

# SPECIAL PART RECOVERY & INVESTIGATION REQUEST

To:  TMS    TCI    Other

Originator: David Kovich                      Specialist                      (859) 372-2675                      Date: 01/30/2009

Subject: Venza U660F A/T No 2nd or 6th Gears Part Recovery

Purpose: Request part to evaluate root cause of U660F A/T no 2nd or 6th gears.  
One part is from FTR-090280004 request A/T for analysis.

➤ Applicable Field Report: FTR-090280004                      ➤ TQ-Net Registration #:

➤ Applicable RTS #: 83378712                      ➤ Requested Completion Date: 2/13/2009

➤ MY, Model, Qty: 2009                      Venza                      5

## REQUEST

Part Recovery

➤ Parts Type:  Warranty Claim Parts    Non-warranty Parts    Other

➤ Special Notes: As discussed with Andy Curtin of PQ&SS (VIN# 4T3BK11A69U[REDACTED] / AT# 3A08M106249). Please send for part recovery analysis. Per TEMA QD direction, sending parts directly to TMMWV for investigation.

➤ Warranty Parts Recovery Table: Line Code:  
(TMS Use Only)

Technical Support

Go-and-See

➤ Location:

➤ Participants:

Company	Name	Job Title	Phone

➤ Special Notes:

Information Request:

## REIMBURSEMENT

## SHIPPING DETAIL

<p>SETR #: 9B068                      *Attach evidence to SETR</p> <p>Operation Numbers (sixth digit):</p> <p>0*   <input type="checkbox"/> Export Expense                      <input type="checkbox"/> Import Expense</p> <p>1   <input type="checkbox"/> Parts                      <input type="checkbox"/> Labor                      Hr./Veh.</p> <p>2   <input type="checkbox"/> Parts                      <input type="checkbox"/> Labor                      Hr./Veh.</p> <p>5*   <input type="checkbox"/> Actual Expense                      US\$ Total</p>	<p>Shipping Method:   <input checked="" type="checkbox"/> Ground   <input type="checkbox"/> Air   <input type="checkbox"/> Sea</p> <p>Invoice:                      <input checked="" type="checkbox"/> No Commercial Invoice</p> <p>Shipping Address: John Frazier</p>
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6	<input type="checkbox"/> Admin. Expense	US\$/Veh.	1 Sugar Maple Lane
		US\$ Total	Buffalo, WV 25033
7*	<input checked="" type="checkbox"/> Inland Transportation Expense		

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**Fixed Part Recovery Requirements**

1. Attach an identification tag to each requested return part listing the model code, VIN, engine number, and odometer reading at time of replacement.
2. In case of parts exporting to Japan, please follow the rules below: For "No Commercial Invoice:"

Please send the requested parts on a freight collect basis, and be sure to attach a **No Commercial Invoice** referring to the letter Ref. No. 3KMWA-346 of July 15, 2003 issued by TMC OCS-TD.

Seq	Distributor	Region & District or Brand	US Dealer Code	Model Year	WMI	VIN-VDS	VIN-Serial Range		Part Number	Part Name	Operation Code	T1	T2	12-month Avg Claim Qty with Part Replaced	Request Quantity	Claim Type Class	Min Repair Date (>=)	Max Repair Date (<=)	Min Claim Cost (>=)	Max Claim Cost (<=)	Start Date	Stop Date
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TECHNICAL ADMINISTRATION DEPARTMENT  
JTR INSTRUCTIONS/CLOSING REPORT

To: Gary Heine

Date: February 6, 2009

From: Gordon Rush

JT90-R-0056PT

90056PT

Subject: VENZA U660F A/T NO 2<sup>ND</sup> OR 6<sup>TH</sup> GEARS PART RECOVERY

1. Please review and complete request as instructed.

SETR/Monitor#: 9B068

Incentive:

Quantity of TMC Test Parts Received:

Quantity of Recovery Parts Required:

Requested Completion Date: 2/13/2009

Other Requirements:

Comments:

2. JTR Action Taken.

Quantity of Test Parts Shipped to Region/Dealer:

Quantity of Recovery Parts Received at PRC:

Quantity of Parts Shipped to TMC/NA Plant: 1

Survey Visit Completed: Date:

MIS(Tech. Report) Issued #: Date:

ICC(UTA) Issued #: Date:

Completed Request as Follows: The requested part was recovered and shipped directly from the dealer to TMMWV utilizing Yamato Transport.

Expenses Incurred to DeptID 313022 (cc: 2472): Yamato transport was utilized to perform this shipment; there should be an invoice from them under this request.

3. JTR Closing Authorization.

P.E. Andy Curtin

Manager Gary Heine Closing Date 2/13/2009

- |     |  |   |                                      |   |
|-----|--|---|--------------------------------------|---|
| cc: | <input type="checkbox"/> H. Abrahams           | <input type="checkbox"/> M. Allen               | <input type="checkbox"/> K. Aoki     | <input checked="" type="checkbox"/> G. Bryan    |
|     | <input type="checkbox"/> M. Craik              | <input type="checkbox"/> R. DuFresne            | <input type="checkbox"/> C. Erickson | <input type="checkbox"/> D. Gorden              |
|     | <input checked="" type="checkbox"/> P. Hattori | <input checked="" type="checkbox"/> T. Hayakawa | <input type="checkbox"/> G. Heine    | <input type="checkbox"/> M. Jarboe              |
|     | <input type="checkbox"/> T. Krembs             | <input type="checkbox"/> D. Marsh               | <input type="checkbox"/> G. Morino   | <input type="checkbox"/> J. Northrup            |
|     | <input checked="" type="checkbox"/> R. Reed    | <input type="checkbox"/> M. Rhymer              | <input type="checkbox"/> G. Rush     | <input type="checkbox"/> J. Sapunarich          |
|     | <input type="checkbox"/> M. Saxonberg          | <input type="checkbox"/> G. Smith               | <input type="checkbox"/> R. Suzuki   | <input checked="" type="checkbox"/> N. Yamamoto |
|     | <input type="checkbox"/> D. Zellers            |   |                                      |   |

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