	[REDACTED]	4-Feb-09	2/4/2009 8:00	4-Feb-09
QAHybrid	NORMAL	TA090360199	JT2BK18U430	[REDACTED]	5-Feb-09	2/5/2009 11:14	5-Feb-09
QAHybrid	NORMAL	TA090370193	JTDKB20U083	[REDACTED]	6-Feb-09	2/6/2009 12:23	6-Feb-09
QAHybrid	NORMAL	TA090380006	JTEEW21A060	[REDACTED]	7-Feb-09	2/7/2009 9:13	7-Feb-09
QAPowertrain	NORMAL	TA090330039	4T1BK36B18U	[REDACTED]	2-Feb-09	2/2/2009 6:43	2-Feb-09
QAPowertrain	NORMAL	TA090330093	4T1BK46K19U	[REDACTED]	2-Feb-09	2/2/2009 8:08	2-Feb-09
QAPowertrain	NORMAL	TA090330113	JTMZF31V295	[REDACTED]	2-Feb-09	2/2/2009 8:24	2-Feb-09
QAPowertrain	NORMAL	TA090330116	JTMHY05J395	[REDACTED]	2-Feb-09	2/2/2009 8:26	2-Feb-09
QAPowertrain	NORMAL	TA090330118	5TDBK22C29S	[REDACTED]	2-Feb-09	2/2/2009 8:28	2-Feb-09
QAPowertrain	NORMAL	TA090330184	JTHCK262062	[REDACTED]	2-Feb-09	2/2/2009 10:02	2-Feb-09
QAPowertrain	NORMAL	TA090330241	JTHBK262262	[REDACTED]	2-Feb-09	2/2/2009 11:20	2-Feb-09
QAPowertrain	NORMAL	TA090330256	4T1BK46K38U	[REDACTED]	2-Feb-09	2/2/2009 11:41	2-Feb-09
QAPowertrain	NORMAL	TA090330301	4T1BK36B36U	[REDACTED]	2-Feb-09	2/2/2009 12:39	2-Feb-09
QAPowertrain	NORMAL	TA090340173	JTEHH20V126	[REDACTED]	3-Feb-09	2/3/2009 9:25	3-Feb-09
QAPowertrain	NORMAL	TA090340178	4T1BE32K76U	[REDACTED]	3-Feb-09	2/3/2009 9:33	3-Feb-09
QAPowertrain	NORMAL	TA090340208	JTKDE177660	[REDACTED]	3-Feb-09	2/3/2009 10:35	3-Feb-09
QAPowertrain	NORMAL	TA090340250	2T1CF28P72C	[REDACTED]	3-Feb-09	2/3/2009 11:27	3-Feb-09
QAPowertrain	NORMAL	TA090340288	JTHBH96S365	[REDACTED]	3-Feb-09	2/3/2009 12:53	3-Feb-09

2/6/2009 14:15	5,090	Tundra	2008	21109
2/7/2009 9:15	10,983	Prius	2006	26026
2/2/2009 9:20	41,255 P0A7A	RX400H	2006	60906
2/2/2009 11:50	425 P0138,P2195	Prius	2009	34044
2/3/2009 11:05	31,477	Prius	2005	46061
2/4/2009 8:00	11,904	Prius	2008	28024
2/5/2009 11:14	71,280 P3101/205,P3191	Prius	2003	31069
2/6/2009 12:23	14,429 P0136,P0138,P2195	Prius	2008	13042
2/7/2009 9:13	52,108 C1310	Highlander HV	2006	4563
2/2/2009 6:43	13,548	Avalon	2008	20132
2/2/2009 8:08	10	Camry	2009	19036
2/2/2009 8:24	2,159	RAV4	2009	37126
2/2/2009 8:26	54,123	Land Cruiser	2009	45055
2/2/2009 8:28	1,400	Sienna	2009	19021
2/2/2009 10:02	45,442	IS250	2006	64330
2/2/2009 11:20	45,990 P0300	IS250	2006	60443
2/2/2009 11:41	6,786	Camry	2008	34085
2/2/2009 12:39	60,932 P0300,P0301,P0303	Avalon	2006	24077
2/3/2009 9:25	93,099 P0420,P0430	RAV4	2002	22030
2/3/2009 9:33	35,487	Camry	2006	20009
2/3/2009 10:35	36,022	tC	2006	31168
2/3/2009 11:27	118,451	Solara	2002	19026
2/3/2009 12:53	15,484 P0751	GS300	2006	64232

