

Qa Department Name	Owner	T3 Id	Ta Case Priority	Vin	Creation Timestamp	Creation Timestamp2	Opened Date
QABody		TA090820026	NORMAL	JTHBL46F385 [REDACTED]	23-Mar-09	3/23/2009 6:29	23-Mar-09
QABody		TA090820297	NORMAL	JTDJT903X75 [REDACTED]	23-Mar-09	3/23/2009 12:51	23-Mar-09
QABody		TA090820390	NORMAL	JTDBL40E199 [REDACTED]	23-Mar-09	3/23/2009 17:33	23-Mar-09
QABody		TA090830194	NORMAL	4T1BK46K18U [REDACTED]	24-Mar-09	3/24/2009 10:24	24-Mar-09
QABody		TA090830223	NORMAL	JTMBK32V286 [REDACTED]	24-Mar-09	3/24/2009 11:01	24-Mar-09
QABody		TA090830307	NORMAL	JTHBL46F385 [REDACTED]	24-Mar-09	3/24/2009 12:56	24-Mar-09
QABody		TA090830308	NORMAL	JTHCE96S270 [REDACTED]	24-Mar-09	3/24/2009 12:58	24-Mar-09
QABody		TA090840031	NORMAL	JTHBJ46G772 [REDACTED]	25-Mar-09	3/25/2009 6:43	25-Mar-09
QABody		TA090840085	NORMAL	JTDBT903591 [REDACTED]	25-Mar-09	3/25/2009 8:05	25-Mar-09
QABody		TA090840104	NORMAL	JTHBJ46G782 [REDACTED]	25-Mar-09	3/25/2009 8:29	25-Mar-09
QABody		TA090850008	NORMAL	JTHBE96S380 [REDACTED]	26-Mar-09	3/26/2009 5:26	26-Mar-09
QABody		TA090850159	NORMAL	JTJGW31U072 [REDACTED]	26-Mar-09	3/26/2009 10:26	26-Mar-09
QABody		TA090850293	NORMAL	JTNBB46K473 [REDACTED]	26-Mar-09	3/26/2009 13:53	26-Mar-09
QABody		TA090860034	NORMAL	4T1BB46K18U [REDACTED]	27-Mar-09	3/27/2009 7:00	27-Mar-09
QABody		TA090860180	NORMAL	JTHGL46F375 [REDACTED]	27-Mar-09	3/27/2009 11:10	27-Mar-09
QACHassis		TA090820035	NORMAL	4T1BB46K69U [REDACTED]	23-Mar-09	3/23/2009 6:42	23-Mar-09
QACHassis		TA090820040	NORMAL	JTJHT00W664 [REDACTED]	23-Mar-09	3/23/2009 6:45	23-Mar-09
QACHassis		TA090820059	NORMAL	4T1BE30K25U [REDACTED]	23-Mar-09	3/23/2009 7:20	23-Mar-09
QACHassis		TA090820211	NORMAL	JTHBL46F585 [REDACTED]	23-Mar-09	3/23/2009 10:54	23-Mar-09
QACHassis		TA090820290	NORMAL	1NXBR30E88Z [REDACTED]	23-Mar-09	3/23/2009 12:47	23-Mar-09
QACHassis		TA090820291	NORMAL	1NXBR30E88Z [REDACTED]	23-Mar-09	3/23/2009 12:47	23-Mar-09
QACHassis		TA090840197	NORMAL	5TBDV54197S [REDACTED]	25-Mar-09	3/25/2009 10:52	25-Mar-09

Closed Date	Last Modified Timestamp	Repair Mileage	Dtc Code	Model Name
	3/23/2009 6:29	7,680		LS460
	3/23/2009 12:51	35,263		Yaris
	3/23/2009 17:33	8,235		Corolla
	3/24/2009 10:24	14,742		Camry
	3/24/2009 11:01	8,865		RAV4
	3/24/2009 12:56	7,174		LS460
	3/24/2009 12:58	30,308		GS350
	3/25/2009 6:43	16,056		ES350
	3/25/2009 8:05	506		Yaris
	3/25/2009 8:29	6,900		ES350
	3/26/2009 5:26	13,161		GS350
	3/26/2009 10:26	26,070		RX400H
	3/26/2009 13:53	26,905 N		Camry HV
	3/27/2009 7:00	19,714		Camry HV
	3/27/2009 11:10	24,456		LS460
	3/23/2009 6:42	2,911		Camry HV
	3/23/2009 6:45	43,843	C1223,C1233,C1244,C1246	LX470
	3/23/2009 7:20	23,164		Camry
	3/23/2009 10:54	13,714		LS460
	3/23/2009 12:47	10,382		Corolla
	3/23/2009 12:47	10,382		Corolla
	3/25/2009 10:52	25,074		Tundra

Model Year	Dealer Code	Region Short Name	Region Short Name2	District Code	Status Code	Owner Name
2008	61203	CEN	CEN		1 INITIATED	
2007	46063	PTL	PTL		2 INITIATED	
2009	4038	LOS	LOS		3 INITIATED	
2008	43022	DEN	DEN		4 INITIATED	
2008	37164	CAT	CAT		1 INITIATED	
2008	63104	EAS	EAS		1 INITIATED	
2007	62004	EAS	EAS		1 INITIATED	
2007	63106	EAS	EAS		1 INITIATED	
2009	7009	CAT	CAT		1 INITIATED	
2008	62931	EAS	EAS		4 INITIATED	
2008	63201	SOU	SOU		5 INITIATED	
2007	60904	SOU	SOU		3 INITIATED	
2007	48030	CHI	CHI		7 INITIATED	
2008	15047	KCY	KCY		1 INITIATED	
2007	63201	SOU	SOU		5 INITIATED	
2009	31008	NYR	NYR		1 INITIATED	
2006	63401	CEN	CEN		3 INITIATED	
2005	37152	CAT	CAT		1 INITIATED	
2008	60438	WES	WES		2 INITIATED	
2008	4195	LOS	LOS		4 INITIATED	
2008	4195	LOS	LOS		4 INITIATED	
2007	4362	SFR	SFR		2 INITIATED	

Repair Date	Service Category Desc	Section Desc	Sub Component Desc
3/23/2009 0:00	Vehicle Interior	Interior Panels/Trim	Garnishes/Trim Panels
3/23/2009 0:00	Vehicle Interior	Seat	Seat Adjuster
3/23/2009 0:00	Vehicle Exterior	Window/Glass	Unknown
3/24/2009 0:00	Vehicle Exterior	Sliding Roof/Convertible	Unknown
3/24/2009 0:00	Vehicle Interior	Interior Panels/Trim	Garnishes/Trim Panels
3/24/2009 0:00	Vehicle Exterior	Window/Glass	Side Window Glass
2/2/2009 0:00	Vehicle Interior	Interior Panels/Trim	Dash Assembly/Components
3/24/2009 0:00	Vehicle Exterior	Exterior Panels/Trim	Exterior Trim/Moldings
3/25/2009 0:00	Vehicle Exterior	Exterior Panels/Trim	Bumper
2/13/2009 0:00	Vehicle Exterior	Window/Glass	Side Window Glass
3/26/2009 0:00	Vehicle Interior	Interior Panels/Trim	Dash Assembly/Components
3/26/2009 0:00	Vehicle Exterior	Lighting (ext)	Headlight Assembly
3/25/2009 0:00	Vehicle Exterior	Door/Hatch	Locks
3/27/2009 0:00	Vehicle Exterior	Window/Glass	Moonroof Glass
3/27/2009 0:00	Vehicle Exterior	Window/Glass	Moonroof Glass
3/20/2009 0:00	Steering	Power Assist Systems	Unknown
3/14/2009 0:00	Brake	Brake Control/Dynamic Control System	Warning Light - ABS
3/23/2009 0:00	Brake	Brake (front)	Brake Pad
3/23/2009 0:00	Brake	Brake (front)	Unknown
3/23/2009 0:00	Brake	Brake (front)	Unknown
3/23/2009 0:00	Brake	Brake (front)	Unknown
3/23/2009 0:00	Brake	Brake (front)	Unknown
3/23/2009 0:00	Brake	Brake (front)	Unknown
3/25/2009 0:00	Suspension	Rear Suspension	Spring

Condition Desc  
Noise-wind noise/whistle

Abnormal Operation

Noise-wind noise/whistle  
Hard to open/close  
Noise-squeak/rattles  
Noise-wind noise/whistle  
Noise-squeak/rattles  
Condition-Not-Listed

Noise-squeak/rattles  
Noise-wind noise/whistle  
Noise-squeak/rattles  
Leak  
Inoperative  
Gap/Poor Fit/Loose/Tolerance

Abnormal Operation  
Abnormal Operation

MIL/Warning Light ON  
Noise-Abnormal  
Noise-Abnormal

Noise-Abnormal

Noise-Abnormal  
Noise-squeak/rattles

## Case Condition

customer states driver door window seal bad and hears a wind noise

l.f. seat will not move forward or backward. it is jammed in the l track.the adjuster lever that pushes down on the release lever inside the track is jammed underneath it. last week i unjammed it and it worked fine. now jammed again.

customer states hears wind noise while driving on freeway.test drove with customer and verified noise.test drove another and had same noise.wind noise is normal exterior noise.no wind entering cabin and no excessive noise present.

