From: George Morino/=TMS/Toyota. Sent:9/22/2009 10:31 AM.

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Bcc: [-] .

Subject: Toyota All Weather Floor Mat Q&A.

We grealy appreciate everyone's efforts in communicating the All Weather Floor Mat (AWFM) information to your dealers.

The attached Q&A has been prepared in the event you or your dealers are contacted by a consumer regarding the recent media articles.

We hope this information is helpful.

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