CIN	CIN	A	INITIATED		2/6/2009 0:00
KCY	KCY		5 INITIATED		2/5/2009 0:00
SOU	SOU		4 INITIATED		2/2/2009 0:00
CIN	CIN	G	INITIATED		1/30/2009 0:00
PTL	PTL		2 INITIATED		2/3/2009 0:00
BOS	BOS		6 INITIATED		2/4/2009 0:00
NYR	NYR		7 INITIATED		2/5/2009 0:00
CHI	CHI		4 INITIATED		2/5/2009 0:00
SFR	SFR		4 INITIATED		2/7/2009 0:00
BOS	BOS		4 INITIATED		2/2/2009 0:00
CAT	CAT		3 INITIATED		2/2/2009 0:00
CAT	CAT		6 INITIATED		2/2/2009 0:00
CAT	CAT		4 INITIATED		1/31/2009 0:00
CAT	CAT		2 INITIATED		2/2/2009 0:00
WES	WES		5 INITIATED		1/29/2009 0:00
WES	WES		4 INITIATED		2/2/2009 0:00
CIN	CIN	G	INITIATED		2/2/2009 0:00
KCY	KCY		2 INITIATED		2/2/2009 0:00
CHI	CHI		9 INITIATED		2/3/2009 0:00
BOS	BOS		5 INITIATED		2/3/2009 0:00
NYR	NYR		7 INITIATED		2/3/2009 0:00
CAT	CAT		2 INITIATED		2/3/2009 0:00
SOU	SOU		1 INITIATED		2/3/2009 0:00

Vehicle Interior Audio/Visual/Telematics Engine/Hybrid System	Heating/Air Conditioning Audio/Video Hybrid/Battery Control System	Fan/Blower/Air Flow Satellite Receiver Unknown	Abnormal Operation Abnormal Operation MIL/Warning Light ON
Engine/Hybrid System Engine/Hybrid System Engine/Hybrid System	Engine Control Fuel System Fuel System	Driveability Fuel Tank Unknown	MIL/Warning Light ON Difficult to fill Condition-Not-Listed
Engine/Hybrid System Engine/Hybrid System Engine/Hybrid System	Engine Control Engine Control Hybrid/Battery Control System	Unknown Driveability Unknown	Stalls/Quits MIL/Warning Light ON MIL/Warning Light ON
Engine/Hybrid System Engine/Hybrid System Engine/Hybrid System Engine/Hybrid System Engine/Hybrid System	Engine Control Engine Control Engine Control Engine Control Engine Control	Driveability Driveability Driveability Driveability Driveability	Idle-Too Fast/Slow Unspecified Unspecified Unspecified Unspecified
Engine/Hybrid System Engine/Hybrid System	Engine Mechanical Engine Mechanical	Unknown Unknown	MIL/Warning Light ON MIL/Warning Light ON
Drivetrain Engine/Hybrid System Engine/Hybrid System Drivetrain	Automatic Transmission/Transaxle Engine Mechanical Engine Control Automatic Transmission/Transaxle	Unknown Unknown ECU Shift Function	Engagement/slippage Misses Condition-Not-Listed Abnormal Operation
Drivetrain Engine/Hybrid System Drivetrain	Automatic Transmission/Transaxle Engine Mechanical Automatic Transmission/Transaxle	Unknown Unknown Unknown	Unspecified Oil Gel MIL/Warning Light ON

fan motor has a delay does not come on right away

xm radio inoperative---no power on b+ lead at receiver, checked wiring harness, no power from radio control unit

followed tsib, falls in parameters, service manager wanted case.

vehicle came in with two codes performed a/f control test checked ok cleared test drove came back pending pulled manifold to remove sensor and retapped manifold reinstalled parts no codes pending a/f stuck lean causing o2 high voltage found necessary to replace only a/f b1s1

cust states veh will not take fuel again.

cust. states mechanical engine runs to much, hence fuel milage not as good as 05 he used to own

customer stated car stalled, lights came on for eng. warning codes noted were present. tsb for tank, ecu, and relay were done and most recent #'s are in.