sliding roof binds against roof panel when trying to slide to rear

cust complains when below 40f tick noise from b pillar area on bumpy roads ,unable to verify on road test w/customer

customer complains of wind noise at highway speeds when there is a crosswind. contacted fts. tsib previously performed.

customer states constant rattle where dash meets windshield.

roof moldings were replaced with new clips epoxyed to roof and new moldings have popped up again

when in reverse you could hear a rattle like when back into parking block with exhaust but coming from front reverberated through body. found if i put pressure on front bumper cover noise would go away. removed front bumper cover r&r front bumper cover support, install thick noise kit felt behind support reinstall, put thin noise kit felt on cover where meets support reinstall cover. test drive confirm noise is gone

client states wind noise from lf door and wind draft from moonroof area

dash creaks and squeaks over small bumps, not climate related, in center of dash toward windshield

customer states that left front headlight fills with water.

smart system will not unlock doors

back of sunroof hits roof line.

c/s that twice,when car was left sitting unattended windows would go down and moonroof would open. when i asked the customer he stated that they were all open to different levels. he also stated that one of the times the car was outside at the airport for a couple of days and the other was at work parked under a carport.

customer concern steering gets extremely hard at times.

abs light is on and has the codes listed above. harness checks good. have checked all power sources to abs/vsc ecu, and grounds. checked completed yaw/decel circuit and tests good. scan tool reads as iff shorted. i did check for short to ground as well. have swapped ecu's and no change. have also swapped yaw/decel sensors and no change.

using yzz brake pads noise at end of stop.bubbleing sound. replaced pads noise came back within 800 miles cust third return.

noise from brake actuator when coming to a stop.

cust sts noise from brakes when slowing down to make turns into parking lot.... test drove vehicle making left and right turns, onto parking lots, driveways, and sharp turns, could not duplicate any abnormal noises of any kind at this time. history: replaced caliper mounting bracket & brake pads 11/05/08

cust sts noise from brakes when slowing down to make turns into parking lot.... test drove vehicle making left and right turns, onto parking lots, driveways, and sharp turns, could not duplicate any abnormal noises of any kind at this time. history: replaced caliper mounting bracket & brake pads 11/05/08

customer states there is a squeak noise from the rear of leafspring.

Suggestion	Repair	Division Name	Creator Name	Original Owner	Dealer Tech Initiated	Dealer Tech Name
		LEXUS	SKOG, WILLIAM		y	SKOG, WILLIAM
		TOYOTA	HODGINS, DARREL		y	HODGINS, DARREL
		TOYOTA	EUBANKS, MARK		y	EUBANKS, MARK
		TOYOTA	MOLER, THOMAS		y	MOLER, THOMAS
		TOYOTA	DUFFY, JOHN		y	DUFFY, JOHN
		LEXUS	LASKY, ROBERT		y	LASKY, ROBERT
		LEXUS	GERSTEL, ROBERT		y	GERSTEL, ROBERT
		LEXUS	SLEEMAN, DOUGLAS		y	SLEEMAN, DOUGLAS
		TOYOTA	NEAL, JOHN		y	NEAL, JOHN
		LEXUS	BENCIVENGA, RALPH		y	BENCIVENGA, RALPH
		LEXUS	MCKENZIE, CHAD		y	MCKENZIE, CHAD
		LEXUS	RIVERA, CARLOS		y	RIVERA, CARLOS
		TOYOTA	DIONNE, JOHN		y	DIONNE, JOHN
		TOYOTA	MAEDER, JAKE		y	MAEDER, JAKE
		LEXUS	WHALEY, JOSH		y	WHALEY, JOSH
		TOYOTA	PERSAUD, RAJNARINE		y	PERSAUD, RAJNARINE
		LEXUS	HUFF, DAVID		y	HUFF, DAVID
		TOYOTA	BONAVOLENTO, ROBERT		y	BONAVOLENTO, ROBERT
		LEXUS	LUZA, JULIO		y	LUZA, JULIO
		TOYOTA	LEGASPI, JOSE		y	LEGASPI, JOSE
		TOYOTA	LEGASPI, JOSE		y	LEGASPI, JOSE
		TOYOTA	LE, DAT		y	LE, DAT

Dealer Name	Qa Department Name	Cause Component Desc	Cause Sub Comp Desc	Cause Condition Desc
LEXUS OF NAPERVILLE	QABody			
BOB BRIDGE TOYOTA	QABody			
HAMER TOYOTA	QABody			
KARL MALONE TOYOTA	QABody			
SLOANE TOYOTA OF DEVON	QABody			
DORSCHER LEXUS	QABody			
HERB CHAMBERS LEXUS	QABody			
BURDICK LEXUS	QABody			
NEWARK TOYOTAWORLD-SCION	QABody			
LEXUS OF EDISON	QABody			
HENDRICK LEXUS	QABody			
LEXUS OF PEMBROKE PINES	QABody			
WILDE TOYOTA	QABody			
SUPERIOR TOYOTA	QABody			
HENDRICK LEXUS	QABody			
LEE'S TOYOTA	QACHassis			
GERMAIN LEXUS OF DUBLIN	QACHassis			
CHAMPION TOYOTA	QACHassis			
JIM FALK LEXUS OF	QACHassis			
TOYOTA CENTRAL, LTD.	QACHassis			
TOYOTA CENTRAL, LTD.	QACHassis			
DUBLIN TOYOTA	QACHassis			

Repair Order Num Ta Case Priority

156367 NORMAL

926756 NORMAL

41935 NORMAL

560351 NORMAL

248720 NORMAL

434738 NORMAL

194226 NORMAL

40079 NORMAL

65915 NORMAL

276280 NORMAL

490237 NORMAL

259886 NORMAL

637281 NORMAL

676245 NORMAL

490504 NORMAL

224611 NORMAL

260665 NORMAL

329670 NORMAL

219468 NORMAL

1774941 NORMAL

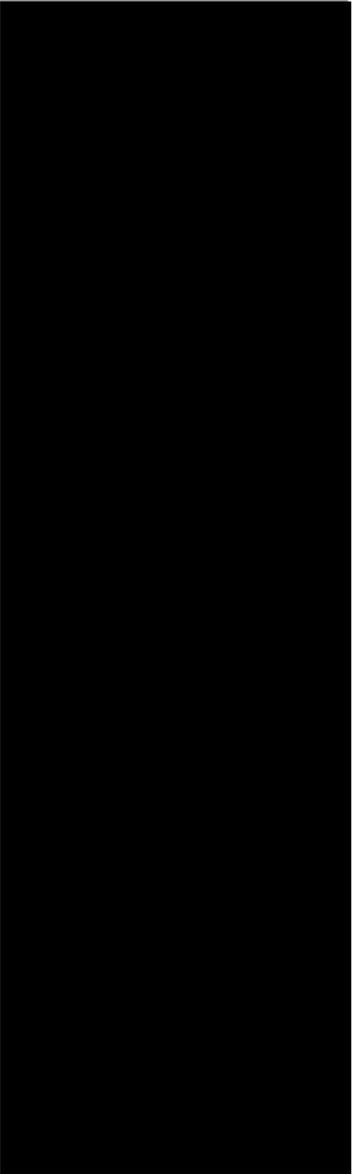
1774941 NORMAL

694137 NORMAL

QAChassis	TA090840231	NORMAL	JTDKB22U340		25-Mar-09	3/25/2009 11:36	25-Mar-09
QAChassis	TA090840367	NORMAL	JTEBU14R578		25-Mar-09	3/25/2009 17:05	25-Mar-09
QAChassis	TA090840371	NORMAL	5TFRV54188X		25-Mar-09	3/25/2009 17:43	25-Mar-09
QAChassis	TA090850147	NORMAL	5TDZT34A34S		26-Mar-09	3/26/2009 9:52	26-Mar-09
QAChassis	TA090850154	NORMAL	4T1BE30K56U		26-Mar-09	3/26/2009 10:10	26-Mar-09
QAChassis	TA090850195	NORMAL	JTHBH96SX65		26-Mar-09	3/26/2009 11:08	26-Mar-09
QAChassis	TA090850220	NORMAL	4T1BB46K38U		26-Mar-09	3/26/2009 11:39	26-Mar-09
QAChassis	TA090850269	NORMAL	JTHBL46F985		26-Mar-09	3/26/2009 13:07	26-Mar-09
QAChassis	TA090860072	NORMAL	5TBBV54188S		27-Mar-09	3/27/2009 8:05	27-Mar-09
QAChassis	TA090870025	NORMAL	JTEES42A782		28-Mar-09	3/28/2009 12:08	28-Mar-09
QAElectrical	TA090820003	NORMAL	JTDKB20U177		23-Mar-09	3/23/2009 5:20	23-Mar-09
QAElectrical	TA090820383	NORMAL	5TBRU541X7S		23-Mar-09	3/23/2009 16:05	23-Mar-09
QAElectrical	TA090830091	NORMAL	JTEEW41A682		24-Mar-09	3/24/2009 8:13	24-Mar-09
QAElectrical	TA090830186	NORMAL	5TBDV58127S		24-Mar-09	3/24/2009 10:07	24-Mar-09
QAElectrical	TA090830272	NORMAL	JTMBK32V465		24-Mar-09	3/24/2009 12:14	24-Mar-09
QAElectrical	TA090830284	NORMAL	JTEEW21A670		24-Mar-09	3/24/2009 12:26	24-Mar-09
QAElectrical	TA090830293	NORMAL	4T1BF28BX4U		24-Mar-09	3/24/2009 12:40	24-Mar-09
QAElectrical	TA090830324	NORMAL	5TDZK22C38S		24-Mar-09	3/24/2009 13:24	24-Mar-09
QAElectrical	TA090830335	NORMAL	JTHBL46F475		24-Mar-09	3/24/2009 13:45	24-Mar-09
QAElectrical	TA090840001	NORMAL	JTHCK262285		25-Mar-09	3/25/2009 4:45	25-Mar-09
QAElectrical	TA090840030	NORMAL	5TFBV54188X		25-Mar-09	3/25/2009 6:41	25-Mar-09
QAElectrical	TA090840037	NORMAL	4T1BE46K89U		25-Mar-09	3/25/2009 6:53	25-Mar-09
QAElectrical	TA090840063	NORMAL	5TFBV54188X		25-Mar-09	3/25/2009 7:31	25-Mar-09
QAElectrical	TA090840105	NORMAL	4T1BE46K37U		25-Mar-09	3/25/2009 8:29	25-Mar-09
QAElectrical	TA090840121	NORMAL	4T3BK11A69U		25-Mar-09	3/25/2009 8:52	25-Mar-09

