



Volkswagen of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

February 15, 2018

Dr. Stephen Ridella
Director, Office of Defects Investigation
U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, DC 20590

Dear Dr. Ridella:

Volkswagen is requesting a brief three-month extension of the Supply & Launch Deadline for a small number of priority group 8 vehicles that are included 17V032. It has been determined that Volkswagen will not have sufficient supply of parts for the 2007 – 2009 Audi A4 Cabriolet (3,672 vehicles) and S4 Cabriolet (167 vehicles) and the 2008 Audi RS4 Cabriolet (74 vehicles) by March 31, 2018.

- (i) Volkswagen is requesting this extension because of the inability to procure additional interim repair parts and unexpected delays in final repair parts being available in sufficient quantities. At the time of this submission Volkswagen has approximately 500 interim repair parts available to support repairs for priority group 4, 5 and 6 vehicles.
- (ii) Volkswagen has completed the development process for the final repair part. The final stages that must occur are the initial production part validation and start of production. Volkswagen has obtained the initial production parts for the initial production part validation. Validation is expected to be completed the week of February 19, 2018. Once the validation is completed the start of production is expected to begin.
- (iii) Volkswagen has been working with the suppliers of the final repair parts to optimize the production plan with the goal of being able to meet the required timing. However, Volkswagen does not believe any further improvements can be made that will allow sufficient parts to be available for this group of vehicles by the required timing.
- (iv) As of this extension request Volkswagen believes four weeks of production will be required to sufficiently support the final repairs for all vehicles that require this part. As these parts are produced in Europe there is an approximate 12 week transportation delay until the parts are available to support repairs at dealerships. By the requested extension date below, Volkswagen anticipates there will be 8,764 (71%) parts available to support repairs for priority group 4 through 6 and 8 vehicles.
- (v) Volkswagen requests an extension until June 30, 2018. If the parts become available earlier Volkswagen will not delay the release of repairs.

Sincerely,

A handwritten signature in black ink, appearing to read 'C. Sandvig'.

Christopher T. Sandvig
Director Group Customer Protection

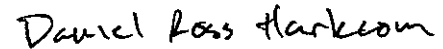
Affidavit Pursuant to Paragraph 39 of the
Third Amendment to the Coordinated Remedy Order

I, Christopher T. Sandvig, pursuant to Paragraph 39 of the Third Amendment to the Coordinated Remedy Order state as follows:

- (1) I am Christopher T. Sandvig, General Manager, Group Customer Protection and I am authorized by Volkswagen Group of America, Inc. to execute this affidavit under oath on its behalf.
- (2) With regard to the information submitted herein, I certify that I have undertaken and directed an inquiry reasonably calculated to assure that the information provided in this Notice of Anticipated Shortage and Request for Extension is complete and accurate.
- (3) I certify under penalty of perjury that the foregoing is true and correct. Executed on this the 15th day of February 2018.



Official Signature



Notary