note this is third time for this vehicle. once in 01-2005 second 02-2007 and its doing it again now. havent duplicated stalling when its in our possession and its been driven alot while here. looking for any info to help out. condition occures every two years and winter months only. its very cold here right now. (fyi)

mil on/repeatable-made several recordings/see no problem with af and o2 circuits. can reset code in less than 1 mile. sub kg maf sensor/nc

13 code see files

note: i am opening this case because of a shift change and reporting another techs findings. reportedly this vehicle accelerates on its own. techs notes:

"after 7 mile road test merging on highway under heavy accleration, vehicle kept acclerating. had to hit brake pedal hard to stop acclerating, only did it once. no debris in throttle body, no codes, no tsb's". i don't have this vehicle assigned to me to diag, only told to open case. thanks, ron

traing case

training case

customer came in with a misfire concern, cylinder six misfire was confirmed, the percent was low it the 7-11 percent range, did not set a misfire code until after the 9la fuel campaign was completed, after completed the misfire for cylinder 6 was setting codes, took back apart to inspect for broken injectors, injectors are all intact, vehicle has alot of build up on intake side of valves, can not verify condition of exhaust valves. vehicle is still apart so i can not attach snapshot of misfire data.

mil light on

cust states intermintently at start up put in gear and bangs in to gear , test drove seval times and did not get to acted up , no codes , fluid ok no tsbs for this conplant . just need case for cust satisfaction at this time

cyl #1 exhaust valve dropped out of keeper and roller rocker wedged against camshaft

atempting ssc60i, not maching calibration number

car chuggs at 2000 to 3000 rpm just befor shift in all gear and at all speed under load

vehicle won't move. left front axle shaft damanged boots coming off. freeplay in cv joint and noise noted when turning shaft. zero line pressure in transaxle in any gear or any rmp.

engine has oil gelling, has scratched cylinder walls

mil multiple repair attempts

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TOYOTA OF CADILLAC	QAElectrical
BELLEVUE TOYOTA-SCION	QAElectrical
LEXUS OF ORLANDO	QAHybrid
PERFORMANCE TOYOTA	QAHybrid
WILDER TOYOTA, INC.	QAHybrid
IRWIN TOYOTA	QAHybrid
HOSELTON TOYOTA	QAHybrid
KOKOMO TOYOTA	QAHybrid
TOYOTA MARIN	QAHybrid
BOCH TOYOTA SOUTH	QAPowertrain
TOYOTA OF WALDORF	QAPowertrain
DIEHL TOYOTA	QAPowertrain
OURISMAN FAIRFAX TOYOTA	QAPowertrain
BILL KIDD'S TIMONIUM TOYO	QAPowertrain
LARRY H MILLER LEX/LINDON	QAPowertrain
MOTOR CITY LEXUS OF	QAPowertrain
KINGS TOYOTA, INC.	QAPowertrain
JAY WOLFE TOYOTA OF W CTY	QAPowertrain
RUDY LUTHER TOYOTA	QAPowertrain
K-M TOYOTA	QAPowertrain
FUCCILLO TOYOTA	QAPowertrain
KOONS TOYOTA	QAPowertrain
PARK PL. LEXUS GRAPEVINE	QAPowertrain