3/25/2009 11:36	49,384		Prius
3/25/2009 17:05	14,691		4Runner
3/25/2009 17:43	15,435		Tundra
3/26/2009 9:52	60,537	C1223,C1247,C1310	Sequoia
3/26/2009 10:10	25,384		Camry
3/26/2009 11:08	41,900		GS300
3/26/2009 11:39	14,638		Camry HV
3/26/2009 13:07	19,205		LS460
3/27/2009 8:05	3,902		Tundra
3/28/2009 12:08	16,367		Highlander
3/23/2009 5:20	19,107		Prius
3/23/2009 16:05	12,796		Tundra
3/24/2009 8:13	7,888	B1000,P3107/214	Highlander HV
3/24/2009 10:07	35,368		Tundra
3/24/2009 12:14	31,069		RAV4
3/24/2009 12:26	17,635	B0136,B1161,B1166	Highlander HV
3/24/2009 12:40	61,710		Avalon
3/24/2009 13:24	4,986		Sienna
3/24/2009 13:45	49,805		LS460
3/25/2009 4:45	15,507		IS250
3/25/2009 6:41	34,755		Tundra
3/25/2009 6:53	13,412		Camry
3/25/2009 7:31	7,749		Tundra
3/25/2009 8:29	20,262		Camry
3/25/2009 8:52	3		Venza

2004	37065	CAT	CAT		1 INITIATED
2007	4163	SFR	SFR		7 INITIATED
2008	4282	LOS	LOS		9 INITIATED
2004	4356	LOS	LOS		6 INITIATED
2006	20117	BOS	BOS		4 INITIATED
2006	60441	WES	WES		2 INITIATED
2008	20087	BOS	BOS		1 INITIATED
2008	64503	EAS	EAS		6 INITIATED
2008	34049	CIN	CIN	F	INITIATED
2008	31171	NYR	NYR		6 INITIATED
2007	19057	CAT	CAT		3 INITIATED
2007	4005	LOS	LOS		9 INITIATED
2008	4017	SFR	SFR		7 INITIATED
2007	34111	CIN	CIN	E	INITIATED
2006	4185	SFR	SFR		3 INITIATED
2007	19057	CAT	CAT		3 INITIATED
2004	36085	PTL	PTL		5 INITIATED
2008	34111	CIN	CIN	E	INITIATED
2007	60702	EAS	EAS		5 INITIATED
2008	62005	EAS	EAS		1 INITIATED
2008	5064	DEN	DEN		7 INITIATED
2009	38026	BOS	BOS		3 INITIATED
2008	40011	KCY	KCY		8 INITIATED
2007	2042	DEN	DEN		1 INITIATED
2009	29049	NYR	NYR		3 INITIATED



3/24/2009 0:00 Brake	Brake System	Unknown
3/25/2009 0:00 Brake	Brake (rear)	Brake Pad
3/25/2009 0:00 Suspension	Tire/Wheel	Tire
3/26/2009 0:00 Brake	Brake System	Unknown
3/26/2009 0:00 Suspension	Front Suspension	Unknown
3/26/2009 0:00 Suspension	Rear Suspension	Unknown
3/25/2009 0:00 Brake	Brake Control/Dynamic Control System	Unknown
3/26/2009 0:00 Brake	Brake Control/Dynamic Control System	ABS
3/24/2009 0:00 Suspension	Front Suspension	Strut
3/28/2009 0:00 Suspension	Tire/Wheel	Tire
3/21/2009 0:00 Vehicle Interior	Theft Deterrent/Keyless Entry	Unknown
9/24/2008 0:00 Audio/Visual/Telematics	Audio/Video	Radio Receiver
3/24/2009 0:00 Vehicle Interior	Supplemental Restraint Systems	Precrash Components
3/24/2009 0:00 Vehicle Exterior	Mirror (ext)	Controls
3/24/2009 0:00 Audio/Visual/Telematics	Audio/Video	CD Player/Changer
3/24/2009 0:00 Vehicle Interior	Supplemental Restraint Systems	Airbag (side)
3/24/2009 0:00 Vehicle Interior	Meter/Gauge/Display	Electronic Information Display
3/24/2009 0:00 Vehicle Exterior	Door/Hatch	Sliding System/Components
3/18/2009 0:00 Audio/Visual/Telematics	Cellular Communication	Cellular Phone
3/25/2009 0:00 Audio/Visual/Telematics	Audio/Video	Radio Receiver
3/25/2009 0:00 Audio/Visual/Telematics	Audio/Video	Radio Receiver
3/25/2009 0:00 Audio/Visual/Telematics	Audio/Video	Unknown
3/25/2009 0:00 Audio/Visual/Telematics	Audio/Video	Unknown
3/19/2009 0:00 Audio/Visual/Telematics	Audio/Video	Radio Receiver
3/25/2009 0:00 Vehicle Exterior	Wiper/Washer	Electric Motor

Pulls left/right  
Noise-Abnormal  
Condition-Not-Listed  
Unspecified

Noise-squeak/rattles

Engagement/slippage  
Unspecified  
Noise-Abnormal  
Noise-Abnormal  
Unspecified  
Abnormal Operation  
Condition-Not-Listed

Abnormal Operation  
Inoperative  
Inoperative  
Abnormal Operation

Abnormal Operation  
Gap/Poor Fit/Loose/Tolerance  
Design/Less Than Expectation

Noise-Abnormal  
Abnormal Operation

Abnormal Operation

Inoperative  
Abnormal Operation  
Condition-Not-Listed

under semi hard braking rear wheels lock up and skid control light (lights up) flashes then goes off seems abs is inop can not get pedal to pulse under extreme braking on loose gravel but rear wheels lock up

customer states pulls right.couldnt duplicate concern first time in. no repairs performed

suspension noise from front. in order to duplicate need full suspension travel at low speeds 10 mph. noise seems to be coming from left front. previous repairs were a left front lower control arm and a right front strut. noise is a clunk/rattle type of noise. torqued all chassis bolts no difference. customer reports when backing out of driveway he heard a loud noise and car stopped moving. found left rear lower control arm bushing backed out of knuckle broken control arm control arm on ground. no impact noticed on wheel or on control arm  
depressing brake pedal stopped or moving,you hear a tap/click or depending on rate of pedal movement it may groan  
grinding noise when foot is on the brake  
getting squak type noise in left front at speeds below 10 mph going over dips in road way  
unusual tire wear. deep cuts/feathering angled across middle and inside tread of all tires.  
alarm go off by no reason  
radio unit shuts off while playing intermediately  
vehicle came in with hybrid warning lamps on. code p3107 (current) in hybrid control system and b1000 (history) in air bag system. following the repair manual cleared both codes and the did not return. vehicle has been driven several miles since clearing problem has not returned.  
both mirrors inop using switch, however mirrors do work using laptop. fuses good  
cd,s will load but not play, continues flashing reading disc  
both side curtain airbag deployed.driver's seatbelt stuck. under vehicle damage

dash light and shift indicator lights flicker and then the compass, clock go back to default settings. very intermittent, i can not duplicate this concern.  
passanger sliding door adjustment. rubbing on protective tape  
client feel blue tooth phone operation is muffled  
customer complains of intermittent snap noise from radio area after driving for an hour.happens 1 or 2 times on 1 hour ride.sound described as 2 quick snap sounds.  
customer states that the volume knob intermittently quits working. we were able to duplicate the concern. ordered a new radio.  
customer states the volume of audio system will "max out" without warning and cannot be turned down. the radio unit and the amplifier of the jbl audio system has been replaced previously (2000 miles ago). the customers concern is not currently duplicated. asl feature is currently off. steering wheel controls seem to operate correctly. there are no aftermarket systems installed in this vehicle.  
customer states he turned radio volume down. when he tried to turn volume back up it wouldnt do anything up or down. radio lights stayed the same. could turn channels but no volume control. had to cycle the ignition to get volume control back.  
asl inop  
windshield wiper when shut off will not go to the park position.. wiper will stop as soon as you turn them off

