



April 10, 2020

Dear NHTSA Stakeholder,

During the current crisis, Americans face immense challenges, concerns, and hardship. Nevertheless, in the midst of immeasurable difficulties, the American public and businesses alike have displayed extraordinary resilience and resourcefulness in rising to meet many of the Country's needs. While these measures transcend all sectors, we are especially appreciative of the innumerable contributions of NHTSA stakeholders, which include Emergency Medical Services (EMS) First Responders providing critical care; vehicle dealers and service facilities ensuring that front-line workers maintain reliable and safe transportation; manufacturers and suppliers adapting operations to produce lifesaving medical equipment; and operators of delivery vehicles—including some utilizing automated driving system technologies—providing vital delivery services to sustain crucial supply chains.

We urge all of our stakeholders to explore the potential for using innovative automotive technologies, in particular, to address the unique challenges posed by this crisis. We also encourage stakeholders to communicate with the agency about ways in which NHTSA may facilitate the development and implementation of such solutions, consistent with motor vehicle safety. Please raise any potential projects with your usual points of contact at the agency or Caitlin McKeighan at c.mckeighan@dot.gov.

To further awareness of these issues and cultivate ideas for possible future initiatives, NHTSA has also launched a microsite containing information and frequently asked questions (FAQs) related to COVID-19, available at <https://www.nhtsa.gov/coronavirus>. This microsite provides resources and guidance regarding the agency's response to the crisis, and will highlight efforts undertaken throughout the automotive community to innovatively meet the needs of Americans.

All of us at NHTSA applaud the daily contributions and ingenuity demonstrated by our stakeholders and their employees as they assist their surrounding communities. We look forward to a continued partnership with you to advance these efforts during this challenging time.

Sincerely,



James C. Owens
Acting Administrator