24392 NORMAL
65149 NORMAL
28006 NORMAL

599 NORMAL
118571 NORMAL
545097 NORMAL

555671 NORMAL
124301 NORMAL
350586 NORMAL

358643 NORMAL
1 NORMAL
1 NORMAL
324324 NORMAL
1 NORMAL

516826 NORMAL
445425 NORMAL

604583 NORMAL
517701 NORMAL
465901 NORMAL
88351 NORMAL

50233 NORMAL
45513 NORMAL
864690 NORMAL

QAPowertrain	NORMAL	TA090340302	4T1BK46K17U	[REDACTED]	3-Feb-09	2/3/2009 13:17	3-Feb-09
QAPowertrain	NORMAL	TA090340370	JTHBJ46G882	[REDACTED]	3-Feb-09	2/3/2009 15:15	3-Feb-09
QAPowertrain	NORMAL	TA090340390	5TBDV54127S	[REDACTED]	3-Feb-09	2/3/2009 17:55	3-Feb-09
QAPowertrain	NORMAL	TA090350075	5TFBV54118X	[REDACTED]	4-Feb-09	2/4/2009 8:10	4-Feb-09
QAPowertrain	NORMAL	TA090350109	2T1BR32E55C	[REDACTED]	4-Feb-09	2/4/2009 8:46	4-Feb-09
QAPowertrain	NORMAL	TA090350173	4T1BK36B98U	[REDACTED]	4-Feb-09	2/4/2009 10:10	4-Feb-09
QAPowertrain	NORMAL	TA090350191	2T1BU40E69C	[REDACTED]	4-Feb-09	2/4/2009 10:58	4-Feb-09
QAPowertrain	NORMAL	TA090350314	1NXBR38E24Z	[REDACTED]	4-Feb-09	2/4/2009 14:04	4-Feb-09
QAPowertrain	NORMAL	TA090360117	5TFCV54178X	[REDACTED]	5-Feb-09	2/5/2009 8:52	5-Feb-09
QAPowertrain	NORMAL	TA090360135	JTEBU14R368	[REDACTED]	5-Feb-09	2/5/2009 9:16	5-Feb-09
QAPowertrain	NORMAL	TA090360137	JTHCK262762	[REDACTED]	5-Feb-09	2/5/2009 9:18	5-Feb-09
QAPowertrain	NORMAL	TA090360148	JTEEP21A960	[REDACTED]	5-Feb-09	2/5/2009 9:34	5-Feb-09
QAPowertrain	NORMAL	TA090360187	5TDBY68A08S	[REDACTED]	5-Feb-09	2/5/2009 10:41	5-Feb-09
QAPowertrain	NORMAL	TA090360326	JTHBH96S365	[REDACTED]	5-Feb-09	2/5/2009 17:18	5-Feb-09
QAPowertrain	NORMAL	TA090360327	5TFBT54158X	[REDACTED]	5-Feb-09	2/5/2009 17:36	5-Feb-09
QAPowertrain	NORMAL	TA090370030	3TMMU52N29M	[REDACTED]	6-Feb-09	2/6/2009 6:55	6-Feb-09
QAPowertrain	NORMAL	TA090370044	1NXBU40EX9Z	[REDACTED]	6-Feb-09	2/6/2009 8:18	6-Feb-09
QAPowertrain	NORMAL	TA090370104	2T1BY32E25C	[REDACTED]	6-Feb-09	2/6/2009 9:36	6-Feb-09
QAPowertrain	NORMAL	TA090370108	5TFBT54108X	[REDACTED]	6-Feb-09	2/6/2009 9:38	6-Feb-09
QAPowertrain	NORMAL	TA090370151	5TFBV54168X	[REDACTED]	6-Feb-09	2/6/2009 10:46	6-Feb-09
QAPowertrain	NORMAL	TA090370185	JTEEP21A940	[REDACTED]	6-Feb-09	2/6/2009 11:59	6-Feb-09
QAPowertrain	NORMAL	TA090370215	2T1BR32E77C	[REDACTED]	6-Feb-09	2/6/2009 13:11	6-Feb-09

2/3/2009 13:17	26,534 P0500	Camry	2007	29078
2/3/2009 15:15	24,999	ES350	2008	60603
2/3/2009 17:55	20,240	Tundra	2007	12086
2/4/2009 8:10	13,715 P0751,P2714	Tundra	2008	49026
2/4/2009 8:46	55,973	Corolla	2005	24063
2/4/2009 10:10	6,289 P0505	Avalon	2008	20096
2/4/2009 10:58	19,361	Corolla	2009	45027
2/4/2009 14:04	78,078 P0456	Corolla	2004	50011
2/5/2009 8:52	12,097	Tundra	2008	34078
2/5/2009 9:16	38,667	4Runner	2006	21073
2/5/2009 9:18	45,253 P0300,P0301,P0303,P0305	IS250	2006	60450
2/5/2009 9:34	43,458 P0455	Highlander	2006	5030
2/5/2009 10:41	119 P0012,P0016,P0171	Sequoia	2008	29091
2/5/2009 17:18	47,645 P0300	GS300	2006	60421
2/5/2009 17:36	25,683	746,075,607,712,714 Tundra	2008	12144
2/6/2009 6:55	1,250	Tacoma	2009	31158
2/6/2009 8:18	7,334	Corolla	2009	31141
2/6/2009 9:36	13,099	Corolla	2005	4047
2/6/2009 9:38	110,650 P0456	Tundra	2008	36044
2/6/2009 10:46	5,322	Tundra	2008	21104
2/6/2009 11:59	50,605	Highlander	2004	29069
2/6/2009 13:11	18,581	Corolla	2007	45009