TOYOTA  
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TOYOTA

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THOMPSON TOYOTA	QAChassis
LITHIA TOYOTA OF REDDING	QAChassis
TOYOTA OF ESCONDIDO	QAChassis
TOYOTA PLACE	QAChassis
HERB CHAMBERS T OF AUBURN	QAChassis
LEXUS OF THOUSAND OAKS	QAChassis
WOBURN TOYOTA	QAChassis
LEXUS OF RICHMOND	QAChassis
RIVER VALLEY TOYOTA	QAChassis
NEWBURGH TOYOTA	QAChassis
355 TOYOTA	QAElectrical
BOB BAKER TOY-LEMON GROVE	QAElectrical
JIMMY VASSER TOYOTA	QAElectrical
TOY VOLVO JAG OF WARREN	QAElectrical
THOMPSON'S TOYOTA OF	QAElectrical
355 TOYOTA	QAElectrical
KENDALL TOYOTA-SCION	QAElectrical
TOY VOLVO JAG OF WARREN	QAElectrical
LEXUS OF WILMINGTON	QAElectrical
IRA LEXUS	QAElectrical
EHRlich TOYOTA AND SCION	QAElectrical
BALISE TOYOTA OF WARWICK	QAElectrical
BILLION TOYOTA	QAElectrical
POWER TOYOTA TEMPE	QAElectrical
CALDWELL TOYOTA	QAElectrical

442948 NORMAL  
185534 NORMAL  
459969 NORMAL  
21976 NORMAL

321170 NORMAL

52824 NORMAL  
823061 NORMAL  
42653 NORMAL  
69055 NORMAL  
241835 NORMAL  
884414 NORMAL  
307633 NORMAL

22859 NORMAL  
68357 NORMAL  
114834 NORMAL  
885224 NORMAL

185052 NORMAL  
68419 NORMAL  
95025 NORMAL

175169 NORMAL  
6139780 NORMAL

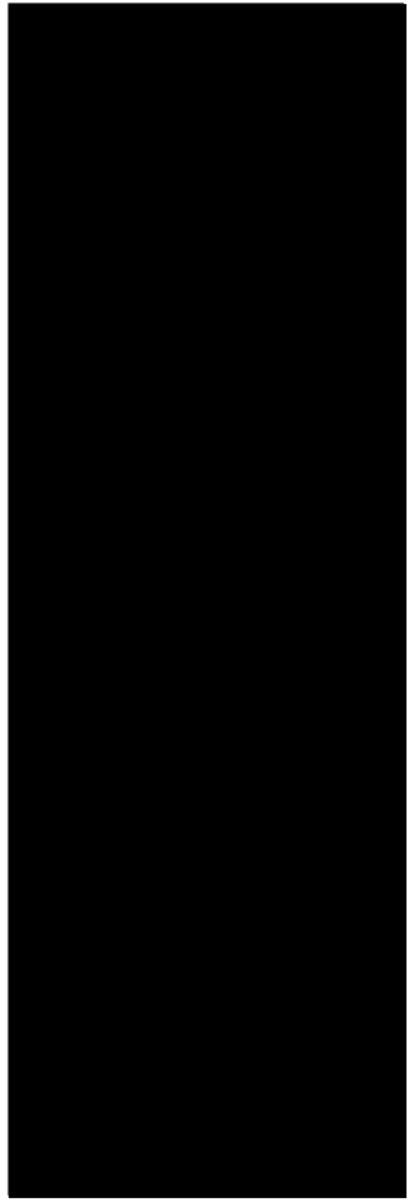
106956 NORMAL

384259 NORMAL  
420237 NORMAL  
370218 NORMAL

QAElectrical	TA090840153	NORMAL	JTJBT20XX70	[REDACTED]	25-Mar-09	3/25/2009 9:44	25-Mar-09
QAElectrical	TA090840210	NORMAL	JTMZD33V986	[REDACTED]	25-Mar-09	3/25/2009 11:06	25-Mar-09
QAElectrical	TA090840267	NORMAL	5TFBV58187X	[REDACTED]	25-Mar-09	3/25/2009 12:26	25-Mar-09
QAElectrical	TA090840269	NORMAL	JTHBN36F865	[REDACTED]	25-Mar-09	3/25/2009 12:28	25-Mar-09
QAElectrical	TA090840322	NORMAL	3TMLU42N39M	[REDACTED]	25-Mar-09	3/25/2009 13:58	25-Mar-09
QAElectrical	TA090850058	NORMAL	4T1FA38P56U	[REDACTED]	26-Mar-09	3/26/2009 7:28	26-Mar-09
QAElectrical	TA090850135	NORMAL	JTMZK31V786	[REDACTED]	26-Mar-09	3/26/2009 9:25	26-Mar-09
QAElectrical	TA090850188	NORMAL	JTDKB20U383	[REDACTED]	26-Mar-09	3/26/2009 11:00	26-Mar-09
QAElectrical	TA090850243	NORMAL	4T1FA38P16U	[REDACTED]	26-Mar-09	3/26/2009 12:21	26-Mar-09
QAElectrical	TA090850252	NORMAL	JTJHT00W974	[REDACTED]	26-Mar-09	3/26/2009 12:38	26-Mar-09
QAElectrical	TA090850254	NORMAL	4T1BK36B86U	[REDACTED]	26-Mar-09	3/26/2009 12:47	26-Mar-09
QAElectrical	TA090850267	NORMAL	5TBDT44135S	[REDACTED]	26-Mar-09	3/26/2009 13:01	26-Mar-09
QAElectrical	TA090850321	NORMAL	5TEJU62N97Z	[REDACTED]	26-Mar-09	3/26/2009 15:04	26-Mar-09
QAElectrical	TA090850349	NORMAL	1NXBR30E57Z	[REDACTED]	26-Mar-09	3/26/2009 16:56	26-Mar-09
QAElectrical	TA090860081	NORMAL	4T1BB46K29U	[REDACTED]	27-Mar-09	3/27/2009 8:19	27-Mar-09
QAElectrical	TA090860107	NORMAL	5TDZA23C06S	[REDACTED]	27-Mar-09	3/27/2009 8:58	27-Mar-09
QAElectrical	TA090860140	NORMAL	2T2GK31U47C	[REDACTED]	27-Mar-09	3/27/2009 9:51	27-Mar-09
QAElectrical	TA090860155	NORMAL	1NXBR32E87Z	[REDACTED]	27-Mar-09	3/27/2009 10:19	27-Mar-09
QAElectrical	TA090860196	NORMAL	JTHBL46F775	[REDACTED]	27-Mar-09	3/27/2009 11:35	27-Mar-09
QAElectrical	TA090870007	NORMAL	5TDZK22C88S	[REDACTED]	28-Mar-09	3/28/2009 8:44	28-Mar-09
QAElectrical	TA090870026	NORMAL	JTEBU14R68K	[REDACTED]	28-Mar-09	3/28/2009 12:16	28-Mar-09
QAElectrical	TA090870032	NORMAL	4T1FA38PX8U	[REDACTED]	28-Mar-09	3/28/2009 12:44	28-Mar-09
QAHybrid	TA090830021	NORMAL	JT2BK12U810	[REDACTED]	24-Mar-09	3/24/2009 6:22	24-Mar-09
QAHybrid	TA090840250	NORMAL	JTDKB20U450	[REDACTED]	25-Mar-09	3/25/2009 12:07	25-Mar-09
QAHybrid	TA090860305	NORMAL	JTDKB20U497	[REDACTED]	27-Mar-09	3/27/2009 16:40	27-Mar-09
QAPowertrain	TA090820029	NORMAL	4T1BK36B55U	[REDACTED]	23-Mar-09	3/23/2009 6:29	23-Mar-09
QAPowertrain	TA090820043	NORMAL	4T1BE46K97U	[REDACTED]	23-Mar-09	3/23/2009 6:48	23-Mar-09

3/25/2009 9:44	27,446 B2428	GX470
3/25/2009 11:06	14,915	RAV4
3/25/2009 12:26	38,929	Tundra
3/25/2009 12:28	38,214 B0256	LS430
3/25/2009 13:58	5,354	Tacoma
3/26/2009 7:28	31,896	Solara
3/26/2009 9:25	277	RAV4
3/26/2009 11:00	11,816	Prius
3/26/2009 12:21	71,872 B1826	Solara
3/26/2009 12:38	13,711	LX470
3/26/2009 12:47	24,331	Avalon
3/26/2009 13:01	54,500	Tundra
3/26/2009 15:04	14,388 B1786	Tacoma
3/26/2009 16:56	21,296	Corolla
3/27/2009 8:19	13,018	Camry HV
3/27/2009 8:58	32,018 B0111	Sienna
3/27/2009 9:51	38,660	RX350
3/27/2009 10:19	16,215	Corolla
3/27/2009 11:35	25,808	LS460
3/28/2009 8:44	15,937	Sienna
3/28/2009 12:16	5,520	4Runner
3/28/2009 12:44	20,347	Solara
3/24/2009 6:22	104,769	Prius
3/25/2009 12:07	62,285 P0A2B	Prius
3/27/2009 16:40	5 P0A2D/249	Prius
3/23/2009 6:29	46,113	Avalon
3/23/2009 6:48	33,519	Camry

