

From: Gary Heine/=TMS/Toyota.

Sent:3/4/2009 11:22 AM.

To: [-] Kentaro Arase/=TMS/Toyota;Daisuke Sakakibara/=TMS/Toyota@Toyota.

Cc: [-] .

Bcc: [-] .

Subject: Fw: DPR and FTR Processing Time - 1-2009.

Ken, Dais,
FYI and let us know if you have questions

Regards,
Gary Heine
Quality Assurance Powertrain Manager
Toyota Customer Services Division
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C- 310 977 0860
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----- Forwarded by Gary Heine/TMS/Toyota on 03/04/2009 11:15 AM -----

Howard Abrahams/TMS/Toyota
02/03/2009 04:41 PM
To Gary Heine/TMS/Toyota@Toyota, Jeff Northrup/TMS/Toyota@Toyota, Mark Rhymer/TMS/Toyota@Toyota,
Russell Suzuki/TMS/Toyota@Toyota, Michael Jarboe/TMS/Toyota@Toyota
cc "Greg Bryan" <greg_bryan@toyota.com>
Subject DPR and FTR Processing Time - 1-2009

01/2009 DPR and FTR processing times are noted below. Please let me know if you have any questions.

DPR PROCESSING

FTR PROCESSING

Best regards,

Howard Abrahams
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