NYR	NYR		9 INITIATED		2/2/2009 0:00
EAS	EAS		2 INITIATED		1/20/2009 0:00
CHI	CHI		2 INITIATED		2/3/2009 0:00
DEN	DEN		7 INITIATED		2/4/2009 0:00
KCY	KCY		2 INITIATED		2/4/2009 0:00
BOS	BOS		3 INITIATED		2/4/2009 0:00
CAT	CAT		4 INITIATED		2/4/2009 0:00
PTL	PTL		5 INITIATED		2/4/2009 0:00
CIN	CIN	G	INITIATED		2/4/2009 0:00
CIN	CIN	A	INITIATED		2/5/2009 0:00
WES	WES		3 INITIATED		2/4/2009 0:00
DEN	DEN		7 INITIATED		2/5/2009 0:00
NYR	NYR		3 INITIATED		2/4/2009 0:00
WES	WES		3 INITIATED		2/3/2009 0:00
CHI	CHI		1 INITIATED		2/5/2009 0:00
NYR	NYR		6 INITIATED		2/6/2009 0:00
NYR	NYR		7 INITIATED		2/6/2009 0:00
LOS	LOS		2 INITIATED		2/6/2009 0:00
PTL	PTL		4 INITIATED		2/6/2009 0:00
CIN	CIN	A	INITIATED		2/6/2009 0:00
NYR	NYR		5 INITIATED		2/6/2009 0:00
CAT	CAT		5 INITIATED		2/6/2009 0:00

Drivetrain	Automatic Transmission/Transaxle	Shift Function	Engagement/slippage
Engine/Hybrid System	Engine Mechanical	Unknown	Noise-squeak/rattles
Engine/Hybrid System	Engine Mechanical	Belt	Noise-squeak/rattles
Drivetrain	Automatic Transmission/Transaxle	Fluid	MIL/Warning Light ON
Engine/Hybrid System	Fuel System	Unknown	Condition-Not-Listed
Engine/Hybrid System	Engine Control	Unknown	MIL/Warning Light ON
Engine/Hybrid System	Engine Mechanical	Unknown	Noise-Abnormal
Engine/Hybrid System	Emission Control	Unknown	Abnormal Operation
Drivetrain	Transfer/4wd/Awd	Unknown	Abnormal Operation
Drivetrain	Transfer/4wd/Awd	Unknown	Abnormal Operation
Engine/Hybrid System	Engine Mechanical	Unknown	Misses
Engine/Hybrid System	Fuel System	Unknown	Abnormal Operation
Engine/Hybrid System	Engine Control	Driveability	MIL/Warning Light ON
Engine/Hybrid System	Engine Mechanical	Unknown	MIL/Warning Light ON
Drivetrain	Automatic Transmission/Transaxle	Unknown	Unspecified
Drivetrain	Transfer/4wd/Awd	Unknown	Noise-Abnormal
Drivetrain	Axle/Differential	Axle/Hub	Noise-Abnormal
Engine/Hybrid System	Lubrication	Oil	Leak
Engine/Hybrid System	Fuel System	Unknown	MIL/Warning Light ON
Engine/Hybrid System	Engine Mechanical	Unknown	Noise-squeak/rattles
Drivetrain	Automatic Transmission/Transaxle	Shift Function	Abnormal Operation
Engine/Hybrid System	Fuel System	Fuel Tank	Difficult to fill

vehicle was here previously for the p0500 code. it was cleared and sent out. i got vehicle yesterday with the same code. cleared code and test drove, seems ok. talked with customer and found that the condition is worse when cold or sits over night. kept vehicle and verified condition, tach races to 6000 rpm and vehicle doesn't move. burning smell from vehicle at this point.

c/s flutetering noise at startt up

serp. belt squeaks on startup and stays squeaking. minor cracks on belt seen. belt has been r and r already

t-sb-0078-08. vehicle is not in vin range. fluid level is correct. abnormal shifting and contaminated fluid.