2007	62004 EAS	EAS		1 INITIATED
2008	24061 KCY	KCY		1 INITIATED
2007	40011 KCY	KCY		8 INITIATED
2006	60412 WES	WES		1 INITIATED
2009	4333 LOS	LOS		7 INITIATED
2006	19037 CAT	CAT		2 INITIATED
2008	4335 LOS	LOS		8 INITIATED
2008	13072 CHI	CHI		4 INITIATED
2006	4167 LOS	LOS		3 INITIATED
2007	61904 EAS	EAS		6 INITIATED
2006	46067 PTL	PTL		2 INITIATED
2005	43025 DEN	DEN		3 INITIATED
2007	4554 LOS	LOS		7 INITIATED
2007	4252 LOS	LOS		7 INITIATED
2009	45062 CAT	CAT		5 INITIATED
2006	43016 DEN	DEN		4 INITIATED
2007	60915 SOU	SOU		3 INITIATED
2007	20117 BOS	BOS		4 INITIATED
2007	62301 SOU	SOU		2 INITIATED
2008	34094 CIN	CIN	D	INITIATED
2008	31171 NYR	NYR		6 INITIATED
2008	20111 BOS	BOS		4 INITIATED
2001	37153 CAT	CAT		9 INITIATED
2005	2044 DEN	DEN		1 INITIATED
2009	4315 LOS	LOS		2 INITIATED
2005	19058 CAT	CAT		2 INITIATED
2007	19064 CAT	CAT		3 INITIATED



3/25/2009 0:00	Power Source/Network	Networking	Unknown
3/25/2009 0:00	Power Source/Network	Power Distribution	Unknown
3/25/2009 0:00	Audio/Visual/Telematics	Audio/Video	Radio Receiver
3/25/2009 0:00	Engine/Hybrid System	Cruise Control	Laser/Radar/Cruise
3/25/2009 0:00	Audio/Visual/Telematics	Audio/Video	Unknown
3/26/2009 0:00	Audio/Visual/Telematics	Navigation/Multi Info Display	Nav System/Display/Components
3/26/2009 0:00	Vehicle Interior	Heating/Air Conditioning	Vents/Outlets
3/26/2009 0:00	Vehicle Interior	Meter/Gauge/Display	Unknown
3/26/2009 0:00	Vehicle Interior	Supplemental Restraint Systems	Airbag (passenger)
3/26/2009 0:00	Audio/Visual/Telematics	Navigation/Multi Info Display	Nav System/Display/Components
3/26/2009 0:00	Vehicle Exterior	Wiper/Washer	Unknown
3/26/2009 0:00	Power Source/Network	Battery/Charging	Battery
3/26/2009 0:00	Vehicle Interior	Supplemental Restraint Systems	Warning Light - SRS
3/26/2009 0:00	Vehicle Interior	Lighting (int)	Lighting Instrument Panel
3/27/2009 0:00	Vehicle Interior	Heating/Air Conditioning	Unknown
3/27/2009 0:00	Vehicle Interior	Supplemental Restraint Systems	Airbag (passenger)
3/25/2009 0:00	Vehicle Interior	Heating/Air Conditioning	Cooling
3/27/2009 0:00	Vehicle Interior	Lighting (int)	Lighting Instrument Panel
3/27/2009 0:00	Audio/Visual/Telematics	Navigation/Multi Info Display	Nav System/Display/Components
3/28/2009 0:00	Vehicle Interior	Door Lock	Unknown
3/28/2009 0:00	Audio/Visual/Telematics	Navigation/Multi Info Display	Nav System/Display/Components
3/28/2009 0:00	Power Source/Network	Networking	Unknown
3/24/2009 0:00	Drivetrain	Automatic Transmission/Transaxle	Unknown
3/25/2009 0:00	Engine/Hybrid System	Hybrid/Battery Control System	Unknown
3/27/2009 0:00	Engine/Hybrid System	Hybrid/Battery Control System	Unknown
3/23/2009 0:00	Engine/Hybrid System	Engine Mechanical	Fluid Dip Stick
3/23/2009 0:00	Engine/Hybrid System	Lubrication	Oil

Inoperative  
Noise-squeak/rattles

Abnormal Operation

Inoperative  
Unspecified

Inoperative  
Abnormal Operation  
Inoperative

Abnormal Operation  
Inoperative  
Abnormal Operation  
Condition-Not-Listed  
MIL/Warning Light ON  
Inoperative

Temperature Concern  
Abnormal Operation  
Temperature Concern  
Condition-Not-Listed  
Inoperative  
Comfort/feel  
Abnormal Operation  
Inoperative  
Noise-wind noise/whistle  
Temperature Concern  
MIL/Warning Light ON  
Condition-Not-Listed  
Consumption

red light comes on lexus link and voice start to talk  
creek noise on uneven road surface.

customer states volume goes out over bumps. has had a radio put in in january of 2009. also had steering pad switch replaced around the same time. vehicle comes in with pcs warning message, b0256 dtc retrieved. per tsb #el012-06, replaced distance control computer. when going to adjust sensor, "beam axis adjustment has failed" message is displayed.

map dvd will not load, radio will not play but cd player will. was unable to enter into diag. mode. i did try another map dvd that had the same number. nav unit was replaced 2/29/2009 for radio pre-set buttons turning gray and unresponsive.

control panel inop

customer states instrument cluster inop, no ready off, malfunction occurred twice. no dtc's. can't duplicate at this time

b1826 passenger seat airbag open. airbag replaced 08/2008 as per tsb. mil returned 10/24/2008 center airbag sensor replaced. mil returned 03/24/2009, light not on at this time, code in history, code cleared itself after multiple key cycles. ran signal check mode and wigle tested for shorts and open, no codes set. contacted fts and advised to replace harness upon inspection on 03/26/2009.

customer has concerns and i need answers on the automatic rain detection system.

have ave of 87m amp draw

air bag light on. recalibrate occupant sensor

cust states all int lights go out int

heat temperature difference between engine power and hybrid mode to great. verified concern with heat in manual mode, vehicle speed at 60 mph, center dash vent temp was 118 f (blower on med temp on control head set @ 80f), with car in hybrid mode vent temp drops to 65 f (blower on med, temp at control head @ 80 f) bdoes same in auto matic mode, temp set at 74 f floor vent on, vent temp at drivers floor vent is 80 f w/ engine running, hybrid mode temp falls to 51 f, all settings with auto mode on, floor vents active, blower speed low, a/c on.

found tsb was completed on driver side i will need to complete passenger side

a/c on right side does not cool properly.

nav will not update

c/s rh pwr slide door hard to open w/ outside handle. excessive effort to open door, occurs in guest garage can duplicate at dealer 10% of time

customer states if route programmed, and make wrong turn, unit will shut off or go back to previous route- sd card already replaced

no speedo or cluster lights, d & r only. odo in op, true milage unkown. remote start just removed. minor rodent damage

noise when coasting to a stop goes away in neutral

drive motor temperature sensor circuit range/performance. info code 250.

vvti line leaking oil

veh burned two qts oil in approx 2500 miles oil badly burned

LEXUS  
TOYOTA

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TOYOTA

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LEXUS  
TOYOTA

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HERB CHAMBERS LEXUS  
MOLLE TOYOTA, INC.                      QAElectrical  
QAElectrical

BILLION TOYOTA                              QAElectrical

BOB BAKER LEXUS-EL CAJON  
TOYOTA OF REDLANDS                      QAElectrical  
QAElectrical

JERRY'S TOYOTA                              QAElectrical  
SIERRA TOYOTA                              QAElectrical  
TOYOTA OF RICHMOND                      QAElectrical

THOUSAND OAKS TOYOTA                      QAElectrical  
SHEEHY LEXUS OF ANNAPOLIS              QAElectrical  
TITUS-WILL TOY. SALES INC                QAElectrical  
STEPHEN WADE TOYOTA                      QAElectrical  
JOHN ELWAY'S CROWN TOYOTA              QAElectrical  
TOYOTA OF TEMECULA VALLEY              QAElectrical

PRIORITY TOYOTA                              QAElectrical  
LARRY H. MILLER TOYOTA                      QAElectrical  
LEXUS OF KENDALL                              QAElectrical  
HERB CHAMBERS T OF AUBURN                QAElectrical  
HERRIN-GEAR LEXUS                              QAElectrical  
SUNNYSIDE TOYOTA                              QAElectrical  
NEWBURGH TOYOTA                              QAElectrical  
SULLIVAN BROTHERS TOYOTA                  QAElectrical  
DICK MILHAM TOYOTA                              QAHybrid  
RIGHT TOYOTA                                      QAHybrid  
MARINA DEL REY TOYOTA                      QAHybrid  
RUSSEL TOYOTA - TCSC                        QAPowertrain  
TOY OF BOWIE SERVICE CTR                  QAPowertrain

39083 NORMAL  
922723 NORMAL

384303 NORMAL

158641 NORMAL  
343210 NORMAL

253348 NORMAL  
693004 NORMAL  
94239 NORMAL

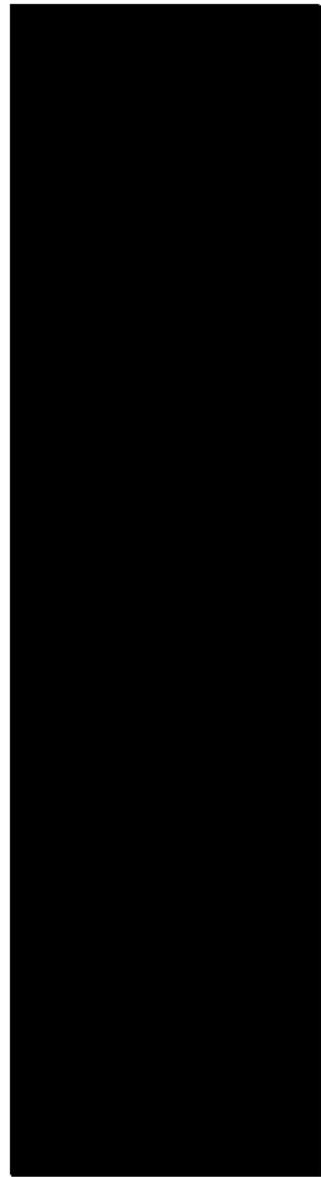
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878640 NORMAL  
583595 NORMAL  
111996 NORMAL  
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538114 NORMAL