will not fill, clicks off over and over

after vehicle sets for a couple of hour.when started.makes rattling noise for about 2 to 3 secondsthen goes away.to get it to do it againyou have to let it set for a few hours agian

customer states mil on. scanned and found p0456 present. perfomed evap automatic test and passed.

in 2wd and after driveing on the eway the 4lo light comes on and stays on

idle drops severly engine misfires and mil illuminates.

code p0455 on the 3mz engine . no repair info found on tis

technician - thomas phillips, vehicle came to the shop with a mil light on. techstream instructed me to send you the freeze frame data and wait for instruction. after saving the freeze frame data i did clear the code and then proceeded to operate the vvt system. the vehicle stumbled momentarily and then resumed smooth ooperation, both banks reacted in the same manner. upon completiing that inspection no codes were triggered. after performing a test drive for approx 10 miles, no codes were triggered. unable to retrieve file to attach. i can fax/email a hard copy in the meantime if you provide me with a# or email

engine runs rough at idle & intermittantly wants to die when coming to stops.also mil light is on verified cust concern

check engine light is on, vsc light is on, 4lo is flashing. was instructed to send files with freeze frame data by a critical message from techstream. codes in syst are 0746,0756,0771, 2714,

while driving in 2wd noise like a groan comes and goes from front of vehicle. noise happens at any speed and goes away if you shift to 4wd high and comes right back when shifted out.

customer states that there is a noise coming from the front wheels. test drove vehicle, confirmed noise. put vehicle on lift and felt a considerable amount of play in the front wheel bearings. contacted rob brown and he advised me to replace the front wheel bearings.

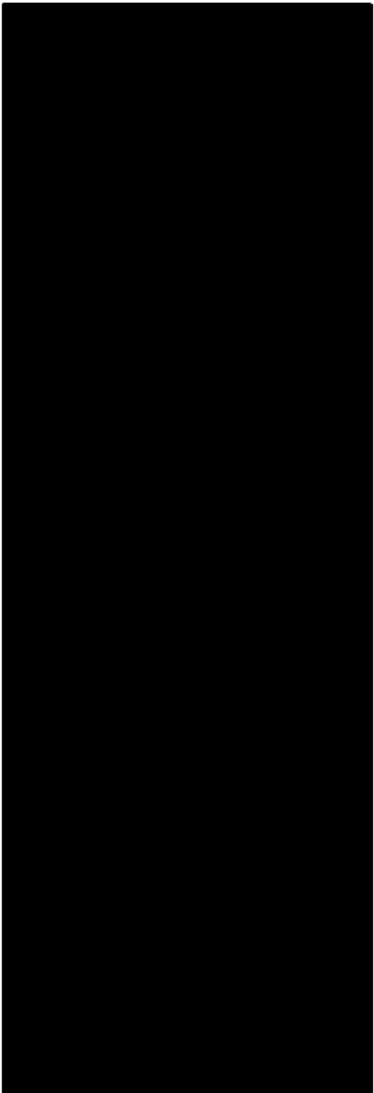
oil leak from timming cover where it meets the sub oil pan

cold start after cold soak only on 0 deg. weather abnormal int. goan like noise from drive belt area for first 90-120 seconds of operation, replaced drive belt tensioner 1 month ago per tsb and customer said it was fixed until just now

bang when stopping and slipping

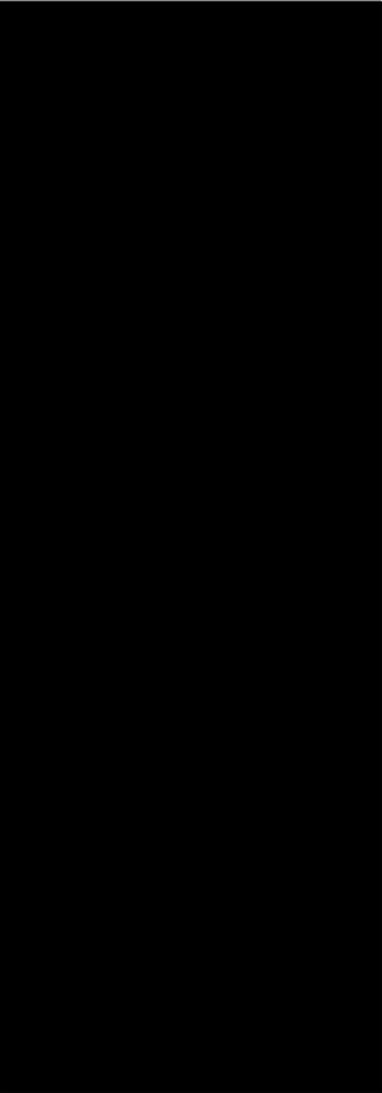
customer cannot fill fuel tank up, removed filler neck from gas tank found one way spill valve stuck and out of place causing the filler neck to fill and cut off the gas pump.