419923 NORMAL  
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210220 NORMAL  
321285 NORMAL  
239880 NORMAL  
345614 NORMAL  
241981 NORMAL  
20669 NORMAL  
373666 NORMAL  
11818 NORMAL  
434544 NORMAL  
500486 NORMAL  
553957 NORMAL

QAPowertrain	TA090820220	NORMAL	JTHBK262172	[REDACTED]	23-Mar-09	3/23/2009 11:06	23-Mar-09
QAPowertrain	TA090820226	NORMAL	2T1BU40EX9C	[REDACTED]	23-Mar-09	3/23/2009 11:13	23-Mar-09
QAPowertrain	TA090820274	NORMAL	2T1BR32E38C	[REDACTED]	23-Mar-09	3/23/2009 12:23	23-Mar-09
QAPowertrain	TA090820316	NORMAL	5TDZK23CX7S	[REDACTED]	23-Mar-09	3/23/2009 13:26	23-Mar-09
QAPowertrain	TA090820372	NORMAL	3TMLU42N98M	[REDACTED]	23-Mar-09	3/23/2009 15:36	23-Mar-09
QAPowertrain	TA090830009	NORMAL	4T4BE46K59R	[REDACTED]	24-Mar-09	3/24/2009 5:52	24-Mar-09
QAPowertrain	TA090830022	NORMAL	JTMZD33V586	[REDACTED]	24-Mar-09	3/24/2009 6:22	24-Mar-09
QAPowertrain	TA090830054	NORMAL	5TEUU42N78Z	[REDACTED]	24-Mar-09	3/24/2009 7:18	24-Mar-09
QAPowertrain	TA090830133	NORMAL	JTHBJ46G772	[REDACTED]	24-Mar-09	3/24/2009 8:55	24-Mar-09
QAPowertrain	TA090830205	NORMAL	5TBDT44146S	[REDACTED]	24-Mar-09	3/24/2009 10:37	24-Mar-09
QAPowertrain	TA090830206	NORMAL	JTHBJ46G972	[REDACTED]	24-Mar-09	3/24/2009 10:37	24-Mar-09
QAPowertrain	TA090830363	NORMAL	2T1BR32E27C	[REDACTED]	24-Mar-09	3/24/2009 14:43	24-Mar-09
QAPowertrain	TA090830390	NORMAL	4T1BK36B96U	[REDACTED]	24-Mar-09	3/24/2009 16:33	24-Mar-09
QAPowertrain	TA090840011	NORMAL	JTJHF10U810	[REDACTED]	25-Mar-09	3/25/2009 5:51	25-Mar-09
QAPowertrain	TA090840041	NORMAL	5TENX22N08Z	[REDACTED]	25-Mar-09	3/25/2009 6:56	25-Mar-09
QAPowertrain	TA090840131	NORMAL	JTHBH96SX65	[REDACTED]	25-Mar-09	3/25/2009 9:02	25-Mar-09
QAPowertrain	TA090840225	NORMAL	5TDBY68A38S	[REDACTED]	25-Mar-09	3/25/2009 11:30	25-Mar-09
QAPowertrain	TA090840244	NORMAL	5TDZK23C67S	[REDACTED]	25-Mar-09	3/25/2009 12:02	25-Mar-09
QAPowertrain	TA090840321	NORMAL	5TDBT48AX6S	[REDACTED]	25-Mar-09	3/25/2009 13:57	25-Mar-09
QAPowertrain	TA090850012	NORMAL	5TDBT48A67S	[REDACTED]	26-Mar-09	3/26/2009 5:42	26-Mar-09
QAPowertrain	TA090850074	NORMAL	5TEUU42N17Z	[REDACTED]	26-Mar-09	3/26/2009 7:48	26-Mar-09
QAPowertrain	TA090850120	NORMAL	5TDBY64AX8S	[REDACTED]	26-Mar-09	3/26/2009 8:58	26-Mar-09
QAPowertrain	TA090850144	NORMAL	5TDZK22C57S	[REDACTED]	26-Mar-09	3/26/2009 9:50	26-Mar-09
QAPowertrain	TA090850161	NORMAL	JTEGD21A960	[REDACTED]	26-Mar-09	3/26/2009 10:31	26-Mar-09
QAPowertrain	TA090850292	NORMAL	5TFBT541X8X	[REDACTED]	26-Mar-09	3/26/2009 13:46	26-Mar-09
QAPowertrain	TA090850294	NORMAL	4T1BK36B76U	[REDACTED]	26-Mar-09	3/26/2009 13:54	26-Mar-09

3/23/2009 11:06	43,171	IS250
3/23/2009 11:13	2,017 P0304,P0335	Corolla
3/23/2009 12:23	34,964	Corolla
3/23/2009 13:26	16,232 P0136,P0138	Sienna
3/23/2009 15:36	379,617	Tacoma
3/24/2009 5:52	1,277	Camry
3/24/2009 6:22	9,150 P0303,P0304,P043E,P043F,P1578,P2401,P2402,P2419	RAV4
3/24/2009 7:18	9,530 P0756,P2714	Tacoma
3/24/2009 8:55	16,498	ES350
3/24/2009 10:37	124,547 P0011,P0012	Tundra
3/24/2009 10:37	34,641	ES350
3/24/2009 14:43	56,514 P0741	Corolla
3/24/2009 16:33	40,892 P030,P0300,P0301,P0302,P0306	Avalon
3/25/2009 5:51	150,720	RX300
3/25/2009 6:56	11,492	Tacoma
3/25/2009 9:02	64,999 P0302,P0304,P0305,P0306	GS300
3/25/2009 11:30	2,533 C1201,P0300,P0351,P0352,P0353,P0354,P0355,P0356,P0357,P0358	Sequoia
3/25/2009 12:02	43,389 P0300,P0301,P0302,P0303,P0304,P0305,P0306	Sienna
3/25/2009 13:57	29,771	Sequoia
3/26/2009 5:42	24,123 P0305	Sequoia
3/26/2009 7:48	33,100	Tacoma
3/26/2009 8:58	287 P0012	Sequoia
3/26/2009 9:50	36,000	Sienna
3/26/2009 10:31	20,598	Highlander
3/26/2009 13:46	16,739	Tundra
3/26/2009 13:54	45,169	Avalon

2007	60445 WES	WES		1 INITIATED
2009	37077 CAT	CAT		6 INITIATED
2008	19027 CAT	CAT		2 INITIATED
2007	45036 CAT	CAT		10 INITIATED
2008	5055 DEN	DEN		7 INITIATED
2009	20019 BOS	BOS		1 INITIATED
2008	34111 CIN	CIN	E	INITIATED
2008	34044 CIN	CIN	G	INITIATED
2007	63102 EAS	EAS		3 INITIATED
2006	19048 CAT	CAT		7 INITIATED
2007	63132 EAS	EAS		3 INITIATED
2007	29083 NYR	NYR		3 INITIATED
2006	4335 LOS	LOS		8 INITIATED
2001	34104 CIN	CIN	E	INITIATED
2008	12114 CHI	CHI		3 INITIATED
2006	60448 WES	WES		3 INITIATED
2008	46080 PTL	PTL		6 INITIATED
2007	15010 KCY	KCY		4 INITIATED
2006	46094 PTL	PTL		1 INITIATED
2007	20111 BOS	BOS		4 INITIATED
2007	43016 DEN	DEN		4 INITIATED
2008	31076 NYR	NYR		2 INITIATED
2007	4250 LOS	LOS		2 INITIATED
2006	4508 LOS	LOS		2 INITIATED
2008	46091 PTL	PTL		6 INITIATED
2006	18010 BOS	BOS		7 INITIATED



3/19/2009 0:00	Engine/Hybrid System	Engine Control	Unknown
3/23/2009 0:00	Engine/Hybrid System	Engine Control	Ignition System
3/23/2009 0:00	Engine/Hybrid System	Intake/Exhaust	Exhaust Pipe
3/23/2009 0:00	Engine/Hybrid System	Emission Control	Unknown
3/23/2003 0:00	Drivetrain	Transfer/4wd/Awd	Unknown
3/24/2009 0:00	Engine/Hybrid System	Intake/Exhaust	Exhaust Pipe
3/18/2009 0:00	Engine/Hybrid System	Emission Control	Charcoal Canister
3/24/2009 0:00	Drivetrain	Automatic Transmission/Transaxle	Unknown
3/24/2009 0:00	Engine/Hybrid System	Engine Control	Driveability
3/24/2009 0:00	Engine/Hybrid System	Engine Control	Driveability
3/24/2009 0:00	Engine/Hybrid System	Engine Mechanical	Hose
3/24/2009 0:00	Drivetrain	Automatic Transmission/Transaxle	Shift Function
3/24/2008 0:00	Engine/Hybrid System	Engine Mechanical	Unknown
3/25/2009 0:00	Drivetrain	Automatic Transmission/Transaxle	Shift Function
3/25/2009 0:00	Engine/Hybrid System	Engine Control	Driveability
3/25/2009 0:00	Engine/Hybrid System	Engine Control	Driveability
3/20/2009 0:00	Engine/Hybrid System	Engine Control	ECU
3/25/2009 0:00	Engine/Hybrid System	Engine Control	Driveability
3/25/2009 0:00	Drivetrain	Automatic Transmission/Transaxle	Unknown
3/26/2009 0:00	Engine/Hybrid System	Engine Control	Driveability
3/26/2009 0:00	Drivetrain	Axle/Differential	Axle/Hub
3/26/2009 0:00	Engine/Hybrid System	Engine Control	Driveability
3/26/2009 0:00	Drivetrain	Automatic Transmission/Transaxle	Fluid
3/26/2009 0:00	Drivetrain	Automatic Transmission/Transaxle	Fluid
3/26/2009 0:00	Drivetrain	Automatic Transmission/Transaxle	Unknown
3/26/2009 0:00	Engine/Hybrid System	Lubrication	Oil