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TOYOTA UNIVERSE	QAPowertrain
LEXUS OF GREENWICH	QAPowertrain
SCHAUMBURG TOYOTA	QAPowertrain
FOSS MOTORS	QAPowertrain
JERRY ACKERMAN TOYOTA	QAPowertrain
FALMOUTH TOYOTA, INC.	QAPowertrain
ALEXANDRIA TOYOTA	QAPowertrain
MENDENHALL TOYOTA	QAPowertrain
BEECHMONT TOYOTA, INC.	QAPowertrain
GRAND BLANC TOYOTA	QAPowertrain
LEXUS OF ROSEVILLE	QAPowertrain
PEDERSEN TOY-SCION-VOLVO	QAPowertrain
JAMES TOYOTA	QAPowertrain
LEXUS OF SACRAMENTO	QAPowertrain
LIBERTYVILLE TOYOTA	QAPowertrain
DCH WAPPINGERS FALLS TOY.	QAPowertrain
LUV TOYOTA	QAPowertrain
DCH TOYOTA OF TORRANCE	QAPowertrain
JOHN & PHIL'S TOY-SCION	QAPowertrain
TOYOTA OF MUSKEGON	QAPowertrain
SHORE TOYOTA	QAPowertrain
CHECKERED FLAG TOYOTA	QAPowertrain

40587 NORMAL
499629 NORMAL
680185 NORMAL
123177 NORMAL
245110 NORMAL
132391 NORMAL

870027 NORMAL
10756 NORMAL
843419 NORMAL
180479 NORMAL
118886 NORMAL
429316 NORMAL

137825 NORMAL
326052 NORMAL

623509 NORMAL

203913 NORMAL

113701 NORMAL
429127 NORMAL
6050660 NORMAL

150725 NORMAL
192259 NORMAL

683636 NORMAL

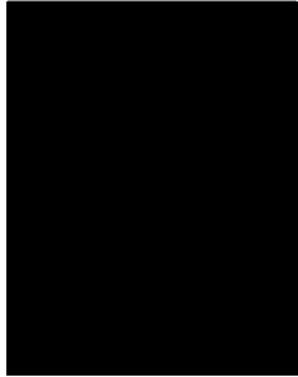
QAPowertrain	NORMAL	TA090370219	5TEUX42N57Z	[REDACTED]	6-Feb-09	2/6/2009 13:16	6-Feb-09
QAPowertrain	NORMAL	TA090370296	JTHBK262272	[REDACTED]	6-Feb-09	2/6/2009 17:03	6-Feb-09
QAPowertrain	NORMAL	TA090380009	5TEUU42N18Z	[REDACTED]	7-Feb-09	2/7/2009 9:32	7-Feb-09
QAPowertrain	NORMAL	TA090380013	1NXBR32E26Z	[REDACTED]	7-Feb-09	2/7/2009 10:05	7-Feb-09
QAPowertrain	NORMAL	TA090380017	JTMBK31VX76	[REDACTED]	7-Feb-09	2/7/2009 11:34	7-Feb-09
QAPowertrain	NORMAL	TA090380018	4T1BK46K27U	[REDACTED]	7-Feb-09	2/7/2009 11:37	7-Feb-09
QAPowertrain	NORMAL	TA090380023	4T1BE46K09U	[REDACTED]	7-Feb-09	2/7/2009 12:29	7-Feb-09
QAPowertrain	NORMAL	TA090380029	2T1KU40E49C	[REDACTED]	7-Feb-09	2/7/2009 14:57	7-Feb-09