Misses  
Abnormal Operation  
Noise-Abnormal

MIL/Warning Light ON

Noise-Abnormal  
Abnormal Smell

Abnormal Operation  
MIL/Warning Light ON  
Unspecified  
Lack/Loss of Power

Leak

Abnormal Operation  
Misses  
Engagement/slippage  
Abnormal Operation  
MIL/Warning Light ON

MIL/Warning Light ON  
MIL/Warning Light ON

Surge

Runs Rough  
Noise-Abnormal  
MIL/Warning Light ON  
Leak  
Leak  
Surge  
Leak

vehicle shakes while driving at times. could not duplicate on every visit. this is 4th or 5th time in for same concern.

p0335 with p0304 -checked crank sensor circuit-all in spec-no code set after clearing

customer states: ticking noise while driving and gas smell first thing in morning. found crack on manifold where "y" meets the base of manifold bank 1 sensor 2 high voltage code is stored. checked data list. all readings are in specifications. bank 1 sensor 1 is slightly over active compared to bank 2 sensor 1.

there is a noise/vibration between 20-40mph, when you put it in 4wd noise seems to go away, replaced rear trans mount (poor description earlier) i had a hard time duplicating it earlier,

vehicle was towed in with no start. vehicle was flooded and the small box off the back of canister was hanging dragging the ground. replaced the small box and found hose and canister was full of water. replaced canister the second visit.

training case

towed in the svce. found no oil in the engine. c/s was driving on the highway when engine shut down. i added oil to get it in the shop, needs engine at this point, it was driven too long without oil pressure.

mil on after reman install; reman solenoid was found seized solenoid 35250-12030 was replaced jumper wires from solenoid to ecu installed 02k21 ecm in vehicle road tested for 70 miles mil set again same code no metal found in pan

enginemisfirerat75-80mph

1 to 2 shift feels like trans is slipping, jerking

possible unintended acceleration. no codes. could not confirm condition. has no cruise control.

misfire codes - multiple. conditions found after 9la campaign performed. not known if misfire was happening before 9la performed.

customer concerned pulled onto highway and the engine stalled-further info-normal acceleration ok--if you romp on the gas the 5 amp mini fuse(injector) blows and the engine stalls

veh not missing at this time.same codes 809 miles ago.

customer states vehicle surges at times and can feel a hit from the rear. customer says it only happens every so often. i could not duplicate during a 30 mile test drive.

swapped coil no change 100% mis. swapped injector., no change, comp test 35 psi only #5, leak down major though exh, monitor in oil. removed head, yikes, burnt exh valve, cyl wall damage. appears unrelated to recent repairs, serv records gd.

has vibration drone noise in front diff 20-40mph goes away when 4x4 engaged

check engine light on

vehicle has small seepage at at case joint. very small only under load and when hot will slightly seep.

trans fluid leak coming from transmission case, by left front axle area.

oil leak coming from vvt-i oil supply line

LEXUS  
TOYOTA  
TOYOTA

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LEXUS  
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LEXUS OF CERRITOS	QAPowertrain
PERFORMANCE MOTORS TOYOTA	QAPowertrain
R & H TOYOTA	QAPowertrain
SHELOR TOYOTA	QAPowertrain
WESTERN SLOPE AUTO CO.	QAPowertrain
TOYOTA OF WATERTOWN	QAPowertrain
TOY VOLVO JAG OF WARREN	QAPowertrain
PERFORMANCE TOYOTA	QAPowertrain
LEXUS OF MASSAPEQUA	QAPowertrain
SHAFFER TOYOTA CHEVROLET	QAPowertrain
LEXUS OF QUEENS	QAPowertrain
ROUTE 22 TOYOTA	QAPowertrain
SIERRA TOYOTA	QAPowertrain
FERRIS TOYOTA	QAPowertrain
DAVID BRUCE TOYOTA	QAPowertrain
LEXUS OF STEVENS CREEK	QAPowertrain
TOWN TOYOTA, INC.	QAPowertrain
LEWIS TOYOTA	QAPowertrain
TOYOTA OF LAKE CITY	QAPowertrain
SULLIVAN BROTHERS TOYOTA	QAPowertrain
LARRY H. MILLER TOYOTA	QAPowertrain
PENN TOYOTA	QAPowertrain
CARSON TOYOTA	QAPowertrain
J ELWAY MANHATTAN BCH TOY	QAPowertrain
TOYOTA OF TRI-CITIES	QAPowertrain
DOWN EAST TOYOTA	QAPowertrain

4543 NORMAL  
188006 NORMAL  
423561 NORMAL

617054 NORMAL

379617 NORMAL  
206006 NORMAL

68143 NORMAL  
4259 NORMAL  
1 NORMAL  
151337 NORMAL

37780 NORMAL

347222 NORMAL  
692936 NORMAL  
160371 NORMAL  
158514 NORMAL  
24736 NORMAL

201021 NORMAL  
228301 NORMAL

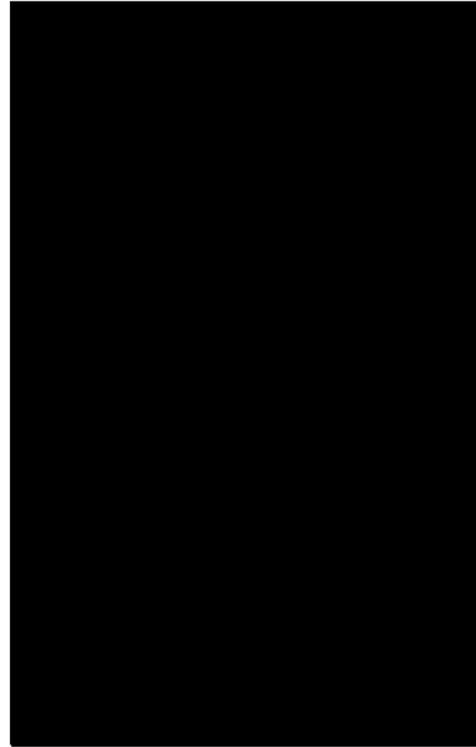
201097 NORMAL

21324 NORMAL  
403955 NORMAL  
242941 NORMAL  
295462 NORMAL  
241545 NORMAL  
225586 NORMAL  
435249 NORMAL

QAPowertrain	TA090850325	NORMAL	4T1BK36B35U	26-Mar-09	3/26/2009 15:20	26-Mar-09
QAPowertrain	TA090860031	NORMAL	2T1BU40E19C	27-Mar-09	3/27/2009 6:56	27-Mar-09
QAPowertrain	TA090860130	NORMAL	5TBDV54178S	27-Mar-09	3/27/2009 9:28	27-Mar-09
QAPowertrain	TA090860134	NORMAL	JTEES42A182	27-Mar-09	3/27/2009 9:38	27-Mar-09
QAPowertrain	TA090860199	NORMAL	JTKDE177070	27-Mar-09	3/27/2009 11:42	27-Mar-09
QAPowertrain	TA090860219	NORMAL	1NXBR32E17Z	27-Mar-09	3/27/2009 12:18	27-Mar-09
QAPowertrain	TA090860220	NORMAL	5STEPX42N37Z	27-Mar-09	3/27/2009 12:18	27-Mar-09
QAPowertrain	TA090860276	NORMAL	5TEWN72N81Z	27-Mar-09	3/27/2009 14:26	27-Mar-09
QAPowertrain	TA090860287	NORMAL	4T1BK36B16U	27-Mar-09	3/27/2009 15:03	27-Mar-09
QAPowertrain	TA090860309	NORMAL	JTLKE50E081	27-Mar-09	3/27/2009 20:08	27-Mar-09
QAPowertrain	TA090870001	NORMAL	4T1BK46K69U	28-Mar-09	3/28/2009 6:17	28-Mar-09
QAPowertrain	TA090870017	NORMAL	4T1FA38P45U	28-Mar-09	3/28/2009 11:12	28-Mar-09
QAPowertrain	TA090870019	NORMAL	JTHBJ46G672	28-Mar-09	3/28/2009 11:20	28-Mar-09
QAPowertrain	TA090870023	NORMAL	4T1BE46K67U	28-Mar-09	3/28/2009 11:35	28-Mar-09
QAPowertrain	TA090870033	NORMAL	JTHBK262075	28-Mar-09	3/28/2009 14:43	28-Mar-09
QAPowertrain	TA090870035	NORMAL	2T1KR32E17C	28-Mar-09	3/28/2009 16:01	28-Mar-09