2/6/2009 13:16	20,494	Tacoma	2007	20096
2/6/2009 17:03	35,585 P0300	IS250	2007	60421
2/7/2009 9:32	7,391	Tacoma	2008	29071
2/7/2009 10:05	35,607 P0607	Corolla	2006	30027
2/7/2009 11:34	21,716 P2195	RAV4	2007	4338
2/7/2009 11:37	71,208	Camry	2007	4263
2/7/2009 12:29	13,097 P0500,P0746,P0771,P0776,P0796	Camry	2009	28036
2/7/2009 14:57	6,023 P0705	Matrix	2009	4309

BOS
WES
NYR

BOS
WES
NYR

3 INITIATED
3 INITIATED
5 INITIATED



2/6/2009 0:00
2/5/2009 0:00
2/7/2009 0:00

DEN
SFR
LOS
BOS
LOS

DEN
SFR
LOS
BOS
LOS

6 INITIATED
2 INITIATED
4 INITIATED
6 INITIATED
5 INITIATED

2/7/2008 0:00
2/7/2009 0:00
2/7/2009 0:00
2/7/2009 0:00
2/7/2009 0:00

Drivetrain	Manual Transmission/Transaxle	Unknown	Unspecified
Engine/Hybrid System	Engine Mechanical	Unknown	Misses
Drivetrain	Clutch	Clutch Pedal Assembly	Noise-squeak/rattles
Engine/Hybrid System	Engine Control	ECU	Inoperative
Engine/Hybrid System	Engine Control	Unknown	MIL/Warning Light ON
Engine/Hybrid System	Engine Control	Driveability	Surge
Drivetrain	Automatic Transmission/Transaxle	Shift Function	Inoperative
Drivetrain	Automatic Transmission/Transaxle	Unknown	MIL/Warning Light ON

customer states when driving at 60mph using a garmin gps vehicles speedometer is at 65mph. installed countermeasure part (p/n 33403-39365). results gps 60mph customers speedometer 62mph..error now is +2mph instead of +5mph.

customer states vehicle runs rough & stumbles at idle

when depressing/releasing clutch pedal hearing a squeak/creek- lubed pedal,bushing,etc and still noisy

customer stated that vehicle lost power while backing up. no start. tried to retrieve codes and no communication with ecu, no spark, no injector pulse.

shut key off, rebooted techstream and vehicle started and code p0607 retrieved. found tsb eg042-07 and confirmed condition is same as tsb.

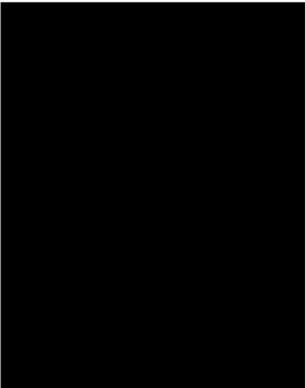
followed repair manual, a/f sensor b1s1 operated normal at this time. recom a/f sensor?

throttle sticks was stuck wide open

trans has no 2nd or 3 rd gear. fluid smells burnt. active shift test reveals no shift until 4th or 5th gear.

inspected connector for neutral safety switch ful of water,cleaned with electrical cleaner.

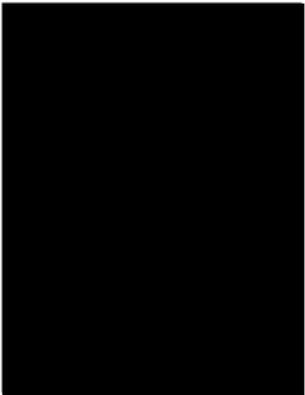
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FALMOUTH TOYOTA, INC.	QAPowertrain
LEXUS OF SACRAMENTO	QAPowertrain
LIBERTY TOYOTA	QAPowertrain

LAS CRUCES TOYOTA, INC.	QAPowertrain
FREMONT TOYOTA	QAPowertrain
VALLEY-HI TOYOTA	QAPowertrain
IRA TOYOTA OF MANCHESTER	QAPowertrain
PUENTE HILLS TOYOTA	QAPowertrain

132564 NORMAL
326135 NORMAL
147826 NORMAL

52123 NORMAL
644199 NORMAL
511619 NORMAL
417904 NORMAL
86479 NORMAL