3/26/2009 15:20	50,127	Avalon
3/27/2009 6:56	5,364	Corolla
3/27/2009 9:28	7,177	Tundra
3/27/2009 9:38	26,404	Highlander
3/27/2009 11:42	53,042	tC
3/27/2009 12:18	29,682 P0353	Corolla
3/27/2009 12:18	23,445	Tacoma
3/27/2009 14:26	94,218 P0171	Tacoma
3/27/2009 15:03	42,918	Avalon
3/27/2009 20:08	18,221 P0353	xB
3/28/2009 6:17	8,263 P0300	Camry
3/28/2009 11:12	24,477 P0032,P0052	Solara
3/28/2009 11:20	30,709	ES350
3/28/2009 11:35	53,202 P0500	Camry
3/28/2009 14:43	8,394 P0172	IS250
3/28/2009 16:01	27,187 P2103,P2118	Matrix

2005	4203 SFR	SFR		6 INITIATED
2009	6024 NYR	NYR		8 INITIATED
2008	13047 CIN	CIN	H	INITIATED
2008	13047 CIN	CIN	H	INITIATED
2007	36072 PTL	PTL		4 INITIATED
2007	4454 SFR	SFR		1 INITIATED
2007	37177 CAT	CAT		8 INITIATED
2001	20096 BOS	BOS		3 INITIATED
2006	4454 SFR	SFR		1 INITIATED
2008	12086 CHI	CHI		2 INITIATED
2009	29098 NYR	NYR		3 INITIATED
2005	27022 DEN	DEN		3 INITIATED
2007	63601 WES	WES		6 INITIATED
2007	31113 NYR	NYR		10 INITIATED
2007	60454 WES	WES		1 INITIATED
2007	4075 LOS	LOS		3 INITIATED



3/19/2009 0:00 Drivetrain	Automatic Transmission/Transaxle	Shift Function
3/27/2009 0:00 Drivetrain	Automatic Transmission/Transaxle	Unknown
3/26/2009 0:00 Engine/Hybrid System	Engine Mechanical	Unknown
3/26/2009 0:00 Drivetrain	Automatic Transmission/Transaxle	Unknown
3/27/2009 0:00 Engine/Hybrid System	Engine Mechanical	Unknown
3/27/2009 0:00 Engine/Hybrid System	Engine Control	ECU
3/27/2009 0:00 Drivetrain	Axle/Differential	Unknown
3/27/2009 0:00 Engine/Hybrid System	Engine Control	Driveability
3/27/2009 0:00 Engine/Hybrid System	Engine Mechanical	Unknown
3/26/2009 0:00 Engine/Hybrid System	Engine Control	Ignition System
3/28/2009 0:00 Engine/Hybrid System	Emission Control	Unknown
3/28/2009 0:00 Engine/Hybrid System	Engine Control	ECU
3/28/2009 0:00 Drivetrain	Automatic Transmission/Transaxle	Unknown
3/28/2009 0:00 Drivetrain	Automatic Transmission/Transaxle	Unknown
3/28/2009 0:00 Engine/Hybrid System	Emission Control	Unknown
3/28/2009 0:00 Engine/Hybrid System	Engine Control	Unknown

Engagement/slippage  
Abnormal Operation

Unspecified

Noise-wind noise/whistle  
Noise-Abnormal  
MIL/Warning Light ON

Noise-Abnormal  
MIL/Warning Light ON  
Engine Knock

Abnormal Operation  
Misses  
MIL/Warning Light ON  
Condition-Not-Listed  
MIL/Warning Light ON  
MIL/Warning Light ON  
MIL/Warning Light ON

customer states transmission shifting rough and hesitates....tested drive with customer and duplicated the complaint performed diag. check for fluid look normal ..checked for mil. no code found ...checked for tsb found tsb eg033-07 for shifting enhancement.... performed tsb and test drive shift better no more hesitates and rough....to make sure have other tech test drive for another 10-15 miles car working normal. customer picked up and came back day later for same problem this time delay shifting at low speed and downshift freeway speed shifting normal .. customer states when coming to a stop, feels a hard jolt. bulletin for harsh down shift doesn't include this cal# 302a4100? rattle noise possible valve train or piston pin? most notable on cold start, and under load customer states sounds like a diesel when he pulls his bass boat up a hill. compared with a in-stock unit with 400 miles ,in-stock unit has similar noise just not as loud at hwy speeds approx. 60-70 mph, very light throttle to slight deceleration can hear howling sound from under vehicle . can play with throttle to change noise(possible load and unload of differential) note\* noise not heard at slower speeds. vehicle came in with loud bearing type noise from engine area. found noise coming from internally of supercharger misfire, removed coil miss fire did not follow

at 2100-2400 rpm in 2nd gear on a hill slight load a droan/vibration noise in cab of truck. did tsb 0076-08 carrier assembly with silencer padsexchanged drive shaft and rear trans mount and axles with known good truck and noise was still there. drove truck in 4wd hi no rear shaft and no noise. replaced frame. upon test drive, observed mil. and detonation pinging. note: replaced b1s1, problem still exists. oil line for vvti is broken ,oil added. big leak heavy knocking vehicle came in with p0353. replaced engine wiring harness per tsb 0050-08. vehicle came back in a few days later with same code output. switched coil with cylinder #2 and cleared code. since switching coils we have not been able to reproduce the symptom.

guest states vehicle is reading 4 mph faster than the vehicle is traveling. based on two different speed radar signs. calling b/c critical-6029 message from tech stream check engine light stays on, po172 first time 2/13/2008 po172 (eg7003). second time 2/2/2009, po172. now third time po172.... ??? ;(

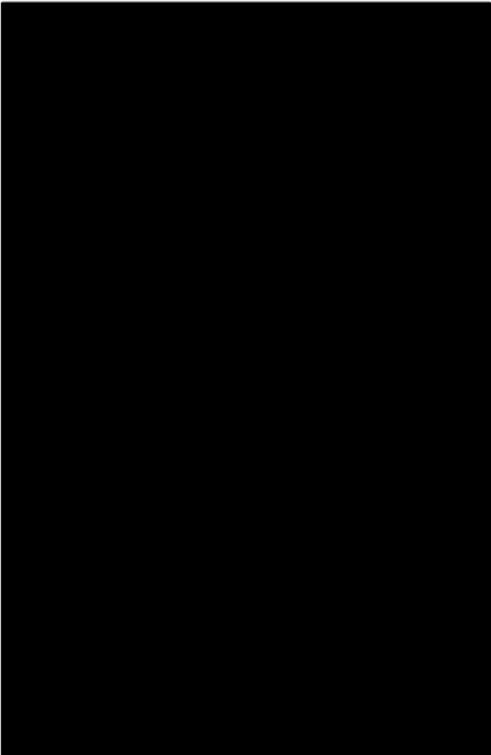
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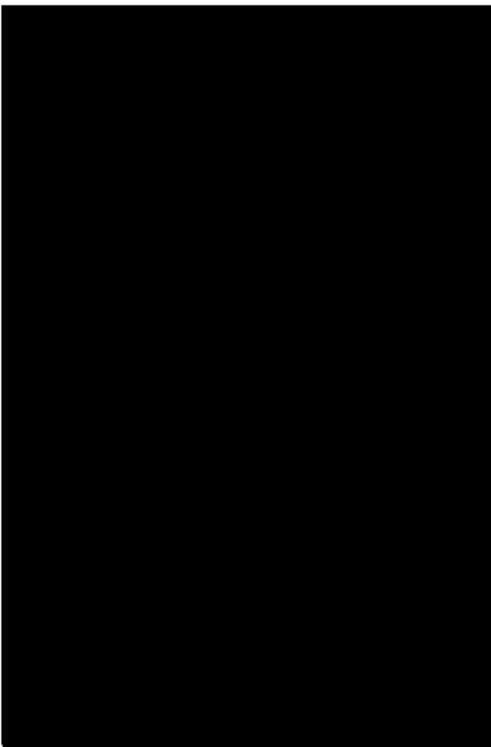
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FAIRFIELD TOYOTA	QAPowertrain
TOYOTA OF STAMFORD	QAPowertrain
JEFF WYLER TOY/CLARKSVLLE	QAPowertrain
JEFF WYLER TOY/CLARKSVLLE	QAPowertrain
LARRY LASSEN CH-TOY-SCION	QAPowertrain
MAGNUSSEN'S TOY/PALO ALTO	QAPowertrain
KENNY ROSS TOYOTA	QAPowertrain
FALMOUTH TOYOTA, INC.	QAPowertrain
MAGNUSSEN'S TOY/PALO ALTO	QAPowertrain
SCHAUMBURG TOYOTA	QAPowertrain
MULLER TOYOTA	QAPowertrain
CENTENNIAL TOY. AND SCION	QAPowertrain
LEXUS OF PORTLAND	QAPowertrain
GAULT TOYOTA	QAPowertrain
PARK PLACE LEXUS M. VIEJO	QAPowertrain
KEYES TOYOTA	QAPowertrain

146585 NORMAL  
219141 NORMAL

392399 NORMAL

392336 NORMAL  
195633 NORMAL  
371780 NORMAL

96718 NORMAL  
136353 NORMAL  
371818 NORMAL

687975 NORMAL  
81012 NORMAL  
7403 NORMAL  
331753 NORMAL  
295410 NORMAL  
150149 NORMAL  
1986 NORMAL